## بسم الله الرحمن الرحيم



# Restaurant Management System

## **Introduction:**

Dear Developer, I hope you're doing well! Based on the following user story, you are tasked with building a database application for a **Restaurant Management System** using **Microsoft SQL Server Database**. This system will streamline restaurant operations by managing menus, orders, reservations, and staff efficiently.

## **Abstract:**

Hello, my name is Ahmad. I own a restaurant and want to digitalize my operations to improve efficiency and customer satisfaction. The system should include:

- A comprehensive menu management feature.
- A streamlined order and billing process.
- A reservation system for customers.
- A staff management feature for roles, shifts, and attendance.

Additionally, I want to track restaurant performance by analyzing sales, order trends, and staff productivity.

# **User Story**

## 1. Entities and Features:

- Menu: Includes items with a name, category, price, availability, and optional discounts.
- o **Order**: Includes table number, customer name (optional), order date, status (e.g., pending, completed), and total amount.
- **Reservation**: Includes customer name, contact details, number of guests, reservation date, and table number.
- o **Staff**: Includes employee name, role (e.g., chef, server), shift timings, attendance, and contact details.

#### Admin Features:

- Manage menu items, categories, and discounts.
- Oversee staff roles, shifts, and attendance.
- Generate reports on sales, staff performance, and reservations.

## Customer Features:

- View the menu and place orders.
- Make table reservations.
- Provide feedback and rate their dining experience.

#### 2. Functionalities:

- o Menu items can belong to multiple categories (e.g., "Vegan" and "Appetizers").
- o Orders may include multiple items with quantities.
- o Reservations should prevent table overbooking.

#### **Database Queries**

## 1. Retrieve Menu by Category:

• Write a query to fetch all items under a specific category, including name, price, and availability.

## 2. Daily Sales Report:

o Implement a query to calculate total sales, broken down by menu items and categories, for a specific date.

## 3. Reservation Schedule:

 Create a query to list all reservations for a selected date, including customer details and table assignments.

#### 4. Staff Attendance:

o Write a query to fetch attendance records for all staff over a specific timeframe.

#### Database Views

#### 1. Available Menu Items View:

 Create a view to display all currently available menu items, including category and price.

## 2. Daily Reservations View:

o Implement a view to show all reservations for the current day, including table numbers and customer contact details.

### 3. Sales Summary View:

 Create a view summarizing sales by menu item and category, along with total revenue.

#### Stored Procedures

#### 1. Add New Order:

• Write a stored procedure to add a customer's order, including items, quantities, and calculating the total amount.

## 2. Manage Reservations:

 Implement a stored procedure to add or update reservations, ensuring no table is double-booked.

## 3. Generate Staff Report:

 Create a stored procedure to generate a report of staff attendance and performance metrics.

## 4. Update Menu Availability:

• Write a stored procedure to update the availability status of menu items based on inventory or business decisions.

# **Implementation Requirements**: Please Follow this instruction while developed this Project

## 1- Build ER – Diagram

# 2- Create Word Document to implement following

- a- The scope of the project
- b- The Mandatory object
- c- The Software Type and the functionality follow in the system
- d- Summarize the Objects
- e- Summarize the Objects Relationships

- 3- Build Data base System using SQL Command and Follow the Normalization Pattern
- 4- Build the necessary DB configuration and constraints depends on the system questions
- 5- Fell Free To add any additional feature to the system
- 6- remember to add dummy data for testing purpose

# **Acceptance Criteria**

- 1- Each Entity Must have a Primary Key and Make it's Identity
- 2- Ensure about applying check constraints and Default at least for 2 properties in each table
- 3- Configure the relation using foreign key constraints and use cascade
- 4- Submit SQL Scripts
- 5- Submit SQL Backup File (Data tier applications)
- 6- Submit Word Document
- 7- Submit ER Diagram

With The best Wishes From Your Trainer Jasser Alshaer

\*fell free to ask questions about any thing

<sup>\*</sup> remember you will be the best