Test Cases - TC
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## Test Case Summary

| Test Case ID | Title | Priority | Module/Feature | Test Type | Description | Objective | Preconditions | Test Steps | Expected Results | Post-Conditions | Notes |
|--------------|-------|----------|----------------|-----------|-------------|-----------|---------------|------------|------------------|-----------------|-------|
| 1 | TC_GovPay_CustOnboarding_ProductEntitlement_HappyPath | High | Customer On-Boarding | Functional | Entitle a customer with all Governmental Payments products during onboarding | Verify successful entitlement of all products | • Admin user logged in<br>• Customer profile exists | 1. Admin navigates to: Home → Customer Profile → Product Entitlement | 'Product Entitlement' screen is displayed | | |
| 1 | | | | | | | | 2. Admin selects 'Governmental Payment', 'Tax Collection', 'Custom Collection', 'Universal Collection' checkboxes | All selected products are highlighted | | |
| 1 | | | | | | | | 3. Admin clicks 'Save' | Success message "Product entitlements updated successfully" is displayed | Customer profile updated with entitlements | |
| 2 | TC_GovPay_CustOnboarding_ProductEntitlement_MandatoryFieldValidation | High | Customer On-Boarding | Validation | Attempt to save product entitlement without selecting any product | Ensure system enforces mandatory product selection | • Admin user logged in<br>• Customer profile exists | 1. Admin navigates to: Home → Customer Profile → Product Entitlement | 'Product Entitlement' screen is displayed | | |
| 2 | | | | | | | | 2. Admin leaves all product checkboxes unchecked | No products are selected | | |
| 2 | | | | | | | | 3. Admin clicks 'Save' | Error message "At least one product must be selected" is displayed | No changes made to customer profile | |
| 3 | TC_GovPay_CustOnboarding_ProductEntitlement_EntitlementRemoval | Medium | Customer On-Boarding | Functional | Remove a product entitlement from a customer profile | Verify product entitlement removal updates profile | • Admin user logged in<br>• Customer profile has all products entitled | 1. Admin navigates to: Home → Customer Profile → Product Entitlement | 'Product Entitlement' screen is displayed | | |
| 3 | | | | | | | | 2. Admin unchecks 'Custom Collection' | 'Custom Collection' is no longer selected | | |
| 3 | | | | | | | | 3. Admin clicks 'Save' | Success message "Product entitlements updated successfully" is displayed | 'Custom Collection' removed from entitlements | |
| 4 | TC_GovPay_CustOnboarding_ProductEntitlement_UIElements | Low | Customer On-Boarding | UI | Verify presence and state of all UI elements on Product Entitlement screen | Ensure all UI elements are present and correctly enabled/disabled | • Admin user logged in<br>• Customer profile exists | 1. Admin navigates to: Home → Customer Profile → Product Entitlement | 'Product Entitlement' screen is displayed | | |
| 4 | | | | | | | | 2. Admin verifies presence of: Product checkboxes, 'Save', 'Cancel' buttons | All elements are visible and enabled | | |
| 5 | TC_GovPay_CustOnboarding_ProductEntitlement_EntitlementPersistence | Medium | Customer On-Boarding | Data Integrity | Verify that product entitlements persist after logout/login | Ensure entitlements are saved to database | • Admin user logged in<br>• Customer profile updated with entitlements | 1. Admin logs out and logs in again | Admin is logged in | | |
| 5 | | | | | | | | 2. Admin navigates to: Home → Customer Profile → Product Entitlement | 'Product Entitlement' screen is displayed | | |
| 5 | | | | | | | | 3. Admin verifies previously selected products are still checked | Previously saved entitlements are displayed | | |
| 6 | TC_GovPay_CustOnboarding_AccountEntitlement_HappyPath | High | Customer On-Boarding | Functional | Entitle a customer account for Tax Collection | Verify account is entitled for Tax Collection | • Admin user logged in<br>• Customer profile exists<br>• Account exists | 1. Admin navigates to: Home → Customer Profile → Product – Account Entitlement | 'Product – Account Entitlement' screen is displayed | | |
| 6 | | | | | | | | 2. Admin selects 'Tax Collection' from product dropdown | 'Tax Collection' is selected | | |
| 6 | | | | | | | | 3. Admin selects 'Individual Account' radio button | 'Individual Account' is selected | | |
| 6 | | | | | | | | 4. Admin selects account '1234567890' | Account is highlighted | | |
| 6 | | | | | | | | 5. Admin clicks 'Save' | Success message "Account entitlement updated successfully" is displayed | Account is entitled for Tax Collection | |
| 7 | TC_GovPay_CustOnboarding_AccountEntitlement_MandatoryFieldValidation | High | Customer On-Boarding | Validation | Attempt to save account entitlement without selecting any account | Ensure system enforces mandatory account selection | • Admin user logged in<br>• Customer profile exists | 1. Admin navigates to: Home → Customer Profile → Product – Account Entitlement | 'Product – Account Entitlement' screen is displayed | | |
| 7 | | | | | | | | 2. Admin selects 'Tax Collection' from product dropdown | 'Tax Collection' is selected | | |
| 7 | | | | | | | | 3. Admin leaves all account checkboxes unchecked | No accounts are selected | | |
| 7 | | | | | | | | 4. Admin clicks 'Save' | Error message "At least one account must be selected" is displayed | No changes made to account entitlements | |
| 8 | TC_GovPay_CustOnboarding_AccountEntitlement_AccountRemoval | Medium | Customer On-Boarding | Functional | Remove an account entitlement from Tax Collection | Verify account entitlement removal updates profile | • Admin user logged in<br>• Customer profile has account entitled | 1. Admin navigates to: Home → Customer Profile → Product – Account Entitlement | 'Product – Account Entitlement' screen is displayed | | |
| 8 | | | | | | | | 2. Admin selects 'Tax Collection' from product dropdown | 'Tax Collection' is selected | | |
| 8 | | | | | | | | 3. Admin deselects account '1234567890' | Account is no longer selected | | |
| 8 | | | | | | | | 4. Admin clicks 'Save' | Success message "Account entitlement updated successfully" is displayed | Account is removed from Tax Collection entitlement | |
| 9 | TC_GovPay_CustOnboarding_AccountEntitlement_UIElements | Low | Customer On-Boarding | UI | Verify UI elements on Product – Account Entitlement screen | Ensure all UI elements are present and correctly enabled/disabled | • Admin user logged in<br>• Customer profile exists | 1. Admin
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navigates to: Home → Customer Profile → Product – Account Entitlement | 'Product – Account Entitlement' screen is displayed | | |
9									2. Admin verifies presence of: Product dropdown, Account list, 'All'/'Individual' radio buttons, 'Save', 'Cancel' buttons	All elements are visible and enabled		
10	TC_GovPay_CustOnboarding_AccountEntitlement_EntitlementPersistence	Medium	Customer On-Boarding	Data Integrity	Verify that account entitlements persist after logout/login	Ensure account entitlements are saved to database	• Admin user logged in • Customer profile updated with account entitlements	1. Admin logs out and logs in again	Admin is logged in		
10									2. Admin navigates to: Home → Customer Profile → Product – Account Entitlement	'Product – Account Entitlement' screen is displayed		
10									3. Admin verifies previously selected accounts are still checked	Previously saved account entitlements are displayed		
11	TC_GovPay_CustUserOnboarding_ProductEntitlement_HappyPath	High	Customer User On-Boarding	Functional	Entitle a customer user with Bill Registration and Dashboard	Verify user is entitled for selected sub-products	• Admin user logged in • Customer user profile exists	1. Admin navigates to: Home → Customer User → Product Entitlement	'Product Entitlement' screen is displayed		
11									2. Admin selects 'Bill Registration' and 'Dashboard' checkboxes	Both sub-products are selected		
11									3. Admin clicks 'Save'	Success message "User product entitlements updated successfully" is displayed	User profile updated with sub-product entitlements	
12	TC_GovPay_CustUserOnboarding_ProductEntitlement_MandatoryFieldValidation	High	Customer User On-Boarding	Validation	Attempt to save user product entitlement without selecting any sub-product	Ensure system enforces mandatory sub-product selection	• Admin user logged in • Customer user profile exists	1. Admin navigates to: Home → Customer User → Product Entitlement	'Product Entitlement' screen is displayed		
12									2. Admin leaves all sub-product checkboxes unchecked	No sub-products are selected		
12									3. Admin clicks 'Save'	Error message "At least one sub-product must be selected" is displayed	No changes made to user profile	
13	TC_GovPay_CustUserOnboarding_ProductEntitlement_EntitlementRemoval	Medium	Customer User On-Boarding	Functional	Remove a sub-product entitlement from a user profile	Verify sub-product entitlement removal updates profile	• Admin user logged in • Customer user profile has sub-products entitled	1. Admin navigates to: Home → Customer User → Product Entitlement	'Product Entitlement' screen is displayed		
13									2. Admin unchecks 'Dashboard'	'Dashboard' is no longer selected		
13									3. Admin clicks 'Save'	Success message "User product entitlements updated successfully" is displayed	'Dashboard' removed from user entitlements	
14	TC_GovPay_CustUserOnboarding_ProductEntitlement_UIElements	Low	Customer User On-Boarding	UI	Verify UI elements on User Product Entitlement screen	Ensure all UI elements are present and correctly enabled/disabled	• Admin user logged in • Customer user profile exists	1. Admin navigates to: Home → Customer User → Product Entitlement	'Product Entitlement' screen is displayed		
14									2. Admin verifies presence of: Sub-product checkboxes, 'Save', 'Cancel' buttons	All elements are visible and enabled		
15	TC_GovPay_CustUserOnboarding_ProductEntitlement_EntitlementPersistence	Medium	Customer User On-Boarding	Data Integrity	Verify that user product entitlements persist after logout/login	Ensure user product entitlements are saved to database	• Admin user logged in • Customer user profile updated with entitlements	1. Admin logs out and logs in again	Admin is logged in		
15									2. Admin navigates to: Home → Customer User → Product Entitlement	'Product Entitlement' screen is displayed		
15									3. Admin verifies previously selected sub-products are still checked	Previously saved sub-product entitlements are displayed		
16	TC_GovPay_CustUserOnboarding_AccountEntitlement_HappyPath	High	Customer User On-Boarding	Functional	Entitle a user account for Bill Registration	Verify user account is entitled for Bill Registration	• Admin user logged in • Customer user profile exists • Account exists	1. Admin navigates to: Home → Customer User → Product – Account Entitlement	'Product – Account Entitlement' screen is displayed		
16									2. Admin selects 'Bill Registration' from product dropdown	'Bill Registration' is selected		
16									3. Admin selects 'Individual Account' radio button	'Individual Account' is selected		
16									4. Admin selects account '9876543210'	Account is highlighted		
16									5. Admin clicks 'Save'	Success message "User account entitlement updated successfully" is displayed	User account is entitled for Bill Registration	
17	TC_GovPay_CustUserOnboarding_AccountEntitlement_MandatoryFieldValidation	High	Customer User On-Boarding	Validation	Attempt to save user account entitlement without selecting any account	Ensure system enforces mandatory account selection	• Admin user logged in • Customer user profile exists	1. Admin navigates to: Home → Customer User → Product – Account Entitlement	'Product – Account Entitlement' screen is displayed		
17									2. Admin selects 'Bill Registration' from product dropdown	'Bill Registration' is selected		
17									3. Admin leaves all account checkboxes unchecked	No accounts are selected		
17									4. Admin clicks 'Save'	Error message "At least one account must be selected" is displayed	No changes made to user account entitlements	
18	TC_GovPay_CustUserOnboarding_AccountEntitlement_AccountRemoval	Medium	Customer User On-Boarding	Functional	Remove a user account entitlement for Bill Registration	Verify user account entitlement removal updates profile	• Admin user logged in • User account entitled for Bill Registration	1. Admin navigates to: Home → Customer User → Product – Account Entitlement	'Product – Account Entitlement' screen is displayed		
18									2. Admin selects 'Bill Registration' from product dropdown	'Bill Registration' is selected		
18									3. Admin deselects account '9876543210'	Account is no longer selected		
18									4. Admin clicks 'Save'	Success message "User account entitlement updated successfully" is displayed	Account is removed from Bill Registration entitlement	
19	TC_GovPay_CustUserOnboarding_AccountEntitlement_UIElements	Low	Customer User On-Boarding	UI	Verify UI elements on User Product – Account Entitlement screen	Ensure all UI elements are present and correctly enabled/disabled	• Admin user logged in • Customer user

profile exists | 1. Admin navigates to: Home → Customer User → Product – Account Entitlement | 'Product – Account Entitlement' screen is displayed |
| |

| 19 | | | | | | | | | 2. Admin verifies presence of: Product dropdown, Account list, 'All'/'Individual' radio buttons, 'Save', 'Cancel' buttons | All elements are visible and enabled | | |

| 20 | TC_GovPay_CustUserOnboarding_AccountEntitlement_EntitlementPersistence | Medium | Customer User On-Boarding | Data Integrity | Verify that user account entitlements persist after logout/login | Ensure user account entitlements are saved to database | • Admin user logged in
• Customer user profile updated with account entitlements | 1. Admin logs out and logs in again | Admin is logged in | | |

| 20 | | | | | | | | | 2. Admin navigates to: Home → Customer User → Product – Account Entitlement | 'Product – Account Entitlement' screen is displayed | |
|

| 20 | | | | | | | | | 3. Admin verifies previously selected accounts are still checked | Previously saved user account entitlements are displayed | | |

| 21 | TC_GovPay_CustUserOnboarding_AuthUserGroup_HappyPath | High | Customer User On-Boarding | Functional | Assign authorization user group and daily limit to a user | Verify user group and limit assignment | • Admin user logged in
• Customer user profile exists | 1. Admin navigates to: Home → Customer User → Authorization User Group | 'Authorization User Group' screen is displayed | | |

| 21 | | | | | | | | | 2. Admin selects group 'Approvers' from dropdown | 'Approvers' group is selected | | |

| 21 | | | | | | | | | 3. Admin enters '50000' in 'Daily Authorization Limit' | '50000' is displayed in the field | | |

| 21 | | | | | | | | | 4. Admin checks 'Sole Approval Limit' | Checkbox is checked | | |

| 21 | | | | | | | | | 5. Admin clicks 'Save' | Success message "Authorization group and limits updated successfully" is displayed | User group and limits assigned | |

| 22 | TC_GovPay_CustUserOnboarding_AuthUserGroup_MandatoryFieldValidation | High | Customer User On-Boarding | Validation | Attempt to save authorization user group without selecting a group | Ensure system enforces mandatory group selection | • Admin user logged in
• Customer user profile exists | 1. Admin navigates to: Home → Customer User → Authorization User Group | 'Authorization User Group' screen is displayed | | |

| 22 | | | | | | | | | 2. Admin leaves group dropdown unselected | No group is selected | | |

| 22 | | | | | | | | | 3. Admin clicks 'Save' | Error message "User group selection is required" is displayed | No changes made to user group | |

| 23 | TC_GovPay_CustUserOnboarding_AuthUserGroup_LimitBoundary | Medium | Customer User On-Boarding | Boundary | Enter maximum allowed value in 'Daily Authorization Limit' | Verify system accepts maximum allowed value | • Admin user logged in
• Customer user profile exists | 1. Admin navigates to: Home → Customer User → Authorization User Group | 'Authorization User Group' screen is displayed | | |

| 23 | | | | | | | | | 2. Admin selects group 'Approvers' from dropdown | 'Approvers' group is selected | | |

| 23 | | | | | | | | | 3. Admin enters '999999999' in 'Daily Authorization Limit' | '999999999' is displayed in the field | | |

| 23 | | | | | | | | | 4. Admin clicks 'Save' | Success message "Authorization group and limits updated successfully" is displayed | Limit is set to maximum allowed value | |

| 24 | TC_GovPay_CustUserOnboarding_AuthUserGroup_UIElements | Low | Customer User On-Boarding | UI | Verify UI elements on Authorization User Group screen | Ensure all UI elements are present and correctly enabled/disabled | • Admin user logged in
• Customer user profile exists | 1. Admin navigates to: Home → Customer User → Authorization User Group | 'Authorization User Group' screen is displayed | | |

| 24 | | | | | | | | | 2. Admin verifies presence of: Group dropdown, 'Daily Authorization Limit', 'Sole Approval Limit' checkbox, 'Save', 'Cancel' buttons | All elements are visible and enabled | | |

| 25 | TC_GovPay_CustUserOnboarding_AuthUserGroup_LimitPersistence | Medium | Customer User On-Boarding | Data Integrity | Verify that authorization limits persist after logout/login | Ensure authorization limits are saved to database | • Admin user logged in
• Customer user profile updated with limits | 1. Admin logs out and logs in again | Admin is logged in | | |

| 25 | | | | | | | | | 2. Admin navigates to: Home → Customer User → Authorization User Group | 'Authorization User Group' screen is displayed | | |

| 25 | | | | | | | | | 3. Admin verifies previously set group and limits are still displayed | Previously saved group and limits are displayed | | |

| 26 | TC_GovPay_RoleMgmt_AddRole_HappyPath | High | Role & User Management | Functional | Add a new customer role for Governmental Payments | Verify successful creation of new customer role | • Admin user logged in | 1. Admin navigates to: Home → Role Management → Customer Role | 'Customer Role' screen is displayed | | |

| 26 | | | | | | | | | 2. Admin clicks 'Add Role' | 'Add Role' screen is displayed | | |

| 26 | | | | | | | | | 3. Admin enters 'Tax Manager' in 'Role Name' | 'Tax Manager' is displayed in the field | | |

| 26 | | | | | | | | | 4. Admin selects 'Governmental Payments' from product list | 'Governmental Payments' is selected | | |

| 26 | | | | | | | | | 5. Admin clicks 'Save' | Success message "Role created successfully" is displayed | New role is added to role list | |

| 27 | TC_GovPay_RoleMgmt_AddRole_MandatoryFieldValidation | High | Role & User Management | Validation | Attempt to add a role without entering a role name | Ensure system enforces mandatory role name | • Admin user logged in | 1. Admin navigates to: Home → Role Management → Customer Role | 'Customer Role' screen is displayed | | |

| 27 | | | | | | | | | 2. Admin clicks 'Add Role' | 'Add Role' screen is displayed | | |

| 27 | | | | | | | | | 3. Admin leaves 'Role Name' field blank | No value entered | | |

| 27 | | | | | | | | | 4. Admin clicks 'Save' | Error message "Role name is required" is displayed | No role is created | |

| 28 | TC_GovPay_RoleMgmt_AddRole_DuplicateRoleName | Medium | Role & User Management | Negative | Attempt to add a role with an existing role name | Ensure system prevents duplicate role names | • Admin user logged in
• Role 'Tax Manager' already exists | 1. Admin navigates to: Home → Role Management → Customer Role | 'Customer Role' screen is displayed | | |

| 28 | | | | | | | | | 2. Admin clicks 'Add Role' | 'Add Role' screen is displayed | | |

| 28 | | | | | | | | | 3. Admin enters 'Tax Manager' in 'Role Name' | 'Tax Manager' is displayed in the field | | |

| 28 | | | | | | | | | 4. Admin selects 'Governmental Payments' from product list | 'Governmental Payments' is selected | | |

| 28 | | | | | | | | | 5. Admin clicks 'Save' | Error message "Role name already exists" is displayed | No duplicate role is created | |

| 29 | TC_GovPay_RoleMgmt_AddRole_UIElements | Low | Role & User Management | UI | Verify UI elements on Add Role screen | Ensure all UI elements are present and correctly enabled/disabled | • Admin user logged in | 1. Admin navigates to: Home → Role Management → Customer Role |

'Customer Role' screen is displayed | | |

| 29 | | | | | | | | | 2. Admin clicks 'Add Role' | 'Add Role' screen is displayed | | |

| 29 | | | | | | | | | 3. Admin verifies presence of: 'Role Name' field, product list, 'Save', 'Cancel' buttons | All elements are visible and enabled | | |

| 30 | TC_GovPay_RoleMgmt_AddRole_RolePersistence | Medium | Role & User Management | Data Integrity | Verify that new roles persist after logout/login | Ensure new roles are saved to database | • Admin user logged in
• New role created | 1. Admin logs out and logs in again | Admin is logged in | | |

| 30 | | | | | | | | | 2. Admin navigates to: Home → Role Management → Customer Role | 'Customer Role' screen is displayed | | |

| 30 | | | | | | | | | 3. Admin verifies new role 'Tax Manager' is listed | New role is present in the role list | | |

| 31 | TC_GovPay_AuthMatrix_Setup_HappyPath | High | Auth Matrix | Functional | Set up approval matrix for Tax Collection | Verify successful setup of approval matrix | • Admin user logged in
• At least one account exists | 1. Admin navigates to: Home → Auth Matrix Egypt Accounts - Single | 'Auth Matrix' screen is displayed | | |

| 31 | | | | | | | | | 2. Admin selects 'Tax Collection' from payment type dropdown | 'Tax Collection' is selected | | |

| 31 | | | | | | | | | 3. Admin selects account '1234567890' | Account is highlighted | | |

| 31 | | | | | | | | | 4. Admin sets approval level to '2' | '2' is displayed in the field | | |

| 31 | | | | | | | | | 5. Admin clicks 'Save' | Success message "Authorization matrix updated successfully" is displayed | Approval matrix is set for account | |

| 32 | TC_GovPay_AuthMatrix_Setup_MandatoryFieldValidation | High | Auth Matrix | Validation | Attempt to save approval matrix without selecting payment type | Ensure system enforces mandatory payment type selection | • Admin user logged in | 1. Admin navigates to: Home → Auth Matrix Egypt Accounts - Single | 'Auth Matrix' screen is displayed | | |

| 32 | | | | | | | | | 2. Admin leaves payment type dropdown unselected | No payment type is selected | | |

| 32 | | | | | | | | | 3. Admin clicks 'Save' | Error message "Payment type selection is required" is displayed | No changes made to approval matrix | |

| 33 | TC_GovPay_AuthMatrix_Setup_MultiAccountSelection | Medium | Auth Matrix | Functional | Set up approval matrix for multiple accounts with same region/currency | Verify approval matrix can be set for multiple accounts | • Admin user logged in
• Multiple accounts with same region/currency exist | 1. Admin navigates to: Home → Auth Matrix Egypt Accounts - Single | 'Auth Matrix' screen is displayed | | |

| 33 | | | | | | | | | 2. Admin selects 'Tax Collection' from payment type dropdown | 'Tax Collection' is selected | | |

| 33 | | | | | | | | | 3. Admin multi-selects accounts '1234567890', '2345678901' | Both accounts are highlighted | | |

| 33 | | | | | | | | | 4. Admin sets approval level to '3' | '3' is displayed in the field | | |

| 33 | | | | | | | | | 5. Admin clicks 'Save' | Success message "Authorization matrix updated successfully" is displayed | Approval matrix is set for selected accounts | |

| 34 | TC_GovPay_AuthMatrix_Setup_UIElements | Low | Auth Matrix | UI | Verify UI elements on Auth Matrix screen | Ensure all UI elements are present and correctly enabled/disabled | • Admin user logged in | 1. Admin navigates to: Home → Auth Matrix Egypt Accounts - Single | 'Auth Matrix' screen is displayed | | |

| 34 | | | | | | | | | 2. Admin verifies presence of: Payment type dropdown, account list, approval level field, 'Save', 'Cancel' buttons | All elements are visible and enabled | | |

| 35 | TC_GovPay_AuthMatrix_Setup_Persistence | Medium | Auth Matrix | Data Integrity | Verify that approval matrix setup persists after logout/login | Ensure approval matrix is saved to database | • Admin user logged in
• Approval matrix set | 1. Admin logs out and logs in again | Admin is logged in | | |

| 35 | | | | | | | | | 2. Admin navigates to: Home → Auth Matrix Egypt Accounts - Single | 'Auth Matrix' screen is displayed | | |

| 35 | | | | | | | | | 3. Admin verifies previously set approval matrix is displayed for selected accounts | Approval matrix is displayed as previously set | | |

| 36 | TC_GovPay_TaxCollection_Navigation_HappyPath | High | Tax Collection | Navigation | Navigate to Tax Collection from Home | Verify correct navigation to Tax Collection screen | • User logged in with Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 37 | TC_GovPay_TaxCollection_Navigation_NoEntitlement | High | Tax Collection | Security | Attempt to access Tax Collection without entitlement | Ensure access is denied for unauthorized users | • User logged in without Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | Error message "You do not have access to this module" is displayed | | |

| 38 | TC_GovPay_TaxCollection_Navigation_UIElements | Low | Tax Collection | UI | Verify UI elements on Tax Collection screen | Ensure all UI elements are present and correctly enabled/disabled | • User logged in with Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 38 | | | | | | | | | 2. User verifies presence of: 'Adhoc' and 'Saved Bill' tabs, 'Initiate' button | All elements are visible and enabled | | |

| 39 | TC_GovPay_TaxCollection_AdhocBill_MandatoryFieldValidation | High | Tax Collection | Validation | Attempt to initiate Adhoc Bill without entering mandatory fields | Ensure system enforces mandatory field validation | • User logged in with Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 39 | | | | | | | | | 2. User selects 'Adhoc' tab | 'Adhoc' tab is active | | |

| 39 | | | | | | | | | 3. User leaves 'Tax Type', 'Enquiry By', 'Enquiry Reference Number' blank | No values entered | | |

| 39 | | | | | | | | | 4. User clicks 'Next' | Error messages "Tax Type is required", "Enquiry By is required", "Enquiry Reference Number is required" are displayed | No navigation to next screen | |

| 40 | TC_GovPay_TaxCollection_AdhocBill_OptionalFieldValidation | High | Tax Collection | Validation | Attempt to initiate Adhoc Bill with optional 'Save for Future Use' unchecked | Ensure optional field is not required | • User logged in with Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 40 | | | | | | | | | 2. User selects 'Adhoc' tab | 'Adhoc' tab is active | | |

| 40 | | | | | | | | | 3. User enters valid values for 'Tax Type', 'Enquiry By', 'Enquiry Reference Number' | Fields are populated | | |

| 40 | | | | | | | | | 4. User leaves 'Save for Future Use' unchecked | Checkbox is not checked | | |

| 40 | | | | | | | | | 5. User clicks 'Next' | User is navigated to Registration Details and Payment Request Form screen | Adhoc Bill is initiated without saving

for future use | |

| 41 | TC_GovPay_TaxCollection_AdhocBill_HappyPath | High | Tax Collection | Functional | Initiate Adhoc Bill with all valid details | Verify successful initiation of Adhoc Bill | • User logged in with Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 41 | | | | | | | | | 2. User selects 'Adhoc' tab | 'Adhoc' tab is active | | |

| 41 | | | | | | | | | 3. User enters 'Income Tax' in 'Tax Type', 'Institution' in 'Enquiry By', 'REF12345678901234' in 'Enquiry Reference Number', checks 'Save for Future Use', enters 'TestBill' in 'Bill Nickname' | Fields are populated | | |

| 41 | | | | | | | | | 4. User clicks 'Next' | User is navigated to Registration Details and Payment Request Form screen | Adhoc Bill is initiated | | |

| 42 | TC_GovPay_TaxCollection_AdhocBill_ClearButton | Medium | Tax Collection | UI | Click 'Clear' button on Adhoc Bill screen | Verify all entered data is cleared | • User logged in with Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 42 | | | | | | | | | 2. User selects 'Adhoc' tab | 'Adhoc' tab is active | | |

| 42 | | | | | | | | | 3. User enters values in all fields | Fields are populated | | |

| 42 | | | | | | | | | 4. User clicks 'Clear' | All fields are reset to blank/default | | |

| 43 | TC_GovPay_TaxCollection_AdhocBill_BackButton | Medium | Tax Collection | UI | Click 'Back' button on Adhoc Bill screen | Verify navigation to manage screen | • User logged in with Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 43 | | | | | | | | | 2. User selects 'Adhoc' tab | 'Adhoc' tab is active | | |

| 43 | | | | | | | | | 3. User clicks 'Back' | User is navigated to manage screen | | |

| 44 | TC_GovPay_TaxCollection_SavedBill_HappyPath | High | Tax Collection | Functional | Initiate Saved Bill using active nickname | Verify successful initiation of Saved Bill | • User logged in with Tax Collection entitlement
• At least one active Bill Nickname exists | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 44 | | | | | | | | | 2. User selects 'Saved Bill' tab | 'Saved Bill' tab is active | | |

| 44 | | | | | | | | | 3. User selects 'TestBill' from Bill Nickname dropdown | 'TestBill' is selected | | |

| 44 | | | | | | | | | 4. User clicks 'Next' | User is navigated to Registration Details and Payment Request Form screen | Saved Bill is initiated | | |

| 45 | TC_GovPay_TaxCollection_SavedBill_InactiveNickname | Medium | Tax Collection | Negative | Attempt to select an inactive Bill Nickname | Ensure inactive nicknames are not listed | • User logged in with Tax Collection entitlement
• Inactive Bill Nickname exists | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 45 | | | | | | | | | 2. User selects 'Saved Bill' tab | 'Saved Bill' tab is active | | |

| 45 | | | | | | | | | 3. User opens Bill Nickname dropdown | Only active nicknames are listed; inactive nicknames are not present | | |

| 46 | TC_GovPay_TaxCollection_SavedBill_ClearButton | Medium | Tax Collection | UI | Click 'Clear' button on Saved Bill screen | Verify all entered data is cleared | • User logged in with Tax Collection entitlement | 1. User navigates to: Home → Governmental Payments → Tax Collection | 'Tax Collection' screen is displayed | | |

| 46 | | | | | | | | | 2. User selects 'Saved Bill' tab | 'Saved Bill' tab is active | | |

| 46 | | | | | | | | | 3. User selects a Bill Nickname | Bill Nickname is selected | | |

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