JOHN KYALO

Data Analyst

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Nairobi, Kenya 📍

[LinkedIn Page](#) in

PROFILE

Data-driven analyst with a passion for uncovering insights that improve customer experience and operational efficiency.

Skilled in building intuitive dashboards, curating data-driven stories, and collaborating cross-functionally to solve business problems.

Proven ability to thrive in dynamic environments and deliver.

EXPERTISE/SKILL

- Data Querying
- Data Cleaning
- Data Visualization
- Data Modelling
- EDA
- Predictive Analytics

TOOLS

- POWER BI
- SQL
- EXCEL
- PYTHON
- MICROSOFT FABRIC
- MICROSOFT AZURE

AWARDS

MICROSOFT POWER BI DATA ANALYST PL-300
Microsoft/2025

DATACAMP'S DATA SCIENTIST
Datacamp/2024

CIPIT'S DATA PROTECTION
CIPIT/2024

SOCIAL LINKS

[Portfolio](#)

[Dev.to](#)

EDUCATION

BACHELOR OF BUSINESS INFORMATION TECHNOLOGY(IT)

AFRICA NAZARENE UNIVERSITY

Nairobi, Kenya: September 2020 - July 2024

DATA ANALYTICS

ALX

Nairobi, Kenya: October 2023 – April 2024

EXPERIENCE

DATA ANALYST- Data Cycle Analytics (DCA)

- Created executive ready Power BI Dashboards tracking performance KPIs.
- Collaborated with cross-functional teams and clients to understand business needs and translated them into analytical requirements.
- Developed onboarding documentation and led training sessions for users of new reporting workflows.
- Delivered ad-hoc and automated reports that reduced query resolution by at least 50% and improved stakeholder visibility.
- Redesigned internal Power BI course content, increasing training completion rate to 75%.

DATA SPECIALIST – Cloud Factory

- Partnered with QA teams to ensure structured labelling of 3D point cloud data, enabling efficient data utilization across teams.
- Managed team workflows with a focus on communication and documentation-critical for fast-paced environments like contact centers.
- Led a team initiative (Toli-OneFamily) that maintained 80% task efficiency across multiple quarters.
- Organized and executed 8+ community-based initiatives reaching 20+ underserved neighborhoods in Nairobi.