

# HARSHIT MITTAL

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## EDUCATION

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**University of Rajasthan**  
BCA

Jaipur  
1/10/2021 - Present

- Acquired proficiency in general-purpose programming languages such as C and C++, as well as web development languages including HTML, CSS, and JavaScript. Developed a project using C# to further enhance programming skills. Gained a comprehensive understanding of computer fundamentals and the inner workings at a low level.

## WORK EXPERIENCE

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**SIA Baltijas Pakalpojumi / FalixNodes Limited**  
*Staff, SPA, Support Agent*

8/05/2021 - Present

- Provided personalized support to users experiencing account-related issues by leveraging Staff Panel Access, ensuring prompt resolution and enhancing overall user experience.
- Provided prompt and effective support to users experiencing game server-related questions and issues, ensuring a seamless gaming experience and high customer satisfaction levels.
- Provided comprehensive Linux support to FalixNodes's Cloud & Dedicated server customers, resolving technical issues and ensuring seamless operation of their hosting environments.

## PROJECTS

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**Pater**

Github

Technologies: Web, SQL Server, ASP.NET, Google Auth and SMTP

- Crafted a dynamic link shortener and management site with ASP.NET Core, implementing Multiple Panels and a user-friendly interface structured with the MVC architecture to streamline link sharing and tracking.
- Crafted a visually appealing UI interface for Users and Admins using TailwindCSS and DaisyUI, while leveraging Chart.js to present interactive link analytics across various time durations.
- Implemented Google SignIn functionality for streamlined user registration and utilized SMTP for seamless email communication, including password resets and notifications.

**Enkidu**

Github

Technologies: JDBC, Java

- Crafted a versatile CLI tool with Maven Package Manager and JDBC integration to seamlessly read CSV files with various delimiters and facilitate uploads to PostgreSQL, SQL Server, and MSSQL databases.

**Portfolio**

Website Github

Technologies: Astro, SSG, Typescript, Nodejs

- Crafted a personal Portfolio site leveraging Astro to transform TSX code into a static site, supported by Express.js for server-side rendering and routing, with Nginx serving as a Reverse Proxy for optimized request handling.

**Frieren**

Github

Technologies: Nodejs, Typescript, PostgreSQL, PDFLib, Discord.js and Scraping

- Crafted a Discord bot with advanced functionalities to categorize and manage college notes by topic, generating PDFs upon completion of Topic. Additionally, integrated an interactive UI for users to easily search for specific topics or pages within the notes through Discord.

**Bookwatt**

Github

Technologies: Nodejs, Typescript, Reactjs, SQL Server, WebAPI and ASP.NET Core

- Crafted an innovative React.js application for buying and selling books, featuring a user-friendly interface enhanced with DaisyUI and Tailwind CSS. Implemented ASP.NET Core WebAPI to establish seamless API endpoints for efficient data storage and processing.