

COMMUNITY CONNECT – HOUSEHOLD HELPER PLATFORM

“Connecting households with trusted service providers”

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The Problem

- Hard to find verified plumbers, electricians, carpenters, cleaners, mechanics
- Users face delays, poor quality, and overcharging
- Providers miss customers & struggle with manual scheduling
- No single trusted platform for booking services



Proposed Solution

- Search & book nearby providers instantly
- View ratings, reviews & availability
- Digital history of bookings & payments
- Real-time notifications for updates



Existing vs Proposed Technology

Existing Technology:

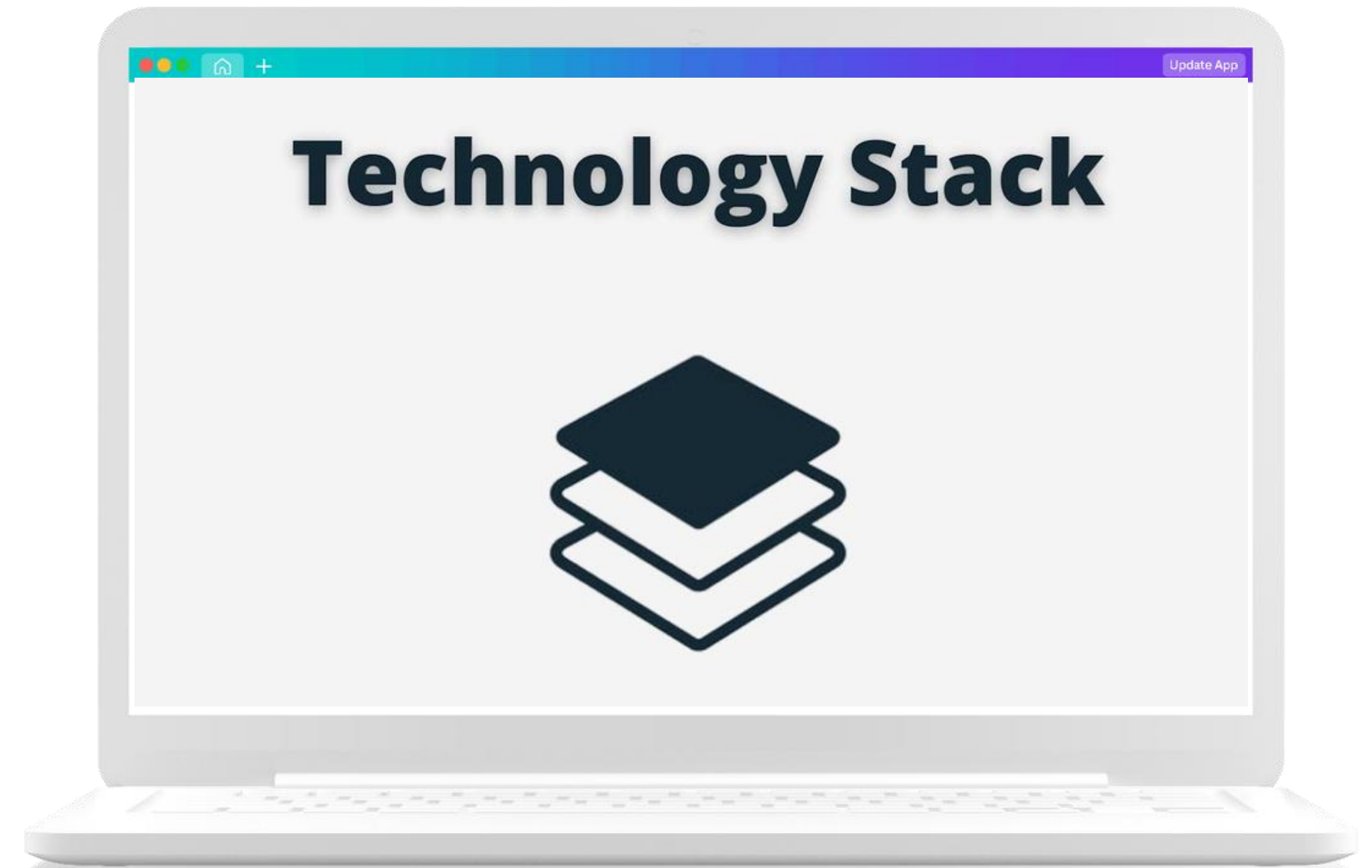
- Search through word-of-mouth, ads, or local shops
- Manual scheduling with Excel sheets & registers
- No ratings, reviews, or proper service tracking

Proposed Technology:

- Real-time search & instant booking of verified providers
- Digital tracking of bookings, payments & service history
- Transparent ratings & reviews for better trust

Tech Stack

- **Backend:** Node.js + Express.js with MongoDB Atlas for data storage.
- **Frontend:** React.js with TailwindCSS for better UI.
- **Mobile App:** Flutter for cross-platform access by the users.



Impact of the System

- Quick, reliable access to trusted helpers
- Builds transparency & stronger community trust

- Increased business for service providers prevent missing entries.
- Promotes digital adoption for everyday household services

Thank you