



**Outpatient Pharmacy (PSO)  
ePharmacy**

**Electronic Data Interchange (EDI) New Standards and  
Operating Rules –  
Veterans Health Administration (VHA) Provider-  
side Technical Compliance Requirements**

*TAC-12-03366*

**Release Notes /Installation Guide**

**Version 7.0**

**PSO\*7\*421**

**November 2013**

---

**Department of Veterans Affairs  
Product Support**

---



# Table of Contents

<b>1</b>	<b>Introduction.....</b>	<b>1</b>
1.1	Documentation Distribution .....	1
<b>2</b>	<b>Patch Description and Installation Instructions .....</b>	<b>3</b>
2.1	Patch Description .....	3
2.2	Pre/Post Installation Overview .....	11
2.3	Installation Instructions .....	11
2.3.1	Pre-Installation Instructions .....	12
2.3.2	Post-Installation Instructions .....	14
2.3.3	Routine Information: .....	14
<b>3</b>	<b>Enhancements .....</b>	<b>15</b>
3.1	Functional Specifications for Outpatient Pharmacy (PSO) .....	15
3.1.1	ePharmacy Site Parameters .....	15
3.1.2	Foreground Claims Processing.....	17
3.1.3	Reject Notification Screen .....	18
3.1.4	Background Claims Processing .....	20
3.1.5	Third Party Payer Rejects - View/Process .....	20
3.1.6	Third Party Payer Rejects - Worklist .....	20
3.1.7	Reject Information Screen .....	21
3.1.8	Medication Profile Screen.....	23
3.1.9	Prescription Renew .....	23
3.1.10	Edit Prescription .....	23
3.1.11	Three-Quarter Days' Supply Calculation.....	24
3.1.12	NCPDP Claim.....	24
3.1.13	View Prescription.....	24

*(This page included for two-sided copying.)*

# 1 Introduction

This patch has enhancements that extend the capabilities of the Veterans Health Information Systems and Technology Architecture (Vista) electronic pharmacy (ePharmacy) billing system. Below is a list of all the applications involved in this project along with the patch numbers:

**Table 1: ePharmacy Billing System Versions and Patch Numbers**

Application/Version	Version	Patch
Outpatient Pharmacy (PSO)	7.0	PSO*7*421
Integrated Billing (IB)	2.0	IB*2*494
Electronic Claims Management Engine (ECME)	1.0	BPS*1*15
Consolidated Mail Outpatient Pharmacy (CMOP)	2.0	PSX*2*74
Accounts Receivable (PRCA)	4.5	PRCA*4.5*295

The patches (PSO\*7\*421, IB\*2\*494, BPS\*1\*15, PSX\*2\*74 and PRCA\*4.5\*295) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB PSX PRCA BUNDLE 8.0. This document, however, addresses only PSO\*7\*421.

The purpose of this software package is to enable functionality for National Council for Prescription Drug Programs (NCPDP) D.0 - D.9 transactions in the Electronic Data Interchange (EDI) New Standards and Operating Rules environment. This includes annual External Code List (ECL) updates into National Council for Prescription Drug Programs (NCPDP) fields.

The package also provides the ability to alert the pharmacist at the time of prescription processing regarding the days' supply benefit.

## 1.1 Documentation Distribution

Updated documentation describing the new functionality introduced by this patch is available.

The preferred method is to FTP the files from <ftp://download.vista.med.va.gov/>. This transmits the files from the first available FTP server. Sites may also elect to retrieve software directly from a specific server as follows:

**Table 2: FTP Server Sites**

Download Site	Name	URL
Albany	ftp.fo-albany.med.va.gov	<a href="ftp://ftp.fo-albany.med.va.gov">ftp://ftp.fo-albany.med.va.gov</a>
Hines	ftp.fo-hines.med.va.gov	<a href="ftp://ftp.fo-hines.med.va.gov">ftp://ftp.fo-hines.med.va.gov</a>
Salt Lake City	ftp.fo-slc.med.va.gov	<a href="ftp://ftp.fo-slc.med.va.gov">ftp://ftp.fo-slc.med.va.gov</a>

The documentation will be in the form of Adobe Acrobat files.

Documentation can also be found on the VA Software Documentation Library at <http://www4.va.gov/vdl/>.

**Table 3: Patch Filenames and FTP Mode**

Title	Filename	FTP Mode
PSO Patch Release Notes / Installation Guide	PSO_7_P421_RN.PDF	Binary
Manager User Manual	PSO_7_MAN_UM_R1013.PDF	Binary

<b>Title</b>	<b>Filename</b>	<b>FTP Mode</b>
Manager User Manual change pages	PSO_7_P421_MAN_UM_CP.PDF	Binary
Pharmacist User Manual	PSO_7_PHAR_UM_R1013.PDF	Binary
Pharmacist User Manual change pages	PSO_7_P421_PHAR_UM_CP.PDF	Binary
Technician User Manual	PSO_7_TECH_UM_R1013.PDF	Binary
Technician User Manual change pages	PSO_7_P421_TECH_UM_CP.PDF	Binary
Technical Manual/Security Guide	PSO_7_TM_R1013.PDF	Binary
Technical Manual/Security Guide change pages	PSO_7_P421_TM_CP.PDF	Binary

## 2 Patch Description and Installation Instructions

### 2.1 Patch Description

Following is the text of the patch description (PD) distributed via FORUM.

```
VistA Patch DisplayPage: 1
=====
Run Date: OCT 24, 2013           Designation: PSO*7*421
Package : OUTPATIENT PHARMACY    Priority   : MANDATORY
Version : 7                     Status    : COMPLETE/NOT RELEASED
=====
```

```
Associated patches: (v)PSO*7*354 <=< must be installed BEFORE 'PSO*7*421'
                   (v)PSO*7*367 <=< must be installed BEFORE 'PSO*7*421'
                   (v)PSO*7*403 <=< must be installed BEFORE 'PSO*7*421'
```

Subject: EPHARMACY OPERATING RULES

Category: DATA DICTIONARY  
ROUTINE  
OTHER  
ENHANCEMENT

Description:  
=====

This patch has enhancements that extend the capabilities of the Veterans Health Information Systems and Technology Architecture (VistA) electronic pharmacy (ePharmacy) billing system. Below is a list of all the applications involved in this project along with their patch number:

APPLICATION/VERSION	PATCH
-----	-----
OUTPATIENT PHARMACY (OP) V.7.0	PSO*7*421
INTEGRATED BILLING (IB) V.2.0	IB*2*494
ELECTRONIC CLAIMS MANAGEMENT ENGINE (ECME) V.1.0	BPS*1*15
CONSOLIDATED MAIL OUTPATIENT PHARMACY (CMOP) V.2.0	PSX*2*74
ACCOUNTS RECEIVABLE (PRCA) V.4.5	PRCA*4.5*295

The patches (PSO\*7\*421, IB\*2\*494, BPS\*1\*15, PSX\*2\*74 and PRCA\*4.5\*295) are being released in the Kernel Installation and Distribution System (KIDS) multi-build distribution BPS PSO IB PSX PRCA BUNDLE 8.0.

The purpose of this software package is to ensure National Council for Prescription Drug Programs (NCPDP) D.0 - D.9 transactions are functional in the Electronic Data Interchange (EDI) New Standards and Operating Rules environment and includes annual External Code List (ECL) updates into NCPDP fields.

The package also provides the ability to alert the pharmacist at the time of prescription processing regarding the days' supply benefit.

This specific patch contains the following functionality:  
-----

1. The ePharmacy Site Parameters screen is converted to a List Manager screen and the following additional changes made:
  - a. The "Allow All Rejects" question is removed.
  - b. An action to copy parameters to another division is added.
  - c. An action to display parameters for multiple divisions is added.
  - d. An action to select another division for view/edit is added.
  - e. Actions are included to edit General Parameters and Transfer Rejects.
  - f. An action is included to edit all sections of the screen.
  - g. A new section for Reject Resolution Required reject codes is added and allows add, edit or delete rejects and the associated threshold amount.
2. ePharmacy Site Parameters screen now requires a NEW security key PSO EPHARMACY SITE MANAGER instead of security key PSORPH.
3. Claim rejection processing for the New Order action is modified to use the new Reject Resolution Required reject codes in the ePharmacy Site Parameters screen.

A reject notification screen is displayed if the prescription is for original fills, Veteran eligibility, not released prescriptions and where the reject code is on the Reject Resolution Required list for the current division, and the total gross amount of the prescription is at or above the specified threshold.
4. Processing for Reject Resolution Required reject codes is also added when a claim rejection for a prescription is received in the Edit Rx action from the medication profile or the reject information screen. Processing triggers a reject notification screen.
5. A new section "REJECT RESOLUTION REQUIRED" is added to the Third Party Payer Rejects - Worklist [PSO REJECTS WORKLIST] option, which contains prescriptions with Veteran eligibility and with active Reject Resolution Required rejects.
6. Discontinued TRICARE and CHAMPVA prescriptions no longer appear on the Third Party Payer Rejects - Worklist [PSO REJECTS WORKLIST].
7. The Reject Information screen is modified to display the following additional fields:
  - Both NCPDP and NPI numbers.
  - Next Available Fill Date (received in NCPDP field B04-BT).
  - Comment to indicate a Reject Resolution Required reject was automatically transferred to the Third Party Payer Rejects Worklist [PSO REJECTS WORKLIST].
  - Back-bill Indicator for back billed claims (BB) or billed claims that have been processed through action PRO - Process Secondary/ TRICARE Rx to ECME [BPS COB PROCESS SECOND TRICARE] (P2, P2S).



- Date of Service that was sent on the claim that resulted in the rejection.
- 8. The 3/4 day supply functionality to calculate a suspense date when the Renew (RN) Action feature is used.
- 9. Format of display for field Quantity of Previous Fill (531-FV) via action ARI View Addtnl Rej Info value is changed. The field value is divided by 1000, includes a decimal if appropriate, and strips off leading zeros before being displayed.
- 10. Submit Multiple Actions (SMA) action within the Third Party Worklist - [PSO REJECTS WORKLIST] option is changed to allow default Reason Code values to be deleted.

Patch Components  
=====

The following is a list of field modifications included in this patch:

File Name (#)		New/Modified/ Deleted
Sub-File Name (#)	Field Name (#)	
-----	-----	-----
PRESCRIPTION (#52)		
REJECT INFO Sub-File (#52.25)		
	RRR FLAG (#30)	New
	RRR DOLLAR THRESHOLD (#31)	New
	RRR GROSS AMOUNT DUE (#32)	New
EPHARMACY SITE PARAMETERS (#52.86)		
	ALLOW ALL REJECTS (#1)	Deleted
	USER (#2)	Modified
	DATE OF LAST UPDATE (#3)	Modified
	REJECT WORKLIST DAYS (#4)	Modified
REJ RESOLUTION REQUIRED CODE Sub-File (#52.865)		
	REJ RESOLUTION REQUIRED CODE (#.01)	New
	DOLLAR THRESHOLD (#.02)	New
	USER (#.03)	New
	DATE LAST UPDATED (#.04)	New
TRANSFER REJECT CODE Sub-File (#52.8651)		
(name changed from REJECT CODE Sub-File)		
	TRANSFER REJECT CODE (#.01)	Modified
	AUTO SEND (#1)	Modified
	USER (#2)	Modified
	DATE OF LAST UPDATE (#3)	Modified

Forms Associated:

Form Name	File #	New/Modified/Deleted
-----	-----	-----
N/A		

Mail Groups Associated:

Mail Group Name	New/Modified/Deleted
-----	-----
N/A	

Options Associated:

Option Name	Type	New/Modified/Deleted
-----	----	-----
PSO ePHARM SITE PARAMETERS	action	Modified

Protocols Associated:

Protocol Name	New/Modified/Deleted
-----	-----
PSO BPS DISPLAY EXIT	New
PSO BPS DISPLAY MENU	New
PSO BPS SITE PARAMS CHGDIV	New
PSO BPS SITE PARAMS COPYSP	New
PSO BPS SITE PARAMS DISPLAY	New
PSO BPS SITE PARAMS EDITALL	New
PSO BPS SITE PARAMS EDITGEN	New
PSO BPS SITE PARAMS EDITRRRC	New
PSO BPS SITE PARAMS EDITTRC	New
PSO BPS SITE PARAMS EXIT	New
PSO BPS SITE PARAMS MENU	New

Security Keys Associated:

Security Key Name	New/Modified/Deleted
-----	-----
PSO EPHARMACY SITE MANAGER	New

Templates Associated:

Template Name	Type	New/Modified/Deleted
-----	----	-----
PSO EPHARM SITE PARAMS	LIST	New
PSO EPHARM SITE PARAMS LIST	LIST	New

New Service Requests (NSRs):

-----

20110503 - Electronic Data Interchange (EDI) New Standards and Operating Rules (Veterans Health Administration) VHA Provider-Side TCRs.

Patient Safety Issues (PSIs)

-----

#2406 - ePharmacy Prescriptions Not Printing From Suspense

Remedy Ticket(s) & Overview

-----

HD0000000786401 - CHAMPVA prescription labels not printing  
HD0000000830940 - CHAMPVA prescriptions remaining in local suspense  
HD0000000831438 - CHAMPVA prescriptions not pulled on 'Print From Suspense'

Note: All of these Remedy tickets are describing the same problem and it affects both CHAMPVA and TRICARE prescriptions remaining in local suspense incorrectly when the labels should be printed.

# 1. HD0000000786401 - CHAMPVA prescription labels not printing

## Problem:

-----

Facilities have reported ePharmacy prescriptions for CHAMPVA and TRICARE patients that are not being pulled from suspense when the Print from Suspense File [PSO PNDLBL] option is used. Cases reported have been for either CHAMPVA or for TRICARE prescriptions processed for local filling. ~The problem happens when a payable claim is placed back into suspense. This action triggers an ECME reversal transaction, which usually creates an ECME status of REVERSAL ACCEPTED (instead of PAYABLE).

## Resolution:

-----

Code modification is needed in function ECMESTAT^PSOBPSU2. For TRICARE/CHAMPVA prescriptions where the current ECME status is not PAYABLE, apply a coding fix so that these prescriptions will print either if they have no rejects, or if all rejects have been overridden. Any unresolved rejections for TRICARE/CHAMPVA prescriptions (either billable or non-billable) will continue to prevent labels from printing from suspense.

## Test Sites:

-----

Birmingham VAMC, AL  
Mountain Home VAMC, TN  
Richmond VAMC, VA  
Little Rock VAMC, AR  
Jackson VAMC, MS

## Documentation Retrieval Instructions:

-----

Updated documentation describing the new functionality introduced by this patch is available.

This patch can be obtained from the ANONYMOUS.SOFTWARE directory at one of the OI Field Offices. The preferred method is to FTP the file from DOWNLOAD.VISTA.MED.VA.GOV, which will transmit the file from the first available server. Alternatively, sites may elect to retrieve the file from a specific OI Field Office.

OI FIELD OFFICE	FTP ADDRESS	DIRECTORY
Albany	<a href="ftp://ftp.fo-albany.med.va.gov">ftp.fo-albany.med.va.gov</a>	anonymous.software
Hines	<a href="ftp://ftp.fo-hines.med.va.gov">ftp.fo-hines.med.va.gov</a>	anonymous.software
Salt Lake City	<a href="ftp://ftp.fo-slc.med.va.gov">ftp.fo-slc.med.va.gov</a>	anonymous.software

The software distribution includes:

Title	File Name	FTP Mode
-----		
PSO Patch Release Notes/ Installation Guide	PSO_7_P421_RN.PDF	Binary
Manager User Manual	PSO_7_MAN_UM_R1113.PDF	Binary
Manager User Manual change pages	PSO_7_P421_MAN_UM_CP.PDF	Binary
Pharmacist User Manual	PSO_7_PHAR_UM_R1113.PDF	Binary
Pharmacist User Manual change pages	PSO_7_P421_PHAR_UM_CP.PDF	Binary
Technician User Manual	PSO_7_TECH_UM_R1113.PDF	Binary

Technician User Manual change pages	PSO_7_P421_TECH_UM_CP.PDF	Binary
Technical Manual/Security Guide	PSO_7_TM_R1113.PDF	Binary
Technical Manual/Security Guide change pages	PSO_7_P421_TM_CP.PDF	Binary

#### Patch Installation:

#### Pre/Post Installation Overview

-----  
 There is a post-install routine associated with this patch named POST^PSO7P421. The purpose of the post-install routine is to:

- a. Delete ALLOW ALL REJECTS field (#1) and any 79/88 reject codes from EPHARMACY SITE PARAMETERS file (#52.86)

The post-install routine is automatically deleted by the system if allowed by your Kernel site parameters configuration. You may delete routine PSO7P421 if the installation is successful and if it is not automatically deleted by KIDS.

#### Installation Instructions

-----  
 This patch should take less than a minute to install.

DO NOT QUEUE the installation of this patch.

To avoid disruptions, these patches should be installed during non-peak hours when there is minimal activity on the system. Avoid times when ECME claims are being transmitted, Outpatient Pharmacy Prescription Processing, and Consolidated Mail Outpatient Pharmacy (CMOP) Activity is taking place. Of particular concern are the options below.

1. BPS NIGHTLY BACKGROUND JOB [BPS NIGHTLY BACKGROUND JOB]  
 Do not install the patch when ECME claims are being generated by the BPS Nightly Background Job option. Wait for this job to finish or complete the installation before this job starts.
2. Scheduled CS Transmission [PSXR SCHEDULED CS TRANS] and Scheduled Non-CS Transmission [PSXR SCHEDULED NON-CS TRANS]  
 Do not install the patch when prescriptions are being transmitted to CMOP. Wait for the CMOP transmissions to finish or complete the installation before the transmissions start. Both the CS (Controlled Substances) and the non-CS CMOP transmission options should be checked. Check with Pharmacy Service or your Pharmacy ADPAC to find out when CMOP transmissions occur.

#### Pre-Installation Instructions

##### 1. OBTAIN PATCHES

-----  
 Obtain the host file BPS\_1\_15\_PSO\_IB\_PSX\_PRCA.KID, which contains the following patches:

```

BPS*1.0*15
PSO*7.0*421
IB*2.0*494
PSX*2.0*74
  
```

PRCA\*4.5\*295

Sites can retrieve VistA software from the following FTP addresses.  
The preferred method is to FTP the files from:

download.vista.med.va.gov

This will transmit the files from the first available FTP server.  
Sites may also elect to retrieve software directly from a specific  
server as follows:

Albany	<a href="ftp://ftp.fo-albany.med.va.gov">ftp.fo-albany.med.va.gov</a>
Hines	<a href="ftp://ftp.fo-hines.med.va.gov">ftp.fo-hines.med.va.gov</a>
Salt Lake City	<a href="ftp://ftp.fo-slc.med.va.gov">ftp.fo-slc.med.va.gov</a>

The BPS\_1\_15\_PSO\_IB\_PSX\_PRCA.KID host file is located in the  
anonymous.software directory. Use ASCII Mode when downloading the  
file.

## 2. START UP KIDS

-----

Start up the Kernel Installation and Distribution System Menu option  
[XPD MAIN]:

Edits and Distribution ...  
Utilities ...  
Installation ...

Select Kernel Installation & Distribution System Option: INStallation

---

Load a Distribution  
Print Transport Global  
Compare Transport Global to Current System  
Verify Checksums in Transport Global  
Install Package(s)  
Restart Install of Package(s)  
Unload a Distribution  
Backup a Transport Global

Select Installation Option:

## 3. LOAD TRANSPORT GLOBAL FOR MULTI-BUILD

-----

From the Installation menu, select the Load a Distribution option.

When prompted for "Enter a Host File:", enter the full directory path  
where you saved the host file BPS\_1\_15\_PSO\_IB\_PSX\_PRCA.KID (e.g.,  
SYS\$SYSDEVICE:[ANONYMOUS]BPS\_1\_15\_PSO\_IB\_PSX\_PRCA.KID).

When prompted for "OK to continue with Load? NO//", enter "YES."

The following will display:

Loading Distribution...

BPS PSO IB PSX BUNDLE 8.0  
BPS\*1.0\*15  
PSO\*7.0\*421  
IB\*2.0\*494

PSX\*2.0\*74

PRCA\*4.5\*295

Use INSTALL NAME: BPS PSO IB PSX PRCA BUNDLE 8.0 to install this Distribution.

#### 4. RUN OPTIONAL INSTALLATION OPTIONS FOR MULTI-BUILD

-----  
From the Installation menu, you may select to use the following options (when prompted for the INSTALL NAME, enter BPS PSO IB PSX PRCA BUNDLE 8.0):

- a. Backup a Transport Global - This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as data dictionaries or templates.
- b. Compare Transport Global to Current System - This option will allow you to view all changes that will be made when this patch is installed. It compares all components of this patch (routines, data dictionaries, templates, etc.).
- c. Verify Checksums in Transport Global - This option will allow you to ensure the integrity of the routines that are in the transport global.

#### 5. INSTALL MULTI-BUILD

-----  
This is the step to start the installation of this KIDS patch. This will need to be run for the BPS PSO IB PSX PRCA BUNDLE 8.0.

- a. Choose the Install Package(s) option to start the patch install.
- b. When prompted for the "Select INSTALL NAME:", enter BPS PSO IB PSX PRCA BUNDLE 8.0.
- c. When prompted "Want KIDS to Rebuild Menu Trees Upon Completion of Install? YES//", enter YES unless your system does this in a nightly TaskMan process.
- d. When prompted "Want KIDS to INHIBIT LOGONS during the install? YES//", enter NO.
- e. When prompted " Want to DISABLE Scheduled Options, Menu Options, and Protocols? NO//", enter NO.
- f. When prompted "Device: HOME//", respond with the correct device but do not queue this install.

#### Post-Installation Instructions

-----  
In order to verify the patch post-installation routine was run successfully, please examine the Install File for this patch and report any error messages to Product Support. Please also confirm the patch post-installation routine, PS07P421, was removed if allowed by your Kernel site parameter configuration.

#### Routine Information:

=====

The second line of each of these routines now looks like:  
;;7.0;OUTPATIENT PHARMACY;\*\*[Patch List]\*\*;DEC 1997;Build 15

The checksums below are new checksums, and  
can be checked with CHECK1^XTSUMBLD.

Routine Name: PS07P421

Before: n/a	After: B3926138	**421**
Routine Name: PSOBPSSL		
Before: n/a	After: B67314971	**421**
Routine Name: PSOBPSSP		
Before: B8096414	After: B343314123	**289,385,421**
Routine Name: PSOBPSU2		
Before: B56178581	After: B59152691	**260,287,289,341,290,358,359,385,421**
Routine Name: PSOREJP0		
Before: B77667131	After: B79175024	**148,260,287,289,385,421**
Routine Name: PSOREJP1		
Before: B163331229	After: B182544762	**148,247,260,281,287,289,290,358,359,385,403,421**
Routine Name: PSOREJP2		
Before: B119855234	After: B186631764	**148,247,260,287,289,358,385,403,421**
Routine Name: PSOREJP3		
Before: B113483777	After: B118994508	**260,287,289,290,358,359,385,403,421**
Routine Name: PSOREJP5		
Before: B31405315	After: B33571893	**359,421**
Routine Name: PSOREJU1		
Before: B89732614	After: B143063763	**148,247,260,287,289,358,359,385,403,421**
Routine Name: PSOREJU2		
Before: B50173477	After: B59633051	**148,260,287,341,290,358,359,385,403,421**
Routine Name: PSOREJU3		
Before: B77858521	After: B87232979	**287,290,358,359,385,421**
Routine Name: PSOREJU4		
Before: B31675253	After: B33316257	**289,290,358,359,385,421**
Routine Name: PSOREJUT		
Before: B78935434	After: B104252240	**148,247,260,287,289,290,358,359,385,403,421**
Routine Name: PSORXED		
Before: B74971866	After: B75008451	**2,16,21,26,56,71,125,201,246,289,298,366,385,403,421**
Routine Name: PSOSULB1		
Before: B46991126	After: B43792538	**10,200,264,289,367,421**
Routine Name: PSOSULBL		
Before: B73919713	After: B75522533	**139,173,174,148,200,260,264,287,289,290,354,421**

## 2.2 Pre/Post Installation Overview

There is a post-install routine associated with this patch named POST^PSO7P421. The purpose of the post-install routine is to delete ALLOW ALL REJECTS field (#1) and any 79/88 reject codes from EPHARMACY SITE PARAMETERS file (#52.86).

The system automatically deletes the post-install routine if allowed by your Kernel site parameters configuration. You may delete routine PSO7P421 if the installation is successful and if KIDS does not automatically delete it.

## 2.3 Installation Instructions

This patch should take less than a minute to install.

DO NOT QUEUE the installation of this patch.

To avoid disruptions, you should install these patches during non-peak hours when there is minimal activity on the system. Avoid times when ECME claims are being transmitted. Of particular concern are the options below.

1. BPS Nightly Background Job [BPS NIGHTLY BACKGROUND JOB]. Do not install the patch when the BPS Nightly Background Job option is generating ECME claims. Wait for this job to finish or complete the installation before this job starts.
2. Scheduled CS Transmission [PSXR SCHEDULED CS TRANS] and Scheduled Non-CS Transmission [PSXR SCHEDULED NON-CS TRANS]. Do not install the patch when prescriptions are being transmitted to CMOP. Wait for the CMOP transmissions to finish or complete the installation before the transmissions start. Both the CS (Controlled Substances) and the non-CS CMOP transmission options should be checked. Check with Pharmacy Service or your Pharmacy ADPAC to find out when CMOP transmissions occur.

## 2.3.1 Pre-Installation Instructions

### 2.3.1.1 Obtain Patches

Obtain the host file BPS\_1\_15\_PSO\_IB\_PSX\_PRCA.KID, which contains the following patches:

```
BPS*1.0*15
PSO*7.0*421
IB*2.0*494
PSX*2.0*74
PRCA*4.5*295
```

Sites can retrieve Vista software from the following FTP addresses.

The preferred method is to FTP the files from <http://download.vista.med.va.gov>.

This will transmit the files from the first available FTP server.

Sites may also elect to retrieve software directly from a specific server as follows:

Albany	<a href="ftp.fo-albany.med.va.gov">ftp.fo-albany.med.va.gov</a>
Hines	<a href="ftp.fo-hines.med.va.gov">ftp.fo-hines.med.va.gov</a>
Salt Lake City	<a href="ftp.fo-slc.med.va.gov">ftp.fo-slc.med.va.gov</a>

The BPS\_1\_15\_PSO\_IB\_PSX\_PRCA.KID host file is located in the anonymous.software directory. Use ASCII Mode when downloading the file.

### 2.3.1.2 Start Up KIDS

Start up the Kernel Installation and Distribution System Menu option [XPD MAIN] :

```
Edits and Distribution ...
Utilities ...
Installation ...

Select Kernel Installation & Distribution System Option: INStallation
                                                    ---
Load a Distribution
Print Transport Global
Compare Transport Global to Current System
Verify Checksums in Transport Global
```



```
Install Package(s)
Restart Install of Package(s)
Unload a Distribution
Backup a Transport Global
```

Select Installation Option:

### 2.3.1.3 Load Transport Global for Multi-build

From the Installation menu, select the Load a Distribution option.

When prompted for Enter a Host File: enter the full directory path where you saved the host file BPS\_1\_15\_PSO\_IB\_PSX\_PRCA.KID (e.g., SYS\$SYSDEVICE:[ANONYMOUS]BPS\_1\_15\_PSO\_IB\_PSX\_PRCA.KID).

When prompted for OK to continue with Load? NO//, enter **YES**.

The following will display:

Loading Distribution...

```
BPS PSO IB PSX BUNDLE 8.0
BPS*1.0*15
PSO*7.0*421
IB*2.0*494
PSX*2.0*74
PRCA*4.5*295
```

Use INSTALL NAME: BPS PSO IB PSX PRCA BUNDLE 8.0 to install this Distribution.

### 2.3.1.4 Run Optional Installation Options for Multi-build

From the Installation menu, you may select to use the following options (when prompted for the INSTALL NAME, enter **BPS PSO IB PSX PRCA BUNDLE 8.0**):

- a. Backup a Transport Global - This option will create a backup message of any routines exported with this patch. It will not backup any other changes such as data dictionaries or templates.
- b. Compare Transport Global to Current System - This option will allow you to view all changes that will occur when this patch is installed. It compares all components of this patch (routines, data dictionaries, templates, etc.).
- c. Verify Checksums in Transport Global - This option will allow you to ensure the integrity of the routines that are in the transport global.

### 2.3.1.5 Install Multi-build

This is the step to start the installation of this KIDS patch. This will need to be run for the BPS PSO IB PSX PRCA BUNDLE 8.0.

- a. Choose the Install Package(s) option to start the patch install.
- b. When prompted for the Select INSTALL NAME:, enter **BPS PSO IB PSX PRCA BUNDLE 8.0**.
- c. When prompted Want KIDS to Rebuild Menu Trees Upon Completion of Install? YES//, enter **YES** unless your system does this in a nightly TaskMan process.
- d. When prompted Want KIDS to INHIBIT LOGONs during the install? YES//, enter **NO**.
- e. When prompted Want to DISABLE Scheduled Options, Menu Options, and Protocols? NO//, enter **NO**.

f. When prompted `Device: HOME//`, respond with the correct device but do not queue this install.

## 2.3.2 Post-Installation Instructions

In order to verify the patch post-installation routine was run successfully, please examine the Install File for this patch and report any error messages to Product Support. Please also confirm the patch post-installation routine, `PSO7P421`, was removed if allowed by your Kernel site parameter configuration.

## 2.3.3 Routine Information:

The second line of each of these routines now looks like:

```
;7.0;OUTPATIENT PHARMACY;**[Patch List]**;DEC 1997;Build 12
```

The checksums below are new checksums, and can be checked with `CHECK1^XTSUMBLD`.

Routine Name	Before	After
PSO7P421	n/a	B3926138**421**
PSOBPSSL	n/a	B67314971**421**
PSOBPSSP	B8096414	B343314123**289,385,421**
PSOBPSU2	B56178581	B59152691**260,287,289,341,290,358,359,385,421**
PSOREJPO	B77667131	B79175024**148,260,287,289,385,421**
PSOREJPP1	B163331229	B182544762**148,247,260,281,287,289,290,358,359,385,403,421**
PSOREJPP2	B119855234	B183347844**148,247,260,287,289,358,385,403,421**
PSOREJPP3	B113483777	B118994508**260,287,289,290,358,359,385,403,421**
PSOREJPP5	B31405315	B33571893**359,421**
PSOREJUP1	B89732614	B143063763**148,247,260,287,289,358,359,385,403,421**
PSOREJUP2	B50173477	B59633051**148,260,287,341,290,358,359,385,403,421**
PSOREJUP3	B77858521	B87232979**287,290,358,359,385,421**
PSOREJUP4	B31675253	B33316257**289,290,358,359,385,421**
PSOREJUT	B78935434	B104252240**148,247,260,287,289,290,358,359,385,403,421**
PSORXED	B74971866	B75008451**2,16,21,26,56,71,125,201,246,289,298,366,385,403,421**
PSOSULB1	B46991126	B43792538**10,200,264,289,367,421**
PSOSULBL	B73919713	B75522533**139,173,174,148,200,260,264,287,289,290,354,421**

Routine list of preceding patches: 354, 367, 403.

## 3 Enhancements

### 3.1 Functional Specifications for Outpatient Pharmacy (PSO)

**Note:** Fourth-level headings (like 3.1.1.1 below) correspond to numbered items in the requirements. They have been reworded slightly to show that these changes are now included in the software. For example, requirement 3.1.1.2 reads, “Include a New Section for Reject Resolution Required.” The corresponding section 3.1.1.2 below reads “New Section Included: Reject Resolution Required.”

#### 3.1.1 ePharmacy Site Parameters

##### 3.1.1.1 ePharmacy Site Parameters Now a List Manager Screen

The ePharmacy Site Parameters Screen is now a List Manager Screen.

The system displays, in the header, the user-selected divisions.

##### 3.1.1.2 New Section Included: Reject Resolution Required

The ePharmacy Site Parameters Screen displays a new section titled Reject Resolution Required, which shows reject codes and a threshold amount for the total prescription cost (gross amount due) that prevented the prescription from processing.

Reject Resolution Required rejects are optional, so there may not be any rejects or threshold amounts displayed in this section.

##### 3.1.1.3 “Allow All Rejects” Question Removed from Site Parameters Screen

The ePharmacy Site Parameters Screen no longer contains the question “Allow All Rejects.”

This item pertains to decommissioned functionality.

##### 3.1.1.4 Informational Message Included for Reject Resolution Required Codes

The ePharmacy Site Parameters Screen contains a notice to indicate to the user that Reject Resolution Required codes always go to the Third Party Payer Rejects – Worklist.

The following notice displays before the user picks the initial division for display:

All Reject Resolution Required rejects are automatically placed on the Third Party Payer Rejects – Worklist. These rejects are only valid for original unreleased prescription fills, and the prescriptions will not be filled until the rejects are resolved.

##### 3.1.1.5 Action Included to Copy Parameters from One Division to Another

The ePharmacy Site Parameters List Manager Screen includes an action to copy parameters from one division to another.

There are “from” and “to” fields to show the divisions from which the parameters were copied and the divisions to which the parameters were copied. The “from” field becomes the division that is displayed on the user’s current screen and the “from” field is for display only. The “to” field is a repeating field that allows the user to select multiple divisions or all divisions.

Once the “to” field is complete, the system displays a message and questions whether the user wants to continue. The default response is “No.”

If the user selected individual divisions, the following message displays:

```
The parameters from division <division> will overwrite the parameters in
divisions:
<division>
```

```
<division>
<division>
Do you want to continue? No//
```

If the user selects all divisions, the following message displays:

```
The parameters from division <division> will overwrite the parameters in
all other divisions.
Do you want to continue? No//
```

### **3.1.1.6 Action Included to Display Multiple Divisions**

The ePharmacy Site Parameters List Manager Screen includes an action to display parameters for multiple divisions.

The user is prompted to select the divisions for display. The user is able to select multiple divisions or all divisions. Each division is displayed along with all parameters that were defined for that division.

### **3.1.1.7 Change Division Action Included on Site Parameters List Manager Screen**

The ePharmacy Site Parameters List Manager Screen includes an action to select another division for viewing and editing.

After another division is selected, the screen display is refreshed to show the site parameters for the new division.

### **3.1.1.8 Action Included to Edit the General Parameter Section on Site Parameters Screen**

The ePharmacy Site Parameters List Manager Screen includes an action to edit the General Parameter Section.

The Reject Worklist Days are included in the General Parameter Section.

### **3.1.1.9 Action Included to Edit Transfer Rejects on List Manager Screen**

The ePharmacy Site Parameters List Manager Screen includes an action to edit the Transfer Reject section of the screen.

The user is now able to add, edit, or delete rejects and the associated auto-send flag. The default for the auto-send flag is NO. Any previous blank entry is displayed as NO and treated as NO.

The user is not allowed to select a reject of DUR or RTS.

### **3.1.1.10 Action Included to Edit Reject Resolution Required Codes on List Manager Screen**

The ePharmacy Site Parameters List Manager Screen includes an action to edit the Reject Resolution Required section of the screen.

The user is able to add, edit, or delete rejects and the associated threshold amount. Users are not required to enter a Reject Resolution Required code. If a user enters a Reject Resolution Required code, the threshold amount field prompts the user for an amount with a default value of zero. If the default of zero is deleted, the null value is treated as zero.

The user is not allowed to select a reject of DUR or RTS.

### **3.1.1.11 Action Included to Edit all Sections on List Manager Screen**

The ePharmacy Site Parameters List Manager Screen now includes an action to edit all sections of the screen.

This action allows the user to edit all parameters associated with the one selected division that matched the current screen display. As each section is edited, the edit functionality mimics the individual edit action specific to that section.

### **3.1.1.12 Action Included to Exit on List Manager Screen**

The ePharmacy Site Parameters List Manager Screen includes an action to exit back to the ePharmacy Menu.

### **3.1.1.13 Security Key PSO EPHARMACY SITE MANAGER Required**

The ePharmacy Site Parameters Screen requires security key `PSO EPHARMACY SITE MANAGER` instead of security key “PSORPH”. The system does not automatically assign the new security key to any user.

## **3.1.2 Foreground Claims Processing**

A prescription must meet *all of the following criteria* for sections 3.1.2.1 through 3.1.2.11 below.

- Prescription is an original fill
- Prescription has not been released
- Prescription is for Veteran eligibility
- The reject was on the Reject Resolution Required list for the current division
- The total gross amount of the prescription is at or above the specified threshold

### **3.1.2.1 Reject Resolution Required Processing Added to New Order Action**

The system, once it receives a claim rejection for a prescription, uses the Discontinue action from the medication profile to reinstate a discontinued prescription and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.2 Reject Resolution Required Processing Added to Discontinue Action**

The system, once it receives a claim rejection for a prescription, uses the Renew action from the medication profile, uses the Discontinue action from the medication profile to reinstate a discontinued prescription and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

The user selects the Discontinue action from the main Medication Profile Screen, where the option was used to process multiple prescriptions. The user also selects Discontinue action after picking an order from the Medication Profile Screen, so the action is applied only to the one order that is selected. Both Discontinue actions have been modified.

### **3.1.2.3 Reject Resolution Required Processing Added to Discontinue Option**

The system, once it receives a claim rejection for a prescription, uses the Discontinue action from the medication profile to reinstate a discontinued prescription and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.4 Reject Resolution Required Processing Added to Renew Action**

The system, once it receives a claim rejection for a prescription, uses the Renew action from the medication profile to reinstate a discontinued prescription and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.5 Reject Resolution Required Processing Added to Edit Rx Action**

The system, once it receives a claim rejection for a prescription, uses the Edit Rx action from the medication profile to reinstate a discontinued prescription and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.6 Reject Resolution Required Processing Added to Resubmit Claim Action**

The system, once it receives a claim rejection for a prescription, uses the Resubmit Claim action from the medication profile or the ECME User Screen and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.7 Reject Resolution Required Processing Added to Submit Override Codes Action**

The system, once it receives a claim rejection for a prescription, uses the Resubmit Claim action from the medication profile or the ECME User Screen and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.8 Reject Resolution Required Processing Added to Submit Clarification Codes Action**

The system, once it receives a claim rejection for a prescription, uses the Submit Clarification Codes action and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.9 Reject Resolution Required Processing Added to Submit Multiple Actions Action**

The system, once it receives a claim rejection for a prescription, uses the Submit Multiple Actions action and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.10 Reject Resolution Required Processing Added to Submit Prior Authorization Actions Action**

The system, once it receives a claim rejection for a prescription, uses the Submit Prior Authorization Actions action and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.11 Reject Resolution Required Processing Added to Resubmit Claims w/Edits Action**

The system, once it receives a claim rejection for a prescription, uses the Resubmit Claim w/Edits action from the ECME User screen and triggers a Reject Notification Screen *if* the prescription meets *all* of the criteria in 3.1.2 above.

### **3.1.2.12 “Allow All Rejects” Processing Removed**

Prescription processing that uses foreground claims processing no longer references the "Allow All Rejects" flag from the ePharmacy Site Parameters Screen to send a reject to the Third Party Payer Rejects – Worklist.

This requirement pertains to decommissioned functionality.

## **3.1.3 Reject Notification Screen**

### **3.1.3.1 Reject Notification Screen Added to Reject Resolution Required Rejects**

The Reject Notification Screen for a Reject Resolution Required reject mimics the Reject Notification Screen currently displayed for a prescription that meets all of the following criteria: Veteran eligibility, reject of 79 – Refill Too Soon.

The Reject Notification Screen offers the options of ignore and quit. Quit is the default response.

```

                                REJECT RECEIVED FROM THIRD PARTY PAYER ***
                                -----
Division : DAYTON                                     NPI#: 9999999999
Patient  : OPPATIENT,ONE (282P) Sex: M               DOB: FEB 2,1982(30)
Rx/Drug  : 2719943/0 - PREDNISONE 5MG TAB           ECME#: 000004399999
Reject(s): Days Supply Exceeds Plan Limitation (7X). Received on NOV
          28, 2012@15:35:16.

Insurance   : EPHARM INSURANCE                      Contact: 444-444-4444
Group Name  : EPHARM                                Group Number: EPHARM GROUP
Cardholder ID: 999999999

Reject Resolution Required Reject
Gross Amount due ($100.00) is greater than or equal to
Threshold Dollar Amount ($50.00)
Please select Quit to resolve this reject on the Reject Worklist.
-----
Select one of the following:

I          (I)GNORE - FILL Rx WITHOUT CLAIM SUBMISSION
Q          (Q)UIT - SEND TO WORK LIST (REQUIRES INTERVENTION)

(I)gnore, (Q)uit: Q//

```

### 3.1.3.2 Informational Message Included for Reject Resolution Required

The Reject Notification Screen includes an informational message for Reject Resolution Required rejects.

On the Reject Notification Screen, the phrase “Reject Resolution Required” followed by the Gross Amount Due and Threshold Dollar Amount now appear under the Cardholder ID field.

```

Insurance   : EPHARM INSURANCE                      Contact: 444-444-4444
Group Name  : EPHARM                                Group Number: EPHARM GROUP
Cardholder ID: 999999999

Reject Resolution Required
Gross Amount due ($100.00) is greater than or equal to
Threshold Dollar Amount ($50.00)
Please select Quit to resolve this reject on the Reject Worklist.

```

### 3.1.3.3 Quit Action Enabled for Reject Resolution Required Rejects

The **Quit** action from the Reject Notification Screen sends the prescription to the "Other Reject Resolution Required" section of the Third Party Payer Rejects – Worklist.

The **Quit** action is the default response.

```

Select one of the following:

I          (I)GNORE - FILL Rx WITHOUT CLAIM SUBMISSION
Q          (Q)UIT - SEND TO WORK LIST (REQUIRES INTERVENTION)

```

### 3.1.3.4 Ignore Action Enabled for Reject Resolution Required Rejects

The Ignore action from the Reject Notification Screen mimics the processing that takes place from existing Reject Notification Screens that appear for Veteran prescription rejects.

The user is able to print a label once the rejection has been ignored.

## 3.1.4 Background Claims Processing

### 3.1.4.1 Reject Resolution Required Processing Added to Local Suspense Feature

Once a claim rejection is received during local suspense processing for a prescription, prescription processing is stopped by sending the prescription to the "Other Reject Resolution Required" section of the Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST], but only *if* the prescription meets all of the criteria in 3.1.2 above.

The prescription will remain on the suspense queue for local suspense.

### 3.1.4.2 “Allow All Rejects” Processing Removed

Prescription processing that uses background claims processing no longer references the "Allow All Rejects" flag from the ePharmacy Site Parameters Screen to send a reject to the Third Party Payer Rejects – Worklist.

This requirement pertains to decommissioned functionality.

## 3.1.5 Third Party Payer Rejects - View/Process

### 3.1.5.1 New Section Included: REJECT RESOLUTION REQUIRED

The Third Party Payer Rejects – View/Process [PSO REJECTS VIEW/PROCESS] now contains a new section called REJECT RESOLUTION REQUIRED. This section contains prescriptions with Veteran eligibility and with active Reject Resolution Required rejects.

## 3.1.6 Third Party Payer Rejects - Worklist

### 3.1.6.1 New Section Included: REJECT RESOLUTION REQUIRED

The Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST] now contains a new section called REJECT RESOLUTION REQUIRED, which contains prescriptions with Veteran eligibility and with active Reject Resolution Required rejects.

The new section will follow the DUR/RTS Section, as shown below after #17.

```
Insurance Rejects-View/Process Nov 12, 2012@15:13:29          Page: 3 of 6
Division : DAYTON
Selection : ALL REJECTS FOR MULTIPLE PATIENTS
Date Range: 8/14/12 THRU 11/12/12
# Rx#          PATIENT(ID)          DRUG [^]          REASON
16 2719946      OPPATIENT,ONE(0282P)PREDNISONE 5MG TAB 79 :REFILL TOO SO
Payer Message: EMD 356: CHID must begin with a '1' and be 9 digits long.
17 2719983      OPPATIENT,ONE(0282P)PREDNISONE 5MG TAB 79 :REFILL TOO SO
Payer Message: EMD 1000: CLAIM PAID RX:000004316824FILL:2012-11-07 BIN:61...
REJECT RESOLUTION REQUIRED
18 2719947      OPPATIENT,TWO(0484P)PREDNISONE 5MG TAB 75 :Prior Authori
Payer Message:
19 2719925      OPPATIENT,TWO(0484P)AMPICILLIN 250MG CAP 75 :Prior Authori
Payer Message:
```



```

                                CHAMPVA - Non-DUR/RTS
20 2719938      OPPATIENT,SIX(0383P)ACETAMINOPHEN 325MG  eC :CHAMPVA-DRUG
   Payer Message: Not ECME Billable: DRUG NOT BILLABLE
21 2719970      OPPATIENT,SIX(0383P)AMPICILLIN 250MG CAP 66 :Patient Age E
   Payer Message: EMD 1000: CLAIM PAID RX:000004316811FILL:2012-11-06 BIN:61...
22 2719928      OPPATIENT,SIX(0383P)BACLOFEN 10MG TAB   73 :Refills Was N
+          Select the entry # to view or ?? for more actions
DR  Sort by Drug      RE  Sort by Reason      RX  Sort by Prescription
PA  Sort by Patient    RF  Screen Refresh      GI  Group by Insurance
Select: Next Screen//

```

### 3.1.6.2 Discontinued TRICARE Prescriptions Removed

When a TRICARE prescription refill is discontinued, the prescription no longer appears on the Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST].

### 3.1.6.3 Discontinued CHAMPVA Prescriptions Removed

When a CHAMPVA prescription refill is discontinued, the prescription no longer appears on the Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST].

## 3.1.7 Reject Information Screen

### 3.1.7.1 Display the Next Available Fill Date

The Reject Information Screen displays the next available fill date received in NCPDP field B04-BT.

If there is no data to display for the next available fill date, the information should not display. Otherwise, display between Reject Status and Payer Addl Msg.

The accesses the Reject Information Screen from the Third Party Payer Rejects – View/Process [PSO REJECTS VIEW/PROCESS], Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST], and the REJ action on the Medication Profile Screen of Patient Prescription Processing.

```

REJECT Information
Reject Type      : 229 - Patient Phone Number is- received on NOV 09, 2012@14:08:1
Reject Status    : OPEN/UNRESOLVED - E REJECTED
Next Avail Fill: Nov 20, 2012
Payer Addl Msg   : EMD 1000: CLAIM PAID RX:000004316830FILL:2012-11-09 BIN:610144
                  PCN:TEST
Reason Code      :
+DUR Text        :

```

### 3.1.7.2 Display a Comment for Reject Resolution Required Transfers

The Reject Information Screen now displays a comment to indicate a Reject Resolution Required reject was automatically transferred to the Third Party Payer Rejects – Worklist.

This process mimics the behavior of the override reject that automatically transfers to the Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST].

The user now accesses the Reject Information Screen from the Third Party Payer Rejects – View/Process [PSO REJECTS VIEW/PROCESS], Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST], and the REJ action on the Medication Profile Screen of Patient Prescription Processing.

#### COMMENTS

- NOV 06, 2012@14:34:11 - Automatically transferred due to Reject Resolution  
Required reject code. (POSTMASTER)

### 3.1.7.3 Display the NCPDP Number

The Reject Information Screen now displays the NCPDP number next to the NPI number.

The pound sign (#) has been removed from the NPI label. The Division name is truncated as necessary.

The user now accesses the Reject Information Screen from the Third Party Payer Rejects – View/Process [PSO REJECTS VIEW/PROCESS], Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST], and the REJ action on the Medication Profile Screen of Patient Prescription Processing.

```
Reject Information (UNRESOLVED) Nov 12, 2012@15:18:53      Page: 1 of 2
Division : DAYTON      NPI: 9999999999      NCPDP: 1234567
Patient : OPPATIENT, ONE (282P) Sex: M      DOB: FEB 2, 1982 (30)
Rx# : 2719989/0      ECME#: 000004316830      Date of Service: Nov 12, 2012
CMOP Drug: AMITRIPTYLINE HCL 10MG TAB      NDC Code: 00603-2212-32
```

### 3.1.7.4 Display a Back-Bill Indicator

The Reject Information Screen displays a back-bill indicator for back-billed claims (BB) or billed claims that have been processed through option PRO – Process Secondary/TRICARE Rx to ECME (P2, P2S).

The BACK-BILL indicator is displayed on the same line as the REJECT Information heading. If the reject is for a TRICARE or CHAMPVA patient, the new indicator will follow the TRICARE or CHAMPVA indicator.

The user now accesses the Reject Information Screen from the Third Party Payer Rejects – View/Process [PSO REJECTS VIEW/PROCESS], Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST], and the REJ action on the Medication Profile Screen of Patient Prescription Processing.

```
REJECT Information (TRICARE) BACK-BILL
Reject Type : 229 - Patient Phone Number is- received on NOV 09, 2012@14:08:1
Reject Status : OPEN/UNRESOLVED - E REJECTED
Next Avail Fill: 11/20/2012
Payer Addl Msg : EMD 1000: CLAIM PAID RX:000004316830FILL:2012-11-09 BIN:610144
PCN:TEST
Reason Code :
+DUR Text :
```

### 3.1.7.5 Display Date of Service on Claim

The Reject Information Screen displays the date of service sent on the claim that resulted in the rejection.

This requirement is specific to the Reject Information Screen and there are no changes to the date of service algorithm resulting from this requirement.

The user now accesses the Reject Information Screen from the Third Party Payer Rejects – View/Process [PSO REJECTS VIEW/PROCESS], Third Party Payer Rejects – Worklist [PSO REJECTS WORKLIST], and the REJ action on the Medication Profile Screen of Patient Prescription Processing.

### 3.1.8 Medication Profile Screen

#### 3.1.8.1 New Section Included: OTHER REJECTS PENDING RESOLUTION

The Medication Profile Screen now includes a new section titled OTHER REJECTS PENDING RESOLUTION, which shows prescriptions that had at least one unresolved reject of the following criteria

- Reject Resolution Required projects
- CHAMPVA eligibility (including eC)
- TRICARE eligibility (including eT)

The new section follows the existing section of REFILL TOO SOON/DUR REJECTS (Third Party) and includes billable as well as non-billable prescriptions. In the following example, DUR = Drug Utilization Review.

Medication Profile		Nov 12, 2012@15:28:55	Page: 1 of 3				
OPPATIENT,ONE		<NO ALLERGY ASSESSMENT>					
PID: 705-03-0383P		Ht (cm) : _____ (_____)					
DOB: MAR 3,1983 (29)		Wt (kg) : _____ (_____)					
SEX: MALE							
#	RX #	DRUG	QTY ST	ISSUE DATE	LAST FILL	REF REM	DAY SUP
-----REFILL TOO SOON/DUR REJECTS (Third Party)-----							
1	2719969e	ALBUTEROL SULFATE 2MG TAB	60 A>	11-06	11-06	11	30
2	2719975e	ATENOLOL 25MG TAB	60 S>	11-06	11-07	11	30
-----OTHER REJECTS PENDING RESOLUTION-----							
3	2719970e	AMPICILLIN 250MG CAP	60 A>	11-06	11-06	11	30
4	2719976e	BENZONATATE 100MG CAP	60 S>	11-06	11-10	11	30
-----ACTIVE-----							
5	2719982e	IODIPAMIDE 52% 20ML INJ	1 A	11-06	11-10	11	30
6	2719981e	NITROGLYCERIN 0.4MG SL TAB	1 A	11-06	11-07	11	30

### 3.1.9 Prescription Renew

#### 3.1.9.1 Three-Quarter Days' Supply Calculation Used

The ePharmacy system uses the 3/4 days' supply functionality to calculate a suspense date when using the Renew feature.

### 3.1.10 Edit Prescription

#### 3.1.10.1 NDC Field Displayed on Edit Prescription Screen

The Edit Prescription Screen displays the NDC field and number.

The NDC label and data, formerly displayed only for a released prescription, now displays for all prescriptions regardless of release status. The NDC is shown in Section 2 for an original fill.

#### 3.1.10.2 Edits to NDC Field Allowed

The Edit Prescription Screen NDC number is editable when the prescription was released, and when the prescription had an open reject for a billable claim, regardless of patient eligibility.

The NDC number cannot be edited when the prescription is unreleased, nor when there are no open rejects for the claim. Pseudo-reject codes of eT and eC are excluded from edit if the prescription is unreleased.

The NDC number is editable in Section 2 for an original fill and in Section 20 for a refill.

The edit triggers a resubmitted claim, as it has in the past for released prescriptions.

### 3.1.11 Three-Quarter Days' Supply Calculation

#### 3.1.11.1 Calculated Suspense Days Rounded Up

The VistA ePharmacy now uses the date of service from the most recent successfully transmitted claim and rounds up any partial day to the next full day in order to calculate the suspense days. (For example, 3.1 days becomes 4 days.)

### 3.1.12 NCPDP Claim

#### 3.1.12.1 Format Revised for Quantity of Previous Fill

The Quantity of Previous Fill (531-FV) value is divisible by 1000, inclusive of a decimal if appropriate, and stripped of leading zeros before being displayed via action ARI View Addtnl Rej Info.

### 3.1.13 View Prescription

#### 3.1.13.1 NDC Field Displayed for Original Fill

The View Prescription Screen displayed the NDC field and number for the original fill.

The NDC label and data, formerly displayed only for an original released prescription, now display for all prescriptions, regardless of release and regardless of eBillable status. The NDC label and data are displayed for non-billable TRICARE and CHAMPVA prescriptions.

Rx View (Active)	Jan 04, 2013@12:38:18	Page: 1 of 5
OPPATIENT, ONE	<NO ALLERGY ASSESSMENT>	
PID: 805-02-0282P	Ht (cm): (        )	
DOB: FEB 2, 1982 (30)	Wt (kg): (        )	
Rx #: 2720018\$e (ECME#: 000004316861		
Orderable Item: AMPICILLIN CAP, ORAL		
CMOP Drug: AMPICILLIN 250MG CAP		
NDC: 55370-0880-08		

#### 3.1.13.2 NDC Field Displayed for Refills

The View Prescription Screen displays the NDC field and number in the Refill Log.

The NDC label and data, formerly displayed only for a released prescription refill, now display for all prescription refills, regardless of release and regardless of eBillable status. The NDC label and data now display for non-billable TRICARE and CHAMPVA prescriptions.

Refill Log:						
#	Log Date	Refill Date	Qty	Routing	Lot #	Pharmacist
=====						
1	01/04/13	01/04/13	2	Window		PHARMACIST, ONE
Division: 552		Dispensed: 01/04/13		Released: 1/4/13		NDC: 55370-0880-08