

HARSHIT MITTAL

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EDUCATION

University of Rajasthan
BCA

Jaipur
1/10/2021 - Present

- Acquired proficiency in general-purpose programming languages such as C and C++, as well as web development languages including HTML, CSS, and JavaScript. Developed a project using C# to further enhance programming skills. Gained a comprehensive understanding of computer fundamentals and the inner workings at a low level.

WORK EXPERIENCE

SIA Baltijas Pakalpojumi / FalixNodes Limited
Staff, SPA, Support Agent

8/05/2021 - Present

- Provided personalized support to users experiencing account-related issues by leveraging Staff Panel Access, ensuring prompt resolution and enhancing overall user experience.
- Provided prompt and effective support to users experiencing game server-related questions and issues, ensuring a seamless gaming experience and high customer satisfaction levels.
- Provided comprehensive Linux support to FalixNodes's Cloud & Dedicated server customers, resolving technical issues and ensuring seamless operation of their hosting environments.

SKILLS

Rust
C
Javascript/Typescript
Nodejs
C#
Java
MySQL
Linux Server