ANDREW ROPER

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Versatile specialist in web and IT technologies with background knowledge and interest in a diverse range of fields. Ready with an eagerness to learn and apply new skills in an engaging environment.

EXPERIENCE

IT Administrator - Courier Graphics Corporation
October 2017 - Current

- Setup employee work environments including computer, software, printer, phone, and other related equipment and troubleshoot errors that may occur when employee use equipment and software.
- Work both independently and with third party contractors to setup, manage, and troubleshoot companywide systems and networking equipment.
- Build online storefronts and manage their related inventories for clients to order printed materials to various locations.

IT Report and Programming Technician - Tilted Kilt Franchise Operations LLC
February 2017 – June 2017

- Implemented changes and additions, such as price changes and drink selection, to the company's Point of Sales system to meet the specific needs and requests of a given franchise location.
- Compiled, analyzed and transferred data from the company's then current Point of Sales system and into the new Point of Sales system.
- Managed employee accounts for access to the company's various online services, portals and Point of Sales systems.

Materials Handler – Sun Devil Campus Stores
August 2009 – December 2012

- Validated shipments of products to ensure items received were the proper quality and quantity for sale in the storefront.
- Safely unloaded a variety of goods quickly from delivery trucks into the store's warehouse.
- Collaborated within a small team of colleagues to find solutions to problems such as processing large product orders, preparing for sales events and generally aiding in the success of the store.

EDUCATION

Graphics Information Technology – Arizona State University
December 2016

Graduated Magna Cum Laude with GPA of 3.66. Focus of degree is in web design and front-end development in addition to multimedia and technical writing.