

# **eClaims Iteration 5**

## **Release Notes/Installation Guide Version 1.0**



**Patch PRCA\*4.5\*275**

**March 2012**

**Veterans Affairs  
Product Development (PD)**

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## Revision History

| Date       | Version | Description | Project Manager | Technical Writer |
|------------|---------|-------------|-----------------|------------------|
| March 2012 | 1.0     | Initial     | Sookie Spence   | Berry Anderson   |

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# 1 Introduction

Changes to Veterans Health Integrated Systems Technology Architecture (VistA) Integrated Billing (IB) application software are being requested by the Veterans Health Administration (VHA) Chief Business Office (CBO) Business Development Department to comply with the HIPAA 5010 upgrade and to meet legislative and payer requirements in support of VHA revenue collection initiatives. This Integrated Billing (IB) patch expands the HIPAA 5010 enhancements introduced in patch IB\*2.0\*432.

The project has two patches (IB\*2.0\*447 and PRCA\*4.5\*275) which are being released in the Kernel Installation and Distribution System (KIDS) using single build distributions. These patches affect the Accounts Receivable (AR) and Integrated Billing (IB) applications

## 1.1 Hardware Compatibility

These patches are enhancements to existing VistA legacy modules and require no special hardware considerations.

## 1.2 System Specifications

These patches are enhancements to existing VistA legacy modules and require no special system considerations.

## 1.3 Installation and Configuration Notes

IB\*2\*447 and PRCA\*4.5\*275 (E-claims5-5010) should be installed as a Multi-Build (Host-file) installation, using the KIDS → Installation → 6 (Install package) option. Please refer to the patch description for instructions on where to download the multi-patch host file. Please also note for Step 4b of the KIDS Patch Description, if you select option #1 to run a Full Comparison you will get a system error: <UNDEFINED>S+1^DIQ ^IBA(364.6,2209,0) due to a known issue with the KIDS Full Compare option (see Remedy Ticket # HD0000000449218). You can run any of the other 3 compare options without issue.

# 2 Patch Installation:

These associated patches must be installed before patch PRCA\*4.5\*275 is installed:

PRCA\*4.5\*270

PRCA\*4.5\*276

## 2.1 Pre/Post Installation Overview

-----  
The post-install routine will set up the server process to move the mail message from FSC into the file AR MEDICAL DEDUCTIBLE ALERTS PART A (#436.1).

\*\*\*\* Please note, if you select the option below, Compare Transport Global to Current System, and select #1 Full Comparison, you will get a system error: <UNDEFINED>S+1^DIQ ^IBA(364.6,2209,0) due to a known issue with the KIDS Full Compare option (see Remedy Ticket HD0000000449218). You can run any of the other 3 compare options without issue.

## 2.2 Installation Instructions

You should install this patch during non-peak hours, when no Integrated Billing or Accounts Receivable users are on the system. This patch should take less than 5 minutes to install.

There are no options to disable.

### 1. OBTAIN PATCHES

Obtain the host file ECLAIMS\_5\_5010.KID, which contains the following two patches, installs:

PRCA\*4.5\*275  
IB\*2.0\*447

Sites can retrieve VistA software from the following FTP addresses. The preferred method is to FTP the files from download.vista.med.va.gov

This will transmit the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:

|                |                          |
|----------------|--------------------------|
| Albany         | ftp.fo-albany.med.va.gov |
| Hines          | ftp.fo-hines.med.va.gov  |
| Salt Lake City | ftp.fo-slc.med.va.gov    |

The ECLAIMS\_5\_5010.KID host file is located in the anonymous.software directory. Use ASCII Mode when downloading the file.

### 2. START UP KIDS

Start up the Kernel Installation and Distribution System Menu option [XPD MAIN]:

Edits and Distribution ...  
Utilities ...  
Installation ...

Select Kernel Installation & Distribution System Option: INStallation

Load a Distribution  
Print Transport Global  
Compare Transport Global to Current System  
Verify Checksums in Transport Global  
Install Package(s)  
Restart Install of Package(s)  
Unload a Distribution  
Backup a Transport Global

Select Installation Option:

### 3. LOAD TRANSPORT GLOBAL FOR MULTI-BUILD

From the Installation menu, select the Load a Distribution option.



When prompted for "Enter a Host File:", enter the full directory path where you saved the host file ECLAIMS\_5\_5010.KID (e.g.,  
SYS\$SYSDEVICE:[ANONYMOUS]ECLAIMS\_5\_5010.KID).

When prompted for "OK to continue with Load? NO//", enter "YES."

The following will display:

Loading Distribution...

ECLAIMS 5 BUNDLE 1.0

PRCA\*4.5\*275

IB\*2.0\*447

Use INSTALL NAME: ECLAIMS 5 BUNDLE 1.0 to install this Distribution.

#### **4. RUN OPTIONAL INSTALLATION OPTIONS FOR MULTI-BUILD**

From the Installation menu, you may select to use the following options:

(When prompted for the INSTALL NAME, enter ECLAIMS 5 BUNDLE 1.0)

- a. Backup a Transport Global - This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as DD's or templates.
- b. Compare Transport Global to Current System - This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, DD's, templates, etc.).

\*\*\*\* Please note, if you select the option below, Compare Transport Global to Current System, and select #1 Full Comparison, you will get a system error: <UNDEFINED>S+1^DIQ ^IBA(364.6,2209,0) due to a known issue with the KIDS Full Compare option (see Remedy Ticket HD0000000449218). You can run any of the other 3 compare options without issue.

- c. Verify Checksums in Transport Global - This option will allow you to ensure the integrity of the routines that are in the transport global.

#### **5. INSTALL MULTI-BUILD**

This is the step to start the installation of the KIDS patches.

\*\*\*\* Note: The install questions will be displayed twice, first for PRCA\*4.5\*275 and then for IB\*2.0\*447.

- a. Choose the Install Package(s) option to start the patch install.
- b. When prompted for the "Select INSTALL NAME:" enter ECLAIMS 5 BUNDLE 1.0
- c. When prompted for 'Enter the Coordinator for Mail Group 'MDA':', respond with the name of the Mail Group Coordinator for the Accounts Receivable package or a facility Mail Group Coordinator.
- d. When prompted 'Want KIDS to Rebuild Menu Trees Upon Completion of Install? NO//', respond NO

e. When prompted 'Want KIDS to Rebuild Menu Trees Upon Completion of Install? YES//', respond YES

**\*\*\* Please Note: It is important that you respond to this prompt in the proper order or else the IB menus will not be rebuilt.**

f. When prompted 'Want KIDS to INHIBIT LOGONs during the install? YES//', respond NO.

g. When prompted to DISABLE Scheduled Options, Menu Options, and Protocols YES//', respond NO.

### 3 Documentation Retrieval Instructions

Updated documentation describing the new functionality introduced by this patch is available.

The preferred method is to FTP the files from <ftp://download.vista.med.va.gov/>. This transmits the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:

Albany [ftp.fo-albany.med.va.gov](ftp://ftp.fo-albany.med.va.gov) <<ftp://ftp.fo-albany.med.va.gov>>  
Hines [ftp.fo-hines.med.va.gov](ftp://ftp.fo-hines.med.va.gov) <<ftp://ftp.fo-hines.med.va.gov>>  
Salt Lake City [ftp.fo-slc.med.va.gov](ftp://ftp.fo-slc.med.va.gov) <<ftp://ftp.fo-slc.med.va.gov>>

Documentation can also be found on the VA Software Documentation Library at:  
<http://www4.va.gov/vdl/>

| Title   | File Name             | FTP Mode |
|---|-----------------------|----------|
| AR Release Notes/Installation Guide (PCRA*4.5*P275) | PRCA_4_5_P275_RN. PDF | Binary   |
| AR Technical Manual/Security Guide                  | PRCA_4_5_P275_TM.PDF  | Binary   |

### 4 Release Changes and Enhancements

This combined Integrated Billing (IB) and Accounts Receivable (AR) patch expands the HIPAA 5010 enhancements introduced in patch IB\*2.0\*432.

The intent of this patch is to:

- Modify the Third Party Joint Inquiry option [IBJ THIRD PARTY JOINT INQUIRY] to allow up to 10 characters of an inactive claim number to display.
- Modify the Full Account Profile option [PRCAY FULL ACCOUNT PROFILE] to allow up to 10 characters of an inactive claim number to display.
- Create the processes to support the receipt, storage and display of Medicare deductible information from Trailblazer Health care Enterprise.

- Create a new option called the Medicare Deductible Alert Worklist [PRCA MDA WORKLIST] from which users can view Medicare deductible information.
- Create a new MDA Mail Group that will receive the incoming MDA data and initiate a server process to store the data. A mail group coordinator will need to be assigned. This is usually the Accounts Receivable Supervisor.

#### **4.1 Security Keys**

There are no Security Key Changes for Patch PCRA\*4.5\*275

### **5 Support**

During Field Testing, these patches will be supported by the Office of Enterprise Development, the development team. For the first 30 days following National Release, the development team will work with the Product Support team to assist with any issues that arrive related to these patches. At the end of this 30 day period, assistance with issues related to these patches will be addressed through the Help Desk and the submittal of Remedy tickets if needed.