Knowledge Management Toolkit

Supporting NHS librarians and knowledge specialists to turn information into knowledge, making it explicit, usable and available to answer the right question at the right time and to increase involvement in organisational knowledge management activities

KM Goals

- ☑ Connecting people to people
- ☑ Connecting people to the evidence base
- ☑ Connecting people to best practice
- ☑ Helping people keep up to date
- ☑ Sharing learning
- ☑ Connecting people to corporate knowledge
- ☑ Collegiate working

Case Studies

Tools & Techniques

The **Knowledge Management Toolkit** brings together case studies of real life examples of the KM work of library and knowledge services, as well as tools and techniques to implement the goals.

Whether you're new to KM and want a simple idea to start with, or are looking to develop your involvement further, the case studies and tools will provide inspiration and illustrate how your service can use knowledge management to help the NHS to be more effective and efficient.

☑ Read case studies of how services are achieving the goals

☑ See definitions and real-life examples of how the tools are put into practice

☑ Access examples of tools and techniques

For more information visit:
kfh.libraryservices.nhs.uk/knowledge-management/