

HEATHER ACKERMAN

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WORK EXPERIENCE

Owner

North Country Transportation

January 2019 to September 2020

- Oversee day to day operations, receive all incoming company calls, hire and schedule drivers
- Execute payroll, billing, accounting, and taxes
- Maintain vehicle records following state regulations
- Apply for and maintain all legal licenses and contracts

Irrigation Technician/ Landscaper

Carl's Irrigation

June 2016 to September 2020

- Train new employees and manage the crew
- Dig trenches, install sprinkler heads, connect sprinkler lines, do service repairs as needed
- Install edging, spread and level mulch and rock, plant shrubs, lay sod
- Keep parts, tools, and work truck organize

Security Officer/ Report Writer/ Dispatcher

Grand Casino Hinckley

August 2013 to November 2014

- Write accurate and detailed reports
- Coordinate with managers, surveillance, other departments, and law enforcement as needed
- Answer, respond to, and record phone and radio calls
- Patrol assigned areas and look for suspicious activity and safety concerns



EDUCATION

Certificate in Full Stack Web Development

University of Minnesota-Twin Cities

September 2020 to December 2020

Certificate in Start Your Own Business Program

Stratford Career Institute

November 2018 to April 2019



SKILLS

MongoDB	Express.js	React	Local Storage
CSS	MySQL	AJAX	Heroku
JavaScript	Bootstrap	JSON	HTML5
Node.js	Git	JQuery	API's



ASSESSMENTS

Attention to Detail — Highly Proficient

July 2020

Identifying differences in materials, following instructions, and detecting details among distracting information.

Full results: [Highly Proficient](#)

Following Directions — Expert

July 2020

Following multi-step instructions.

Full results: [Expert](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.



GROUPS

Grandy Lions Club

September 2017 to Present

"Every journey begins with a single step. One act of service, one encouraging word, one gift of generosity is often all it takes to bring hope where it's needed most." -Lions Clubs International Foundation