

CONTROLLED SUBSTANCES (CS)

SUPERVISOR'S USER MANUAL

Version 3.0 March 1997

(Revised May 2013)

Department of Veterans Affairs
 Product Development

Revision History

The table below lists changes made since the initial release of this manual. Use the Change Pages document to update an existing manual or use the entire updated manual.

Date	Revised Pages	Patch Number	Description
05/2013	i, ii, <u>44</u> , <u>47-</u> <u>48</u>	PSD*3*76	Updated Glossary with description of patch's new security key PSDRPH
			Updated Index
			J. Owczarzak, Technical Writer; N. Goyal, Project Manager
04/2011	43-44	PSD*3*71	Clarified description of PSD TECH ADV key. Corrected option name in PSD TRAN entry.
			E. Phelps/C. Bernier, Technical Writers; N. Goyal, Project Manager
05/2010	43-44, 47	PSD*3*69	Added description of patch's new security key PSD TECH ADV, and PSD TECH key.
			Added PSD TECH ADV and PSD TECH key to index
			Connie Bernier, Technical Writer; N. Goyal, Project Manager
07/03	All		Updated the manual to Standards.
			Added new Digitally Signed CS Orders Report [PSD DIGITALLY SIGNED ORDERS] and Digitally Signed OP Released Rx Report [PSD DIG. SIGNED RELEASED RX] options to the Production Reports [PSD PRODUCTION REPORTS] menu.
03/97			Original Released Supervisor's User Manual.

i

(This page intentionally left blank for two-sided copying.)

PSD ERROR

This key should be allocated to pharmacy supervisors responsible for maintaining the narcotic vault. This key controls access to reports listing various error and exception conditions generated when entries are filed from the barcode TRAKKER. Also, the holders of this key will receive electronic mail messages created by using the TRAKKER.

PSD NURSE

This key should be allocated to nurses, usually LPNs, who may only receive and administer controlled substances but cannot place the order requests.

PSD PARAM

This key should be allocated **only** to the Inpatient Pharmacy Package Coordinator(s). This lock controls the printing of the Green Sheets and the range of automated dispensing numbers for a dispensing site (vault).

PSD TECH

Allocate this key to control substance technicians. This key controls access to the *List On-Hand Amounts* [PSD ON-HAND TECH], *Transfer Drugs between Dispensing Sites Report* [PSD PRINT VAULT TRANSFERS TECH], and the *Daily Activity Log (in lieu of VA FORM 10-2320)* [PSD DAILY LOG TECH] options on the Technician (CS Pharmacy) Menu [PSD PHARM TECH].

PSD TECH ADV

Allocate this key to specific control substance technicians who perform advance functions. This key controls access to the Receipts Into Pharmacy [PSD RECEIPTS MENU], Dispensing Menu [PSD DISPENSING MENU], Destructions Menu [PSD DESTROY MENU], Manufacturer, Lot #, and Exp. Date - Enter/Edit [PSD MFG/LOT/EXP], *Outpatient Rx's* [PSD OUTPATIENT], Complete Green Sheet [PSD COMPLETE GS], Destroyed Drugs Report [PSD DEST DRUGS REPORT], DEA Form 41 Destroyed Drugs Report [PSD DESTROY DEA41], Destructions Holding Report [PSD DESTRUCTION HOLDING], Add Existing Green Sheets at Setup [PSD EXISTING GS1. Green Sheet Transfer Between NAOUs Report [PSD GS TRANSFER (NAOU) REPORT], Transfer Drugs between Dispensing Sites [PSD] TRANSFER VAULT DRUGS] options on the Technician (CS Pharmacy) Menu [PSD PHARM TECH]. The CS technician may perform all functions of the Outpatient Rx's [PSD OUTPATIENT] option except releasing prescriptions.

PSD TRAN This key should be allocated to the Inpatient Pharmacy

Coordinator(s). This key controls the access to the *NAOU* to *NAOU* Transfer Stock Entries [PSD TRANSFER NAOU] option. Users can copy stock entries from one NAOU into another NAOU or from an AR/WS AOU into

an NAOU.

PSDMGR This key should be allocated to the Inpatient Pharmacy

Package Coordinator(s) or his/her designee. This lock controls the editing of CS files for package set up. This key

locks the Supervisor's Menu options [PSD MGR].

PSDRPH This key authorizes pharmacists to verify and dispense

controlled substance prescription(s). The PSDRPH security key should be given to registered pharmacists working on

controlled substances to honor Drug Enforcement

Administration (DEA) regulations and should not be given to non-pharmacists except in cases where the package coordinator (ADPAC) is not a registered pharmacist.

PSJ PHARM TECH This key should be allocated to pharmacy technicians

handling narcotic orders.

PSJ RNURSE This key should be allocated to nurses who request narcotic

orders, receive, and administer controlled substances on the

wards.

PSJ RPHARM This key should be given to pharmacists dispensing and

receiving narcotic orders.

Satellite Vault An NAOU set up as a secondary dispensing site.

Stock Drug A drug (from the DRUG file) stored in an NAOU.

Stock Level The quantity of a drug stocked in a specific NAOU.

TRAKKER A barcode collection system utilized by scanning barcode

labels or by pressing the key pad on the barcode reader

device.

\mathbf{M}

Management Reports, 25
Manufacturer and Narcotic Information Report, 23
Manufacturer, Lot #, and Exp. Date - Enter/Edit, 18
Mark/Unmark Drugs for Controlled Substances Use, 11
Master Vault, 14
MATH ERROR, GREEN SHEET NOT SIGNED BY NURSE, 27

N

NAOU Inventory Group - Enter/Edit, 18 NAOU to NAOU Transfer Stock Entries, 21 NAOU Usage Report, 28 Narcotic Breakdown Unit/Package Size - Enter/Edit, 18 Narcotic location, 14 Non-VA Drug Placed on Hold for Destruction, 30

0

Orders Filled Not Delivered, 25, 35 OTHER - REFERRED TO SUPERVISOR, 27

P

Pending CS Orders by Dispensing Site, 25, 35 **Pharmacy Dispensing Report**, 36 PHARMACY NAOU STOCK FILE WORKSHEET, 17 Print CS Set Up Lists, 21 Print Inventory Types, 22 Print Pharmacist ID Labels, 33 Print Resolved Errors/Adjustments Log, 32 Production Reports, 35 PSD ERROR, 43 PSD NURSE, 43 PSD PARAM, 5, 11, 43 PSD TECH, 43 PSD TECH ADV, 43 PSD TRAN, 6, 20, 44 PSDMGR, 2, 7, 9, 33, 44 PSDRPH, 44 PSJ PHARM TECH, 44 PSJ RNURSE, 44 PSJ RPHARM, 44

R

reactivate drug_{, 20} reactivate NAOU, 19 **Rx (Prescription) Outpatient Dispensing Report**, 38

\mathbf{S}

Satellite Vault, 14
Set Up CS (Build Files) Menu, 9
Setting up the Controlled Substances package, 5
Show Narcotic Area of Use, 22
Site Parameters, 11
Sort NAOUs in Inventory Group, 21
Stock CS Drugs - Enter/Edit, 16
Stock Drug List(Inventory Type and Location), 23
Stock Drug Print (Stock Level and Location), 36
Stock Drug Print (StockLevel and Location), 22
Supervisor (CS) Menu, 9

Т

Transfer Drugs between Dispensing Sites Report, 37 Transfer Stock Entries, 20 Transferred Green Sheets - Pending NAOU Receipt, 27

U

Under Inspector's Review - Green Sheets, 28 Unscheduled Order Report, 34

\mathbf{V}

VA FORM 10-2321, 1, 35 VA FORM 10-2638, 1, 29, 35, 37 VA FORM 10-3638, 29 VAMCs, 1 VISTA, 1

\mathbf{W}

Ward (for Drug) Transfer, 19 WORKSHEET FOR CREATING, 15