# Amazon Lookout for Metrics Developer Guide



## Amazon Lookout for Metrics: Developer Guide

Copyright © Amazon Web Services, Inc. and/or its affiliates. All rights reserved.

Amazon's trademarks and trade dress may not be used in connection with any product or service that is not Amazon's, in any manner that is likely to cause confusion among customers, or in any manner that disparages or discredits Amazon. All other trademarks not owned by Amazon are the property of their respective owners, who may or may not be affiliated with, connected to, or sponsored by Amazon.

# **Table of Contents**

What is Amazon Lookout for Metrics?	
Are You a First-Time User of Lookout for Metrics?	2
Key terms and concepts	3
Detector	3
Datasource	3
Dataset	7
Metrics	
Alert	
Feedback	
Getting started	
Create a datasource	
Collect existing data	
Generate data with a sample application	
Download sample data	
Set up a detector	
Create a detector	
Add a dataset	
Activate the detector	
(Optional) Add an alert	
Review anomalies	
Clean up	
Pricing	
Charges for metrics	
Charges for other services	
Permissions	
User policies	
Service roles	
Sample IAM policies	
Sample AWS CloudFormation templates	17
Detectors	
Setting up	19
Creating a detector	19
Creating a dataset	20
Managing	22
Dataset	23
Structuring continuous and historical data	
CSV data	
JSON lines	25
Providing historical data	
Path template keys	
Anomalies	
Affected measures	
Providing feedback	
Contributing metrics	
Alerts	
Tags	
Using tags (Lookout for Metrics API)	
Tag key and value requirements	
Working with other services	
Amazon AppFlow	
CloudWatch	
Adding a CloudWatch datasource	
Training with CloudWatch	
AWS Lambda	41

Amazon RDS		42
IAM policies for Amazon RDS		
Sample AWS CloudFormation templates		
Amazon Redshift		
IAM policies for Amazon Redshift		
Amazon SNS		
Using Webhooks		
Using Datadog		
Using Slack		
Using PagerDuty		
Amazon S3		
Configuring permissions		
Structuring data		
Timestamps		
Running a backtest		
Amazon VPC		
Connecting to a database		
Creating a VPC endpoint		
Sample AWS CloudFormation templates		58
Monitoring	<del>(</del>	50
CloudTrail	6	51
Storing Lookout for Metrics information in CloudTrail	6	51
Example: Lookout for Metrics log file entry		
CloudWatch		
Using processing metrics		
Using alert metrics		
Configuring alarms		
Troubleshooting		
Data validation		
Importing data		
Quotas		
Adjustable quotas		
Fixed quotas		
Data retention time periods for re-training		
Coldstart anomaly detection		
File size		
Backtesting data requirements		
Record field key-value pair character limits		
Security		
Data protection		
Encryption in transit	·····	71
Encryption at rest		71
Identity and access management	-	71
Audience		72
Authenticating with identities		
Managing access using policies		
How Amazon Lookout for Metrics works with IAM		
Identity-based policy examples		
AWS managed policies		
Troubleshooting		
Compliance validation		
·		
Resilience		
Infrastructure security	8	32

# What is Amazon Lookout for Metrics?

Amazon Lookout for Metrics is a service that finds anomalies in your data, determines their root causes, and enables you to quickly take action. Built from the same technology used by Amazon.com, Amazon Lookout for Metrics reflects 20 years of expertise in anomaly detection and machine learning.

In Lookout for Metrics, you create detectors that monitor data to find anomalies. You configure the detector with a datasource and choose the values that it monitors (the dataset's *measures*). The detector can monitor all values of a measure overall, or use other data to sort measures into groups. For example, you can choose to monitor the availability of an application worldwide, or use a location field in your data as a *dimension* to monitor availability separately in each AWS Region or Availability Zone. Each combination of measure and dimension value is called a *metric*.

To gain an understanding of your data and better find anomalies, a detector uses your data to learn. When you create a detector, you choose an interval from between 5 minutes and 1 day, which determines how often the detector imports data and finds anomalies. Depending on the interval that you choose, a detector spends between a few hours and a few days learning about your data. To speed up the learning process, you can provide *historical data*. You can also use historical data to run a detector in backtest mode to see how well it works on your data.

When Lookout for Metrics finds an anomaly, it gives it a severity score to indicate how unexpected it is, based on the detector's understanding of your data. When multiple metrics are affected by an anomaly, the detector collects them in a group. To send anomaly alerts when high severity anomalies occur, you can add alerts to the detector. Alerts can run a Lambda function or send a notification to an Amazon SNS topic. Anomaly alerts summarize all affected metrics for an anomaly, which reduces the amount of similar alerts that it sends.

Lookout for Metrics can monitor data from many different domains, stored in many different formats. In addition to monitoring operational metrics for emergent issues, you can find anomalies in sales data, marketing data, and customer engagement metrics.

Lookout for Metrics integrates with other services to provide additional datasources and alert channels. Lookout for Metrics supports the following services as datasources.

- Amazon S3 (p. 54) Read metrics data from text objects in a bucket. Supports using historical data for training and testing a detector.
- Amazon CloudWatch (p. 39) Analyze CloudWatch metrics sent by an AWS service, AWS resource, or an application.
- Amazon Relational Database Service (Amazon RDS) (p. 42) Analyze items in a relational database. The following database engines are supported:
  - Amazon Aurora
  - MySQL
  - PostgreSQL
  - MariaDB
  - · Microsoft SQL Server
- Amazon Redshift (p. 48) Analyze items in a Amazon Redshift data warehouse.
- Amazon AppFlow (p. 37) Analyze data flow from a web service with an Amazon AppFlow data flow. The following services are supported:

- Salesforce
- Marketo
- Dynatrace
- Singular
- Zendesk
- Servicenow
- Infor Nexus
- Trendmicro
- Veeva
- Google Analytics
- Amplitude

To get started with Lookout for Metrics and learn more about the service, continue to Getting started with Lookout for Metrics (p. 5).

# Are You a First-Time User of Lookout for Metrics?

If you are a first-time user of Lookout for Metrics, we recommend that you start with the following pages:

- 1. Getting started (p. 5) –Get started with Lookout for Metrics.
- 2. Key terms and concepts (p. 3) Learn about the key terms and concepts of Lookout for Metrics.
- 3. API reference Familiarize yourself with the Lookout for Metrics API actions and data types.

# Lookout for Metrics terms and concepts

This section describes key concepts and terminology you need to understand to use Amazon Lookout for Metrics effectively.

## Detector

A *detector* is a Lookout for Metrics resource that monitors a dataset and identifies anomalies. Detectors use machine learning to find patterns in data, and to distinguish between expected variations in data and legitimate anomalies. To improve its performance, a detector learns more about your data over time.

When you create a detector, you configure an *interval* to tell the detector how often to update the dataset and look for anomalies. An interval can range from 5 minutes to 1 day. At the end of each interval, the detector looks for anomalies in the data from the interval. If all data is not available immediately at the end of each interval, you can configure an *offset* that specifies an amount of time for the detector to wait before it starts processing data.

In addition to a dataset, a detector can have alerts. For more information, see Working with detectors (p. 18).

## Datasource

A datasource is a service or resource that provides time-series data for analysis. A datasource has dated records that each have metrics and (optionally) dimensions. If you make an application that writes records to Amazon S3 as they occur, you can use the Amazon S3 bucket as a datasource.

Lookout for Metrics integrates with other AWS services to provide additional datasources. A detector can access records in a relational database in Amazon Relational Database Service or Amazon Redshift, metrics in Amazon CloudWatch, or data in an Amazon AppFlow flow. With these services, you can collect data from even more services and resources.

## **Dataset**

A *dataset* is a detector's copy of your data. At the end of each interval, the detector copies metrics and dimensions from a datasource into its dataset for analysis. Each row or document in a dataset is called a *record*. Each labeled value or key-value pair in a record is a *field*. Each record must have a timestamp field and at least one field that the detector monitors, called a *measure*.

A dataset can have continuous data, historical data or both. A detector looks for anomalies in continuous data, and uses historical data for learning. If its dataset has only historical data, a detector runs in *backtest mode*. In backtest mode, a detector uses most of the data for learning and attempts to find anomalies in a smaller subset of recent data.

Datasets have a datasource, a service role, and a mapping that tells the detector which values to monitor. For more information, see Managing a dataset in Amazon S3 (p. 23).

## **Metrics**

After giving your detector a datasource, you choose fields to be the dataset's measures. *Measures* are the primary fields that the detector monitors. You can also configure up to five additional fields as *dimensions*. Dimensions are secondary fields that create subgroups of measures based on their value. Fach combination of measure and dimension is called a *metric*.

For example, you can choose a field named availability for a measure. If you don't choose a dimension, the detector monitors availability across all records. If you choose a field named country for a dimension, then the detector monitors availability in each country as a separate metric: availability in Canada, availability in Italy, and so on.

## **Important**

Pricing in Lookout for Metrics is based on the number of metrics that detectors monitor. Each dimension increases the number of metrics by the number of unique values in the dimension. For example, the number of countries that appear in a country dimension. Choose dimensions that have a limited number of known values.

For more information, see Pricing (p. 11).

For more information, see Setting up a detector (p. 19).

## **Alert**

To send a notifications or initiate a processing workflow when the detector finds an anomaly, you can create an alert. An alert has a target that can be an Amazon Simple Notification Service (Amazon SNS) topic or an AWS Lambda function. When the detector finds an anomaly with a severity score over a configurable threshold, the alert sends a record of the anomaly to the target. A severity score is a number between 0 and 100 that indicates how far the metric value is outside of the expected range.

You can process the anomaly record in the programming language of your choice with a Lambda function. With an Amazon SNS topic, you can send the anomaly record to multiple subscribers. A subscriber can use any protocol that Amazon SNS supports, including email addresses, mobile devices, and webhooks. With a webhook, you can send the anomaly record to third-party services, such as Slack.

For more information, see Working with alerts (p. 30).

## **Feedback**

When the detector finds an anomaly, it creates a report with details about all of the metrics that had unexpected values during the interval in the Lookout for Metrics console. When you view this report, you can provide feedback on the relevance of each metric. The detector uses your feedback to improve its accuracy.

For more information, see Working with anomalies (p. 27).

# Getting started with Lookout for Metrics

This section shows you how to get started with Amazon Lookout for Metrics by creating a detector and finding anomalies.

### **Topics**

- Create a datasource in Amazon S3 (p. 6)
- Set up a detector (p. 8)
- Pricing (p. 11)

## Create a datasource in Amazon S3

To get started with Lookout for Metrics, create a dataset that you can look for anomalies in. You can use data that you already have, or generate data with a sample application.

A Lookout for Metrics detector can read data in an Amazon S3 bucket in CSV or JSON lines format. Each record must have a numerical field to monitor (a *measure*) and a field that represents a date or timestamp. Records can also have categorical fields (*dimensions*), additional measures, and fields that are not monitored.

For example, the following example is a CSV file that has a measure field named Calls, a timestamp field named Date, and text fields that could be used as dimensions.

## Example CSV file

```
Date, EventSource, EventName, ReadOnly, AccessKeyId, Username, Calls
2021-03-12 22:00:07, kms.amazonaws.com, GenerateDataKey, true, none, none, 1
2021-03-12 22:00:12, kms.amazonaws.com, Decrypt, true, ASIAXMPLV4CQYXGMLRQ, greg, 1
2021-03-12 22:00:36, kms.amazonaws.com, Decrypt, true, ASIAXMPLVMP6KEG3BRA, michael, 1
```

In the example, there is a header row with names for each field, fields are separated by commas, and values are not enclosed in quotes. The header is optional, but it simplifies configuration. Values can be enclosed in single or double quotes. In addition to commas, tabs, spaces, and pipes (|) can be used as delimeters.

#### Sections

- Collect existing data (p. 6)
- Generate data with a sample application (p. 6)
- Download sample data (p. 7)

## Collect existing data

To use existing data to run a backtest, collect it in one or more files and store it in a single folder in an Amazon S3 bucket. The data must contain timestamped entries for at least 285 intervals, where an interval is 5 minutes, 10 minutes, 1 hour, or 1 day long. Each file can have entries for one interval or multiple intervals.

```
s3://lookoutmetrics-dataset-1234567891012/backtest/20210104-20210110.csv
20210111-20210117.csv
20210118-20210125.csv
```

To use a detector in continuous mode, you need to store it at a different path for each interval as the intervals occur. For an example of how to do this, run the sample application (p. 6).

For more information about supported data formats and folder structures, see Managing a dataset in Amazon S3 (p. 23).

## Generate data with a sample application

The GitHub repository for this guide includes a sample application that you can use to generate a dataset with data from your AWS account. The sample application runs locally or in AWS Lambda. It uses the AWS SDK to read events from AWS CloudTrail, reformats them with Pandas, and stores them in Amazon S3.

## Example lambda\_function.py - Processing data

```
def process_events(end_time, service):
    start_time = end_time - timedelta(minutes=60)
    records = []
    # call CloudTrail
    responses = get_events(service, start_time, end_time)
    records = [{k: event.get(k) for k in fields} for response in responses for event in
    response.get('Events')]
    # format timeseries dataframe
    df = pd.DataFrame(records)
    ...
```

To set up the application, follow the instructions in the README file. To generate a dataset for a backtest, run the backfill script.

```
(data-processor) data-processor$ ./5-backfill.sh
```

In Lambda, the application runs once every hour to generate a timeseries for the previous hour. The backfill script runs the application locally to generate two weeks worth of data and store it in the application's S3 bucket.

## Download sample data

Sample data is available in the service's GitHub repository at github.com/aws-samples/amazon-lookout-for-metrics-samples. The samples repository provides an archive of sample data and instructions for using it with a detector.

# Set up a detector

After you've prepared data in an Amazon Simple Storage Service (Amazon S3) bucket (p. 6), create a detector and add a dataset. At the end of each interval, the detector imports data from the bucket (your datasource) into the dataset and analyzes it.

#### Steps

- Create a detector (p. 8)
- Add a dataset (p. 8)
- Activate the detector (p. 9)
- (Optional) Add an alert (p. 9)
- Review anomalies (p. 9)
- Clean up (p. 10)

## Create a detector

Use the Lookout for Metrics console to create the detector that monitors your data.

#### To create a detector

- 1. Open the Lookout for Metrics console.
- Choose Create detector.
- 3. For Name, enter sample-detector.
- 4. For Description, enter Getting started detector.
- 5. For Interval, choose the interval that you used to organize your data.
- 6. Choose a Create.

## Add a dataset

Add a dataset by specifying the location of your data in Amazon S3 and the names of fields in your data that are timestamps, measures, and dimensions.

## To add a dataset

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose sample-detector.
- Choose Add dataset.
- 4. For Name, enter S3-dataset.
- 5. For **Timezone**, choose the timezone that is reflected in your data's timestamps.
- For Datasource, choose Amazon S3.
- 7. Choose a detector mode. For **Backtest**, you only provide historical data. For **Continuous**, you provide continuous data and can optionally provide historical data to speed up learning.
- 8. Follow the instructions to specify the data path(s) and then choose Next.
- 9. Choose the field in your data that specifies a timestamp for each record. The detector checks the timestamp on each record, and only processes records that match the interval that it is analyzing.
- Choose a numerical field in your data to be a Measure. The detector aggregates values of the measure field within each interval and monitors the aggregate value. For example, availability
- 11. (Optional) Choose additional fields to be measures and dimensions. A dimension is a field that creates subgroups of measure values that are monitored separately. For example, city.

## Activate the detector

To import data from the bucket and look for anomalies, activate the detector.

### To activate the detector

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose the detector.
- 3. Choose Activate detector.

When you activate the detector, it uses data from several intervals to learn, before attempting to find anomalies. If no historical data is available, the training process takes approximately one day for a five-minute interval. Training time varies depending on the detector's interval (p. 68).

# (Optional) Add an alert

In this section, you will add an alert to the detector. You will need to create an Amazon SNS topic. You will use its ARN in this step. For more information about creating an Amazon SNS topic, see Tutorial: Creating an Amazon SNS topic.

#### To add an alert

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Add alert.
- 4. Configure the following options.
  - Name-my-alert
  - Description Send anomaly alerts to an SNS topic.
  - Threshold 50
  - Channel Amazon SNS
  - Resource Your SNS topic
  - Role Create a role
- 5. Choose Add alert.

## Review anomalies

In this section, you will review the anomalies found by the detector.

#### To review anomalies

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose sample-detector.
- 3. Choose View anomalies.
- 4. Choose an anomaly.

Each anomaly can have multiple metrics associated with it. Review each metric to see if it is relevant or not, and use the feedback options to help the detector learn about your data.

# Clean up

If you are done using the detector, delete it.

## To delete the detector

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose the detector, sample-detector.
- 3. Choose **Delete**.

The detector's dataset and alerts are deleted automatically.

# **Pricing**

Pricing for Amazon Lookout for Metrics is based on the number of metrics that your detector monitors for anomalies. This number varies based on the number of measures and dimensions that you choose when you configure a dataset. It can also vary from interval to interval, based on the number of different values that appear for each dimension.

For example, if you choose a field named availability as a measure and choose no dimensions, Lookout for Metrics monitors values of availability for each interval (1 metric). If you choose availability as a measure and state as a dimension, where state has 50 possible values, Lookout for Metrics monitors values of availability for each value of state (50 metrics).

For another example, if you choose a field named orders with a dimension of state, the number of metrics can vary from interval to interval. You might have orders from 40 states in 1 interval, and 45 in another. For these intervals, the number of metrics would be 40 and 45, respectively.

For specific prices and pricing examples, see Amazon Lookout for Metrics pricing.

#### **Sections**

- Charges for metrics (p. 11)
- Charges for other services (p. 11)

# Charges for metrics

When a detector monitors data, it generates charges for each metric that appears in the dataset during an interval. To determine the number of metrics, the number of measures that you assign when you configure your dataset is multiplied by the number of unique combinations of dimension name and dimension value that appear in live data.

For example, if you choose 2 fields for measures, and 3 dimensions that each have 5 possible values, the maximum number of metrics that can appear in an interval is 250. If not all dimension values appear in every interval, the number of metrics can vary between 6 and 250 for each interval.

#### **Important**

The cost of using a detector increases linearly with the number of different values that appear in each interval for the dimensions that you configure for your dataset. For example, if you use a dimension named continent that has 7 possible values, the cost of that dimension is limited by the number of measures times 7. If you use a dimension named id that stores a GUID, the cost of the dimension increases with the number of GUIDs that appear in the data.

# Charges for other services

When Lookout for Metrics copies data into a dataset from a datasource, data transfer and API usage charges can apply. Several services have a free tier that applies if your overall use of that service is low. Some free tiers are limited to the first year after you create your account. Others apply permanently or under specific conditions. When using Lookout for Metrics, you might incur charges for the following services:

- Amazon Simple Storage Service (Amazon S3) Charges for storage, API requests, and data transfer. Eligible for free tier under certain conditions.
- Amazon CloudWatch Charges for CloudWatch metric storage and retrieval (transfer out). Eligible for free tier under certain conditions.
- Amazon Relational Database Service Charges for database instances and data transfer. Eligible for free tier under certain conditions.

## Amazon Lookout for Metrics Developer Guide Charges for other services

- Amazon Redshift Charges for data warehouse nodes and data transfer. Eligible for free tier under certain conditions.
- Amazon AppFlow Charges per flow run (transfer in) and for each GB of data processed.

This list highlights the main billing components of each service. Additional charges apply for use of optional features. For more information, see the pricing page for each service.

# Amazon Lookout for Metrics permissions

You can use AWS Identity and Access Management (IAM) to manage access to the Lookout for Metrics API and resources like detectors and datasets. For users and applications in your account that use Lookout for Metrics, you manage permissions in a permissions policy that you can apply to IAM users, groups, or roles.

Lookout for Metrics uses IAM service roles (p. 16) to access other services on your behalf. You create or choose a service role when you create a dataset that reads data from Amazon S3 or another service. You also pass service roles to Lookout for Metrics when you configure an alert that targets a Lambda function or an Amazon SNS topic. The Lookout for Metrics console can create these roles for you if you have the required IAM permissions.

For more information about IAM, see What is IAM? in the IAM User Guide.

#### **Topics**

- Identity-based IAM policies for Lookout for Metrics (p. 14)
- Service roles for Amazon Lookout for Metrics (p. 16)

# Identity-based IAM policies for Lookout for Metrics

To grant users in your account access to Lookout for Metrics, you use identity-based policies in AWS Identity and Access Management (IAM). Identity-based policies can apply directly to IAM users, or to IAM groups and roles that are associated with a user. You can also grant users in another account permission to assume a role in your account and access your Lookout for Metrics resources.

The following IAM policy allows a user to access all Lookout for Metrics API actions, and to pass service roles (p. 16) to Lookout for Metrics.

## Example User policy

```
"Version": "2012-10-17",
  "Statement": [
    {
      "Effect": "Allow",
      "Action": [
        "lookoutmetrics:*"
      "Resource": "*"
    },
      "Effect": "Allow",
      "Action": [
        "iam:PassRole"
      "Resource": "*",
      "Condition": {
        "StringEquals": {
          "iam:PassedToService": "lookoutmetrics.amazonaws.com"
      }
   }
 ]
}
```

The preceding policy does not allow a user to create IAM roles. For a user with these permissions to create a dataset or alert, an administrator must create the service role that grants Lookout for Metrics permission to access datasources and alert channels. For more information, see Service roles for Amazon Lookout for Metrics (p. 16).

In addition to Lookout for Metrics, a user needs permission to view resources in services that they use as a detector's datasource or as alert channels. When you work with a detector in the Lookout for Metrics console, the console uses your permissions to simplify the configuration process.

You can grant full access to each service or limit the scope of permissions by resource name. The following example shows a policy that provides read-only access to a subset of resources in Lookout for Metrics. The Resources key for applicable actions limits access to resources whose names start with intern-.

# Amazon Lookout for Metrics Developer Guide User policies

```
"lookoutmetrics:Describe*"
            ],
            "Resource": [
                "arn:aws:lookoutmetrics:us-east-2:123456789012:MetricSet/intern-*/intern-
*",
                "arn:aws:lookoutmetrics:us-east-2:123456789012:Alert:intern-*",
                "arn:aws:lookoutmetrics:us-east-2:123456789012:AnomalyDetector:intern-*"
            1
        },
        {
            "Sid": "readonly-1",
            "Effect": "Allow",
            "Action": [
                "lookoutmetrics:ListAnomalyDetectors",
                "lookoutmetrics:GetSampleData"
            "Resource": "*"
       },
            "Sid": "readonly-2",
            "Effect": "Allow",
            "Action": "iam:PassRole",
            "Resource": "*",
            "Condition": {
                "StringEquals": {
                    "iam:PassedToService": "lookoutmetrics.amazonaws.com"
            }
       }
   ]
}
```

If you tag your resources (p. 33), you can also use condition keys to limit access to a resource based on the presence or value of a tag. For permissions purposes, detectors, datasets and alerts are independent resources. If you grant or deny permission to a detector, the permission does not automatically apply to the detector's dataset or alerts.

The resources and conditions supported for use in policies vary among API actions. For more information, see Actions, resources, and condition keys for Amazon Lookout for Metrics in the Service Authorization Reference.

# Service roles for Amazon Lookout for Metrics

You can use service roles to grant Amazon Lookout for Metrics permission to access data and send alerts to other services. A service role is an AWS Identity and Access Management (IAM) role that an AWS service can use to access resources from other services in your account. For example, to invoke an AWS Lambda function when an alert is sent, Lookout for Metrics assumes a role that allows it to invoke the function. Lookout for Metrics uses a separate service role for each supported data source and notification target, including Amazon Simple Storage Service (Amazon S3), Lambda, and Amazon Simple Notification Service (Amazon SNS)

When you configure a dataset or alert in the Lookout for Metrics console, the console can create the required role for you if you have the necessary permissions. If you don't have permissions to create roles, or if you use the Lookout for Metrics API to manage resources, you can create the roles manually. Service roles must have the following trust policy.

The trust policy allows Lookout for Metrics to assume the role.

### **Sections**

- Sample IAM policies (p. 16)
- Sample AWS CloudFormation templates (p. 17)

## Sample IAM policies

The GitHub repository for this guide provides sample IAM policies that you can use as reference for developing service roles. You can use a single role that grants permission for both importing data and sending alerts by combining the applicable policies.

## Example alert-lambda.json - Send anomaly alerts to a Lambda function

Values contained in brackets are placeholders for account-specific information such as resource names and account IDs. For more information, see Sample policies in the GitHub repo.

# Sample AWS CloudFormation templates

The GitHub repository for this guide provides sample AWS CloudFormation templates that you can use to automate the creation of service roles. The templates use parameters and naming patterns to apply least-privilege permissions where possible.

The following sample template creates a service role that gives Lookout for Metrics permission to access S3 buckets, SNS topics, and Lambda functions that have names prefixed with lookoutmetrics—.

### Example servicerole-s3.yml – Amazon S3 and Lambda permissions

```
Parameters:
  bucketName:
    Description: Bucket name
    Type: String
    Default: lookoutmetrics-*
  queueName:
    Description: Queue name
    Type: String
    Default: lookoutmetrics-*
  functionName:
    Description: Function name
    Type: String
    Default: lookoutmetrics-*
Resources:
  serviceRole:
    Type: AWS::IAM::Role
    Properties:
      Policies:
        - PolicyName: read-s3
          PolicyDocument:
            Version: 2012-10-17
            Statement:
              - Effect: Allow
                Action:
                  - s3:ListBucket
                  - s3:GetBucketAcl
                Resource: !Sub arn:${AWS::Partition}:s3:::${bucketName}
              - Effect: Allow
                Action:
                  - s3:GetObject
                  - s3:GetBucketAcl
                Resource: !Sub arn:aws:s3:::${bucketName}/*
        - PolicyName: invoke-function
          PolicyDocument:
            Version: 2012-10-17
            Statement:
            - Effect: Allow
              Action: lambda:InvokeFunction
              Resource: !Sub arn:${AWS::Partition}:lambda:${AWS::Region}:${AWS::AccountId}:
${functionName}
```

For more information, see Sample templates in the GitHub repo.

# Working with detectors

In Amazon Lookout for Metrics, a *detector* is a resource that monitors a dataset and identifies *anomalies* (data that falls outside of the expected range). Detectors use machine learning (ML) to find patterns in business data, and to distinguish between expected variations in data and legitimate anomalies. A detector can monitor a dataset that contains metrics data that you manage in Amazon Simple Storage Service (Amazon S3), live data from another service such as Amazon CloudWatch, or events from a database. When new data points fall outside of the expected range, the detector records the anomaly and sends an alert.

A dataset (p. 23) is a collection of timestamped data points that can each have multiple metrics. You choose one of the metrics to be the *measure*, which is the primary metric that the detector monitors for anomalies. You can also configure up to five additional metrics as *dimensions*. Dimensions are secondary metrics that the detector uses to segment anomalies and identify contributing factors.

For example, you can choose a field named availability for a measure. If you don't choose a dimension, the detector monitors availability across all records. If you choose a field named country for a dimension, then the detector monitors availability in each country as a separate metric: availability in Canada, availability in Italy, and so on.

Detectors primarily work against live data. A detector analyzes new data periodically to find anomalies in measure values. The *interval* at which it analyzes data can be between 5 minutes and 1 day. To allow time for the datasource to collect all data before analysis starts, you also configure a *delay* on the dataset. At the end of an interval, the detector waits for the duration of the delay before analyzing data.

When you create a detector, you can also provide *historical data*. If you provide historical data, the detector uses it to learn patterns and relationships between fields in your data. If not, the detector spends several intervals learning on live data.

Every time it runs, the detector analyzes all of the data generated during the interval, identifies anomalous data points, and assigns a severity score to each. If the severity of an anomaly exceeds a *threshold*, the detector sends an *alert*. You can configure alerts (p. 30) to send a notification to an Amazon Simple Notification Service (Amazon SNS) topic, or to invoke an AWS Lambda function. If you get too many or too few results, you can change the threshold that triggers the alert.

### **Topics**

- Setting up a detector (p. 19)
- Managing detectors (p. 22)
- Managing a dataset in Amazon S3 (p. 23)
- Working with anomalies (p. 27)
- Working with alerts (p. 30)
- Tagging Lookout for Metrics resources (p. 33)

# Setting up a detector

An anomaly detector is an Amazon Lookout for Metrics resource that monitors a dataset to find anomalies.

By default, detectors use a key managed by Lookout for Metrics. To use a key that you manage in your own account, create a symmetric key in AWS KMS and grant Lookout for Metrics permission to use it.

#### **Topics**

- Creating a detector (p. 19)
- Creating a dataset (p. 20)

# Creating a detector

To create a detector, you provide a name, description, and interval. To start the detector and begin finding anomalies, add a dataset and notifications and activate the detector.

#### To create a detector

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose Create detector.
- 3. Provide the following information:.
  - Name A name for the detector.
  - **Description** A description of the detector.
  - Interval The amount of time between attempts to detect anomalies.
- (Optional) Lookout for Metrics encrypts all imported data with an AWS Key Management Service (AWS KMS) key. To choose an encryption key, select Customize encryption settings. You can't change the encryption key later.
- 5. Choose Create.

## **Detector Statuses**

After creating a detector, Lookout for Metrics initializes the detector, uses data for training, and activates the detector so that it can begin identifying anomalies. When you create a detector, Lookout for Metrics displays the following statuses:

- 1. **Initializing** Lookout for Metrics begins initializing your anomaly detector based on your datasource, measure, and dimension configurations. It also ingests all historical data that you provided.
- 2. **Learning** After initialization, the detector begins learning by ingesting continuous data. Learning time varies depending on the detector's interval setting and whether you provided historical data.
- 3. **Active** After the detector has ingested a sufficient amount of data, the status changes to **Active**" and the detector begins identifying anomalies.

Lookout for Metrics usually requires at least 300 cumulative data points before a detector's status changes to **Active**. For example, if you provide 200 data points of historical data, the detector need to ingest 100 data points of continuous data before it is active. For the daily time interval, the detector's status changes to **Active** after 14 days of learning.

If no historical data is available, the learning stage takes the following amount of time:

## Amazon Lookout for Metrics Developer Guide Creating a dataset

5-minute interval: 25 hours
10-minute interval: 50 hours
1-hour interval: 12.5 days
Daily interval: 14 days

If you are backtesting, also refer to the backtesting data requirements (p. 69).

## Creating a dataset

A detector imports data from a datasource, transforms it, and stores it in a dataset. The datasource can be an Amazon Simple Storage Service (Amazon S3) bucket that you store data in, a database, or another AWS service that Lookout for Metrics supports.

#### Note

To communicate with other services, Lookout for Metrics needs permissions from an AWS Identity and Access Management (IAM) service role. When you use the console to configure a dataset, you can create a new service role or choose an existing one. For more information, see Service roles for Amazon Lookout for Metrics (p. 16).

#### To create a dataset

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- Choose Create dataset.
- 4. Provide the following information:
  - Name A name for the dataset.
  - **Description** A description of the dataset.
  - **Timezone** The timezone where the data is generated. When a detector analyzes data, it verifies that each data point falls within the current interval.
- 5. Choose a datasource. The datasource can be an Amazon S3 bucket, an AWS service that Lookout for Metrics supports, or a database.
- 6. Configure the datasource and then choose **Next**. Options vary depending on the datasource that you choose. Common settings include the following:
  - Interval The amount of time between analysis attempts. Use the same setting as the detector's interval.
  - Offset The minimum number of seconds that the detector waits at the end of each interval before accessing data. Using an offset is supported only for Amazon S3 and Amazon Redshift datasources.
  - **Permissions** A service role (p. 16) that gives Lookout for Metrics permission to access either the datasource or a secret that contains credentials for the datasource.
- 7. Provide the metrics that the detector analyzes:
  - Measures The primary metrics that the detector analyzes to find anomalies.
  - **Dimensions** The secondary metrics, which segment the data by, for example, location or demographic.
  - Timestamp The metric that specifies when the data point was created.
- Choose Next.
- 9. Choose Save and activate.

## Amazon Lookout for Metrics Developer Guide Creating a dataset

# Managing detectors

You manage detectors (p. 18) in the Lookout for Metrics console.

When you create a detector, you configure just a name, description, and interval. Optionally, you can choose an encryption key to use with the dataset's data, instead of the service's default key. After the detector is created, you can add a dataset (p. 23) and activate the detector to start finding anomalies.

When activation is complete, the detector analyzes data after each interval. If there are any anomalies in the data for an interval, the detector assigns each a severity score. If the score exceeds an alert target's threshold, the detector sends an alert to that target. You can view the results of each analysis in the detector log.

## To view the detector log

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Scroll down to the bottom of the page.

To stop analyzing data and delete it from Lookout for Metrics, delete the detector. This also deletes the detector's dataset and alerts.

### To delete a detector

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- Choose Delete.

You can't recover a deleted detector or its subresources. Data stored in Amazon Lookout for Metrics is completely deleted within 90 days of the detector being deleted.

# Managing a dataset in Amazon S3

You can use Amazon Simple Storage Service (Amazon S3) to store data for an Amazon Lookout for Metrics detector. With Amazon S3, you have complete control over your data's format and content. You can preprocess your data before handing it off to Lookout for Metrics, and aggregate data from multiple sources.

#### Note

For information about using other AWS services as a datasource, see Using Amazon Lookout for Metrics with other services (p. 35).

You can provide two types of data to a detector: *continuous data* and *historical data*. A detector monitors continuous data to identify anomalies. You write continuous data to Amazon S3 as it is generated, to a path that represents the current interval. At the end of each interval, the detector reads data from the interval and analyzes it. The following example shows one possible path structure for continuous data with a 5-minute interval.

```
s3://my-lookoutmetrics-dataset-123456789012/
continuous/20201225/1520/data.jsonl
continuous/20201225/1525/data.jsonl
continuous/20201225/1530/data.jsonl
```

In this example, data for each 5-minute interval is stored in a single file named data.jsonl at a path that represents the interval. continuous/20201225/1520/ is a path for data generated in the 5-minute period starting at 3:20 PM on December 25th, 2020. Every 5 minutes, a new path is used.

Historical data is a collection of data stored at a single path in Amazon S3 that represents many previous intervals. You can provide historical data to a detector to train it prior to processing continuous data. Historical data should have metrics from hundreds or thousands of intervals in one or more files. The following example shows historical data in separate files for each month at the path historical/.

```
s3://my-lookoutmetrics-dataset-123456789012/
historical/data-202009.jsonl
historical/data-202010.jsonl
historical/data-202011.jsonl
```

If you provide historical data (p. 25), but not continuous data, the detector operates in backtest mode. Prior to creating an application or pipeline that generates continuous data, you can run a backtest to see how the detector works with your historical data.

You can store your data in CSV or JSON lines format. Both formats support one record per line of text. With CSV format (p. 24), each field in a line is plain text separated by a comma or other supported delimiter. A CSV file can have a header row with field names, or define field names in the dataset. With JSON lines format (p. 24), each line is a JSON object with key-value pairs that define the name and value of each field.

#### **Topics**

- Structuring continuous and historical data (p. 24)
- CSV data (p. 24)
- JSON lines (p. 25)
- Providing historical data (p. 25)
- Path template keys (p. 25)

# Structuring continuous and historical data

When you configure an Amazon S3 bucket as a datasource, you provide a *path template* that tells the detector where to find the continuous data. Consider the following example path structure.

```
s3://my-lookoutmetrics-dataset-123456789012/
continuous/20201225/1520/
continuous/20201225/1525/
continuous/20201225/1530/
historical/
```

For historical data for this example, the path is s3://my-lookoutmetrics-dataset-123456789012/historical. Lookout for Metrics looks for data files directly under historical and ignores subpaths.

For continuous data, the detector needs to know where to look for data for the current interval. The path template for the example structure is s3://my-lookoutmetrics-dataset-123456789012/continuous/{{yyyyMMdd}}/{{HHmm}}}. The letters in double brackets represent parts of the path that change depending on the date and time. Construct a path template with the following keys.

- yyyy The 4-digit year
- MM The 2- digit month
- нн The 2-digit hour (in 24-hour format)
- mm The 2-digit minute

For a complete list of supported keys, see Path template keys (p. 25).

Within a path for a single interval, data can be stored in one tor more text files. The detector uses only data with timestamps that fall within the interval for analysis. The detector uses the dataset's timezone to determine if data belongs to the current interval and ignores data that falls outside of the expected range.

## **CSV** data

The following is an example of a correctly formatted CSV input file. Notice that this sample includes headers for each parameter (target\_value is a metric and item\_id is a dimension). Headers are optional, but recommended.

```
item_id,timestamp,target_value
item_001,2020-05-07,1591.702780
item_002,2020-05-07,2342.481244
item_003,2020-05-07,1794.275162
item_004,2020-05-07,2716.692446
...
```

The following is an example of a correctly formatted CSV file with headers. Here, there are two measures (target\_1 and target\_2) and two dimensions (item\_id and store\_id).

```
item_id,store_id,timestamp,target_1,target_2
item_001,store_001,2020-04-01 00:00:00,2117.0433697865165,27.521563807224712
item_002,store_002,2020-04-01 00:00:00,2221.312595828157,28.87706374576604
item_002,store_001,2020-04-01 00:00:00,4224.364287792719,54.91673574130534
item_003,store_002,2020-04-01 00:00:00,1420.3210031715096,18.464173041229625
item_001,store_002,2020-04-01 00:00:00,3222.8693491500876,41.89730153895114
```

. . .

## **JSON lines**

The following is an example of a correctly formatted JSON lines input file, with target\_value as a metric and item id as a dimension.

```
{ "item_id":"item_001" , "timestamp" : "2020-05-07", "target_value" : 1591.702780 } 
{ "item_id":"item_002" , "timestamp" : "2020-05-07", "target_value" : 2342.481244 } 
{ "item_id":"item_003" , "timestamp" : "2020-05-07", "target_value" : 1794.275162 } 
{ "item_id":"item_004" , "timestamp" : "2020-05-07", "target_value" : 2716.692446 } 
....
```

The following is another example of a correctly formatted JSON lines file. Here, target1 and target2 are metrics and item\_id and store\_id are dimensions.

```
{"item_id": "item_001", "store_id": "store_001", "timestamp": "2020-04-01 00:00:00", "target1": 2117.0433697865165, "target2": 27.521563807224712}
{"item_id": "item_002", "store_id": "store_002", "timestamp": "2020-04-01 00:00:00", "target1": 2221.312595828157, "target2": 28.87706374576604}
{"item_id": "item_002", "store_id": "store_001", "timestamp": "2020-04-01 00:00:00", "target1": 4224.364287792719, "target2": 54.91673574130534}
{"item_id": "item_003", "store_id": "store_002", "timestamp": "2020-04-01 00:00:00", "target1": 1420.3210031715096, "target2": 18.464173041229625}
{"item_id": "item_001", "store_id": "store_002", "timestamp": "2020-04-01 00:00:00", "target1": 3222.8693491500876, "target2": 41.89730153895114}
...
```

# Providing historical data

Your detector imports continuous data from your Amazon S3 bucket, stores it in its dataset, and uses it for learning. *Learning* is the process of analyzing data over multiple intervals to identify patterns and to distinguish between legitimate anomalies and uncommon but expected variations. A detector can also learn by using *historical data*.

To train a detector before it starts processing continuous data, you can provide historical data that represents up to 2,500 previous intervals. Historical data must fall within a timeframe that varies depending on the dataset's interval.

- 5-minute interval 3 months
- 10-minute interval 6 months
- 1-hour interval 3 years
- 1-day interval 5 years

If you don't specify a path for historical data when you create the dataset, the detector looks for data from previous intervals in the continuous data path. If available, it uses this data for learning to reduce the amount of time that it takes to start finding anomalies.

## Path template keys

The following table lists the supported keys for continuous data path templates. A path template is an Amazon S3 URI that has placeholder keys in double curly brackets, which represent the folder names in the bucket that change for each interval.

## Amazon Lookout for Metrics Developer Guide Path template keys

Letter	Date or time component	Presentation	Examples
у	Year	Year	1996; 96
Υ	Week year	Year	2009; 09
М	Month in year	Month	July;Jul;07
d	Day in month	Number	10
a	AM/PM marker	Text	PM
Н	Hour in day (0-23)	Number	0
k	Hour in day (1-24)	Number	24
k (with AM/PM marker)	Hour in AM/PM (0-11)	Number	11
m	Minute in hour	Number	30
S	Second in minute	Number	55

## Example path structure - daily interval

For this example, the path template is  $s3://my-lookoutmetrics-dataset-123456789012/continuous/{{yyyy}}/{{MM}}/{{dd}}$ . The continuous folder has a subfolder structure that indicates the year, month, and day of each one day interval.

```
s3://my-lookoutmetrics-dataset-123456789012/
historical/
2020Q2.csv
2020Q3.csv
continuous/
2020/12/01/
20201201-01.csv
2020/12/02/
20201202-01.csv
20201202-02.csv
```

# Working with anomalies

An *anomaly* is a data point that the detector doesn't expect based on its understanding of your data. An anomaly isn't necessarily good or bad, it's just unexpected. A detector learns over time to more accurately identify anomalies based on patterns that it finds in your data.

Lookout for Metrics organizes anomalies that affect the same measure (p. 4) during the same interval groups and displays them as a single event. To get details about anomalies, view them in the Amazon Lookout for Metrics console.

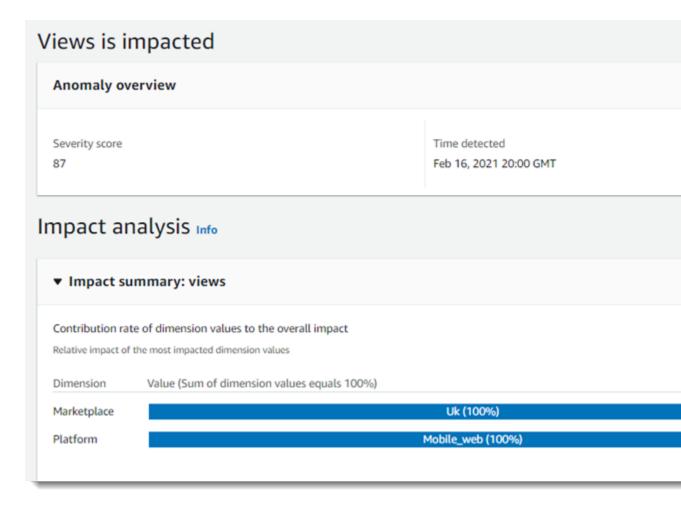
### To view anomalies

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- Choose Anomalies.
- 4. Use the options on the page to sort and filter the list of anomalies.
  - Search bar To filter the list of anomalies by title, enter the name of a measure.
  - Severity threshold To filter out lower-severity anomalies but maintain the display order, use the severity threshold slider.
  - Sort columns To sort by title, severity score, or timestamp, choose the name of the relevant column.
- 5. For details, choose an anomaly from the list.

The detector assigns a severity score between 0 and 100. The severity score indicates how far the data point is outside of the expected range based on the data that the detector has analyzed. The higher the severity score, the more unexpected the anomaly is.

## Affected measures

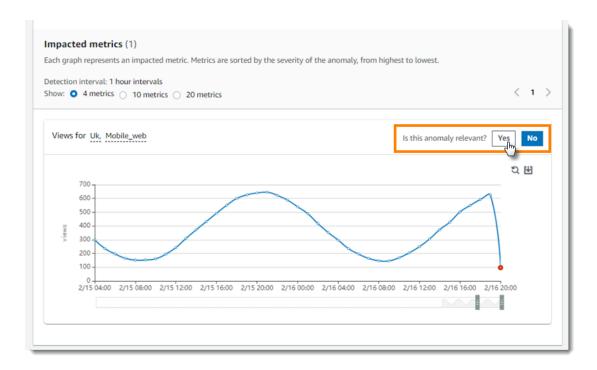
The title of an anomaly indicates the measure that was affected. If your dataset has dimensions, the values of each dimension are also part of the metric. In the following example, the number of views recorded was anomalous. The dataset has two dimensions, marketplace and platform, with values that indicate where the metric was recorded and the kind of device that was in use. The number of views was found to be affected only in the UK marketplace (Uk) on mobile platforms (Mobile\_web). The 100% for each dimension value indicates that the anomaly was only observed for one value within each dimension.



Below the impact summary, there is a graph of the affected metric over time. In this example, the number of mobile views in the UK dropped sharply between 7 PM and 8 PM. This drop was unexpected considering the marketplace, platform, and time of day.

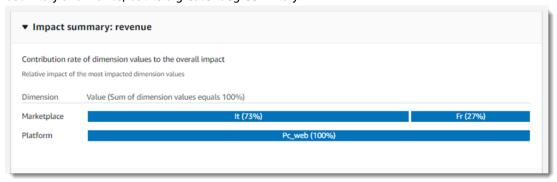
# Providing feedback

This drop could indicate an issue in the marketplace and platform, or an external factor that isn't represented in the data. To indicate whether the anomaly is relevant, use the feedback buttons above the graph. When the detector finds similar anomalies later, it will consider the feedback as it determines the severity score.



# **Contributing metrics**

If the detector finds anomalies in multiple metrics for the same measure, it groups them together into a single event. In the following example, metrics for revenue on the PC platform are affected on PC in both Italy and France, but to a greater degree in Italy.



In this case, *revenue on PC in Italy* is one metric, and *revenue on PC in France* is a second. If mobile revenue was also affected in both marketplaces, there would be four metrics, and the platform dimension would show the impact of PC vs mobile revenue.

# Working with alerts

Amazon Lookout for Metrics detectors find anomalies in data. When an anomaly is severe, the detector can send details about it to another AWS service or resource. You can configure a detector to run an AWS Lambda function to process anomaly alerts, or send details to an Amazon Simple Notification Service (Amazon SNS) topic. Amazon SNS can then send the information to email subscribers or an HTTP endpoint, among numerous other supported destinations.

A severity threshold determines when the detector sends anomaly alerts. If you get anomaly alerts for anomalies that are not interesting, you can increase the threshold. If you don't get enough alerts, you can lower it.

To send anomaly alerts, a detector uses a service role (p. 16). When you use the console to create alerts, you can create a service role or choose one you already have. If you don't have permission to create roles, ask an administrator to create a service role for Lookout for Metrics.

#### To create an alert

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Add alert.
- 4. Configure the following options.
  - Alert name The name of the alert. Alert names must be unique across all detectors in a Region.
  - **Description** A description of the alert.
  - **Severity threshold** The severity score that the anomaly must reach for the detector to send an anomaly alert.
  - · Channel The destination service.
  - SNS topic or Lambda function The resource in the target service that receives the anomaly alert.
  - Role A service role that allows the detector to send alerts to the resource.
- 5. Choose Create.

When the detector finds an anomaly that meets the severity threshold, it sends an anomaly alert. An anomaly alert is a JSON document with details about the metrics that were affected by the anomaly. The following example shows an anomaly alert where revenue is affected on the pc\_web platform in two marketplaces, it (Italy) and fr (France).

### Example alert (line endings and indentation added)

```
"dimensionValue": "it",
                        "valueContribution": 73
                    },
                        "dimensionValue": "fr",
                        "valueContribution": 27
                    }
                ]
            },
                "dimensionName": "platform",
                "dimensionValueContributions": [
                        "dimensionValue": "pc_web",
                        "valueContribution": 100
                    }
                ]
        "relevantTimeSeries": [
                "timeSeriesId":
"d488c9xmpl2e46c53e73ee853cc6258e499897c4b59d595805d28fb0d290d717bc57f10ca41df45de4063f5a8491e07d23c2
                "dimensions": [
                        "dimensionName": "marketplace",
                        "dimensionValue": "it"
                    },
                        "dimensionName": "platform",
                        "dimensionValue": "pc web"
                    }
                ],
                "metricValue": 148.5
            },
                "timeSeriesId":
"950feacxmpl22866d1f128991cf722b03f88f62f91770000af4b09bddb13d54691ce26346b03383d0c5c67bfc11a6c61853b7
                "dimensions": [
                        "dimensionName": "marketplace",
                        "dimensionValue": "fr"
                    },
                    {
                        "dimensionName": "platform",
                        "dimensionValue": "pc web"
                    }
                ],
                "metricValue": 230.1
        ]
    "timestamp": "2021-02-14T04:00Z[Atlantic/St_Helena]",
    "anomalyScore": 86.78
}
```

In the preceding example, the detector identified unusually high revenue values (148.5 and 230.1) in Italy and France for customers using the website on a PC. The value for Italy was farther from the expected value, so its contribution to the anomaly (73%) is greater than the value for France. Overall, the anomaly for the two metrics had an severity score of 86.78.

The severity score is a measurement of how unexpected the observed metric values are based on the detector's understanding of your data. It takes into consideration when the anomaly occurred, such as the time of day, and how many metrics were affected.

# Amazon Lookout for Metrics Developer Guide Alerts

# **Tagging Lookout for Metrics resources**

Organize your Amazon Lookout for Metrics resources by owner, project or department with tags. Tags are key-value pairs that are supported across AWS services. You can use tags to filter resources, create least-privilege permissions policies, and add detail to billing reports. Lookout for Metrics also supports tag-based authorization. With tag-based authorization, you can create permissions policies (p. 14) that limit a user's access to resources with specific tags. For more information about tag-based authorization, see Controlling access to AWS resources using resource tags in the IAM User Guide.

You can add tags to detectors (p. 18), datasets (p. 23), and alerts (p. 30) when you create them, or you can add tags to existing resources. You can use the Lookout for Metrics console or manage tags with the Lookout for Metrics API (p. 33). Start by tagging your detectors to organize them into logical groups.

For more information about tags, see Tagging AWS resources in the Amazon Web Services General Reference.

### To add tags to a detector in the Lookout for Metrics console

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Tags.
- 4. Choose Manage tags.
- 5. Enter a key and value. For example, Department and Marketing.
- 6. To add additional tags, choose Add tag.
- Choose Save.

Tags apply to each detector, dataset, and alert individually. They are not shared or inherited.

### Sections

- Using tags (Lookout for Metrics API) (p. 33)
- Tag key and value requirements (p. 34)

### Using tags (Lookout for Metrics API)

When you create resources with the CreateAnomalyDetector, CreateMetricSet and CreateAlert operations, you can include tags with the --tags option. The following example shows how to apply tags when creating an anomaly detector with the AWS Command Line Interface (AWS CLI).

```
$ aws lookoutmetrics create-anomaly-detector --anomaly-detector-name my-detector \
    --anomaly-detector-config AnomalyDetectorFrequency=PT10M \
    --anomaly-detector-description "10-minute S3 detector" \
    --tags Department=Marketing, CostCenter=1234ABCD
{
    "AnomalyDetectorArn": "arn:aws:lookoutmetrics:us-east-2:123456789012:AnomalyDetector:my-detector"
}
```

To add tags to an existing resource, use the TagResource operation.

```
$ aws lookoutmetrics tag-resource --resource-arn arn:aws:lookoutmetrics:us-
east-2:123456789012:AnomalyDetector:my-detector \
   --tags Department=Marketing,CostCenter=1234ABCD
```

To remove tags, use the UntagResource operation.

```
$ aws lookoutmetrics untag-resource --resource-arn arn:aws:lookoutmetrics:us-
east-2:123456789012:AnomalyDetector:my-detector \
   --tag-keys Department
```

To view tags, you can use the following API operations:

ListTagsForResource – View the tags associated with a resource.

```
$ aws lookoutmetrics list-tags-for-resource --resource-arn arn:aws:lookoutmetrics:us-
east-2:123456789012:AnomalyDetector:my-detector
{
    "Tags": {
        "Department": "Marketing",
        "CostCenter": "1234ABCD"
    }
}
```

• ListAnomalyDetectors, ListMetricSets, ListAlerts – Get a list of resources with tag information.

## Tag key and value requirements

The following requirements apply to tags for Lookout for Metrics resources:

- Maximum number of tags per resource 50
- Maximum key length 128 Unicode characters in UTF-8
- Maximum value length 256 Unicode characters in UTF-8
- Tag keys and values are case sensitive.
- Your tag keys and values can't start with aws:. AWS services apply tags that start with aws:, and those tags can't be modified. They don't count towards tag limits.
- Tag keys and values can contain the following characters: A-Z, a-z, 0-9, space, and \_ . : / = + @ (hyphen). This is the standard set of characters available across AWS services that support tags. Some services support additional symbols.

# Using Amazon Lookout for Metrics with other services

Amazon Lookout for Metrics works with other AWS services to provide additional options for datasources and notification targets. In addition to reading metrics data from an Amazon Simple Storage Service (Amazon S3) bucket, you can create datasets from databases, observability services, and cloud applications. When a detector finds anomalies, it can invoke a Lambda function or send anomaly alerts to an Amazon SNS topic.

To use a cloud application such as Salesforce as a datasource, you use Amazon AppFlow. Amazon AppFlow is an AWS service that supports additional datasources by providing a *flow* that third party services can write to.

Lookout for Metrics integrates with other services to provide additional datasources and alert channels. Lookout for Metrics supports the following services as datasources.

- Amazon S3 (p. 54) Read metrics data from text objects in a bucket. Supports using historical data for training and testing a detector.
- Amazon CloudWatch (p. 39) Analyze CloudWatch metrics sent by an AWS service, AWS resource, or an application.
- Amazon Relational Database Service (Amazon RDS) (p. 42) Analyze items in a relational database. The following database engines are supported:
  - · Amazon Aurora
  - MySQL
  - PostgreSQL
  - MariaDB
  - · Microsoft SQL Server
- Amazon Redshift (p. 48) Analyze items in a Amazon Redshift data warehouse.
- Amazon AppFlow (p. 37) Analyze data flow from a web service with an Amazon AppFlow data flow. The following services are supported:
  - Salesforce
  - Marketo
  - Dynatrace
  - Singular
  - Zendesk
  - Servicenow
  - Infor Nexus
  - Trendmicro
  - Veeva
  - Google Analytics
  - Amplitude

You can configure a detector to send notifications to the following services and resources.

- AWS Lambda Invoke a Lambda function with an event that contains details about an anomaly.
- Amazon Simple Notification Service (Amazon SNS) Send a notification to a topic that email, SMS, or web application subscribers. Lookout for Metrics supports the following application channels with Amazon SNS:
  - PagerDuty
  - Slack
  - Datadog

To interact with other AWS services, Lookout for Metrics uses permissions from an AWS Identity and Access Management (IAM) service role. A service role is an IAM role that you create to give a service permission to access AWS resources in your account. For more information, see Amazon Lookout for Metrics permissions (p. 13).

#### **Topics**

- Using Amazon AppFlow with Lookout for Metrics (p. 37)
- Using Amazon CloudWatch with Lookout for Metrics (p. 39)
- Using AWS Lambda with Lookout for Metrics (p. 41)
- Using Amazon RDS with Lookout for Metrics (p. 42)
- Using Amazon Redshift with Lookout for Metrics (p. 48)
- Using Amazon SNS with Lookout for Metrics (p. 52)
- Using Amazon S3 with Lookout for Metrics (p. 54)
- Working with Amazon Virtual Private Cloud (p. 57)

# Using Amazon AppFlow with Lookout for Metrics

You can use Amazon AppFlow to create a datasource for an Amazon Lookout for Metrics detector. With Amazon AppFlow, you can collect data from external cloud applications in a flow. A Lookout for Metrics detector reads data from the flow and monitors it for anomalies.

To use Amazon AppFlow with Lookout for Metrics, you must use an AWS Key Management Service (AWS KMS) encryption key that you create in your account. You can create a symmetric customer-managed key for your flow and detector in the AWS KMS console.

Lookout for Metrics supports the following cloud applications with Amazon AppFlow:

- Salesforce
- Marketo
- Dynatrace
- Singular
- Zendesk
- Servicenow
- Infor Nexus
- Trendmicro
- Veeva
- Google Analytics
- Amplitude

#### To create a flow

- 1. Open the Amazon AppFlow console.
- 2. Choose Create flow.
- 3. Enter a name for the flow.
- 4. For Data encryption choose Customize encryption settings.
- 5. For Source details, choose a datasource.
- 6. For **Destination details**, choose **Lookout for Metrics**.
- 7. For **Schedule frequency**, choose a frequency that matches your detector's interval.
- 8. Follow the instructions to configure the remaining options and then choose Next.
- 9. For **Field mapping**, you can choose **Map all fields directly**, or choose a subset of fields that contains the measures, dimensions, and timestamps that you will use with Lookout for Metrics.
- 10. Follow the instructions to complete flow setup and then choose Create flow.

### To create an Amazon AppFlow dataset

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Add dataset.
- 4. Choose the cloud application that you chose for your flow.
- 5. Follow the instructions to create the datasource.

With Amazon AppFlow, you choose fields from the flow's data to be measures and dimensions. The detector monitors the measures for anomalies within values of the dimensions. For example, if you have

# Amazon Lookout for Metrics Developer Guide Amazon AppFlow

a measure named availability and a dimension named region, the detector finds anomalies of availability in each region.

The detector reads new data from Amazon AppFlow periodically, by accessing the flow. If it detects any anomalies in the metrics for the interval, it records an anomaly and sends anomaly alerts, if configured.

When you activate the detector, it uses data from several intervals to learn, before attempting to find anomalies. For a five minute interval, the training process takes approximately one day. Training time varies depending on the detector's interval (p. 68).

#### Note

When you add an Amazon AppFlow dataset to your detector, the Lookout for Metrics console creates a service role (p. 16) with permission to read from the flow.

For more information about Amazon AppFlow, see Getting started with Amazon AppFlow in the Amazon AppFlow User Guide.

# Using Amazon CloudWatch with Lookout for Metrics

You can use Amazon CloudWatch metrics as a datasource for an Amazon Lookout for Metrics detector. Most AWS services send metrics to CloudWatch automatically when you use them. You can create a dataset from these metrics, or from metrics that you send to CloudWatch. You can send metrics to CloudWatch from your application code, or from software such as StatsD or collectd.

### **Topics**

- Adding a CloudWatch datasource (p. 39)
- Training a detector with a CloudWatch datasource (p. 39)

### Adding a CloudWatch datasource

In CloudWatch, a metric can have a name and value, and optionally can also have a dimension name and dimension value. For example, Amazon EC2 has a metric named CPUUtilization with a value that is a number between 0 and 100, and a dimension named InstanceId that has the unique ID of an instance.

#### To create a CloudWatch dataset

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Add dataset.
- 4. For Datasource, choose CloudWatch.
- Follow the instructions to create the datasource.

To configure metrics in Lookout for Metrics, you choose a CloudWatch namespace and dimension first, and then choose one or more CloudWatch metrics to be measures for the dataset. For CloudWatch metrics that apply to all resources in an AWS Region, or otherwise don't have a dimension in CloudWatch, you set **Dimensions** to **None**.

For example, in AWS Lambda you can monitor concurrency by function, by resource (function version or alias), or across all functions in a Region. If you choose ConcurrentExecutions as a measure and Function Name as a dimension, then the detector monitors concurrency for function-a and concurrency for function-b as two Lookout for Metrics metrics.

The detector reads new data from CloudWatch periodically, by reading the values of metrics that occur in each interval. It aggregates the values of each metric for the interval and looks for anomalies. It records anomalies and sends anomaly alerts (p. 30), if configured.

When you activate the detector, it uses data from several intervals to learn, before attempting to find anomalies. For a five minute interval, the training process takes approximately one day. Training time varies depending on the detector's interval (p. 68).

When you add a CloudWatch dataset to your detector, the Lookout for Metrics console creates a service role (p. 16) with permission to read metrics.

### Training a detector with a CloudWatch datasource

When using a CloudWatch datasource, the following number of days are used to train a detector:

• 5 minute interval - 17 days

### Amazon Lookout for Metrics Developer Guide Training with CloudWatch

- 10 minute interval 34 days
- 1 hour interval 166 days
- 1 day interval 455 days

For example, if a datasource has a 5 minute interval, data from the previous 17 days will be used to train a detector. If the datasource contains fewer than 17 days of data, a detector will be trained using the available data.

The datasource must meet the minumum data requirements (p. 69) in order to train a detector.

# Using AWS Lambda with Lookout for Metrics

You can use AWS Lambda as a channel for anomaly alerts from an Amazon Lookout for Metrics detector. With a Lambda function, you can process anomaly alerts in your preferred programming language, and use the AWS SDK to interact with other AWS services.

Lambda is a serverless way for you to run code in AWS. Your code only runs and only incurs charges when it is invoked. If you don't already have a Lambda function, see Create a Lambda function with the console in the Lambda Developer Guide to get started.

### To create a Lambda alert

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Add alert.
- 4. Choose AWS Lambda.
- Choose a function.

### Note

When you add a Lambda alert to your detector, the Lookout for Metrics console creates a service role (p. 16) with permission to invoke the function.

When your detector finds an anomaly with a severity score that meets or exceeds the alert's threshold, it invokes your Lambda function with an event that contains details about the anomaly. The Lambda runtime converts this document into an object and passes it to your function's *handler method*. You can use this object to perform additional processing, to record details about the anomaly in a database or storage, or to call another service.

For sample code in all programming languages supported by Lambda, see Lambda sample applications in the AWS Lambda Developer Guide.

# Using Amazon RDS with Lookout for Metrics

You can use Amazon Relational Database Service (Amazon RDS) as a datasource for an Amazon Lookout for Metrics detector. With Amazon RDS, you can choose columns to monitor (*measures*) and columns that segment measure values (dimensions). The detector monitors the values in these columns to find anomalies in your data.

#### **Important**

Lookout for Metrics can only connect to databases in a subset of Availability Zones in some Regions. The following Availability Zones are supported.

- US East (N. Virginia) use1-az1, use1-az4, use1-az6
- US West (Oregon) usw2-az1, usw2-az2, usw2-az3
- Asia Pacific (Tokyo) apne1-az1, apne1-az2, apne1-az4
- Other Regions All Availability Zones.

Availability Zone names such as us-west-2a are aliases for zone IDs that vary by account. To see which names map to which IDs in your account, visit the EC2 dashboard in the AWS Management Console.

The following database engines are supported:

- · Amazon Aurora
- MvSQL
- PostgreSQL
- MariaDB
- Microsoft SQL Server

To use an Amazon RDS database with Lookout for Metrics, the table must have a timestamp column that is indexed for queries. This allows Lookout for Metrics to get records for an interval without scanning the entire table. You also need an AWS Secrets Manager secret for the detector. The secret must have the database password and have a name that starts with AmazonLookoutMetrics—.

Before you configure the dataset, you need to know the following information.

- **DB** identifier The unique identifier of the DB instance or cluster. For example, mysql-dbi or ldlxmplvzghgn47.
- Database name The software-level database name. For example, mydb.
- Table name The name of the table. For example, events.
- Column names The names of columns that contain timestamps, measures, and dimensions.
- **Subnets** The virtual private cloud (VPC) subnets where the detector creates network interfaces to connect to the database. For example, subnet-0752xmpl92bf2e4b7.
- Security group A VPC security group that allows traffic to the database. For example, sg-0f92xmp1fbad0bc95.
- **Secret name** The name of an AWS Secrets Manager secret that the detector uses to retrieve the database password. For example, AmazonLookoutMetrics-mysqldbi.
- Secret ID The ID of the secret, for generating a service role that can access it. For example, AmazonLookoutMetrics-mysqldbi-Nxmplo.

#### To create an Amazon RDS dataset

- 1. Open the Lookout for Metrics console Detectors page.
- Choose a detector.
- Choose Add dataset.
- 4. Choose one of the available database engines:
  - Amazon Aurora
  - MySQL
  - PostgreSQL
  - MariaDB
  - · Microsoft SQL Server
- 5. Follow the instructions to create the datasource.

To configure metrics in Lookout for Metrics, you choose columns to be measures and dimensions. Each measure is a column with a numerical value that you want to monitor for anomalies. Each dimension is a column with a string value that segments the measure(s). A metric in Lookout for Metrics is a combination of a measure value and a dimension value, aggregated within an interval. For example, average availability in Colorado, or maximum temperature in furnace 17.

The detector reads new data from Amazon RDS periodically, by querying records with timestamps in the most recently completed interval. If it detects any anomalies in the metrics for the interval, it records an anomaly and sends anomaly alerts (p. 30), if configured.

When you activate the detector, it uses data from several intervals to learn, before attempting to find anomalies. For a five minute interval, the training process takes approximately one day. Training time varies depending on the detector's interval (p. 68).

#### Note

When you add an Amazon RDS dataset to your detector, the Lookout for Metrics console creates a service role (p. 16) with permission to use the database secret and monitor Amazon RDS resources. Lookout for Metrics also creates up to two elastic network interfaces, which allow it to connect to your VPC to access your database. When you delete the detector, Lookout for Metrics deletes the network interfaces.

For more information about Amazon RDS, see Getting started with Amazon RDS in the Amazon RDS User Guide.

#### Sections

- IAM policies for Amazon RDS (p. 43)
- Sample AWS CloudFormation templates (p. 46)

## IAM policies for Amazon RDS

IAM is an AWS service that helps an administrator securely control access to AWS resources. IAM administrators control who can be authenticated and authorized to use Lookout for Metrics resources.

To set up an IAM policy for an Amazon RDS datasource, use the following template. Substitute your values for region, account\_id, DBInstanceIdentifier, secret\_name, and subnet\_id.

```
{
    "Version": "2012-10-17",
    "Statement": [
```

```
"Action": [
       "rds:DescribeDBInstances"
      "Resource": [
       "arn:aws:rds:region:account_id:db:DBInstanceIdentifier"
      "Effect": "Allow"
   },
      "Action": [
       "rds:DescribeDBSubnetGroups"
     "Resource": "arn:aws:rds:region:account_id:subgrp:*",
      "Effect": "Allow"
   },
      "Action": [
        "secretsmanager:GetSecretValue"
      "Resource": [
       "arn:aws:secretsmanager:region:account_id:secret:secret_name"
      "Effect": "Allow",
      "Condition": {
        "ForAllValues:StringEquals": {
          "secretsmanager: VersionStage": "AWSCURRENT"
     }
   },
      "Action": [
        "ec2:DescribeSecurityGroups",
        "ec2:DescribeSubnets"
      ٦,
      "Resource": "*",
      "Effect": "Allow"
   },
    {
      "Action": [
        "ec2:CreateNetworkInterface"
      "Resource": [
                "arn:aws:ec2:region:account_id:network-interface/*",
                "arn:aws:ec2:region:account_id:security-group/*",
                "arn:aws:ec2:region:account_id:subnet/subnet_id"
],
      "Effect": "Allow"
   },
   {
      "Action": [
        "ec2:CreateNetworkInterfacePermission",
       "ec2:DeleteNetworkInterface"
      "Resource": "arn:aws:ec2:region:account_id:network-interface/*",
      "Effect": "Allow",
      "Condition": {
        "StringEquals": {
          "aws:ResourceTag/AmazonLookoutMetricsManaged": "True"
     }
   },
      "Action": [
        "ec2:CreateTags"
```

```
"Resource": "arn:aws:ec2:region:account_id:network-interface/*",
    "Effect": "Allow",
    "Condition": {
      "StringEquals": {
        "aws:RequestTag/AmazonLookoutMetricsManaged": "True",
        "ec2:CreateAction": "CreateNetworkInterface"
    }
  },
    "Effect": "Allow",
    "Action": [
      "kms:Decrypt"
    "Resource": [
    "Condition": {
      "ForAllValues:StringEquals": {
        "kms:ViaService": "secret.region.amazonaws.com",
        "kms:CallerAccount": [
          "account_id"
      }
    }
  }
]
```

### Sample IAM policies

The GitHub repository for this guide provides sample IAM policies that you can use as reference for developing service roles. You can use a single role that grants permission for both importing data and sending alerts by combining the applicable policies.

Substitute your values for region, account, DBInstanceIdentifier, and secretId.

### Example datasource-rds.json - Monitor and access an Amazon RDS DB instance

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Action": [
                "rds:DescribeDBInstances"
            "Resource": [
                "arn:aws:rds:region:account:db:DBInstanceIdentifier"
            "Effect": "Allow"
       },
            "Action": [
                "rds:DescribeDBSubnetGroups"
            "Resource": "arn:aws:rds:region:account:subgrp:*",
            "Effect": "Allow"
        },
            "Action": [
                "secretsmanager:GetSecretValue"
            "Resource": [
```

The second sample policy shows how to grant the detector permission to connect to a database across accounts. The account with the database instance (Account B) must be in the same organization and share its subnet with the account that contains the detector (Account A).

### Example datasource-rds-xaccount.json - Cross-account access

```
"Action": [
    "ec2:CreateNetworkInterface"
],
    "Resource": [
        "arn:aws:ec2:region:accountA:network-interface/*",
        "arn:aws:ec2:region:accountA:security-group/*",
        "arn:aws:ec2:region:accountB:subnet/subnetId"
],
    "Effect": "Allow"
},
```

For more information, see Working with shared VPCs in the Amazon VPC User Guide.

## Sample AWS CloudFormation templates

The GitHub repository for this guide provides sample AWS CloudFormation templates that you can use to automate the creation of service roles. The templates use parameters and naming patterns to apply least-privilege permissions where possible.

The sample template creates a service role that gives Lookout for Metrics permission to use secrets prefixed with AmazonLookout to get database credentials, monitor Amazon RDS DB instances, and create network interfaces.

Substitute your values for AWS::Partition, AWS::Region, AWS::AccountId, DBInstanceIdentifier, and secretId.

### Example servicerole-rds.yml - Amazon S3 and Lambda permissions

```
Resources:
serviceRole:
Type: AWS::IAM::Role
Properties:
Policies:
- PolicyName: rds-access
PolicyDocument:
Version: 2012-10-17
Statement:
- Action:
- rds:DescribeDBInstances
Resource:
```

# Amazon Lookout for Metrics Developer Guide Sample AWS CloudFormation templates

For more information, see Sample templates in the GitHub repo.

# Using Amazon Redshift with Lookout for Metrics

You can use Amazon Redshift as a datasource for an Amazon Lookout for Metrics detector. With Amazon Redshift, you can choose columns to monitor (*measures*) and columns that segment measure values (dimensions). The detector monitors the values in these columns to find anomalies in your data.

### **Important**

Lookout for Metrics can only connect to databases in a subset of Availability Zones in some Regions. The following Availability Zones are supported.

- US East (N. Virginia) use1-az1,use1-az4, use1-az6
- US West (Oregon) usw2-az1, usw2-az2, usw2-az3
- Asia Pacific (Tokyo) apne1-az1, apne1-az2, apne1-az4
- Other Regions All Availability Zones.

Availability Zone names such as us-west-2a are aliases for zone IDs that vary by account. To see which names map to which IDs in your account, visit the EC2 dashboard in the AWS Management Console.

To use an Amazon Redshift data warehouse with Lookout for Metrics, the table must have a timestamp column. You also need an AWS Secrets Manager secret for the detector. The secret must have the database password and have a name that starts with AmazonLookoutMetrics—.

Before you configure the dataset, you need to know the following information.

- **DB identifier** The unique identifier of the DB instance or cluster. For example, mysql-dbi or ld1xmplvzghgn47.
- Database name The software-level database name. For example, mydb.
- Table name The name of the table. For example, events.
- Column names The names of columns that contain timestamps, measures, and dimensions.
- **Subnets** The virtual private cloud (VPC) subnets where the detector creates network interfaces to connect to the database. For example, subnet-0752xmpl92bf2e4b7.
- Security group A VPC security group that allows traffic to the database. For example, sq-0f92xmp1fbad0bc95.
- **Secret name** The name of an AWS Secrets Manager secret that the detector uses to retrieve the database password. For example, AmazonLookoutMetrics-mysqldbi.
- **Secret ID** The ID of the secret, for generating a service role that can access it. For example, AmazonLookoutMetrics-mysqldbi-Nxmplo.

### To create an Amazon Redshift dataset

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Add dataset.
- 4. Choose Amazon Redshift.
- 5. Follow the instructions to create the datasource.

To configure metrics in Lookout for Metrics, you choose columns to be measures and dimensions. Each measure is a column with a numerical value that you want to monitor for anomalies. Each dimension is a column with a string value that segments the measure(s). A metric in Lookout for Metrics is a

combination of a measure value and a dimension value, aggregated within an interval. For example, average availability in Colorado, or maximum temperature in furnace 17.

The detector reads new data from Amazon Redshift periodically, by querying records with timestamps in the most recently completed interval. If it detects any anomalies in the metrics for the interval, it records an anomaly and sends anomaly alerts (p. 30), if configured.

When you activate the detector, it uses data from several intervals to learn, before attempting to find anomalies. For a five minute interval, the training process takes approximately one day. Training time varies depending on the detector's interval (p. 68).

#### Note

When you add an Amazon Redshift dataset to your detector, the Lookout for Metrics console creates a service role (p. 16) with permission to use the database secret and monitor Amazon Redshift resources. Lookout for Metrics also creates up to two elastic network interfaces, which allow it to connect to your VPC to access your database. When you delete the detector, Lookout for Metrics deletes the network interfaces.

For more information about Amazon Redshift, see Getting started with Amazon Redshift in the Amazon Redshift Getting Started Guide.

#### Sections

• IAM policies for Amazon Redshift (p. 49)

### IAM policies for Amazon Redshift

IAM is an AWS service that helps an administrator securely control access to AWS resources. IAM administrators control who can be authenticated and authorized to use Lookout for Metrics resources.

To set up an IAM policy for an Amazon Redshift datasource, use the following template. Substitute your values for region, account id, secret name, and subnet id.

```
"Version": "2012-10-17",
"Statement": [
    "Action": [
      "redshift:DescribeClusters".
      "redshift:DescribeClusterSubnetGroups"
    "Resource": "*",
    "Effect": "Allow"
 },
    "Action": [
      "secretsmanager:GetSecretValue"
    "Resource": [
      "arn:aws:secretsmanager:region:account id:secret:secret name"
    "Effect": "Allow",
    "Condition": {
      "ForAllValues:StringEquals": {
        "secretsmanager: VersionStage": "AWSCURRENT"
    }
 },
 {
    "Action": [
      "ec2:DescribeSecurityGroups",
      "ec2:DescribeSubnets"
```

```
"Resource": "*",
      "Effect": "Allow"
    },
      "Action": [
        "ec2:CreateNetworkInterface"
      ٦,
      "Resource": [
                "arn:aws:ec2:region:account_id:network-interface/*",
                "arn:aws:ec2:region:account_id:security-group/*",
                "arn:aws:ec2:region:account_id:subnet/subnet_id"
],
      "Effect": "Allow"
    },
    {
      "Action": [
        "ec2:CreateNetworkInterfacePermission",
        "ec2:DeleteNetworkInterface"
      "Resource": "arn:aws:ec2:region:account_id:network-interface/*",
      "Effect": "Allow",
      "Condition": {
        "StringEquals": {
          "aws:ResourceTag/AmazonLookoutMetricsManaged": "True"
      }
    },
      "Action": [
        "ec2:CreateTags"
      "Resource": "arn:aws:ec2:region:account_id:network-interface/*",
      "Effect": "Allow",
      "Condition": {
        "StringEquals": {
          "aws:RequestTag/AmazonLookoutMetricsManaged": "True",
          "ec2:CreateAction": "CreateNetworkInterface"
        }
      }
    },
      "Effect": "Allow",
      "Action": [
        "kms:Decrypt"
      "Resource": [
        " * "
      "Condition": {
        "ForAllValues:StringEquals": {
          "kms:ViaService": "secret.region.amazonaws.com",
          "kms:CallerAccount": [
            "account_id"
       }
     }
    }
  ]
}
```

### Sample IAM policies

The GitHub repository for this guide provides sample IAM policies that you can use as reference for developing service roles. You can use a single role that grants permission for both importing data and sending alerts by combining the applicable policies.

Substitute your values for region, account, and secretId.

### Example datasource-redshift.json - Monitor and access an Amazon Redshift cluster

```
{
    "Version": "2012-10-17",
    "Statement": [
        {
            "Action": [
                "redshift:DescribeClusters",
                "redshift:DescribeClusterSubnetGroups"
            "Resource": "*",
            "Effect": "Allow"
        },
        {
            "Action": [
                "secretsmanager:GetSecretValue"
            "Resource": [
                "arn:aws:secretsmanager:region:account:secret:secretId"
            "Effect": "Allow",
            "Condition": {
                "ForAllValues:StringEquals": {
                    "secretsmanager:VersionStage": "AWSCURRENT"
            }
        },
```

The second sample policy shows how to grant the detector permission to connect to a cluster across accounts. The account with the cluster (account B) must be in the same organization and share its subnet with the account that contains the detector (account A).

Substitute your values for region, accountA, accountB, and subnetId.

### Example datasource-redshift-xaccount.json - Cross-account access

```
"Action": [
    "ec2:CreateNetworkInterface"
],
    "Resource": [
        "arn:aws:ec2:region:accountA:network-interface/*",
        "arn:aws:ec2:region:accountA:security-group/*",
        "arn:aws:ec2:region:accountB:subnet/subnetId"
],
    "Effect": "Allow"
},
```

For more information, see Working with shared VPCs in the Amazon VPC User Guide.

# Using Amazon SNS with Lookout for Metrics

You can use Amazon SNS as a channel for anomaly alerts from a Amazon Lookout for Metrics detector. With Amazon SNS, you can create a topic that has subscribers that use email, SMS, and mobile applications, or applications that use HTTP endpoints, Amazon Simple Queue Service (Amazon SQS) queues, or Lambda functions.

If you don't have an Amazon SNS topic, see Getting started with Amazon SNS in the Amazon Simple Notification Service Developer Guide.

With a Lambda function subscriber, you can send anomaly alerts to a webhook or HTTP endpoint that you create in a third party service. Lookout for Metrics supports the following application channels with Amazon SNS:

- PagerDuty
- Slack
- Datadog

#### To create an Amazon SNS alert

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Add alert.
- 4. Choose Amazon SNS.

#### Note

When you add an Amazon SNS alert to your detector, the Lookout for Metrics console creates a service role (p. 16) with permission to send notifications to an Amazon SNS topic.

When your detector finds an anomaly with a severity score that meets or exceeds the alert's threshold, it sends a notification to your Amazon SNS topic with an message that contains details about the anomaly.

### Sections

- Using Webhooks (p. 52)
- Using Datadog (p. 53)
- Using Slack (p. 53)
- Using PagerDuty (p. 53)

### **Using Webhooks**

With an Amazon SNS topic, you can create subscribers that use a webhook in a cloud application. A webhook is an HTTP endpoint that you call to use some functionality of an application. The application can be one that you run in your account, or a third party service.

Amazon SNS has two types of subscriber that you can use with webhooks: Lambda functions and HTTP endpoints. With an HTTP endpoint, Amazon SNS posts a notification document to the endpoint. If the webhook supports Amazon SNS notifications as an input, or doesn't use an input, use an HTTP endpoint subscriber.

If the webhook requires data to be formatted in a specific way, you can use a Lambda function to process anomaly alerts and send a properly formatted document to the webhook. For example, Slack (p. 53)

# Amazon Lookout for Metrics Developer Guide Using Datadog

webhooks require a document with a text field that contains text to post to the webhook's Slack channel. You can use a Lambda function to get relevant text from the Amazon SNS notification, format it, and send it to the webhook.

### **Using Datadog**

Datadog provides an HTTP endpoint that you can subscribe to an Amazon SNS topic. To send anomaly alerts to Datadog, enable AWS integration in your Datadog account and then create a subscription on your Amazon SNS topic with the following settings:

- Protocol HTTPS
- Endpoint –

```
https://app.datadoghq.com/intake/webhook/sns?api_key=YOUR_API_KEY(US)
Or
https://app.datadoghq.eu/intake/webhook/sns?api_key=YOUR_API_KEY(EU)
```

For more information, see Amazon SNS at docs.datadoghq.com

### **Using Slack**

With Slack, you can create a webhook that posts a message to a channel. To format the message into a document that Slack can process, you use a Lambda function subscriber with code that reformats the message into a document with a text key. You can then send the document to the Slack webhook with an HTTP client.

For instructions on creating the Lambda function, see the following article: How do I use webhooks to publish Amazon SNS messages to Amazon Chime, Slack, or Microsoft Teams?.

For details on creating a webhook in Slack, see Sending messages using Incoming Webhooks at api.slack.com.

### **Using PagerDuty**

With PagerDuty, you can create a webhook that triggers an incident with a service integration and the Events API.

To send anomaly alerts to PagerDuty, create a subscription on your Amazon SNS topic with the following settings:

- Protocol HTTPS
- Endpoint https://events.pagerduty.com/integration/INTEGRATION\_KEY/enqueue

For details on creating an integration in PagerDuty, see Services and Integrations at support.pagerduty.com.

# Using Amazon S3 with Lookout for Metrics

You can use Amazon Simple Storage Service (Amazon S3) as a datasource for an Amazon Lookout for Metrics detector. With Amazon S3, you provide data in a bucket organized into separate folders for each interval. You configure the detector with a pattern that indicates where to find data for each interval, and write data to the path of the current interval as it is generated.

For example, if your detector's interval is 1 day, then you write data to a separate path for each day, in a predictable pattern. For example, the data for January 2nd, 2021 can go in a folder named 2021/01/02, 2021-01/02, 20210102, etc.

Your data can consist of rows of delimited records (CSV format) or JSON objects (JSON lines format). Each line in a file has one record, which has fields for measures, dimensions, and a timestamp. For details on organizing and formatting your data, see Managing a dataset in Amazon S3 (p. 23).

The detector imports data at the end of each interval. You configure an **offset** to allow time after an interval ends for all data to be written. For example, if you choose an offset of 30 seconds, the detector waits 30 seconds after the end of each interval before reading data for that interval.

#### To create an Amazon S3 dataset

- 1. Open the Lookout for Metrics console Detectors page.
- 2. Choose a detector.
- 3. Choose Add dataset.
- 4. Choose Amazon S3.
- 5. Follow the instructions to create the datasource.

The detector reads new data from Amazon S3 periodically, by getting objects from the folder for the most recent completed interval. If it detects any anomalies in the metrics for the interval, it records an anomaly and sends anomaly alerts (p. 30), if configured.

When you activate the detector, it uses data from several intervals to learn, before attempting to find anomalies. If no historical data is available, the training process takes approximately one day for a five-minute interval. Training time varies depending on the detector's interval (p. 68).

For more information about Amazon S3, see Getting started with Amazon Simple Storage Service in the Amazon Simple Storage Service User Guide.

#### Sections

- Configuring permissions (p. 54)
- Structuring data (p. 55)
- Timestamps (p. 55)
- Running a backtest (p. 55)

## **Configuring permissions**

When you add an Amazon S3 dataset to your detector, the Lookout for Metrics console creates a service role (p. 16) with permission to read data from the bucket, and permission to use AWS Key Management Service (AWS KMS) to encrypt and decrypt data.

The console creates a role for the dataset, and a separate role for each alert that you configure. You can create a single role for the detector that gives it all of the permissions that it needs. To use a custom

### Amazon Lookout for Metrics Developer Guide Structuring data

role, create an IAM role that Lookout for Metrics has permission to assume, and add permission to use Amazon S3 and AWS KMS.

### Structuring data

To determine the correct pattern for your data, you can enter the URI of any example data file in the bucket. The console analyzes the path and shows one or more patterns that matches. Choose the pattern that matches your folder structure.

For details on organizing your data, see Managing a dataset in Amazon S3 (p. 23).

### **Timestamps**

Entries in your data must have a field with a date or timestamp that indicates which interval they occur in. When you configure your dataset, you specify the format of the timestamp as a pattern with the following keys.

- yyyy Year
- MM Month
- DD Day
- HH Hour (24-hour time)
- hh Hour (12-hour time)
- a AM/PM indicator (with 12-hour hh key)
- mm Minutes
- ss Seconds

For daily intervals, you can use a date that indicates only the day. For more granular intervals, the timestamp must be specific enough to distinguish between intervals.

- yyyy-MM-DD 2021-02-28 (daily only)
- yyyy-MM-DD HH:mm:ss-2021-02-28 17:45:32 (any interval)
- yyyy-MM-dd hh:mm:ss a-2021-02-28 05:45:32 pm (any interval)

You can also format timestamps in the Unix time format. For example, the timestamp for Fri Jan 01 2021 08:00:00 GMT+0000 is 1609488000 in Unix time. The Unix time format is only available to Amazon S3 connectors.

To use the Unix time format, choose **Use Unix time** when adding a dataset. With the SDK, set the value of ColumnFormat to UNIX within the TimestampColumn data type. If the Unix timestamp is larger than 94694400000, the timestamp is expressed in milliseconds (UNIX\_MS). Otherwise, the Unix timestamp is expressed in seconds (UNIX\_SECONDS).

### Running a backtest

In backtest mode, a detector uses historical data to learn and find anomalies. You provide recent data for a large number of intervals at a single path. In backtest mode, Lookout for Metrics splits historical data into two subsets. 70 percent of the data is used to train the detector. The detector then analyzes the other 30 percent to identify anomalies. You can use test mode to validate the detector's results and verify its accuracy.

# Amazon Lookout for Metrics Developer Guide Running a backtest

For backtest mode, you one file or multiple files with. The detector always	can provide between 2 in the same folder. Thi ys uses older data for le	85 and 3000 intervals s gives the detector at earning and newer dat	worth of data. The dat least 200 intervals of o a for testing.	a can be in data to learn

# Working with Amazon Virtual Private Cloud

Amazon Virtual Private Cloud (Amazon VPC) is a service for creating private networks, security rules, and related resources in AWS. You create a virtual private cloud (VPC) to allow resources like EC2 instances and databases to communicate securely over a local network connection.

When you use Amazon Relational Database Service (Amazon RDS) or Amazon Redshift as a datasource, Lookout for Metrics uses Amazon VPC to connect to a database (p. 57) in your account. The detector creates a network interface in your VPC subnet and uses it to connect to the database and run queries at the end of each interval.

If you develop applications that run in a VPC without internet access, you can also create a VPC endpoint (p. 57). A VPC endpoint lets applications running in a private subnet connect to an AWS service without an internet connection.

#### **Sections**

- Connecting to a database (p. 57)
- Creating a VPC endpoint (p. 57)
- Sample AWS CloudFormation templates (p. 58)

### Connecting to a database

When you configure a detector to monitor a database, you choose a VPC subnet and security group. The detector uses these to create a network interface that it can use to connect to the database. The network interface is named Amazon Lookout for Metrics Network Interface.

The detector gets permission to manage network interfaces in your VPC from the a service role (p. 16). When you configure a datasource in the Lookout for Metrics console, the console can create a role for you. To consolidate datasource and alert roles for a detector, or connect to a database in another account, you can create a custom role.

For more information, see the following topics:

- Using Amazon RDS with Lookout for Metrics (p. 42)
- Using Amazon Redshift with Lookout for Metrics (p. 48)

### Creating a VPC endpoint

To establish a private connection between your VPC and Amazon Lookout for Metrics, create a VPC endpoint. A VPC endpoint is not required to monitor a database for anomalies. You only need to create a VPC endpoint if you run an application that uses the AWS SDK in a private subnet. When the AWS SDK attempts to connect to Lookout for Metrics, the traffic is routed through the VPC endpoint.

Create a VPC endpoint for Lookout for Metrics using the following settings:

- Service name com.amazonaws.us-east-2.lookoutmetrics
- Type Interface

A VPC endpoint uses the service's DNS name to get traffic from AWS SDK clients without any additional configuration. For more information about using VPC endpoints, see Interface VPC endpoints in the Amazon VPC User Guide.

# Sample AWS CloudFormation templates

The GitHub repository for this guide provides AWS CloudFormation templates that you can use to create resources for use with Lookout for Metrics. The vpc-network.yml template creates a VPC with two private subnets, a public subnet, and a VPC endpoint.

You can use the private subnets in the VPC to host a database that is isolated from the internet. Resources in the public subnet can communicate with the database, but the database can't be accessed from the internet.

### Example vpc-network.yml - Private subnets

```
AWSTemplateFormatVersion: 2010-09-09
Resources:
 vpc:
    Type: AWS::EC2::VPC
    Properties:
     CidrBlock: 172.31.0.0/16
      EnableDnsHostnames: true
     EnableDnsSupport: true
     Tags:
        - Key: Name
          Value: !Ref AWS::StackName
 privateSubnetA:
    Type: AWS::EC2::Subnet
    Properties:
     VpcId: !Ref vpc
     AvailabilityZone:
        Fn::Select:
         - 0
         - Fn::GetAZs: ""
     CidrBlock: 172.31.3.0/24
     MapPublicIpOnLaunch: false
     Tags:
        - Key: Name
          Value: !Sub ${AWS::StackName}-subnet-a
```

The vpc-network template shows how to create a VPC endpoint. The VPC endpoint is not required to connect the detector to a database, but can be used to communicate securely with Lookout for Metrics from compute resources in a private subnet.

### Example vpc-network.yml - VPC endpoint

```
lookoutfmEndpoint:
  Type: AWS::EC2::VPCEndpoint
  Properties:
    ServiceName: !Sub com.amazonaws.${AWS::Region}.lookoutmetrics
    VpcId: !Ref vpc
    VpcEndpointType: Interface
    SecurityGroupIds:
    - !GetAtt vpc.DefaultSecurityGroup
    PrivateDnsEnabled: true
    SubnetIds:
    - !Ref privateSubnetA
    - !Ref privateSubnetB
    PolicyDocument:
      Version: 2012-10-17
      Statement:
      - Effect: Allow
        Principal: "*"
```

### Amazon Lookout for Metrics Developer Guide Sample AWS CloudFormation templates

```
Action:
- "lookoutmetrics:*"
Resource:
- "*"
```

The PolicyDocument is a resource-based permissions policy that defines the API calls that can be made with the endpoint. You can modify the policy to restrict the actions and resources that can be accessed through the endpoint.

For more information, see Controlling access to services with VPC endpoints in the Amazon VPC User Guide.

# **Monitoring Lookout for Metrics**

Monitoring is an important part of ensuring the reliability, availability, and performance of Amazon Lookout for Metrics and your other AWS solutions. AWS provides the following monitoring tools to watch Lookout for Metrics, report when something is wrong, and take automatic actions when appropriate:

- Amazon CloudWatch monitors your AWS resources and the applications you run on AWS in real time.
  You can collect and track metrics, create customized dashboards, and set alarms that notify you or
  take actions when a specified metric reaches a threshold that you specify. For example, you can have
  CloudWatch track CPU usage or other metrics of your Amazon EC2 instances and automatically launch
  new instances when needed. For more information, see the Amazon CloudWatch User Guide.
- AWS CloudTrail captures API calls and related events made by or on behalf of your AWS account and
  optionally delivers the log files to an Amazon S3 bucket that you specify. You can identify which users
  and accounts called AWS, the source IP address from which the calls were made, and when the calls
  occurred. For more information, see the AWS CloudTrail User Guide.

### **Topics**

- Viewing Amazon Lookout for Metrics API activity in CloudTrail (p. 61)
- Monitoring Lookout for Metrics with Amazon CloudWatch (p. 63)

# Viewing Amazon Lookout for Metrics API activity in CloudTrail

Amazon Lookout for Metrics is integrated with AWS CloudTrail, a service that provides a record of actions taken by a user, role, or an AWS service in Lookout for Metrics. CloudTrail captures all API calls for Lookout for Metrics as events. Captured calls include calls from the Lookout for Metrics console and code calls to the Lookout for Metrics API operations.

Using the information collected by CloudTrail, you can determine the request that was made to Lookout for Metrics, the IP address from which the request was made, who made the request, when it was made, and additional details.

All Lookout for Metrics calls are logged by CloudTrail. Log entries contain information about who generated the request. The identity information helps you determine the following:

- Whether the request was made with root or AWS Identity and Access Management (IAM) user credentials.
- Whether the request was made with temporary security credentials for a role or federated user.
- Whether the request was made by another AWS service.

For more information, see the CloudTrail userIdentity element.

To learn more about CloudTrail, see the AWS CloudTrail User Guide.

### **Topics**

- Storing Lookout for Metrics information in CloudTrail (p. 61)
- Example: Lookout for Metrics log file entry (p. 62)

### Storing Lookout for Metrics information in CloudTrail

AWS CloudTrail is activated on your AWS account when you create it. When activity occurs in Lookout for Metrics, it is automatically recorded in a CloudTrail event. You can view, search, and download recent events in the **Event history** in the CloudTrail console. For more information, see Viewing events with CloudTrail Event history.

For an ongoing record of events in your AWS account, including events for Lookout for Metrics, create a trail. A *trail* enables CloudTrail to send log files to an Amazon S3 bucket. When you create a trail in the console, the trail applies to all AWS Regions. The trail logs events from all Regions in the AWS partition. It sends the log files to the Amazon S3 bucket that you specify. For more information, see Overview for creating a trail.

You can configure other AWS services to further analyze and act upon the event data collected in CloudTrail logs. For more information, see the following:

- CloudTrail supported services and integrations
- Configuring Amazon SNS notifications for CloudTrail
- Receiving CloudTrail log files from multiple Regions and Receiving CloudTrail log files from multiple accounts

### Example: Lookout for Metrics log file entry

AWS CloudTrail log files contain one or more log entries, one entry for every event. An event represents a single request from any source and includes information about the requested action, the date and time of the action, request parameters, and so on. CloudTrail log files aren't an ordered stack trace of the public API calls, so they don't appear in any specific order.

The following example is a CloudTrail log entry for a DescribeAnomalyDetector call. Specific information about the call appears in the eventName and requestParameters fields. The remaining fields record details about the caller and tracking information such as the request ID, which you can use to find information about the request in places like logs and AWS X-Ray traces.

```
"eventVersion": "1.08",
    "userIdentity": {
       "type": "IAMUser",
        "principalId": "AKIAI44QH8DHBEXAMPLE",
        "arn": "arn:aws:iam::123456789012:user/fred",
        "accountId": "123456789012",
        "accessKeyId": "AKIAIOSFODNN7EXAMPLE",
        "userName": "fred",
        "sessionContext": {
            "sessionIssuer": {},
            "webIdFederationData": {},
            "attributes": {
                "mfaAuthenticated": "false",
                "creationDate": "2021-01-09T00:14:34Z"
            }
        }
    "eventTime": "2021-01-09T00:18:12Z",
    "eventSource": "lookoutmetrics.amazonaws.com",
    "eventName": "DescribeAnomalyDetector",
    "awsRegion": "us-east-2",
    "sourceIPAddress": "205.256.256.182",
    "userAgent": "aws-sdk-java/1.11.930 Linux/4.9.230-0.1.ac.223.84.332.metal1.x86 64
OpenJDK_64-Bit_Server_VM/25.275-b01 java/1.8.0_275 vendor/Oracle_Corporation",
    "requestParameters": {
        "AnomalyDetectorArn": "arn:aws:lookoutmetrics:us-
east-2:123456789012:AnomalyDetector:my-detector-5m"
    "responseElements": null,
    "requestID": "f587ee3c-xmpl-406b-b573-66100bb14b61",
    "eventID": "f2f879f8-xmpl-4475-9c0c-4291a389e14a",
    "readOnly": true,
    "eventType": "AwsApiCall",
    "managementEvent": true,
    "eventCategory": "Management",
    "recipientAccountId": "123456789012"
}
```

# Monitoring Lookout for Metrics with Amazon CloudWatch

When an anomaly detector processes data or sends an alert, Amazon Lookout for Metrics sends metrics to Amazon CloudWatch. You can build graphs and dashboards with these metrics in the CloudWatch console to monitor detector activity, and set alarms that notify you when there are errors in alert delivery or anomaly detection. To filter and sort metrics, use the AlertArn and AnomalyDetectorArn Amazon CloudWatch dimensions.

#### To view metrics in the CloudWatch console

- 1. Open the Amazon CloudWatch console Metrics page (AWS/LookoutMetrics namespace).
- 2. Choose a dimension schema.
  - AlertArn To view metrics for an alert channel.
  - AnomalyDetectorArn To view processing metrics for a detector.
- 3. Choose metrics to add them to the graph.
- 4. To choose a different statistic and customize the graph, use the options on the **Graphed metrics** tab. By default, graphs use the Average statistic for all metrics.

### Pricing

CloudWatch has an Always Free tier. Beyond the free tier threshold, CloudWatch charges for metrics, dashboards, alarms, logs, and insights. For details, see CloudWatch pricing.

For more information about CloudWatch, see the Amazon CloudWatch User Guide.

#### Sections

- Using processing metrics (p. 63)
- Using alert metrics (p. 63)
- Configuring alarms (p. 64)

### Using processing metrics

When a detector processes data at the end of each interval, it sends metrics to Amazon CloudWatch. You can use these metrics to monitor detector activity and trigger an alarm if a detector fails to process data.

There are three processing metrics:

- ExecutionsStarted The number of times the detector looked for anomalies. For an active detector, this metric is sent once per interval.
- ExecutionsSucceeded The number of processing attempts that succeeded.
- ExecutionsFailed The number of processing attempts that failed.

View the processing metrics with the Sum statistic.

### Using alert metrics

When a detector finds an anomaly, it sends anomaly alerts (p. 30) to alert channels that you configure. Each time it sends an anomaly alert, the detector sends a metric to indicate whether the alarm was sent successfully.

### Amazon Lookout for Metrics Developer Guide Configuring alarms

There are two alert metrics:

- Delivered An anomaly alert was sent successfully.
- Undelivered An anomaly alert could not be delivered.

View the alert metrics with the Sum statistic.

## **Configuring alarms**

To get notifications when a metric exceeds a threshold, create an alarm. For example, you can create an alarm that sends a notification when the sum of the ExecutionsFailed metric exceeds 1 for an hour.

### To create an alarm

- Open the Amazon CloudWatch console Metrics page (AWS/LookoutMetrics namespace).
- 2. Choose **Create alarm**.
- Choose Select metric and locate a metric for your detector, such as ExecutionsFailed for mydetector.
- 4. Follow the instructions to configure a condition, action, and name for the alarm.

For detailed instructions, see Create a CloudWatch alarm in the Amazon CloudWatch User Guide.

# **Troubleshooting Lookout for Metrics**

The following topics provide troubleshooting information for errors and issues that you might encounter when using the Amazon Lookout for Metrics console or API. If you find an issue that is not listed here, use the **Provide feedback** button on this page to report it.

### **Data validation**

Amazon Lookout for Metrics validates your dataset when you configure metric during setup (p. 19). For an Amazon Simple Storage Service (Amazon S3) datasource, it checks a small sample of files to ensure that the required fields exist and timestamps are in the right format.

**Error:** ValidationException: One of specified bucket in historicalDataPathList is not in same region as this AWS service API.

An anomaly detector can access only data that is stored in the same AWS Region as the detector. If you can't create a detector in the same Region as your data, you can use replication to copy data into the detector's Region. Use the offset setting (p. 19) on the dataset to allow time for replication to complete.

**Error:** ValidationException: Timestamp Column values inside file provided in S3 path do not match provided timestamp format.

This error can occur if you configure the wrong timestamp format, or if the subset of entries used for validation had errors or missing values. Check the format or try again. Note that hh is a 12-hour format and requires a corresponding AM/PM marker. For example, yyyy-MM-dd hh:mm:ss a. For 24-hour time, use HH.

# Importing data

At the end of each interval in continuous mode, or at the start of a backtest, a detector imports data from the datasource into the dataset. In continuous mode, the detector skips the failed interval, records errors in the detector log (p. 22), and tries again at the end of each interval. In backtest mode, the test fails. In this case, delete the failed detector, resolve the issue, and try again with a new detector.

Error: Insufficient amount of data was found at the source location. Check service limits and reauirements.

The detector couldn't find usable data for the interval or test period. This error can occur if you choose a field with non-numerical columns as a measure. Measures must have numerical data that can be aggregated (added together or averaged) for each interval.

**Error:** No datapoint was found at the source location for time interval from 2021-02-27T01:30:00.000 to 2021-02-27T01:20:00.000.

This issue can occur if the dataset is configured with the wrong timezone, or if data was written after the interval ended. If data isn't immediately available in the datasource after an interval ends, use the offset setting (p. 19) to make the detector wait before looking for data.

# Lookout for Metrics quotas

Amazon Lookout for Metrics sets quotas for the amount of data that a detector can use to learn and detect anomalies. There are also quotas for data import intervals, records processing, and Amazon Lookout for Metrics API requests. Additionally, there are data requirements for data retention for retraining, coldstart anomaly detection, backtesting, time series, and record field key value pairs.

Quotas set by other services can impact operation. For information on quotas for other services such as Amazon CloudWatch, see AWS service quotas in the Amazon Web Services General Reference.

#### Topics

- Adjustable quotas (p. 66)
- Fixed quotas (p. 68)
- Data retention time periods for re-training (p. 68)
- Coldstart anomaly detection (p. 68)
- File size (p. 69)
- Backtesting data requirements (p. 69)
- Record field key-value pair character limits (p. 69)

# Adjustable quotas

The following quotas can be increased. For more information, see Requesting a quota increase in the Service Quotas User Guide.

Resource	Default quota	
Quotas for detectors		
Maximum number of detectors	10	
Maximum number of alerts for a detector	10	
Maximum number of files you can upload per interval		
5-minute interval	5 files	
10-minute interval	5 files	
1-hour interval	10 files	
1-day interval	10 files	
laximum number of records Lookout for Metrics can process per interval		
5-minute interval	15000 records	
10-minute interval	24000 records	
1-hour interval	150000 records	

### Amazon Lookout for Metrics Developer Guide Adjustable quotas

Resource	Default quota
1-day interval	150000 records

The following adjustable Lookout for Metrics quotas apply per AWS Region and are for Lookout for Metrics API requests.

Resource	Default Quota
Maximum rate of total API requests	10/second
Maximum rate of CreateAnomalyDetector API requests	1/second
Maximum rate of UpdateAnomalyDetector API requests	1/second
Maximum rate of DeleteAnomalyDetector API requests	1/second
Maximum rate of ListAnomalyDetectors API requests	2/second
Maximum rate of DescribeAnomalyDetector API requests	2/second
Maximum rate of ActivateAnomalyDetector API requests	1/second
Maximum rate of BackTestAnomalyDetector API requests	1/second
Maximum rate of DescribeAnomalyDetectionExecutions API requests	2/second
Maximum rate of ListAnomalyGroupSummaries API requests	2/second
Maximum rate of ListAnomalyGroupTimeSeries API requests	2/second
Maximum rate of GetAnomalyGroup API requests	2/second
Maximum rate of CreateMetricSet API requests	1/second
Maximum rate of DescribeMetricSet API requests	2/second
Maximum rate of ListMetricSets API requests	2/second
Maximum rate of UpdateMetricSet API requests	1/second
Maximum rate of CreateAlert API requests	1/second
Maximum rate of DeleteAlert API requests	1/second
Maximum rate of DescribeAlert API requests	2/second
Maximum rate of ListAlerts API requests	2/second
Maximum rate of GetDataQualityMetrics API requests	2/second
Maximum rate of GetSampleData API requests	2/second
Maximum rate of PutFeedback API requests	1/second
Maximum rate of GetFeedback API requests	2/second
Maximum rate of TagResource API requests	1/second
Maximum rate of UntagResource API requests	1/second

### Amazon Lookout for Metrics Developer Guide Fixed quotas

Resource	Default Quota
Maximum rate of ListTagsForResource API requests	1/second

# Fixed quotas

The following quotas cannot be changed.

Resource	Quota	
Maximum number of datasets for a detector	1 dataset	
Quotas for datasets		
Maximum number of dimensions for a dataset	5 dimensions	
Maximum number of measures for a dataset	5 measures	
Quotas for historical data		
Maximum intervals (continuous mode)	2500	
Maximum intervals (backtest mode)	3000	
Maximum number of files in historical data	3000	
Maximum number of metrics Lookout for Metrics can process per detector		
5-minute interval	5000 metrics	
10-minute interval	10000 metrics	
1-hour interval	50000 metrics	
1-day interval	50000 metrics	

# Data retention time periods for re-training

The amount of time you should retain your data for re-training depends on the interval of your data collection as follows:

Interval	Maximum time	Average time
5 minutes	9 days	4.5 days
10 minutes	18 days	9 days
1 hour	3.4 months	2 months
1 day	5 years	2 years

# Coldstart anomaly detection

For coldstart anomaly detection (no historical data), the amount of time it takes for Lookout for Metrics to detect anomalies depends on the interval of your data collection as follows:

- 5 minute interval 25 hours
- 10 minute interval 50 hours
- 1 hour interval 4 days
- 1 day interval 14 days

## File size

The amount of data that the detector can process for an interval is limited. You can reduce the size of files by aggregating records or by removing fields that are not used as measures or dimensions.

- 5 minute interval 200 MB
- 10 minute interval 200 MB
- 1 hour interval 200 MB
- 1 day interval 200 MB

## Backtesting data requirements

The ratio of training and testing data used for backtesting is 70% training and 30% testing. The maximum number of data points you will see is 900, and the number of days of data Lookout for Metrics considers for backtesting depends on the interval of your data collection as follows:

- 5 minute interval 3.125 days, with 12 data points per hour and 288 data points per day.
- 10 minute interval 6.25 days, with 6 data points per hour and 144 data points per day.
- 1 hour interval 37.5 days, with 1 data point per hour and 24 points per day.
- 1 day interval 900 days, with 1 data point per day.

The minimum amount of data required for backtesting depends on the interval of your data collection as follows:

- 5 minute interval ~1 day of data.
- 10 minute interval 1.9 days of data.
- 1 hour interval 11.8 days of data.
- 1 day interval 285 days of data.

## Record field key-value pair character limits

Character limits for record field key value pairs are as follows:

- Dimensions key 63 characters
- Dimension value 40 characters
- Timestamp key 63 characters
- Measure value 10^15 with precision of 4 after decimal point

# Security in Amazon Lookout for Metrics

Cloud security at AWS is the highest priority. As an AWS customer, you benefit from a data center and network architecture that is built to meet the requirements of the most security-sensitive organizations.

Security is a shared responsibility between AWS and you. The shared responsibility model describes this as security *of* the cloud and security *in* the cloud:

- Security of the cloud AWS is responsible for protecting the infrastructure that runs AWS services in the AWS Cloud. AWS also provides you with services that you can use securely. Third-party auditors regularly test and verify the effectiveness of our security as part of the AWS compliance programs. To learn about the compliance programs that apply to Amazon Lookout for Metrics, see AWS Services in Scope by Compliance Program.
- **Security in the cloud** Your responsibility is determined by the AWS service that you use. You are also responsible for other factors including the sensitivity of your data, your company's requirements, and applicable laws and regulations.

This documentation helps you understand how to apply the shared responsibility model when using Lookout for Metrics. The following topics show you how to configure Lookout for Metrics to meet your security and compliance objectives. You also learn how to use other AWS services that help you to monitor and secure your Lookout for Metrics resources.

#### **Topics**

- Data protection in Amazon Lookout for Metrics (p. 70)
- Identity and access management for Amazon Lookout for Metrics (p. 71)
- Compliance validation for Amazon Lookout for Metrics (p. 81)
- Resilience in Amazon Lookout for Metrics (p. 81)
- Infrastructure security in Amazon Lookout for Metrics (p. 82)

## Data protection in Amazon Lookout for Metrics

The AWS shared responsibility model applies to data protection in Amazon Lookout for Metrics. As described in this model, AWS is responsible for protecting the global infrastructure that runs all of the AWS Cloud. You are responsible for maintaining control over your content that is hosted on this infrastructure. This content includes the security configuration and management tasks for the AWS services that you use. For more information about data privacy, see the Data Privacy FAQ. For information about data protection in Europe, see the AWS Shared Responsibility Model and GDPR blog post on the AWS Security Blog.

For data protection purposes, we recommend that you protect AWS account credentials and set up individual user accounts with AWS Identity and Access Management (IAM). That way each user is given only the permissions necessary to fulfill their job duties. We also recommend that you secure your data in the following ways:

• Use multi-factor authentication (MFA) with each account.

#### Amazon Lookout for Metrics Developer Guide Encryption in transit

- Use SSL/TLS to communicate with AWS resources. We recommend TLS 1.2 or later.
- Set up API and user activity logging with AWS CloudTrail.
- Use AWS encryption solutions, along with all default security controls within AWS services.
- Use advanced managed security services such as Amazon Macie, which assists in discovering and securing personal data that is stored in Amazon S3.
- If you require FIPS 140-2 validated cryptographic modules when accessing AWS through a command line interface or an API, use a FIPS endpoint. For more information about the available FIPS endpoints, see Federal Information Processing Standard (FIPS) 140-2.

We strongly recommend that you never put confidential or sensitive information, such as your customers' email addresses, into tags or free-form fields such as a **Name** field. This includes when you work with Lookout for Metrics or other AWS services using the console, API, AWS CLI, or AWS SDKs. Any data that you enter into tags or free-form fields used for names may be used for billing or diagnostic logs. If you provide a URL to an external server, we strongly recommend that you do not include credentials information in the URL to validate your request to that server.

#### Sections

- Encryption in transit (p. 71)
- Encryption at rest (p. 71)

## **Encryption in transit**

Lookout for Metrics API endpoints support secure connections only over HTTPS. When you manage Lookout for Metrics resources with the AWS Management Console, AWS SDK, or the Lookout for Metrics API, all communication is encrypted with Transport Layer Security (TLS).

For a complete list of API endpoints, see AWS Regions and endpoints in the AWS General Reference.

## **Encryption at rest**

Lookout for Metrics always encrypts a detector's dataset at rest. Additionally, you can configure Lookout for Metrics to use an encryption key (p. 22) that you create and manage in AWS Key Management Service. These are referred to as *customer managed* customer master keys (CMKs) or customer managed keys. If you don't configure a customer managed key, Lookout for Metrics uses a key that the service manages.

Additionally, Lookout for Metrics encrypts your resources' configuration at rest with a key that it manages. This includes the names of fields or columns in your datasource that you use as measures and dimensions (p. 4). You can't configure Lookout for Metrics to use a CMK for configuration data.

## Identity and access management for Amazon Lookout for Metrics

AWS Identity and Access Management (IAM) is an AWS service that helps an administrator securely control access to AWS resources. IAM administrators control who can be *authenticated* (signed in) and *authorized* (have permissions) to use Lookout for Metrics resources. IAM is an AWS service that you can use with no additional charge.

#### Topics

## Amazon Lookout for Metrics Developer Guide Audience

- Audience (p. 72)
- Authenticating with identities (p. 72)
- Managing access using policies (p. 74)
- How Amazon Lookout for Metrics works with IAM (p. 76)
- Amazon Lookout for Metrics identity-based policy examples (p. 76)
- AWS managed policies for Amazon Lookout for Metrics (p. 77)
- Troubleshooting Amazon Lookout for Metrics identity and access (p. 79)

## **Audience**

How you use AWS Identity and Access Management (IAM) differs, depending on the work that you do in Lookout for Metrics.

**Service user** – If you use the Lookout for Metrics service to do your job, then your administrator provides you with the credentials and permissions that you need. As you use more Lookout for Metrics features to do your work, you might need additional permissions. Understanding how access is managed can help you request the right permissions from your administrator. If you cannot access a feature in Lookout for Metrics, see Troubleshooting Amazon Lookout for Metrics identity and access (p. 79).

**Service administrator** – If you're in charge of Lookout for Metrics resources at your company, you probably have full access to Lookout for Metrics. It's your job to determine which Lookout for Metrics features and resources your employees should access. You must then submit requests to your IAM administrator to change the permissions of your service users. Review the information on this page to understand the basic concepts of IAM. To learn more about how your company can use IAM with Lookout for Metrics, see How Amazon Lookout for Metrics works with IAM (p. 76).

**IAM administrator** – If you're an IAM administrator, you might want to learn details about how you can write policies to manage access to Lookout for Metrics. To view example Lookout for Metrics identity-based policies that you can use in IAM, see Amazon Lookout for Metrics identity-based policy examples (p. 76).

## Authenticating with identities

Authentication is how you sign in to AWS using your identity credentials. For more information about signing in using the AWS Management Console, see Signing in to the AWS Management Console as an IAM user or root user in the IAM User Guide.

You must be *authenticated* (signed in to AWS) as the AWS account root user, an IAM user, or by assuming an IAM role. You can also use your company's single sign-on authentication or even sign in using Google or Facebook. In these cases, your administrator previously set up identity federation using IAM roles. When you access AWS using credentials from another company, you are assuming a role indirectly.

To sign in directly to the AWS Management Console, use your password with your root user email address or your IAM user name. You can access AWS programmatically using your root user or IAM users access keys. AWS provides SDK and command line tools to cryptographically sign your request using your credentials. If you don't use AWS tools, you must sign the request yourself. Do this using *Signature Version 4*, a protocol for authenticating inbound API requests. For more information about authenticating requests, see Signature Version 4 signing process in the AWS General Reference.

Regardless of the authentication method that you use, you might also be required to provide additional security information. For example, AWS recommends that you use multi-factor authentication (MFA) to increase the security of your account. To learn more, see Using multi-factor authentication (MFA) in AWS in the IAM User Guide.

#### AWS account root user

When you first create an AWS account, you begin with a single sign-in identity that has complete access to all AWS services and resources in the account. This identity is called the AWS account *root user* and is accessed by signing in with the email address and password that you used to create the account. We strongly recommend that you do not use the root user for your everyday tasks, even the administrative ones. Instead, adhere to the best practice of using the root user only to create your first IAM user. Then securely lock away the root user credentials and use them to perform only a few account and service management tasks.

## IAM users and groups

An *IAM user* is an identity within your AWS account that has specific permissions for a single person or application. An IAM user can have long-term credentials such as a user name and password or a set of access keys. To learn how to generate access keys, see Managing access keys for IAM users in the *IAM User Guide*. When you generate access keys for an IAM user, make sure you view and securely save the key pair. You cannot recover the secret access key in the future. Instead, you must generate a new access key pair.

An *IAM group* is an identity that specifies a collection of IAM users. You can't sign in as a group. You can use groups to specify permissions for multiple users at a time. Groups make permissions easier to manage for large sets of users. For example, you could have a group named *IAMAdmins* and give that group permissions to administer IAM resources.

Users are different from roles. A user is uniquely associated with one person or application, but a role is intended to be assumable by anyone who needs it. Users have permanent long-term credentials, but roles provide temporary credentials. To learn more, see When to create an IAM user (instead of a role) in the IAM User Guide.

### **IAM** roles

An *IAM role* is an identity within your AWS account that has specific permissions. It is similar to an IAM user, but is not associated with a specific person. You can temporarily assume an IAM role in the AWS Management Console by switching roles. You can assume a role by calling an AWS CLI or AWS API operation or by using a custom URL. For more information about methods for using roles, see Using IAM roles in the *IAM User Guide*.

IAM roles with temporary credentials are useful in the following situations:

- **Temporary IAM user permissions** An IAM user can assume an IAM role to temporarily take on different permissions for a specific task.
- Federated user access Instead of creating an IAM user, you can use existing identities from AWS
   Directory Service, your enterprise user directory, or a web identity provider. These are known as
   federated users. AWS assigns a role to a federated user when access is requested through an identity
   provider. For more information about federated users, see Federated users and roles in the IAM User
   Guide.
- Cross-account access You can use an IAM role to allow someone (a trusted principal) in a different account to access resources in your account. Roles are the primary way to grant cross-account access. However, with some AWS services, you can attach a policy directly to a resource (instead of using a role as a proxy). To learn the difference between roles and resource-based policies for cross-account access, see How IAM roles differ from resource-based policies in the IAM User Guide.
- Cross-service access Some AWS services use features in other AWS services. For example, when you make a call in a service, it's common for that service to run applications in Amazon EC2 or store objects in Amazon S3. A service might do this using the calling principal's permissions, using a service role, or using a service-linked role.

- Principal permissions When you use an IAM user or role to perform actions in AWS, you are
  considered a principal. Policies grant permissions to a principal. When you use some services, you
  might perform an action that then triggers another action in a different service. In this case, you
  must have permissions to perform both actions. To see whether an action requires additional
  dependent actions in a policy, see Actions, Resources, and Condition Keys for Amazon Lookout for
  Metrics in the Service Authorization Reference.
- **Service role** A service role is an IAM role that a service assumes to perform actions on your behalf. An IAM administrator can create, modify, and delete a service role from within IAM. For more information, see Creating a role to delegate permissions to an AWS service in the *IAM User Guide*.
- Service-linked role A service-linked role is a type of service role that is linked to an AWS service. The service can assume the role to perform an action on your behalf. Service-linked roles appear in your IAM account and are owned by the service. An IAM administrator can view, but not edit the permissions for service-linked roles.
- Applications running on Amazon EC2 You can use an IAM role to manage temporary credentials for applications that are running on an EC2 instance and making AWS CLI or AWS API requests. This is preferable to storing access keys within the EC2 instance. To assign an AWS role to an EC2 instance and make it available to all of its applications, you create an instance profile that is attached to the instance. An instance profile contains the role and enables programs that are running on the EC2 instance to get temporary credentials. For more information, see Using an IAM role to grant permissions to applications running on Amazon EC2 instances in the IAM User Guide.

To learn whether to use IAM roles or IAM users, see When to create an IAM role (instead of a user) in the IAM User Guide.

## Managing access using policies

You control access in AWS by creating policies and attaching them to IAM identities or AWS resources. A policy is an object in AWS that, when associated with an identity or resource, defines their permissions. You can sign in as the root user or an IAM user, or you can assume an IAM role. When you then make a request, AWS evaluates the related identity-based or resource-based policies. Permissions in the policies determine whether the request is allowed or denied. Most policies are stored in AWS as JSON documents. For more information about the structure and contents of JSON policy documents, see Overview of JSON policies in the IAM User Guide.

Administrators can use AWS JSON policies to specify who has access to what. That is, which **principal** can perform **actions** on what **resources**, and under what **conditions**.

Every IAM entity (user or role) starts with no permissions. In other words, by default, users can do nothing, not even change their own password. To give a user permission to do something, an administrator must attach a permissions policy to a user. Or the administrator can add the user to a group that has the intended permissions. When an administrator gives permissions to a group, all users in that group are granted those permissions.

IAM policies define permissions for an action regardless of the method that you use to perform the operation. For example, suppose that you have a policy that allows the iam:GetRole action. A user with that policy can get role information from the AWS Management Console, the AWS CLI, or the AWS API.

## Identity-based policies

Identity-based policies are JSON permissions policy documents that you can attach to an identity, such as an IAM user, group of users, or role. These policies control what actions users and roles can perform, on which resources, and under what conditions. To learn how to create an identity-based policy, see Creating IAM policies in the IAM User Guide.

Identity-based policies can be further categorized as *inline policies* or *managed policies*. Inline policies are embedded directly into a single user, group, or role. Managed policies are standalone policies that

you can attach to multiple users, groups, and roles in your AWS account. Managed policies include AWS managed policies and customer managed policies. To learn how to choose between a managed policy or an inline policy, see Choosing between managed policies and inline policies in the IAM User Guide.

## Resource-based policies

Resource-based policies are JSON policy documents that you attach to a resource. Examples of resource-based policies are IAM *role trust policies* and Amazon S3 *bucket policies*. In services that support resource-based policies, service administrators can use them to control access to a specific resource. For the resource where the policy is attached, the policy defines what actions a specified principal can perform on that resource and under what conditions. You must specify a principal in a resource-based policy. Principals can include accounts, users, roles, federated users, or AWS services.

Resource-based policies are inline policies that are located in that service. You can't use AWS managed policies from IAM in a resource-based policy.

### Access control lists (ACLs)

Access control lists (ACLs) control which principals (account members, users, or roles) have permissions to access a resource. ACLs are similar to resource-based policies, although they do not use the JSON policy document format.

Amazon S3, AWS WAF, and Amazon VPC are examples of services that support ACLs. To learn more about ACLs, see Access control list (ACL) overview in the Amazon Simple Storage Service Developer Guide.

## Other policy types

AWS supports additional, less-common policy types. These policy types can set the maximum permissions granted to you by the more common policy types.

- Permissions boundaries A permissions boundary is an advanced feature in which you set the maximum permissions that an identity-based policy can grant to an IAM entity (IAM user or role). You can set a permissions boundary for an entity. The resulting permissions are the intersection of entity's identity-based policies and its permissions boundaries. Resource-based policies that specify the user or role in the Principal field are not limited by the permissions boundary. An explicit deny in any of these policies overrides the allow. For more information about permissions boundaries, see Permissions boundaries for IAM entities in the IAM User Guide.
- Service control policies (SCPs) SCPs are JSON policies that specify the maximum permissions for
  an organization or organizational unit (OU) in AWS Organizations. AWS Organizations is a service for
  grouping and centrally managing multiple AWS accounts that your business owns. If you enable all
  features in an organization, then you can apply service control policies (SCPs) to any or all of your
  accounts. The SCP limits permissions for entities in member accounts, including each AWS account
  root user. For more information about Organizations and SCPs, see How SCPs work in the AWS
  Organizations User Guide.
- Session policies Session policies are advanced policies that you pass as a parameter when you programmatically create a temporary session for a role or federated user. The resulting session's permissions are the intersection of the user or role's identity-based policies and the session policies. Permissions can also come from a resource-based policy. An explicit deny in any of these policies overrides the allow. For more information, see Session policies in the IAM User Guide.

## Multiple policy types

When multiple types of policies apply to a request, the resulting permissions are more complicated to understand. To learn how AWS determines whether to allow a request when multiple policy types are involved, see Policy evaluation logic in the *IAM User Guide*.

### How Amazon Lookout for Metrics works with IAM

Before you use IAM to manage access to Lookout for Metrics, you should understand what IAM features are available to use with Lookout for Metrics. To get a high-level view of how Lookout for Metrics and other AWS services work with IAM, see AWS services that work with IAM in the IAM User Guide.

For an overview of permissions, policies, and roles as they are used by Lookout for Metrics, see Amazon Lookout for Metrics permissions (p. 13).

## Amazon Lookout for Metrics identity-based policy examples

By default, IAM users and roles don't have permission to create or modify Lookout for Metrics resources. They also can't perform tasks using the AWS Management Console, AWS CLI, or AWS API. An IAM administrator must create IAM policies that grant users and roles permission to perform specific API operations on the specified resources they need. The administrator must then attach those policies to the IAM users or groups that require those permissions.

To learn how to create an IAM identity-based policy using these example JSON policy documents, see Creating policies on the JSON tab in the IAM User Guide.

#### **Topics**

- Policy best practices (p. 76)
- Using the Lookout for Metrics console (p. 76)
- Allow users to view their own permissions (p. 77)

## Policy best practices

Identity-based policies are very powerful. They determine whether someone can create, access, or delete Lookout for Metrics resources in your account. These actions can incur costs for your AWS account. When you create or edit identity-based policies, follow these guidelines and recommendations:

- Get started using AWS managed policies To start using Lookout for Metrics quickly, use AWS
  managed policies to give your employees the permissions they need. These policies are already
  available in your account and are maintained and updated by AWS. For more information, see Get
  started using permissions with AWS managed policies in the IAM User Guide.
- **Grant least privilege** When you create custom policies, grant only the permissions required to perform a task. Start with a minimum set of permissions and grant additional permissions as necessary. Doing so is more secure than starting with permissions that are too lenient and then trying to tighten them later. For more information, see **Grant least privilege** in the *IAM User Guide*.
- Enable MFA for sensitive operations For extra security, require IAM users to use multi-factor authentication (MFA) to access sensitive resources or API operations. For more information, see Using multi-factor authentication (MFA) in AWS in the IAM User Guide.
- Use policy conditions for extra security To the extent that it's practical, define the conditions under
  which your identity-based policies allow access to a resource. For example, you can write conditions to
  specify a range of allowable IP addresses that a request must come from. You can also write conditions
  to allow requests only within a specified date or time range, or to require the use of SSL or MFA. For
  more information, see IAM JSON policy elements: Condition in the IAM User Guide.

## Using the Lookout for Metrics console

To access the Amazon Lookout for Metrics console, you must have a minimum set of permissions. These permissions must allow you to list and view details about the Lookout for Metrics resources in your

AWS account. If you create an identity-based policy that is more restrictive than the minimum required permissions, the console won't function as intended for entities (IAM users or roles) with that policy.

## Allow users to view their own permissions

This example shows how you might create a policy that allows IAM users to view the inline and managed policies that are attached to their user identity. This policy includes permissions to complete this action on the console or programmatically using the AWS CLI or AWS API.

```
"Version": "2012-10-17",
"Statement": [
        "Sid": "ViewOwnUserInfo",
        "Effect": "Allow",
        "Action": [
            "iam:GetUserPolicy",
            "iam:ListGroupsForUser",
            "iam:ListAttachedUserPolicies",
            "iam:ListUserPolicies",
            "iam:GetUser"
        "Resource": ["arn:aws:iam::*:user/${aws:username}"]
    },
        "Sid": "NavigateInConsole",
        "Effect": "Allow",
        "Action": [
            "iam:GetGroupPolicy",
            "iam:GetPolicyVersion",
            "iam:GetPolicy",
            "iam:ListAttachedGroupPolicies",
            "iam:ListGroupPolicies",
            "iam:ListPolicyVersions",
            "iam:ListPolicies",
            "iam:ListUsers"
        "Resource": "*"
    }
]
```

## AWS managed policies for Amazon Lookout for Metrics

To add permissions to users, groups, and roles, it is easier to use AWS managed policies than to write policies yourself. It takes time and expertise to create IAM customer managed policies that provide your team with only the permissions they need. To get started quickly, you can use our AWS managed policies. These policies cover common use cases and are available in your AWS account. For more information about AWS managed policies, see AWS managed policies in the IAM User Guide.

AWS services maintain and update AWS managed policies. You can't change the permissions in AWS managed policies. Services occasionally add additional permissions to an AWS managed policy to support new features. This type of update affects all identities (users, groups, and roles) where the policy is attached. Services are most likely to update an AWS managed policy when a new feature is launched or when new operations become available. Services do not remove permissions from an AWS managed policy, so policy updates won't break your existing permissions.

Additionally, AWS supports managed policies for job functions that span multiple services. For example, the **ViewOnlyAccess** AWS managed policy provides read-only access to many AWS services and

resources. When a service launches a new feature, AWS adds read-only permissions for new operations and resources. For a list and descriptions of job function policies, see AWS managed policies for job functions in the *IAM User Guide*.

## Managed policy: AmazonLookoutMetricsReadOnlyAccess

The AmazonLookoutMetricsReadOnlyAccess managed policy grants <code>read-only</code> permissions that allow read-only access to all Lookout for Metrics resources. You can attach this policy to your IAM entities.

```
"Version": "2012-10-17",
"Statement": [
    "Effect": "Allow",
    "Action": [
      "lookoutmetrics:DescribeMetricSet",
      "lookoutmetrics:ListMetricSets",
      "lookoutmetrics:DescribeAnomalyDetector",
      "lookoutmetrics:ListAnomalyDetectors",
      "lookoutmetrics:DescribeAnomalyDetectionExecutions",
      "lookoutmetrics:DescribeAlert",
      "lookoutmetrics:ListAlerts",
      "lookoutmetrics:ListTagsForResource",
      "lookoutmetrics:ListAnomalyGroupSummaries",
      "lookoutmetrics:ListAnomalyGroupTimeSeries",
      "lookoutmetrics:GetAnomalyGroup",
      "lookoutmetrics:GetDataOualityMetrics",
      "lookoutmetrics:GetSampleData",
      "lookoutmetrics:GetFeedback"
    ٦,
    "Resource": "*"
 }
]
```

## Managed policy: AmazonLookoutMetricsFullAccess

The AmazonLookoutMetricsFullAccess managed policy grants full access to Lookout for Metrics resources, and permission to assign a service role to a detector. You can attach this policy to your IAM entities. A *service role* is an IAM role that grants permissions to an AWS service so it can access resources. Service roles must be created by an administrator

```
} } } }
```

## Lookout for Metrics updates to AWS managed policies

View details about updates to AWS managed policies for Lookout for Metrics since this service began tracking these changes.

Change	Description	Date
AmazonLookoutMetricsReadOnly/ – New policy	dooskout for Metrics added a new policy to allow read-only access for all Lookout for Metrics resources.	May 06, 2021
AmazonLookoutMetricsFullAccess - New policy	(Þoðkout for Metrics added a new policy to allow full access to all Lookout for Metrics resources.	May 06, 2021
Lookout for Metrics started tracking changes	Lookout for Metrics started tracking changes for its AWS managed policies.	May 06, 2021

## Troubleshooting Amazon Lookout for Metrics identity and access

Use the following information to help you diagnose and fix common issues that you might encounter when working with Lookout for Metrics and IAM.

#### **Topics**

- I am not authorized to perform an action in Lookout for Metrics (p. 79)
- I am not authorized to perform iam:PassRole (p. 80)
- I want to view my access keys (p. 80)
- I'm an administrator and want to allow others to access Lookout for Metrics (p. 80)
- I want to allow people outside of my AWS account to access my Lookout for Metrics resources (p. 80)

## I am not authorized to perform an action in Lookout for Metrics

If the AWS Management Console tells you that you're not authorized to perform an action, then you must contact your administrator for assistance. Your administrator is the person that provided you with your user name and password.

The following example error occurs when the mateojackson IAM user tries to use the console to view details about a function but does not have lookoutmetrics: DescribeAnomalyDetector permissions.

User: arn:aws:iam::123456789012:user/mateojackson is not authorized to perform: lookoutmetrics:DescribeAnomalyDetector on resource: my-detector

## Amazon Lookout for Metrics Developer Guide Troubleshooting

In this case, Mateo asks his administrator to update his policies to allow him to access the my-detector resource using the lookoutmetrics: DescribeAnomalyDetector action.

### I am not authorized to perform iam:PassRole

If you receive an error that you're not authorized to perform the iam:PassRole action, then you must contact your administrator for assistance. Your administrator is the person that provided you with your user name and password. Ask that person to update your policies to allow you to pass a role to Lookout for Metrics.

Some AWS services allow you to pass an existing role to that service, instead of creating a new service role or service-linked role. To do this, you must have permissions to pass the role to the service.

The following example error occurs when an IAM user named marymajor tries to use the console to perform an action in Lookout for Metrics. However, the action requires the service to have permissions granted by a service role. Mary does not have permissions to pass the role to the service.

User: arn:aws:iam::123456789012:user/marymajor is not authorized to perform: iam:PassRole

In this case, Mary asks her administrator to update her policies to allow her to perform the iam: PassRole action.

## I want to view my access keys

After you create your IAM user access keys, you can view your access key ID at any time. However, you can't view your secret access key again. If you lose your secret key, you must create a new access key pair.

Access keys consist of two parts: an access key ID (for example, AKIAIOSFODNN7EXAMPLE) and a secret access key (for example, wJalrXUtnFEMI/K7MDENG/bPxRfiCYEXAMPLEKEY). Like a user name and password, you must use both the access key ID and secret access key together to authenticate your requests. Manage your access keys as securely as you do your user name and password.

#### **Important**

Do not provide your access keys to a third party, even to help find your canonical user ID. By doing this, you might give someone permanent access to your account.

When you create an access key pair, you are prompted to save the access key ID and secret access key in a secure location. The secret access key is available only at the time you create it. If you lose your secret access key, you must add new access keys to your IAM user. You can have a maximum of two access keys. If you already have two, you must delete one key pair before creating a new one. To view instructions, see Managing access keys in the IAM User Guide.

## I'm an administrator and want to allow others to access Lookout for Metrics

To allow others to access Lookout for Metrics, you must create an IAM entity (user or role) for the person or application that needs access. They will use the credentials for that entity to access AWS. You must then attach a policy to the entity that grants them the correct permissions in Lookout for Metrics.

To get started right away, see Creating your first IAM delegated user and group in the IAM User Guide.

## I want to allow people outside of my AWS account to access my Lookout for Metrics resources

You can create a role that users in other accounts or people outside of your organization can use to access your resources. You can specify who is trusted to assume the role. For services that support

#### Amazon Lookout for Metrics Developer Guide Compliance validation

resource-based policies or access control lists (ACLs), you can use those policies to grant people access to your resources.

To learn more, consult the following:

- To learn whether Lookout for Metrics supports these features, see How Amazon Lookout for Metrics works with IAM (p. 76).
- To learn how to provide access to your resources across AWS accounts that you own, see Providing access to an IAM user in another AWS account that you own in the IAM User Guide.
- To learn how to provide access to your resources to third-party AWS accounts, see Providing access to AWS accounts owned by third parties in the IAM User Guide.
- To learn how to provide access through identity federation, see Providing access to externally authenticated users (identity federation) in the IAM User Guide.
- To learn the difference between using roles and resource-based policies for cross-account access, see How IAM roles differ from resource-based policies in the IAM User Guide.

## Compliance validation for Amazon Lookout for Metrics

Amazon Lookout for Metrics is not in scope of any AWS compliance programs. For a list of AWS services in scope of specific compliance programs, see AWS services in scope by compliance program. For general information, see AWS compliance programs.

You can download third-party audit reports using AWS Artifact. For more information, see Downloading reports in AWS artifact.

Your compliance responsibility when using Lookout for Metrics is determined by the sensitivity of your data, your company's compliance objectives, and applicable laws and regulations. AWS provides the following resources to help with compliance:

- Security and compliance quick start guides These deployment guides discuss architectural
  considerations and provide steps for deploying security- and compliance-focused baseline
  environments on AWS.
- Architecting for HIPAA security and compliance whitepaper This whitepaper describes how companies can use AWS to create HIPAA-compliant applications.
- AWS compliance resources This collection of workbooks and guides might apply to your industry and location.
- AWS Config This AWS service assesses how well your resource configurations comply with internal practices, industry guidelines, and regulations.
- AWS Security Hub This AWS service provides a comprehensive view of your security state within AWS that helps you check your compliance with security industry standards and best practices.

## Resilience in Amazon Lookout for Metrics

The AWS global infrastructure is built around AWS Regions and Availability Zones. AWS Regions provide multiple physically separated and isolated Availability Zones, which are connected with low-latency, high-throughput, and highly redundant networking. With Availability Zones, you can design and operate applications and databases that automatically fail over between Availability Zones without interruption. Availability Zones are more highly available, fault tolerant, and scalable than traditional single or multiple data center infrastructures.

#### Amazon Lookout for Metrics Developer Guide Infrastructure security

For more information about AWS Regions and Availability Zones, see AWS global infrastructure.

## Infrastructure security in Amazon Lookout for Metrics

As a managed service, Amazon Lookout for Metrics is protected by the AWS global network security procedures that are described in the Amazon Web Services: Overview of security processes whitepaper.

You use AWS published API calls to access Lookout for Metrics through the network. Clients must support Transport Layer Security (TLS) 1.2 or later. Clients must also support cipher suites with perfect forward secrecy (PFS) such as Ephemeral Diffie-Hellman (DHE) or Elliptic Curve Ephemeral Diffie-Hellman (ECDHE). Most modern systems such as Java 7 and later support these modes.

Additionally, requests must be signed by using an access key ID and a secret access key that is associated with an IAM principal. Or you can use the AWS Security Token Service (AWS STS) to generate temporary security credentials to sign requests.

## Releases

The following table shows when features were released for the Lookout for Metrics service and documentation. For more information on a release, see the linked topic.

update-history-change	update-history-description	update-history-date
VPC endpoints	You can now create a VPC endpoint to use the Lookout for Metrics API from within a private VPC subnet without internet access. For details, see Working with Amazon VPC.	March 25, 2021
Tags	You can now tag Lookout for Metrics resources to organize them into logical groups and apply least-privilege permissions policies. For details, see Tagging Lookout for Metrics resources.	March 25, 2021
General availability (p. 83)	Lookout for Metrics is now available to all AWS customers.	March 25, 2021
Preview (p. 83)	Preview release of Lookout for Metrics at re:Invent 2020.	December 8, 2020