HAZWAN HAZIQ FATHI BIN RENDRA DWI NOERWIBOWO

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BACHELOR OF COMPUTER SCIENCE(HONOURS) IN DATA SCIENCE

SUMMARY

Undergraduate in Computer Science with a focus on Data Science, currently completing an internship as a Technical Support Intern at Razer Inc. Experienced in automating support tasks, analyzing system logs, and ensuring data accuracy using tools like Microsoft Power Automate, Excel, and AWS. Skilled in PC troubleshooting, network cabling, and customer support. Proficient in data analysis using Python and SQL, with familiarity in machine learning tools. Strong communication and teamwork abilities, with a proven track record in leading and organizing tasks for successful project outcomes. Eager to continue learning and applying technical skills to support data-driven decision-making.

WORK EXPERIENCE

Technical Support Intern | Razer Inc.
April 2025 - Present

- Automated repetitive support tasks using Microsoft Power Automate, reducing manual effort and increasing task efficiency.
- Analyzed AWS logs and performed debugging to identify root causes of system issues.
- Conducted data patching and cleanup using Microsoft Excel and Power Automate based on transaction logs from the Razer website system.
- Monitored Slack error alerts and investigated system errors.
- Ensured data integrity and continuity by maintaining accurate records of patched transactions and collaborating with relevant support teams.

Computer & Network Cabling Technician | Sejati Solutions Sdn. Bhd.
April 2022 - Oktober 2022

- Experienced in repairing and troubleshooting PCs.
- Strong ability to provide face-to-face support.
- Skilled in effectively handling all types of customers.
- Knowledgeable in company management.
- Provided technical support to end-users.
- Specializes in cabling for PCs, routers and switches.
- Skilled in reading cabling layout plans.

F&B l MyLaksa
April 2022 - Oktober 2022

- Provided excellent customer service in a fast-paced food and beverage environment.
- Handled food preparation and order accuracy.
- Maintained cleanliness and complied with health & safety standards.
- Handled cash, card, and e-wallet transactions accurately using POS systems.

TECHNICAL SKILLS & COMPETENCIES

- PC Maintenance & Troubleshoot
- Network Cabling Management
- Programming Language : PHP,SQL,Python
- Data Analysis Method : Database Design & Management, Data Preprocessing, Data Visualization,Interactive Dashboard
- Automating Repetitive Tasks
- AWS Log Analysis & Debugging

- Proficient in Microsoft Office : Excel,Word,PowerPoint
- Tools: Microsoft Power BI, Tableau,Microsoft Power Automate, AWS CloudWatch Logs, Slack, Mircrosoft Teams, Microsoft Outlook, Google Collab,Kaggle ,Jupyter Notebook, MySQL / phpMyAdmin
- Career Interest : Data Analyst/Technical Support/IT Support

- Problem-solving
- Leadership
- Eager learner
- Team Building
- Self Motivation

EDUCATION

Bachelor of Computer Science(Honours) in Data Science |
(Albukhary International University)

October 2022 - Present

- CGPA : 3.46
- Recipient of Yayasan Albukhary Foundation

Diploma in Information Technology |
(Kolej Vokasional Seberang Perai)

January 2020 - September 2022

- CGPA : 3.74

FINAL YEAR PROJECT

Degree : SCI Final Year Project System (website)

- Developed a online platform for managing final year projects, where students can submit projects, download templates, view guidelines, register projects, select supervisors, and create accounts for easy access. Lecturers can manage projects, calculate marks, download files, view schedules, and approve or reject supervisees.

Diploma : Raspberry Pi-Based Wireless Infoboard (digital signage)

- Enabled seamless information display within the college by developing a Raspberry Pi-based wireless infoboard that efficiently displays real-time updates, college news, and urgent alerts, ensuring that all students and staff collgues are consistently informed up until today.

LANGUAGE SKILLS

- Malay : Native
- English : Working profiency

AWARDS

- Dean list for semester 6 (Degree)
- AWS Academy Graduate Certificate – Machine Learning Foundations
- Dean list for all semester (Diploma)
- Diploma Director's Award for achieving a CGPA 3.60 above
- Cisco IT Essentials Certificate
- International Innovation Arsvot Malaysia Wireless Infoboard (Bronze Award) 2021
- International Event Malaysia Invention and Innovation Expo 2022 Wireless Infoboard (Silver Medal) 2021

INVOLVEMENTS

- Represented university for Sukan Masiswa Football Tournament at UNITEN Kajang
- Kursus Kenegaraan Malaysia MADANI: Persatuan Kelab -Kekab Belia Malaysia (MAYC) Negeri Kedah 2024
- Represented university for Rugby Tournament (10s) at UPM Serdang
- Young Innovation Challenge 2023 (Mentor) State Level at Albukhary International University
- ICT Community Engagement Workshop at Albukhary International University
- Head of Media for the AIU Falcons Rugby Club 2023/2024
- Video Editing Workshop at SMK Baling, Kedah 2023
- Head of Multimedia, Publicity, and ICT, Student Representative Council 2021/2022 at Kolej Vokasional Seberang Perai

REFERENCES

Halawati Binti Abd Jalil Safuan
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