# **Heath-Vonn Styles**

9201 University City Blvd Charlotte, NC 28223

(704)605-8412 | LinkedIn: www.linkedin.com/in/heath-vonn-s-b1b942120 | Email: hstyles@uncc.edu

#### EDUCATION:

## University of North Carolina at Charlotte, Charlotte, NC

August 2018-Present

BS in Computer Science | Concentration: Web and Mobile Applications | Minor: Mathematics | Expected Graduation Date: December 2020 MS in Information Technology | Concentration: Emerging Technologies | Expected Graduation Date: December 2021 Cumulative GPA: 3.345 / Major GPA: 3.57

## TECHNICAL SKILLS:

 $\textbf{Languages:} \ \ \textbf{HTML, CSS, Java, Swift (iOS, Mobile Application Development), Javascript , JQuery (Entry level), SQL (Early Entry), Sketch (Early En$ 

Applications: Microsoft Powerpoint, Microsoft Excel,, Xcode, github

Github: <a href="http://charismac.github.io/LignumPulse/">http://charismac.github.io/LignumPulse/</a> (Team Project)

https://flame3950.github.io/WavyBabyProductionsCollab/ (Independent Project / Summer 2019)

### WORK EXPERIENCE:

# **UNC Charlotte OneIT- Client Engagement**

Aug 2020 - Present

Desktop Support/ Tech Assistant, Location: Charlotte, NC

- Reimaged Mac and Microsoft desktops and laptops
  - Performed CPU and Mac desktop installs, inclusive of RAM upgrades
  - Issued tickets using Cherwell software to assure proper management of client requests

## **UNC Charlotte College of Computing and Informatics**

April 2019 - Aug 2020

Technical Solutions Office Student Technician, Location: Charlotte, NC

- Reimaged Mac and Microsoft desktops and laptops
- Performed CPU and Mac desktop installs, inclusive of RAM upgrades
- Issued tickets using Cherwell software to assure proper management of client requests

## CIBC FirstCaribbean International Bank

July 2018

Summer Student, Location: Nassau, Bahamas

- Organized documents which allowed for easier accessibility of documents
- Sorted files to help speed up customer service
- Copied documents which were issued to other CIBC branches

## Nassau Airport Development (NAD)

July 2017

Summer Student, Location: Nassau, Bahamas

- Programmed digital airline display monitors for easier travel navigation
- Repaired CPU issues to maintain proper business operations
- Fixed printer connection issues to maintain proper business operations

# STUDENT INVOLVEMENT:

# -National Society of Black Engineers(NSBE):

• Region II | University of North Carolina at Charlotte | Charlotte, NC |

October 2018- Present Fall 2017- Spring 2018

• Region III | University of The Bahamas | Nassau, Bahamas |

• Activities: Community Outreach, Fundraising, NSBE 44th Convention

-Intramural soccer

October 2018-December 2018

-Volunteer Note Taker 2019 January 2019- May

-UNC Charlotte Cultural Ambassador

November 2020 - November 2020

## ACHIEVEMENTS:

National Society of Black Engineers Firepit competition/ NSBE 44th Convention / Pittsburgh, Pennsylvania

March 23rd, 2018

Placed 3rd overall