



HELEN KEELING

Junior Developer

CONTACT

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EDUCATION

BSC(HONS) INFORMATION TECHNOLOGY

2011
2:2
University of Derby

SKILLS

HTML
CSS
Bootstrap
Javascript
PHP
Laravel
Git
Table Plus
Jira

REFERENCE

On request

ABOUT

Helen is a hardworking, self-motivated individual with over 8 years of experience in the insurance industry.

Helen graduated from the University of Derby in 2011 with a degree in Information Technology, after graduating she took to a career within Insurance. Helen has been at Vasek Insurance/Arthur J. Gallagher & Co since October 2016 and in August 2019 Helen was successful in obtaining her first Junior Developer role.

In her spare time Helen likes to undertake web based courses on PHP and Laravel in addition to maintaining her own website at <http://www.helenkeeling.co.uk>. Helen can also be found keeping up with the latest game releases.

EXPERIENCE

JUNIOR DEVELOPER

Vasek Insurance/Arthur J. Gallagher & Co. | Aug 2019 - Present

- Began working with PHP and the Laravel framework, making use of the MVC pattern it offers
- Performing routine bug fixes and implementing new features on both the customer facing website and underlying API
- Maintaining our legacy application to bring it in line with the OWASP top 10 findings
- Collaborate with senior developers on more complex fixes and new features to agree the implementation and testing
- Utilise Jira to organise workload and ensure work items are progressed in a timely manner
- Manage source code using Git and BitBucket so changes are ready for subsequent review by the wider team
- Ongoing completion of courses on the Pluralsight and Laracast training websites for continued self development

HOUSEHOLD ACCOUNT EXECUTIVE

Vasek Insurance/Arthur J. Gallagher & Co. | Oct 2016 - Aug 2019

- Dealing with underwriting queries for household, high net worth, blocks of flats.
- Processing policy cancellations, renewals and mid-term adjustments in line with the underwriting guide.
- Reviewing technical reports.
- Underwriting new business risks
- Dealing with incoming telephone, email and live chat enquiries.
- Placing risks on cover, taking payments and ensuring all paperwork is correct and up to date.