

**Sajjad Ahmed**  
**07850500666**  
**s.a3@hotmail.co.uk**

## **PROFILE**

---

I am a confident, adaptable, hardworking and self-sufficient Trainee Telecoms Engineer looking for a new work opportunity. I can easily prioritise tasks, complete them efficiently and effectively and enjoy working as part of a team or independently. I am passionate, keen and driven to get into the industry. I have a keen eye for detail and accuracy is a must. I am dedicated to self-development and ready for immediate start.

## **Skills**

- **Fibre Optic Installation & Maintenance** – Proficient in splicing, terminating, and testing fibre optic cables for high-speed connectivity.
- **Network Infrastructure Development** – Skilled in designing, implementing, and troubleshooting fibre networks for residential and commercial applications.
- **Fault Diagnosis & Resolution** – Experienced in identifying and rectifying fibre-related faults using advanced testing equipment (OTDR, power meters, etc.).
- **Compliance & Safety Regulations** – Knowledgeable in industry standards and best practices, ensuring adherence to health and safety guidelines.
- **Technical Documentation & Reporting** – Competent in maintaining installation records, network diagrams, and testing reports for accurate project documentation.
- **Customer Service & Communication** – Strong ability to liaise with clients, providing clear explanations and technical support.
- **Team Collaboration & Project Management** – Experienced in working within teams and coordinating fibre projects to ensure timely completion.

## **Work History**

### ***Career Break (Dec 2024 – present)***

- During this time, I had a short break from employment. Looking for a new challenge and committed myself to self-development.

### ***Compass – Residential Support Worker (Feb 2024 – Dec 2024)***

- Safeguarded and supported young people in developing independence.
- Encouraged school attendance, emphasizing the importance of education.
- Assisted with daily routines, ensuring readiness for school.
- Facilitated outdoor activities and supervised reward-based outings.
- Created AQAS tasks to build self-sufficiency.
- Conducted keyword sessions, documenting disclosures and engagement.
- Provided guidance on essential life skills (e.g., travel, payments).
- De-escalated conflicts through therapeutic activities like football.
- Managed physical interventions when necessary for safety.

***Engage Agency (Joseph Norton) – Teaching Assistant (Aug 2022 – Mar 2023)***

- Mentored assigned students, ensuring class attendance and appropriate behaviour.
- Supported students with personal challenges and academic progress.
- Supervised break and lunchtime activities, ensuring safety.
- Collaborated with teachers to provide tailored academic support.
- Organized and led sports and after-school clubs to promote engagement.
- Used sports as a method to positively influence student behaviour.

***Batley Grammar School – Behaviour Support Worker (May 2022 – Jun 2022)***

- Provided mentorship to students, ensuring discipline in classrooms.
- Assisted students dealing with personal and academic issues.
- Monitored progress and communicated with teachers to offer additional support.
- Supervised break and lunch duties, addressing behavioral concerns.
- Facilitated sports activities to improve student focus and engagement.

***Sitel – Track and Trace Agent (Jun 2021 – Feb 2022)***

- Conducted inbound COVID-19 track and trace calls.
- Gathered contact tracing information and provided self-isolation guidance.
- Maintained accuracy and sensitivity in data handling.
- Supported new starters to build confidence in their roles.

***DSC Elite Football Academy – Football Coach (Sep 2020 – Jun 2021)***

- Developed and trained children to maximize their potential in football.
- Set up and maintained pitches for safe play.
- Ensured safeguarding protocols were followed.
- Provided feedback to parents on child development and concerns.

***Peckish Desserts Parlour – Customer Service Assistant (Mar 2020 – Aug 2020)***

- Prepared milkshakes and desserts, maintaining quality standards.
- Managed till operations and handled stock deliveries.
- Provided excellent customer service and ensured satisfaction.

***Travelling (Dec 2019 – Feb 2020)***

- Gained cultural awareness and personal development through travel experiences.

**EDUCATION**

**April- June 2025** Level 2 Telecoms Engineering Diploma

**July-September 2017** Level 2 /3 personal trainer.

**August- September 2013** Childcare course to gain qualifications to do the apprenticeship.

**July- August 2015** 5 week course with Capita

**2008 - 2011: NEW COLLEGE – HUDDERSFIELD**

BTEC NATIONAL DIPLOMA/ALEVELS (A,A,A) TRIPLE DISTINCTION

**2004 - 2008: HONLEY HIGH SCHOOL - HUDDERSFIELD**

7 GCSE's including English (C) and Maths (C)

References available on request

---