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# **Decision-based Design: Utility Theory**

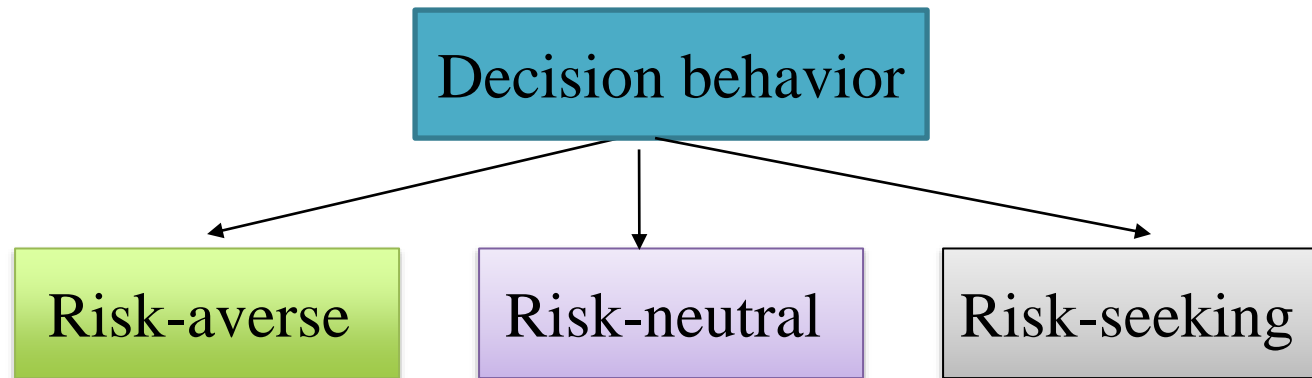
Prof Chris Hoyle

ME 615 Spring 2020

# What are we going to measure: Risk-Preference Attitude



- Not all people select the same action when faced with the same decision situation.
  - One important reason for making different choices is that the decision makers have different attitudes about taking a risk.
  - Their risk preferences influence their view on the potential outcomes.



# Risk-preference Attitude (contd.)



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- Decision makers who base their **decision solely on the highest expected payoff** or the lowest expected cost, i.e. on expected-value, are **risk-neutral**.
- Decision makers who are willing to take on additional **risk for higher payoffs** are **risk-seeking (risk prone)**.
- Decision makers who are **not willing to take on additional risk** for higher payoffs are **risk-averse**.

# Lottery Method for Utility Function Formulation



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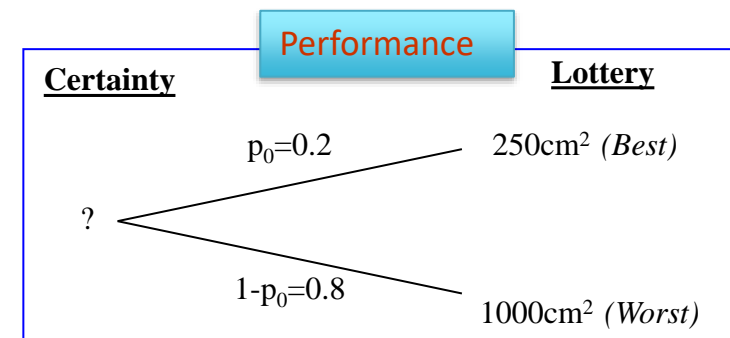
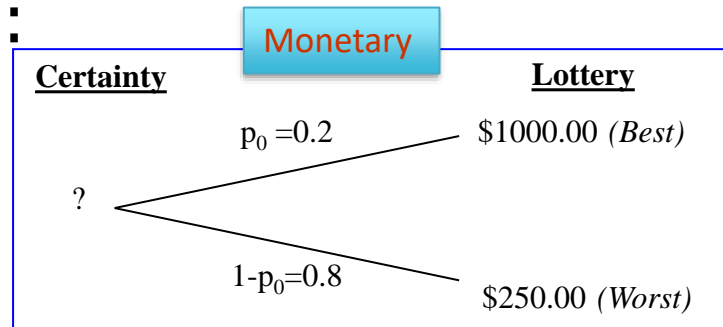
- Using properties 1-3, we can now create a methodology for estimating utility functions.
- We will use the “lottery” method for measuring risk preference attitude.
  1. Ask a series of questions in which the user expresses his/her “indifference” point for a **lottery** vs. a **certain** sum of money. *The indifference point is a measure of utility (property 1)*
  2. From the answers, we can create a plot of utility vs. value. We can choose the scale of the utility *(property 3)*
  3. With this plot, we can compute the utility for lotteries not assessed in the original interview *(property 2)*

# Lottery Method for Utility Function

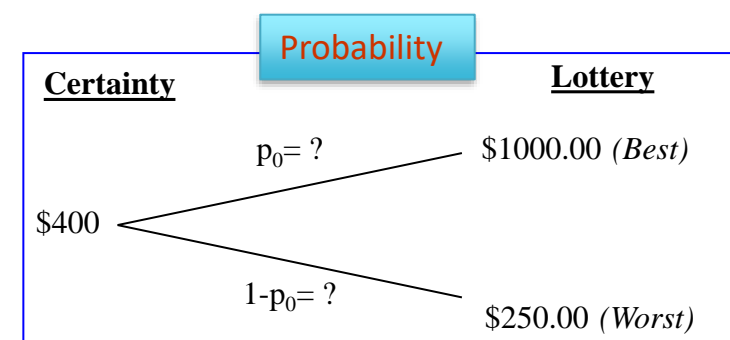
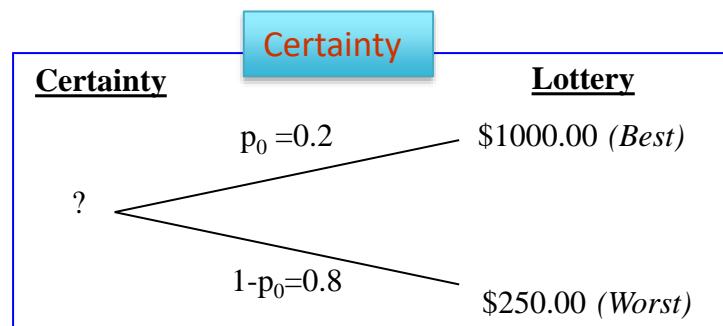


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- Can conduct the lottery for both monetary and performance measures:



- Can ask the lottery questions both in terms of certain equivalent or probability

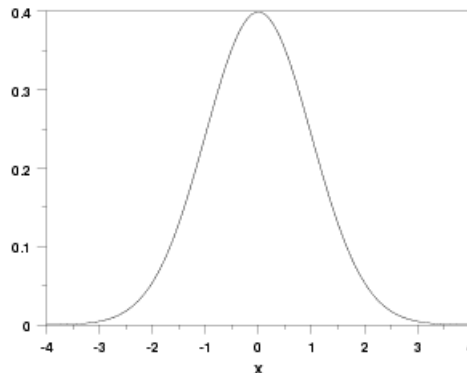


# Lottery vs. Uncertainty



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- Note that in developing the utility curve, we utilize **discrete probabilities**:
  - Outcome A with probability  $p$
  - Outcome C with probability  $(1-p)$
- In our discussion of uncertainty, we focused upon **probability distribution functions**:



- We will develop utility theory with discrete probabilities and then apply to continuous pdfs.

# Steps in Creating a Utility Curve



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1. Define the “Best” and “Worst” outcomes.
2. Determine approximately even spaced lotteries.
3. Compute the expected values of the lotteries:
  - $E[x] = \sum_{i=1}^n x_i p_i$
4. Normalize the  $E[x]$  to create  $E[x]_N$ 
  - $\frac{E[x] - worst}{(best - worst)}$
5. Ask the respondent for the “Certainty Equivalent” (CE) of the lottery.
6. Plot Normalized Expected Value  $E[x]_N$  vs. the Certainty Equivalent CE.
7. Fit a parametric curve to the experimental curve.

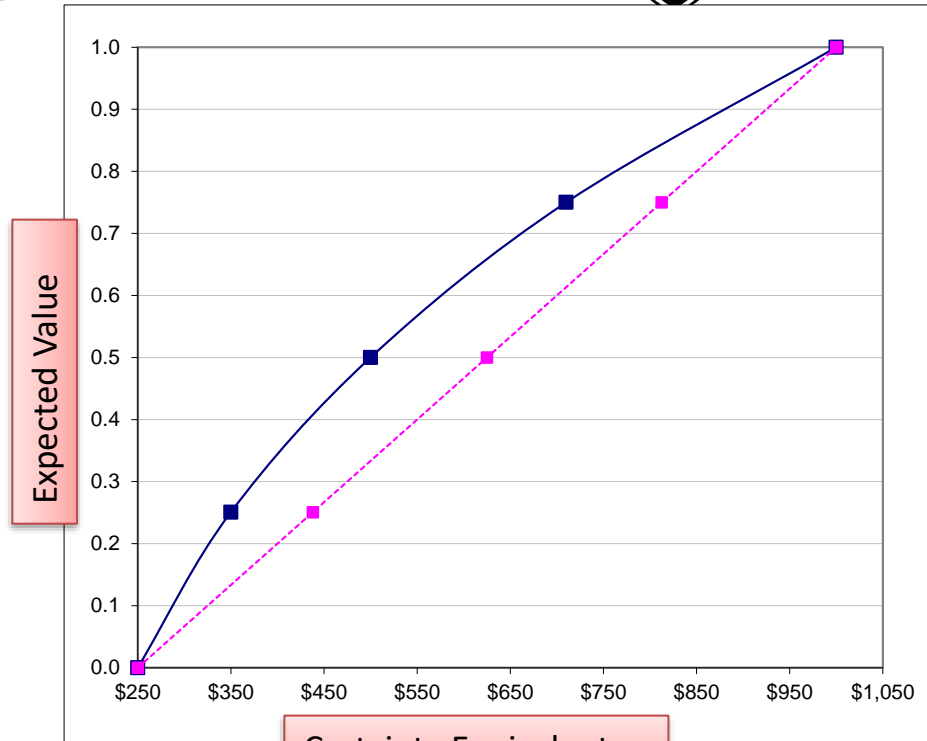
# Lottery Method for Utility Function



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1. Define the “Best” and “Worst” outcomes.
  - Best = \$1000
  - Worst = \$250
2. Determine approximately even spaced lotteries
3. Compute the expected values of the lotteries:  $E[x] = \sum_{i=1}^n x_i p_i$
4. Normalize the  $E[x]$  to create  $E[x]_N: \frac{E[x] - \text{worst}}{(\text{best} - \text{worst})}$
5. Ask the respondent for the “Certainty Equiv.” (CV) of the lottery
6. Plot Normalized Expected Value  $E[x]_N$  vs. the Certainty Equiv. CE.

Krishnamurti (2007)



Best	Worst	E(x)	Normalized	Certainty
0	(1)*250	250	0.00	250
(.5)*625	(.5)*250	438	0.25	350
(.5)*1000	(.5)*250	625	0.50	500
(.5)*1000	(.5)*625	813	0.75	710
(1)*1000	0	1000	1.00	1000

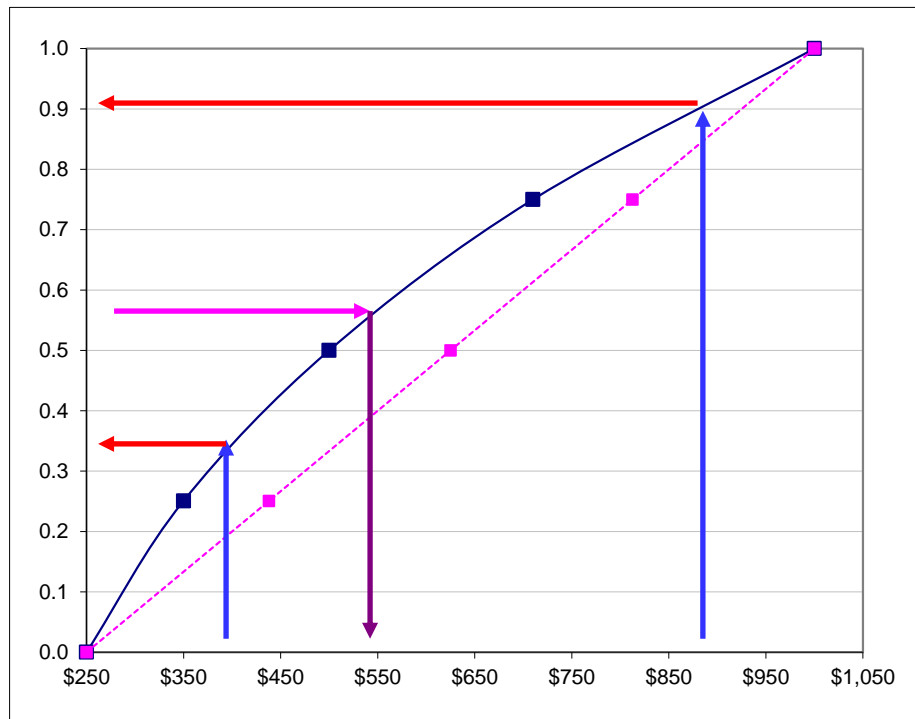


# Finding the utility and certainty equivalent



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- With our utility function determined, we can find both the **Utility** and **Certainty Equivalent** for lotteries not considered previously:
  - For example, what is the utility for a lottery as follows  
*0.4 probability of gaining \$900 vs. 0.6 prob of gaining \$400*



$$u(s) = p_0 \cdot u(x_H) + (1 - p_0) \cdot u(x_L)$$

Example:

$$u(s) = 0.4 \cdot u(\$900) + 0.6 \cdot u(\$400)$$

$$u(s) = 0.4 \cdot (0.91) + 0.6 \cdot (0.35) = 0.57$$

Certainty Equivalent:

$$u^{-1}(0.57) \approx \$540$$

$$E(\text{Lottery}) = \$600$$

# Utility for a state lottery



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- *Washington State Lotto:*
  - *Odds of winning:* 1 in 6,991,908
  - *Jackpot:* \$1.6 MM
  - *Expected Return:*  $[\text{Jackpot} * \text{Prob}(\text{winning Jackpot})] + 0 = \$0.22$
  - *Cost of ticket:* \$1 for 2 plays or \$0.50/play

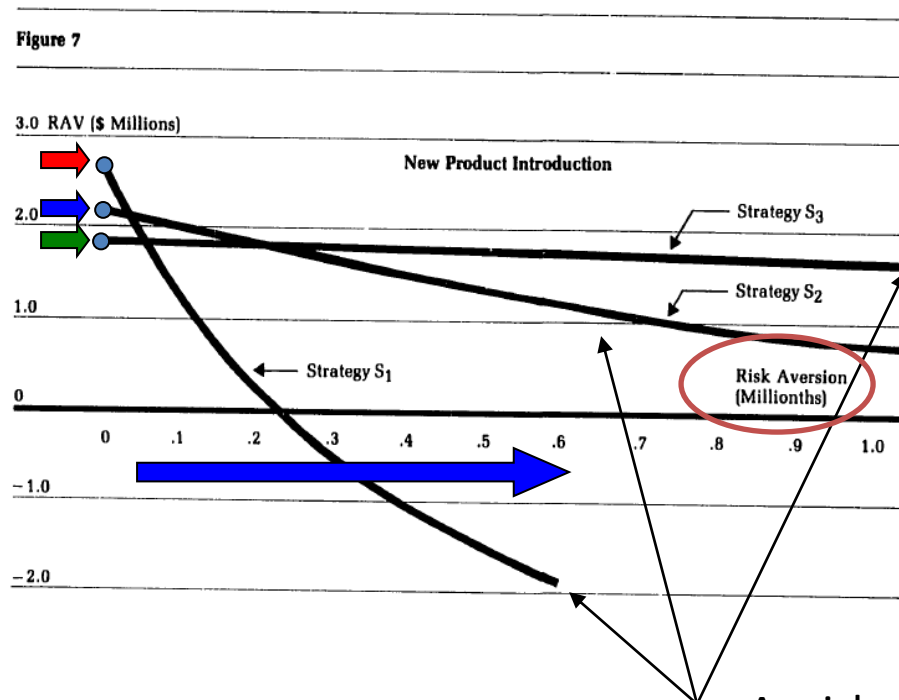
Best	Worst	E(x)	Certainty
$(1.43\text{e-}7) * 1.6 \text{ MM}$	0	\$0.22	<b>\$0.50</b>

- Why does anyone play the lottery?

# Effect of Risk Attitude on Selection



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Strategy S<sub>1</sub>: High Uncertainty

Strategy S<sub>2</sub>: Medium Uncertainty

Strategy S<sub>3</sub>: Low Uncertainty

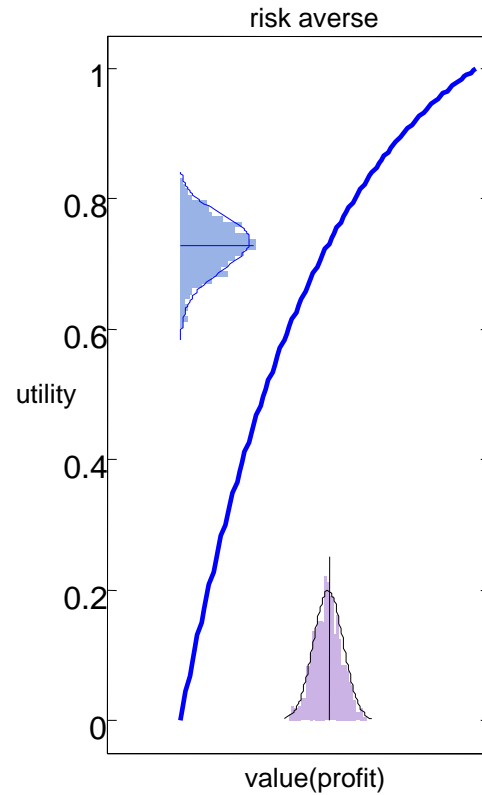
As risk aversion (seeking) increases, the Risk Adjusted Value of the attribute approaches the “worst” (“best”) outcome.

Cozzolino (1979)

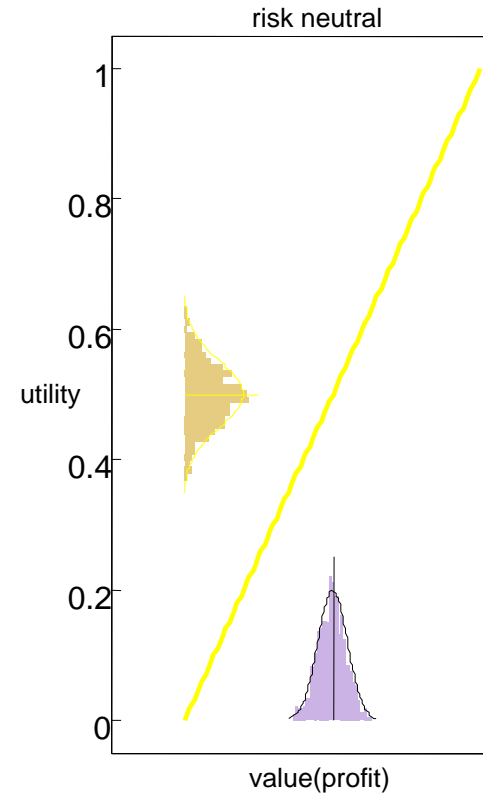
# Risk Averse, Risk Neutral & Risk Seeking



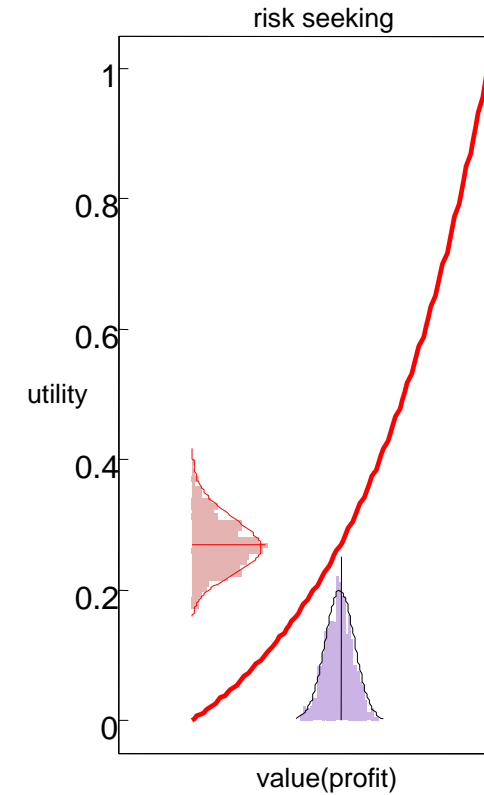
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**Risk Averse**



**Risk Neutral**



**Risk Seeking**

# Some Issues to consider



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- The “best” and “worst” outcome:
  - Use of reasonable or current best and worst outcomes
  - Use of constrained best and worst outcomes
  - *It seems that the use of the constrained best/worst outcomes is the most reasonable approach.*
- Constraints:
  - Could create a utility function for constraints, but the utility curve will have a strange shape and the lottery will be hard to conduct.
  - Preserve constraints but cast them as reliability constraints

# Alternatives to lottery evaluations for Risk Attitude



- Determine risk aversion coefficient (e.g.  $c$ ) from previous decisions (Cozzolino, 1979).
  - Back out the risk aversion coefficient from previous decisions made in similar situations, or
  - “Calibrate” the utility curve to match previous decisions.
  - *Assumes the new situation is sufficiently similar to the previous situations.*
- Use psychometric tests (Van Bouysset, 2012):
  - Give decision makers a psychometric test and determine risk attitude by the answers given on the test.
  - *A standard method for converting test results to  $\rho$  does not exist.*
- Use rules of thumb (Howard, 1988)
  - Values of  $\rho$  which are proportional to  $\sim 6\%$  of net sales, or
  - Approximately 100% to 150% of net income, or
  - Approximately 1/6 of equity.
  - *There do not appear to be rules of thumb for engineering design risk.*

# Fitting the curve: Standard Utility Function Forms



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- Standard Utility Function Forms
  - Quadratic:  $u(x) = a + bx - cx^2$
  - Logarithmic:  $u(x) = x + c \cdot \ln(x + b)$
  - Exponential:  $u(x) = a - b \cdot e^{-c \cdot x}$
- Only the **Exponential Form** (except for linear) has constant risk aversion property (constant local risk aversion) (Pratt, 1964).

$$r(x) = -\frac{u''(x)}{u'(x)} = c$$

- For this reason, the exponential form is a good “default”

# Fitting Utility functions using the Exponential Form



- Convert  $x$  to  $u(x)$  using the exponential form:
  - For preferences monotonically increasing over  $x$  with risk aversion  $\rho$ :

$$u(x) = \begin{cases} \frac{\exp [-(x - \text{Low})/\rho] - 1}{\exp [-(\text{High} - \text{Low})/\rho] - 1}, & \rho \neq \text{Infinity} \\ \frac{x - \text{Low}}{\text{High} - \text{Low}}, & \text{otherwise,} \end{cases}$$

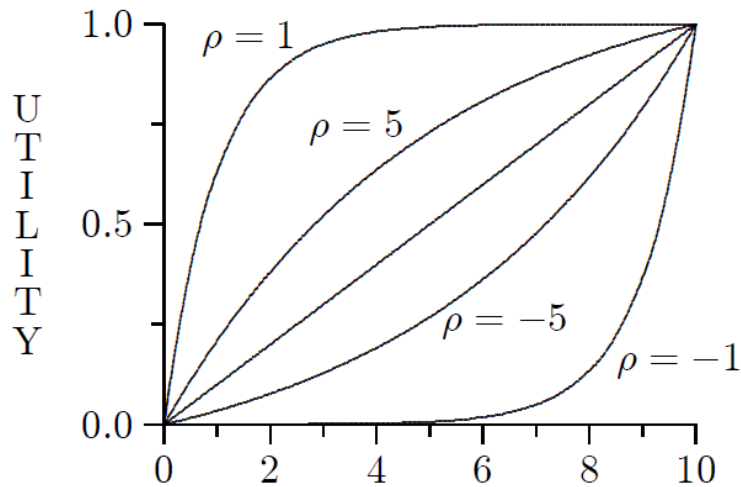
- For preferences monotonically decreasing over  $x$  with risk aversion  $\rho$ :

$$u(x) = \begin{cases} \frac{\exp [-(\text{High} - x)/\rho] - 1}{\exp [-(\text{High} - \text{Low})/\rho] - 1}, & \rho \neq \text{Infinity} \\ \frac{\text{High} - x}{\text{High} - \text{Low}}, & \text{otherwise,} \end{cases}$$

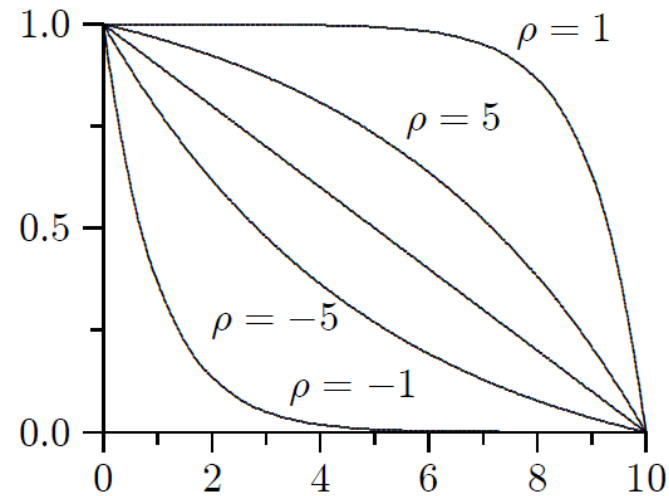


# Fitting Utility functions using the Exponential Form

- The shape of the utility function will vary based upon the risk aversion coefficient  $\rho$ :
  - As  $\rho$  approaches **infinity**, the decision maker is **risk neutral**
  - As  $\rho$  approaches **-1**, the decision maker becomes more **risk seeking**
  - As  $\rho$  approaches **1**, the decision maker becomes more **risk averse**



a. Increasing Preferences



b. Decreasing Preferences

# Fitting Utility functions using the Exponential Form



- Taking the expected utility  $E[u(x)]$ :
  - The **expected value of  $x$** :
    - $E[x] = \sum_{i=1}^n x_i p_i$  *discrete*
    - $E[x] = \int_{-\infty}^{\infty} x \cdot pdf(x) dx$  *continuous*
  - The **expected utility of  $x$**  (by Property 2):
    - $E[u(x)] = \sum_{i=1}^n u(x_i) p_i$  *discrete*
    - $E[u(x)] = \int_{-\infty}^{\infty} u(x) \cdot pdf(x) dx$  *continuous*

# Fitting Utility functions using the Exponential Form



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- Computing the certainty equivalent CE:
  - For preferences monotonically increasing over  $x$ :

$$CE = \begin{cases} -\rho \ln E[\exp(-x/\rho)], & \rho \neq \text{Infinity} \\ E(x), & \text{otherwise} \end{cases}$$

- For preferences monotonically decreasing over  $x$ :

$$CE = \begin{cases} \rho \ln E[\exp(x/\rho)], & \rho \neq \text{Infinity} \\ E(x), & \text{otherwise} \end{cases}$$

# What is the utility function doing?



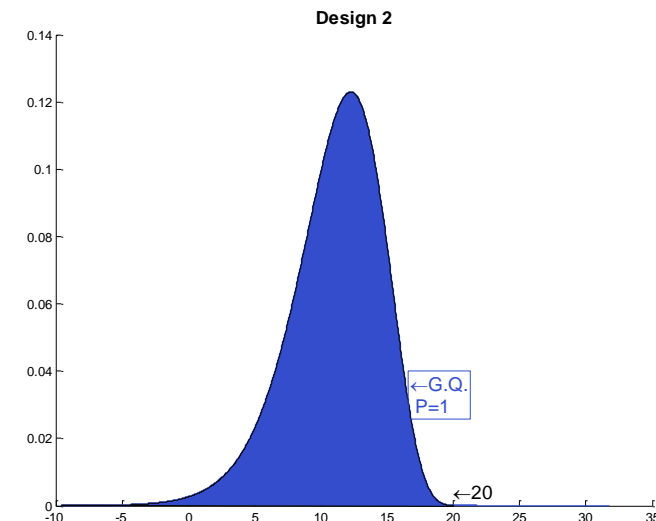
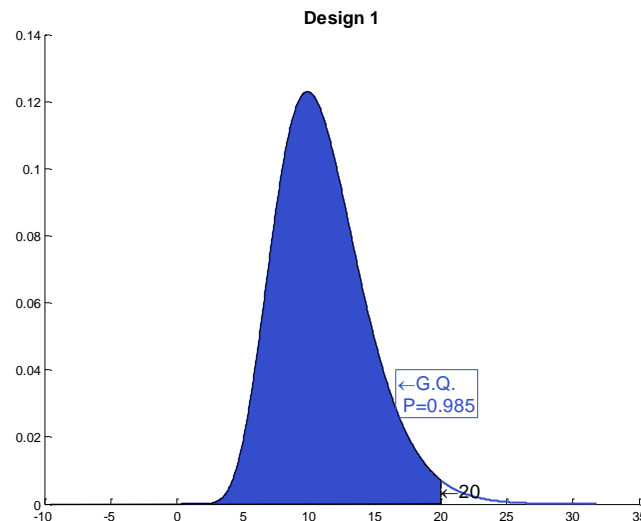
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- In effect, the utility function is **weighting outcomes**
- The **expected utility** is then the **mean of utility**, just like the expected value is the mean of the outcomes.
- The certainty equivalent is then a transformation from the utility scale to the original scale.
  - *View the certainty equivalent as the "penalized mean" or "risk adjusted value".*
  - If "**more is better**", then the penalty for risk will result in a CE **less than the mean value** if attitude is risk averse.
  - If "**less is better**", then the penalty for risk will result in a CE **more than the mean value** if attitude is risk averse.

# Examples



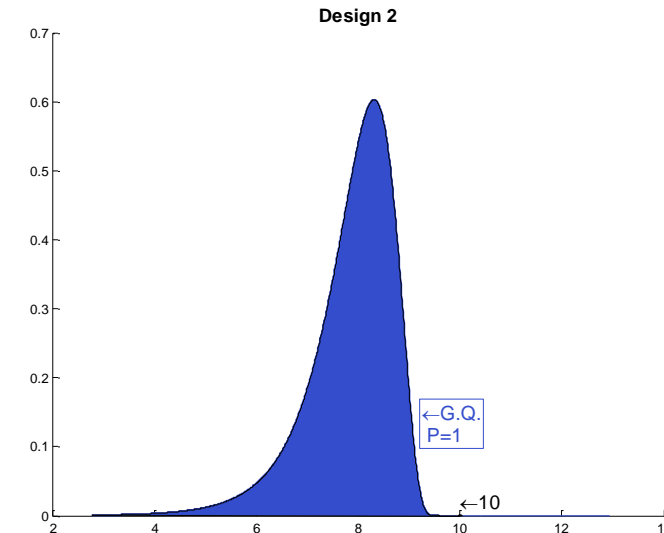
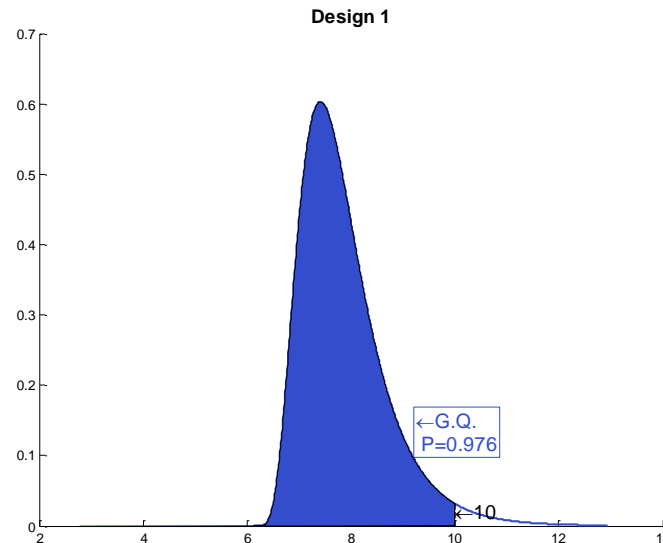
- Motor Design weight: *Less is better*
  - Expected Value of Weight = 11.0855
    - D 1 Expected Utility/CE Risk averse attitude ( $r = 20$ ): 0.9623/11.7316
    - D 2 Expected Utility/CE Risk averse attitude ( $r = 20$ ): 0.9629/ 11.6351
    - D 1 Expected Utility Risk neutral attitude ( $r = \infty$ ): 0.7609/11.0855
    - D 2 Expected Utility Risk neutral attitude ( $r = \infty$ ): 0.7609/ 11.0855
    - D 1 Expected Utility Risk Seeking attitude ( $r = -20$ ): 0.4128/10.5358
    - D 2 Expected Utility Risk Seeking attitude ( $r = -20$ ): 0.4170/10.4377



# Examples



- MotorDesign HP: *More is better*
  - Expected Value of HP = 7.8652
  - D 1 Expected Utility/CE Risk averse attitude ( $r = 20$ ): 0.6443/7.8476
  - D 2 Expected Utility/CE Risk averse attitude ( $r = 20$ ): 0.6442/7.8468
  - D 1 Expected Utility Risk neutral attitude ( $r = \infty$ ): 0.5865/ 7.8652
  - D 2 Expected Utility Risk neutral attitude ( $r = \infty$ ): 0.5865/ 7.8652
  - D 1 Expected Utility Risk Seeking attitude ( $r = -20$ ): 0.5272/ 7.8836
  - D 2 Expected Utility Risk Seeking attitude ( $r = -20$ ): 0.5271/7.8828



# Stochastic Dominance



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- **First Order Dominance**

- Gamble A has first-order stochastic dominance over gamble B if for any good outcome  $x$ :

- A gives at least as high a probability of receiving at least  $x$  as does B,
    - For some  $x$ , A gives a higher probability of receiving at least  $x$ .

$$P[A \geq x] \geq P[B \geq x] \text{ and for some } x, P[A \geq x] > P[B \geq x]$$

- Decision makers will prefer A to B regardless of risk attitude.

- **Second Order Dominance**

- For two gambles A and B, gamble A has second-order stochastic dominance over gamble B if:

- A is more predictable (i.e. involves less risk) than B,
    - A has at least as high a mean as B

$$E[(A)] \geq E[(B)]$$

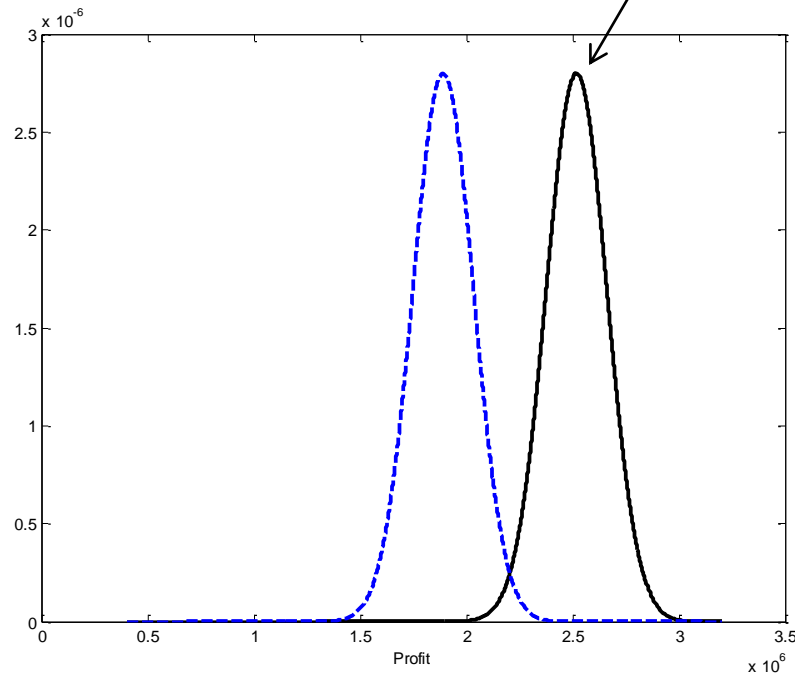
- Risk averse decision makers will prefer A to B

# Stochastic Dominance Examples (More is better)

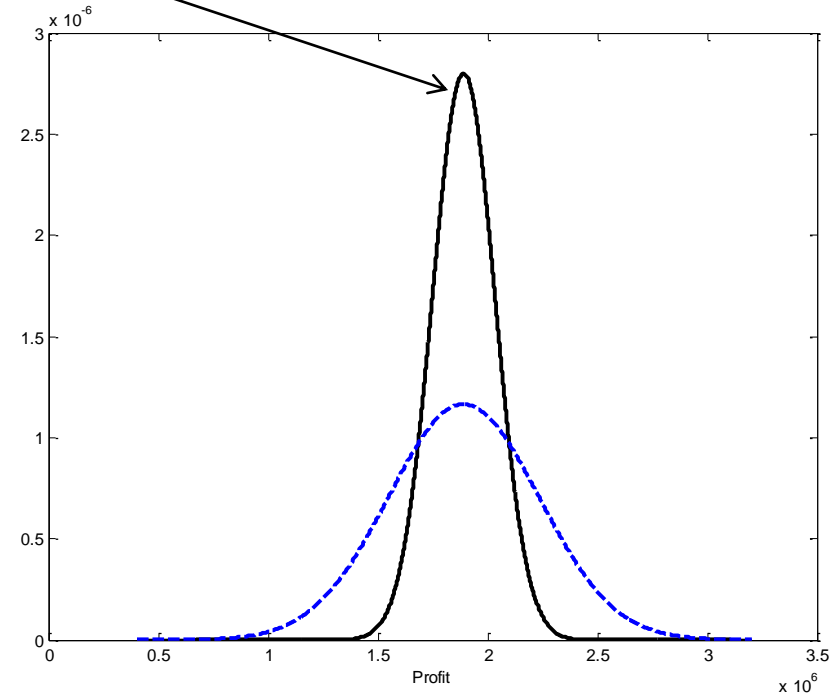


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Preferred Design



First Order Stochastic Dominance



Second Order Stochastic Dominance



# Criticisms of Expected Utility theory



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- **The axioms are too strong:** Do rational decision makers really need to obey these axioms?
  - Axioms seem to hold better for engineering design situations than personal decision making.
- **No action guidance:** To create the utility function, one needs to have a defined set of preferences. The output of the expected utility method is a mathematical formulation of the preferences you provide to the method.
  - This isn't an issue for us since we are seeking to automate the design selection process.
- **Has no meaning without risk:** The utility function requires risky outcomes and has no means for measurement without risk.
  - This isn't an issue for us since we are specifically interested in decisions under risk.

# Criticisms of Expected Utility theory



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- **Uncertain probabilities:** Do we know the probabilities for all outcomes?
  - If we are dealing with epistemic uncertainties, probabilities are subjective. For aleatory uncertainties, probabilities are quantified.
- **Lotteries are based on monetary outcomes:** The lotteries were developed considering small sums of money. In engineering design, we have lotteries of design attributes
  - We can bypass the lottery method and base the risk attitude on previous decisions made in similar situations.
- **Assumption of trade-off:** It is assumed that we can be indifferent between a certain outcome and a lottery.
  - Only use utility theory for metrics which represent goals or preferences.



**What if there are multiple decision makers?**

# Paradox due to Aggregating Multiple Decision Makers

Remember Transitive Preference Axiom?

$A \succ B$  and  $B \succ C$  implies  $A \succ C$

Voters	Elections		
	A vs. B	B vs. C	A vs. C
I <sub>(A&gt;B&gt;C)</sub>	A	B	A
II <sub>(B&gt;C&gt;A)</sub>	B	B	C
III <sub>(C&gt;A&gt;B)</sub>	A	C	C
Result	$A \succ B$	$B \succ C$	$C \succ A$

I = Designer  
II = Boss  
III = Customer

*Group preference can be intransitive*

**Conclusion: Cannot aggregate group preferences**



**What if there are multiple criteria?**

# Paradox due to Aggregating Multiple Criteria



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Remember Transitive Preference Axiom?

$A \succ B$  and  $B \succ C$  implies  $A \succ C$

Criterion	“Elections”		
	A vs. B	B vs. C	A vs. C
I <sub>(A&gt;B&gt;C)</sub>	A	B	A
II <sub>(B&gt;C&gt;A)</sub>	B	B	C
III <sub>(C&gt;A&gt;B)</sub>	A	C	C
Result	$A \succ B$	$B \succ C$	$C \succ A$

I = Weight  
II = Horse Power  
III = Cost

***Multi-criteria preference can be intransitive***

**Conclusion: Cannot aggregate preferences of multiple criteria**

# Social Choice Theory



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- The problems of multiple decision makers and criteria are generally referred to as social choice theory.
- Kenneth Arrow studied the problem and created **Arrow's General Possibility Theorem** or **Arrow's Impossibility Theorem**:
- There are four properties for social choice as he defined.

# Arrow's Impossibility Theorem Properties



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- Unrestricted Domain states that each criterion or preference i.e., the measure of value that facilitates rank ordering of alternatives, should be unrestricted.
- Pareto Optimality states that if every criterion or person ranks alternative A before alternative B, then the set of criteria/people as a whole should rank alternative A before alternative B.
- Independence of Irrelevant Alternatives (IIA) states that the rank order of an alternative should not depend on the alternative set:
  - If alternative A is ranked before alternative B then A should still be ranked before B when alternative C is added (or removed from consideration).
- Non-Dictatorship states that the results cannot simply mirror that of any ONE single person's preferences (or one criterion) without consideration of the other voters (or criteria).

Arrow showed that a function does not exist to satisfy all four properties



# What does this mean?



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- **Group Preference:**
  - Cannot create a “group” utility function
  - Can create individual utility functions
  - In the “random utility” method, we can use individual utility functions to predict choices made, and aggregate the *choices*.
- **Multi-criteria Preference:**
  - There are multiple ways to formulate the multi-criteria or multi-attribute problem, but they each have some issues to address.

# Limitations of Aggregation of Design Preference



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- **Weighted Sum Method**  $u(x_1, \dots, x_n) = \sum_{i=1}^n w_i x_i$ 
  - *Straightforward way to create a utility function as a function of multiple criteria.*
  - Could suffer from the voting paradox covered earlier.
  - Weights are generally subjective.
- **Multi-Attribute Ranking (Borda Count)**
  - *The alternatives are ranked on each attribute according to some ranking and point scheme.*
  - Could suffer from the voting paradox covered earlier.
  - Outcome is a function of the ranking/point scheme

# Limitations of Aggregation of Design Preference (cont)



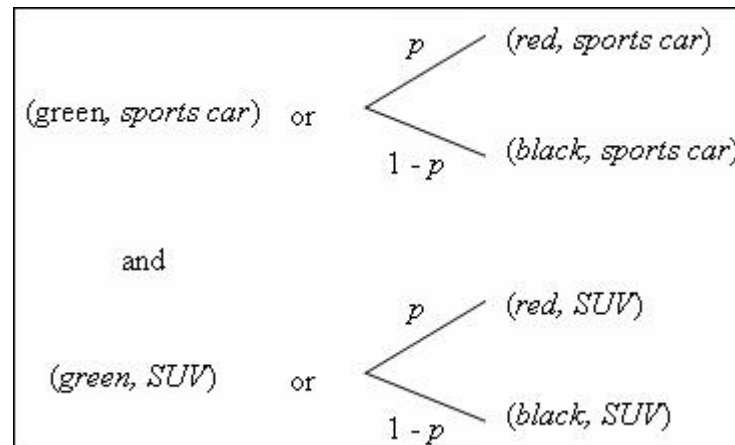
- The multi-attribute utility (MAU) function

- A specific utility function formulated for multiple criteria:

$$U(X) = \frac{1}{K} \left[ \prod_{i=1}^n (K k_i u_i(x_i) + 1) - 1 \right]$$

the  $k_i$  are single attribute scaling constants, and  $K$  is normalizing constant

- For each criteria, **independence is required** regarding preference, which is different from functional independence.
- The  $k_i$  and  $K$  are determined using multi-attribute lotteries:



# Recommendations



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- Arrow's theorem states that we cannot create a group utility function, unless we relax one of the properties.
  - **Group preference**
    - Operate as one (i.e. relax the non-dictatorship property) and decide upon a single utility function.
  - **Multiple Criteria**
    - Use the multi-attribute utility (MAU) function with its challenges.
    - Use a single criterion (i.e. relax the non-dictatorship property) that is broad enough to cover your selection criterions:
      - Profit
      - Winning a race
      - Maximizing performance
- and treat the remainder of criteria as constraints.