

Privacy Policy for FamilyCall

Effective Date: June 30, 2025

Welcome to FamilyCall! Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your information when you use our mobile application ("FamilyCall", "App", "we", "our", or "us").

1. Overview

FamilyCall is designed to provide a simple, secure, and high-performance calling experience for family and friends. Our application focuses solely on essential functionalities: audio and video calling using plain text signaling, without unnecessary features. This lightweight approach ensures your data is protected, and your experience is smooth and fast.

2. Information We Collect

a. Personal Information

We collect minimal personal information only as necessary to operate the application:

- Phone Number or User ID: To identify users and establish connections.
- Device Information: Non-personal metadata (e.g., device model, OS version) to ensure compatibility and performance.

We do NOT collect any sensitive personal data, messages, or location information.

b. Call Data

- We do not store your audio or video data.
- Calls are made peer-to-peer using secure communication protocols (e.g., WebRTC).
- No call recordings are made or stored by us.

3. How We Use Your Information

We use the limited data we collect for:

- Connecting you to your contacts via audio/video calls.
- Authenticating users securely.
- Improving application stability and performance.
- Preventing misuse or unauthorized access.

4. Data Security

Your privacy and data security are our top priorities:

- End-to-End Encryption: All audio and video streams are encrypted using industry-standard encryption protocols.
- No Data Retention: We do not store your communication content on any server.
- Secure Authentication: User data is stored only as needed to identify users and prevent fraud.

5. Sharing of Information

We do not sell, share, or disclose your personal data to third parties, except as required by law or to:

- Prevent fraud or misuse.
- Comply with a legal obligation.
- Protect the safety and rights of FamilyCall users.

6. Children's Privacy

FamilyCall is intended for users aged 13 and above. We do not knowingly collect any data from children under 13. If we discover such data has been collected, we will promptly delete it.

7. Third-Party Services

FamilyCall does not use third-party analytics, ads, or external libraries that collect user data.

8. Changes to This Privacy Policy

We may update this policy from time to time. Changes will be posted within the app or on our official website. Please review it periodically to stay informed.

9. Contact Us

If you have any questions, concerns, or feedback regarding this privacy policy, feel free to contact us at:

Email: hem.242904@ncit.edu.np

Phone: +977-9860999349

By using FamilyCall, you agree to this Privacy Policy.

We are committed to keeping your conversations private, secure, and fast.