Helen Keeling

Developer

Helen is a hardworking, self-motivated individual with over 8 years of experience in the insurance industry and over 3 years in web development.

Helen graduated from the University of Derby in 2011 with a degree in Information Technology, after graduating she took to a career within Insurance. Helen has been at Vasek Insurance/Arthur J. Gallagher & Co since October 2016 and in August 2019 Helen was successful in obtaining her first Junior Developer role.

Contact

✉ helenlkeeling@gmail.com

📞 On request

🌐 www.helenkeeling.co.uk

🌐 github.com/HelenKeeling

🏠 Nottingham

Education

BSC(HONS) INFORMATION TECHNOLOGY
2011
2:2
University of Derby

Skills

HTML
CSS
Bootstrap
Javascript
PHP
Laravel
Git
Table Plus
Jira

References

On request

Experience

DEVELOPER

Arthur J. Gallagher & Co.| Oct 2022 - Present

- Working with PHP and the Laravel framework, making use of the MVC pattern it offers
- Performing routine bug fixes and implementing new features on both the customer facing website and underlying API
- Collaborate with senior developers on more complex fixes and new features to agree the implementation and testing
- Utilise Jira to organise workload and ensure work items are progressed in a timely manner
- Manage source code using Git and BitBucket so changes are ready for subsequent review by the wider team

JUNIOR DEVELOPER

Vasek Insurance/Arthur J. Gallagher & Co.| Aug 2019 - Oct 2022

- Began working with PHP and the Laravel framework, making use of the MVC pattern it offers
- Performing routine bug fixes and implementing new features on both the customer facing website and underlying API
- Maintaining our legacy application to bring it in line with the OWASP top 10 findings
- Collaborate with senior developers on more complex fixes and new features to agree the implementation and testing
- Utilise Jira to organise workload and ensure work items are progressed in a timely manner
- Manage source code using Git and BitBucket so changes are ready for subsequent review by the wider team
- Ongoing completion of courses on the Pluralsight and Laracast training websites for continued self development

HOUSEHOLD ACCOUNT EXECUTIVE

Vasek Insurance/Arthur J. Gallagher & Co. | Oct 2016 - Aug 2019

- Dealing with underwriting queries for household, high net worth, blocks of flats.
- Processing policy cancellations, renewals and mid-term adjustments in line with the underwriting guide.
- Reviewing technical reports.
- Underwriting new business risks
- Dealing with incoming telephone, email and live chat enquiries.
- Placing risks on cover, taking payments and ensuring all paperwork is correct and up to date.