Heather Marsh

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EDUCATION:
Bachelor of Sciences, Computer Science, December 2023, Old Dominion University, Norfolk, VA
Minor: Cybersecurity GPA: 3.44
- **Member,** August 2020 – December 2023, Patricia and Douglas Perry Honors College, Old Dominion University
- **Dean's List,** Fall 2020, Spring 2021, Spring 2022, Fall 2023

EXPERIENCE:
Assistant Hall Director, January 2024 – Present, Old Dominion University
- Serves in the nightly and weekend on-call rotation for a residential campus of approximately 5,100 students.
- Assists in the development and implementation of community experiences that addresses the needs of students in a diverse living-learning environment.
- Serves as a hearing officer for the Office of Student Conduct & Academic Integrity for the adjudication of residence hall policy violations.
- Utilizes the StarRez information database to manage updates and reports to the assignments team in a timely fashion.

Resident Assistant, March 2022 – December 2023, Old Dominion University
- Promoted and preserved an environment conducive to academic success.
- Planed and implemented floor and hall activities and encouraged residents to create and implement activities.
- Demonstrated care and support for all students of the residential community.

Desk Receptionist, August 2021 – March 2022, Old Dominion University
- Maintained a positive and provided customer service and support, responded to customer inquiries and questions, resolved customer problems.
- Promoted and sustained an environment conducive to academic success.
- Handled Housing and Residence Life correspondence, phones, and email, and responded to residents and families.

RELEVANT COURSES:
- Introduction to Artificial Intelligence
- Introduction to Theoretical Computer Science
- Introduction to Software Engineering
- Object-Oriented Programming and Design
- Data Analytics and Big Data

ORGANIZATIONS:
- **Member,** August 2020 – Present, The Association for Computing Machinery Women, Old Dominion University
- **Member,** January 2023 – Present, Advocacy Committee, Student Staff Advocacy Society, Old Dominion University

SKILLS:
- *Social Media*: Facebook and Instagram, LinkedIn
- *General Computer*: Proficient with Microsoft Word, Excel, PowerPoint, Google Programs
- *Programming*: C++, Java, Python, Linux, JavaScript, HTML, and CSS
- *Other*: Interpersonal, Adaptable, Able to thrive in Group Projects/Settings, Adaptive Learner, Conflict Resolution, Time management