

1. Q: What is HS Connect, and how does it work?

A: HS Connect is a social media platform designed exclusively for students. It allows you to connect with classmates, join study groups, share academic resources, and stay updated on school events. You can create a profile, join clubs, chat with peers, and much more—all in a safe, student-focused environment.

2. Q: How can I sign up for HS Connect?

A: To sign up, visit our website or download the HS Connect app. Click on "Sign Up," fill in your school details, email address, and create a password. We'll send you a confirmation email to verify your account, and then you're all set!

3. Q: Is HS Connect safe for students?

A: Yes, HS Connect prioritizes student safety. We have strict privacy settings, content moderation, and a team dedicated to monitoring activity on the platform. Only verified students can join, and we don't share your data with third parties.

4. Q: Can I use HS Connect on my phone?

A: Yes, HS Connect is available as a mobile app on both iOS and Android devices. You can also access it via your web browser on your computer or tablet.

5. Q: How do I report inappropriate behavior or content?

A: If you encounter inappropriate behavior or content, click the "Report" button located next to the post or profile. Our moderation team will review your report and take the necessary action.

6. Q: Can I create study groups or clubs on HS Connect?

A: Absolutely! You can create study groups, clubs, or event pages directly from your profile. Just click on "Create Group," add a description, set privacy settings, and invite your classmates.

7. Q: How do I reset my password?

A: If you need to reset your password, go to the login page and click on "Forgot Password." Enter your registered email address, and we'll send you a link to reset your password.

8. Q: How do I customize my profile?

A: To customize your profile, go to "Settings" in your account menu. You can update your profile picture, add a bio, showcase your interests, and adjust privacy settings.

9. Q: Can teachers or parents access my account?

A: No, HS Connect is strictly for students. Teachers and parents do not have access to student accounts. We encourage students to use the platform responsibly.

10. Q: I'm having trouble logging in. What should I do?

A: If you're having trouble logging in, double-check your email and password. If the issue persists, try resetting your password. If you still need help, contact our support team at support@hsconnect.com.

11. Q: Are there any fees to use HS Connect?

A: HS Connect is completely free for students! There are no hidden fees or subscriptions.

12. Q: How do I update my school information?

A: To update your school information, go to your profile settings, and select "Edit School Details." Make sure to save your changes to update your profile.

13. Q: How can I delete my account?

A: If you wish to delete your account, go to "Settings," select "Account," and click on "Delete Account." Please note that this action is permanent and cannot be undone.

14. Q: Can I block or mute other users?

A: Yes, you can block or mute users if you no longer wish to interact with them. Visit their profile, click on the three dots, and select "Block" or "Mute."

15. Q: How do I join school events on HS Connect?

A: To join school events, go to the "Events" tab on your dashboard, browse the available events, and click "Join" to participate.