**Globalesm Website Content**

Cuestiones:

* Que es Globalesm?

Empresa de desarrollo de software.

* Que hace Globalesm?

Desarrolla e implementa tecnologias de software para mejora y resolución de problemas recurrentes.

Develop and implement software technologies to improve and resolve recurrent issues.

***We provide solutions making things easier and quicker.***

* A quie va dirigido?
* Emprendedores, pequenos y medianos negocios y organizaciones de gran magnitud.
* Propuesta de valor

Seguimiento continuo desde el inicio al final del proyecto haciendo uso de tecnologias modernas para cumplir con las soluciones establecidas.

* Servicios que ofrece
* Software Development:
* Healthcare Integrations: HL7, DICOM, EDI X12
* Automation & Data Integration:
* Como los puedo contactar?
* [+1 954-225-0940](tel:9542250940)
* [sales@globalesm.com](https://globalesm.com/)
* Globalesm, Inc, Weston, FL 33331
* [www.globalesm.com](http://www.hogash.com/)
* Como es su proceso para el cumplimiento de resultados?
* Planning and strategy
* Design and Development
* Test and Deliver.
* Acerca de la empresa (Información básica)
* Descripcion
* Mision, vision
* Valores
* Con que tecnologias trabajan o han trabajado?
* Cloud Solutions / Continuous Integration
* Azure
* AWS
* Google Workspace
* Jenkins
* Docker
* Backend
* Nodejs / Express
* Java
* Frontend
* React
* Angular
* HTML / CSS
* Javascript
* Databases
* MongoDB
* MySQL
* PostgreSQL

Basic information!

WHO WE ARE & WHAT WE DO?

Globalesm focuses on delivering a powerful cloud-based platform solution for Healthcare Data Integration providing the achievement of substantial improvements in data processing and reliability. Our system gives you the ability to fully understand your operation, monitor and control your system in order to analyze the results delivering the most secure and efficient application.

Mision:

Helps us declare our purpose as a business and serves as the standard in which our actions and decisions will lead us to create a long-term relationship with our customers, create value and make a difference, and inspire moments of optimism and happiness.

Vision

Serves as the framework for the future that our business is looking into and describe what we need to accomplish in order to continue achieving sustainable and quality growth. Be a highly effective, lean and fast-moving organization and be a great place to work where people are inspired to be the best they can be.

Values

The attitude and behaviors that will be required of us to make our vision a reality must be connected with our values which serves as a compass for our actions. Showing and demonstrating: Leadership, collaboration, integrity, accountability, passion, diversity, quality.

Looking forward

The future of our company is working with you, every project & every order accomplished with Globalesm, Inc and our customer fulfill our desire to look forward what is to come. Thank you for being part of it!

Colores:

* Naranja #FA640F
* Morado #02073E
* Verde #3B9128
* Amarillo – Naranja #ffae00

Tipografia

* Poppins
* Bree Serif

Website examples:

<https://www.automatedlogic.com/en/>

<https://www.dglogik.com/>

<https://mango-os.com/>

<https://inductiveautomation.com/>

**SECURITY POLICY:**

**Secure and Safe Shopping**

At Globalesm, Inc we take security seriously. All the way from browsing right down to the final transaction. We shop online too, and we know how important your personal information is to you.

We’ve been in the e-commerce business since its earliest days and have made it our business to continually monitor and adapt to the latest security concerns and policies. We want your shopping experience to be comfortable and worry-free because that’s how we like to shop too!

In our process of creating a secure and safe environment we are able to offer you the highest levels of transaction security available using industry-standard SSL encryption, which, any payment information such as credit card number is transmitted across the Internet in an encrypted (scrambled) form, then decoded when it gets to the server to process the payment.

If you are not the kind of person who worries about being hit by lightning as you’re crossing the street, you probably don’t have to worry that your credit card number will be intercepted on the way to a secure Web site. According to CNN: “The prevalent opinion…is that on-line credit card use is actually no riskier for consumers than traditional ‘low-tech’ transactions.” The same technology that makes on-line purchases possible also makes them just as safe and secure as any standard transaction.

**PRIVACY POLICY:**

Globalesm, Inc takes privacy very seriously. We are not just online merchants but also customers so we can understand the concerns associated with making purchases over the internet. We do everything we can to limit the amount of information that we collect as well as access to that information. Your safety and trust in us always come first.

**Information Collection**

During your checkout process, we collect personally identifiable information, like names, postal addresses, email addresses, etc., when voluntarily submitted by our visitors. The information you provide is used to fulfill your order or a specific request.

**Newsletters**

Our Newsletter system is separate from our shopping system. Because of this, the only information that is used for our newsletters is the email address and name that is provided when someone signs up for the newsletter. This information is stored on a secure third party site which specializes in safe secure mailing lists. Your information will never be sold or distributed in any way.

**Confidentiality & Security**

We are committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure.

**Cookies**

Globalesm, Inc uses cookies to store what is in your shopping cart so that you will not lose your selections if you should lose your connection. Cookies are also used to track activity on our site so that we can better tailor our site to the way our customers are using it. No personal information is stored in these cookies.

**Contests**

No purchase is necessary for our contests. The information that we collect for our contests is what is needed to ensure we can get the prizes to the winners. If you choose to participate in our newsletter program only your email address and name will be stored per the terms of our newsletter policy. Otherwise, information of non-winning entrants is deleted as soon as the contest winner has been selected. This is to protect the Globalesm, Inc community’s privacy. The winner of any contests by accepting the prize consents to Globalesm, Inc’ use of their name, the name of the town they live in, and their state for marketing purposes.

**Outside Sites**

Globalesm, Inc’ Privacy Policy only applies to pages hosted by Globalesm, Inc. Any outside websites we link to likely have their own privacy policy and we are not responsible for any information you may choose to share with said sites.

**Third-Party Web Beacons**

We use third-party web beacons to help analyze where visitors go and what they do while visiting our website. They may also use anonymous information about your visits to this and other websites in order to improve its products and services and provide advertisements about goods and services of interest to you. If you would like more information about this practice and to know your choices about not having this information used by Third-Parties, do not hesitate on contact us.

**Changes to the Privacy Policy**

By using this web site, you consent to the collection and use of your information as we have outlined in this policy and to our terms of service. We may decide to change this privacy policy from time to time. When we do, we will post those changes on the web site so that you are always aware of the information we collect, how we use it, and under what circumstances we disclose it. Please review this privacy policy from time to time so that you will be apprised of any changes.

**SHIPPING POLICY:**

**Globalesm, Inc** welcomes all customer from the US and around the world. We ship to all 50 states. Plus, all destinations in the world serviced by USP, FedEx, US Postal Service or DHL (Customer needs to use own account for DHL).

We have been shipping internationally since 2009! For more information regarding International Orders, please click here.

**Time expectancies:**

All orders for Stock Merchandise received by 1:00pm E.S.T. Monday-Friday should be shipped within 24 hours. **Every effort is made to ensure that your order is sent the day it arrives.**

Next day, 2 days, 3-day select air service does not include Saturday or Sunday. If Saturday delivery is required, please contact us and we will do our best to deliver your items when needed!

\*\*For fraud protection, we will only ship air packages to locations on file with the credit card company. This is for the protection of the cardholder and Globalesm,Inc \*\*.

**Package Tracking/Shipping Notification:**

Prior to shipping, you can track the progress of your order using our Online Tracking Utility. Upon shipment, this utility will display your tracking information, and you will also be sent an e-mail containing tracking information.

**Backorders:**

If your order cannot be shipped due to backorder, you will be notified via email. If an item you want is on backorder, you have a couple options:

Go ahead and order the item now and have it shipped when it’s available

Be notified when the item is available for shipping

The customer is responsible for shipping charges on back ordered items.

**Sales Tax:**

Sales tax is only charged for merchandise shipped to destinations inside Florida, USA.

**When Shipping Via Truck Freight or Common Carrier:**

Machinery and some very large orders may be delivered by a large (18-wheeler, in most cases) truck. The truck must be able to access the place of delivery.

All our shipments are carefully wrapped (and strapped to a skid, if necessary), for added protection.

**\*\*Note any missing items or any damage on the bill of lading, retain a copy, and notify the carrier and us immediately.**

Please inspect all packages upon delivery. Any damages or shortages **MUST** be noted on the bill of lading **at the time of delivery.** Please make sure to retain a signed copy for yourself.

By US commerce law, all damages are the responsibility of the consumer once a delivery is signed for. We will assist as fully as we can. Charges may apply if the customer is not present when delivery is attempted. Lift gate service means the freight is simply lowered to the ground. It is the customer’s responsibility to move it from there. Arrangement for a lift gate delivery may involve an extra day or two shipping time.

\*\*A suggestion for residential deliveries: often we can arrange for you to pick up your shipment from the local terminal of a freight company. So, consider borrowing a truck or trailer or recruiting a friend/relative that has one.

**Packaging Material:**

**An Important note regarding pre-opened packages we ship!**

In order to ensure your item arrives in the best condition possible and to avoid any possible shipping damage, some products may be opened by us before shipped out to you in order to add extra packing material. We open it only to assure your order arrives in the same condition as it was when shipped to us.

*Your product’s safety is our priority!*

**PAYMENT POLICY:**

In Globalesm, Inc we accept a variety list of payment methods, such as:

* Major credit cards: Visa, MasterCard, Discover and American Express.
* Paypal\*
* Amazon Payment
* Wire transfer (note that an additional $30 fee will apply)

*\*PayPal orders are subject to USA, Canada and UK orders only and must have a “confirmed” address with PayPal in order to be processed.*

**RETURN POLICY:**

**100% SATISFACTION GUARANTEE!**

Returns are quick and easy when you do business with Globalesm, Inc. Just contact us at sales@globalesm.com to get your return authorization number. See below for details that apply to your specific purchase.

**30-Day Satisfaction Guarantee (you can return an unused item for any reason!)**

Globalesm, Inc will credit you or provide an exchange for any item returned unused in original carton for any reason within 30 days of original purchase. Items must be in resalable condition, in the original carton, unused.

If you return an item that is offered with free shipping, the original outbound shipping costs will be deducted from your refund and the return shipping is the responsibility of the customer.

**Performance Issues**

In the unlikely event that the item you purchased is defective, the manufacturer will provide a remedy according to its own warranty. Globalesm, Inc makes it easy for you by providing the contact information on our website for each manufacturer. Just click on “Brands” on the left-hand side of the screen, and then click on the manufacturer of your product to instantly get their phone number.

**Damaged Items**

We take care to assure your order arrives in excellent condition. If your purchase arrives with any damage, please contact us. Hold the item and the packaging aside just as you received it. If the item was shipped from our warehouse (versus directly from the manufacturer to you, see “Drop-Shipped Items” below), we will start a claim on your behalf with the shipping company. The shipper may contact you regarding the damage. Please note that it might take them up to 2 weeks to complete the claim. Globalesm, Inc cannot provide a refund or exchange until the claim reaches conclusion.

**Returns / Damaged items:**

If you need to return an item which was purchased from us and which was shipped directly from the manufacturer, please give us a call. We will find out if we can accept the item from you or if the item needs to be returned directly to the manufacturer. In most cases, the manufacturer charges a restocking fee. This fee will vary depending on the manufacturer. You will also be responsible for the return shipping charges unless the return is due to an error on the part of Globalesm, Inc or the manufacturer. If a drop-shipped item arrives damaged, do not sign for it. Please contact us immediately with the deliverer present and we will assist. The restocking fee will not apply if it can be proven that the item was damaged before it reached you.

**Cancellations:**

Requests for cancellations on orders placed through Globalesm, Inc, that contain items that were shipped directly from the manufacturer ( drop-shipped ) are subject to a 30% restocking fee and all return shipping is the customer’s responsibility – this includes shipped items that are refused at the shipping destination.

**Lost Packages**

Lost packages are usually located by the carrier and delivered. To avoid duplicate shipments, replacements will be sent after the claims process is complete. Although we are unable to expedite replacements, please be assured that Globalesm, Inc will work diligently with the carrier to resolve these matters in the most efficient way possible.

**Engine Powered Equipment (Gas or Oil)**

Engine Powered equipment, such as but not limited to, compressors, generators and power washers cannot be returned once it has been gassed or oiled. It needs to be taken to an authorized service center for any repair or technical assistance which may be covered under warranty.

**Factory-Shipped Items and Special Order Items**

May be subject to a 30% restocking fee, as these items are typically not stocked at our store or warehouse and have been shipped by the manufacturer. Also, any shipping costs associated with the delivery or return of the item will be at the customer’s expense.

**Incorrect Shipping Information**

If a package is returned to Globalesm, Inc due to an incorrect shipping address provided by a customer, the customer will be responsible for any additional shipping costs or the return shipping cost as well as the redelivery cost. Globalesm, Inc is not responsible for packages delivered incorrectly due to incorrect shipping information. If the item qualified for our “Free Shipping” promotion, it will not be valid due to the error on the customer’s part, and the customer will be charged for all actual shipping costs.

**\*If there is an error on our part, we will gladly pay for return shipping. In no event will Globalesm, Inc pay for return shipping otherwise.**

**Additional:**

The customer is responsible for sending items back to Globalesm, Inc, including shipping charges. If receiving a replacement item, Globalesm, Inc will charge $9.99 to send a replacement item to the customer.

Your refund will be in the same form that was used for the original payment. Please allow up to 15 days for your refund to be issued.

We will refund you the amount you paid for the item only, excluding shipping.

Globalesm, Inc reserves the right to either deny a refund/exchange or to charge a 30% fee for returned items that:

* Appear used or damaged
* Have been engraved or personalized in any way by the customer
* Were returned more than 30 days after original purchase
* Are on Rebate
* Were special-ordered for the customer
* Were sold as reconditioned items
* Have cut or damaged packaging
* The customer ordered wrong voltage or phase

If an item is returned incomplete, Globalesm, Inc reserves the right to deduct the price of the missing items from your credit.

We are not responsible for manufacturer changes in product or specifications.

**PRICE MATCH POLICY:**

**OUR PRICE MATCH GUARANTEE**

We will not only match the price but we will take off another 10% off the difference for your trouble, understanding and support. We have made every attempt to be competitive. However, if you see a lower price on the web, go ahead and place your online order with us and our Sales Department will go to work and verify and adjust on your in store invoice for you. Please note that your online order and confirmation will not show these price changes but our invoice to you will. This price match applies only if noted prior to or with your online order.

**The only exceptions are:**

* If they are closing out the item(s)
* In store promotions/exclusive packages
* Selling below manufacturer distributor cost
* Items sold out/manufacturers backorder
* Specials, closeouts and/or discontinued items
* Refurbished items or items in different conditions

Please include (in the comments section of the order form):

* URL (web address) of the web product (or store)
* Manufacturer
* Product #
* Product description
* Their price
* Their shipping charges
* Whether or not you would like to be notified 1st or if it’s OK to just adjust the price and ship
* If possible, their estimated delivery time

**We will not only match the price but we will take off another 10% of the difference for your trouble, understanding and support.**

**Note:** As our pricing is very low, we must reserve the right to raise a price if the manufacturer has raised their pricing since the last time we ordered. This is very rare, but it has been happening occasionally mostly because of the volatility in raw material pricing. We will always notify you before we ship if this occurs, giving you the option to accept or cancel your order.

**INTERNATIONAL ORDER INFORMATION:**

Globalesm, Inc has been shipping Internationally over 10 years!

**SHIPPING RATES | SHIPPING CARRIERS**

We utilize the US Postal Service (limited to 70 lbs or about 32 kg) and UPS to locations outside the United States. Just select the service you prefer and hit the apply button, and it will automatically quote a shipping price for you. Please note that the shipping charges provided during checkout may differ from the actual shipping costs which will be charged. It is not until the items are actually packed and placed in a box that we truly know the actual shipping costs. We will contact you if there is a difference that is greater or less than $5.00. If you are not able to get a price during checkout, just choose **“Other (explain in Comments)”** from the Shipping Options drop-down, and a customer service person will get back to you as soon as possible.

Please understand we can’t be responsible for border delays, customs denials, or other delays. The customer takes ownership of merchandise once it ships.

**WARRANTY | RESTRICTIONS | LIMITATIONS**

Please note that any manufacturer warranty may not be valid; manufacturer service options may not be available; product manuals, instructions, and safety warnings may not be in destination country languages; the products (and accompanying materials) may not be designed in accordance with destination country standards, specifications, and labeling requirements; and the products may not conform to destination country voltage and other electrical standards (requiring use of an adapter or converter if appropriate). You are responsible for assuring that the product can be lawfully imported to the destination country. When ordering from Globalesm, Inc, the recipient is the importer of record and must comply with all laws and regulations of the destination country. All our power tools meet US requirements and require between 110-120 volts, but we can’t promise that the tools will meet your country’s regulations (i.e., CSA, CA, or UL approved, etc.). You should check with the manufacturer prior to placing your order. This is your responsibility. Please note that

Note on Rebates: Most mail-in rebate offers are valid for US residents only. Please check the rebate details and forms closely before ordering.

**PAYMENT OPTIONS**

Approved payments for international orders are credit cards and amazon payment. Note: all options require additional time for processing. We also charge an additional $5.00 handling fee for international credit cards, which is added when we process the order (not during checkout in the shopping cart).

We also accept PayPal orders from Canada and the UK. **Note:** addresses must be “confirmed” with PayPal in order to be processed.

**IMPORT FEES – TAXES, DUTIES, AND TARIFFS**

Globalesm, Inc does not add import fees to your order during checkout. International taxes, duties, and tariffs are the responsibility of you, the customer.

**RETURNS**

In the unlikely event the equipment or supply you purchased is defective or you simply want to return within 30 days of the original purchase, it is your responsibility for sending item back to Globalesm, Inc, including shipping charges. Globalesm, Inc reserves the right to either deny a refund/exchange or to charge a 30% fee for returned items that:

* Appear used or damaged
* Have been engraved or personalized in any way by the customer
* Were returned more than 30 days after original purchase
* Are on Rebate
* Were special-ordered for the customer
* Were sold as reconditioned items
* Have cut or damaged packaging

If an item is returned incomplete, Globalesm, Inc reserves the right to deduct the price of the missing items from your credit.

**GOOGLE ANALYTICS TRACKING:**

This website uses Google Analytics to help analyze how visitors use this site. Google Analytics uses “cookies”, which are small text files placed on your computer, to collect standard internet log information and visitor behavior information in an anonymous form. Note the deliberate emphasis of anonymous, as no personally identifiable information, is collected about you unless you explicitly submit that information on this website.

The anonymous information generated by Google Analytics cookies about your use of this website is transmitted to Google – not Globalesm, Inc. This information is processed to compile statistical reports on website activity for this site only. We use these reports to evaluate aggregate visitor usage so that we can optimize the content, and its marketing, to better meet your needs.

**THINGS TO DO: 15/APRIL**

* Finish services pages:
* Healthcare integrations:
* TODO: Define services
* Data Integration:
* Building Automation:
* Software Development
* Get client logos
* Review text information
* Review tool stack we use
* Create policies pages:
* Return policy
* Privacy policy
* Security policy
* Shipping policy
* Price match policy
* Google Analytics Tracking
* International order information