

Privacy Policy

Effective Date: July 19, 2023

At BitFlow, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information provided to us when you visit our website, interact with our services, or share project details with us. By accessing and using our website and services, you consent to the practices described in this policy.

1. Information We Collect

a. Personal Information: When you interact with us, we may collect personal information such as your name, phone number, email address, and other relevant identifying details.

b. Project Details: If you share project details with us, we may collect and store information related to the project to better understand your requirements and provide the requested services.

2. How We Use Your Information

a. Provide Services: We use the personal information you provide to offer our services, communicate with you about your projects, and respond to your inquiries.

b. Communication: We may use your email address and phone number to send important updates, notifications, and project-related information.

c. Improve User Experience: Your project details and interactions help us analyze trends and improve our services to better meet your needs.

3. How We Share Your Information

a. Third-Party Service Providers: We may share your information with trusted third-party service providers like emailjs.com, who assist us in managing communications and delivering services. These providers are bound by confidentiality agreements and are not allowed to use your information for other purposes.

b. Legal Requirements: We may disclose your information if required by law, court order, or government request, or to protect our rights, privacy, safety, or property.

4. Data Security

We take reasonable measures to safeguard your personal information from unauthorized access, disclosure, or alteration. While we strive to protect your data, we cannot guarantee complete security due to the inherent risks associated with data transmission over the internet.

5. Third-Party Links

Our website may contain links to third-party websites or services. We are not responsible for the privacy practices or content of these third-party sites. We encourage you to review their privacy policies before providing any personal information.

6. Children's Privacy

Our website and services are not intended for children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that we have inadvertently collected personal data from a child under 13, we will take appropriate steps to delete it.

7. Changes to this Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with the updated effective date. We encourage you to review this policy periodically to stay informed about how we collect, use, and protect your information.

8. Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or the handling of your personal information, please contact us at this.user.null@gmail.com.

By using our website and services, you agree to the terms and conditions outlined in this Privacy Policy. Thank you for choosing BitFlow.