



LUCA BATTISTONI

SENIOR CONSULTANT

EXECUTIVE SUMMARY

My name is Luca and I was born in Viterbo on the 15th day of October, 1993. I live in Rome and I am a Senior Consultant for Deloitte, the largest professional services network in the world by revenue and number of professionals.

SKILLS

- Problem solving and quick decision making even under pressure
- Excellent communication skills
- Experience in Telco and Media sector
- Strong expertise in using Microsoft Office package
- Scheduling of project delivery

HOW TO CONTACT ME

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LANGUAGE

- English: 7.0 in IELTS Academic
- French: Basic
- Italian: Native

RELEVANT EXPERIENCE

Senior Consultant

Deloitte / September 2019 - present (Sector: Telco and Media, Contract: Indefinite)

- Management of a team of four people with the aim of organising, planning and executing sales and distribution ERP project developments. This task includes the planning of each individual project, taking into account the required deadlines, including the collection of requirements, the drafting of functional documentation, the evaluation of technical objects and interfaces between systems, the drafting of the technical documentation, the various types of testing, the knowledge transfer, the post go-live support and possible maintenance;
- Planning and management of each phase of a global migration project from SAP ECC to SAP S/4HANA of a multinational company belonging to the telco sector. The activities included requirements analysis, business blueprint drafting, development management, testkit drafting, testing management, application blueprint drafting, knowledge transfer and post go-live support;
- Management and interaction with different stakeholders. In particular, established and maintained an excellent relationship with the customer and with the various project suppliers;
- Design and manage of the implementation, testing, and go-live phases of totally new nationwide modem request, delivery, and payment processes, involving ERP systems, middleware, and CRM portals;
- Analysis of the processes which pertain to vendor and customer master data, acquiring a well-rounded understanding of account receivable and account payable;
- Acquisition of an in-depth knowledge of the relation between components that constitute an information system, particularly SAP S/4 HANA, TIBCO, ETL, Vendor Portal, CRM;
- Tutor activity aimed at improving the resources involved both from the point of view of approaching the customer and from a technical-organizational point of view;

Senior Business Analyst

Accenture SpA | March 2019 - August 2019 (Sector: Banking, Contract: Indefinite)

- Analysis of as is processes related to the customer's general and tax accounting area;
- Collection of requirements and drafting of the application bluePrint documentation related to the new processes of the customer's general and tax accounting area;
- Drafting of the implementation plan of the to be process related to the customer's general and tax accounting area.

Business Analyst

Deloitte | February 2018 - March 2019 (Sector: Public Transport, Contract: Apprenticeship)

- Analysis of as is processes regarding the customer's finance and accounting area;
- Management of the drafting of the business blueprint documentation relating to the new document splitting process. With regard to the latter, design of the to be process, management and drafting of testkits on SAP S/4 HANA ERP, drafting of application blueprint documentation and management of the user acceptance test;
- Analysis of the validation and replacement rules of the customer's controlling area.

EDUCATIONAL BACKGROUND

LSE London School of Economics

*Msc Management of Information Systems and Digital Innovations
September 2022 - August 2023*

Thesis Title: "Why does the agile methodology for software development project sometimes fail? The cost paradox"

LUISS Guido Carli University

*Master's Degree in Economics and Business Management
November 2015 - October 2017*

Thesis Title: "The management control of a service company: the Engineering case"

Thesis subject: Advanced Management control

Final grade: 110/110

LSE London School of Economics

*Corporate and Organisational Strategy
June 2016 - July 2016*

Final grade: A-

LUISS Guido Carli University

*Bachelor Degree in Economics and Management
September 2012 - November 2015*

Thesis Title: "The Google case: the conduct of the american search engine disputed by the Antitrust Authority"

OTHER ACTIVITIES

Green Consumption Lab - 2016

Planning activities for the installation of drinking water fountains in order to replace plastic bottles inside the LUISS Guido Carli University

WWF (World Wide Fund for Nature) member - since 2015

Support to conserve the world's biological diversity and to promote the reduction of pollution and wasteful consumption