Muhammad Haziq B. Mohammad Khair

Self-taught Web Developer with freelancing experience in building responsive landing pages and front-end solutions. Skilled in JavaScript, React, and modern web technologies. Currently expanding expertise in full-stack development while working part-time at McDonald's. Strong background in leadership and team management from previous roles in retail and F&B, with proven achievements in operations, staff development, and customer service.

Work Experience

Freelance Web Developer - Self-employed | 2024 - Present

- Designed and developed responsive landing pages for clients.
- Applied React, JavaScript, HTML, CSS, and Bootstrap to deliver modern

Crew Member (Part-time) - McDonald's | 2024 - Present

- Delivered excellent customer service in a fast-paced environment.
- Supported day-to-day operations and teamwork across shifts.

Assistant Restaurant Manager - 4 Fingers – Gimme4fingers Malaysia Sdn Bhd | 2023 – 2024

- Assisted in managing restaurant operations and supervising staff.
- Ensured food quality and service standards were maintained.
- Supported training and staff development programs.

Asst.Supervisor - MR.DIY | 2022 - 2023

- Oversaw store operations and ensured excellent customer service.
- Monitored inventory and handled daily staff supervision.

Department Manager - McDonald's | 2014 - 2021

- Progressed from Crew Member to Department Manager through consistent performance.
- Led and trained staff across departments (Customer Service, Food Quality, People Management).
- Achieved food cost and sales targets while maintaining high service standards.
- Organized staff training, development, and compliance programs.
- Recognized with certifications in Shift Management, Customer Experience, and People Development.

Educational Background

Universiti Teknologi Malaysia (UTM Space) – Diploma in Management (Part-time)

• -2017 - 2019 | CGPA: 3.56

SMK Bandar Baru Salak Tinggi – Sijil Pelajaran Malaysia (SPM

Completed 2015

Self-taught Web Development - Ongoing

- · Learning JavaScript, React, Node.js, and MySQL
- · Built projects including landing pages,

Contact

**** [011-51112216] |

muhd.haziq.khair@gmail.com

LinkedIn:

[www.linkedin.com/in/muhammad-haziq-khair] |

GitHub:

[https://github.com/HaziqAjieq] | Portfolio:

[https://muhammadhaziq.netlify.ap p/]

Skills

Technical Skills

- -Web Development: JavaScript, React, Node.js (basic), MySQL (basic), HTML, CSS, Bootstrap
- Tools: Git, GitHub, VS Code, cPanel
- Soft Skills: Leadership, Teamwork, Communication, Customer Service, Problemsolving

Languages

- English (Intermediate)
- Malay (Native)

Certification

- Shift Management Excellence Course – McDonald's
- Customer Experience Management Course
- People Development Management Course
- Food Quality Management Course
- Basic Crew Training Course
- · Diploma in Management