

ABOUT ME

I am a Senior ICT Project Manager with 25 years of professional work experience in the field of ICT.

During my ICT career I have been responsible for tens of succesfully led and delivered customer projects in various business environments and sectors.

I am experienced and competent

in leading and managing medium to large scale ICT-projects and programs on a national and international level. As a person I am dutiful, open,

efficient and reliable Project Manager with result and serviceoriented mindset. As a Project Manager I work always in professional manner and take good care of all project stakeholders. I've strong academic track record

with two Master's degrees and one Bachelor's degree from different fields of science and engineering. My education has given me self-confidence and versatile skillset to successfully lead projects and people in everchanging ICT and business environments.

https://www.linkedin.com/in/heik

SOCIAL WEB LINKS:

Linkedin: kikantanen/

Github: https://github.com/Heikkimk/resu

me/blob/main/Resume.pdf

PERSONAL DETAILS:

02 Sep 1977

Date of birth

Nationality Finnish

Marital status Common-law marriage

LANGUAGES:

FINNISH ENGLISH

SWEDISH

REFERENCES:

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JANI RÄSÄNEN (CDC TEAM

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KANTANEN

HEIKKI

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EMPLOYMENT HISTORY:

SOLITA Helsinki 2025

TELIA / TELIA

Project Lead

In February 2025 I started working at Solita as a Project Lead.

CYGATE Primary skills utilized at Telia: Helsinki / Pasila

Jan 2021 - Jan 2025 • Project leadership, Project management.

> Primary responsibilities at Telia: • Project planning and scope definiton, stakeholder

project team management,

Senior ICT Project Manager

- management, resource planning, resource allocation and • Project budget management, finance oversight and customer invoicing,
- Risk management and issue resolution, quality assurance and performance monitoring, timeline and milestone tracking, client communications and steering group reporting.
- Customer projects led by me at Telia: • Järvenpää, Kerava, Hyvinkää, Mäntsälä: Transition and
- datacenter infrastructure to Telia. • StoraEnso: Service Now Integra on project (towards ITIL based ICT service model).

acquisition of four municipalities' ICT systems, operations and

- YLE: Public cloud transition development project. • Fennovoima: ICT project planning / Hanhikivi Nuclear Plant
- Yliopiston Apteekki: Nation-wide WLAN+WAN-Network renewal and transi on project.
- Orion: Security informa on and event management system deployment project. • Other ICT project customers included: Sweco, Consolis, YIT,
- My line Managers: Head of Telia PMO: Minna-Maria Hytönen,
- Maarit Bendecon (2023), Aki Nordolund (2021-2022)

Senior Project Manager Primary skills utilized in this position:

Most of my projects in Tieto were ICT system development and

TIETO

Espoo / Kilo

Feb 2009 - Feb 2012

TIETO / TIETEVRY

Helsinki Haaga /

Espoo Keilaniemi

Sep 2012 - Jan 2020

deployment projects, systems integration projects, digital transformation projects, cybersecurity projects and large scale

(NDA).

DC network projects and off-shoring capability ramp-up projects.

• Project Leadership & Project Management.

(from 3 persons to 70 persons) and time-wise from 3 months to few years.

Projects led by me were ranging from small to large in scope

Customer projects led by me: • OP Bank: Full scale two data center disaster recovery testing. • OP Bank: Vendor Web development and upgrade project.

• OP Bank: SQL to PAAS Transformation project. • OP Bank: SEPA compliance project.

• Ilmarinen: Ilmarinen ISAM Access renewal and deployment

• Ilmarinen: Master Data Management deployment project.

- My Line Manager: Kristiina Väisänen-Kerminen, Vesa Ilama
- **Project Manager** Primary skills utilized in this position:

• LähiTapiola: Citrix upgrade project.

• Project Leadership & Project Management. Customer projects led by me:

During my time as a Project Manager in Tieto I led ICT customer projects in Finnish commercial banking & finance sector:

• OP Bank: EUS Service Desk takeover and transition project. • OP Bank: Video confering system deployment and rollout

My Line Manager: Aino Mankinen

Project Manager Primary skills utilized in this position:

responsbile for managing two ICT customer projects in Finnish

• Project Leadership & Project Management. During my time as a Project Manager in Logica/CGI, I was

finance sector and one project in United States:

LOGICA / CGI

Helsinki / Pitäjänmäki

Feb 2006 - Jan 2009

NOKIA NETWORKS

Sep 2003 - Feb 2006

• Luottokunta (Nets): Web Services development project.

System Engineer

project.

• Mandatum Life: Company-wide business applica on roll out and upgrade project.

My Line Manager: Marko Lehto

• Other project delivery customers included: OP Rahoitus: NDA.

development. My responsibilities included: Network deployments and system integrations.

• Troubleshooting and issue resolution.

I worked as a System Engineer in 3G/4G mobile networks

Alongside my Finnish work duties, I was occasionally assigned

mobile network commissioning projects in India and Baltic

NORDEA NETWORKS Helsinki

Apr 2003 - Jul 2003

NOKIA NETWORKS

Helsinki / Pitäjänmäki

Apr 1999 - Apr 2003

Stockbroker / Derivatives broker apprenticeship

I worked on trading floor as a stock and derivatives broker on Insitutional Sales desk & Options / Derivatives desk.

My Line Managers: Erkki Uusitalo, Kari Kainulainen

trading platforms on HEX and EUREX. My Line Manager: Hanna Porkka **Software Verification Engineer**

My responsibilities as a part-me and full-me SW Verifcation

• test planning, test case design, execution of functional and

Master of Science (Econ), Helsingin Kauppakorkeakoulu (KTM)

Minors: Organiza ons an Leadership, Corporate Law

Bachelor of Engineering, Tietotekniikan Insinööri (AMK)

My responsibilities included: executing stock and option trades,

collaboration with traders and analysts and used of electronic

client communication and order management. I worked in

 defect detection and reporting. My Line Manager: Kari Putkonen

IP-labarotary maintenance tasks,

Engineer included:

performance testing

EDUCATION:

UNIVERSITY OF HELSINKI Helsinki 2010

Master of Science Master of Social Science: Social Psychology, Helsingin Yliopisto

Major: Social Psychology Minors: Psychology, Sosiology

Master of Science

Major: Finance

Bachelor

(VTM)

HELSINKI SCHOOL

OF ECONOMICS

Helsinki

2005

ESPOO-VANTAA INSTITUTE OF TECHONOLOGY Espoo / Leppävaara

2001

SKILLS

Espoon-Vantaan Teknillinen Ammattikorkeakoulu (currently Metropolia)

BUDGET MANAGEMENT

OFFSHORING

TELECOM BUSINESS

INFORMATION TECHNOLOGY CONSULTING

CONTRACT MANAGEMENT

PUBLIC CLOUD TECHNOLOGIES

PROJECT MANAGEMENT

FINANCIAL OVERSIGHT

ICT STRATEGY

PROGRAM MANAGEMENT PROJECT LEADERSHIP

International Project Management Association: IPMA-C

IPMA level C Certification is an international recognition of

A Scrum Master certification is a credential that recognizes competency in Scrum project management principles.

STAKEHOLDER MANAGEMENT

IT SERVICE MANAGEMENT / ITIL

IP NETWORKING

GDPR

SERVICE NOW - SYSTEM

CERTIFICATIONS:

PEOPLE LEAD

Nov 2024 - Present

Jul 2003

Scrum Master

Derivatives Broker Certification: Helsinki Exchanges

Tieto PM Master International

experience level in managing projects.

COURSES:

PPS Project Leadership

Oracle 10g PL/SQL

May 2007 - May 2007

VM-DATA LOGICA/CGI Project College

LOGICA CMG

HOBBIES: SWIMMING, GYM, TENNIS, GARDENING, AUDIOBOOKS, NETFLIX, TRAVELLING

Sep 2010

Feb 2015 - Aug 2015 TIETO (TIETOEVRY) Jun 2013 - Jun 2013

FINLAND / FANGEL **CONSULTING**

May 2007 - Jan 2008

SAARISTON IT Nov 2006 - Nov 2006

WM-DATA /

SOVELTO Jun 2008 - Jun 2008

SEPA Testing Training Course

Kepner-Tregoe Resolve Workshop

Sharepoint Server (MOSS) 2007

NOKIA NETWORKS / Jun 2004 - Jun 2004