Lennart Flegel

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EXPERIENCE

Senior IT-Project Manager   Oct. 2024 – Present
TUV NORD GROUP   *remote*

- **ERP Implementation (AUD 2M, Government Client)**
  - Orchestrated a AUD 2M ERP implementation for a government client, adapting Agile practices (Kanban & Scrum) within a traditional, highly regulated environment to coordinate two cross-functional teams
  - Delivered the project one month ahead of schedule and ensured the system was cloud-ready for future deployment, enabling long-term scalability
  - Enhanced risk visibility and delivery oversight across a $100M+ government transformation program by deploying Jira plug-ins to monitor project risks and support proactive intervention
  - Provided strategic advisory to clients on technology direction, structuring future projects, identifying required skills and partners, and shaping initiatives such as cloud migration and automation
- **Bid Management**
  - Secured a AUD 1.2M+ public tender through a highly competitive bid process, coordinating bid strategy, aligning technical and commercial inputs, and strengthening TÜV NORD's position with a key German government client
  - Organised and led an aerospace satellite communication bid, writing technical proposals and securing industry partners to strengthen the submission
- **Infrastructure Projects**
  - Delivered a German government web service providing EU-wide accessibility, ensuring compliance with cross-border standards
  - Directed the implementation of a customised logging and monitoring solution that improved operational oversight and system reliability for government clients

IT-Consultant   Aug. 2023 – Sep. 2024
camos Software and Consulting   *Brunswick, Germany*

- **Scrum Master & Business Analyst – Global Heavy Machinery & Aerospace Manufacturer (AUD 18B+ revenue)**
  - Facilitated Agile ceremonies, coached and onboarded new team members, and provided training on Scrum practices and company software
  - Partnered with client stakeholders to gather requirements and ensure CPQ/CRM solutions aligned with business needs, strengthening collaboration and delivery outcomes
- **Product Owner – International Valve Technology Leader (AUD 3.6B+ revenue)**
  - Defined requirements and engaged stakeholders for a CPQ prototype project valued at approx. AUD 1.8M, driving delivery of a working solution that informed the client's digital transformation roadmap
- **Software Developer – American Timber Processing Manufacturer (AUD 6.5B+ revenue)**
  - Contributed to front-end development tasks (offer printing, product modelling, configuration UI) for CPQ solutions, ensuring alignment with client requirements and bridging collaboration between technical and business teams

Education Consultant   Sep. 2022 – Jul. 2023
Department of Education   *Hanover, Germany*

- Designed and delivered tailored learning programmes for English classes (Grades 7–11), adapting methods to varying student needs
- Coached and mentored students individually and in groups, strengthening communication and performance outcomes
- Facilitated stakeholder engagement through structured progress reviews and parent–teacher meetings, ensuring transparent communication and alignment with educational objectives

EDUCATION

Leibniz University Hanover — Hanover, Germany
Master of Education - Psychology (major), Philosophy and English (minors)

Carl von Ossietzky University Oldenburg — Oldenburg, Germany
Bachelor of Arts - Philosophy and Educational Psychology (majors), English (minor)

CERTIFICATIONS

Project, Product & Business Analysis
- PMI-PMP® - Project Management Professional
- PSPO I - Professional Scrum Product Owner™
- PSM I - Professional Scrum Master™
- PMI - Generative AI for Project Managers

Technical & IT Governance
- ITIL® 4 Foundation
- ISO/IEC 27001:2022 Foundation

Microsoft & Hubspot | *Microsoft, HubSpot, ITIL*
- Microsoft SC-900 – Security, Compliance, Identity
- Microsoft AZ-900 – Azure Fundamentals
- HubSpot Sales Software Certified

SKILLS

Project & Collaboration Tools: Jira, Confluence, Microsoft Project, Power BI, Excel, Visio, SAP S/4HANA, Microsoft Azure, SharePoint, M365, HubSpot, draw.io
Project Management & Frameworks: Agile (Scrum, SAFe, Kanban, Disciplined Agile), Waterfall (PMI, PRINCE2), BPMN, Stakeholder Engagement, Program Management, Organisational Change Management
Governance & Compliance: ITIL® 4, ISO/IEC 27001, GRC
Technical Skills: Python, JavaScript, SQL, MySQL, MSSQL, PostgreSQL HTML/CSS, Docker, Kubernetes, Next.js
Languages: German (Fluent), English (Fluent), Spanish, Dutch, Japanese & French (Basic)