Study of User password policy costs Survey 2

Showing 8 of 8 responses

Showing **all** responses

Showing **all** questions

Response rate: 8%

1 Informed consent

1.1 The purpose and nature of this study has been explained to me.

1.1.a The purpose and nature of this study has been explained to me.

No ▬ **1** (12.5%)
Yes ▬▬▬▬▬▬▬▬▬▬ **7** (87.5%)

1.2 I am participating voluntarily.

1.2.a I am participating voluntarily.

No ▬ **1** (12.5%)
Yes ▬▬▬▬▬▬▬▬▬▬ **7** (87.5%)

1.3 I understand that I can withdraw from the survey up until it is submitted. I understand that after that point, as the survey is anonymous, it will not be possible to identify and remove the data.

1.3.a I understand that I can withdraw from the survey up until it is submitted. I understand that after that point, as the survey is anonymous, it will not be possible to identify and remove the data.

No ▬ **1** (12.5%)
Yes ▬▬▬▬▬▬▬▬▬▬ **7** (87.5%)

1.4   I understand the limits of confidentiality as described in the information sheet.

1.4.a   I understand the limits of confidentiality as described in the information sheet.

No   **1** (12.5%)

Yes   **7** (87.5%)

1.5   I understand that my anonymous responses may be used in future research projects and the data from this study may be deposited in an archive if I give permission here:

1.5.a   I understand that my anonymous responses may be used in future research projects and the data from this study may be deposited in an archive if I give permission here:

No   **1** (12.5%)

Yes   **7** (87.5%)

2   I consent to participate in this survey:

No   **0**

Yes   **8** (100%)

3   Select a rank on the below scale from 1 (very poor) to 5 (very knowledgeable) to describe your internet security knowledge.

3.1   Internet security knowledge:

1   **0**

2   **0**

3   **1** (12.5%)

4   **6** (75%)

5   **1** (12.5%)

Multi answer: Percentage of respondents who selected each answer option (e.g. 100% would represent that all this question's respondents chose that option)

4 Include specific character types in your password. E.g. your password must include uppercase, lowercase, digit, symbol

4.1 Makes it more difficult to create a password

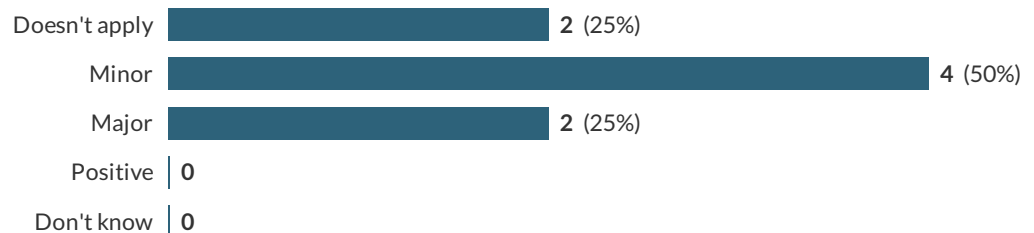**4.1.a** Makes it more difficult to create a password - Severity of Cost
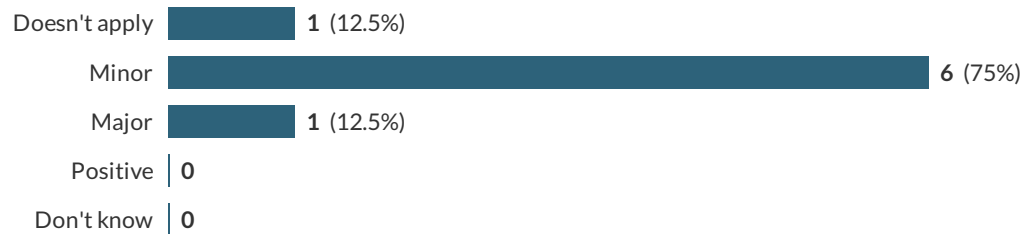
Doesn't apply	**1** (12.5%)
Minor	**6** (75%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

4.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**0**
Once off	**5** (62.5%)
At Login	**0**
Periodic	**3** (37.5%)
Don't know	**0**
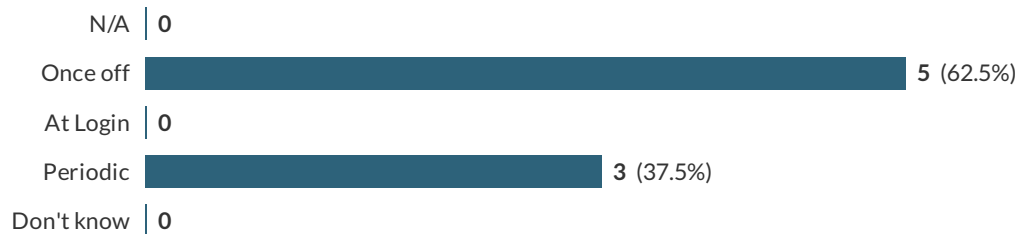
4.2 Makes it less easy to remember

4.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**2** (25%)
Minor	**4** (50%)
Major	**2** (25%)
Positive	**0**
Don't know	**0**

4.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A ■ **1** (12.5%)
Once off ■ **1** (12.5%)
At Login ■ **4** (50%)
Periodic ■ **2** (25%)
Don't know | **0**
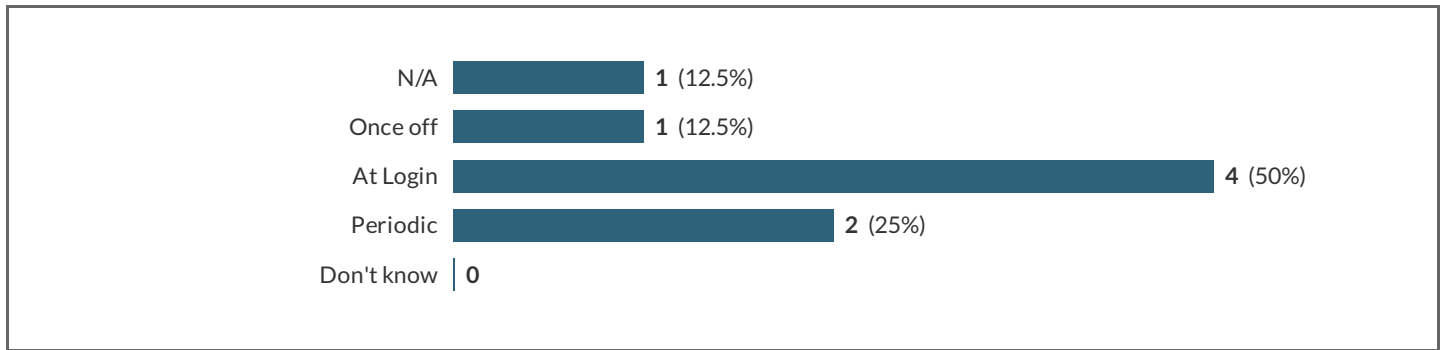
4.3 Requires extra resources

4.3.a Requires extra resources - Severity of Cost
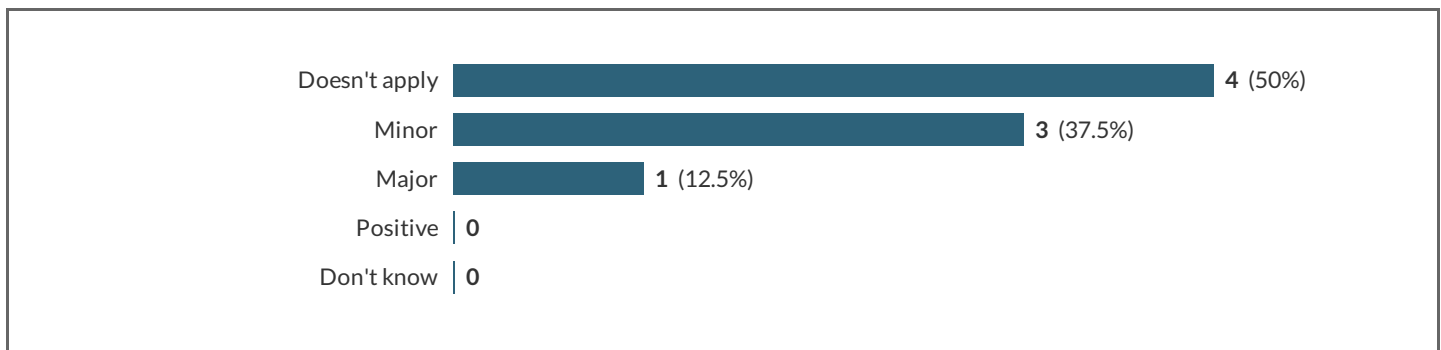
Doesn't apply ■ **4** (50%)
Minor ■ **3** (37.5%)
Major ■ **1** (12.5%)
Positive | **0**
Don't know | **0**

4.3.b Requires extra resources - Frequency Cost is Experienced

N/A ■ **4** (50%)
Once off ■ **2** (25%)
At Login ■ **1** (12.5%)
Periodic ■ **1** (12.5%)
Don't know | **0**
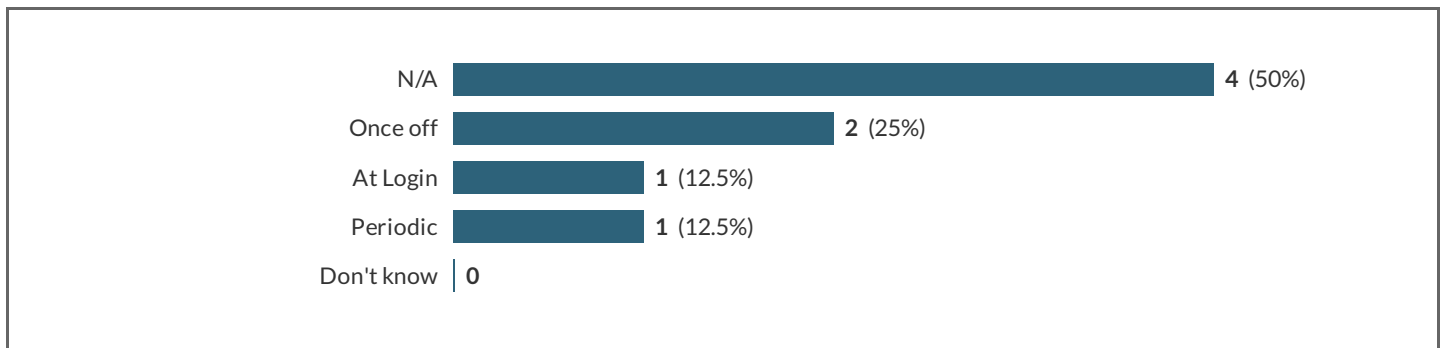
4.4 Requires the creation of a new password

4.4.a Requires the creation of a new password - Severity of Cost
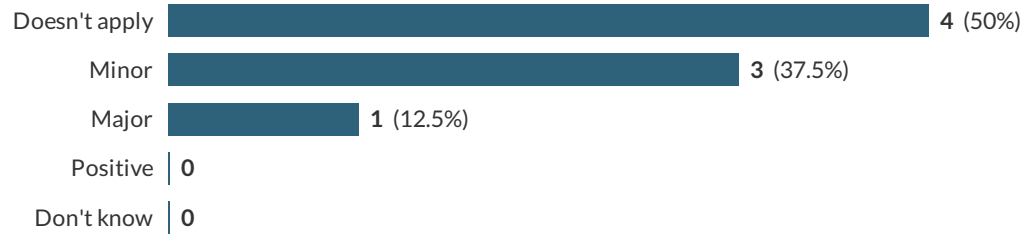
Doesn't apply		4 (50%)
Minor		3 (37.5%)
Major		1 (12.5%)
Positive		0
Don't know		0

4.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A		4 (50%)
Once off		1 (12.5%)
At Login		0
Periodic		3 (37.5%)
Don't know		0
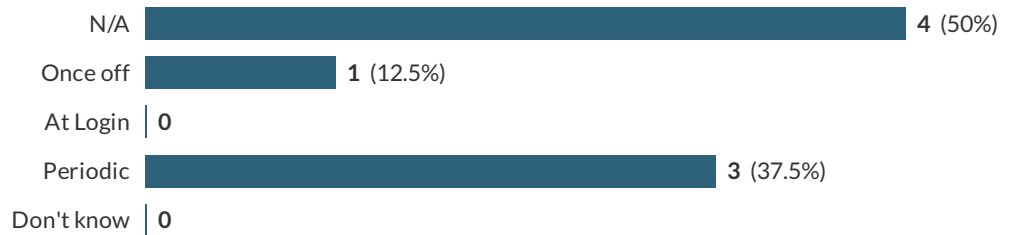
4.5 Increases the computing power needed

4.5.a Increases the computing power needed - Severity of Cost
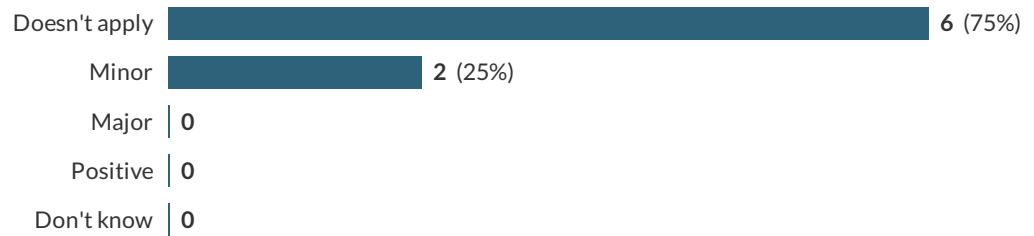
Doesn't apply		6 (75%)
Minor		2 (25%)
Major		0
Positive		0
Don't know		0

4.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A		6 (75%)
Once off		2 (25%)
At Login		0
Periodic		0
Don't know		0
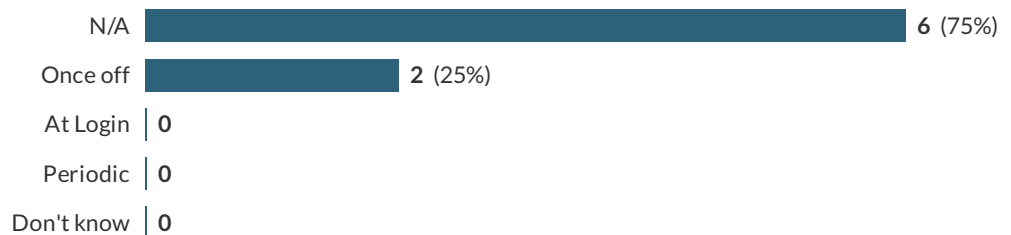
4.6 Requires other extra time or effort

4.6.a Requires other extra time or effort - Severity of Cost
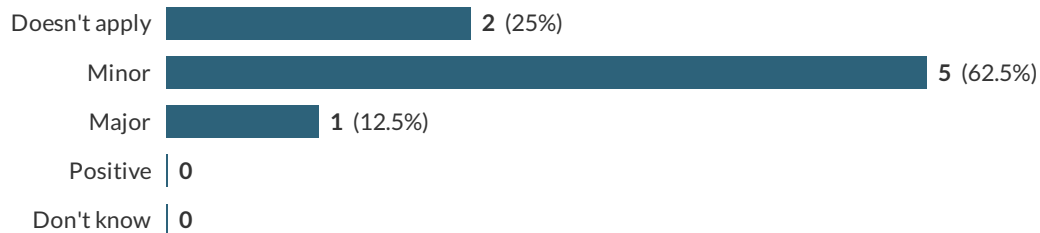
Doesn't apply	**2** (25%)
Minor	**5** (62.5%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

4.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**1** (12.5%)
Once off	**4** (50%)
At Login	**1** (12.5%)
Periodic	**2** (25%)
Don't know	**0**

4.a Do you approve of this advice?

|	
Yes	**5** (62.5%)
Neutral	**2** (25%)
No	**1** (12.5%)
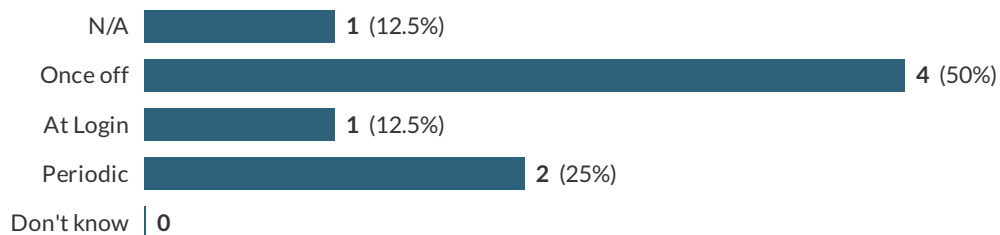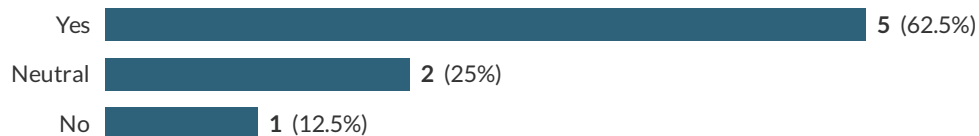
4.b Comments

| **Showing all 3 responses**	
computing power once off - IE back-end set up to cater for more symbols than some base level settings	624348-624339-66086919
For my current password handling practices, upper/lowercase and digits are fine, but special characters create extra toil.	624348-624339-66109671
Especially when using a memorable word/phrase buyt manipuling. e.g using 4 or @ instead of A/a	624348-624339-66438231

5 Don't include personal information, account details or names in your password

5.1 Makes it more difficult to create a password

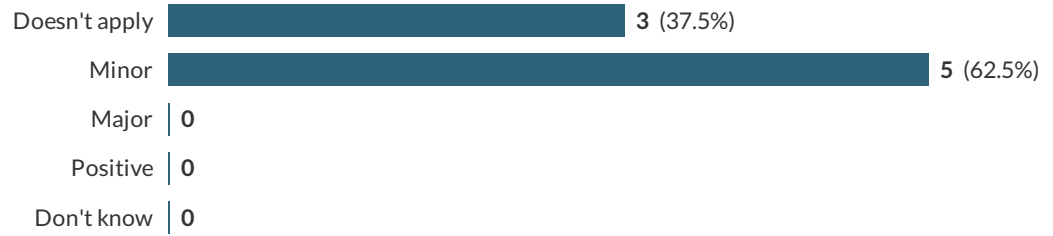**5.1.a** Makes it more difficult to create a password - Severity of Cost
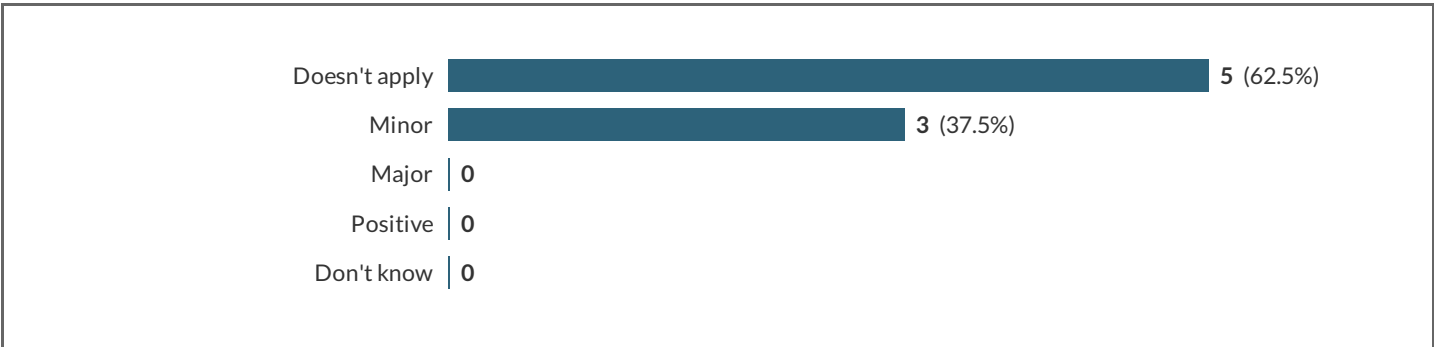
Doesn't apply **5** (62.5%)
Minor **3** (37.5%)
Major **0**
Positive **0**
Don't know **0**

5.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A **5** (62.5%)
Once off **3** (37.5%)
At Login **0**
Periodic **0**
Don't know **0**
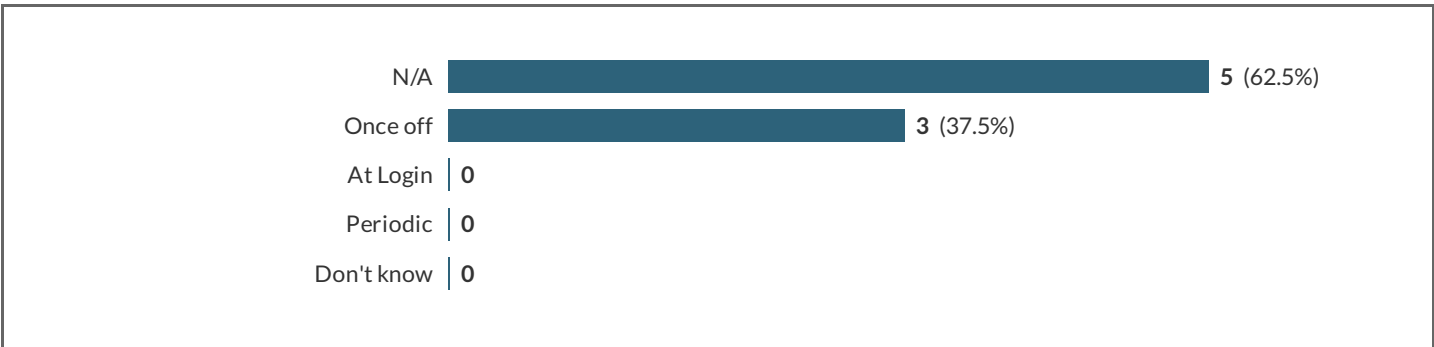
5.2 Makes it less easy to remember

5.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	████████████████	**3** (37.5%)
Minor	████████████████████████	**5** (62.5%)
Major		**0**
Positive		**0**
Don't know		**0**

5.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	████████████████	**3** (37.5%)
Once off		**0**
At Login	█████████████████████	**4** (50%)
Periodic	█████	**1** (12.5%)
Don't know		**0**
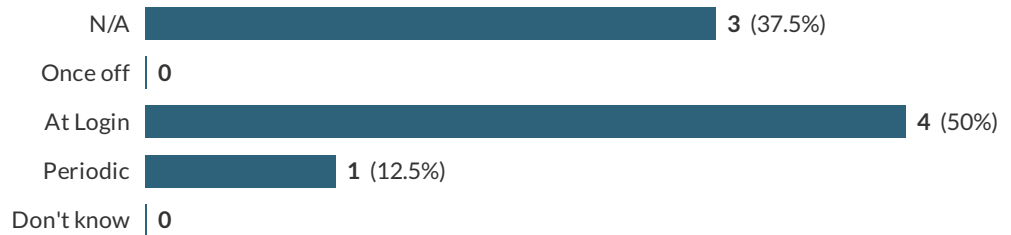
5.3 Requires extra resources

5.3.a Requires extra resources - Severity of Cost
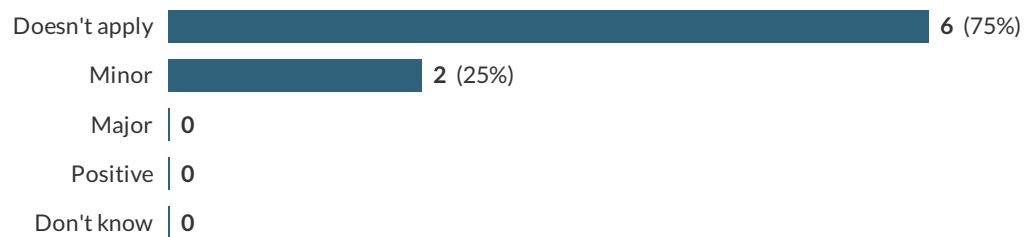
Doesn't apply	███████████████████████	**6** (75%)
Minor	█████████	**2** (25%)
Major		**0**
Positive		**0**
Don't know		**0**

5.3.b Requires extra resources - Frequency Cost is Experienced

N/A	███████████████████████	**6** (75%)
Once off		**0**
At Login	█████	**1** (12.5%)
Periodic	█████	**1** (12.5%)
Don't know		**0**
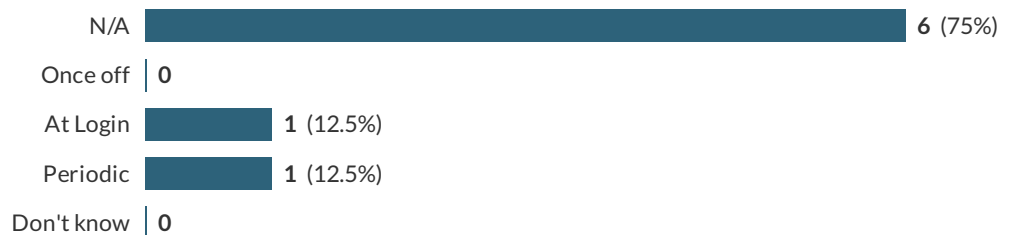
5.4 Requires the creation of a new password

5.4.a Requires the creation of a new password - Severity of Cost
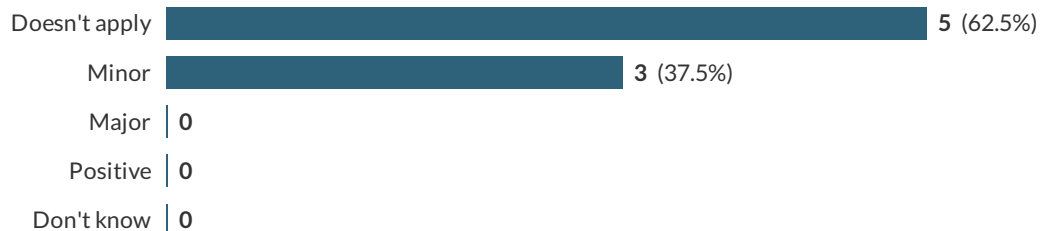
Doesn't apply	**5** (62.5%)
Minor	**3** (37.5%)
Major	**0**
Positive	**0**
Don't know	**0**

5.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**4** (50%)
Once off	**3** (37.5%)
At Login	**0**
Periodic	**1** (12.5%)
Don't know	**0**
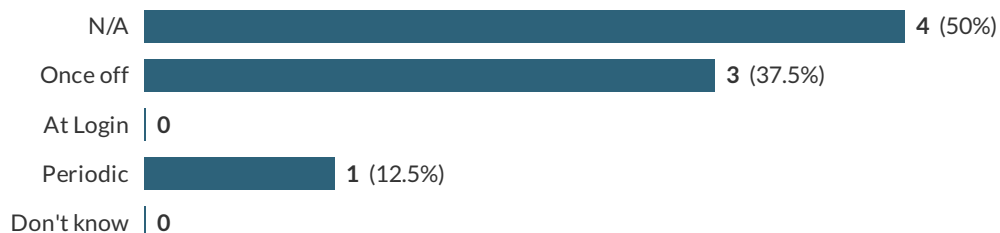
5.5 Increases the computing power needed

5.5.a Increases the computing power needed - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

5.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A   7 (87.5%)

Once off   1 (12.5%)

At Login   0

Periodic   0

Don't know   0

5.6   Requires other extra time or effort

5.6.a   Requires other extra time or effort - Severity of Cost
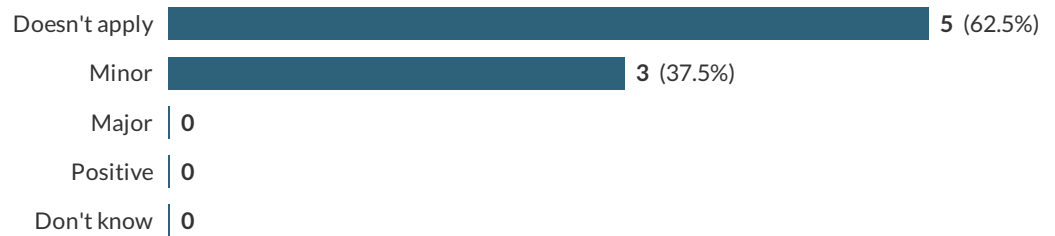
Doesn't apply   5 (62.5%)

Minor   3 (37.5%)

Major   0

Positive   0

Don't know   0

5.6.b   Requires other extra time or effort - Frequency Cost is Experienced

N/A   5 (62.5%)

Once off   3 (37.5%)

At Login   0

Periodic   0

Don't know   0

5.a   Do you approve of this advice?

Yes   7 (87.5%)

Neutral   1 (12.5%)

No   0
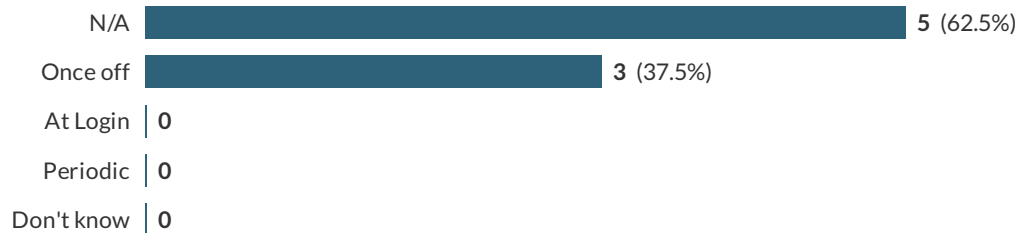
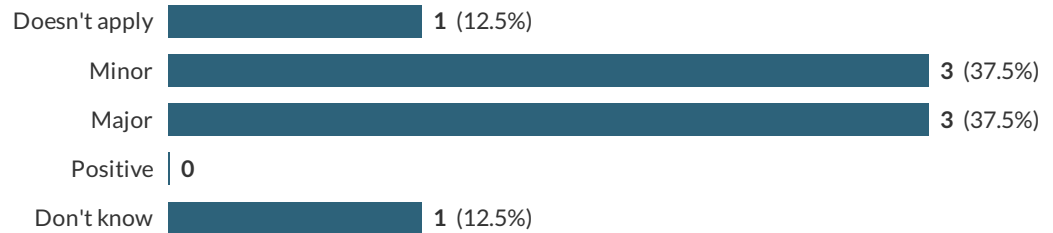**5.b**   Comments

| Showing 1 response	
Anything that can be easily found is a massive danger	624348-624339-66438231

6 Don't use dictionary words in your password

6.1 Makes it more difficult to create a password

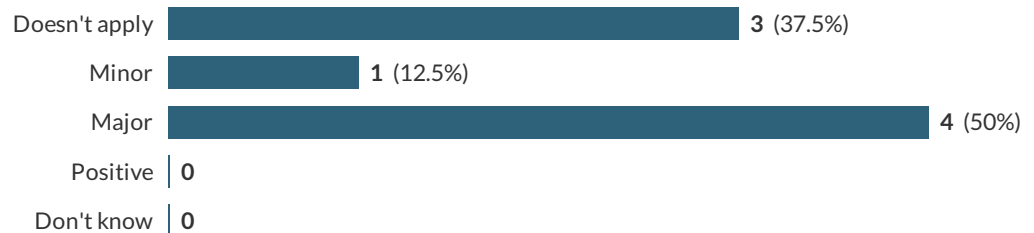**6.1.a** Makes it more difficult to create a password - Severity of Cost

Doesn't apply — **1** (12.5%)
Minor — **3** (37.5%)
Major — **3** (37.5%)
Positive — **0**
Don't know — **1** (12.5%)

6.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A — **3** (37.5%)
Once off — **4** (50%)
At Login — **0**
Periodic — **1** (12.5%)
Don't know — **0**
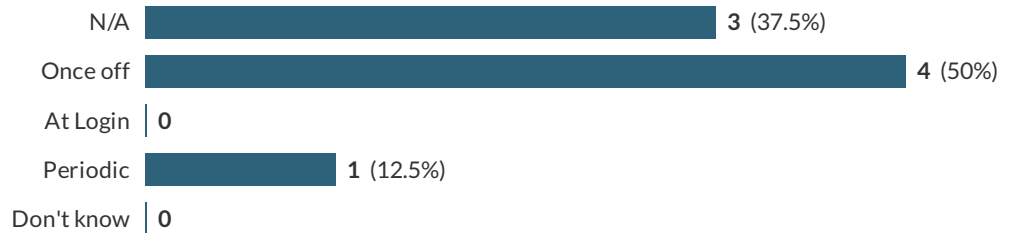
6.2 Makes it less easy to remember

6.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply — **3** (37.5%)
Minor — **1** (12.5%)
Major — **4** (50%)
Positive — **0**
Don't know — **0**

6.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	2 (25%)
Once off	0
At Login	4 (50%)
Periodic	2 (25%)
Don't know	0
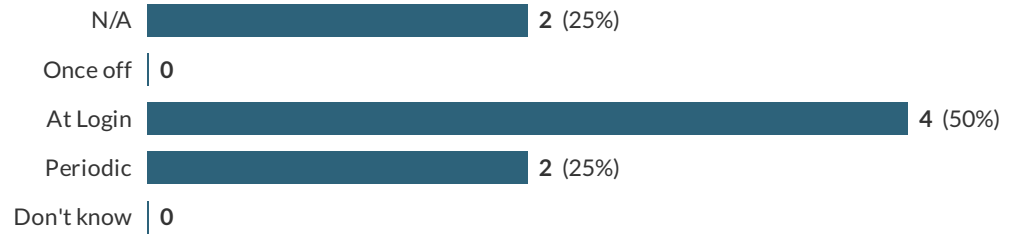
6.3 Requires extra resources

6.3.a Requires extra resources - Severity of Cost

Doesn't apply	4 (50%)
Minor	4 (50%)
Major	0
Positive	0
Don't know	0

6.3.b Requires extra resources - Frequency Cost is Experienced

N/A	4 (50%)
Once off	1 (12.5%)
At Login	1 (12.5%)
Periodic	2 (25%)
Don't know	0
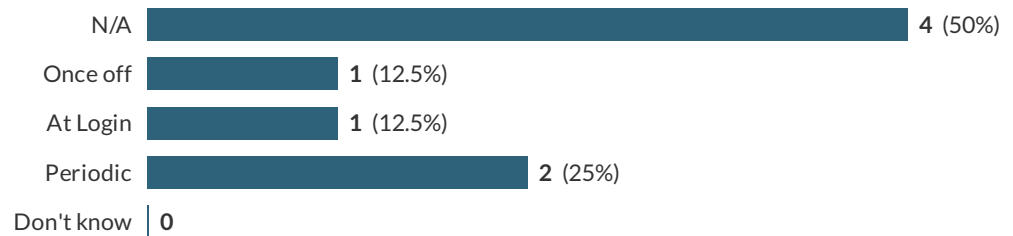
6.4 Requires the creation of a new password

6.4.a Requires the creation of a new password - Severity of Cost
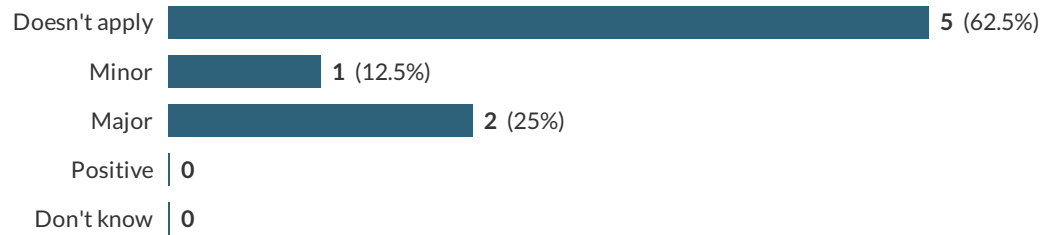
Doesn't apply — **5** (62.5%)

Minor — **1** (12.5%)

Major — **2** (25%)

Positive — **0**

Don't know — **0**

6.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A — **4** (50%)

Once off — **3** (37.5%)

At Login — **0**

Periodic — **1** (12.5%)

Don't know — **0**
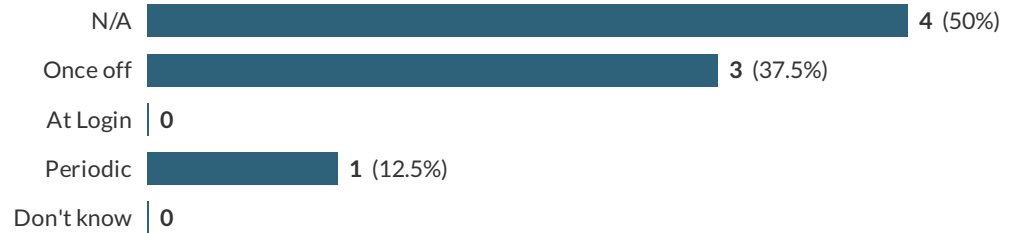
6.5 Increases the computing power needed

6.5.a Increases the computing power needed - Severity of Cost

Doesn't apply — **7** (87.5%)

Minor — **1** (12.5%)

Major — **0**

Positive — **0**

Don't know — **0**

6.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A — **7** (87.5%)

Once off — **1** (12.5%)

At Login — **0**

Periodic — **0**

Don't know — **0**
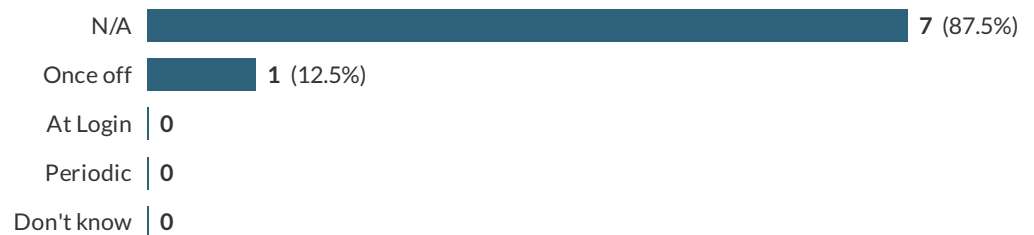
6.6 Requires other extra time or effort

6.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply	3 (37.5%)
Minor	3 (37.5%)
Major	2 (25%)
Positive	0
Don't know	0

6.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	3 (37.5%)
Once off	3 (37.5%)
At Login	0
Periodic	2 (25%)
Don't know	0

6.a Do you approve of this advice?

Yes	2 (25%)
Neutral	5 (62.5%)
No	1 (12.5%)
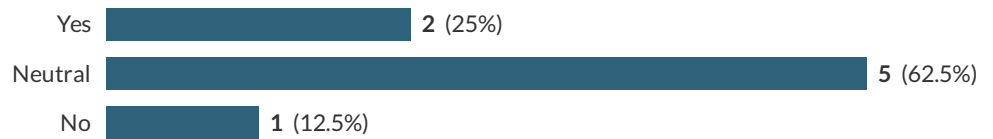
6.b Comments

Showing 1 response

|	
to what degree - Personally I would still limit to pronouncable fictional words for memorizing - leading to some pattern / rules I would abide by	624348-624339-66086919

Personal password storage

7   Write your password down safely

7.1   Makes it more difficult to create a password

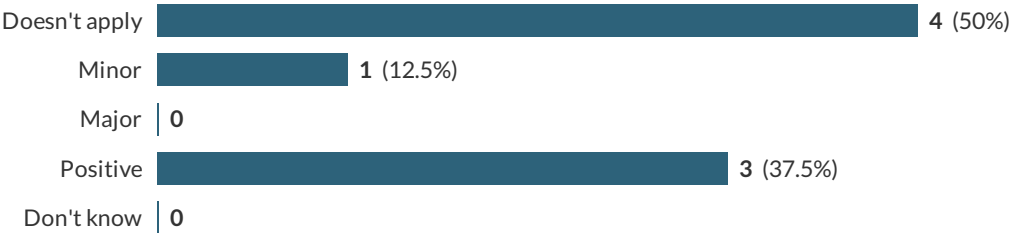**7.1.a**   Makes it more difficult to create a password - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

7.1.b   Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**8** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**
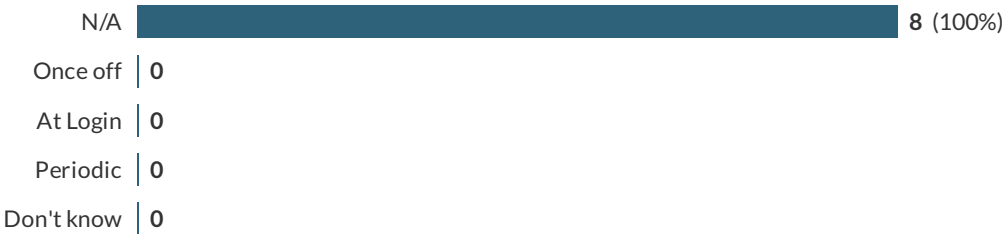
7.2   Makes it less easy to remember

7.2.a   Makes it less easy to remember - Severity of Cost

Doesn't apply	**4** (50%)
Minor	**1** (12.5%)
Major	**0**
Positive	**3** (37.5%)
Don't know	**0**

7.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A **7** (87.5%)
Once off **1** (12.5%)
At Login **0**
Periodic **0**
Don't know **0**
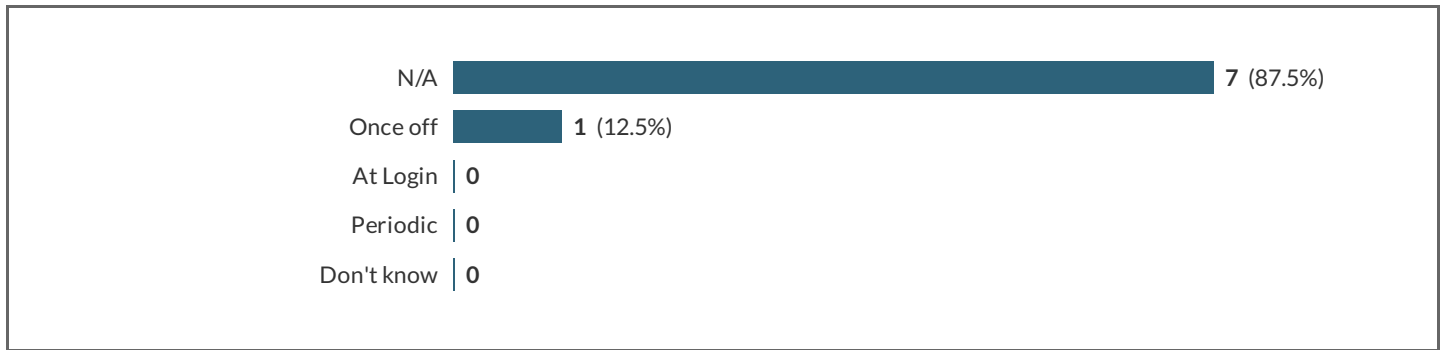
7.3 Requires extra resources

7.3.a Requires extra resources - Severity of Cost
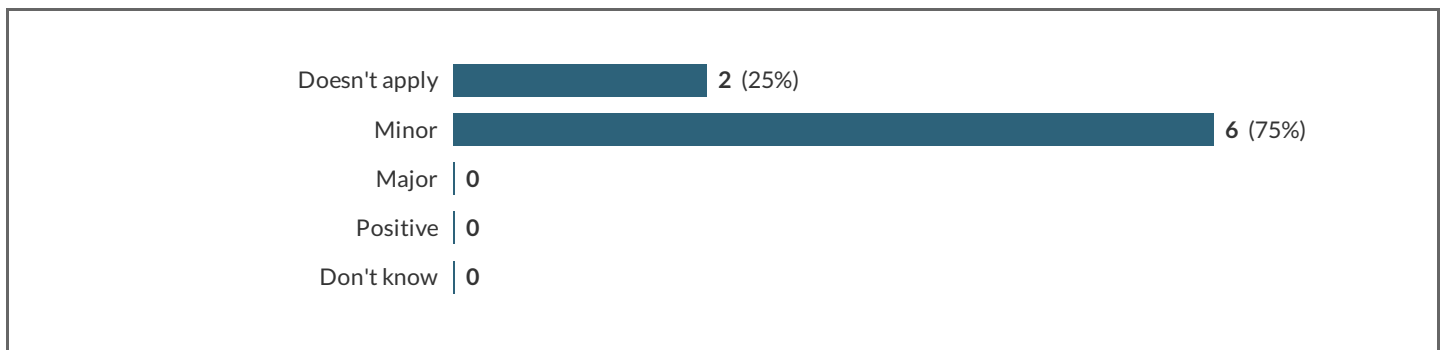
Doesn't apply **2** (25%)
Minor **6** (75%)
Major **0**
Positive **0**
Don't know **0**

7.3.b Requires extra resources - Frequency Cost is Experienced

N/A **3** (37.5%)
Once off **2** (25%)
At Login **1** (12.5%)
Periodic **2** (25%)
Don't know **0**
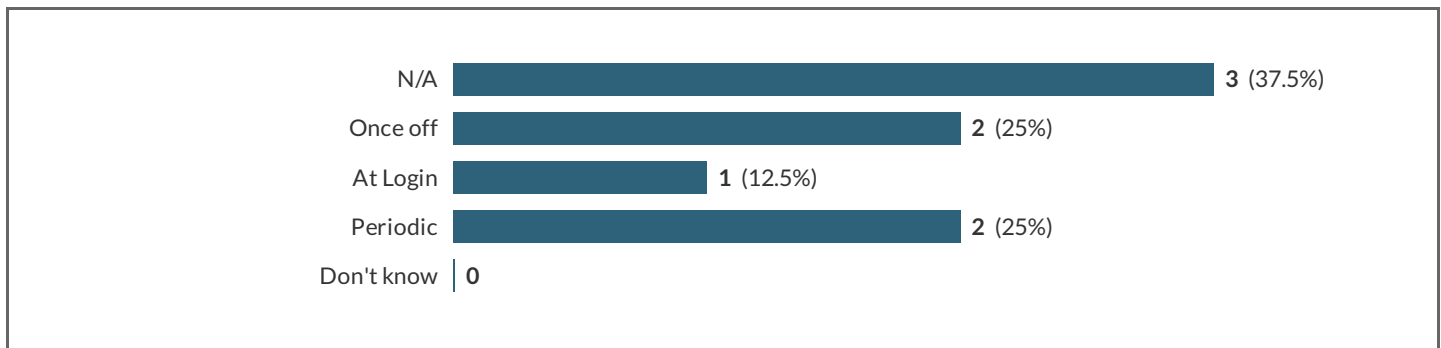
7.4 Requires the creation of a new password

7.4.a Requires the creation of a new password - Severity of Cost
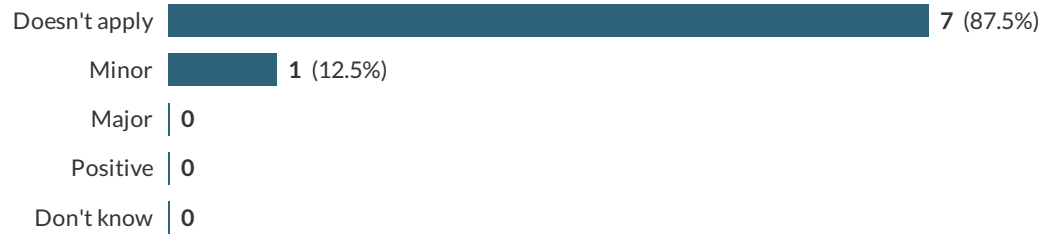
Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

7.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**7** (87.5%)
Once off	**1** (12.5%)
At Login	**0**
Periodic	**0**
Don't know	**0**

7.5 Increases the computing power needed

7.5.a Increases the computing power needed - Severity of Cost
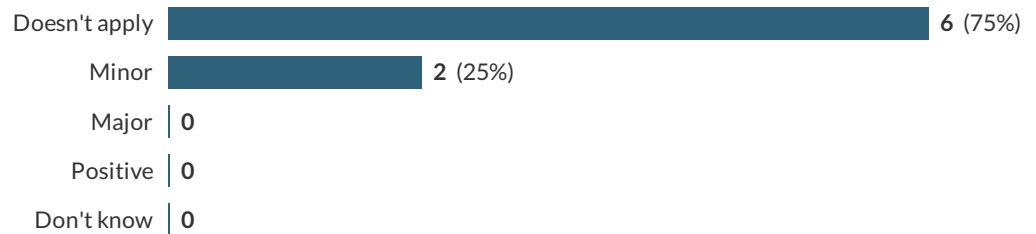
Doesn't apply	**6** (75%)
Minor	**2** (25%)
Major	**0**
Positive	**0**
Don't know	**0**

7.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	**8** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**
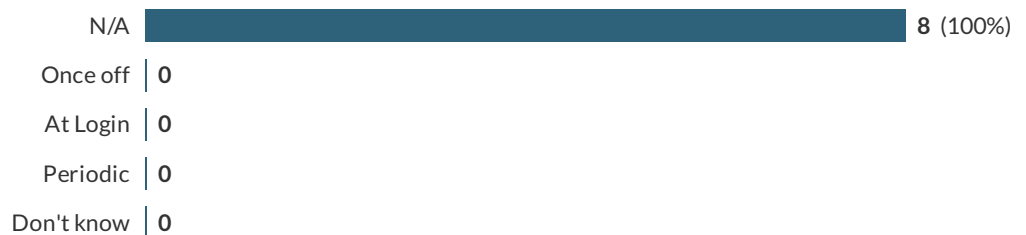
7.6 Requires other extra time or effort

7.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply **4** (50%)
Minor **4** (50%)
Major **0**
Positive **0**
Don't know **0**

7.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A **5** (62.5%)
Once off **1** (12.5%)
At Login **1** (12.5%)
Periodic **1** (12.5%)
Don't know **0**

7.a Do you approve of this advice?

Yes **4** (57.1%)
Neutral **1** (14.3%)
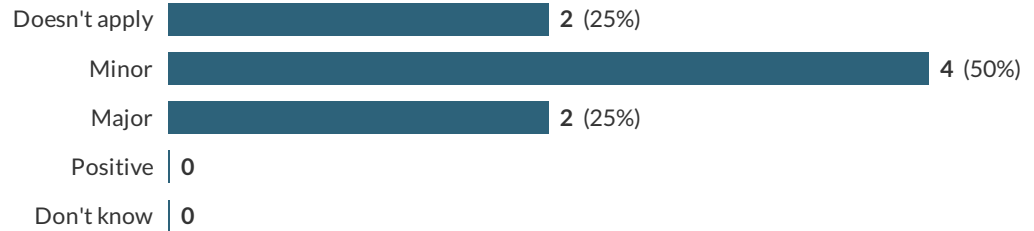No **2** (28.6%)
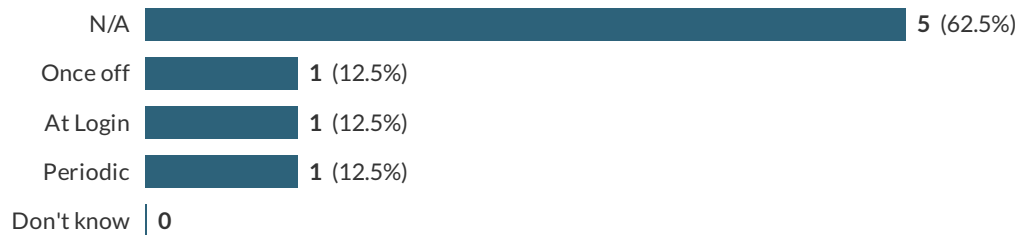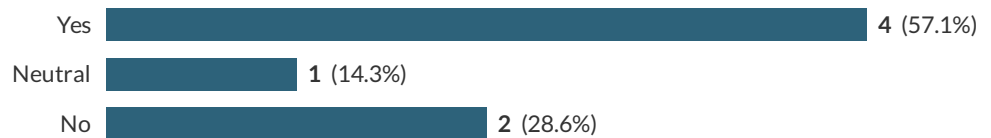
7.b Comments
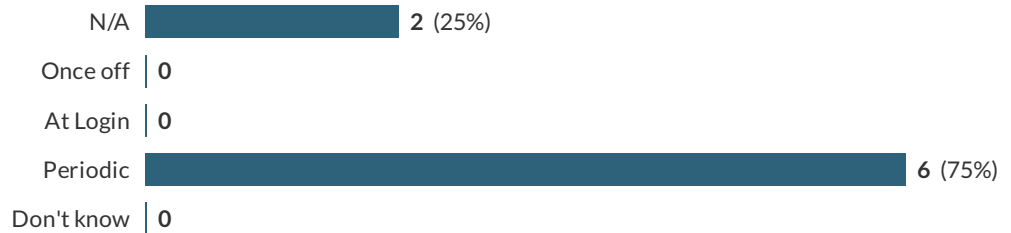
No responses

Expiry

8 Change your password regularly

8.1 Makes it more difficult to create a password

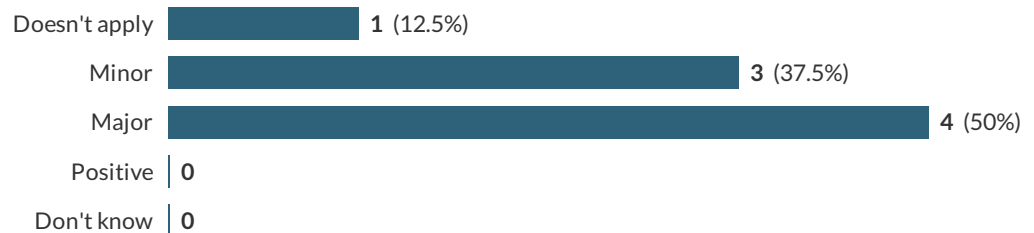**8.1.a** Makes it more difficult to create a password - Severity of Cost

Doesn't apply	**2** (25%)
Minor	**4** (50%)
Major	**2** (25%)
Positive	**0**
Don't know	**0**

8.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**2** (25%)
Once off	**0**
At Login	**0**
Periodic	**6** (75%)
Don't know	**0**

8.2 Makes it less easy to remember

8.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**1** (12.5%)
Minor	**3** (37.5%)
Major	**4** (50%)
Positive	**0**
Don't know	**0**

8.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	**1** (12.5%)
Once off	**0**
At Login	**3** (37.5%)
Periodic	**4** (50%)
Don't know	**0**
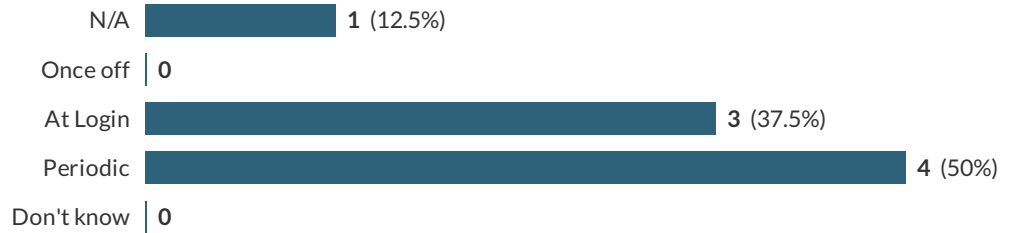
8.3 Requires extra resources

8.3.a Requires extra resources - Severity of Cost
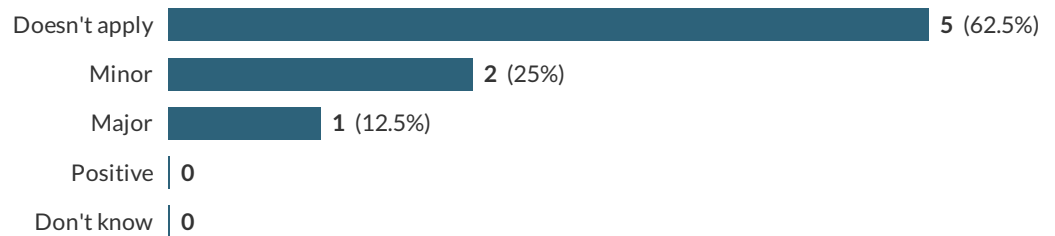
Doesn't apply	**5** (62.5%)
Minor	**2** (25%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

8.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**5** (62.5%)
Once off	**0**
At Login	**0**
Periodic	**2** (25%)
Don't know	**1** (12.5%)
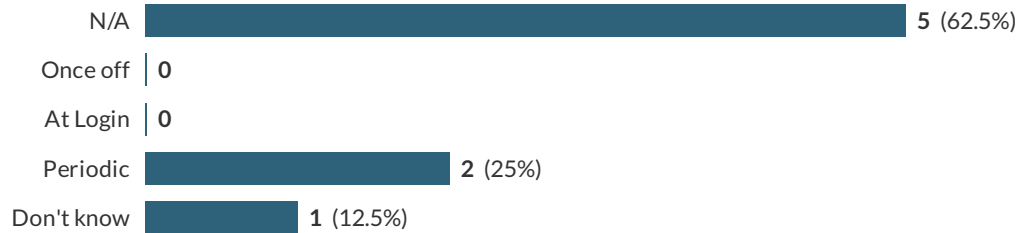
8.4 Requires the creation of a new password

8.4.a Requires the creation of a new password - Severity of Cost
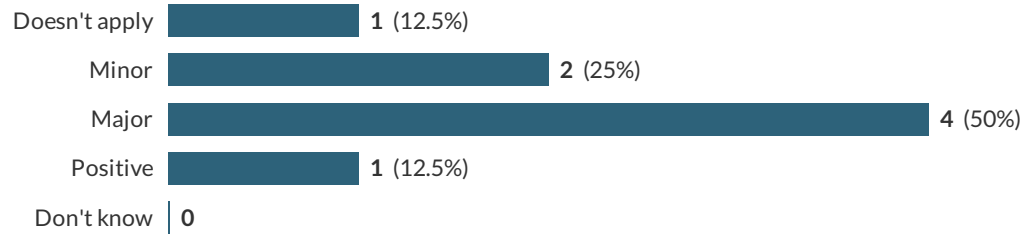
```
Doesn't apply    1 (12.5%)
Minor            2 (25%)
Major            4 (50%)
Positive         1 (12.5%)
Don't know       0
```

Requires the creation of a new password - Frequency Cost is Experienced

```
N/A              1 (12.5%)
Once off         2 (25%)
At Login         0
Periodic         5 (62.5%)
Don't know       0
```

8.5   Increases the computing power needed

Increases the computing power needed - Severity of Cost

```
Doesn't apply    4 (50%)
Minor            4 (50%)
Major            0
Positive         0
Don't know       0
```

Increases the computing power needed - Frequency Cost is Experienced

```
N/A              4 (50%)
Once off         1 (12.5%)
At Login         1 (12.5%)
Periodic         2 (25%)
Don't know       0
```
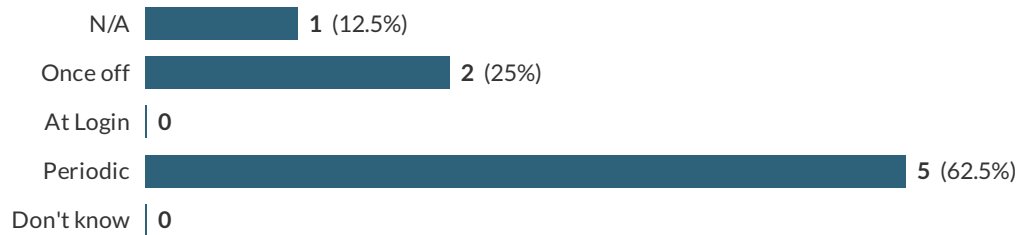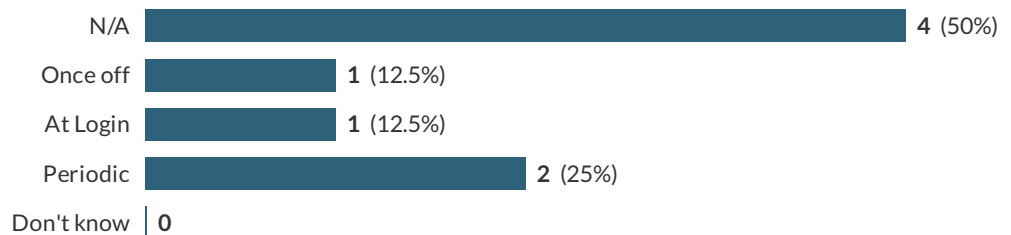
8.6 Requires other extra time or effort

8.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply	2 (25%)
Minor	3 (37.5%)
Major	3 (37.5%)
Positive	0
Don't know	0

8.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	2 (25%)
Once off	1 (12.5%)
At Login	0
Periodic	5 (62.5%)
Don't know	0

8.a Do you approve of this advice?

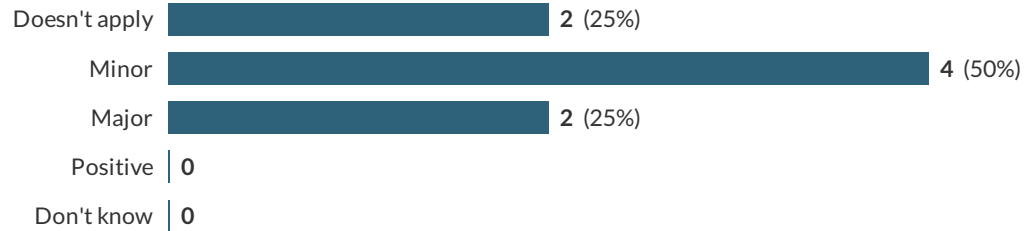|	
Yes	3 (37.5%)
Neutral	3 (37.5%)
No	2 (25%)
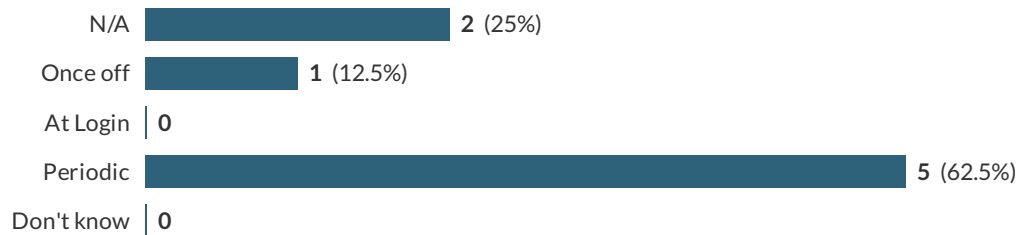
8.b Comments

No responses

Reuse

9 Never reuse a password

9.1 Makes it more difficult to create a password

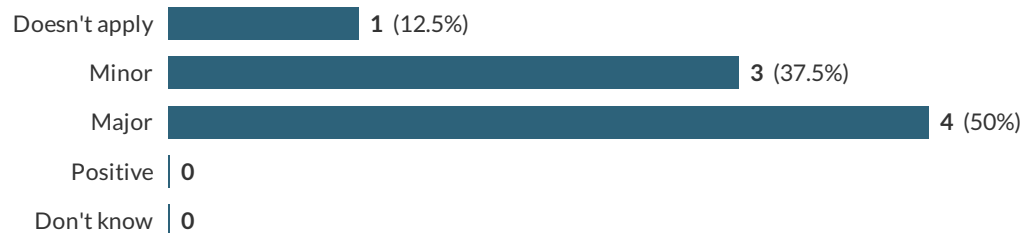**9.1.a** Makes it more difficult to create a password - Severity of Cost

Category	Value
Doesn't apply	2 (25%)
Minor	4 (50%)
Major	2 (25%)
Positive	0
Don't know	0

9.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

Category	Value
N/A	3 (37.5%)
Once off	2 (25%)
At Login	0
Periodic	3 (37.5%)
Don't know	0

9.2 Makes it less easy to remember

9.2.a Makes it less easy to remember - Severity of Cost

Category	Value
Doesn't apply	1 (12.5%)
Minor	3 (37.5%)
Major	4 (50%)
Positive	0
Don't know	0

9.2.b Makes it less easy to remember - Frequency Cost is Experienced

```
N/A          ■■■■■■  1 (12.5%)
Once off     | 0
At Login     ■■■■■■■■■■■■■■■■■■■■■  4 (50%)
Periodic     ■■■■■■■■■■■■■■■■  3 (37.5%)
Don't know   | 0
```
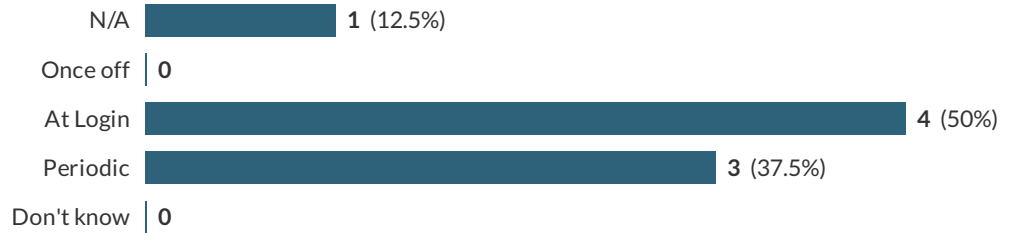
9.3 Requires extra resources

9.3.a Requires extra resources - Severity of Cost
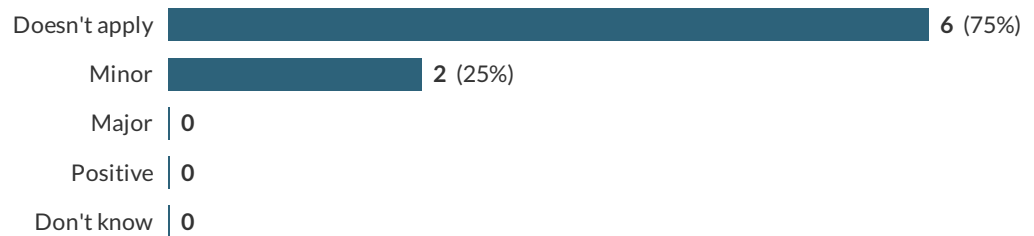
```
Doesn't apply  ■■■■■■■■■■■■■■■■■■■■■■■■  6 (75%)
Minor          ■■■■■■■■  2 (25%)
Major          | 0
Positive       | 0
Don't know     | 0
```

9.3.b Requires extra resources - Frequency Cost is Experienced

```
N/A          ■■■■■■■■■■■■■■■■■■■■■■  6 (75%)
Once off     ■■■■■  1 (12.5%)
At Login     | 0
Periodic     ■■■■■  1 (12.5%)
Don't know   | 0
```
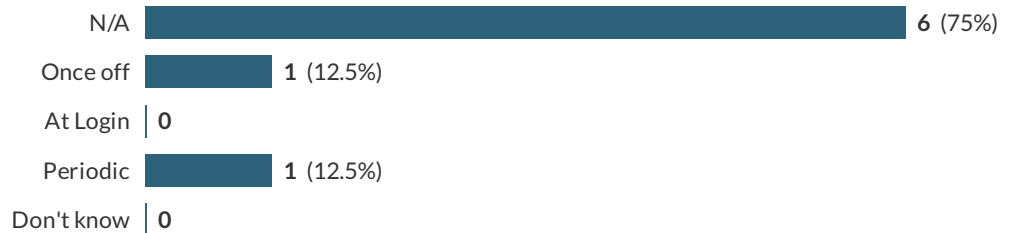
9.4 Requires the creation of a new password

9.4.a Requires the creation of a new password - Severity of Cost
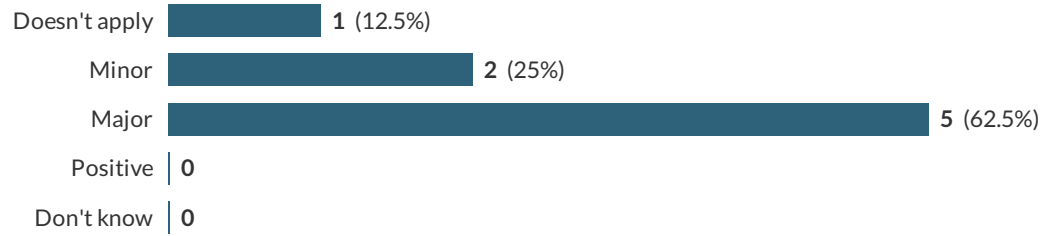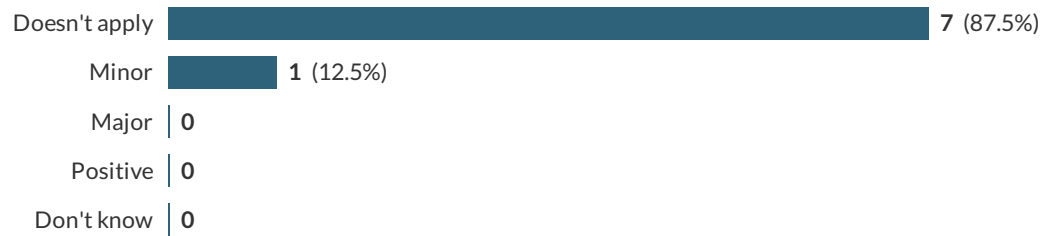
Doesn't apply 1 (12.5%)
Minor 2 (25%)
Major 5 (62.5%)
Positive 0
Don't know 0

9.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A 2 (25%)
Once off 2 (25%)
At Login 0
Periodic 4 (50%)
Don't know 0
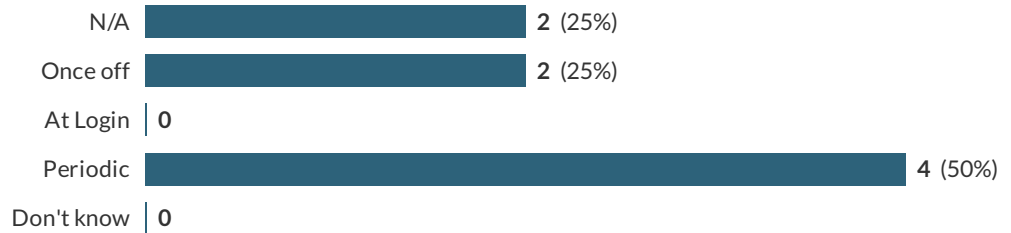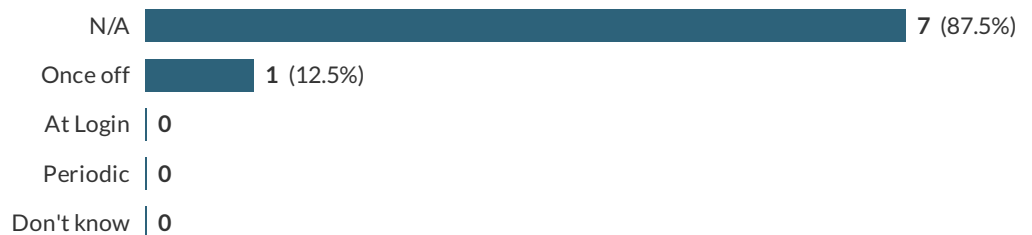
9.5 Increases the computing power needed

9.5.a Increases the computing power needed - Severity of Cost

Doesn't apply 7 (87.5%)
Minor 1 (12.5%)
Major 0
Positive 0
Don't know 0

9.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A 7 (87.5%)
Once off 1 (12.5%)
At Login 0
Periodic 0
Don't know 0

9.6 Requires other extra time or effort

9.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply	3 (37.5%)
Minor	2 (25%)
Major	3 (37.5%)
Positive	0
Don't know	0

9.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	3 (37.5%)
Once off	1 (12.5%)
At Login	0
Periodic	4 (50%)
Don't know	0

9.a Do you approve of this advice?

Yes	6 (75%)
Neutral	1 (12.5%)
No	1 (12.5%)
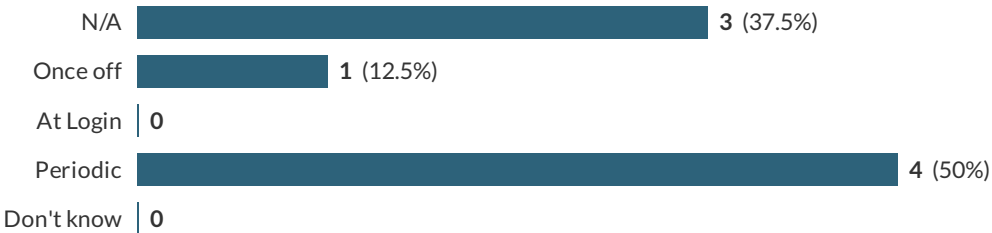
9.b Comments

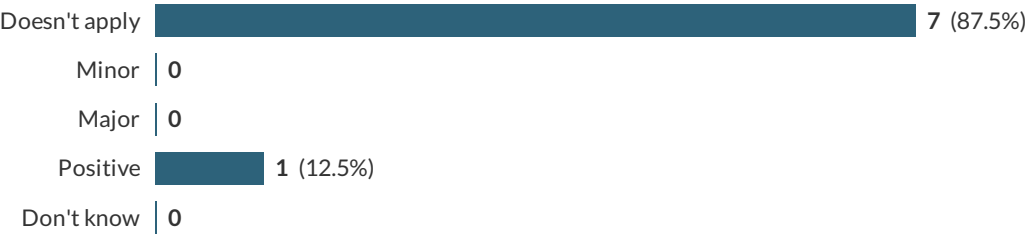| Showing 1 response	
Seems very effective in case of data breaches and (partly) phishing	624348-624339-66109671

Sharing

10 Never share your password

10.1 Makes it more difficult to create a password

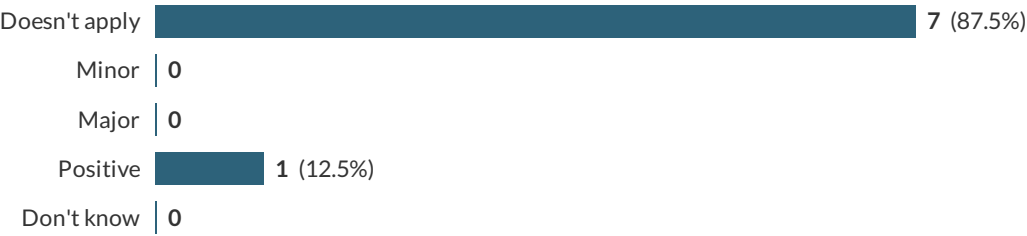**10.1.a** Makes it more difficult to create a password - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**0**
Major	**0**
Positive	**1** (12.5%)
Don't know	**0**

10.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**8** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**
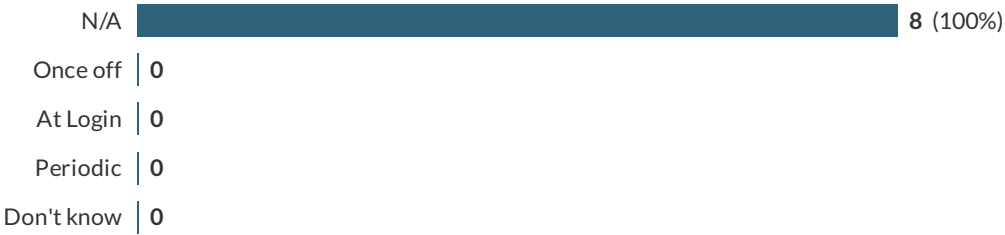
10.2 Makes it less easy to remember

10.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**0**
Major	**0**
Positive	**1** (12.5%)
Don't know	**0**

10.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	**8** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**
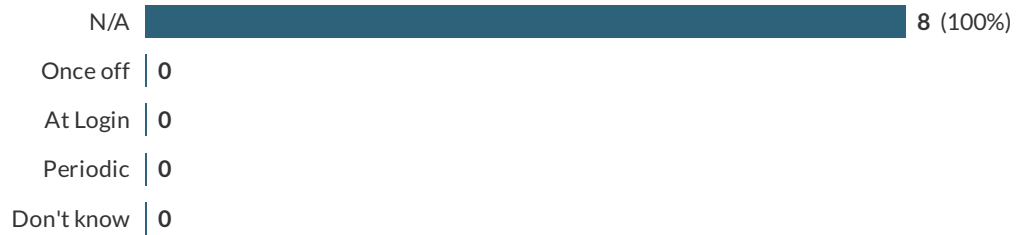
10.3 Requires extra resources

10.3.a Requires extra resources - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**0**
Major	**0**
Positive	**1** (12.5%)
Don't know	**0**

10.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**8** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**
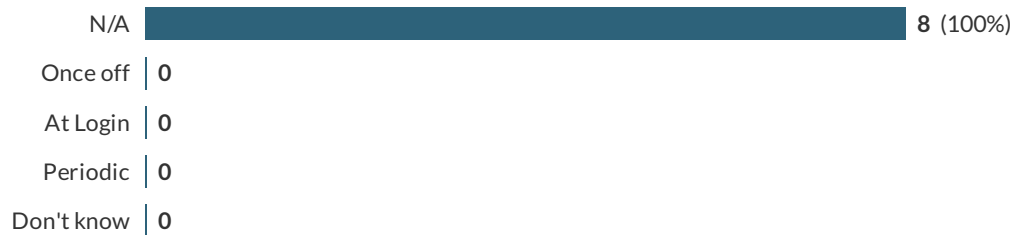
10.4 Requires the creation of a new password

10.4.a Requires the creation of a new password - Severity of Cost
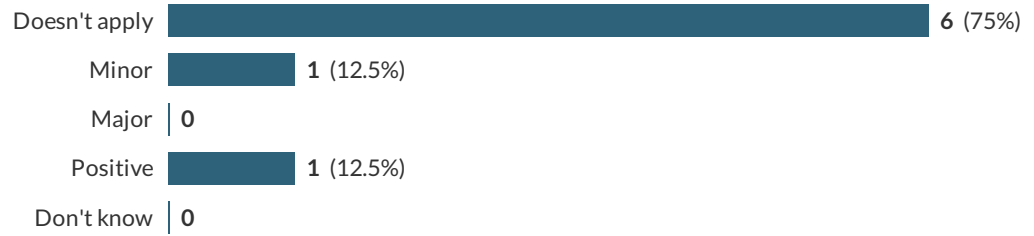
Doesn't apply	**6** (75%)
Minor	**1** (12.5%)
Major	**0**
Positive	**1** (12.5%)
Don't know	**0**

10.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**7** (87.5%)
Once off	**1** (12.5%)
At Login	**0**
Periodic	**0**
Don't know	**0**
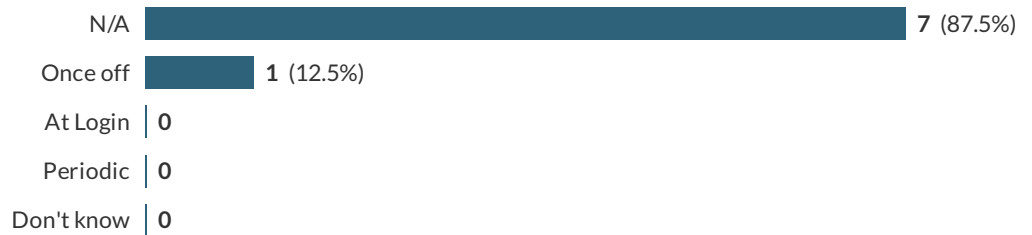
10.5 Increases the computing power needed

10.5.a Increases the computing power needed - Severity of Cost
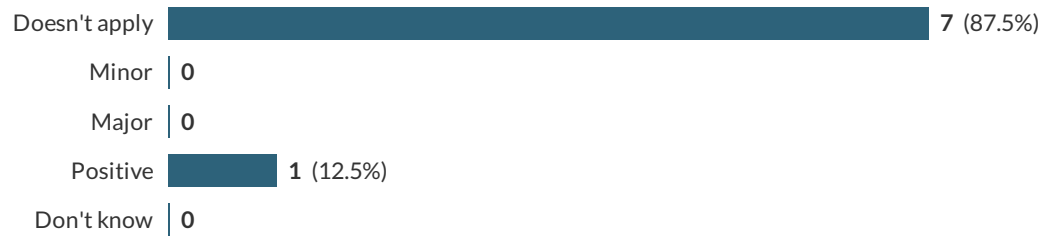
Doesn't apply	**7** (87.5%)
Minor	**0**
Major	**0**
Positive	**1** (12.5%)
Don't know	**0**

10.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	**8** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**
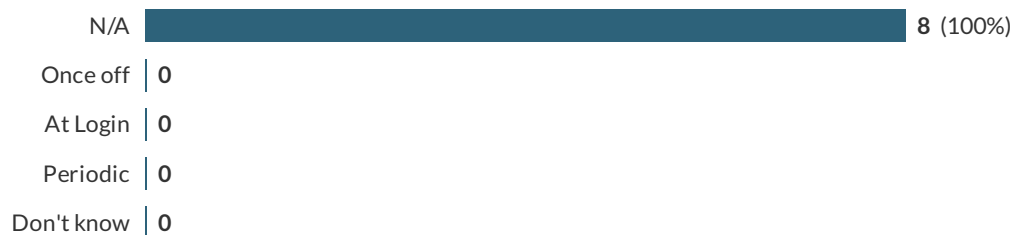
10.6 Requires other extra time or effort

10.6.a Requires other extra time or effort - Severity of Cost
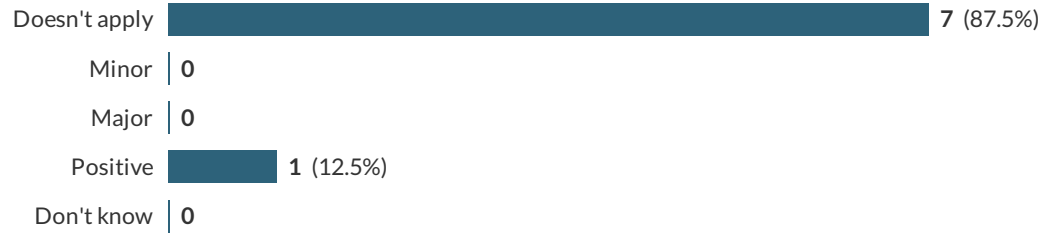
Doesn't apply	7 (87.5%)
Minor	0
Major	0
Positive	1 (12.5%)
Don't know	0

10.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	8 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0

10.a Do you approve of this advice?

Yes	6 (85.7%)
Neutral	1 (14.3%)
No	0

### 10.b Comments

Showing 1 response	
Sometimes it makes sense to share an account with close collaborators or family (if the underlying system doesn't otherwise support collaborative use). Sharing passwords may be a justifiable risk.	624348-624339-66109671

11 Don't give passwords over phone

11.1 Makes it more difficult to create a password

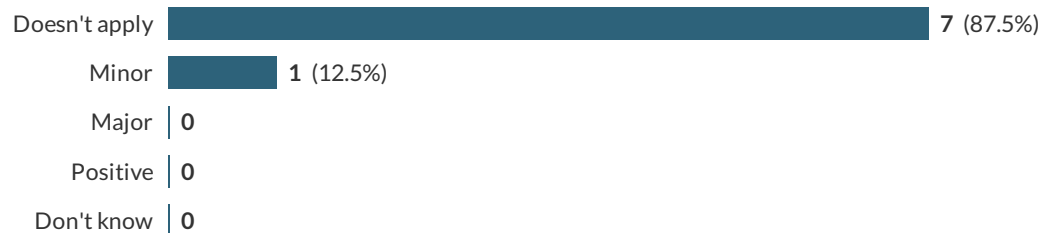**11.1.a** Makes it more difficult to create a password - Severity of Cost
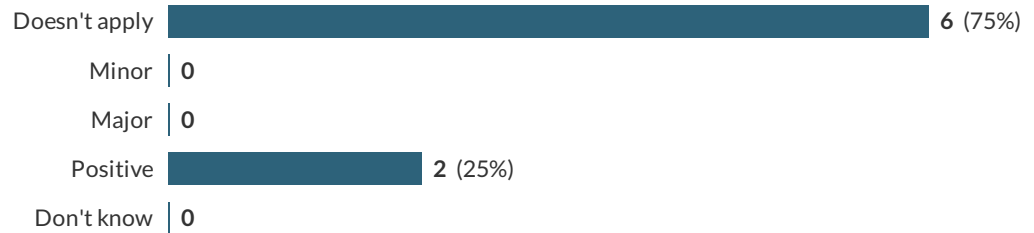
Doesn't apply	**6** (75%)
Minor	**0**
Major	**0**
Positive	**2** (25%)
Don't know	**0**

11.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**6** (75%)
Once off	**1** (12.5%)
At Login	**0**
Periodic	**1** (12.5%)
Don't know	**0**

11.2 Makes it less easy to remember

11.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

11.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A **7** (87.5%)

Once off **0**

At Login **0**

Periodic **1** (12.5%)

Don't know **0**

11.3 Requires extra resources

11.3.a Requires extra resources - Severity of Cost

Doesn't apply **4** (50%)

Minor **4** (50%)

Major **0**

Positive **0**

Don't know **0**

11.3.b Requires extra resources - Frequency Cost is Experienced

N/A **4** (50%)

Once off **3** (37.5%)

At Login **0**

Periodic **1** (12.5%)

Don't know **0**
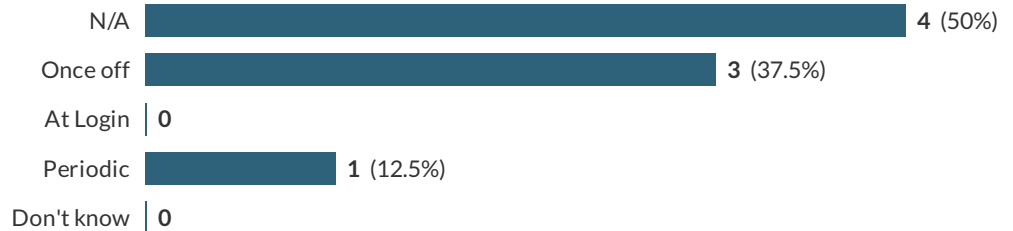
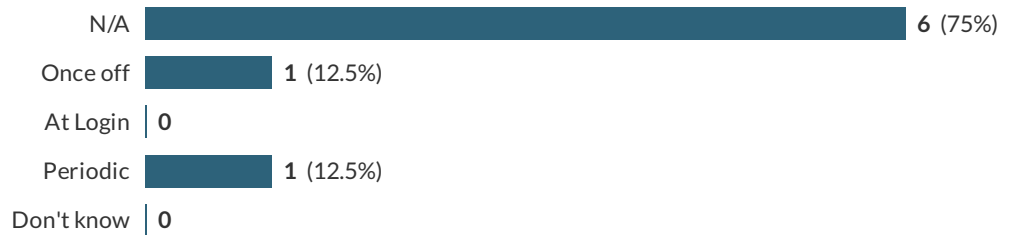## 11.4 Requires the creation of a new password

11.4.a Requires the creation of a new password - Severity of Cost
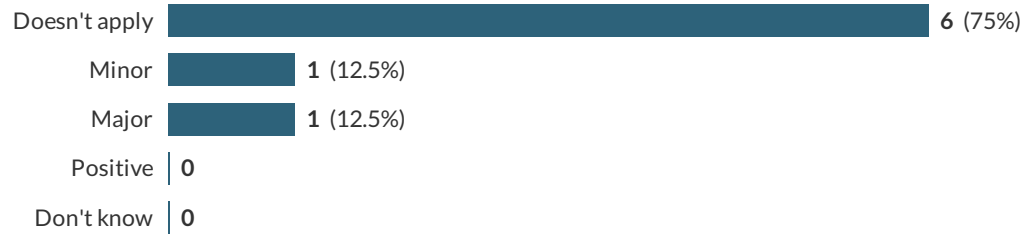
Doesn't apply ████████████████████████████████ **6** (75%)

Minor ████ **1** (12.5%)

Major ████ **1** (12.5%)

Positive | **0**

Don't know | **0**

11.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A ████████████████████████████████ **6** (75%)

Once off ████ **1** (12.5%)

At Login | **0**

Periodic ████ **1** (12.5%)

Don't know | **0**

11.5 Increases the computing power needed

11.5.a Increases the computing power needed - Severity of Cost

Doesn't apply ████████████████████████████████████ **7** (87.5%)

Minor ████ **1** (12.5%)

Major | **0**

Positive | **0**

Don't know | **0**

11.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A ████████████████████████████████████ **7** (87.5%)

Once off ████ **1** (12.5%)

At Login | **0**

Periodic | **0**

Don't know | **0**

11.6 Requires other extra time or effort

11.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply	5 (62.5%)
Minor	3 (37.5%)
Major	0
Positive	0
Don't know	0

11.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	5 (62.5%)
Once off	2 (25%)
At Login	0
Periodic	1 (12.5%)
Don't know	0
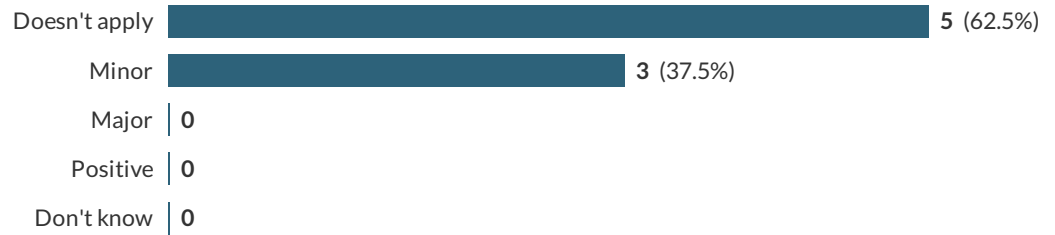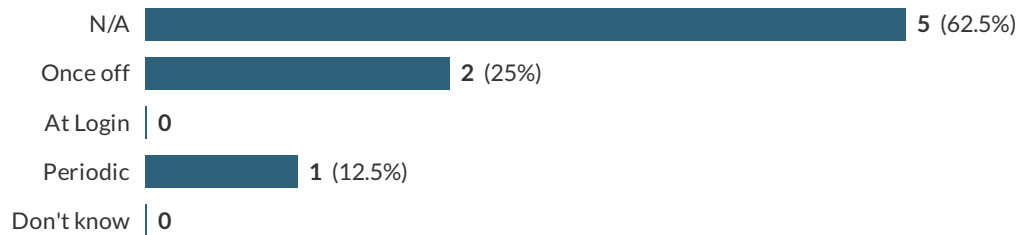
11.a Do you approve of this advice?

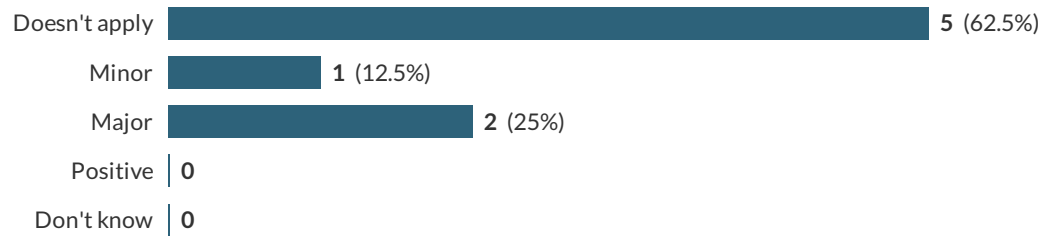|	
Yes	6 (75%)
Neutral	2 (25%)
No	0
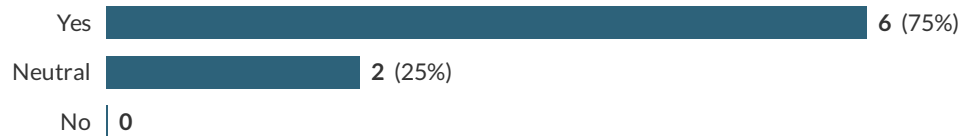
11.b Comments

No responses

12 Manually type web addresses (URLs), rather than clicking on links

12.1 Makes it more difficult to create a password

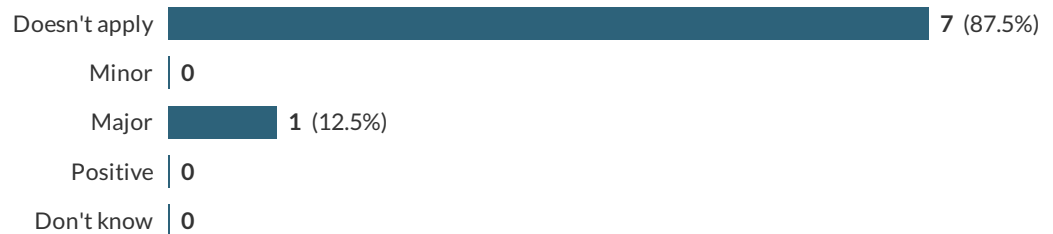**12.1.a** Makes it more difficult to create a password - Severity of Cost

Doesn't apply	**5** (62.5%)
Minor	**1** (12.5%)
Major	**2** (25%)
Positive	**0**
Don't know	**0**

12.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**5** (62.5%)
Once off	**1** (12.5%)
At Login	**1** (12.5%)
Periodic	**1** (12.5%)
Don't know	**0**
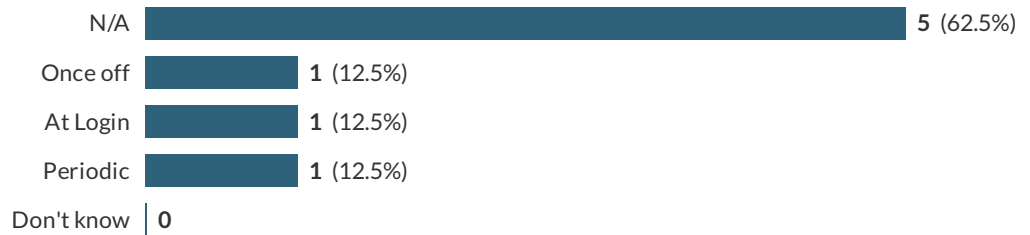
12.2 Makes it less easy to remember

12.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**0**
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

12.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A **7** (87.5%)

Once off **0**

At Login **0**

Periodic **1** (12.5%)

Don't know **0**
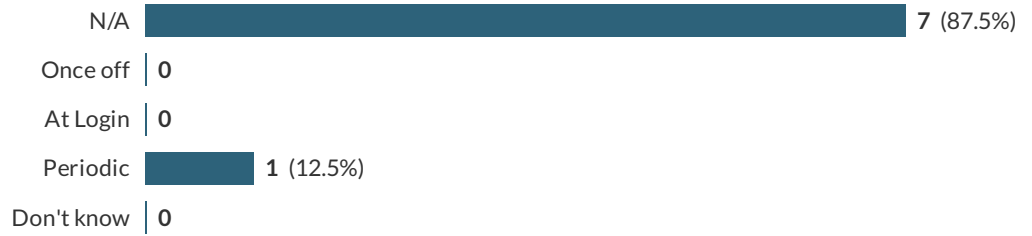
12.3 Requires extra resources

12.3.a Requires extra resources - Severity of Cost

Doesn't apply **4** (50%)

Minor **4** (50%)

Major **0**

Positive **0**

Don't know **0**

12.3.b Requires extra resources - Frequency Cost is Experienced

N/A **4** (50%)

Once off **0**

At Login **1** (12.5%)

Periodic **3** (37.5%)
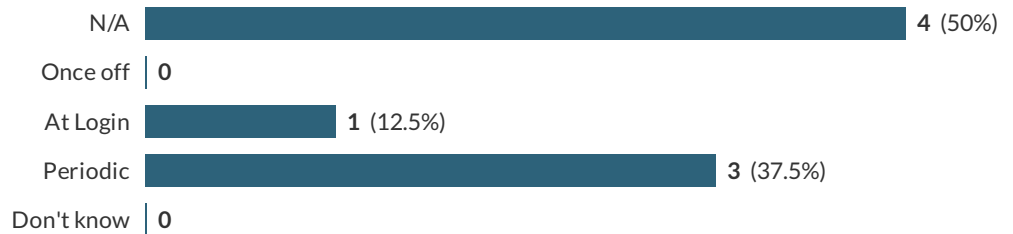
Don't know **0**

12.4 Requires the creation of a new password

12.4.a Requires the creation of a new password - Severity of Cost

Doesn't apply	8 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

12.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	8 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0

12.5 Increases the computing power needed

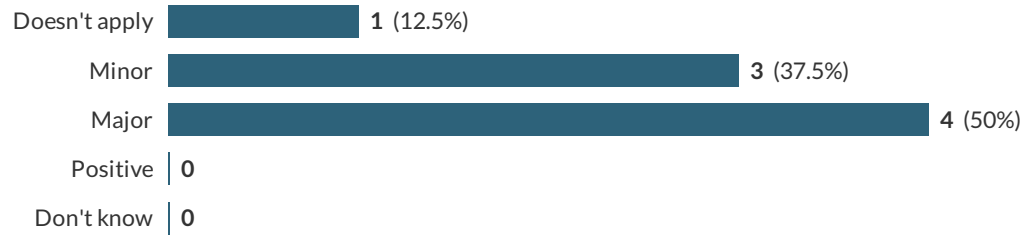**12.5.a** Increases the computing power needed - Severity of Cost

Doesn't apply	8 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

12.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	8 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0

12.6 Requires other extra time or effort

12.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply	**1** (12.5%)
Minor	**3** (37.5%)
Major	**4** (50%)
Positive	**0**
Don't know	**0**

12.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**2** (25%)
Once off	**1** (12.5%)
At Login	**2** (25%)
Periodic	**3** (37.5%)
Don't know	**0**

12.a Do you approve of this advice?

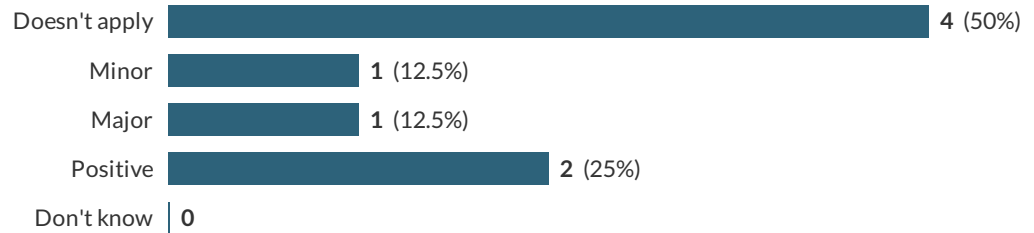|	
Yes	**2** (25%)
Neutral	**4** (50%)
No	**2** (25%)
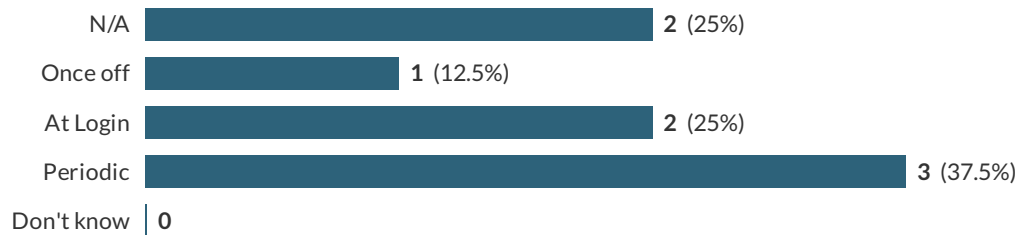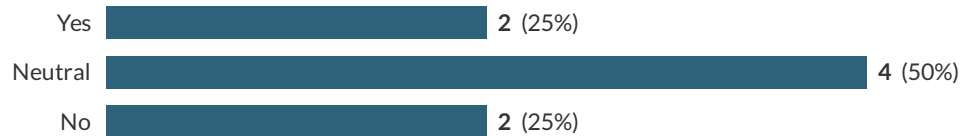
12.b Comments

| Showing all 2 responses	
I would be more likely to use a search engine for the source than click or use a link directly given	624348-624339-66086919
Unless you absolutely trust it and using google can be an alternative	624348-624339-66438231

13 Password protect your phone

13.1 Makes it more difficult to create a password

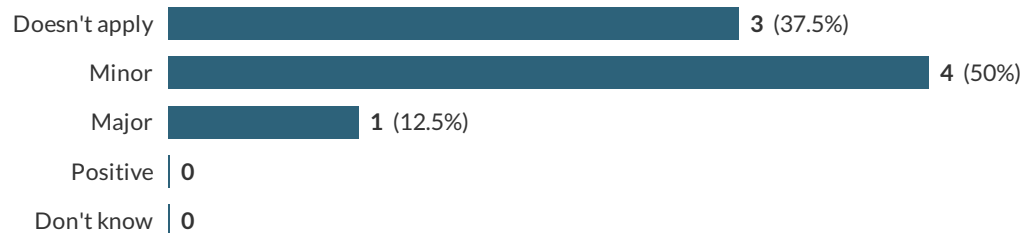**13.1.a** Makes it more difficult to create a password - Severity of Cost

Category	Value
Doesn't apply	**4** (50%)
Minor	**1** (12.5%)
Major	**1** (12.5%)
Positive	**2** (25%)
Don't know	**0**

13.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

Category	Value
N/A	**5** (62.5%)
Once off	**2** (25%)
At Login	**1** (12.5%)
Periodic	**0**
Don't know	**0**
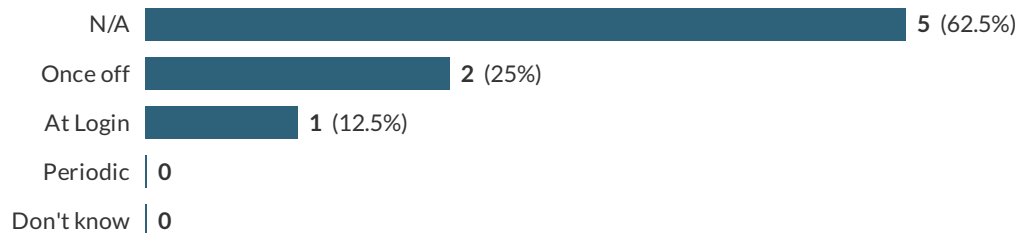
13.2 Makes it less easy to remember

13.2.a Makes it less easy to remember - Severity of Cost

Category	Value
Doesn't apply	**3** (37.5%)
Minor	**4** (50%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

13.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	3 (37.5%)
Once off	3 (37.5%)
At Login	1 (12.5%)
Periodic	1 (12.5%)
Don't know	0
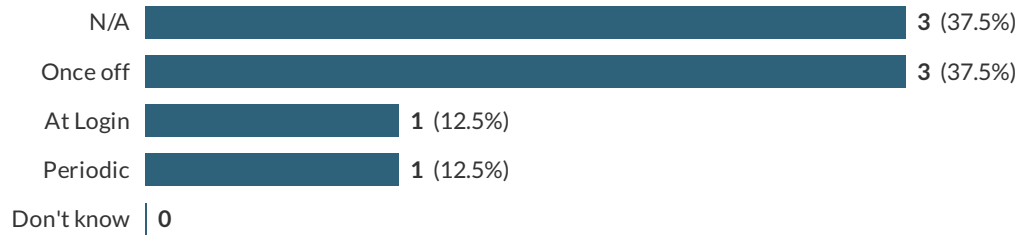
13.3 Requires extra resources

13.3.a Requires extra resources - Severity of Cost

Doesn't apply	4 (50%)
Minor	4 (50%)
Major	0
Positive	0
Don't know	0

13.3.b Requires extra resources - Frequency Cost is Experienced

N/A	4 (50%)
Once off	1 (12.5%)
At Login	1 (12.5%)
Periodic	2 (25%)
Don't know	0
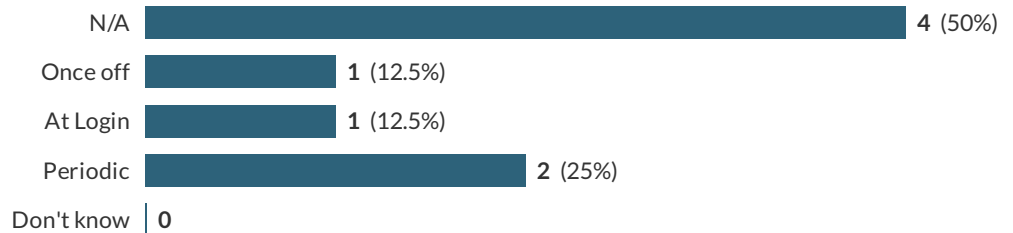
13.4 Requires the creation of a new password

13.4.a Requires the creation of a new password - Severity of Cost
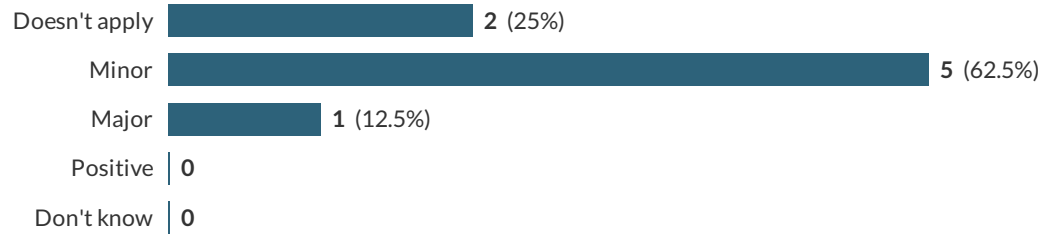
Doesn't apply		2 (25%)
Minor		5 (62.5%)
Major		1 (12.5%)
Positive		0
Don't know		0

Requires the creation of a new password - Frequency Cost is Experienced

N/A		2 (25%)
Once off		4 (50%)
At Login		1 (12.5%)
Periodic		1 (12.5%)
Don't know		0

13.5   Increases the computing power needed

Increases the computing power needed - Severity of Cost

Doesn't apply		7 (87.5%)
Minor		1 (12.5%)
Major		0
Positive		0
Don't know		0

Increases the computing power needed - Frequency Cost is Experienced

N/A		7 (87.5%)
Once off		0
At Login		1 (12.5%)
Periodic		0
Don't know		0
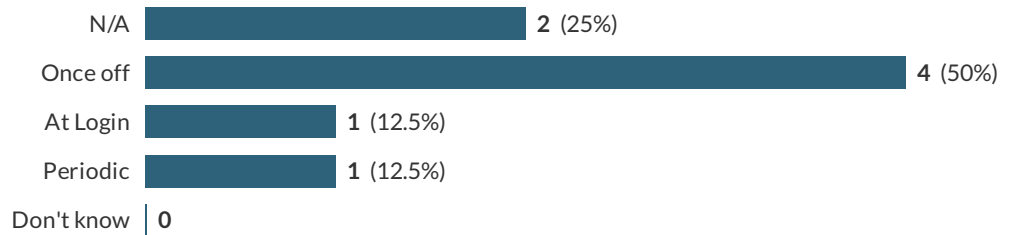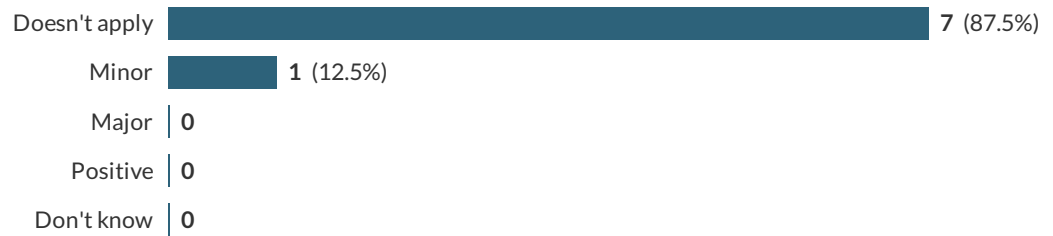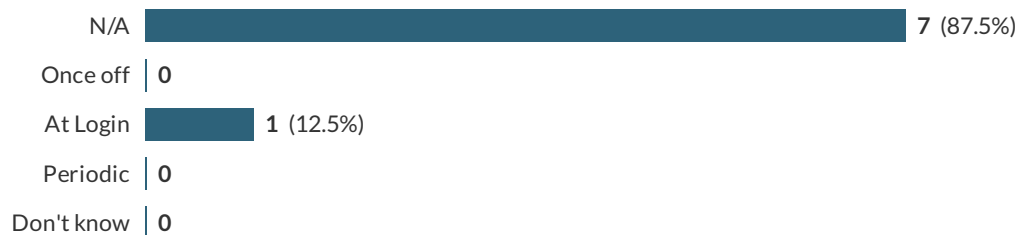
13.6 Requires other extra time or effort

13.6.a Requires other extra time or effort - Severity of Cost
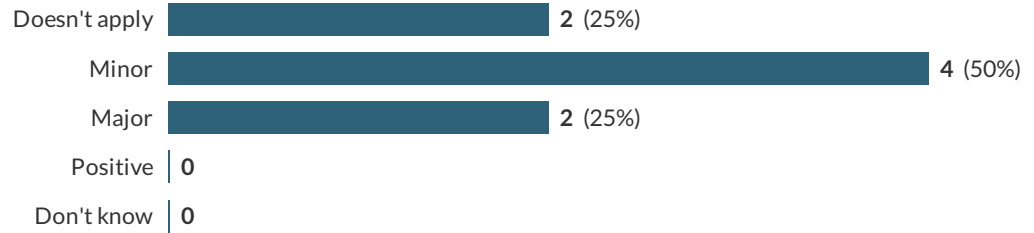
Doesn't apply	**2** (25%)
Minor	**4** (50%)
Major	**2** (25%)
Positive	**0**
Don't know	**0**

13.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**2** (25%)
Once off	**1** (12.5%)
At Login	**4** (50%)
Periodic	**1** (12.5%)
Don't know	**0**

13.a Do you approve of this advice?

Yes	**6** (75%)
Neutral	**1** (12.5%)
No	**1** (12.5%)
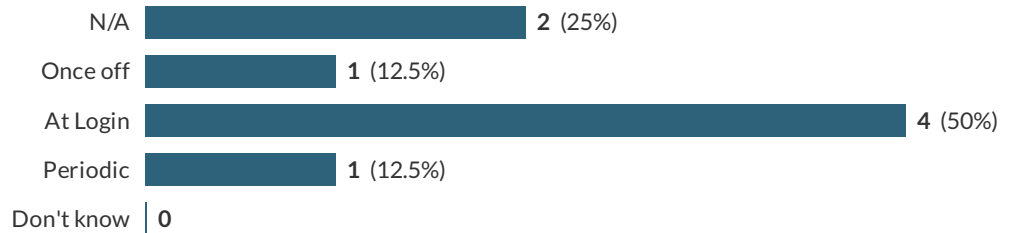
13.b Comments
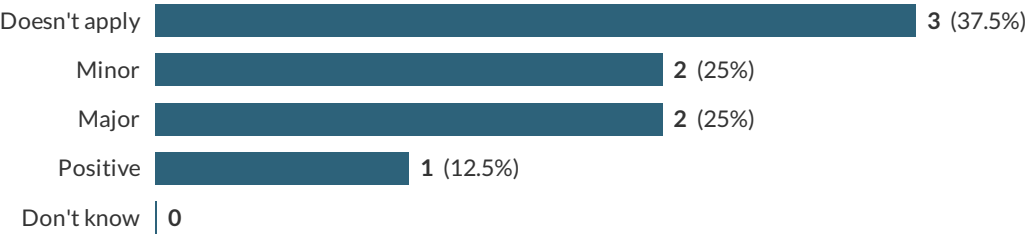
| Showing 1 response	
Minor inconvenience	624348-624339-66438231

Logging in

14 You should not be able to paste your password when logging in

14.1 Makes it more difficult to create a password

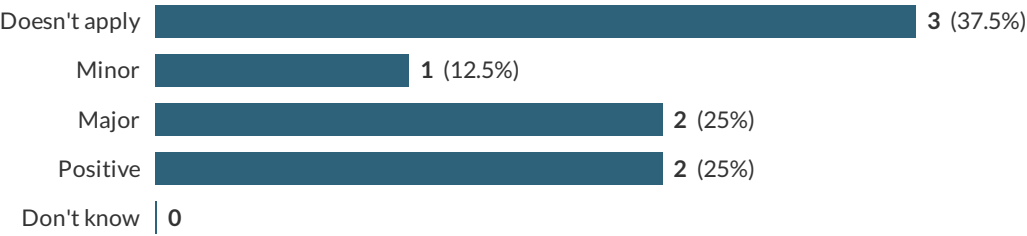**14.1.a** Makes it more difficult to create a password - Severity of Cost

Doesn't apply — **3** (37.5%)
Minor — **2** (25%)
Major — **2** (25%)
Positive — **1** (12.5%)
Don't know — **0**

14.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A — **3** (37.5%)
Once off — **3** (37.5%)
At Login — **1** (12.5%)
Periodic — **1** (12.5%)
Don't know — **0**
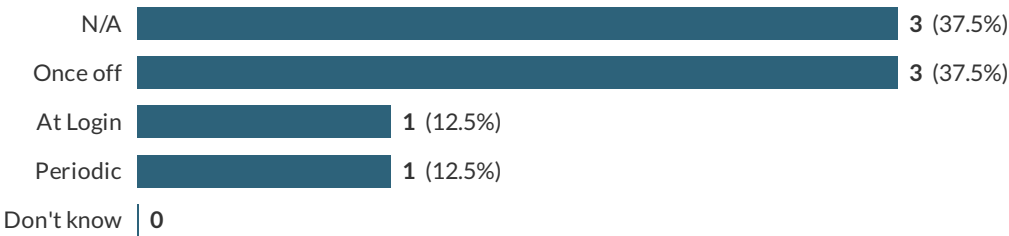
14.2 Makes it less easy to remember

14.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply — **3** (37.5%)
Minor — **1** (12.5%)
Major — **2** (25%)
Positive — **2** (25%)
Don't know — **0**

14.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	**3** (37.5%)
Once off	**0**
At Login	**4** (50%)
Periodic	**1** (12.5%)
Don't know	**0**
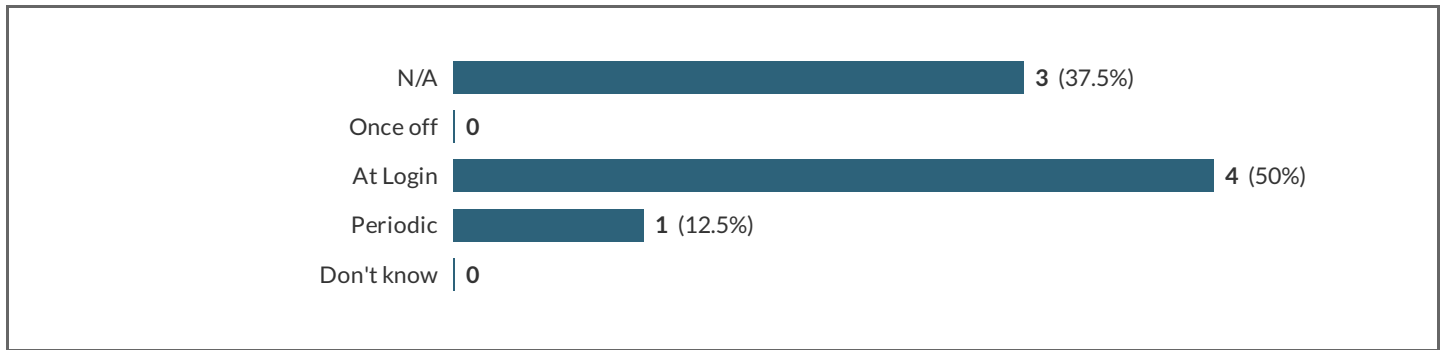
14.3 Requires extra resources

14.3.a Requires extra resources - Severity of Cost

Doesn't apply	**4** (50%)
Minor	**2** (25%)
Major	**2** (25%)
Positive	**0**
Don't know	**0**

14.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**4** (50%)
Once off	**1** (12.5%)
At Login	**2** (25%)
Periodic	**1** (12.5%)
Don't know	**0**
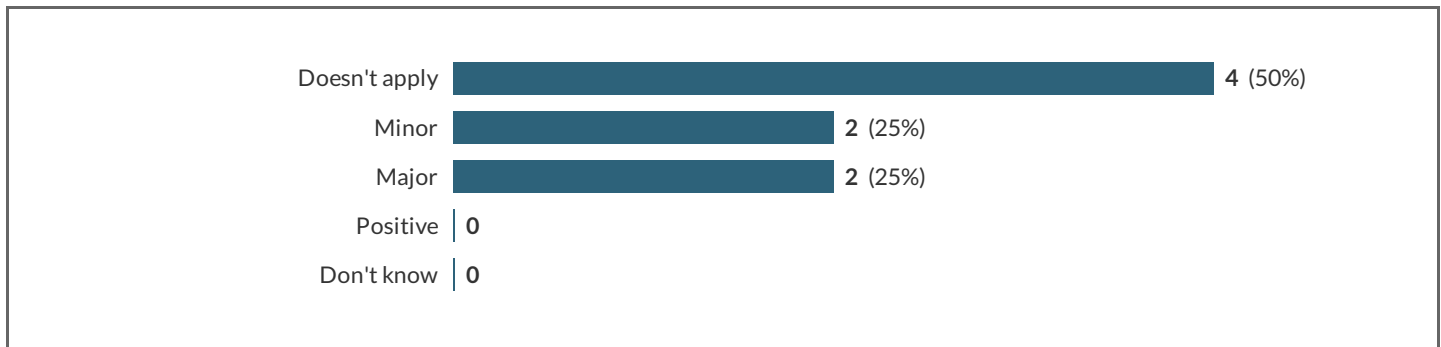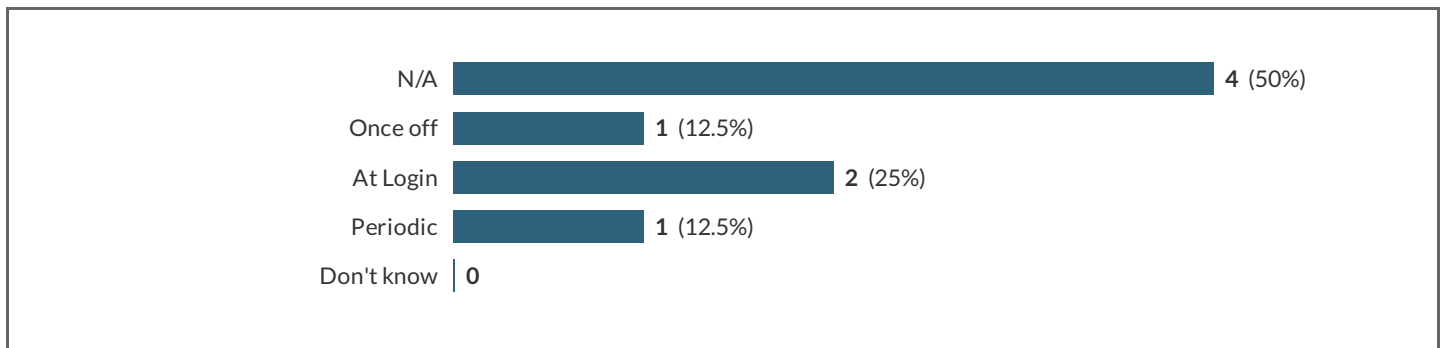
14.4 Requires the creation of a new password

14.4.a Requires the creation of a new password - Severity of Cost
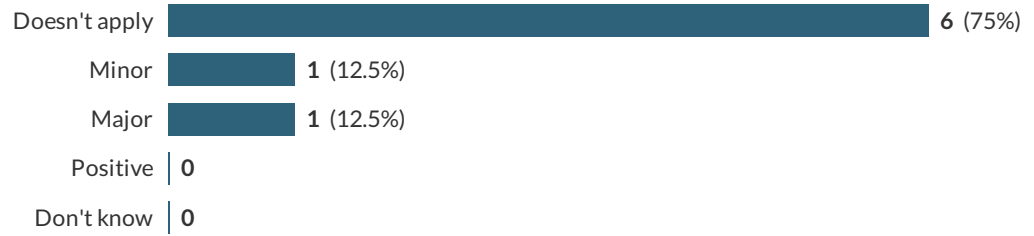
Doesn't apply	**6** (75%)
Minor	**1** (12.5%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

14.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**6** (75%)
Once off	**0**
At Login	**0**
Periodic	**2** (25%)
Don't know	**0**
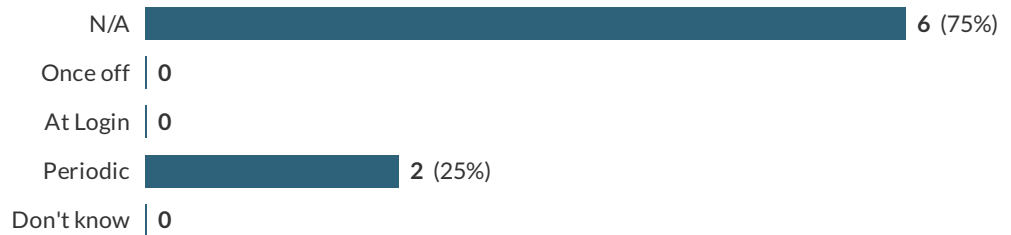
14.5 Increases the computing power needed

14.5.a Increases the computing power needed - Severity of Cost
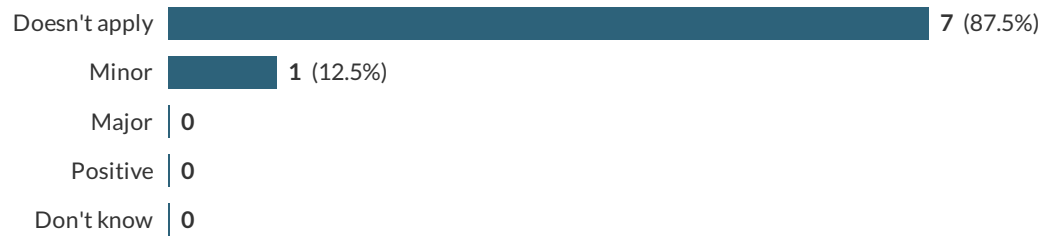
Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

14.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	**7** (87.5%)
Once off	**0**
At Login	**0**
Periodic	**1** (12.5%)
Don't know	**0**
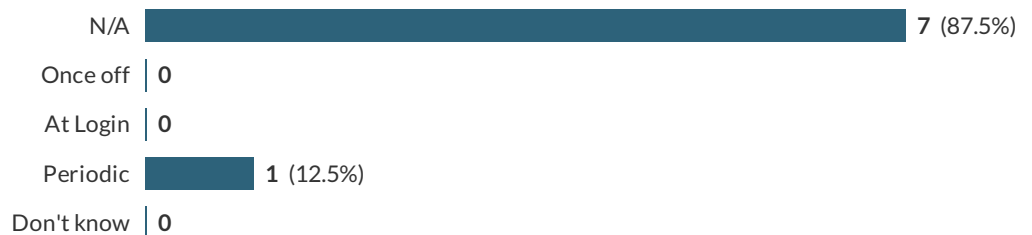
14.6 Requires other extra time or effort

14.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply	0
Minor	4 (50%)
Major	4 (50%)
Positive	0
Don't know	0

14.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	0
Once off	1 (12.5%)
At Login	6 (75%)
Periodic	1 (12.5%)
Don't know	0

14.a Do you approve of this advice?

|	
Yes	3 (37.5%)
Neutral	2 (25%)
No	3 (37.5%)

14.b Comments
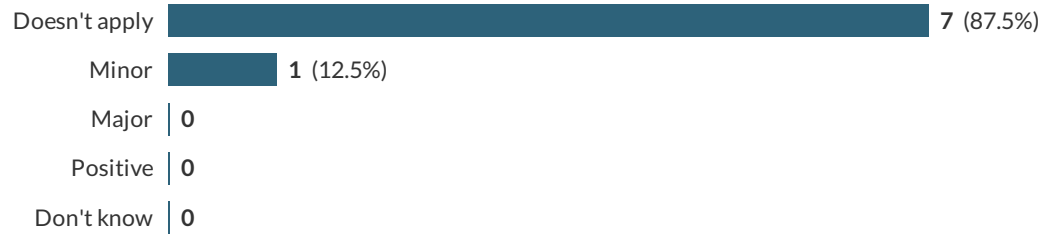
Showing all 2 responses	
This advice comes from people writing/installing keyloggers, right?	624348-624339-66109671
This makes password managers a bad thing. If i can create a 64 character password with symbols, numbers, upper and lower case i wont remember that to type in once go. If i can copy it from a password manager that is a positive thing. without using this i would be for this advice how i would be more for you not being able to copy a password from a password box but not being able to paste encourages good privacy habits on devices	624348-624339-66438231

15 You should enter your password discreetly

15.1 Makes it more difficult to create a password

15.1.a Makes it more difficult to create a password - Severity of Cost

Doesn't apply **4** (50%)
Minor **4** (50%)
Major **0**
Positive **0**
Don't know **0**

15.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A **4** (50%)
Once off **2** (25%)
At Login **1** (12.5%)
Periodic **1** (12.5%)
Don't know **0**
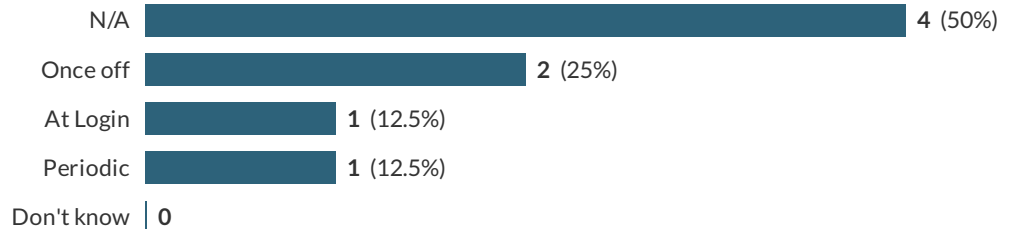
15.2 Makes it less easy to remember

15.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

15.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	**6** (75%)
Once off	**0**
At Login	**1** (12.5%)
Periodic	**1** (12.5%)
Don't know	**0**

15.3 Requires extra resources

15.3.a Requires extra resources - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

15.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**7** (87.5%)
Once off	**0**
At Login	**1** (12.5%)
Periodic	**0**
Don't know	**0**
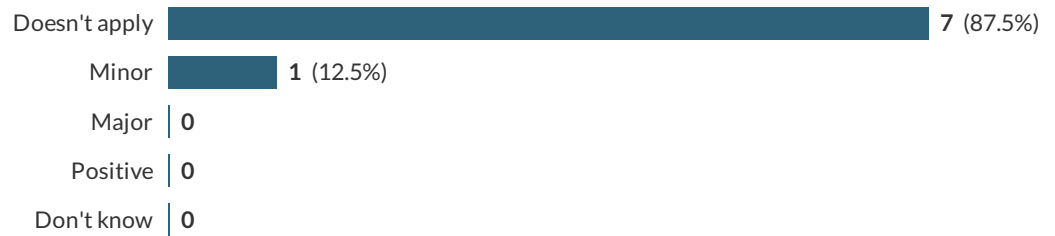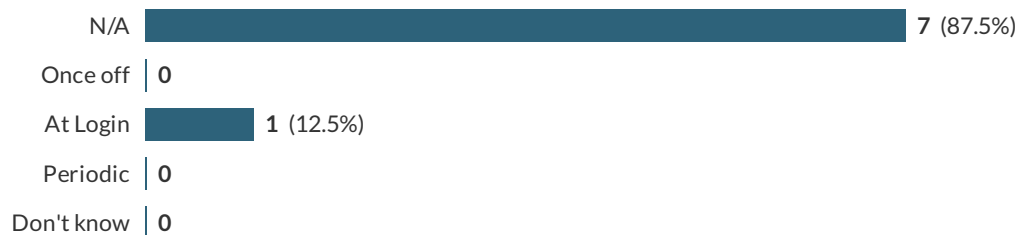
15.4 Requires the creation of a new password

15.4.a Requires the creation of a new password - Severity of Cost

Doesn't apply	8 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

15.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	8 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0

15.5 Increases the computing power needed

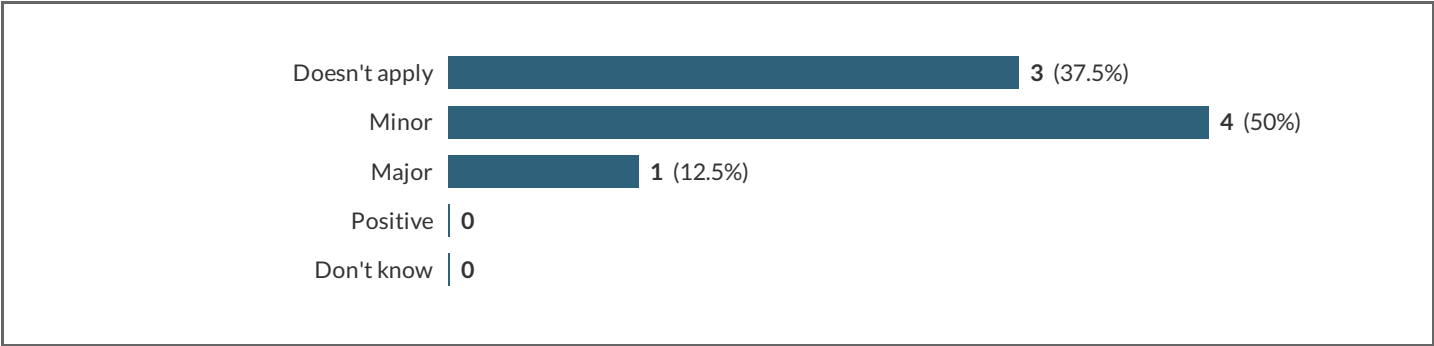**15.5.a** Increases the computing power needed - Severity of Cost

Doesn't apply	8 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

15.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A **8** (100%)

Once off **0**

At Login **0**

Periodic **0**

Don't know **0**
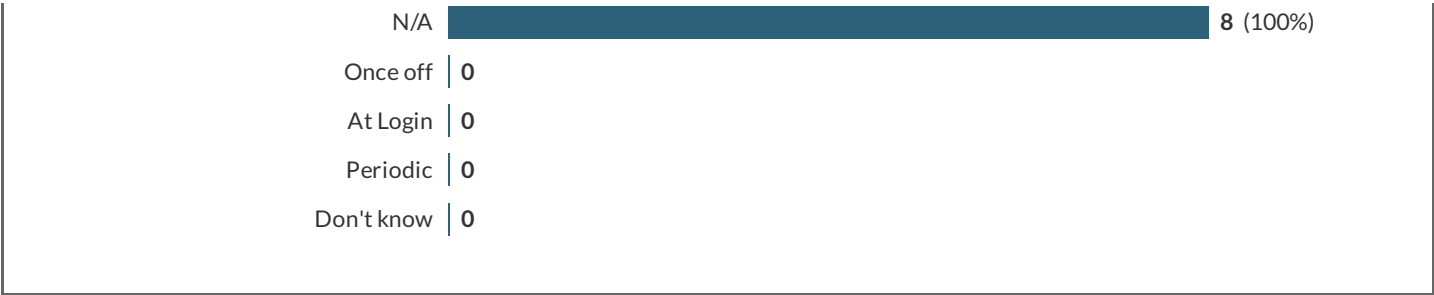
15.6 Requires other extra time or effort

15.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply **3** (37.5%)

Minor **4** (50%)

Major **1** (12.5%)

Positive **0**

Don't know **0**

15.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A **4** (50%)

Once off **1** (12.5%)

At Login **2** (25%)

Periodic **1** (12.5%)

Don't know **0**

15.a Do you approve of this advice?

Yes **7** (87.5%)

Neutral **1** (12.5%)

No **0**
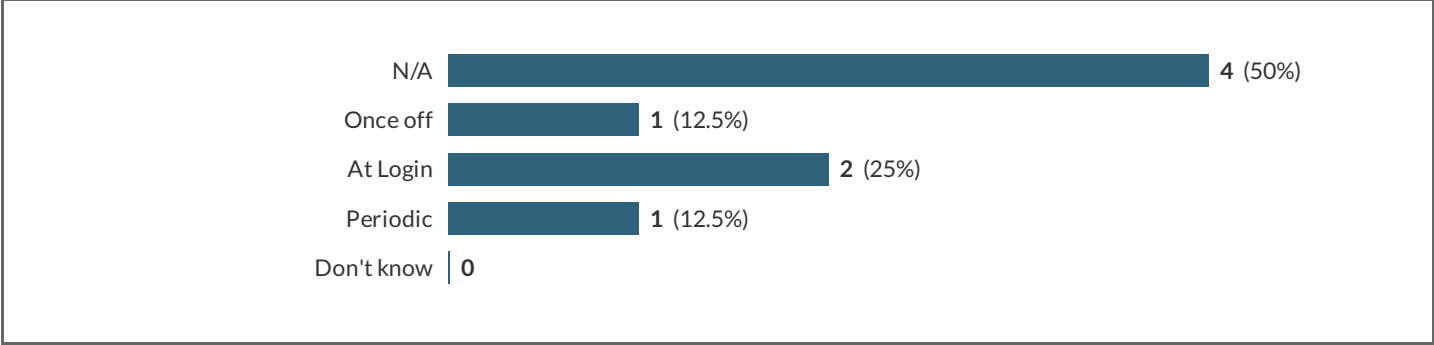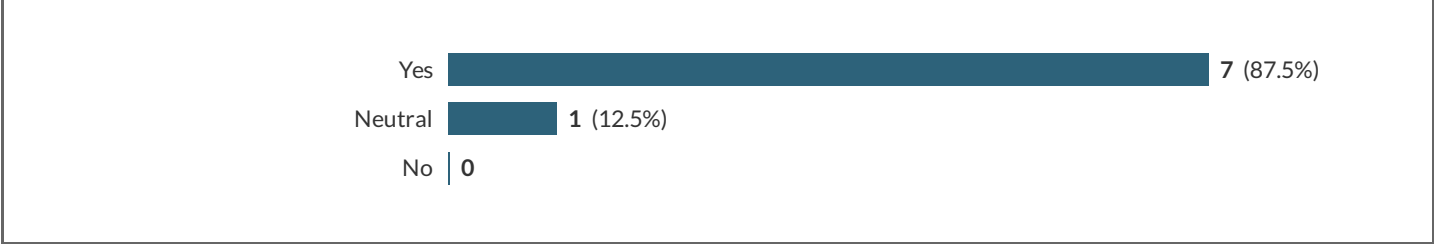
15.b Comments

| Showing all 2 responses	
Don't read along loudly	624348-624339-66109671
Absolutely! All password boxes should be starred or invisible to type	624348-624339-66438231

# Two factor authentication

16 You should need to use 2-factor authentication when logging into accounts (e.g. enter an additional code from an app, text or a special device)

16.1 Makes it more difficult to create a password

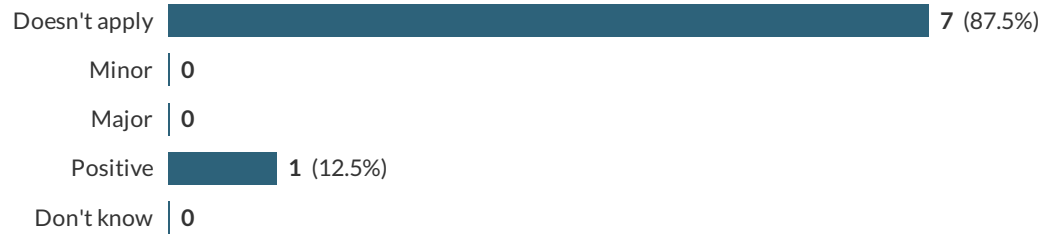**16.1.a** Makes it more difficult to create a password - Severity of Cost
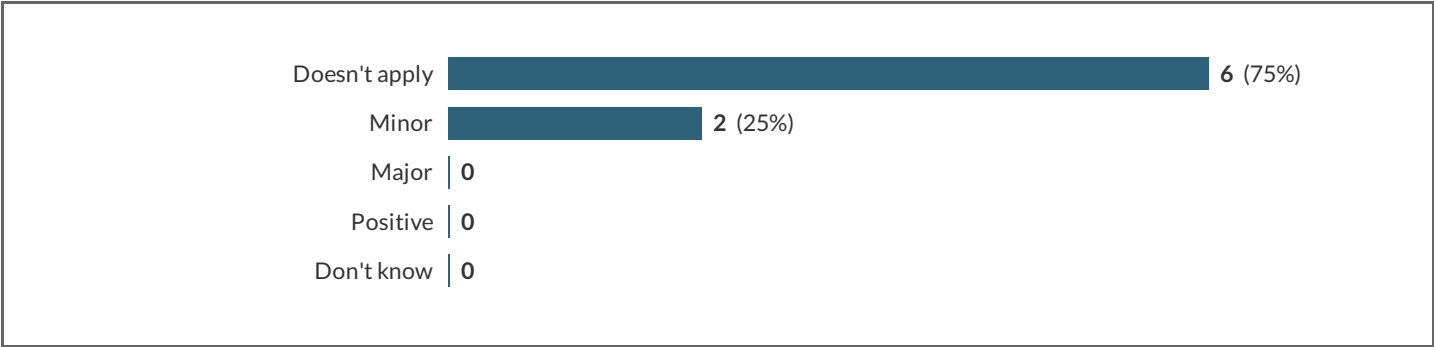
Doesn't apply **6** (75%)
Minor **2** (25%)
Major **0**
Positive **0**
Don't know **0**

16.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A **6** (75%)
Once off **2** (25%)
At Login **0**
Periodic **0**
Don't know **0**
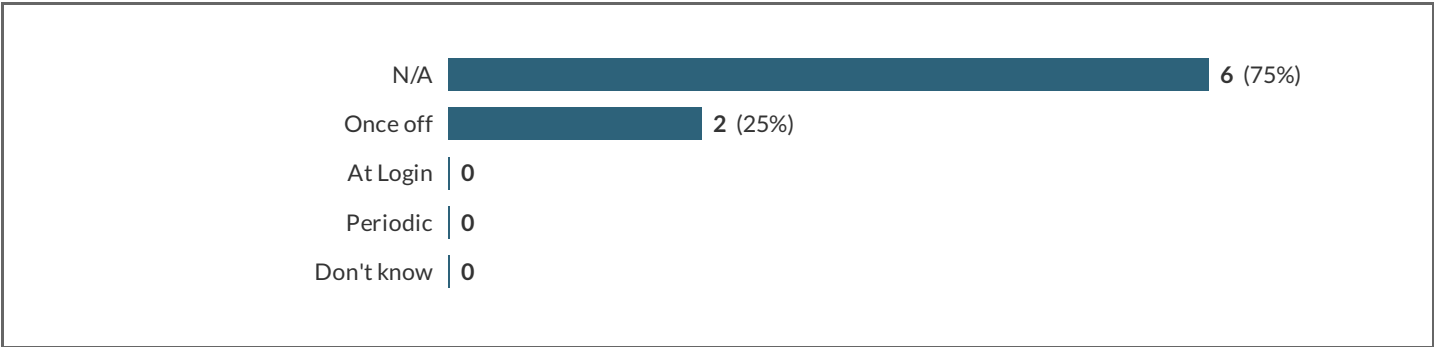
16.2 Makes it less easy to remember

16.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ **7** (87.5%)

Minor | **0**

Major | **0**

Positive ▓▓▓ **1** (12.5%)

Don't know | **0**

16.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ **7** (87.5%)

Once off | **0**

At Login ▓▓▓ **1** (12.5%)

Periodic | **0**

Don't know | **0**

16.3 Requires extra resources

16.3.a Requires extra resources - Severity of Cost

Doesn't apply ▓▓▓ **1** (12.5%)

Minor ▓▓▓▓▓▓ **2** (25%)

Major ▓▓▓▓▓▓▓▓▓▓▓▓▓▓▓ **5** (62.5%)

Positive | **0**

Don't know | **0**

16.3.b Requires extra resources - Frequency Cost is Experienced

N/A ▓▓▓ **1** (12.5%)

Once off | **0**

At Login ▓▓▓▓▓▓▓▓▓▓▓▓ **4** (50%)

Periodic ▓▓▓▓▓▓▓▓▓ **3** (37.5%)

Don't know | **0**
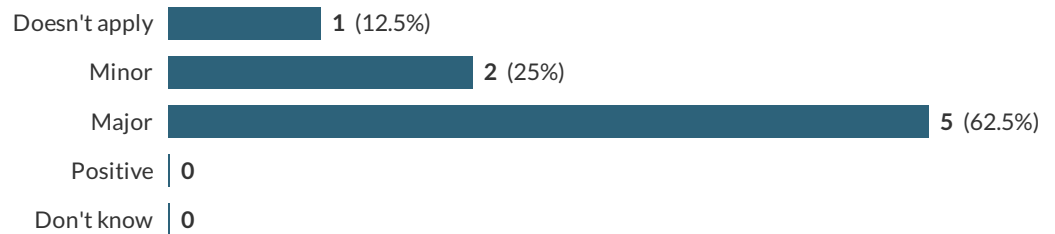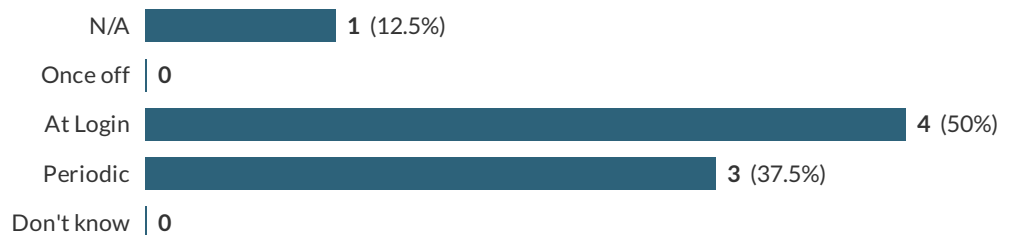
16.4 Requires the creation of a new password

16.4.a Requires the creation of a new password - Severity of Cost
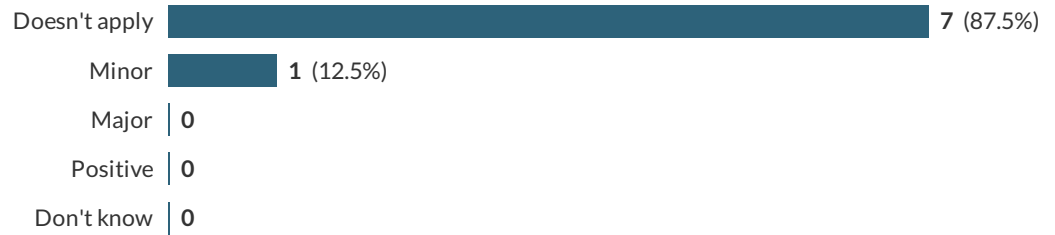
Doesn't apply	7 (87.5%)
Minor	1 (12.5%)
Major	0
Positive	0
Don't know	0

16.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	7 (87.5%)
Once off	1 (12.5%)
At Login	0
Periodic	0
Don't know	0

16.5 Increases the computing power needed

16.5.a Increases the computing power needed - Severity of Cost
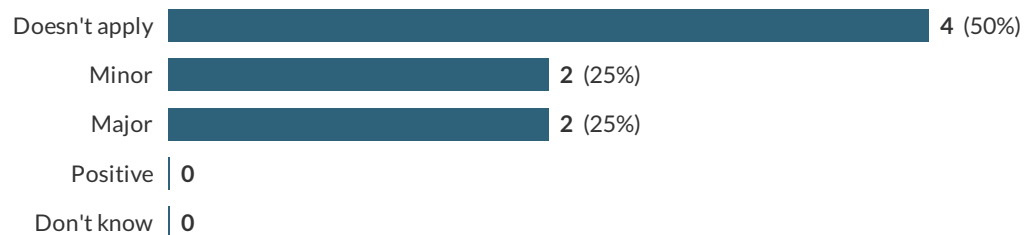
Doesn't apply	4 (50%)
Minor	2 (25%)
Major	2 (25%)
Positive	0
Don't know	0

16.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A ▬▬▬▬▬▬▬▬▬▬▬▬▬ **4** (50%)

Once off | **0**

At Login ▬▬▬▬▬▬▬▬▬ **3** (37.5%)

Periodic ▬▬▬ **1** (12.5%)

Don't know | **0**
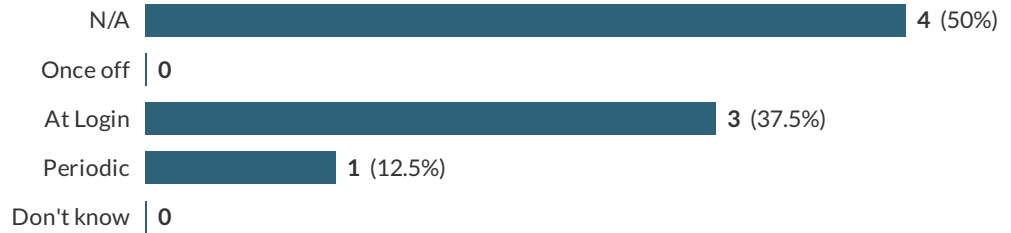
16.6 Requires other extra time or effort

16.6.a Requires other extra time or effort - Severity of Cost
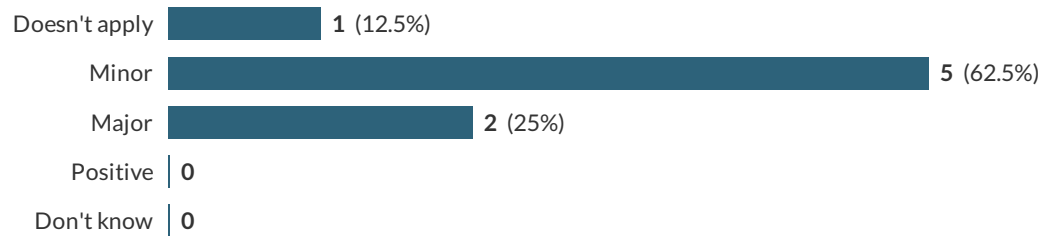
Doesn't apply ▬▬▬ **1** (12.5%)

Minor ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **5** (62.5%)

Major ▬▬▬▬▬▬ **2** (25%)

Positive | **0**

Don't know | **0**

16.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A ▬▬▬▬▬▬ **2** (25%)

Once off ▬▬▬ **1** (12.5%)

At Login ▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **4** (50%)

Periodic ▬▬▬ **1** (12.5%)

Don't know | **0**

16.a Do you approve of this advice?

Yes ▬▬▬▬▬▬▬▬▬ **3** (37.5%)

Neutral ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **5** (62.5%)

No | **0**
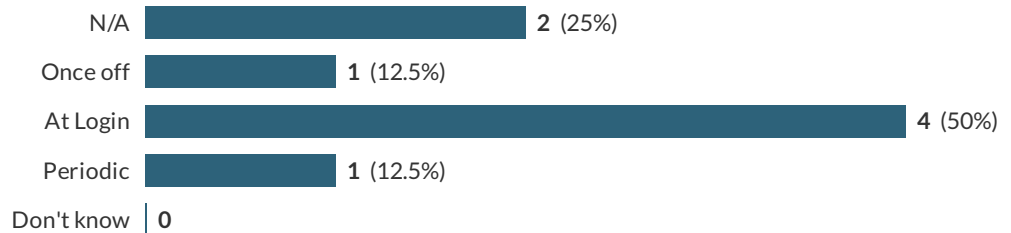
16.b Comments

| **Showing all 2 responses**	
Sabotages many applications of phished/leaked credentials, which seems to be a major cyber risk in practice.	624348-624339-66109671
Inconvenient but absolutely essential for good privacy and piece of mind	624348-624339-66438231

Password manager

17 You should use a password manager to store your passwords

17.1 Makes it more difficult to create a password

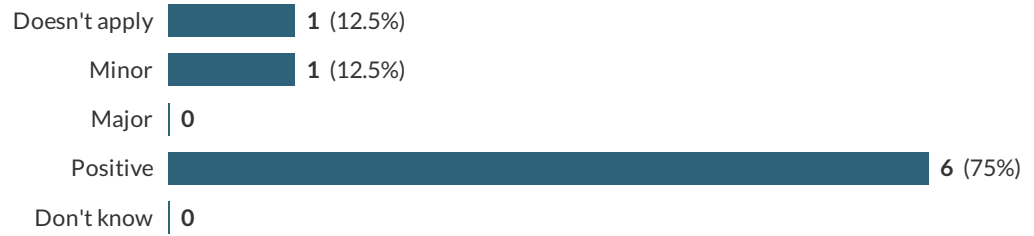**17.1.a** Makes it more difficult to create a password - Severity of Cost
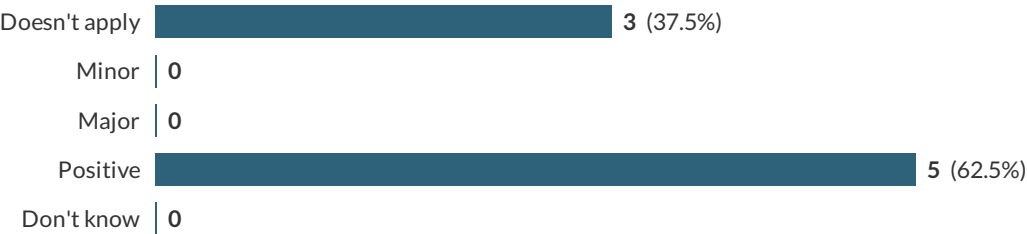
Doesn't apply **3** (37.5%)
Minor **0**
Major **0**
Positive **5** (62.5%)
Don't know **0**

17.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A **3** (37.5%)
Once off **2** (25%)
At Login **1** (12.5%)
Periodic **2** (25%)
Don't know **0**
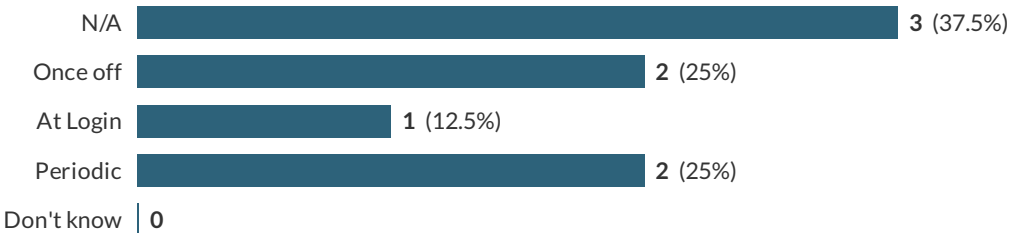
17.2 Makes it less easy to remember

17.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**1** (12.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**6** (75%)
Don't know	**0**

Makes it less easy to remember - Frequency Cost is Experienced

N/A	**2** (25%)
Once off	**0**
At Login	**5** (62.5%)
Periodic	**1** (12.5%)
Don't know	**0**
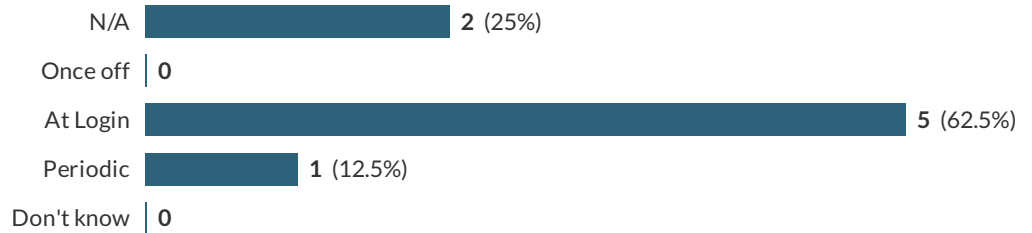
17.3 Requires extra resources

17.3.a Requires extra resources - Severity of Cost

Doesn't apply	**1** (12.5%)
Minor	**4** (50%)
Major	**2** (25%)
Positive	**1** (12.5%)
Don't know	**0**

17.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**2** (25%)
Once off	**1** (12.5%)
At Login	**4** (50%)
Periodic	**1** (12.5%)
Don't know	**0**
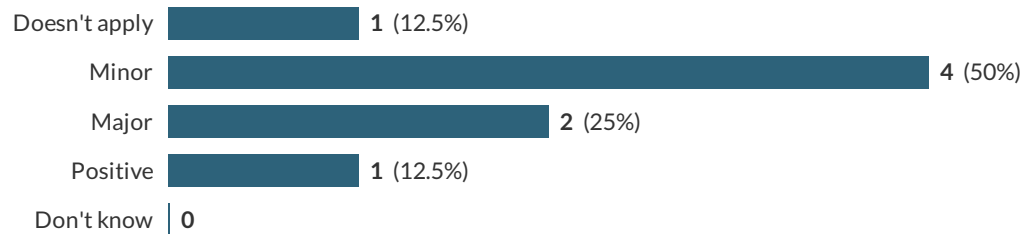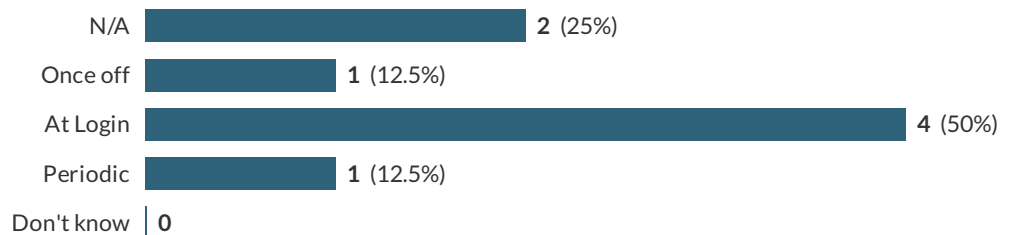
17.4 Requires the creation of a new password

17.4.a Requires the creation of a new password - Severity of Cost
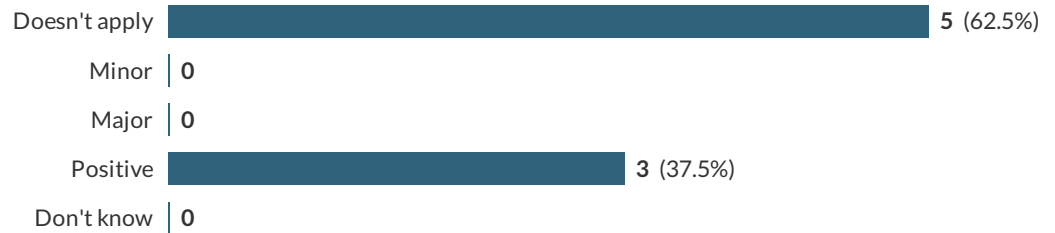
Doesn't apply	5 (62.5%)
Minor	0
Major	0
Positive	3 (37.5%)
Don't know	0

17.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	5 (62.5%)
Once off	0
At Login	2 (25%)
Periodic	1 (12.5%)
Don't know	0
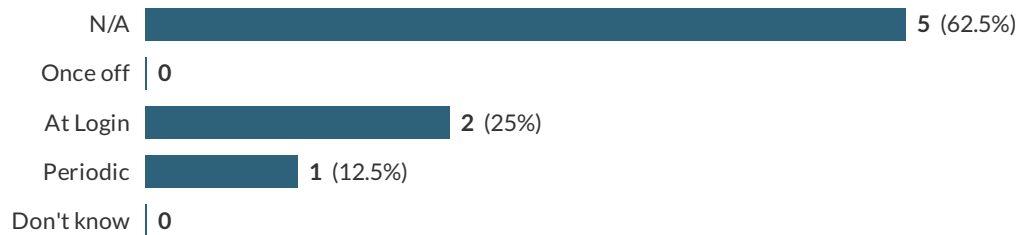
17.5 Increases the computing power needed

17.5.a Increases the computing power needed - Severity of Cost
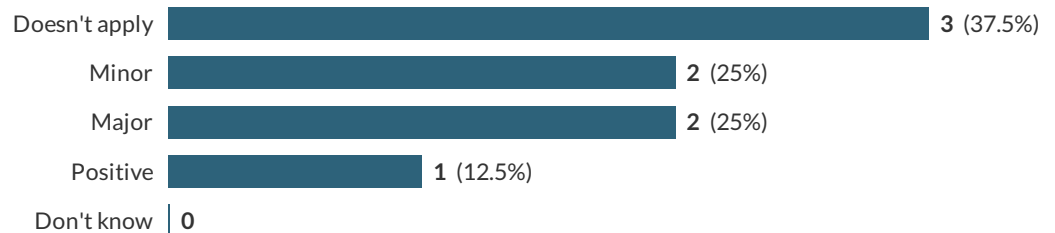
Doesn't apply	3 (37.5%)
Minor	2 (25%)
Major	2 (25%)
Positive	1 (12.5%)
Don't know	0

17.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A **3** (37.5%)

Once off **0**

At Login **5** (62.5%)

Periodic **0**

Don't know **0**
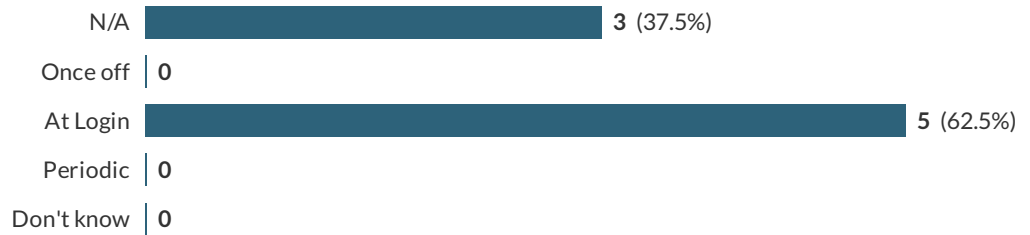
17.6 Requires other extra time or effort

17.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply **2** (25%)

Minor **3** (37.5%)

Major **0**

Positive **3** (37.5%)

Don't know **0**

17.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A **3** (37.5%)

Once off **0**

At Login **5** (62.5%)

Periodic **0**

Don't know **0**
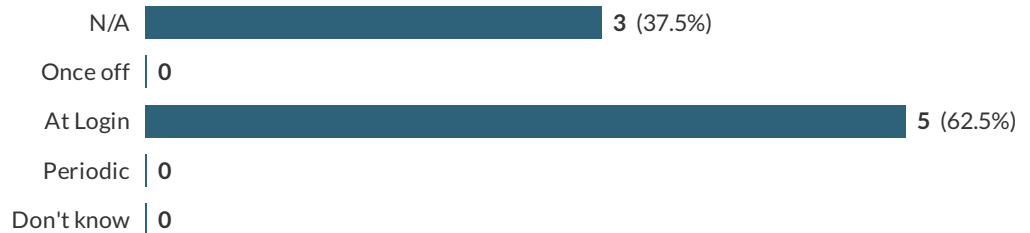
17.a Do you approve of this advice?

Yes **6** (75%)

Neutral **2** (25%)

No **0**
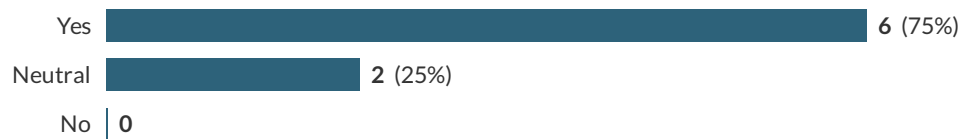
17.b Comments

Showing 1 response

|	
Yes! I believe everyone should use them So handy, avoids re-use, helps to remember, allows you to share details for accounts more than one person are on and can help you to create a secure password in seconds.	624348-624339-66438231

18 Access controls should be applied, so you only have access to relevant parts of a system.

18.1 Makes it more difficult to create a password

18.1.a Makes it more difficult to create a password - Severity of Cost
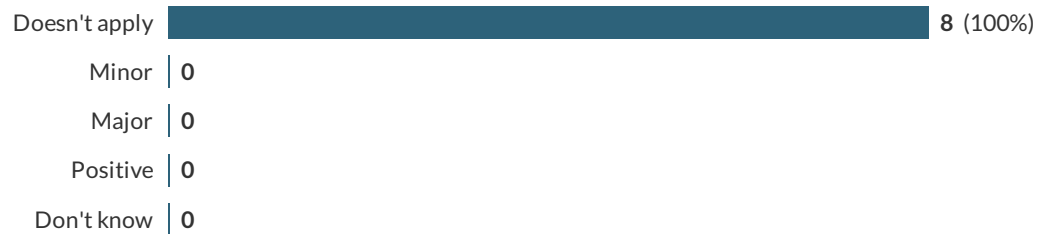
Doesn't apply — **8** (100%)
Minor — **0**
Major — **0**
Positive — **0**
Don't know — **0**

18.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A — **8** (100%)
Once off — **0**
At Login — **0**
Periodic — **0**
Don't know — **0**
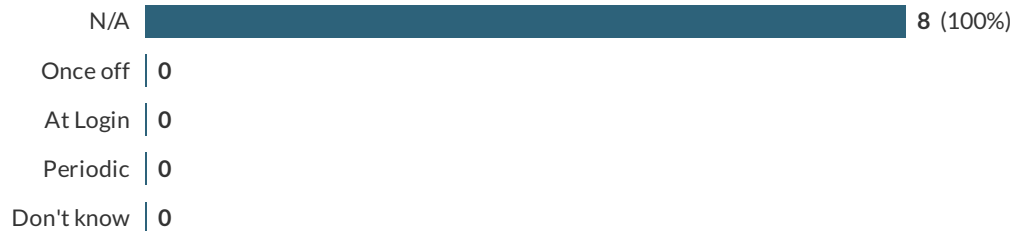
18.2 Makes it less easy to remember

18.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply ████████████████████████████ 8 (100%)

Minor | 0

Major | 0

Positive | 0

Don't know | 0

18.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A ███████████████████████ 8 (100%)

Once off | 0

At Login | 0

Periodic | 0

Don't know | 0
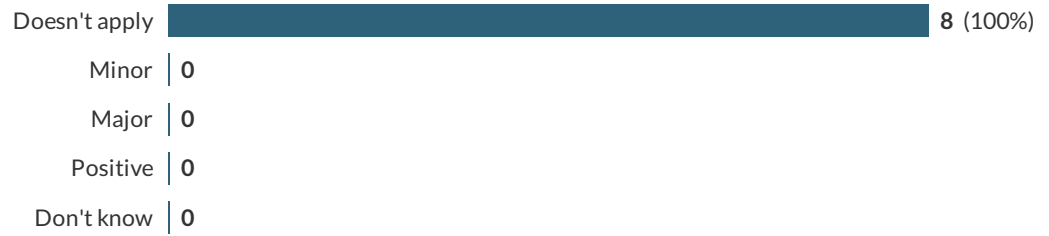
18.3 Requires extra resources

18.3.a Requires extra resources - Severity of Cost

Doesn't apply ███████████████████ 3 (37.5%)

Minor ██████████████████████████ 4 (50%)

Major █████ 1 (12.5%)

Positive | 0

Don't know | 0

18.3.b Requires extra resources - Frequency Cost is Experienced

N/A ██████████████████████████ 4 (50%)

Once off ██████ 1 (12.5%)

At Login ██████ 1 (12.5%)

Periodic ████████████ 2 (25%)

Don't know | 0
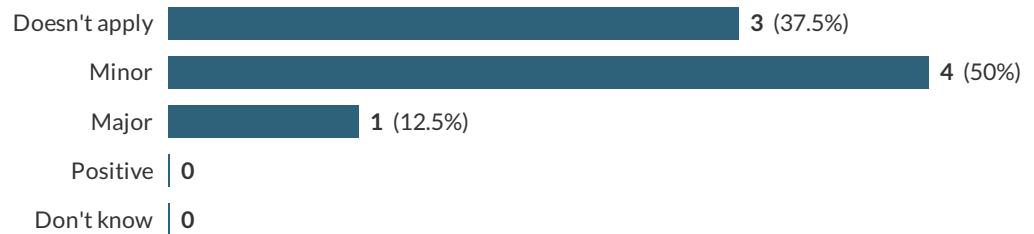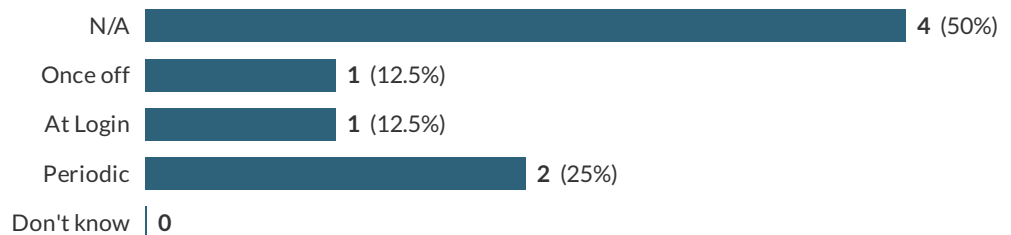
18.4 Requires the creation of a new password

18.4.a Requires the creation of a new password - Severity of Cost
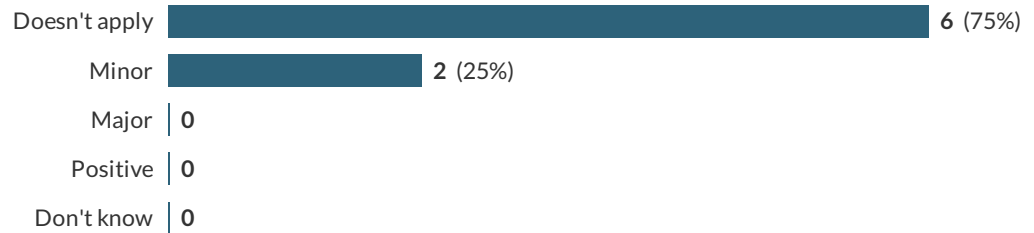
Doesn't apply ████████████████████ **6** (75%)

Minor ██████ **2** (25%)

Major │ **0**

Positive │ **0**

Don't know │ **0**

18.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A ████████████████████ **7** (87.5%)

Once off │ **0**

At Login ███ **1** (12.5%)

Periodic │ **0**

Don't know │ **0**

18.5 Increases the computing power needed

18.5.a Increases the computing power needed - Severity of Cost
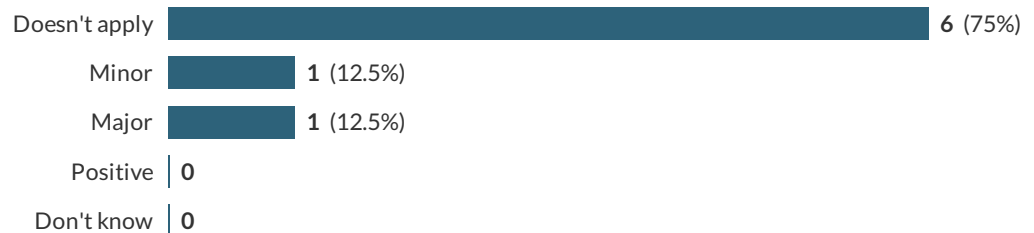
Doesn't apply ████████████████████ **6** (75%)

Minor ███ **1** (12.5%)

Major ███ **1** (12.5%)

Positive │ **0**

Don't know │ **0**

18.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A **6** (75%)

Once off **0**

At Login **1** (12.5%)

Periodic **1** (12.5%)

Don't know **0**

18.6 Requires other extra time or effort

18.6.a Requires other extra time or effort - Severity of Cost
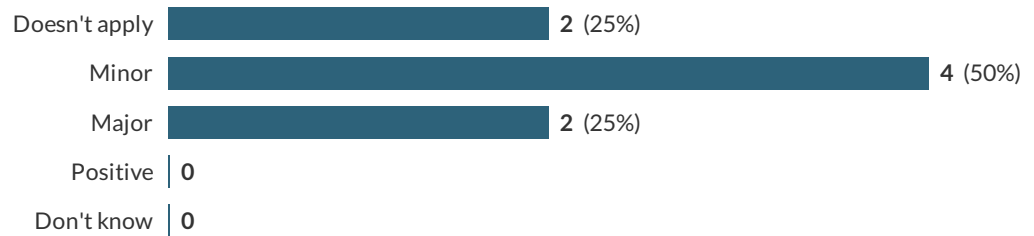
Doesn't apply **2** (25%)

Minor **4** (50%)

Major **2** (25%)

Positive **0**

Don't know **0**

18.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A **3** (37.5%)

Once off **1** (12.5%)

At Login **2** (25%)

Periodic **2** (25%)

Don't know **0**

18.a Do you approve of this advice?

Yes **4** (50%)

Neutral **3** (37.5%)

No **1** (12.5%)
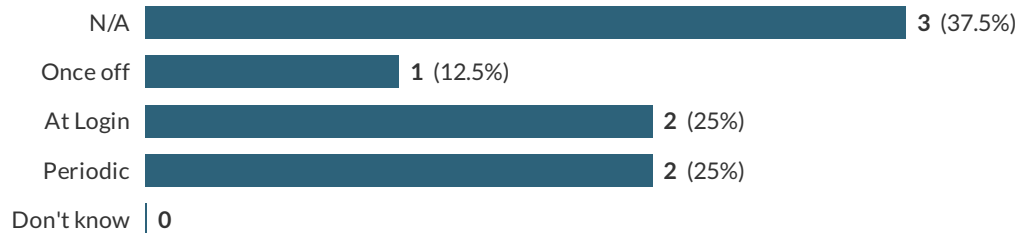
18.b Comments

Showing 1 response

|	
The problem is that someone has to decide which parts of the system are relevant for everyone else, and it's easy to err on the "safe" side, which can create lots of friction.	624348-624339-66109671

Generated passwords

19 Passwords generated for you should try to aid memory retention

19.1 Makes it more difficult to create a password

19.1.a Makes it more difficult to create a password - Severity of Cost
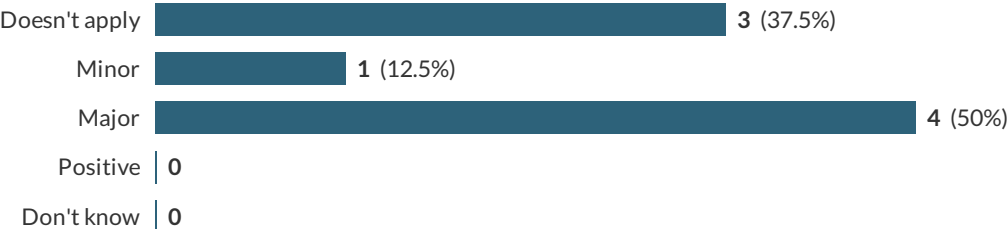
Doesn't apply   **3** (37.5%)
Minor   **1** (12.5%)
Major   **4** (50%)
Positive   **0**
Don't know   **0**

19.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A   **4** (50%)
Once off   **1** (12.5%)
At Login   **1** (12.5%)
Periodic   **2** (25%)
Don't know   **0**
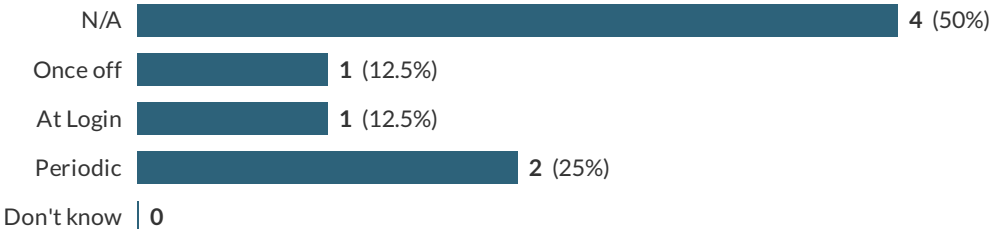
19.2 Makes it less easy to remember

19.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**1** (12.5%)
Minor	**0**
Major	**3** (37.5%)
Positive	**3** (37.5%)
Don't know	**1** (12.5%)

19.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	**1** (12.5%)
Once off	**1** (12.5%)
At Login	**4** (50%)
Periodic	**2** (25%)
Don't know	**0**
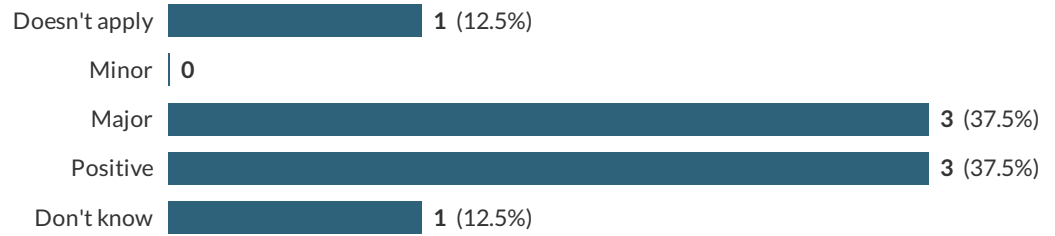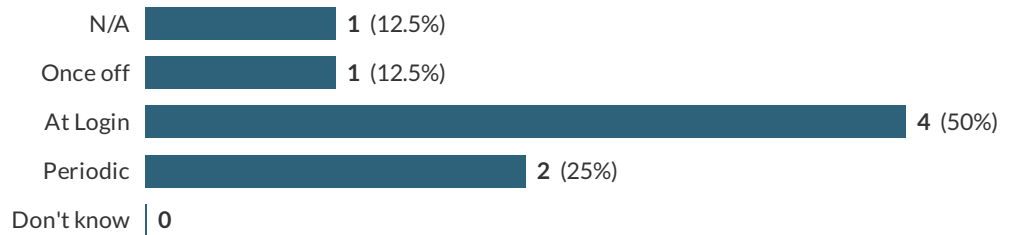
19.3 Requires extra resources

19.3.a Requires extra resources - Severity of Cost

Doesn't apply	**4** (50%)
Minor	**4** (50%)
Major	**0**
Positive	**0**
Don't know	**0**

19.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**4** (50%)
Once off	**1** (12.5%)
At Login	**2** (25%)
Periodic	**0**
Don't know	**1** (12.5%)
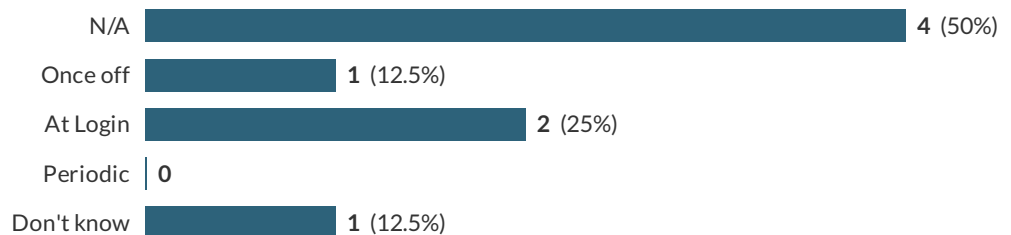
19.4 Requires the creation of a new password

19.4.a Requires the creation of a new password - Severity of Cost
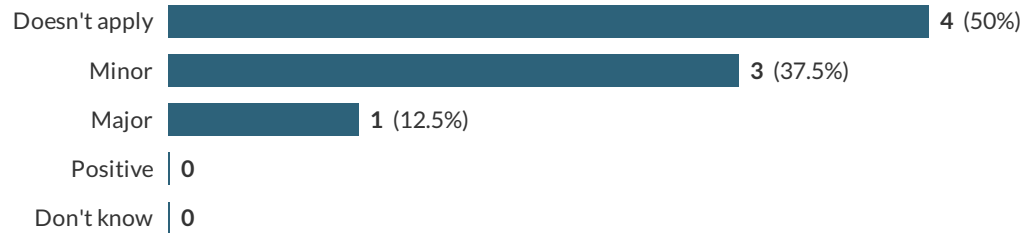
Doesn't apply	**4** (50%)
Minor	**3** (37.5%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

19.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**5** (62.5%)
Once off	**1** (12.5%)
At Login	**1** (12.5%)
Periodic	**1** (12.5%)
Don't know	**0**
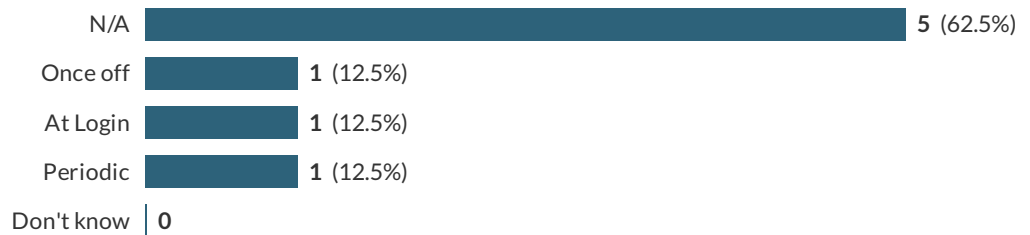
19.5 Increases the computing power needed

19.5.a Increases the computing power needed - Severity of Cost
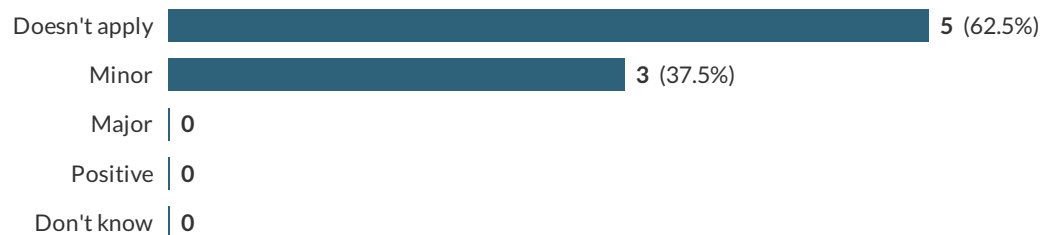
Doesn't apply	**5** (62.5%)
Minor	**3** (37.5%)
Major	**0**
Positive	**0**
Don't know	**0**

19.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A ██████████████████ **5** (62.5%)
Once off ███ **1** (12.5%)
At Login ███ **1** (12.5%)
Periodic | **0**
Don't know ███ **1** (12.5%)

19.6 Requires other extra time or effort

19.6.a Requires other extra time or effort - Severity of Cost
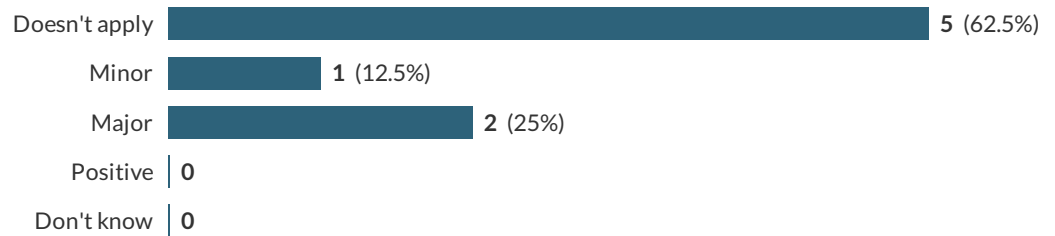
Doesn't apply ██████████████████ **5** (62.5%)
Minor ███ **1** (12.5%)
Major ██████ **2** (25%)
Positive | **0**
Don't know | **0**

19.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A ██████████████████ **5** (62.5%)
Once off | **0**
At Login ███ **1** (12.5%)
Periodic ██████ **2** (25%)
Don't know | **0**

19.a Do you approve of this advice?

Yes ██████ **2** (25%)
Neutral ██████████████████ **5** (62.5%)
No ███ **1** (12.5%)
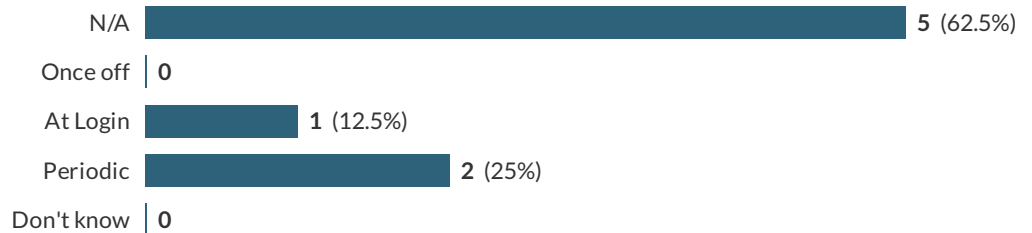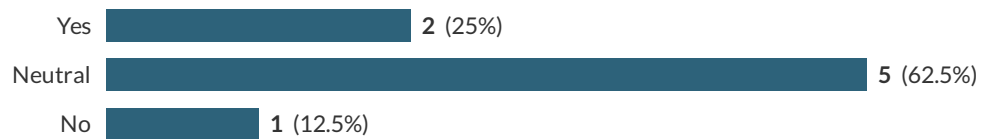
19.b Comments

Showing 1 response	
I would not be inclined to ever stick with a generated password - especially with added constraints to be memorable	624348-624339-66086919

Final Comments

20 Do you agree with the six cost categories that were used in the survey?

Yes	**4** (50%)
Somewhat	**4** (50%)
No	**0**

20.a Are there any cost categories that you think should be added or removed?

No responses

21 This is the end of the survey do you have any final comments?

Showing 1 response	
Answers often mismatched questions. Bit of a jumble, really.	624348-624339-66099649