Application and Registration

What are the requirements to be a Tutor-Partner?

Answer:

Ready to join our awesome teaching community? You need to be a Malaysian citizen and hold at least a Diploma in TESL, Education, or Childhood Studies. If you have a degree or higher qualification from any field, we’d love to have you too!

I already completed my Degree but have not received my official transcript yet. Am I eligible to become a Tutor-Partner?

Answer:

Absolutely! You can still join us. Just share your latest transcript or semester results, and you’re good to go!

What criteria are used for selecting applicants for job tickets?

Answer:

We operate on a first-come, first-served basis. Your profile goes straight to the customer as soon as you apply for a job ticket. Remember, customer approval is key, so make sure to pitch yourself brilliantly in the comment field for each job application!

I have applied for a few job tickets, but they are still pending. Why is this?

Answer:

The approval process takes between 12 hours and 5 working days. If you’re shortlisted, our ticket admin will reach out to you directly. Don’t forget to complete the tutor verification process to finalize your application and start tutoring!

What is the next step after my job application has been accepted?

Answer:

First, complete the tutor verification process. After that, we’ll guide you through the steps to get ready for tutoring. Once your first class is confirmed, you’ll get a notification through the app.

Can I apply for multiple job tickets?

Answer:

Of course! Apply for as many job tickets as you feel confident teaching.

What are the class modes offered?

Answer:

We offer two class modes: in-person and online. Check the job ticket for the specific class mode.

Who may I refer to regarding my application’s status as a Tutor-Partner?

Answer:

Reach out to our friendly Tutor Coordinator, Mr. Mutalib, at 0165502580.

Payments

What is the payment structure, and is it administered by Sifututor or the parents?

Answer:

All payments are managed by Sifututor to ensure secure transactions. You’ll be paid based on the hourly rate for completed tutoring sessions, so you can focus on teaching without worrying about payments. For more details, check this link: Payment Structure.

Besides the hourly wage, are there any additional types of payment offered by Sifututor?

Answer:

Yes! We offer two bonuses. Earn RM200 after completing your first 40 hours of physical classes and enjoy monthly bonuses. For more info, check out this link: Bonus Details.

Does Sifututor charge any additional fees?

Answer:

There’s a one-time fee of RM100 upon confirmation of your first class. This fee is reimbursed when you resign, provided you give a one-month notice.

Does Sifututor provide EPF and PERKESO contributions for Tutor-Partners?

Answer:

As a Tutor-Partner, you’re an independent educator with a flexible schedule, so we don’t provide EPF and PERKESO contributions. However, we offer competitive compensation and support resources to help you succeed.

When should I expect my payment to be transferred?

Answer:

Payments are transferred within the first two weeks of the following month.

For the one-time bonus, can I include teaching hours from all students or only from one student?

Answer:

You can include total teaching hours from all students for the bonus.

If I refer Sifututor to my friends, will I receive a referral fee?

Answer:

Yes! Get RM50 for each referral if the referred tutor actively attends classes in their first month after registration.

What are the consequences if I fail to update each class status within the current month?

Answer:

A 10% deduction will be applied, and payment will be held and processed the following month. Remember to submit class payment claims within 2 months from the class date.

Others

Does Sifututor provide training for their Tutor-Partners?

Answer:

Yes! We regularly hold tutor training sessions to ensure all Tutor-Partners are competent and confident.

Is Sifututor considered the employer for Tutor-Partners?

Answer:

Nope, you’re your own boss! Sifututor just manages and administers your tutoring experience.

Can Tutor-Partners claim expenses for petrol, tolls, and teaching materials?

Answer:

These expenses are covered within the hourly wages provided to Tutor-Partners.

Can I be a part-time Tutor-Partner with Sifututor?

Answer:

Absolutely! Whether you’re full-time or part-time, we offer flexible tutoring opportunities for everyone.

Will Sifututor provide teaching materials, or do I need to prepare them myself?

Answer:

You’ll need to prepare your own teaching materials, but our tutor coordinator is always here to guide you!

What does "sessions" refer to in the Sifututor app?

Answer:

"Sessions" refer to the number of tutoring sessions per student per month. The ticket provides details on the required hours for each session.

What is the difference between long-term and short-term classes?

Answer:

A long-term class has no set duration, while a short-term class lasts a maximum of 3 months.

Is there any report that I need to submit for the students?

Answer:

Yes, you need to submit two reports: the Student Evaluation Report and the Student Progress Report through the Sifututor app.

What is the procedure if I want to resign?

Answer:

Give one month’s notice to both your customers and the tutor coordinator.

Is it possible for the class duration to differ from the student’s package?

Answer:

It’s crucial to match the class duration with the student's package. Report any deviations or additional classes to the Tutor Coordinator immediately.

How can I determine the schedule for the class?

Answer:

The job ticket indicates the preferred time and day for the student’s class. You can also specify your available dates and times in the comment section to help coordinate the schedule.

Do I need to replace classes that cannot be completed within the current month?

Answer:

Yes, replacement classes must be made in the following month with confirmation from the student’s parent/guardian.