

Randomised coffee trials enable people to meet and connect with one another at random, giving them time to talk about whatever they wish, perhaps over a cup of coffee. Randomised coffee trials help to build relationships, improve communication, encourage collaboration, sharing knowledge and ideas.

Randomised Coffee Trials

Before the Session:

- Recruit senior leaders
- The co-ordinator can re-match pairs to ensure participants get to meet someone new
- Although usually used in a single organisation Randomised Coffee Trial can be run across organisations or professional groups
- You can give pairs questions to prompt conversation but there are no rules
- The co-ordinator may choose to arrange a time and a place for conversations to take place

- 1. The co-ordinator invites people to join the trial.
- 2. Randomly match people to pairs using a spreadsheet or online random group creator.
- 3. Tell people who they are paired with.
- 4. Give them 6–8 weeks to arrange to meet for 30 minutes. Ideally this would be face to face but it can be virtual over Skype or phone.
- 5. Send a reminder to ask people to meet and ask for feedback.
- 6. Share the success and ask the organisation if they want to do it again.