



ABOUT ME

I am a Senior ICT Project Manager with 25 years of professional work experience in the field of ICT.

During my ICT career I have been responsible for tens of successfully led and delivered customer projects in various business environments and sectors.

I am experienced and competent in leading and managing medium to large scale ICT-projects and programmes on a national and on an international level.

As a person I am dutiful, open, efficient and reliable Project Manager with a service-oriented mind-set. As a Project Manager I work always in professional manner and take good care of all project stakeholders.

I've strong academic track record with two Master's degrees and one Bachelor's degree from different fields of science and engineering. My education has given me self-confidence and versatile skillset to successfully lead projects and people in ever-changing ICT and business environments.

SOCIAL WEB LINKS:

LinkedIn:
<https://www.linkedin.com/in/heikkikantanen/>

Github:
<https://github.com/Heikkimk/resume/blob/main/Resume.pdf>

PERSONAL DETAILS:

Date of birth
02 Sep 1977

Nationality
Finnish

Marital status
Common-law marriage

LANGUAGES:

FINNISH

ENGLISH

SWEDISH

REFERENCES:

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HEIKKI KANTANEN

SENIOR ICT PROJECT MANAGER

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heikki.kantanen@gmail.com

EMPLOYMENT HISTORY:

SOLITA
Helsinki
2025

Project Lead

TELIA / TELIA CYGATE
Helsinki / Pasila
Jan 2021 - Jan 2025

Senior ICT Project Manager

Primary skills:

- Project leadership and project management.

My responsibilities:

- Project planning and scope definiton, stakeholder management, resource planning, resource allocation and project team management
- Project budget management, finance oversight, customer invoicing
- Risk management and issue resolution, quality assurance and performance monitoring, timeline and milestone tracking, client communications and steering group reporting.

Customer projects led by me:

- Transiton and acquisition of five municipalities' ICT systems, operations and datacenter infrastructure
- StoraEnso: Service Now Integra on project (towards ITIL based ICT service model).
- YLE: Cloud Transi on project.
- Fennovoima: ICT project planning / NDA.
- Yliopiston Apteekki: Nation-wide WLAN+WAN-Network renewal and transi on project.
- Orion: Security informa on and event management system deployment project.
- Other ICT project customers included: Sweco, Consolis, YIT, TTL

TIETO / TIETEVRY
Helsinki Haaga / Espoo Keilaniemi
Sep 2012 - Jan 2020

Senior Project Manager

My projects in Tieto were ICT system development and deployment projects, systems integration projects, digital transformatio projects, cybersecurity projects and large scale DC network projects off-shoring ramp-up projects.

Projects led by me were ranging from small to large in scope (from 3 persons to 70 persons) and time-wise from 3 months to few years.

- OP Bank: Full scale data center disaster recovery testing project.
- OP Bank: Vendor Web development and upgrade project.
- OP Bank: SQL to PAAS Transformation project.
- OP Bank: SEPA compliance project.
- Ilmarinen: Master Data Management deployment project.
- Ilmarinen: Ilmarinen ISAM Access renewal and deployment project.
- LähiTapiola: Citrix upgrade project.

TIETO
Espoo / Kilo
Feb 2009 - Feb 2012

Project Manager

During my time as a Project Manager in Tieto I led ICT customer projects in Finnish commercial banking & finance sector:

- OP Bank: EUS Service Desk takeover and transition project.
- OP Bank: Video confering system deployment and rollout project

LOGICA / CGI
Helsinki / Pitäjänmäki
Feb 2006 - Jan 2009

Project Manager

During my time as a Project Manager in Logica/CGI, I was responsible for managing two ICT customer projects in Finnish finance sector and one project in United States:

- Luottokunta (Nets): Web Services development project.
- Mandatum Life: Company-wide business applica on roll out and upgrade project.
- Other project delivery customers included: OP Rahoitus: NDA.

NOKIA NETWORKS
Sep 2003 - Feb 2006

System Engineer

I worked as a System Engineer in 3G/4G mobile networks development. My responsibilities included:

- Network deployments and system integrations.
 - Troubleshooting and issue resolution.
- Alongside my Finnish work duties, I was occasionally assigned mobile network commissioning projects in India and Baltic countries.

NORDEA NETWORKS
Helsinki
Apr 2003 - Jul 2003

Stockbroker / Derivatives broker apprenticeship

I worked on trading floor as a stock and derivatives broker on Insitutional Sales desk & Options / Derivatives desk.

My responsibilities included: executing stock and option trades, client communication and order management. I worked in collaboration with traders and analysts and used of electronic trading platforms on HEX and EUREX.

NOKIA NETWORKS
Helsinki / Pitäjänmäki
Apr 1999 - Apr 2003

Software Verification Engineer

My responsibilities as a part-me and full-me SW Verification Engineer included:

- IP-labarotary maintenance tasks,
- test planning, test case design, execution of functional and performance testing
- defect detection and reporting.

EDUCATION:

UNIVERSITY OF HELSINKI
Helsinki
2010

Master of Science

Master of Social Science: Social Psychology, Helsingin Yliopisto (VTM)
Major: Social Psychology
Minors: Psychology, Sosiology

HELSINKI SCHOOL OF ECONOMICS
Helsinki
2005

Master of Science

Master of Science (Econ), Helsingin Kauppakorkeakoulu (KTM)
Major: Finance
Minors: Organiza ons an Leadership, Corporate Law

ESPOO-VANTAA INSTITUTE OF TECHNOLOGY
Espoo / Leppävaara
2001

Bachelor

Tietotekniikan Insinööri (AMK)
Espoon-Vantaan Teknillinen Ammattikorkeakoulu,

SKILLS

INFORMATION TECHNOLOGY CONSULTING	PUBLIC CLOUD TECHNOLOGIES	
IT SERVICE MANAGEMENT / ITIL	STAKEHOLDER MANAGEMENT	GDPR
CONTRACT MANAGEMENT	PROGRAM MANAGEMENT	PROJECT LEADERSHIP
PROJECT MANAGEMENT	BUDGET MANAGEMENT	SERVICE NOW -SYSTEM
FINANCIAL OVERSIGHT	TELECOM BUSINESS	IP NETWORKING
PEOPLE LEAD	ICT STRATEGY	OFFSHORING

CERTIFICATIONS:

Nov 2024 - Present

International Project Management Association: IPMA-C

IPMA level C Certification is an international recognition of experience level in managing projects.

Jul 2003

Derivatives Broker Certification: Helsinki Exchanges

Sep 2010

Scrum Master

A Scrum Master certification is a credential that recognizes competency in Scrum project management principles.

COURSES:

PROJECT INSTITUTE FINLAND / FANGEL CONSULTING
Feb 2015 - Aug 2015

Tieto PM Master International

TIETO (TIETOEVRY)
Jun 2013 - Jun 2013

PPS Project Leadership

VM-DATA LOGICA/CGI
May 2007 - Jan 2008

Project College

WM-DATA / SAARISTON IT
Nov 2006 - Nov 2006

Oracle 10g PL/SQL

LOGICA CMG
May 2007 - May 2007

SEPA Testing Training Course

SOVELTO
Jun 2008 - Jun 2008

Sharepoint Server (MOSS) 2007

NOKIA NETWORKS /
Jun 2004 - Jun 2004

Kepner-Tregoe Resolve Workshop

HOBBIES:

SWIMMING, GYM, TENNIS, GARDENING, AUDIOBOOKS, NETFLIX, TRAVELLING