PHILIP OSEI

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IT COMPLIANCE | CYBERSECURITY | RISK MANAGEMENT | IT AUDITOR

SUMMARY

Dedicated and detail-oriented IT professional with a strong foundation in cybersecurity principles and practices. Seeking a position within cybersecurity to leverage my technical skills and passion for safeguarding information systems.

EDUCATION

Master of Science in Cybersecurity
Empire State College, NY | *May 2025*

Bachelor of Science in Computer Information Systems
Lehman College, NY | *Dec 2024*

PROFESSIONAL EXPERIENCE

Office of New York Comptroller
Information Security Intern   **March 2023 – December 2023**
- Assisted in developing and enforcing security policies aligned with government regulations and industry standards.
- Participated in security awareness programs to educate employees on best practices, improving the overall cybersecurity posture.
- Monitored and assessed system compliance with IT security standards, identifying and addressing potential vulnerabilities.
- Collaborated with cross-functional teams on risk assessments and security architecture reviews to guarantee comprehensive threat management.
- Analyzed security logs using SIEM tools to detect suspicious activity, coordinated responses, and mitigated security incidents.

Cybersecurity Education Volunteer
Lehman College, NY   **January 2020 – November 2022**
- Led cybersecurity workshops for schools, youth groups, and STEM programs, fostering interest in cybersecurity careers among students.
- Organized events that provided opportunities for students to showcase their skills, collaborate, and gain hands-on cyber experience.
- Mentored aspiring cybersecurity professionals on educational pathways, certifications, and career growth to build a supportive community.
- Provided personalized coaching for students, offering guidance on skill development and career advancement in cybersecurity.
- Facilitated partnerships with local schools and organizations to promote diversity in cybersecurity fields and STEM education.

IT Helpdesk Technician
Queens College, NY   **January 2018 – February 2020**
- Delivered technical support to faculty, staff, and students via self-service portal, phone, and in-person, ensuring prompt resolution of IT issues.
- Managed client system operations by prioritizing, documenting, and resolving end-user requests, escalating complex issues when needed.
- Communicated effectively with users on long-running incidents, ensuring clear updates and resolution paths.
- Collaborated with the Systems & Networking team to address server, application, and network-related issues.
- Provided troubleshooting and support for hardware and software, minimizing downtime and optimizing system performance.

SKILLS

- **Functional**: Information Security | Compliance | Risk Assessment & Authorization | Vulnerability Assessment | System Documentation | POA&M Remediation
- **Cybersecurity Tools & Frameworks**: CSAM | ATO Packages | NIST | DISA STIGs | Tenable Nessus
- **Network & Systems**: Active Directory | TCP/IP | LAN | WAN | VLAN | VPN | VOIP | DNS | DHCP
- **Operating Systems**: Windows | Linux | macOS
- **Programming Languages**: Python | JavaScript | Bash
- **Professional**: Critical Thinking | Problem Solving | Oral & Written Communication | Collaborative Relationships | Teamwork | Leadership | Data Analysis

Certifications: CompTIA Security+ Certification | Scrum Master Certification