HECTOR MENDEZ

Software Engineer



hectorricardomendez@gmail.com



In hectorricardo



WORK EXPERIENCE

Google LLC (California, USA)

Software Engineer Level 4, March 2021 — Present Day

- Worked in the Connect Cases team, a product that allows Google representative agents to handle and manage incoming customer support requests and cases.
- Designed and implemented several features, going through formal and thorough review processes.
- Work activities span across all the full-stack software engineering spectrum: frontend, backend, databases, alerting, monitoring, deployment, releases, version control, and documentation.
- Participated in oncall rotations to protect the system from outages and maximize its availability as possible.
- Mentored junior teammates and helped them ramp up.

Kalypso, A Rockwell Company (Monterrey, Mexico)

Technical Consultant, January 2017 — March 2021

- Developed IoT apps using the PTC ThingWorx platform.
- Authored the open source thingworx-connect npm library to develop Thingworx web apps.
- Designed and implemented frameworks and libraries for internal use to help colleagues streamline their product development processes.
- Created automated unit test cases to ensure the quality of the delivered products to the client.



PROJECTS

Vocalizer Singing App

Mobile app, Personal Project, June 2018 — Present day

- Developed a multi-platform singing app for Android and iOS to help singers practice their lessons.
- Studied requirements from singers and teachers, showed the app progress and implemented their feedback.
- Created the front-end with React-Native and used native code to build the music generating engine.
- App currently published on the app stores and updates with new features and bug fixes are constantly released.



PROFILE

Engineer focused not only on developing high-quality products, but also on the nonfunctional requirements of the deliverables. Documentation, maintenability, coding standards, and best practices are equally as important as functionality or efficiency.





EDUCATION

M.Sc. in Computer Science

University of Texas at Austin Austin, Texas, USA August 2022 — Present Day

B.S. Computer Science

Tecnologico de Monterrey Monterrey, Mexico 2012 - 2016Exchange at EPFL, Switzerland

IB Diploma Programme

Monterrey, Mexico 2010 - 2012Best of class Award



LANGUAGES

Spanish (Native) **English** (Advanced) French (Level B2)