

## Helena Agustsson | Frontend Developer

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### CAREER HISTORY

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Frontend Developer at Shelter, the Housing and Homelessness Charity

London/Remote (May 2023 – September 2025)

Built components, apps and interfaces using React, TypeScript and GraphQL, as well as fixing bugs, researching new technologies and participating in code reviews. I played a key role in creating a new design system, building reusable UI components with strong typing practices and stories in TypeScript. I built front-end apps, integrating RESTful APIs and Netlify edge functions to create customised solutions for our internal users. Gained further skills in DevOps (CircleCI and Netlify), decoupled web architecture (Jamstack, Gatsby, Contentful) and testing (Jest, RTL).

Frontend Developer at Conversion Digital Agency

London/Remote (April 2022 - February 2023)

Building on my recent studies and previous experience, I worked as part of a multi-disciplinary team to deliver new features and functionality (JS, HTML, CSS) to a range of high-profile clients. Working closely with designers, I transformed Figma files into accurate, responsive experiences that worked seamlessly across browsers and devices. I improved my skills in asynchronous JavaScript, RESTful APIs and version control (Git).

Digital Officer at Twins Trust Charity

Fixed term contract, Aldershot/Remote (April 2021 – March 2022)

Returned to work with a fixed term contract where I used a broad selection of my skills, including user testing, UX, accessibility and web coding, to further the charities' goal of helping struggling families care for their twins and triplets.

Computer Science Studies, NTNU (August 2021 to June 2021)

Took the opportunity to update my skills with one year of studying, completing modules in programming and web development which focused on JavaScript (ES6), React, TypeScript, testing (RTL and Jest), web development, RESTful APIs and databases (SQL).

Career break (July 2018 - January 2020) Career break due to moving, bereavement and caring responsibilities. Return to work was delayed by the covid pandemic.

Conversion Optimisation Specialist at HSBC Bank

London/Remote (October 2017 – June 2018)

Built experiences (JS, HTML, CSS) which were served to millions of customers across the UK, solidifying my skills in programming and UX. Working on a banking site, I developed knowledge of best practice accessibility standards and creating solutions with the user in mind.

Global Conversion Optimisation Specialist at TUI

London (February 2016 – October 2017)

Used my skills in web coding, UX and analytics to develop an A/B testing program for the Sunsail website, using data-driven decisions to improve conversion rates, leading to more holiday bookings and email subscriptions. Developed a solid foundation in JavaScript, HTML and CSS and agile software development.

Web and Digital Officer at Princess Alice Hospice

London (July 2014 – February 2016)

Took a lead role in digital transformation projects, working with an agency to deliver digital products and web improvements. A significant part of the role was conducting user research, writing test plans and scripts, analysing the findings and researching and presenting my proposed solutions. I also learned JavaScript and began to build my own products and web pages in JS, HTML and CSS in WordPress.

Communications Assistant at National Literacy Trust

London (January 2014 – July 2014)

Developed skills in digital communication, such as copywriting, web editing and social media.

Office Administrator at British Venture Capital Association

London (June 2013 – January 2014)

Developed core interpersonal and organisational skills for the workplace, such as communicating with clients, managing expectations, multitasking and working to conflicting deadlines.

## EDUCATION

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Computer Science Modules | NTNU (August 2020 – June 2021)

Programming, object-oriented programming, full stack web development, testing and databases.

MSc Management, Distinction | Loughborough University (October 2011 – September 2012)

Developed skills in analysis and independent research. Specialist areas: Information Systems, Economics and Business Analysis.

BA Human Rights with French, First class Honours | Kingston University (October 2008 - June 2011)

History, Politics, Political Economy, Political Philosophy, Development Economics.

Languages: English (native), Norwegian (native), French (intermediate)