

The results from the SQL query:

| Conversion Rate | Average Registration and First Time engagement | Average First Time Engagement and Purchase |
|-----------------|--|--|
| 11.29% | 3.42 | 26.25 |

Due to the absence of historical conversion rate data for the platform, we rely on industry benchmarks to assess performance. According to multiple online sources, a conversion rate above 10% is considered excellent, as the industry standard typically ranges between 2% and 5%. Based on our results, the platform has a conversion rate of **11%**, indicating strong performance in converting users and acquiring new customers.

Regarding the average time between registration and first-time engagement, the data shows a **very low average of around 3–4 days**. This suggests that users begin engaging with the platform quickly after signing up, which is a positive sign. A short delay between registration and engagement often reflects a user-friendly experience that captures users' interest early on and keeps the platform top of mind.

On the other hand, the **average time between first engagement and first purchase is about 26 days**, which is relatively long. This may indicate that students are either waiting for better offers before subscribing or that the initial content isn't compelling enough to prompt an earlier purchase. This insight could be useful for refining the content strategy or marketing approach to encourage earlier conversions. For example, it's possible to offer exclusive offers to students early on when they start using the service.

It may also be valuable to further analyze user behavior by segmenting students based on region, acquisition channel, or course topic to identify patterns in engagement and purchase timing. Additionally, it's important to note that this analysis captures only the first engagement and first purchase—some users may interact with the platform multiple times before making a decision. Future analyses could incorporate such patterns for a more comprehensive understanding of user behavior.

It's also worth noting that because we used averages to calculate engagement and purchase timing, the results may be skewed by outliers—students who took unusually long to engage or purchase can disproportionately impact the overall figures. Median values or trimmed means could provide a more robust alternative in future analyses.

