Sample User Scripts

Ba'yen application

Pre-Interview Script

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Hello, my name is Samaher, and I'm a student working on a new application to assist students and teachers reach each other more rapidly. I was simply curious about your experience with the application.

This interview should take no more than 20-30 minutes. Is it acceptable to you? Would it be okay with you if I voice record our session before we begin? The chat will be recorded for future reference. It will not be disseminated.

I'm going to ask you some questions, so feel free to respond fully and share your experiences! You can also pass if you don't feel comfortable answering a question. We're just interested in learning more about your experience.

As I previously stated, the goal of this interview is to learn about your personal experience with the product.

Teacher Interview Script

Introduction

- ***To start off, can you tell me a little bit about yourself?***

  Sure, my name is Farah, I am an Arabic teacher, interested in linguistics and i have a YouTube channel to explain some Arabic lessons. I love the untraditional way of teaching Arabic. My goal is to let students enjoy and love what they are learning, because love creates creativity.

- ***Are you currently working?***

  Yes, I am.

- ***How long have you worked as a teacher?***

  I have been working since 2014.

- ***How did you become interested in what you do?***

  When I was child, the Geographic teacher was my role model.

Questions about job

- ***What was your first role?***

  I was teacher assistant.

- ***Where did you start working?***

  I was working in a private school.

- ***Are you thinking of changing your job, and why?***

  Yes, I am thinking of moving to state school, in order to increase my income.

- ***Have you ever used any application or websites during your teaching, tell me more about your experience?***

  Yes, I did use the "My school" platform during the pandemic. The website was really hard to use at the beginning, for both teachers and students, because we have to schedule the classes in the calendar daily, and the submission of homework is really hard as it only accept a specific type and size of the files, to most student prefer to use whatsapp to send their homeworks.

- ***If there is a new application, that lets you schedule the meeting in the appropriate times you choose. Will you use this app?***

  Yes, I will use this, because I love to try new applications and gain new experience.

Student Interview Script

Introduction

- ***To start off, can you tell me a little bit about yourself?***

  Sure, I'd be glad to. my name is Ahmed and I am 17 years old. I want to study multimedia major at university. I occasionally work as a freelancer.

- ***What are you working on as a freelancer?***

  I'm photographer

- ***Wow it's great! How long have you worked as a photographer?***

  I've always enjoyed photography, but I started working as a photographer a year ago.

- ***Do you go to work every day? How do you balance your study with your work?***

  I do not work on a regular basis; there is no specific time, but I manage my schedule to work with clients who want me to work over the holidays, as I am concerned about my academic standing.

Questions about job?

- ***What is your academic condition? Are you having difficulties?***

  I am about to graduate from high school. Yes, I struggle in some subjects because I want to pass with excellent marks so that I may attend university.

- ***How did you get help for the difficulties you face in your studies?***

  I get help from friends or a tutor, and I occasionally watch classes on YouTube.
- ***Where can you find tutors? Did you have trouble finding a tutor?***

  from relatives. Yes, I find it difficult sometimes, as I don't know the teacher's assessment or if the way he described it is appropriate for me.
- ***Can you tell me a positive or negative experience you had with tutors?***

  Yes, I did hire a tutor to assist me study for my final exams. He was late at the agreed-upon hour, which made me uncomfortable, and on other days I couldn't understand how he explained it. I couldn't find another tutor since it was difficult to find one and I was short on time.

- ***Have you ever used a application or a website to help you discover the ideal tutor?***

  No, but I am using a website that includes explanations of the lessons.

- ***If there is a new application, that help you discover the ideal tutor and lets you schedule the classes in the appropriate times you choose. Will you use this app?***

  Of course, I will be the first to use the app. I'm excited to try it.