# Heather Hyer



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heatherhyer.github.io/portfolio

#### Education

Utah Valley University—3.82 GPA

Graduating April 2020 (Junior)

- Majoring in Software Engineering with a specialization in Web and App Development,
  minoring in Computer Science and in Digital Media
- \* Relevant courses: Algorithms and Data Structures, Web Programming, Software Engineering
- \* Skills acquired: JavaScript (jQuery), HTML, CSS, C++, Python, C#, Adobe Creative Cloud

## Work Experience

Quality Assurance Engineer Intern/Student Engineer—Family Search

May 2018 — Present

- \* I collaborate with a front-end web development team to ensure the release of a quality product.
- I've worked with members of several teams to perform integration testing, prepare for a major release, and present demos of the product for upper management.
- \* I have learned JavaScript and use it to create automated Protractor tests for several products.
- \* I've become familiar with and learned how to adhere to Agile software development practices.
- \* I've gained experience with Quality Assurance testing principles and best practices.
- \* I started as a temporary intern, and was then hired on part-time as a student engineer.

Math Tutor/Teacher's Aide—Lumen Scholar Institute

March 2017 - April 2018

- \* I assisted students with online technology, tutored K-12 students in math, and assisted teachers.
- \* I organized curriculum on Canvas, and facilitated live-interactive classroom learning.
- \* I taught basic coding skills to elementary school students in a semester-long course.

Technical Support Analyst—ServerPlus

*Summer 2015* 

\* I helped customers troubleshoot internet connectivity issues.

### Service and Leadership

- \* Member of the UVU Honors Program
- \* Member of the Society of Women Engineers (SWE)
- \* Member of the UVU Developers Club
- Volunteer at Orem Family Support and Treatment Center
- \* Previous THS Community Council Student Delegate

#### Hobbies and Interests

- \* Culinary arts
- \* Foreign language (fluent in Spanish)
- Sports: badminton, ice skating, rock climbing, kickboxing, martial arts
- \* Promoting tech education