Study of User password policy costs Survey 3

> Showing 8 of 8 responses
>
> Showing **all** responses
>
> Showing **all** questions
>
> Response rate: 8%

1 Informed consent

1.1 The purpose and nature of this study has been explained to me.

1.1.a The purpose and nature of this study has been explained to me.

No | 0
Yes ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **8** (100%)

1.2 I am participating voluntarily.

1.2.a I am participating voluntarily.

No | 0
Yes ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **8** (100%)

1.3 I understand that I can withdraw from the survey up until it is submitted. I understand that after that point, as the survey is anonymous, it will not be possible to identify and remove the data.

1.3.a I understand that I can withdraw from the survey up until it is submitted. I understand that after that point, as the survey is anonymous, it will not be possible to identify and remove the data.

No | 0
Yes ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **8** (100%)

1.4 I understand the limits of confidentiality as described in the information sheet.

1.4.a I understand the limits of confidentiality as described in the information sheet.

No | 0

Yes | **8** (100%)

1.5 I understand that my anonymous responses may be used in future research projects and the data from this study may be deposited in an archive if I give permission here:

1.5.a I understand that my anonymous responses may be used in future research projects and the data from this study may be deposited in an archive if I give permission here:
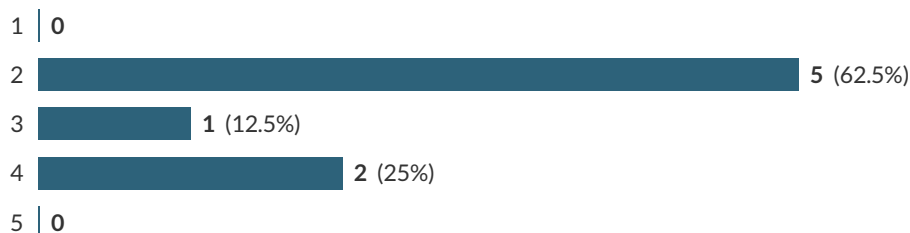
No | 0

Yes | **8** (100%)

2 I consent to participate in this survey:

No | 0

Yes | **8** (100%)

3 Select a rank on the below scale from 1 (very poor) to 5 (very knowledgeable) to describe your internet security knowledge.

3.1 Internet security knowledge:

1 | 0

2 | **5** (62.5%)

3 | **1** (12.5%)

4 | **2** (25%)

5 | 0

Multi answer: Percentage of respondents who selected each answer option (e.g. 100% would represent that all this question's respondents chose that option)
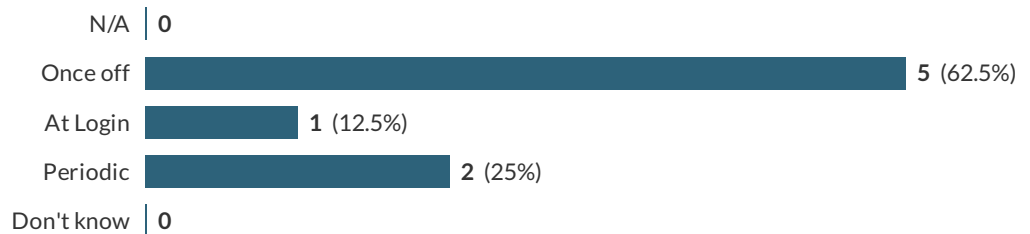
4 Include specific character types in your password. E.g. your password must include uppercase, lowercase, digit, symbol

4.1 Makes it more difficult to create a password

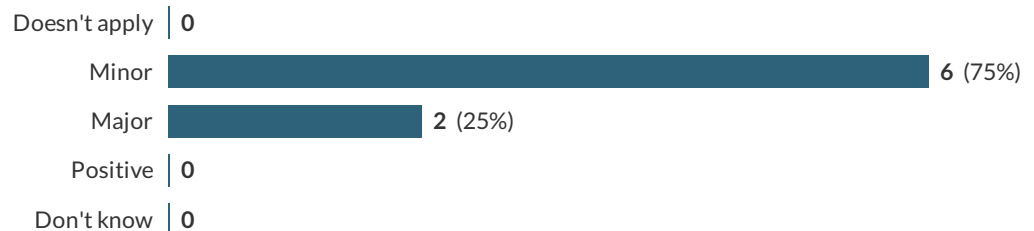**4.1.a** Makes it more difficult to create a password - Severity of Cost

Doesn't apply	0
Minor	7 (87.5%)
Major	1 (12.5%)
Positive	0
Don't know	0

4.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	0
Once off	5 (62.5%)
At Login	1 (12.5%)
Periodic	2 (25%)
Don't know	0

4.2 Makes it less easy to remember

4.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	0
Minor	6 (75%)
Major	2 (25%)
Positive	0
Don't know	0

4.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A 0
Once off 0
At Login **6** (75%)
Periodic **2** (25%)
Don't know 0
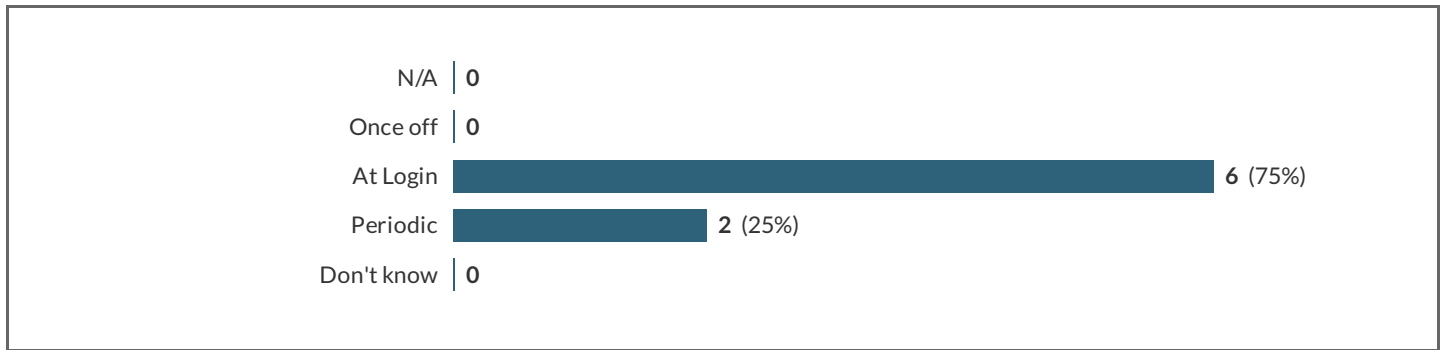
4.3 Requires extra resources

4.3.a Requires extra resources - Severity of Cost
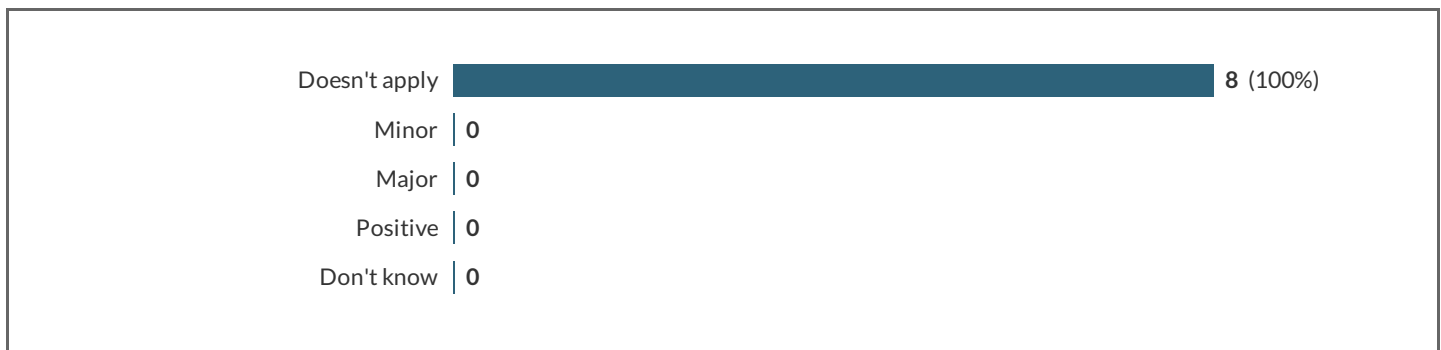
Doesn't apply **8** (100%)
Minor 0
Major 0
Positive 0
Don't know 0

4.3.b Requires extra resources - Frequency Cost is Experienced

N/A **8** (100%)
Once off 0
At Login 0
Periodic 0
Don't know 0
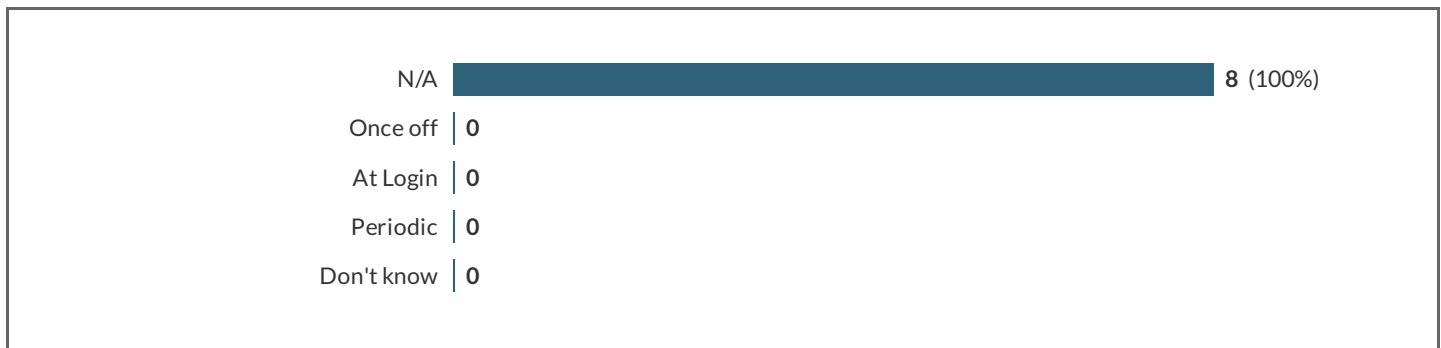
4.4 Requires the creation of a new password

4.4.a Requires the creation of a new password - Severity of Cost
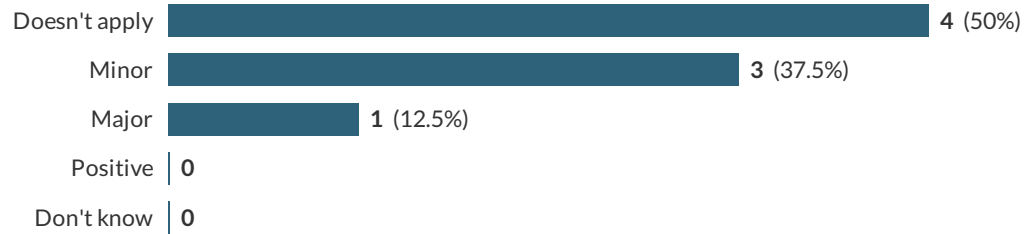
Doesn't apply — 4 (50%)
Minor — 3 (37.5%)
Major — 1 (12.5%)
Positive — 0
Don't know — 0

4.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A — 4 (50%)
Once off — 2 (25%)
At Login — 0
Periodic — 2 (25%)
Don't know — 0
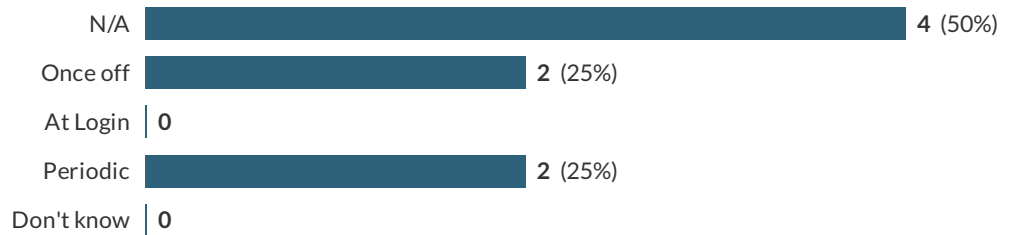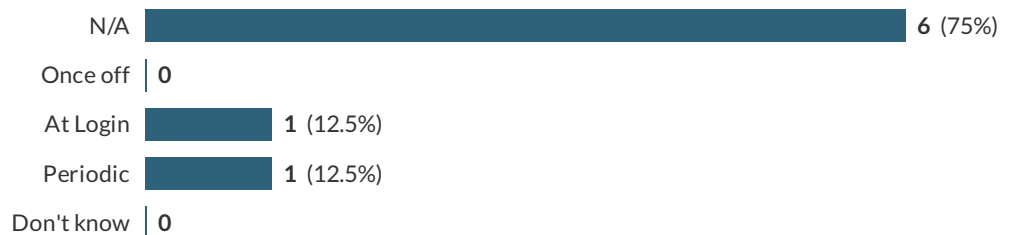
4.5 Increases the computing power needed

4.5.a Increases the computing power needed - Severity of Cost
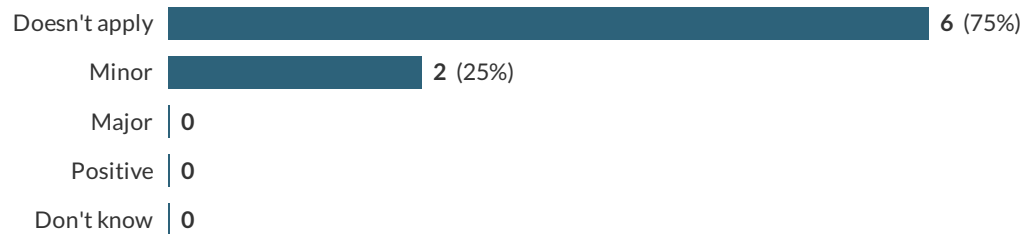
Doesn't apply — 6 (75%)
Minor — 2 (25%)
Major — 0
Positive — 0
Don't know — 0

4.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A — 6 (75%)
Once off — 0
At Login — 1 (12.5%)
Periodic — 1 (12.5%)
Don't know — 0

4.6 Requires other extra time or effort

4.6.a Requires other extra time or effort - Severity of Cost
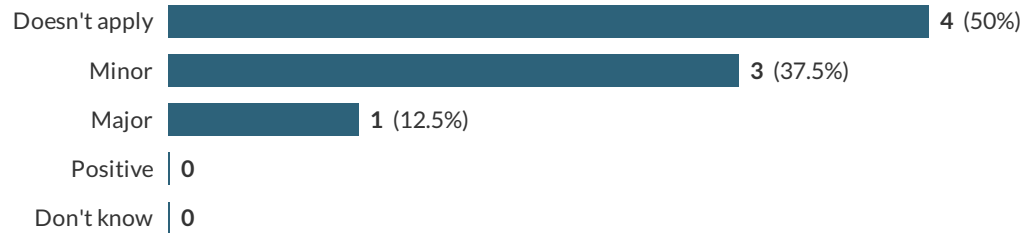
Doesn't apply	**4** (50%)
Minor	**3** (37.5%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

4.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**5** (62.5%)
Once off	**1** (12.5%)
At Login	**0**
Periodic	**2** (25%)
Don't know	**0**

4.a Do you approve of this advice?

Yes	**6** (75%)
Neutral	**2** (25%)
No	**0**
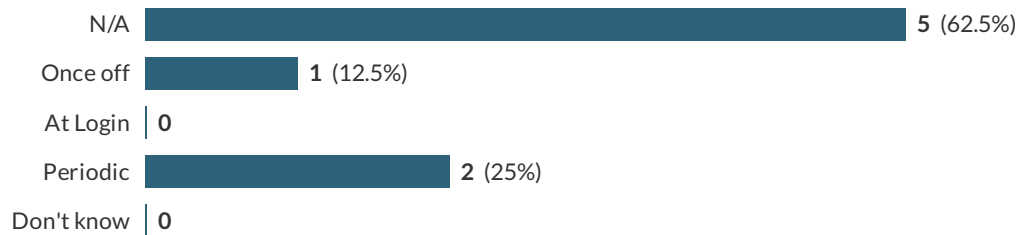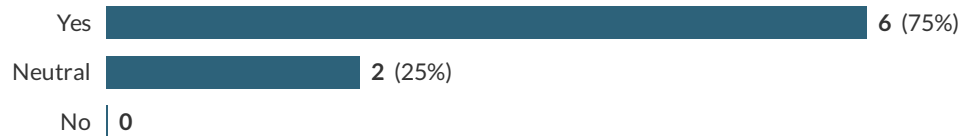
4.b Comments

Showing 1 response	
Good advice, painful policy, better to have it as a recommendation than an enforcement	633858-633849-66371141

5 A password should be rejected if it is too common

5.1 Makes it more difficult to create a password

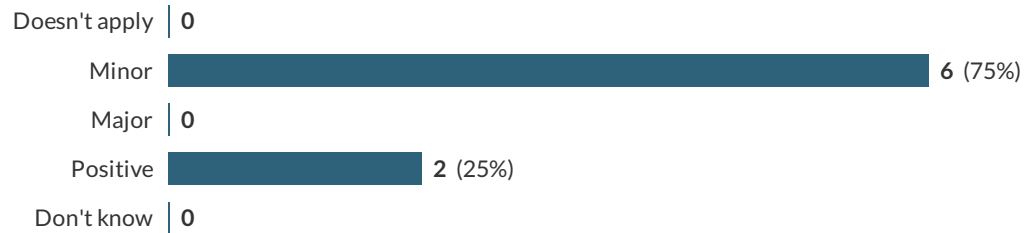**5.1.a** Makes it more difficult to create a password - Severity of Cost

```
Doesn't apply    0
        Minor    6 (75%)
        Major    0
     Positive    2 (25%)
   Don't know    0
```

5.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

```
         N/A    0
    Once off    7 (87.5%)
    At Login    1 (12.5%)
    Periodic    0
  Don't know    0
```

5.2 Makes it less easy to remember

5.2.a Makes it less easy to remember - Severity of Cost
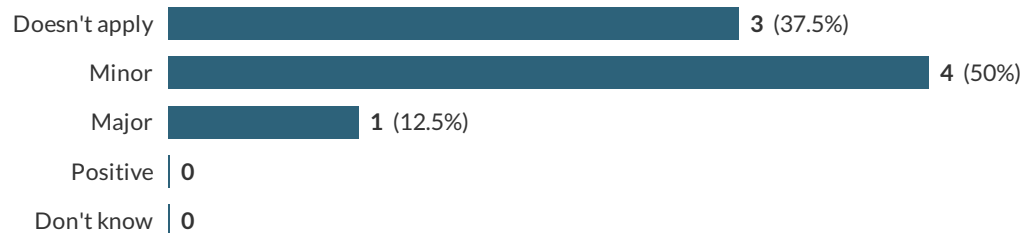
```
Doesn't apply    3 (37.5%)
        Minor    4 (50%)
        Major    1 (12.5%)
     Positive    0
   Don't know    0
```

5.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A **5** (62.5%)

Once off **0**

At Login **2** (25%)

Periodic **1** (12.5%)

Don't know **0**
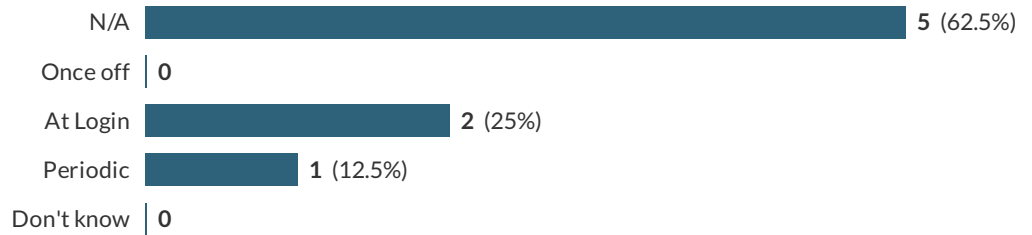
5.3 Requires extra resources

5.3.a Requires extra resources - Severity of Cost

Doesn't apply **8** (100%)

Minor **0**

Major **0**

Positive **0**

Don't know **0**

5.3.b Requires extra resources - Frequency Cost is Experienced

N/A **8** (100%)

Once off **0**

At Login **0**

Periodic **0**

Don't know **0**

5.4 Requires the creation of a new password

5.4.a Requires the creation of a new password - Severity of Cost
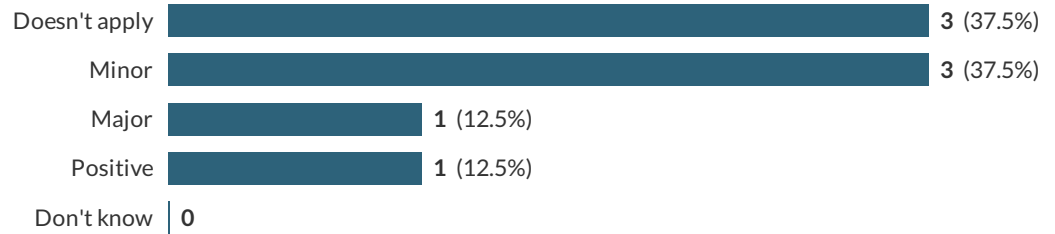
Doesn't apply ███████████████████████████ **3** (37.5%)
Minor ███████████████████████████ **3** (37.5%)
Major ████████ **1** (12.5%)
Positive ████████ **1** (12.5%)
Don't know | **0**

5.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A ███████████████████████████ **3** (37.5%)
Once off ███████████████████████████ **3** (37.5%)
At Login | **0**
Periodic ████████████████ **2** (25%)
Don't know | **0**

5.5 Increases the computing power needed

5.5.a Increases the computing power needed - Severity of Cost
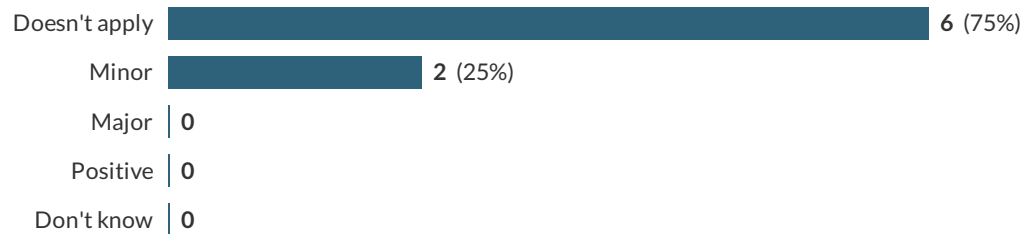
Doesn't apply ██████████████████████████████████ **6** (75%)
Minor ███████████ **2** (25%)
Major | **0**
Positive | **0**
Don't know | **0**

5.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A ██████████████████████████████████ **6** (75%)
Once off | **0**
At Login | **0**
Periodic ███████████ **2** (25%)
Don't know | **0**
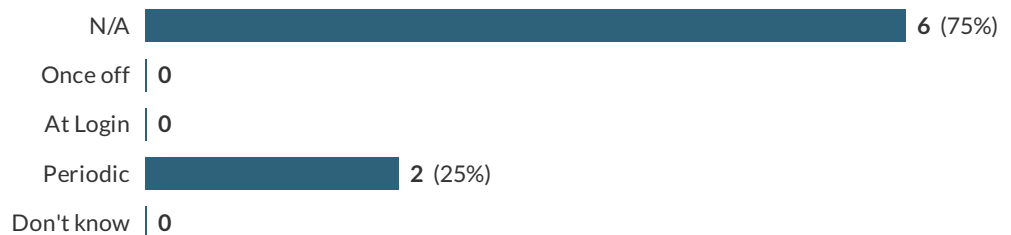
5.6 Requires other extra time or effort

5.6.a Requires other extra time or effort - Severity of Cost
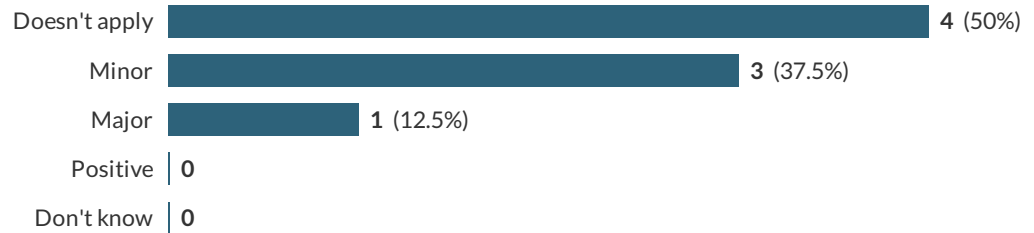
Doesn't apply	**4** (50%)
Minor	**3** (37.5%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

5.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**5** (62.5%)
Once off	**2** (25%)
At Login	**0**
Periodic	**1** (12.5%)
Don't know	**0**

5.a Do you approve of this advice?

Yes	**5** (62.5%)
Neutral	**3** (37.5%)
No	**0**
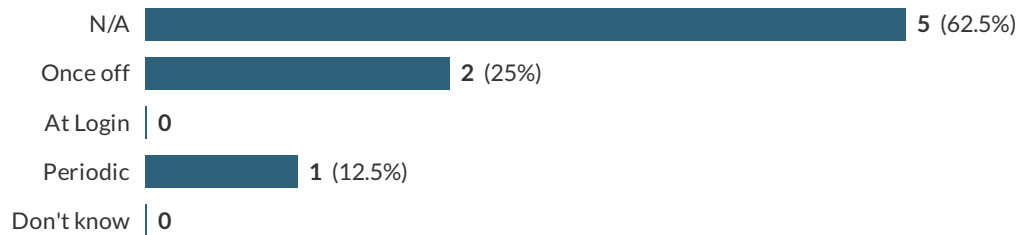
5.b Comments

Showing 1 response

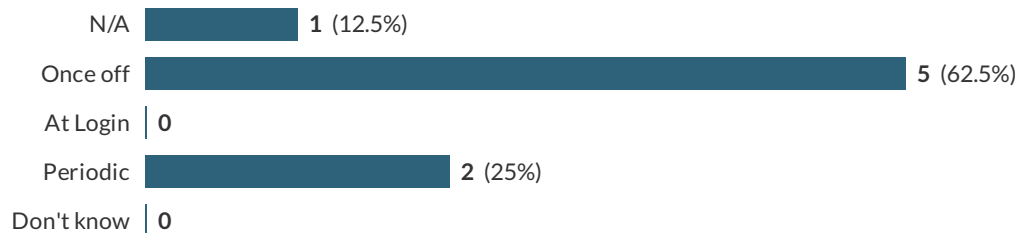|	
too common in general or too common for this service? if service requires major additional computing power as well as potentially being a sec issue in itself as could identify popular passwords by what gets rejected	633858-633849-66371141

6 Password must be longer than a certain length (e.g. greater than 8 or 12 characters)

6.1 Makes it more difficult to create a password

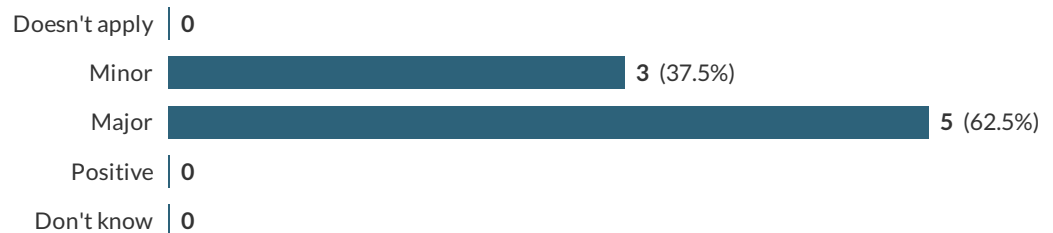**6.1.a** Makes it more difficult to create a password - Severity of Cost

Doesn't apply	0
Minor	3 (37.5%)
Major	3 (37.5%)
Positive	2 (25%)
Don't know	0

6.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	1 (12.5%)
Once off	5 (62.5%)
At Login	0
Periodic	2 (25%)
Don't know	0

6.2 Makes it less easy to remember

6.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	0
Minor	3 (37.5%)
Major	5 (62.5%)
Positive	0
Don't know	0

6.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A   **2** (25%)

Once off   **0**

At Login   **3** (37.5%)

Periodic   **2** (25%)

Don't know   **1** (12.5%)
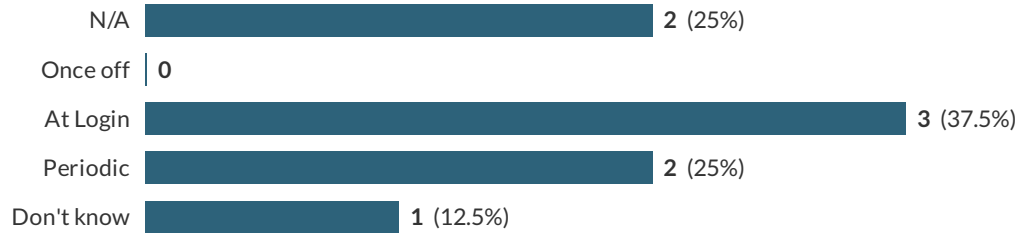
6.3 Requires extra resources

6.3.a Requires extra resources - Severity of Cost
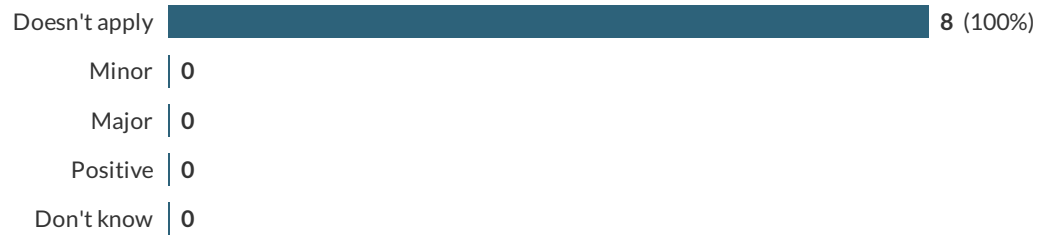
Doesn't apply   **8** (100%)

Minor   **0**

Major   **0**

Positive   **0**

Don't know   **0**

6.3.b Requires extra resources - Frequency Cost is Experienced

N/A   **8** (100%)

Once off   **0**

At Login   **0**

Periodic   **0**

Don't know   **0**

6.4 Requires the creation of a new password

6.4.a Requires the creation of a new password - Severity of Cost

Doesn't apply	**3** (37.5%)
Minor	**3** (37.5%)
Major	**2** (25%)
Positive	**0**
Don't know	**0**

6.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**3** (37.5%)
Once off	**2** (25%)
At Login	**1** (12.5%)
Periodic	**2** (25%)
Don't know	**0**
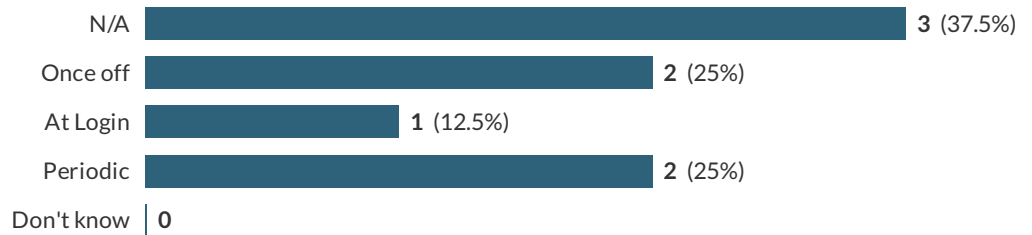
6.5 Increases the computing power needed

6.5.a Increases the computing power needed - Severity of Cost
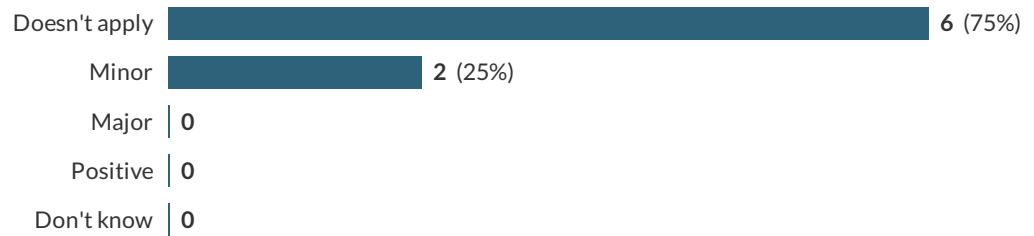
Doesn't apply	**6** (75%)
Minor	**2** (25%)
Major	**0**
Positive	**0**
Don't know	**0**

6.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	**6** (75%)
Once off	**0**
At Login	**1** (12.5%)
Periodic	**1** (12.5%)
Don't know	**0**

6.6 Requires other extra time or effort

6.6.a Requires other extra time or effort - Severity of Cost
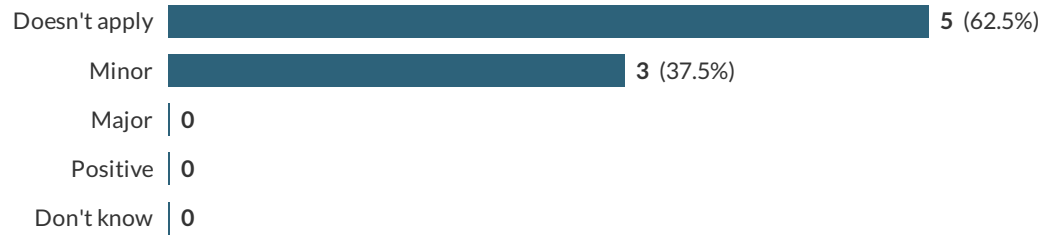
Doesn't apply	5 (62.5%)
Minor	3 (37.5%)
Major	0
Positive	0
Don't know	0

6.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	5 (62.5%)
Once off	2 (25%)
At Login	0
Periodic	1 (12.5%)
Don't know	0

6.a Do you approve of this advice?

Yes	3 (37.5%)
Neutral	2 (25%)
No	3 (37.5%)
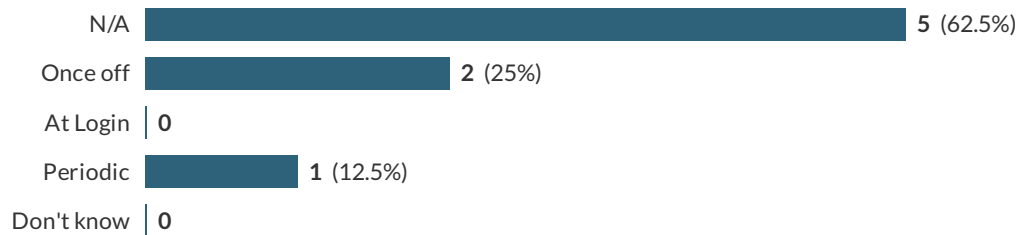
6.b Comments

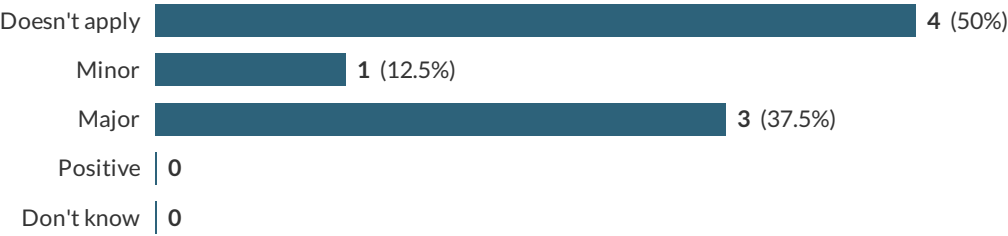| Showing 1 response	
is only a cost if not using passphrases or a very large length minimum	633858-633849-66371141

Personal password storage

7 Don't choose "remember me" when logging in to a website or computer

7.1 Makes it more difficult to create a password

7.1.a Makes it more difficult to create a password - Severity of Cost

Doesn't apply   **4** (50%)
Minor   **1** (12.5%)
Major   **3** (37.5%)
Positive   **0**
Don't know   **0**

7.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A   **4** (50%)
Once off   **1** (12.5%)
At Login   **2** (25%)
Periodic   **1** (12.5%)
Don't know   **0**
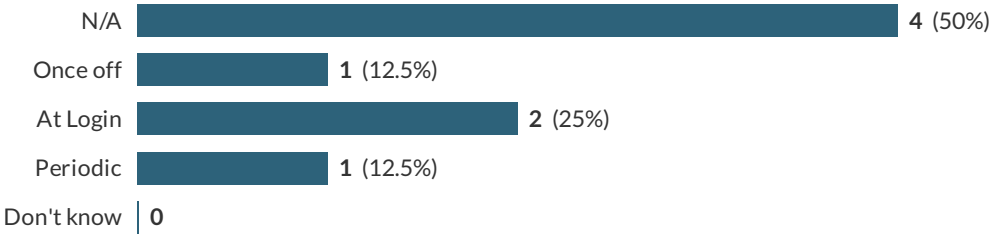
7.2 Makes it less easy to remember

7.2.a Makes it less easy to remember - Severity of Cost
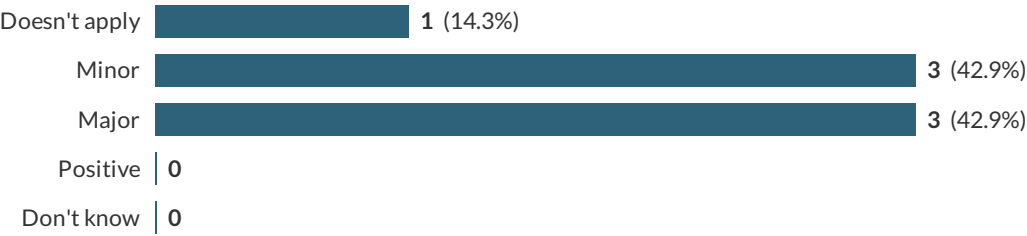
Doesn't apply   **1** (14.3%)
Minor   **3** (42.9%)
Major   **3** (42.9%)
Positive   **0**
Don't know   **0**

7.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A   **2** (25%)
Once off   **0**
At Login   **4** (50%)
Periodic   **2** (25%)
Don't know   **0**
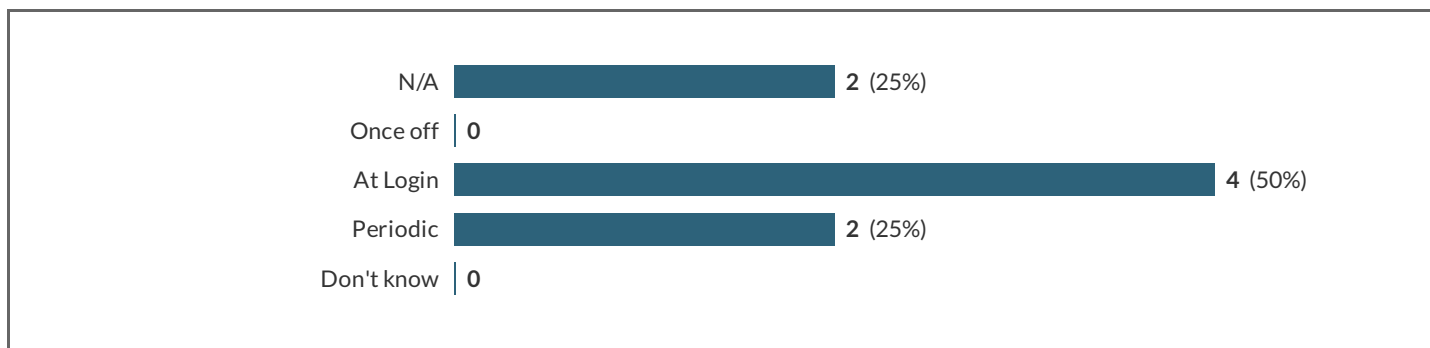
7.3 Requires extra resources

7.3.a Requires extra resources - Severity of Cost
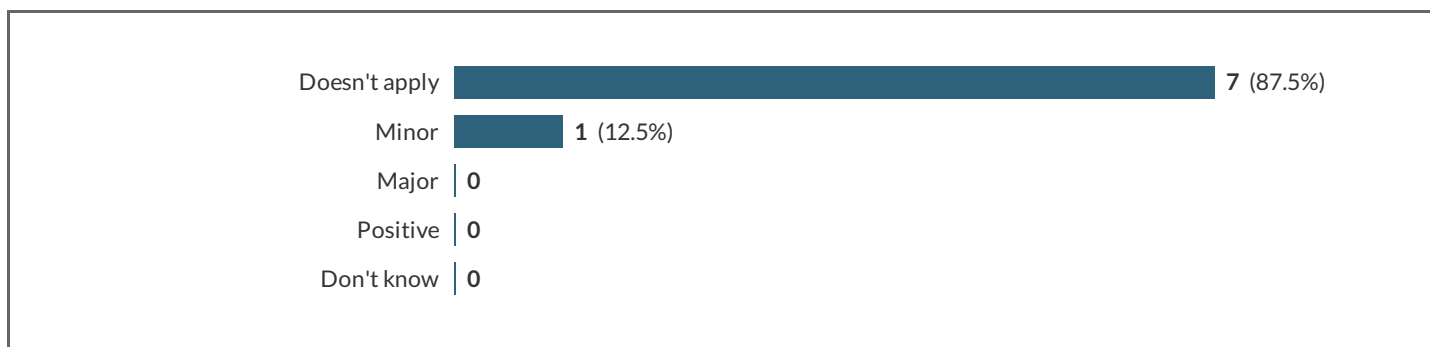
Doesn't apply   **7** (87.5%)
Minor   **1** (12.5%)
Major   **0**
Positive   **0**
Don't know   **0**

7.3.b Requires extra resources - Frequency Cost is Experienced

N/A   **7** (87.5%)
Once off   **0**
At Login   **0**
Periodic   **1** (12.5%)
Don't know   **0**
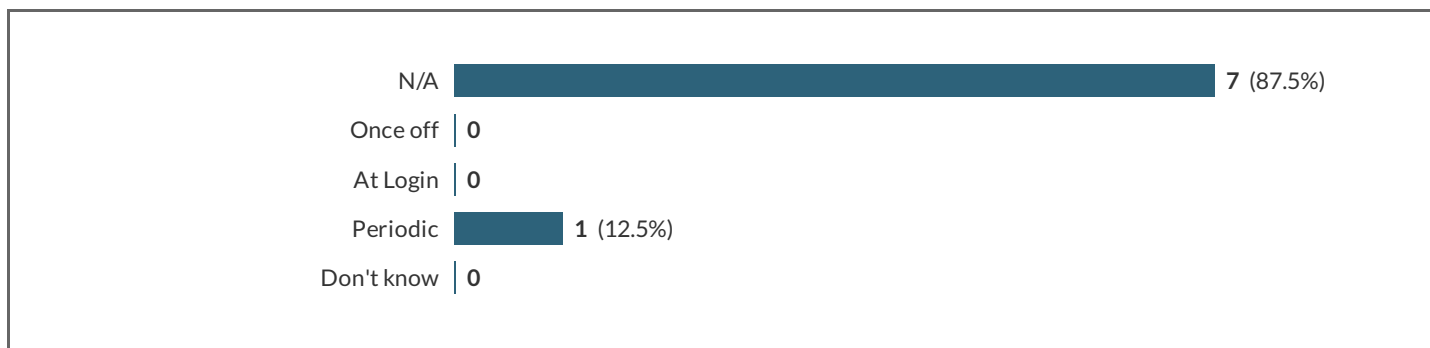
7.4 Requires the creation of a new password

7.4.a Requires the creation of a new password - Severity of Cost
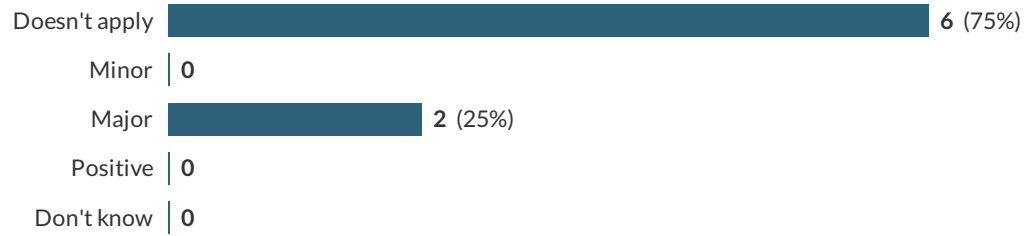
Doesn't apply **6** (75%)

Minor **0**

Major **2** (25%)

Positive **0**

Don't know **0**

7.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A **6** (75%)

Once off **1** (12.5%)

At Login **1** (12.5%)

Periodic **0**

Don't know **0**
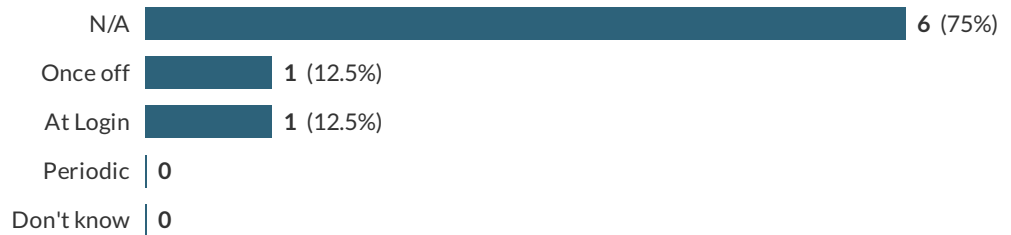
7.5 Increases the computing power needed

7.5.a Increases the computing power needed - Severity of Cost
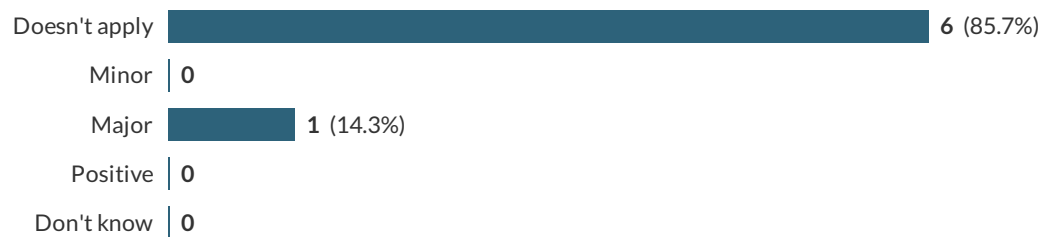
Doesn't apply **6** (85.7%)

Minor **0**

Major **1** (14.3%)

Positive **0**

Don't know **0**

7.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A **6** (85.7%)

Once off **0**

At Login **1** (14.3%)

Periodic **0**

Don't know **0**
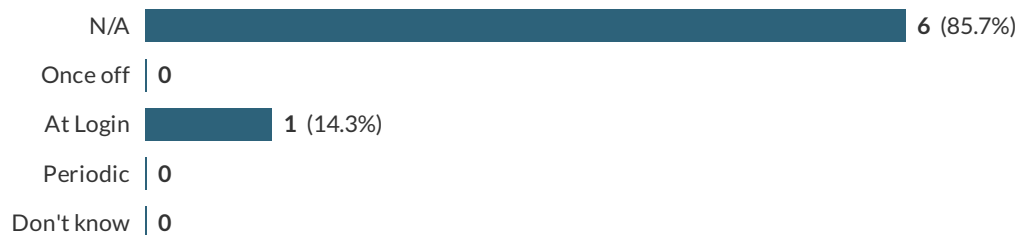
7.6 Requires other extra time or effort

7.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply	**2** (28.6%)
Minor	**3** (42.9%)
Major	**2** (28.6%)
Positive	**0**
Don't know	**0**

7.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**2** (28.6%)
Once off	**1** (14.3%)
At Login	**3** (42.9%)
Periodic	**1** (14.3%)
Don't know	**0**

7.a Do you approve of this advice?

Yes	**2** (25%)
Neutral	**4** (50%)
No	**2** (25%)
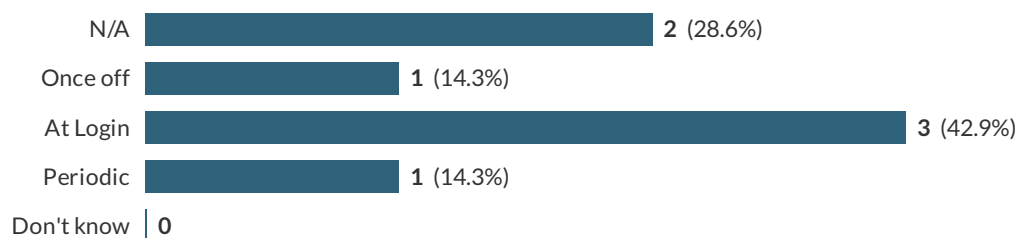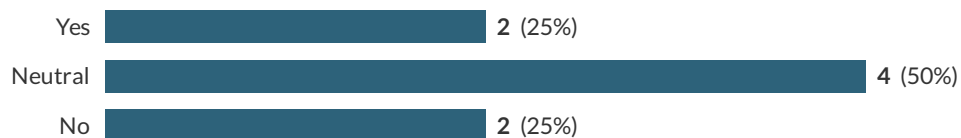
7.b Comments

Showing all 2 responses	
will depend on the site and sensitivity of information, bank account etc nope, game login then make my life easier please.	633858-633849-66371141
Need to know more about password key chains to understand why this advice is important	633858-633849-66414034

Expiry

8 Change your password regularly

8.1 Makes it more difficult to create a password

8.1.a Makes it more difficult to create a password - Severity of Cost
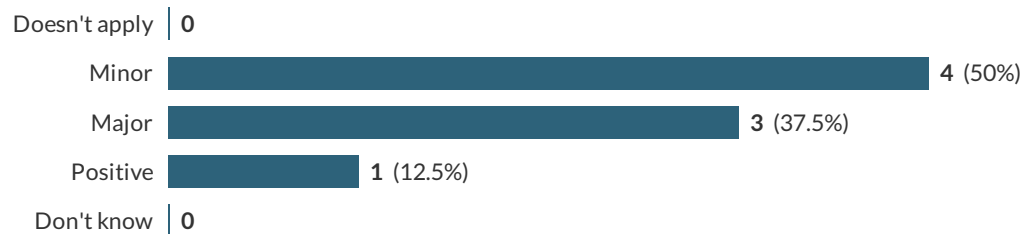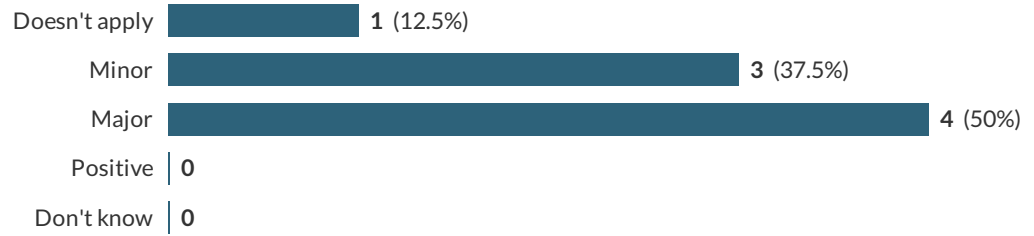
Doesn't apply **0**
Minor **4** (50%)
Major **3** (37.5%)
Positive **1** (12.5%)
Don't know **0**

8.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A **0**
Once off **0**
At Login **1** (12.5%)
Periodic **6** (75%)
Don't know **1** (12.5%)

8.2 Makes it less easy to remember

8.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	1 (12.5%)
Minor	3 (37.5%)
Major	4 (50%)
Positive	0
Don't know	0

Makes it less easy to remember - Frequency Cost is Experienced

N/A	2 (25%)
Once off	0
At Login	3 (37.5%)
Periodic	2 (25%)
Don't know	1 (12.5%)
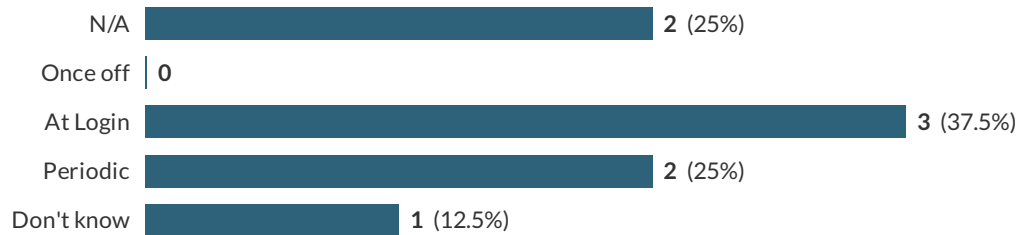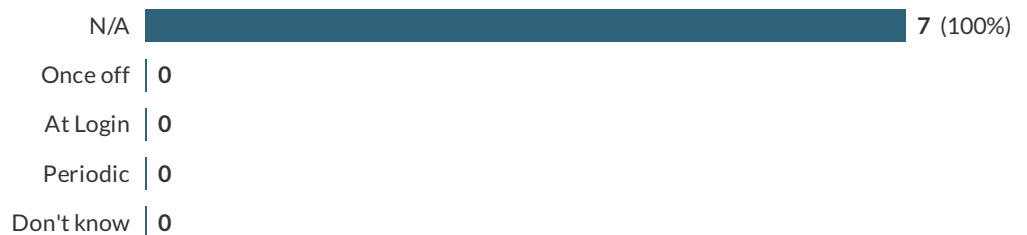
8.3 Requires extra resources

8.3.a Requires extra resources - Severity of Cost
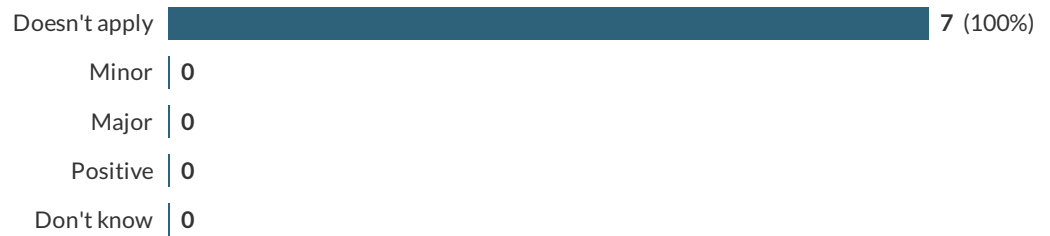
Doesn't apply	7 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

8.3.b Requires extra resources - Frequency Cost is Experienced

N/A	7 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0

8.4 Requires the creation of a new password

8.4.a Requires the creation of a new password - Severity of Cost
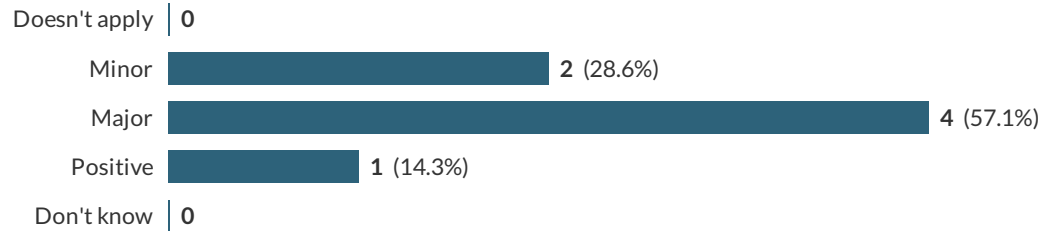
Doesn't apply	0
Minor	2 (28.6%)
Major	4 (57.1%)
Positive	1 (14.3%)
Don't know	0

8.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	0
Once off	0
At Login	1 (14.3%)
Periodic	6 (85.7%)
Don't know	0
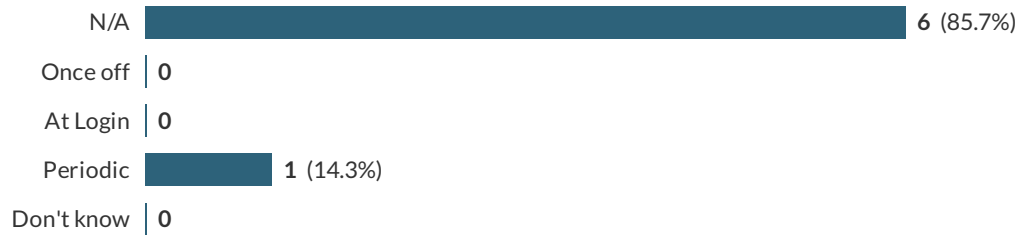
8.5 Increases the computing power needed

8.5.a Increases the computing power needed - Severity of Cost
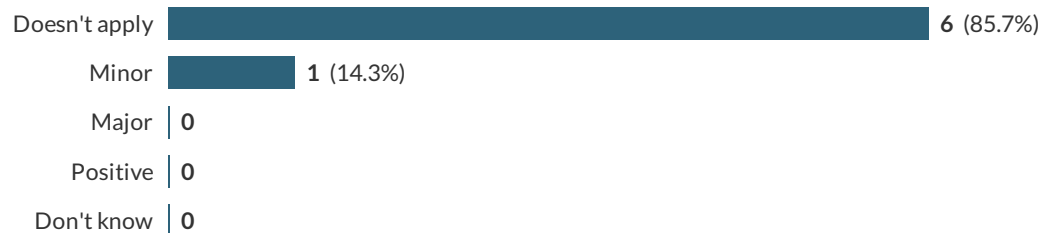
Doesn't apply	6 (85.7%)
Minor	1 (14.3%)
Major	0
Positive	0
Don't know	0

8.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	6 (85.7%)
Once off	0
At Login	0
Periodic	1 (14.3%)
Don't know	0

8.6 Requires other extra time or effort

8.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply	2 (28.6%)
Minor	2 (28.6%)
Major	3 (42.9%)
Positive	0
Don't know	0

8.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	3 (42.9%)
Once off	0
At Login	0
Periodic	4 (57.1%)
Don't know	0

8.a Do you approve of this advice?

Yes	2 (25%)
Neutral	0
No	6 (75%)
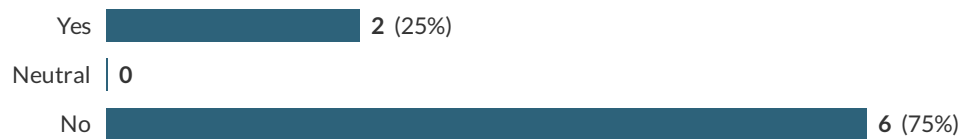
8.b Comments

Showing all 2 responses	
Majority of people I know that have this restriction follow a pattern eg Password1, Password2 etc, makes the change useless	633858-633849-66371141
It's time consuming, and peopel always just keep the same password and add a different number to the end of it. Or they keep the password simple as it makes it easier to remember.	633858-633849-66414034

Reuse

9 Never reuse a password

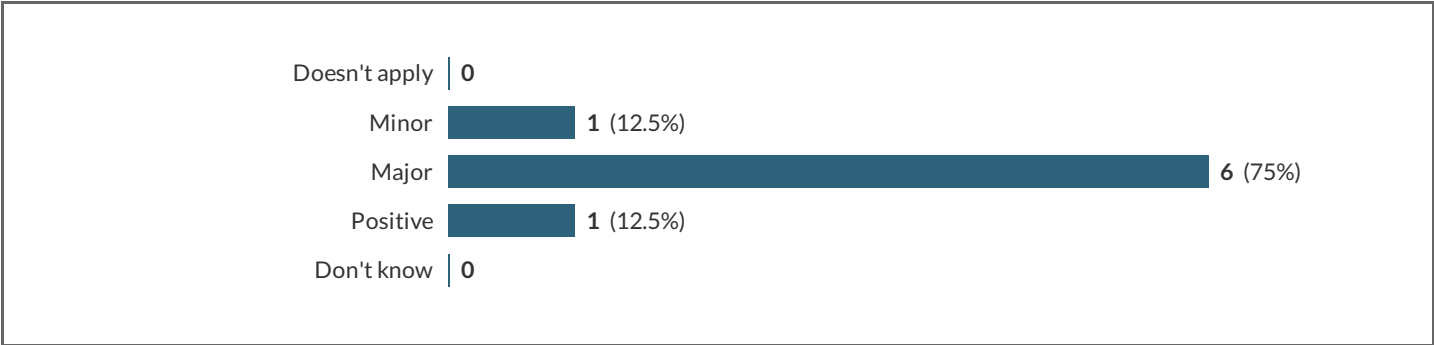**9.1** Makes it more difficult to create a password

9.1.a Makes it more difficult to create a password - Severity of Cost

Doesn't apply 0
Minor **1** (12.5%)
Major **6** (75%)
Positive **1** (12.5%)
Don't know 0

9.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A 0
Once off **5** (62.5%)
At Login 0
Periodic **3** (37.5%)
Don't know 0

9.2 Makes it less easy to remember

9.2.a Makes it less easy to remember - Severity of Cost
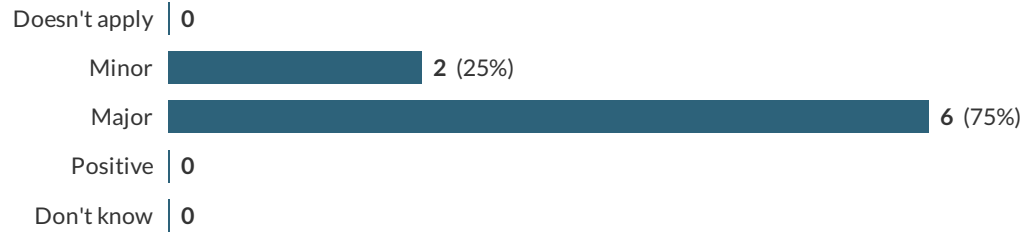
Doesn't apply | **0**

Minor | **2** (25%)

Major | **6** (75%)

Positive | **0**

Don't know | **0**

9.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A | **0**

Once off | **1** (12.5%)

At Login | **4** (50%)

Periodic | **3** (37.5%)

Don't know | **0**
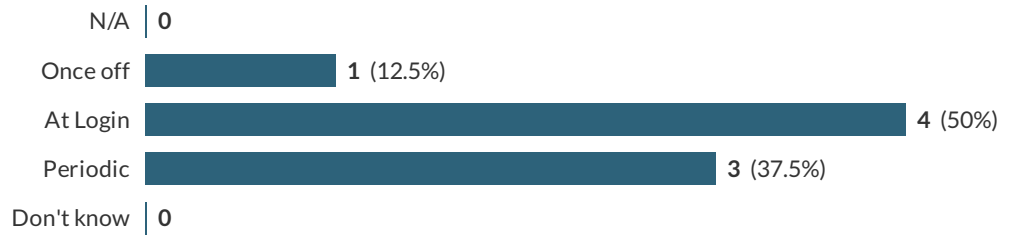
9.3 Requires extra resources

9.3.a Requires extra resources - Severity of Cost

Doesn't apply | **7** (100%)

Minor | **0**

Major | **0**

Positive | **0**

Don't know | **0**

9.3.b Requires extra resources - Frequency Cost is Experienced

N/A | **6** (85.7%)

Once off | **0**

At Login | **1** (14.3%)

Periodic | **0**

Don't know | **0**

9.4 Requires the creation of a new password

9.4.a Requires the creation of a new password - Severity of Cost
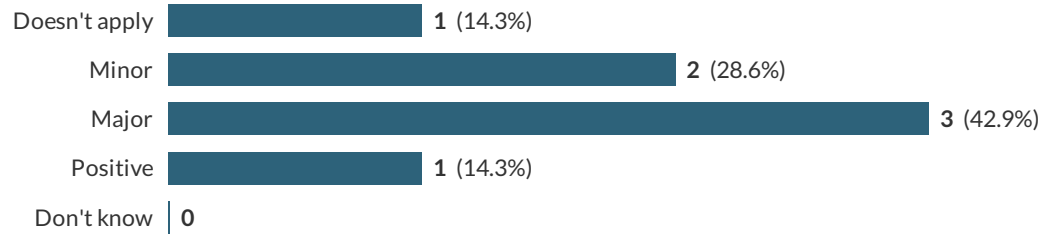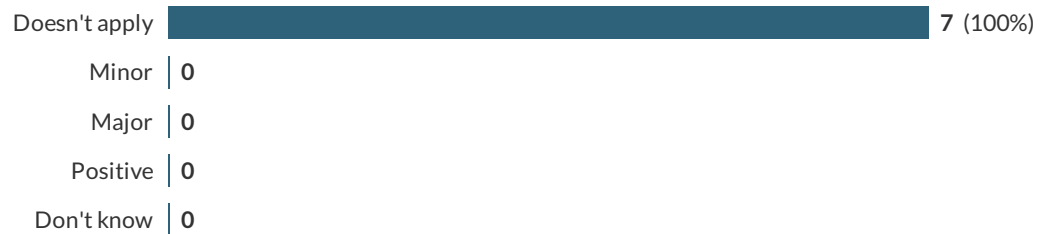
Doesn't apply	**1** (14.3%)
Minor	**2** (28.6%)
Major	**3** (42.9%)
Positive	**1** (14.3%)
Don't know	**0**

9.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**2** (28.6%)
Once off	**0**
At Login	**0**
Periodic	**5** (71.4%)
Don't know	**0**
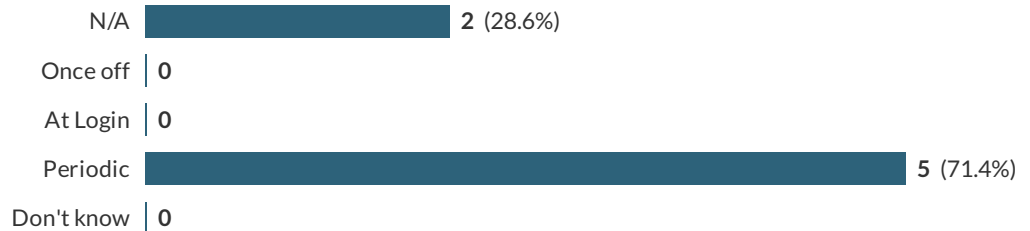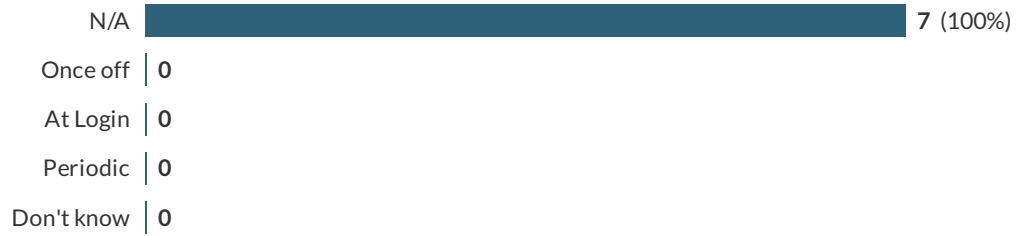
9.5 Increases the computing power needed

9.5.a Increases the computing power needed - Severity of Cost

Doesn't apply	**7** (100%)
Minor	**0**
Major	**0**
Positive	**0**
Don't know	**0**

9.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	**7** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**

9.6 Requires other extra time or effort

9.6.a Requires other extra time or effort - Severity of Cost
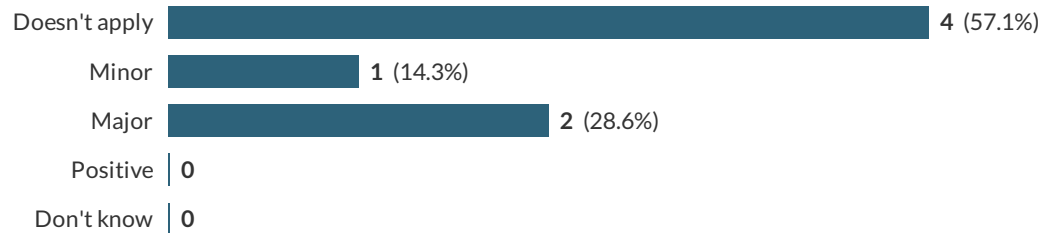
Doesn't apply	**4** (57.1%)
Minor	**1** (14.3%)
Major	**2** (28.6%)
Positive	**0**
Don't know	**0**

9.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**4** (57.1%)
Once off	**0**
At Login	**0**
Periodic	**3** (42.9%)
Don't know	**0**

9.a Do you approve of this advice?

Yes	**3** (37.5%)
Neutral	**4** (50%)
No	**1** (12.5%)

9.b Comments

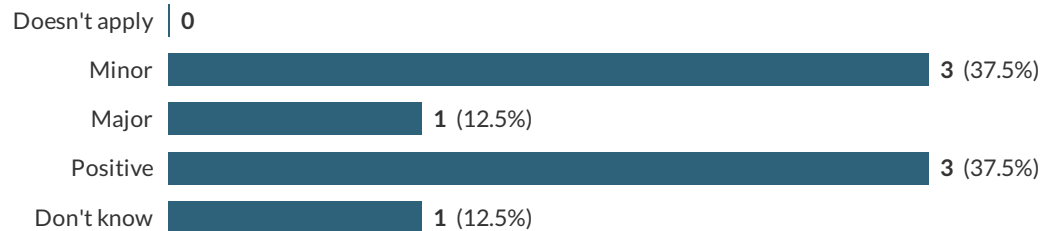| Showing all 2 responses	
Advice yes, policy more questionable. Also don't follow it, depends on	633858-633849-66371141
Too many passwords leads to confusion.	633858-633849-66414034

10 You should alter your password and then reuse it on other websites or computers

10.1 Makes it more difficult to create a password

10.1.a Makes it more difficult to create a password - Severity of Cost

Doesn't apply	0
Minor	3 (37.5%)
Major	1 (12.5%)
Positive	3 (37.5%)
Don't know	1 (12.5%)

10.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	0
Once off	3 (42.9%)
At Login	0
Periodic	4 (57.1%)
Don't know	0

10.2 Makes it less easy to remember

10.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**1** (12.5%)
Minor	**2** (25%)
Major	**1** (12.5%)
Positive	**3** (37.5%)
Don't know	**1** (12.5%)

10.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	**1** (14.3%)
Once off	**0**
At Login	**3** (42.9%)
Periodic	**3** (42.9%)
Don't know	**0**
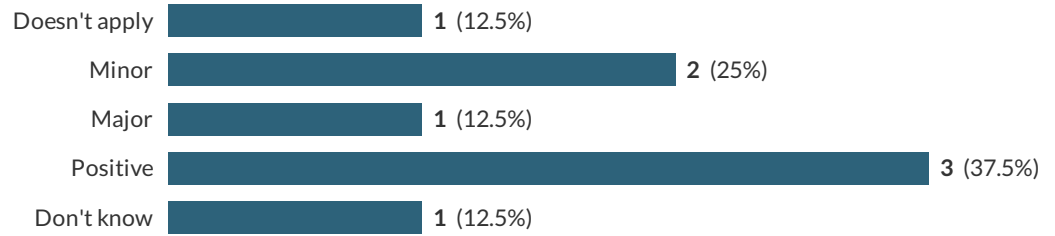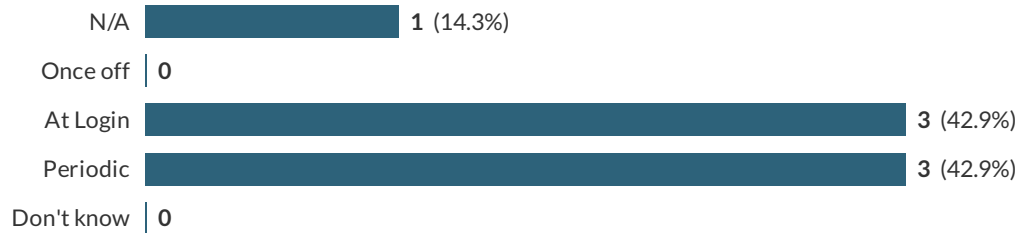
10.3 Requires extra resources

10.3.a Requires extra resources - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**0**
Major	**0**
Positive	**0**
Don't know	**1** (12.5%)

10.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**7** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**

10.4 Requires the creation of a new password

10.4.a Requires the creation of a new password - Severity of Cost
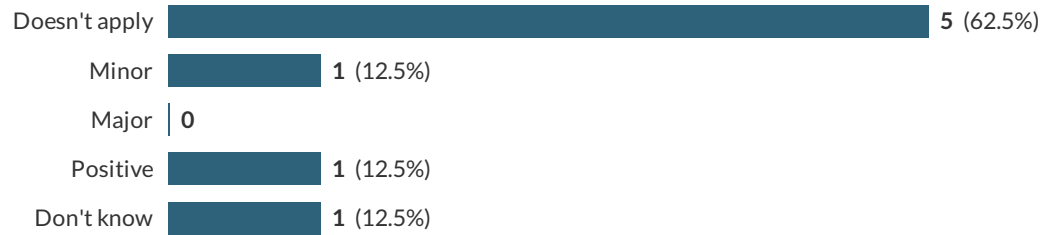
Doesn't apply	5 (62.5%)
Minor	1 (12.5%)
Major	0
Positive	1 (12.5%)
Don't know	1 (12.5%)

10.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	5 (71.4%)
Once off	0
At Login	0
Periodic	2 (28.6%)
Don't know	0
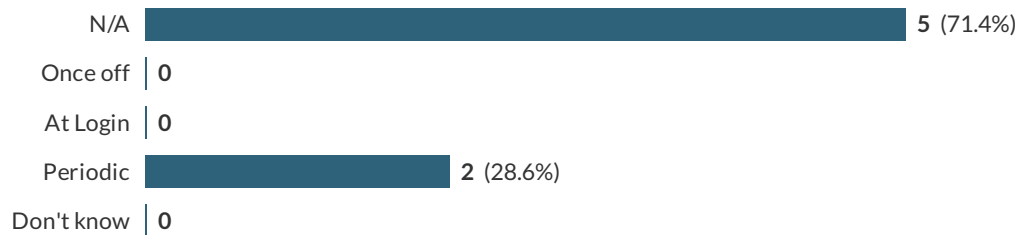
10.5 Increases the computing power needed

10.5.a Increases the computing power needed - Severity of Cost
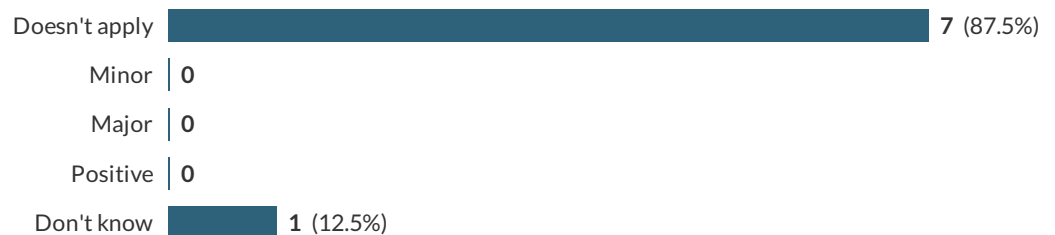
Doesn't apply	7 (87.5%)
Minor	0
Major	0
Positive	0
Don't know	1 (12.5%)

10.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A **7** (100%)

Once off **0**

At Login **0**

Periodic **0**

Don't know **0**

10.6 Requires other extra time or effort

10.6.a Requires other extra time or effort - Severity of Cost
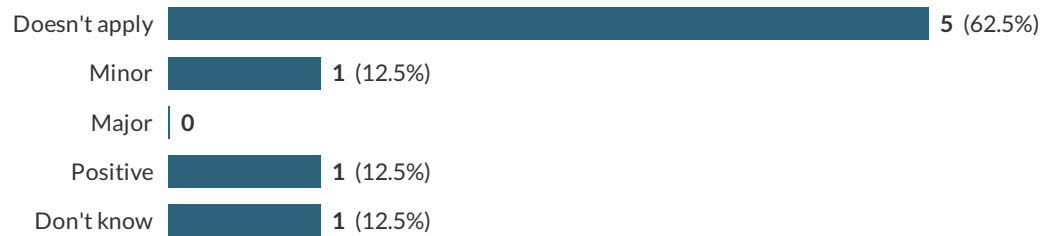
Doesn't apply **5** (62.5%)

Minor **1** (12.5%)

Major **0**

Positive **1** (12.5%)

Don't know **1** (12.5%)

10.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A **5** (71.4%)

Once off **0**

At Login **1** (14.3%)

Periodic **1** (14.3%)

Don't know **0**

10.a Do you approve of this advice?

Yes **2** (28.6%)

Neutral **1** (14.3%)

No **4** (57.1%)
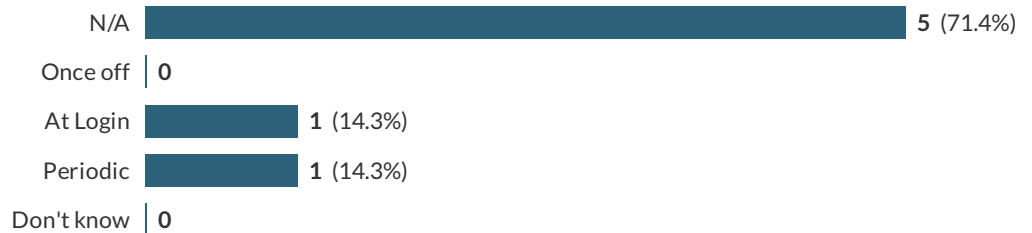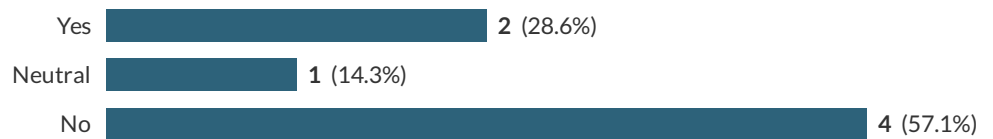
10.b Comments

Showing all 2 responses	
Impossible to remember what password goes with what site	633858-633849-66308193
Is either a simple alteration (ie PasswordFacebook, PasswordGmail) or completely unique password which would be much better. costs are a little different for each; More difficult to create vs easy to remember in a direct trade off	633858-633849-66371141

Sharing

11 Never share your password

11.1 Makes it more difficult to create a password

11.1.a Makes it more difficult to create a password - Severity of Cost
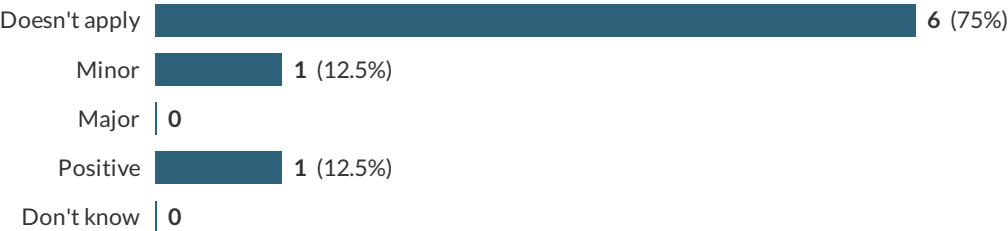
Doesn't apply **6** (75%)
Minor **1** (12.5%)
Major **0**
Positive **1** (12.5%)
Don't know **0**

11.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A **6** (85.7%)
Once off **1** (14.3%)
At Login **0**
Periodic **0**
Don't know **0**
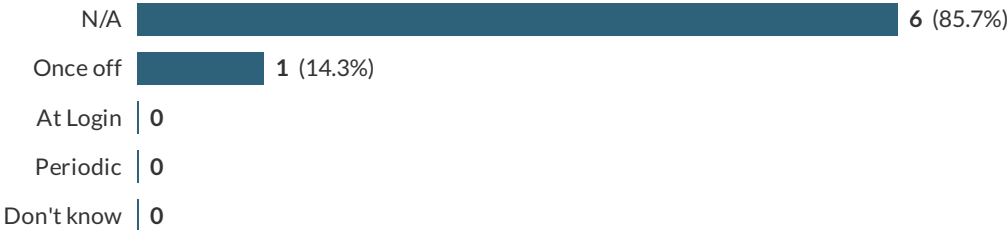
11.2 Makes it less easy to remember

11.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**4** (50%)
Minor	**4** (50%)
Major	**0**
Positive	**0**
Don't know	**0**

Makes it less easy to remember - Frequency Cost is Experienced

N/A	**3** (42.9%)
Once off	**0**
At Login	**3** (42.9%)
Periodic	**1** (14.3%)
Don't know	**0**
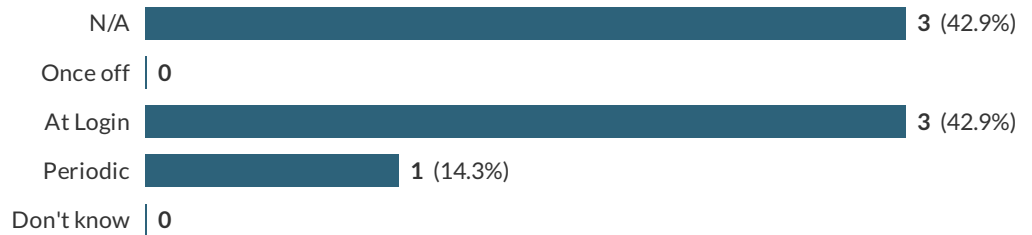
11.3 Requires extra resources

11.3.a Requires extra resources - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

11.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**6** (85.7%)
Once off	**1** (14.3%)
At Login	**0**
Periodic	**0**
Don't know	**0**
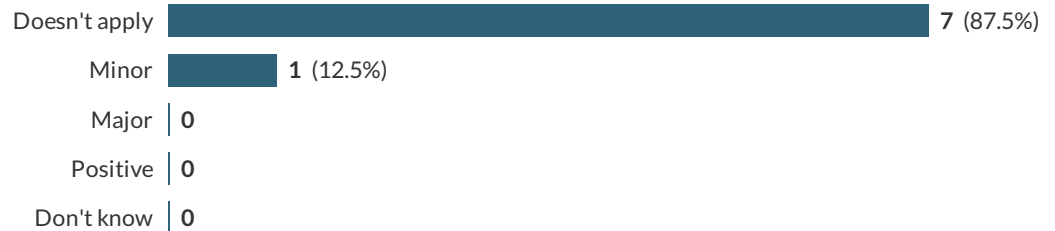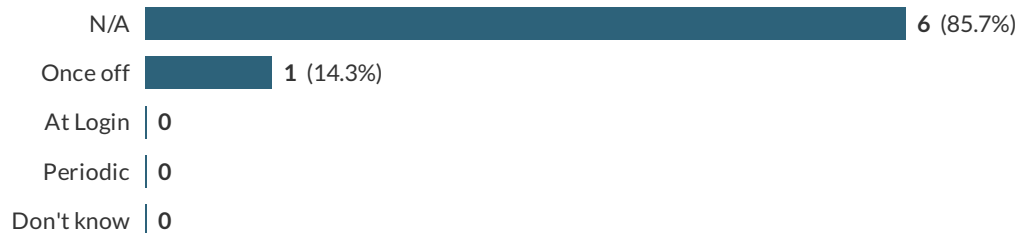
11.4 Requires the creation of a new password

11.4.a Requires the creation of a new password - Severity of Cost
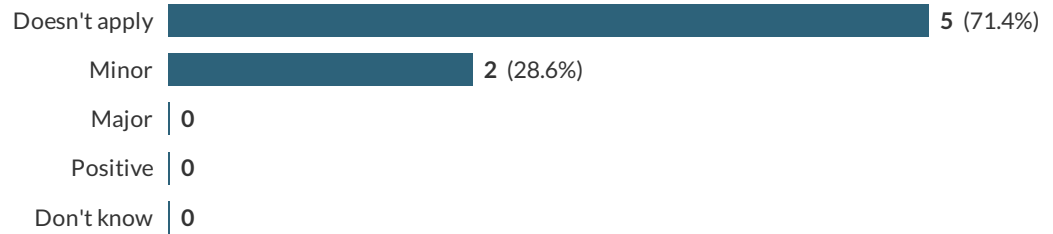
Doesn't apply	5 (71.4%)
Minor	2 (28.6%)
Major	0
Positive	0
Don't know	0

11.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	5 (71.4%)
Once off	0
At Login	0
Periodic	2 (28.6%)
Don't know	0
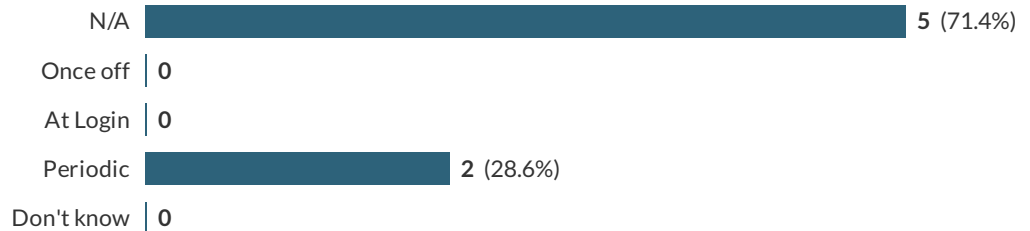
11.5 Increases the computing power needed

11.5.a Increases the computing power needed - Severity of Cost

Doesn't apply	7 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

11.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A **7** (100%)

Once off **0**

At Login **0**

Periodic **0**

Don't know **0**

11.6 Requires other extra time or effort

11.6.a Requires other extra time or effort - Severity of Cost

Doesn't apply **6** (85.7%)

Minor **1** (14.3%)

Major **0**

Positive **0**

Don't know **0**

11.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A **6** (85.7%)

Once off **0**

At Login **0**

Periodic **1** (14.3%)

Don't know **0**

11.a Do you approve of this advice?

Yes **7** (87.5%)

Neutral **1** (12.5%)

No **0**
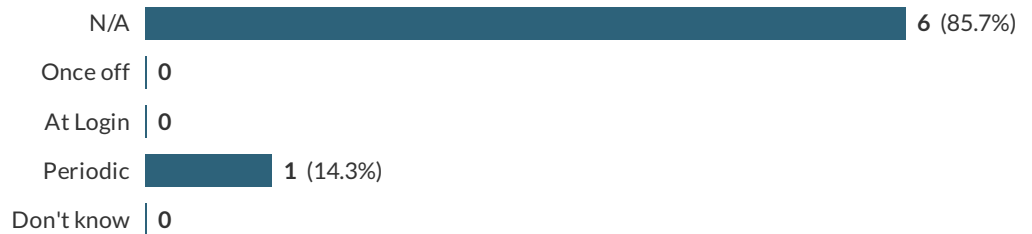
11.b Comments

Showing 1 response	
If shared for some reason will require creation of new one. More difficult for 1 person to remember than multiple	633858-633849-66371141

12 Do not store hints about your password

12.1 Makes it more difficult to create a password

12.1.a Makes it more difficult to create a password - Severity of Cost
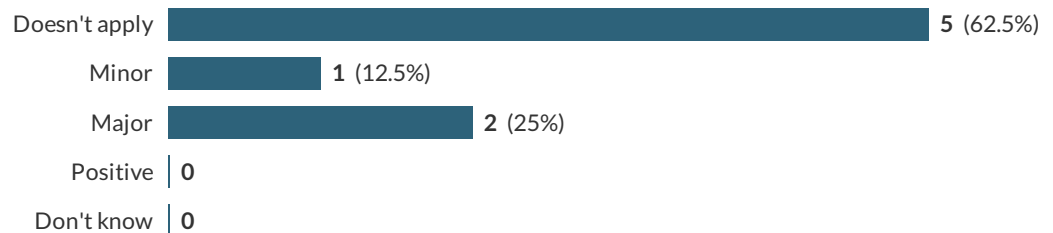
Doesn't apply — **5** (62.5%)
Minor — **1** (12.5%)
Major — **2** (25%)
Positive — **0**
Don't know — **0**

12.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A — **5** (71.4%)
Once off — **0**
At Login — **1** (14.3%)
Periodic — **1** (14.3%)
Don't know — **0**
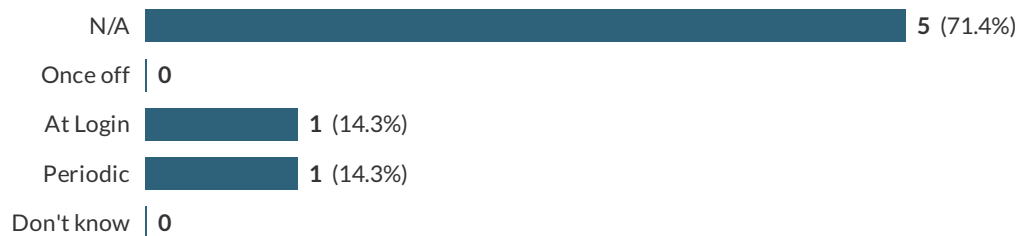
12.2 Makes it less easy to remember

12.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**1** (12.5%)
Minor	**3** (37.5%)
Major	**4** (50%)
Positive	**0**
Don't know	**0**

12.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	**1** (14.3%)
Once off	**0**
At Login	**4** (57.1%)
Periodic	**2** (28.6%)
Don't know	**0**
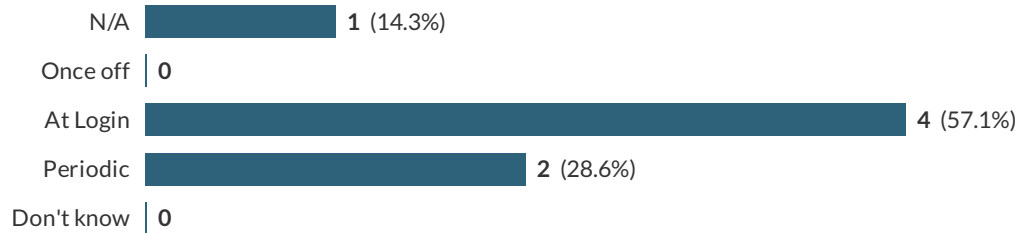
12.3 Requires extra resources

12.3.a Requires extra resources - Severity of Cost

Doesn't apply	**5** (62.5%)
Minor	**3** (37.5%)
Major	**0**
Positive	**0**
Don't know	**0**

12.3.b Requires extra resources - Frequency Cost is Experienced

N/A	**5** (71.4%)
Once off	**0**
At Login	**0**
Periodic	**2** (28.6%)
Don't know	**0**
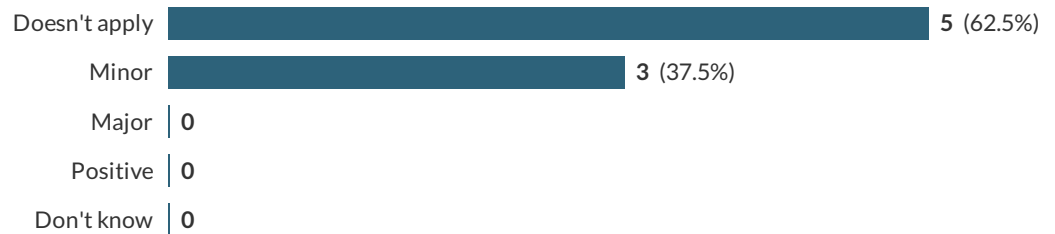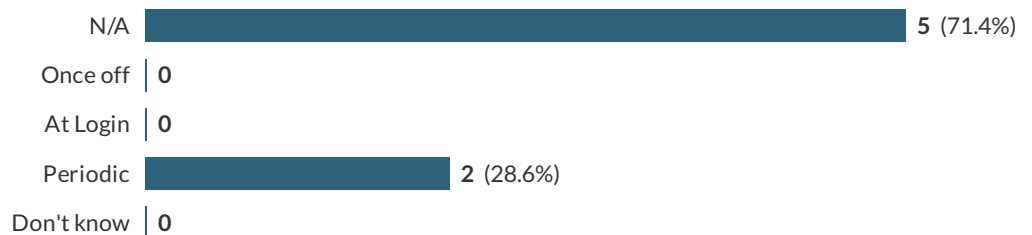
12.4 Requires the creation of a new password

12.4.a Requires the creation of a new password - Severity of Cost
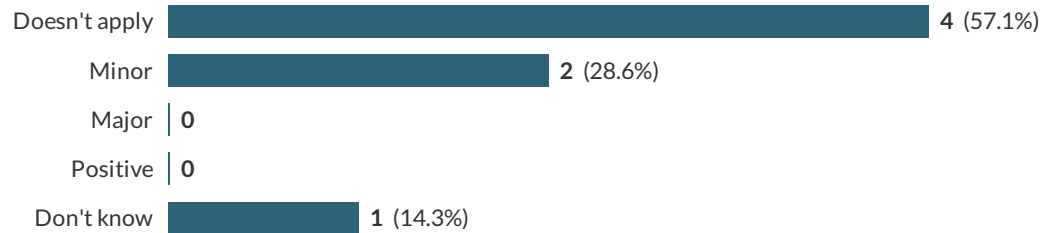
Doesn't apply	4 (57.1%)
Minor	2 (28.6%)
Major	0
Positive	0
Don't know	1 (14.3%)

12.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	5 (71.4%)
Once off	0
At Login	0
Periodic	2 (28.6%)
Don't know	0
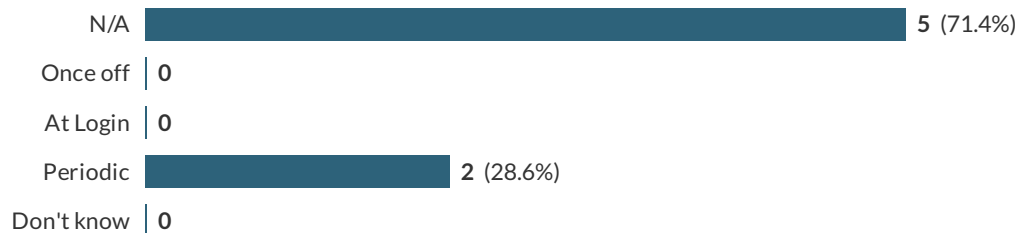
12.5 Increases the computing power needed

12.5.a Increases the computing power needed - Severity of Cost
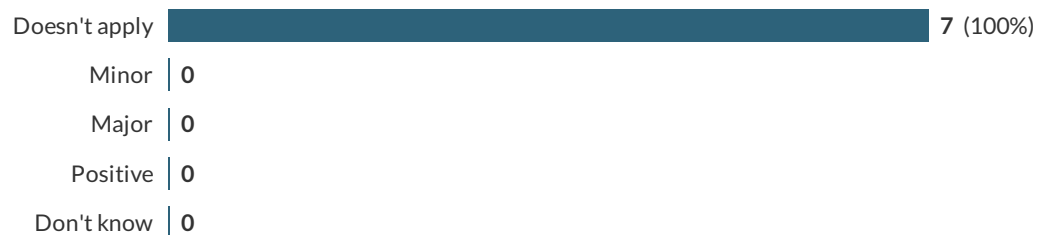
Doesn't apply	7 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

12.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A ██████████████████████████ **7** (100%)

Once off | **0**

At Login | **0**

Periodic | **0**

Don't know | **0**

12.6 Requires other extra time or effort

12.6.a Requires other extra time or effort - Severity of Cost
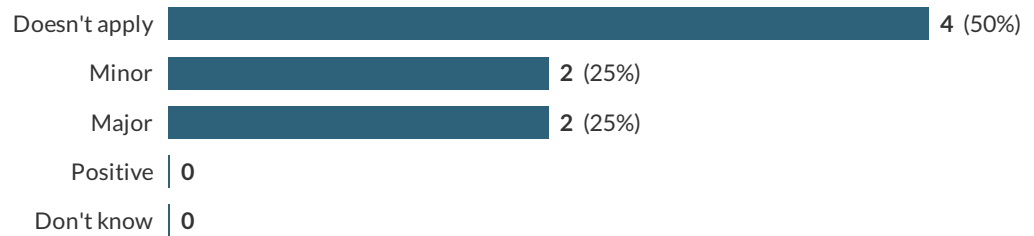
Doesn't apply ██████████████████ **4** (50%)

Minor █████████ **2** (25%)

Major █████████ **2** (25%)

Positive | **0**

Don't know | **0**

12.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A ████████████████████ **5** (71.4%)

Once off ██████ **1** (14.3%)

At Login | **0**

Periodic ██████ **1** (14.3%)

Don't know | **0**

12.a Do you approve of this advice?

Yes ██████████████████ **3** (50%)

Neutral ██████ **1** (16.7%)

No ████████████ **2** (33.3%)
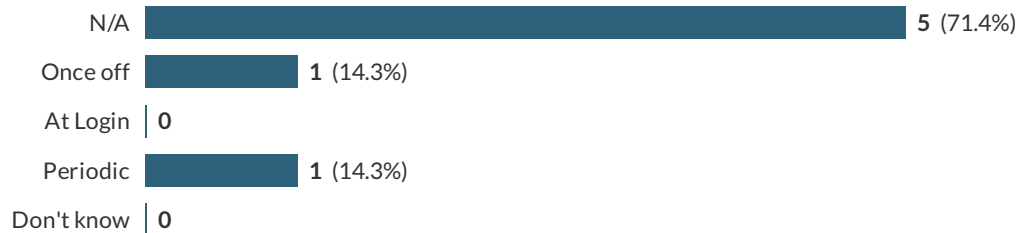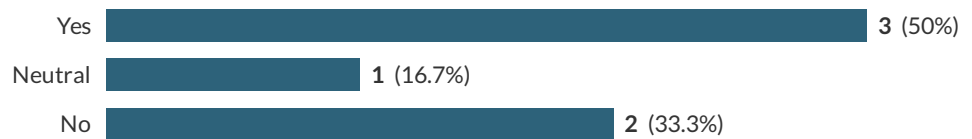
12.b Comments

Showing 1 response	
Wasn't sure what store hints referred to.	633858-633849-66414034

13 Don't open emails from strangers

13.1 Makes it more difficult to create a password

13.1.a Makes it more difficult to create a password - Severity of Cost

Doesn't apply — **7** (87.5%)
Minor — **1** (12.5%)
Major — **0**
Positive — **0**
Don't know — **0**

13.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A — **7** (100%)
Once off — **0**
At Login — **0**
Periodic — **0**
Don't know — **0**

13.2 Makes it less easy to remember

13.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply — **8** (100%)
Minor — **0**
Major — **0**
Positive — **0**
Don't know — **0**

13.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	7 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0
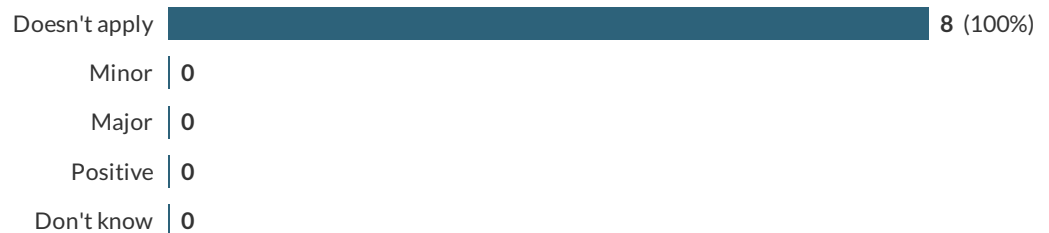
13.3 Requires extra resources

13.3.a Requires extra resources - Severity of Cost

Doesn't apply	6 (85.7%)
Minor	0
Major	0
Positive	1 (14.3%)
Don't know	0

13.3.b Requires extra resources - Frequency Cost is Experienced

N/A	6 (85.7%)
Once off	1 (14.3%)
At Login	0
Periodic	0
Don't know	0
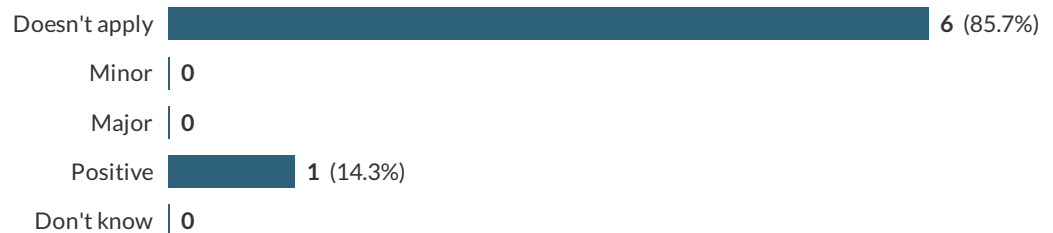
13.4 Requires the creation of a new password

13.4.a Requires the creation of a new password - Severity of Cost

Doesn't apply	7 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

13.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	7 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0

13.5 Increases the computing power needed

13.5.a Increases the computing power needed - Severity of Cost

Doesn't apply	7 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

13.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	7 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0

13.6   Requires other extra time or effort

13.6.a   Requires other extra time or effort - Severity of Cost

Doesn't apply	**4** (57.1%)
Minor	**3** (42.9%)
Major	**0**
Positive	**0**
Don't know	**0**

13.6.b   Requires other extra time or effort - Frequency Cost is Experienced

N/A	**4** (57.1%)
Once off	**1** (14.3%)
At Login	**0**
Periodic	**2** (28.6%)
Don't know	**0**
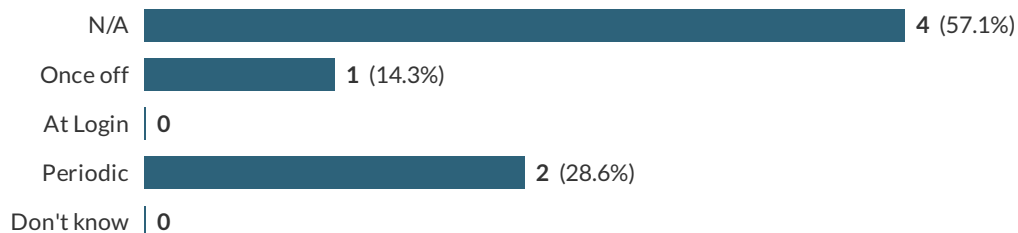
13.a   Do you approve of this advice?

Yes	**6** (75%)
Neutral	**2** (25%)
No	**0**
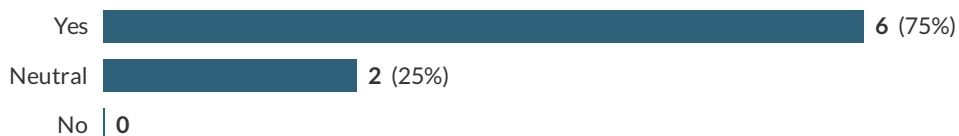
13.b   Comments

Showing 1 response	
levels of stranger, if I've just ordered from a new shop and get an email :p, wouldn't download attachments, and automatically don't download images.	633858-633849-66371141

14 Make digital & physical back-ups of your work

14.1 Makes it more difficult to create a password

14.1.a Makes it more difficult to create a password - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**1** (12.5%)
Major	**0**
Positive	**0**
Don't know	**0**

14.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**7** (100%)
Once off	**0**
At Login	**0**
Periodic	**0**
Don't know	**0**

14.2 Makes it less easy to remember

14.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**8** (100%)
Minor	**0**
Major	**0**
Positive	**0**
Don't know	**0**

14.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A   **7** (100%)

Once off   **0**

At Login   **0**

Periodic   **0**

Don't know   **0**
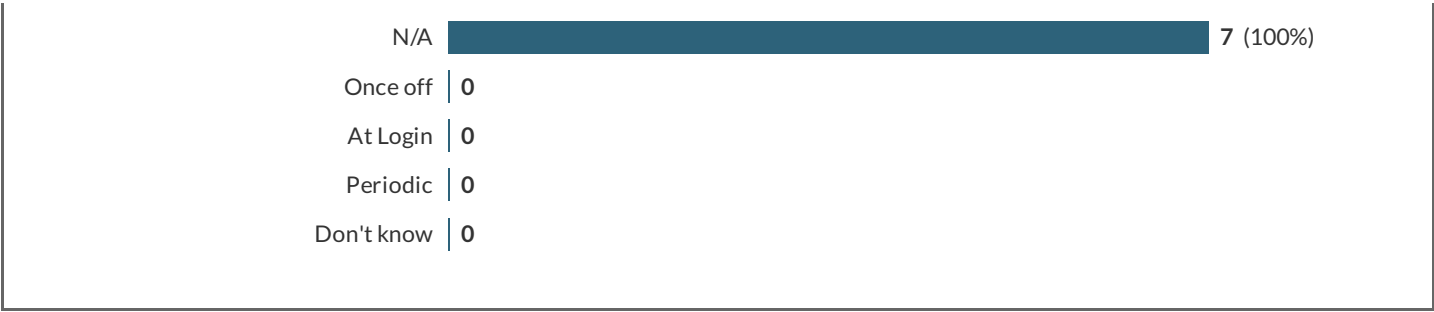
14.3   Requires extra resources

14.3.a   Requires extra resources - Severity of Cost

Doesn't apply   **2** (25%)

Minor   **0**

Major   **3** (37.5%)

Positive   **3** (37.5%)

Don't know   **0**

14.3.b   Requires extra resources - Frequency Cost is Experienced

N/A   **3** (42.9%)

Once off   **0**

At Login   **0**

Periodic   **4** (57.1%)

Don't know   **0**
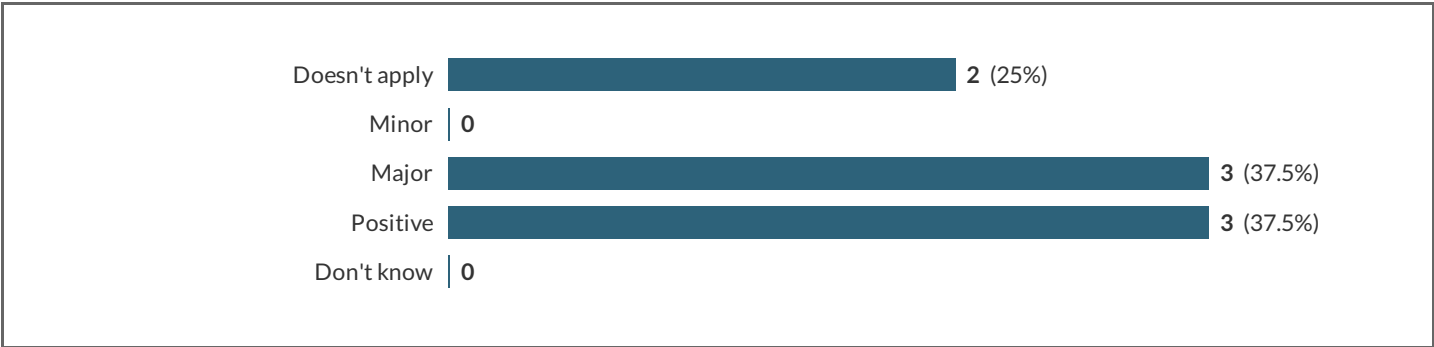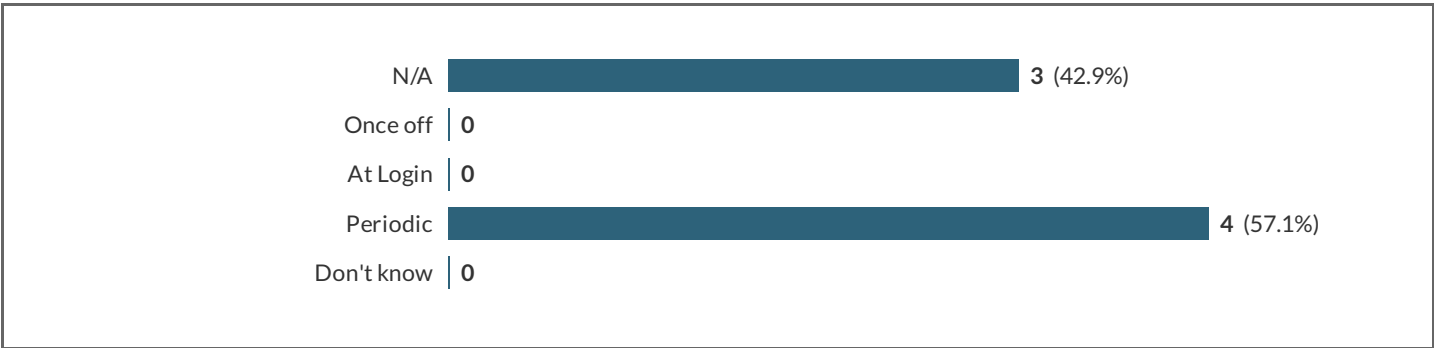
14.4   Requires the creation of a new password

14.4.a   Requires the creation of a new password - Severity of Cost
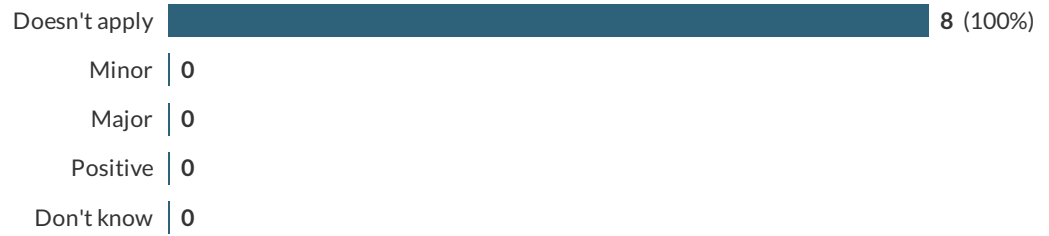
Doesn't apply ████████████████████████ **8** (100%)

Minor │ **0**

Major │ **0**

Positive │ **0**

Don't know │ **0**

14.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A ██████████████████████ **7** (100%)

Once off │ **0**

At Login │ **0**

Periodic │ **0**

Don't know │ **0**

14.5 Increases the computing power needed

14.5.a Increases the computing power needed - Severity of Cost
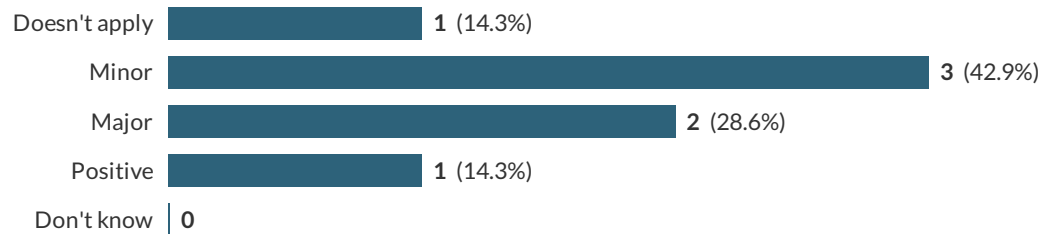
Doesn't apply ██████ **1** (14.3%)

Minor ████████████████████ **3** (42.9%)

Major █████████████ **2** (28.6%)

Positive ██████ **1** (14.3%)

Don't know │ **0**

14.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A ███████ **2** (28.6%)

Once off │ **0**

At Login │ **0**

Periodic ████████████████████ **5** (71.4%)

Don't know │ **0**
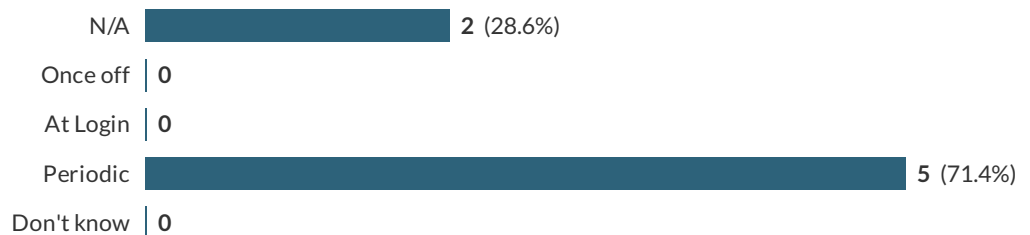
14.6 Requires other extra time or effort

14.6.a Requires other extra time or effort - Severity of Cost
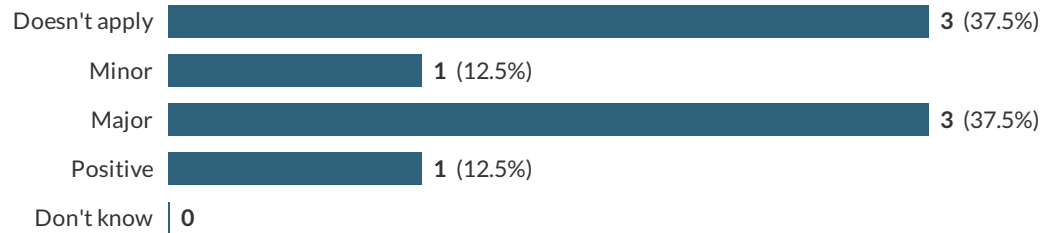
Doesn't apply — **3** (37.5%)
Minor — **1** (12.5%)
Major — **3** (37.5%)
Positive — **1** (12.5%)
Don't know — **0**

14.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A — **3** (42.9%)
Once off — **0**
At Login — **0**
Periodic — **4** (57.1%)
Don't know — **0**

14.a Do you approve of this advice?

Yes — **7** (87.5%)
Neutral — **1** (12.5%)
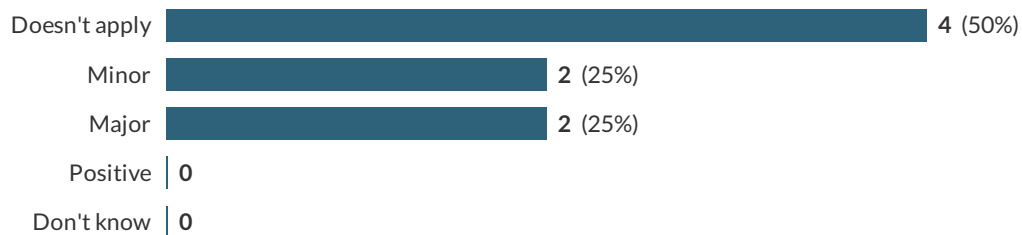No — **0**

14.b Comments
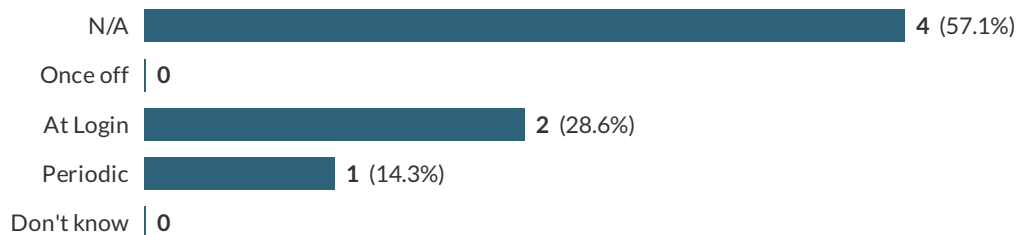
No responses

Logging in

15 You should not be able to paste your password when logging in

15.1 Makes it more difficult to create a password

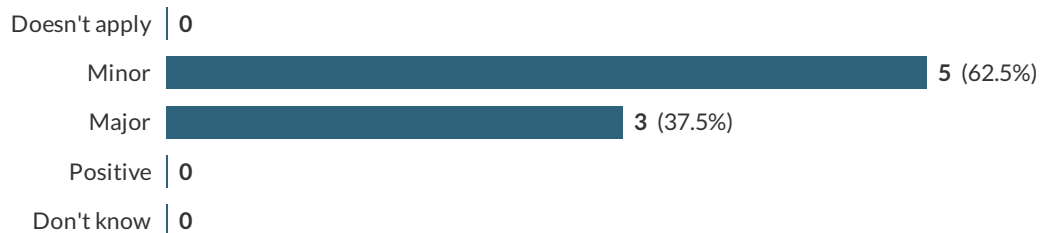**15.1.a** Makes it more difficult to create a password - Severity of Cost

Doesn't apply	4 (50%)
Minor	2 (25%)
Major	2 (25%)
Positive	0
Don't know	0

15.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	4 (57.1%)
Once off	0
At Login	2 (28.6%)
Periodic	1 (14.3%)
Don't know	0

15.2 Makes it less easy to remember

15.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	0
Minor	5 (62.5%)
Major	3 (37.5%)
Positive	0
Don't know	0

15.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A	0
Once off	0
At Login	6 (85.7%)
Periodic	1 (14.3%)
Don't know	0

15.3 Requires extra resources

15.3.a Requires extra resources - Severity of Cost

Doesn't apply	7 (100%)
Minor	0
Major	0
Positive	0
Don't know	0

15.3.b Requires extra resources - Frequency Cost is Experienced

N/A	7 (100%)
Once off	0
At Login	0
Periodic	0
Don't know	0
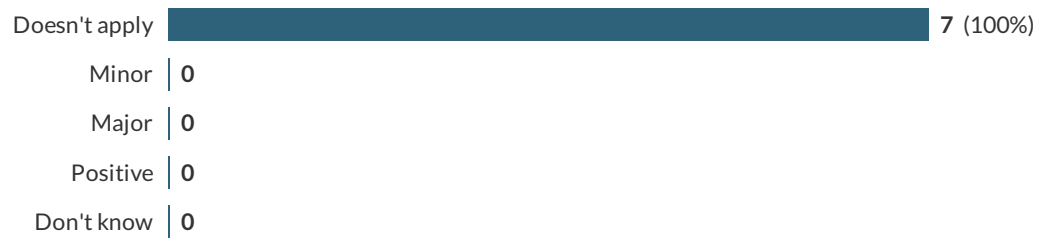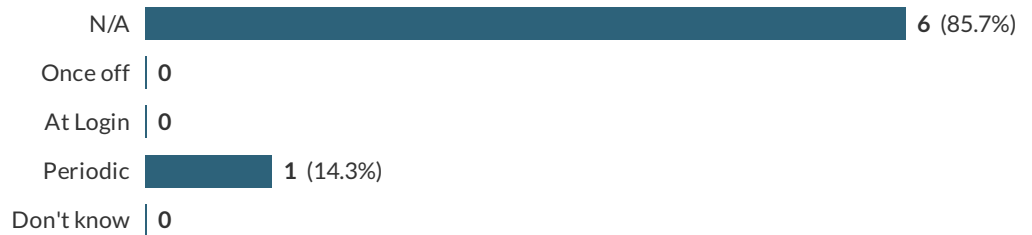
15.4 Requires the creation of a new password

15.4.a Requires the creation of a new password - Severity of Cost
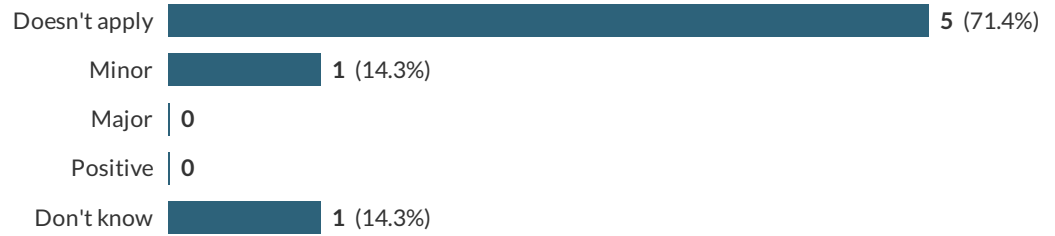
	6 (85.7%)

Doesn't apply	5 (71.4%)
Minor	1 (14.3%)
Major	0
Positive	0
Don't know	1 (14.3%)

15.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	6 (85.7%)
Once off	0
At Login	0
Periodic	1 (14.3%)
Don't know	0

15.5 Increases the computing power needed

15.5.a Increases the computing power needed - Severity of Cost
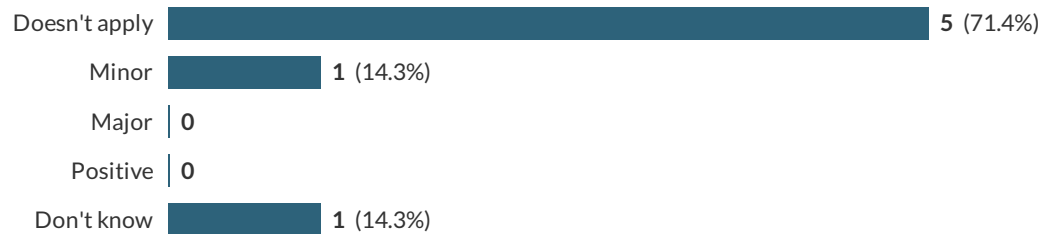
Doesn't apply	5 (71.4%)
Minor	1 (14.3%)
Major	0
Positive	0
Don't know	1 (14.3%)

15.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	6 (85.7%)
Once off	0
At Login	0
Periodic	1 (14.3%)
Don't know	0
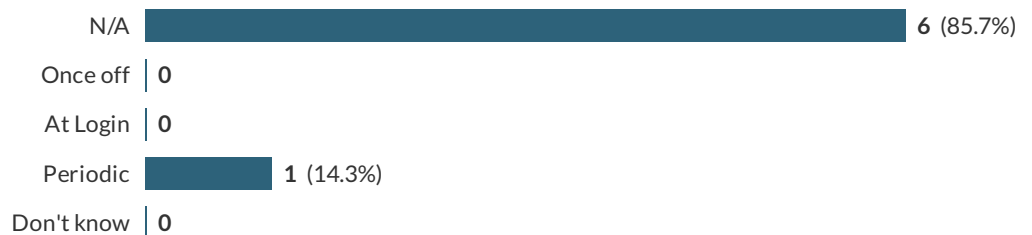
15.6 Requires other extra time or effort

15.6.a Requires other extra time or effort - Severity of Cost
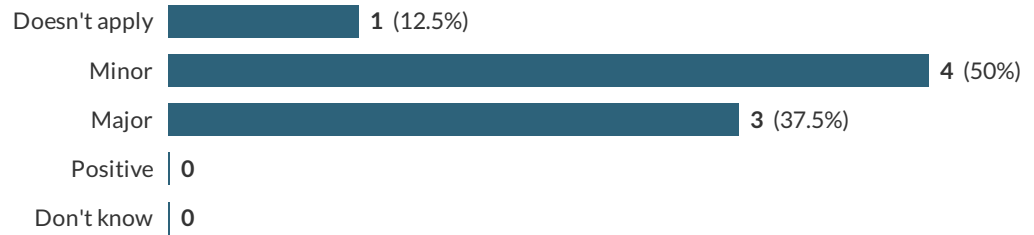
Doesn't apply	**1** (12.5%)
Minor	**4** (50%)
Major	**3** (37.5%)
Positive	**0**
Don't know	**0**

15.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**2** (28.6%)
Once off	**0**
At Login	**3** (42.9%)
Periodic	**2** (28.6%)
Don't know	**0**

15.a Do you approve of this advice?

Yes	**3** (37.5%)
Neutral	**2** (25%)
No	**3** (37.5%)

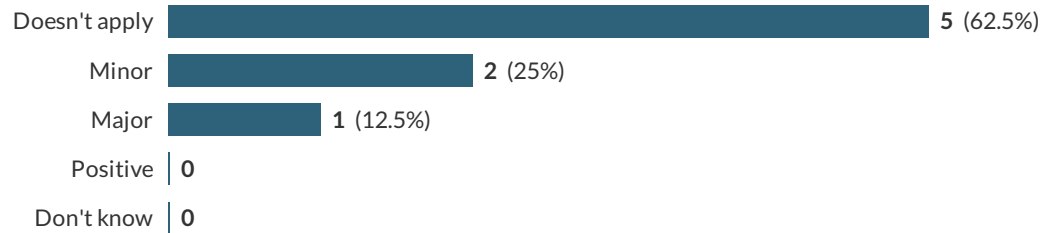### 15.b Comments

Showing 1 response

|	
negates use of password managers, not sure how this would help security? can simulate typing into a field	633858-633849-66371141

16 You can only make so many attempts to enter your password before a delay or lock out.

16.1 Makes it more difficult to create a password

16.1.a Makes it more difficult to create a password - Severity of Cost

Doesn't apply	**5** (62.5%)
Minor	**2** (25%)
Major	**1** (12.5%)
Positive	**0**
Don't know	**0**

16.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**4** (57.1%)
Once off	**0**
At Login	**2** (28.6%)
Periodic	**1** (14.3%)
Don't know	**0**
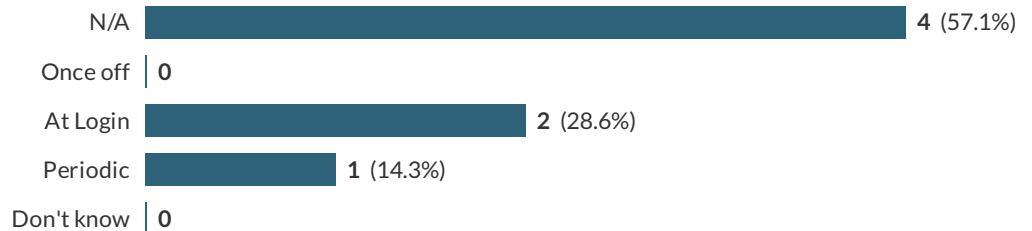
16.2 Makes it less easy to remember

16.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**4** (50%)
Minor	**4** (50%)
Major	**0**
Positive	**0**
Don't know	**0**

16.2.b Makes it less easy to remember - Frequency Cost is Experienced

```
N/A                                         4 (57.1%)
Once off         1 (14.3%)
At Login              2 (28.6%)
Periodic     0
Don't know   0
```
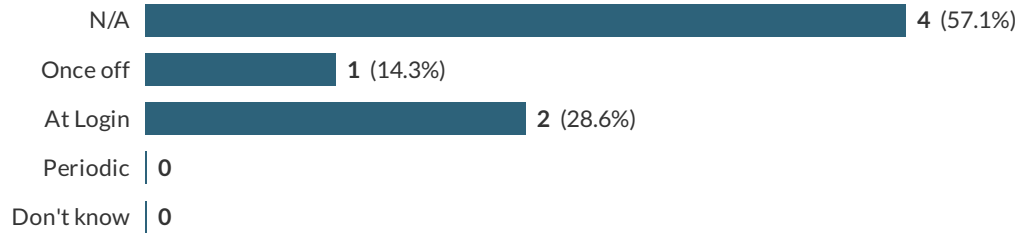
16.3 Requires extra resources

16.3.a Requires extra resources - Severity of Cost

```
Doesn't apply                           5 (71.4%)
Minor           1 (14.3%)
Major        0
Positive        1 (14.3%)
Don't know   0
```

16.3.b Requires extra resources - Frequency Cost is Experienced

```
N/A                                     5 (71.4%)
Once off     0
At Login        1 (14.3%)
Periodic        1 (14.3%)
Don't know   0
```
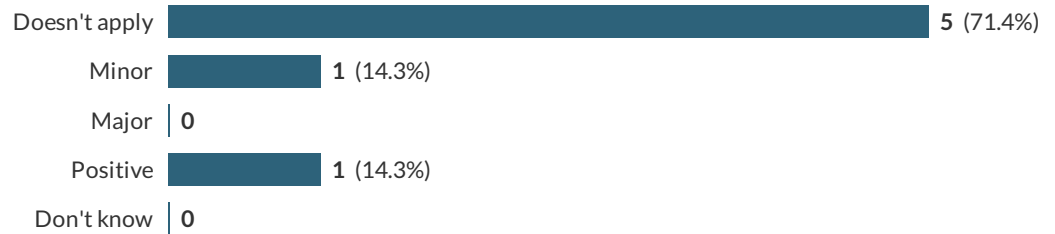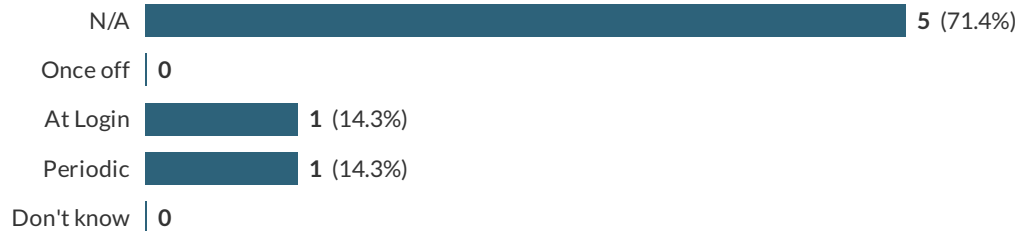
16.4 Requires the creation of a new password

16.4.a Requires the creation of a new password - Severity of Cost
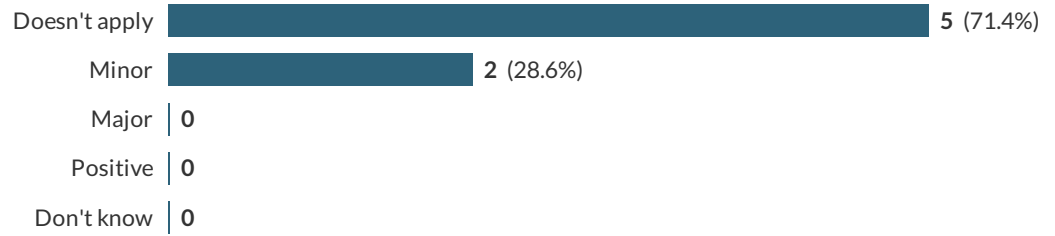
Doesn't apply	**5** (71.4%)
Minor	**2** (28.6%)
Major	**0**
Positive	**0**
Don't know	**0**

16.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**5** (71.4%)
Once off	**0**
At Login	**0**
Periodic	**2** (28.6%)
Don't know	**0**
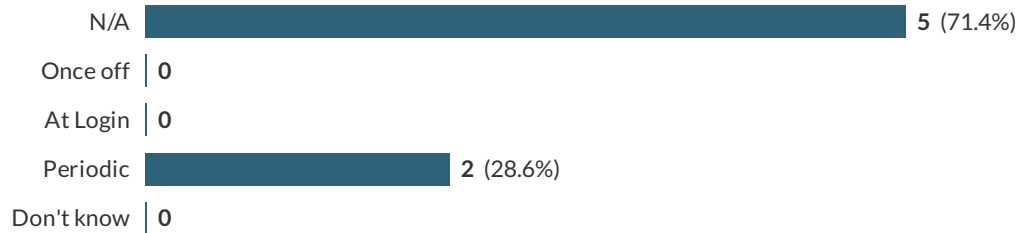
16.5 Increases the computing power needed

16.5.a Increases the computing power needed - Severity of Cost
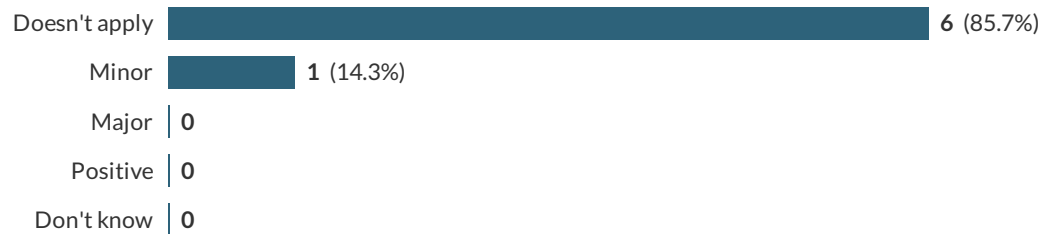
Doesn't apply	**6** (85.7%)
Minor	**1** (14.3%)
Major	**0**
Positive	**0**
Don't know	**0**

16.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	**6** (85.7%)
Once off	**0**
At Login	**0**
Periodic	**1** (14.3%)
Don't know	**0**
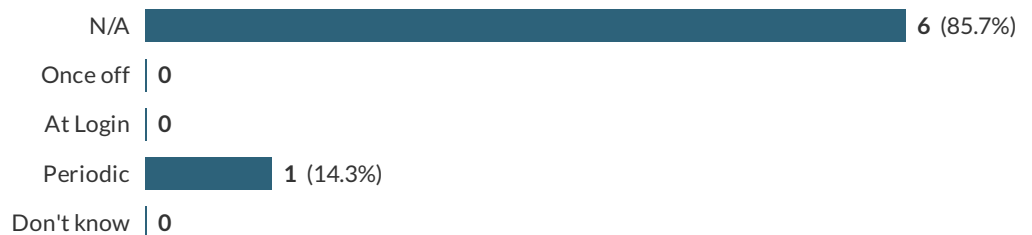
16.6 Requires other extra time or effort

16.6.a Requires other extra time or effort - Severity of Cost
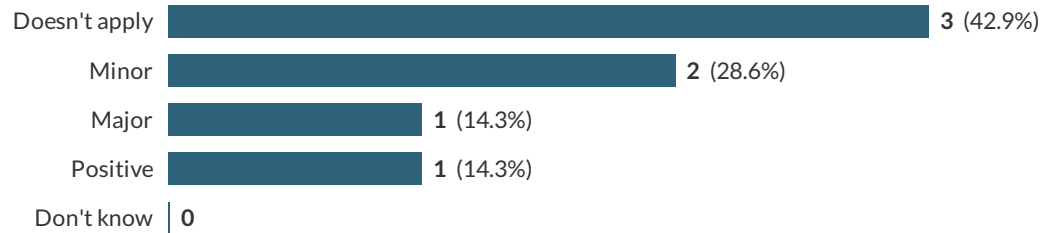
Doesn't apply	3 (42.9%)
Minor	2 (28.6%)
Major	1 (14.3%)
Positive	1 (14.3%)
Don't know	0

16.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	3 (42.9%)
Once off	0
At Login	2 (28.6%)
Periodic	2 (28.6%)
Don't know	0

16.a Do you approve of this advice?

Yes	4 (57.1%)
Neutral	2 (28.6%)
No	1 (14.3%)
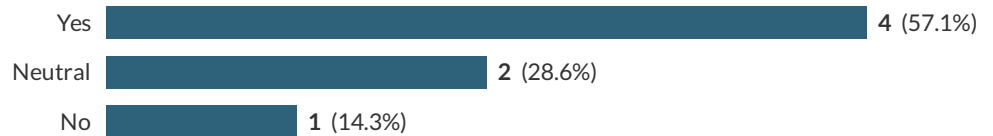
16.b Comments

Showing 1 response

|	
means you want to be extra sure of your password, either having it linked to the site/service or else stored somewhere that you can be sure of getting it correct	633858-633849-66371141

Two factor authentication

17 When you want to log in, you should have to enter an additional code from an app or a special device

17.1 Makes it more difficult to create a password

17.1.a Makes it more difficult to create a password - Severity of Cost
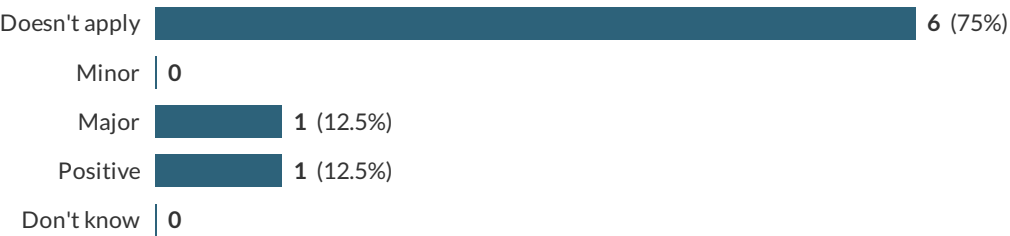
Doesn't apply	**6** (75%)
Minor	**0**
Major	**1** (12.5%)
Positive	**1** (12.5%)
Don't know	**0**

17.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A	**7** (87.5%)
Once off	**0**
At Login	**0**
Periodic	**1** (12.5%)
Don't know	**0**

17.2 Makes it less easy to remember

17.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply	**7** (87.5%)
Minor	**0**
Major	**0**
Positive	**1** (12.5%)
Don't know	**0**

17.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A   **7** (100%)
Once off   **0**
At Login   **0**
Periodic   **0**
Don't know   **0**
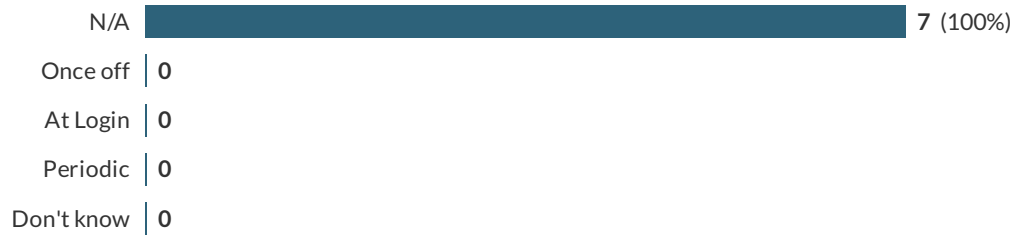
17.3 Requires extra resources

17.3.a Requires extra resources - Severity of Cost

Doesn't apply   **0**
Minor   **2** (25%)
Major   **3** (37.5%)
Positive   **3** (37.5%)
Don't know   **0**

17.3.b Requires extra resources - Frequency Cost is Experienced

N/A   **1** (14.3%)
Once off   **0**
At Login   **5** (71.4%)
Periodic   **1** (14.3%)
Don't know   **0**
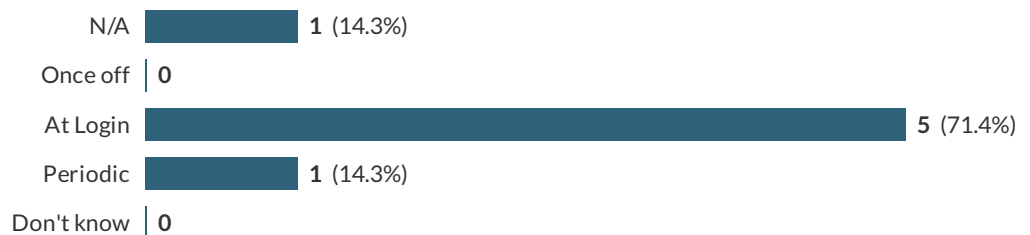
17.4 Requires the creation of a new password

17.4.a Requires the creation of a new password - Severity of Cost
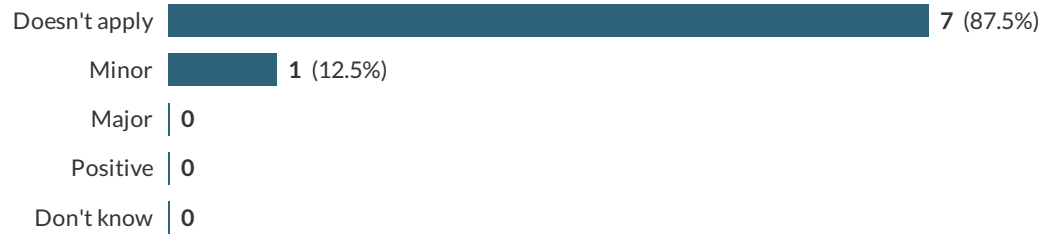
Doesn't apply	7 (87.5%)
Minor	1 (12.5%)
Major	0
Positive	0
Don't know	0

17.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	6 (85.7%)
Once off	0
At Login	0
Periodic	1 (14.3%)
Don't know	0

17.5 Increases the computing power needed

17.5.a Increases the computing power needed - Severity of Cost

Doesn't apply	3 (42.9%)
Minor	4 (57.1%)
Major	0
Positive	0
Don't know	0

17.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	4 (57.1%)
Once off	0
At Login	2 (28.6%)
Periodic	1 (14.3%)
Don't know	0
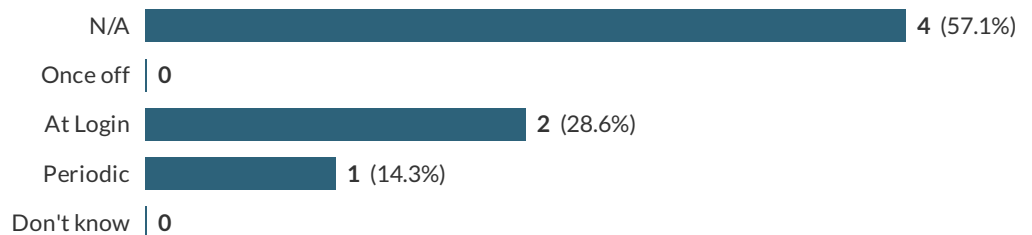
17.6 Requires other extra time or effort

17.6.a Requires other extra time or effort - Severity of Cost
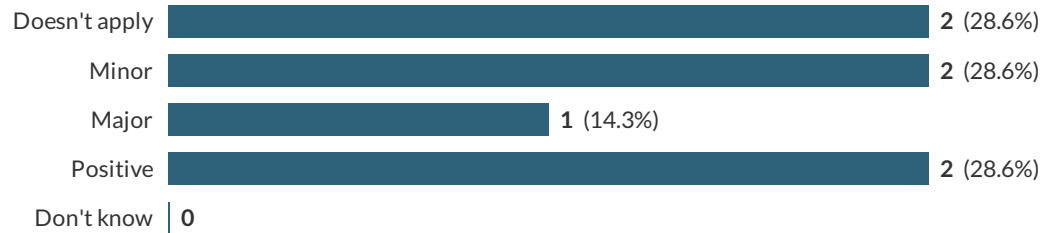
Doesn't apply	2 (28.6%)
Minor	2 (28.6%)
Major	1 (14.3%)
Positive	2 (28.6%)
Don't know	0

17.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	2 (28.6%)
Once off	1 (14.3%)
At Login	3 (42.9%)
Periodic	1 (14.3%)
Don't know	0

17.a Do you approve of this advice?

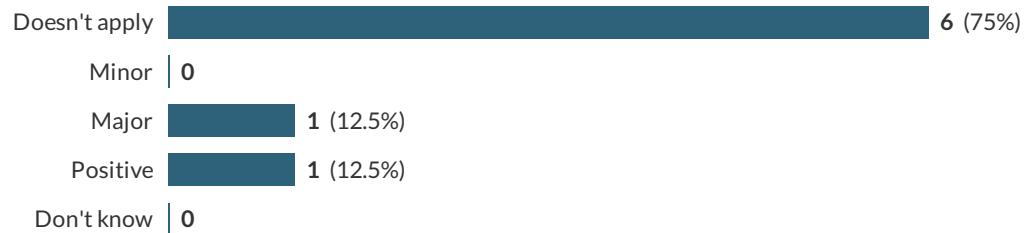|	
Yes	6 (75%)
Neutral	1 (12.5%)
No	1 (12.5%)
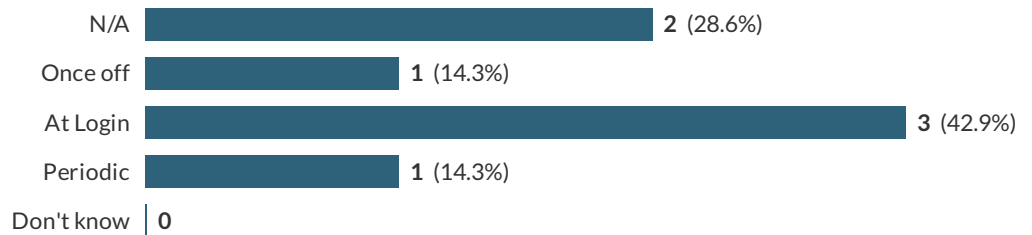
17.b Comments

Showing all 2 responses	
Or code sent to phone while on computer or Face ID	633858-633849-66308193
2FA is good for some services	633858-633849-66371141

18 When you want to log in, you should have to enter an additional code that is sent to you by text message (or phone call)

18.1 Makes it more difficult to create a password

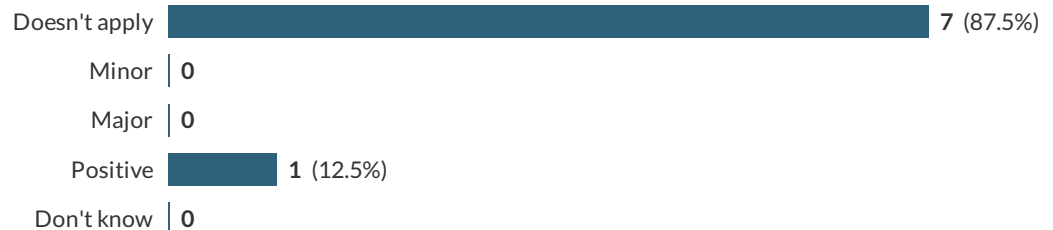**18.1.a** Makes it more difficult to create a password - Severity of Cost

Category	Value
Doesn't apply	6 (75%)
Minor	0
Major	1 (12.5%)
Positive	1 (12.5%)
Don't know	0

18.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

Category	Value
N/A	7 (87.5%)
Once off	0
At Login	0
Periodic	1 (12.5%)
Don't know	0

18.2 Makes it less easy to remember

18.2.a Makes it less easy to remember - Severity of Cost

Category	Value
Doesn't apply	7 (87.5%)
Minor	0
Major	0
Positive	1 (12.5%)
Don't know	0

18.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A **7** (100%)

Once off **0**

At Login **0**

Periodic **0**

Don't know **0**
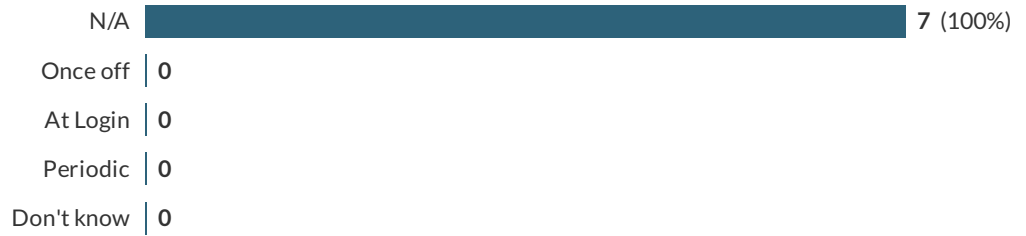
18.3 Requires extra resources

18.3.a Requires extra resources - Severity of Cost

Doesn't apply **0**

Minor **2** (25%)

Major **3** (37.5%)

Positive **3** (37.5%)

Don't know **0**

18.3.b Requires extra resources - Frequency Cost is Experienced

N/A **1** (12.5%)

Once off **1** (12.5%)

At Login **4** (50%)

Periodic **2** (25%)

Don't know **0**
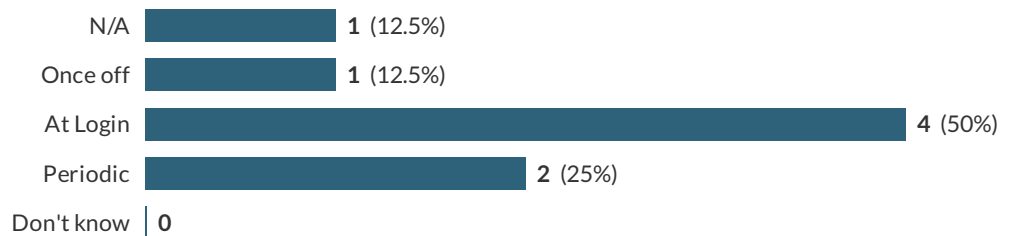
18.4 Requires the creation of a new password

18.4.a Requires the creation of a new password - Severity of Cost
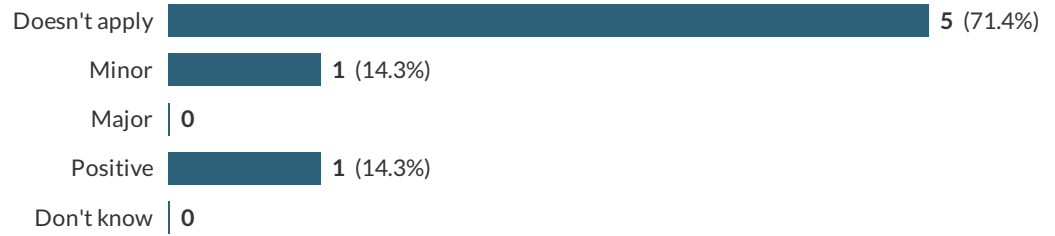
Doesn't apply	**5** (71.4%)
Minor	**1** (14.3%)
Major	**0**
Positive	**1** (14.3%)
Don't know	**0**

18.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**6** (85.7%)
Once off	**0**
At Login	**0**
Periodic	**1** (14.3%)
Don't know	**0**

18.5 Increases the computing power needed

18.5.a Increases the computing power needed - Severity of Cost

Doesn't apply	**2** (28.6%)
Minor	**3** (42.9%)
Major	**0**
Positive	**2** (28.6%)
Don't know	**0**

18.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	**3** (42.9%)
Once off	**0**
At Login	**3** (42.9%)
Periodic	**1** (14.3%)
Don't know	**0**
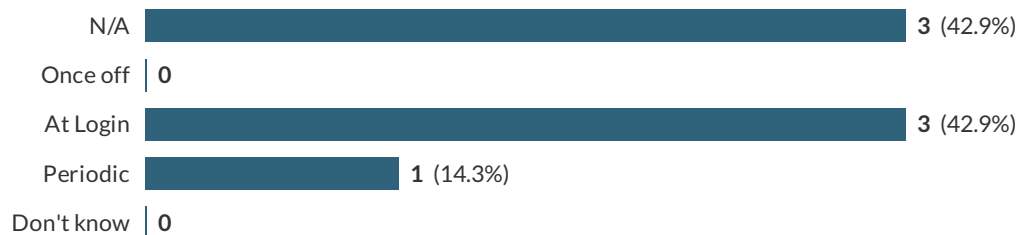
18.6 Requires other extra time or effort

18.6.a Requires other extra time or effort - Severity of Cost
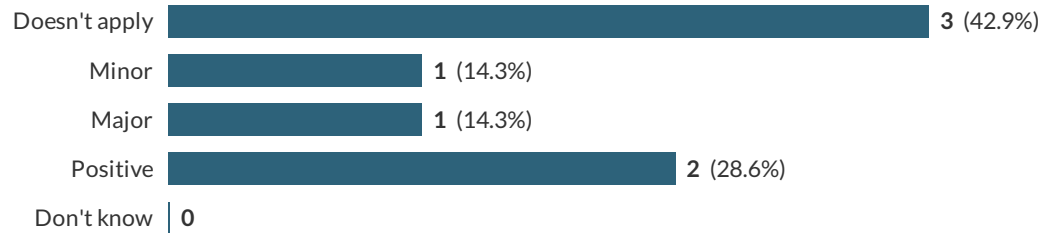
Doesn't apply	3 (42.9%)
Minor	1 (14.3%)
Major	1 (14.3%)
Positive	2 (28.6%)
Don't know	0

18.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	4 (57.1%)
Once off	0
At Login	2 (28.6%)
Periodic	1 (14.3%)
Don't know	0

18.a Do you approve of this advice?

Yes	4 (50%)
Neutral	2 (25%)
No	2 (25%)
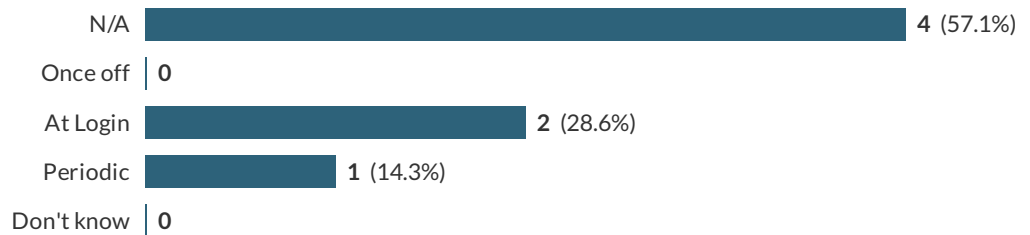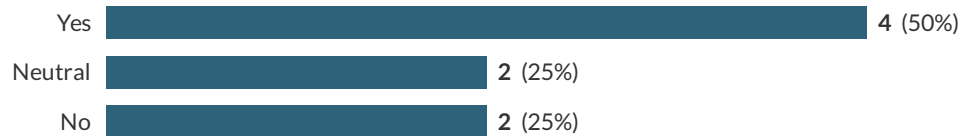
18.b Comments

| Showing all 2 responses	
I thought that was what other device meant in previous question	633858-633849-66308193
need to have your phone with battery for access. Approve for some services, but not all.	633858-633849-66371141

Password manager

19 You should use a password manager to store your passwords

19.1 Makes it more difficult to create a password

19.1.a Makes it more difficult to create a password - Severity of Cost
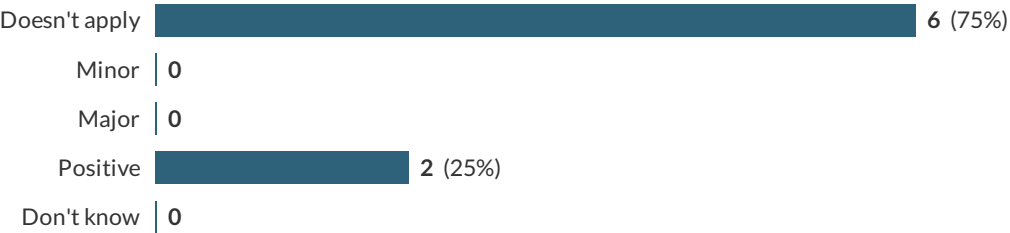
Doesn't apply — **6** (75%)
Minor — **0**
Major — **0**
Positive — **2** (25%)
Don't know — **0**

19.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A — **5** (71.4%)
Once off — **1** (14.3%)
At Login — **0**
Periodic — **1** (14.3%)
Don't know — **0**
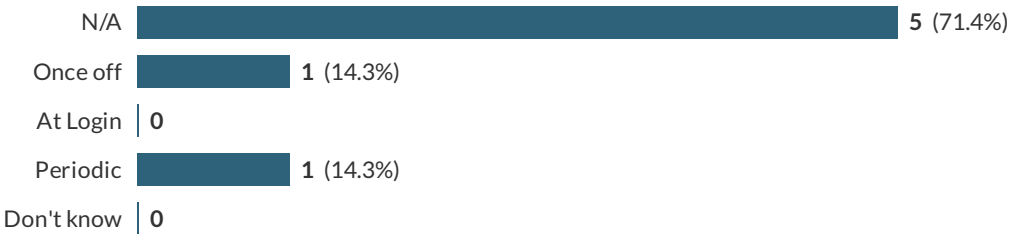
19.2 Makes it less easy to remember

19.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply — **3** (42.9%)
Minor — **0**
Major — **0**
Positive — **4** (57.1%)
Don't know — **0**

19.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A   **3** (42.9%)
Once off   **0**
At Login   **3** (42.9%)
Periodic   **1** (14.3%)
Don't know   **0**
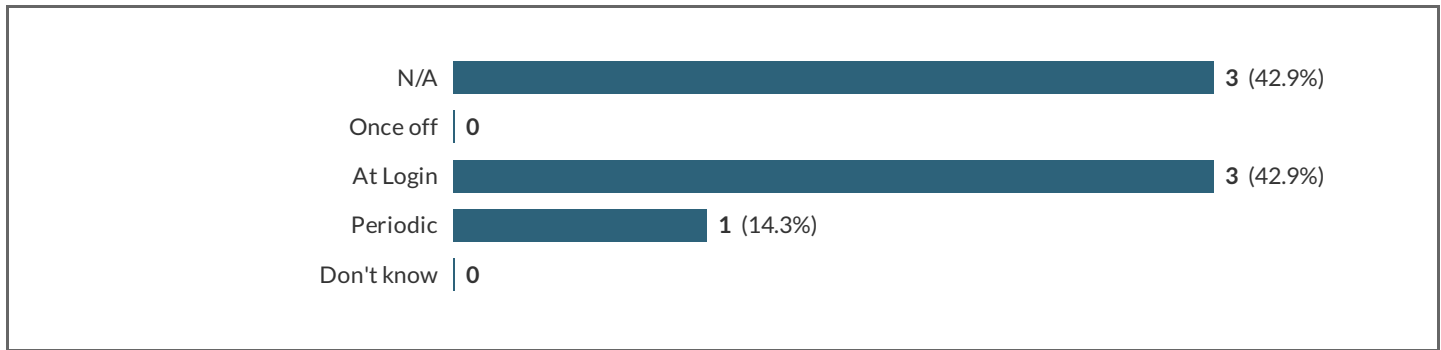
19.3 Requires extra resources

19.3.a Requires extra resources - Severity of Cost

Doesn't apply   **2** (33.3%)
Minor   **3** (50%)
Major   **1** (16.7%)
Positive   **0**
Don't know   **0**

19.3.b Requires extra resources - Frequency Cost is Experienced

N/A   **3** (42.9%)
Once off   **2** (28.6%)
At Login   **1** (14.3%)
Periodic   **1** (14.3%)
Don't know   **0**
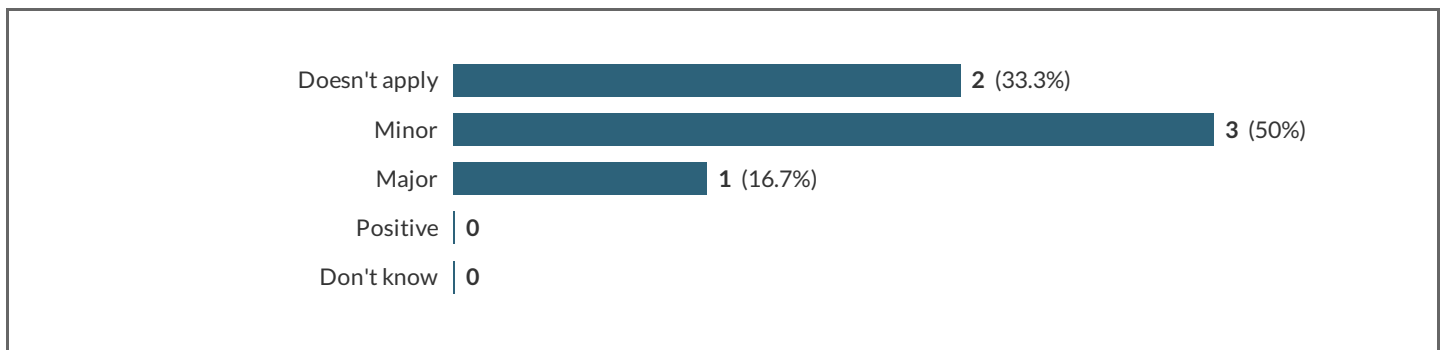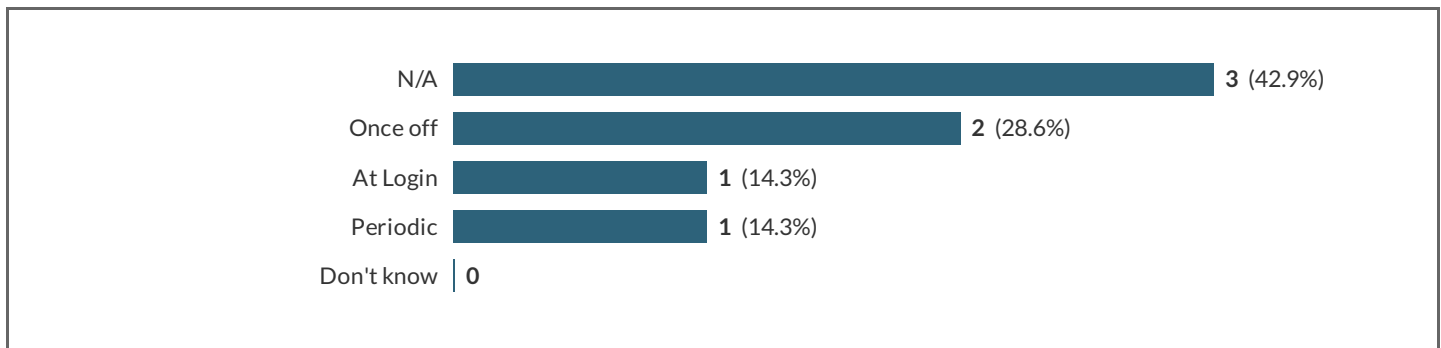
19.4 Requires the creation of a new password

19.4.a Requires the creation of a new password - Severity of Cost
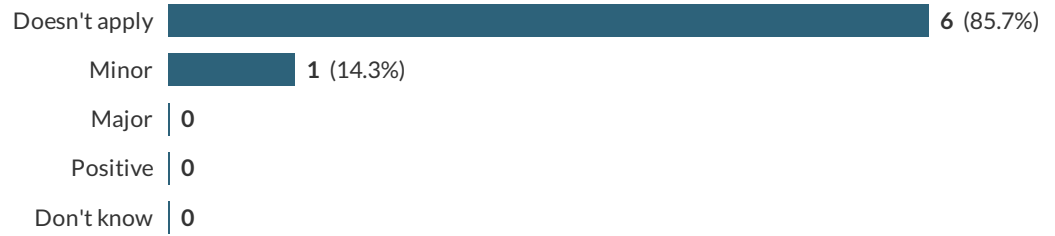
Doesn't apply	**6** (85.7%)
Minor	**1** (14.3%)
Major	**0**
Positive	**0**
Don't know	**0**

19.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	**6** (85.7%)
Once off	**0**
At Login	**0**
Periodic	**1** (14.3%)
Don't know	**0**

19.5 Increases the computing power needed

19.5.a Increases the computing power needed - Severity of Cost
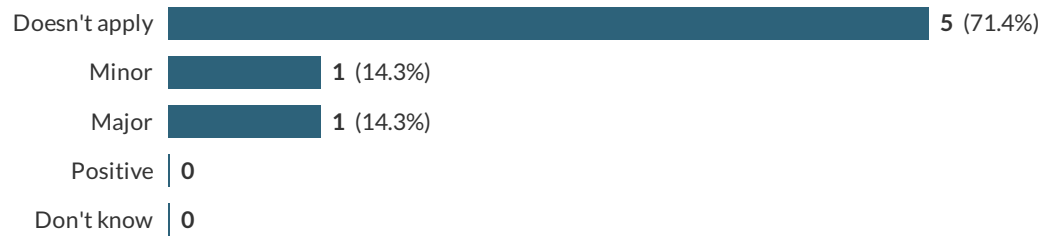
Doesn't apply	**5** (71.4%)
Minor	**1** (14.3%)
Major	**1** (14.3%)
Positive	**0**
Don't know	**0**

19.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	**5** (71.4%)
Once off	**1** (14.3%)
At Login	**0**
Periodic	**1** (14.3%)
Don't know	**0**
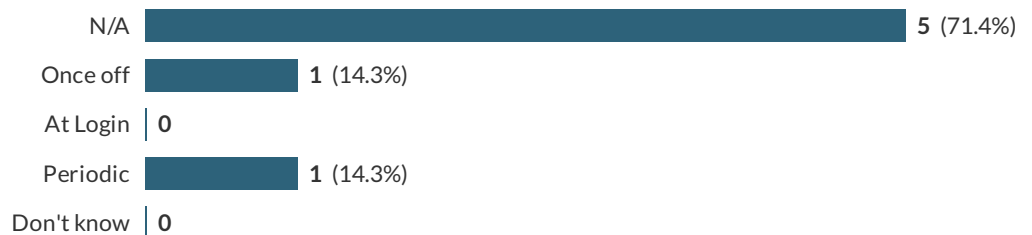
19.6 Requires other extra time or effort

19.6.a Requires other extra time or effort - Severity of Cost
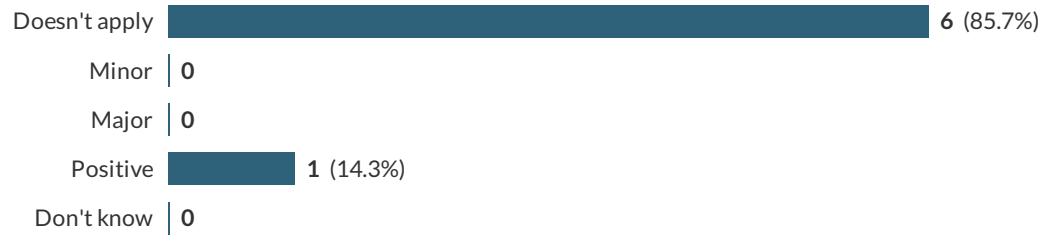
Doesn't apply	**6** (85.7%)
Minor	**0**
Major	**0**
Positive	**1** (14.3%)
Don't know	**0**

19.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**6** (85.7%)
Once off	**1** (14.3%)
At Login	**0**
Periodic	**0**
Don't know	**0**

19.a Do you approve of this advice?

|	
Yes	**2** (33.3%)
Neutral	**3** (50%)
No	**1** (16.7%)
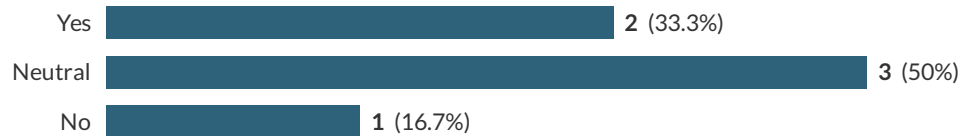
19.b Comments

| Showing all 3 responses	
Don't know what a password manager is	633858-633849-66308193
need to setup the password manager, and be able to access it where entering password	633858-633849-66371141
Unsure of a password manager is. Is it the same as a keychain?	633858-633849-66414034

20 You should change your password if it was successfully guessed in a security test by your website or organization.

20.1 Makes it more difficult to create a password

20.1.a Makes it more difficult to create a password - Severity of Cost
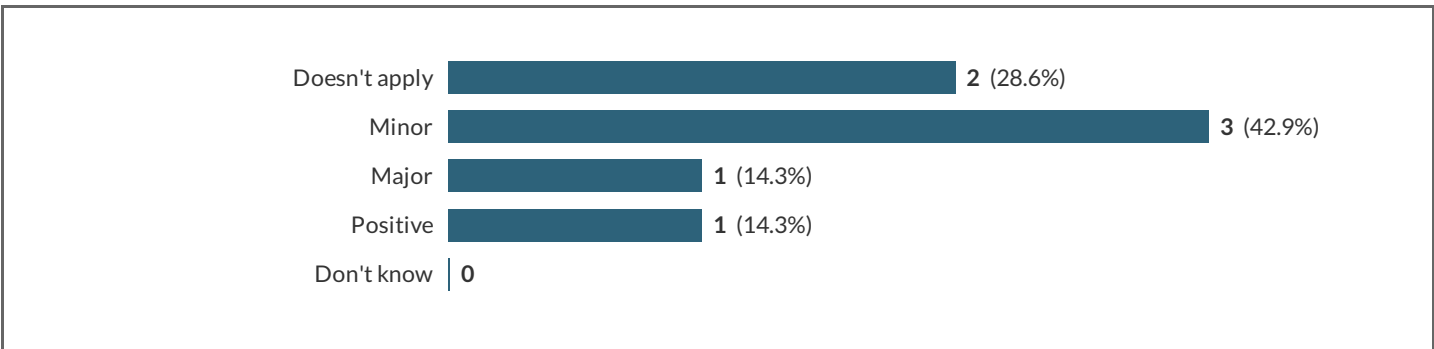
Doesn't apply **2** (28.6%)
Minor **3** (42.9%)
Major **1** (14.3%)
Positive **1** (14.3%)
Don't know **0**

20.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A **3** (42.9%)
Once off **4** (57.1%)
At Login **0**
Periodic **0**
Don't know **0**
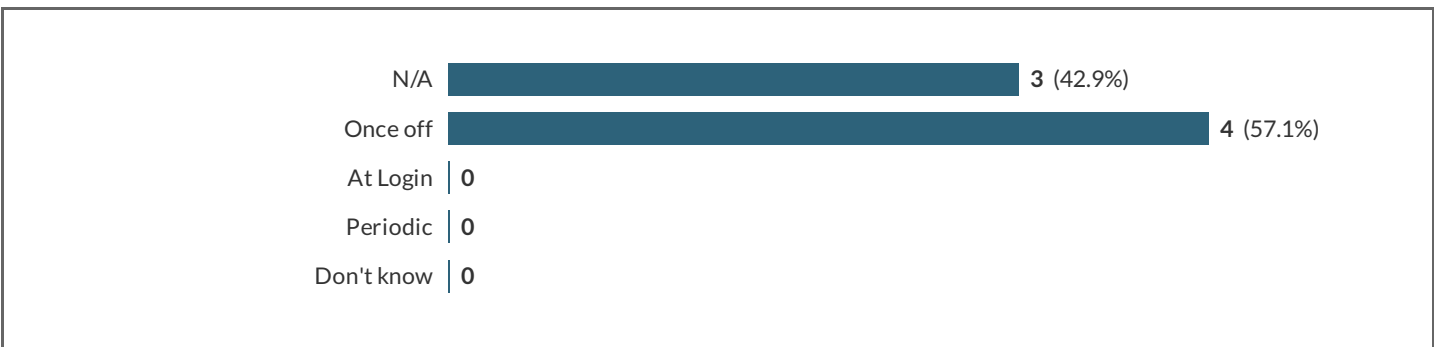
20.2 Makes it less easy to remember

20.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply		**2** (28.6%)
Minor		**3** (42.9%)
Major		**2** (28.6%)
Positive	**0**	
Don't know	**0**	

20.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A		**3** (42.9%)
Once off	**0**	
At Login		**3** (42.9%)
Periodic		**1** (14.3%)
Don't know	**0**	
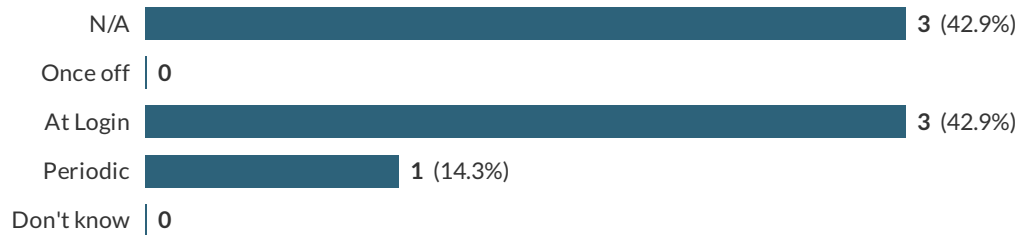
20.3 Requires extra resources

20.3.a Requires extra resources - Severity of Cost

Doesn't apply		**6** (85.7%)
Minor		**1** (14.3%)
Major	**0**	
Positive	**0**	
Don't know	**0**	

20.3.b Requires extra resources - Frequency Cost is Experienced

N/A		**6** (85.7%)
Once off	**0**	
At Login	**0**	
Periodic		**1** (14.3%)
Don't know	**0**	
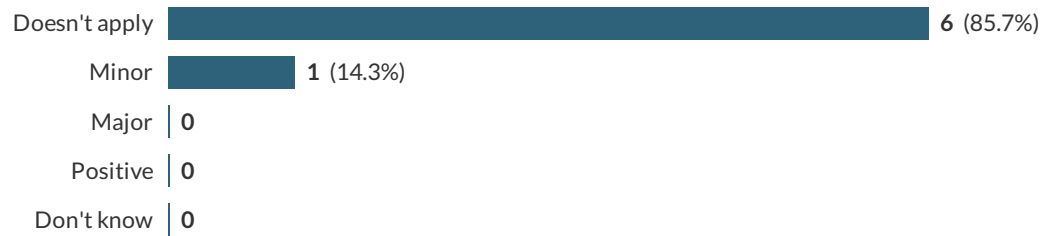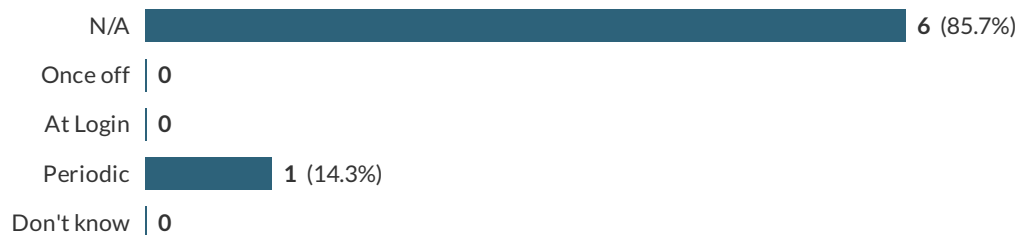
20.4 Requires the creation of a new password

20.4.a Requires the creation of a new password - Severity of Cost
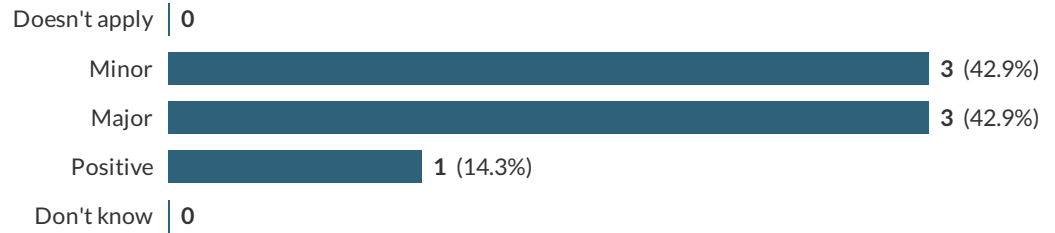
Doesn't apply	0
Minor	3 (42.9%)
Major	3 (42.9%)
Positive	1 (14.3%)
Don't know	0

20.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	1 (14.3%)
Once off	5 (71.4%)
At Login	0
Periodic	1 (14.3%)
Don't know	0
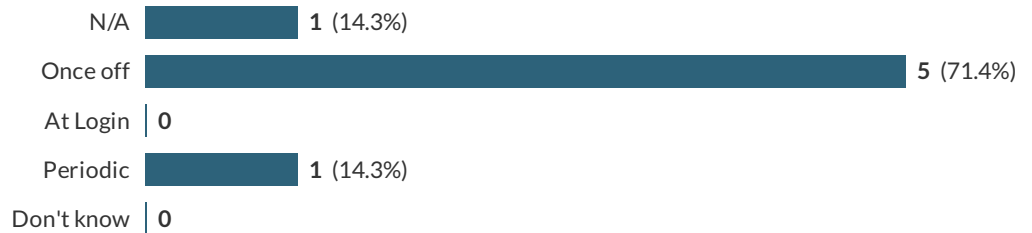
20.5 Increases the computing power needed

20.5.a Increases the computing power needed - Severity of Cost
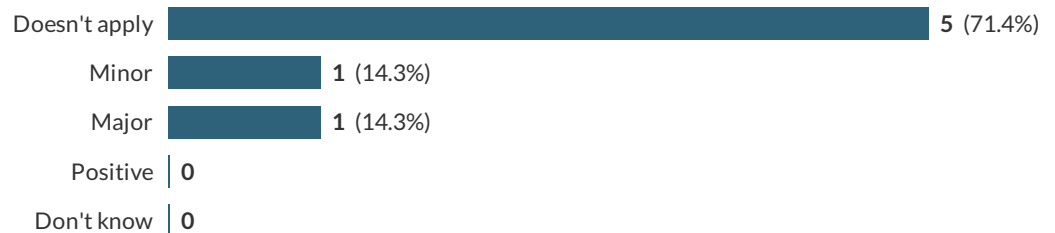
Doesn't apply	5 (71.4%)
Minor	1 (14.3%)
Major	1 (14.3%)
Positive	0
Don't know	0

20.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **6** (85.7%)

Once off | **0**

At Login | **0**

Periodic ▬▬▬ **1** (14.3%)

Don't know | **0**

20.6 Requires other extra time or effort

20.6.a Requires other extra time or effort - Severity of Cost
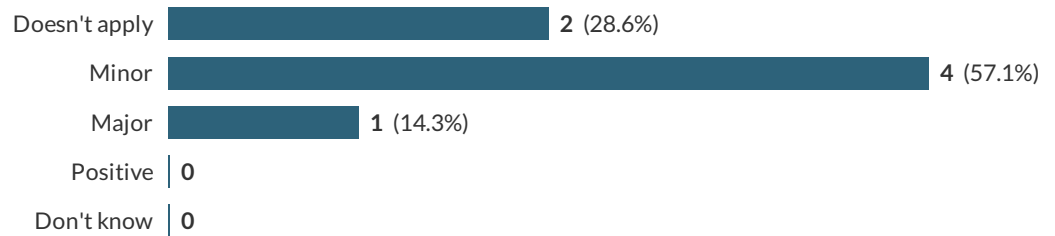
Doesn't apply ▬▬▬▬▬▬▬ **2** (28.6%)

Minor ▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **4** (57.1%)

Major ▬▬▬▬ **1** (14.3%)

Positive | **0**

Don't know | **0**

20.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A ▬▬▬▬▬▬▬▬▬▬▬▬▬ **3** (42.9%)

Once off ▬▬▬▬▬▬▬▬▬▬▬▬▬ **3** (42.9%)

At Login | **0**

Periodic ▬▬▬▬▬ **1** (14.3%)

Don't know | **0**

20.a Do you approve of this advice?

Yes ▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬▬ **6** (75%)

Neutral ▬▬▬ **1** (12.5%)
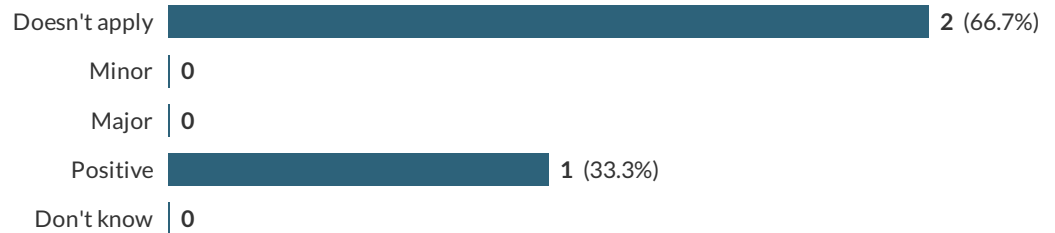
No ▬▬▬ **1** (12.5%)
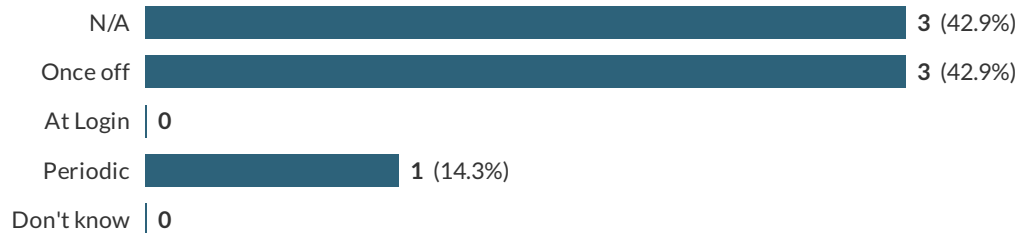
20.b Comments

No responses

Generated passwords

21 Passwords generated for you should be given to you as soon as they are issued

21.1 Makes it more difficult to create a password

21.1.a Makes it more difficult to create a password - Severity of Cost

Doesn't apply **2** (66.7%)
Minor **0**
Major **0**
Positive **1** (33.3%)
Don't know **0**

21.1.b Makes it more difficult to create a password - Frequency Cost is Experienced

N/A **0**
Once off **1** (50%)
At Login **0**
Periodic **1** (50%)
Don't know **0**

21.2 Makes it less easy to remember

21.2.a Makes it less easy to remember - Severity of Cost

Doesn't apply **0**
Minor **1** (33.3%)
Major **1** (33.3%)
Positive **1** (33.3%)
Don't know **0**

21.2.b Makes it less easy to remember - Frequency Cost is Experienced

N/A | 0

Once off | **1** (33.3%)

At Login | **1** (33.3%)

Periodic | **1** (33.3%)

Don't know | 0

21.3 Requires extra resources

21.3.a Requires extra resources - Severity of Cost

Doesn't apply | **1** (50%)

Minor | **1** (50%)

Major | 0

Positive | 0

Don't know | 0

21.3.b Requires extra resources - Frequency Cost is Experienced

N/A | **1** (50%)

Once off | 0

At Login | 0

Periodic | **1** (50%)

Don't know | 0

21.4 Requires the creation of a new password

21.4.a Requires the creation of a new password - Severity of Cost
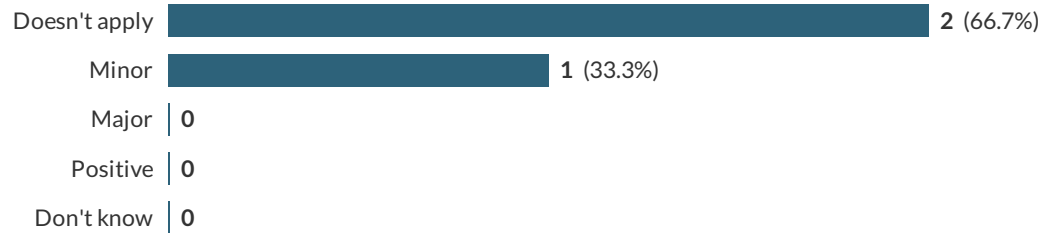
Doesn't apply	2 (66.7%)
Minor	1 (33.3%)
Major	0
Positive	0
Don't know	0

21.4.b Requires the creation of a new password - Frequency Cost is Experienced

N/A	2 (66.7%)
Once off	1 (33.3%)
At Login	0
Periodic	0
Don't know	0
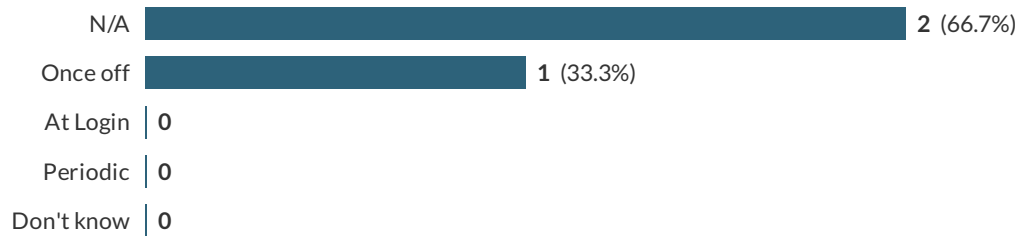
21.5 Increases the computing power needed

21.5.a Increases the computing power needed - Severity of Cost
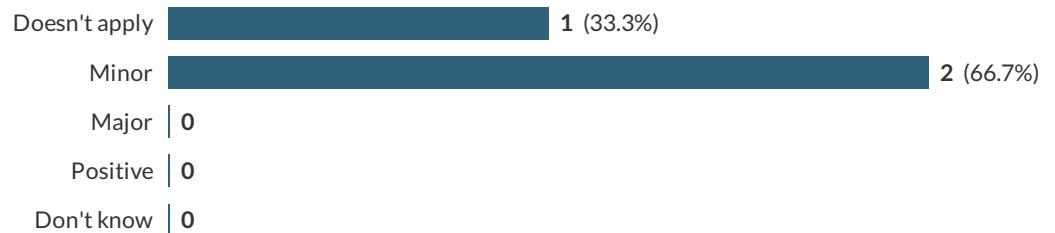
Doesn't apply	1 (33.3%)
Minor	2 (66.7%)
Major	0
Positive	0
Don't know	0

21.5.b Increases the computing power needed - Frequency Cost is Experienced

N/A	1 (33.3%)
Once off	2 (66.7%)
At Login	0
Periodic	0
Don't know	0
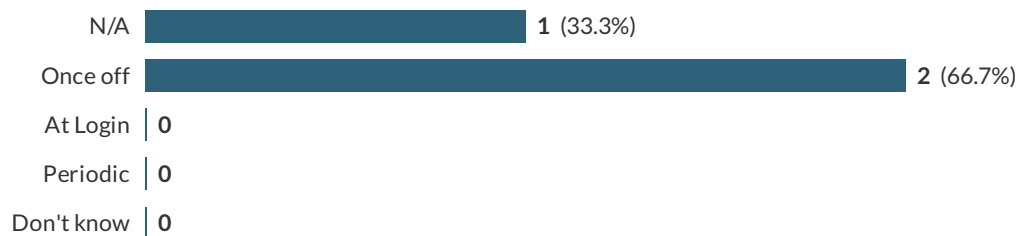
21.6 Requires other extra time or effort

21.6.a Requires other extra time or effort - Severity of Cost
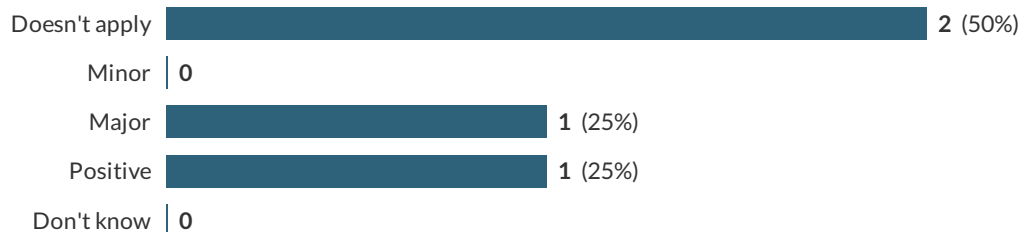
Doesn't apply	**2** (50%)
Minor	**0**
Major	**1** (25%)
Positive	**1** (25%)
Don't know	**0**

21.6.b Requires other extra time or effort - Frequency Cost is Experienced

N/A	**2** (66.7%)
Once off	**0**
At Login	**0**
Periodic	**1** (33.3%)
Don't know	**0**

21.a Do you approve of this advice?

Yes	**5** (62.5%)
Neutral	**1** (12.5%)
No	**2** (25%)
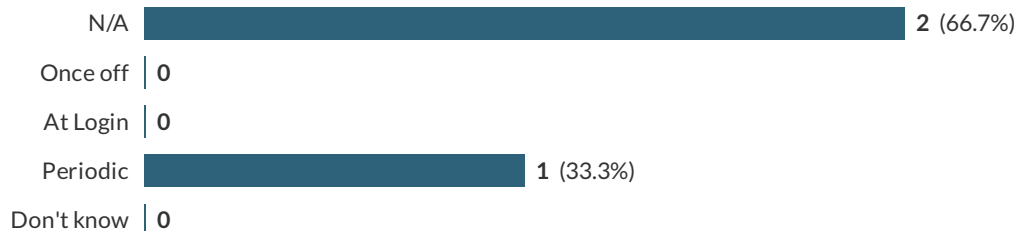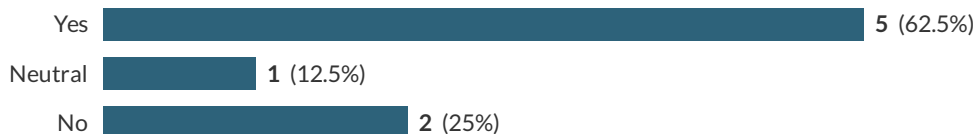
21.b Comments

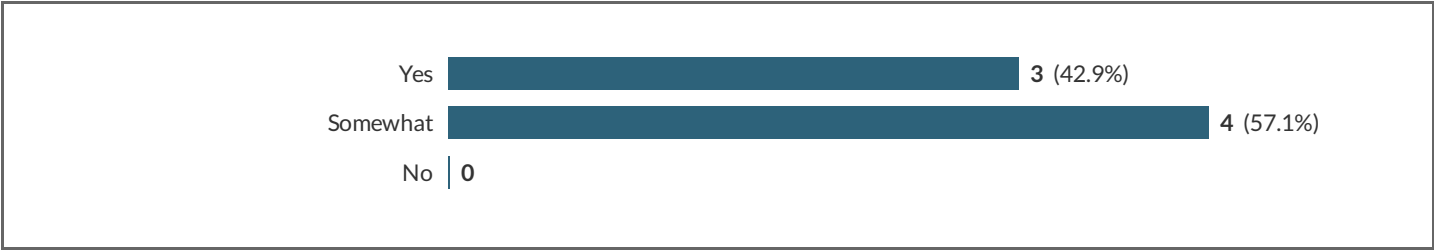| Showing all 2 responses	
Difficult to remember random letters and numbers and only works if you can write them down or press "remember me"	633858-633849-66308193
Should also be replaced hence the added cost to create. Some cost that is linked to generating and giving at same time	633858-633849-66371141

Final Comments

22 Do you agree with the six cost categories that were used in the survey?

Yes	**3** (42.9%)
Somewhat	**4** (57.1%)
No	**0**

22.a Are there any cost categories that you think should be added or removed?

Showing all 2 responses	
Maybe: Makes it harder to follow other advice. E.g. when you should have a long password, it might make it harder to not write them down somewhere.	633858-633849-66116193
A yes no answer for each question would have been easier Cost not monitory but time wise	633858-633849-66308193

23 This is the end of the survey do you have any final comments?

Showing all 2 responses	
Not sure about Ag login in periodically.. as if I need to change passwords it would be every login in where if I got text to verify it would be at login but if I press remember me it would be once off	633858-633849-66308193
Some of the terminology I was unsure of. Or sometimes there were questions that I was unsure how they related to the 6 cost categories.	633858-633849-66414034