

### Test Scenario for WhatsApp Message

Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the application is updated.	One cannot send more than 5 images at a time.
2	Verify that the DP is appropriate and properly visible.	User cannot share images while video call/ audio call.
3	Verify if the App lock is activated or not.	Whatsapp Calling feature is not available in all countries.
4	Verify that two-step verification is On or OFF.	User cannot send large video files, audio files, photos, more than 16 MB.
5	Verify that you are registered with correct number.	User cannot share Document file larger than 100 MB.
6	Verify that the "Read Receipt" feature is set ON or OFF.	User cannot send message to another user without knowing his/her contact number.
7	Verify if the Notification is set ON or OFF.	Deleted messages leave a trace.
8	Verify if Media Auto-download feature is set ON or OFF.	
9	Verify if WhatsApp application has access to mic, camera, contacts etc.	
10	Verify in the privacy settings, who can add you to the group.	
11	Verify if Notification for certain groups are turned Mute.	
12	Verify that the keyboard displays all the languages that the user has selected.	
13	Verify that the chat backup schedule is set as per requirement.	
14	Verify that the user is able to email / export the chat.	
15	Verify that the user is able to synchronise whatsapp to laptop/ desktop through WhtasApp version.	
16	Verify that the disappearing message feature is working properly.	

### Test Scenario for Pen

Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that it is a ball point pen, gel pen or ink pen.	It can only write when in downward direction.
2	Verify the colour of the ink inside the pen.	Same pen can not write on all surfaces.
3	Verify if the brand of the pen is as per the requirement.	Ink pens have chances of getting leaked easily.
4	Verify if the cap comes with Cap or without cap.	The ink inside the pen dries if it stays unused for longer time.
5	Verify if the ink from the pen is not leaking.	The holder of the pen cap is delicate and breaks easily.
6	Verify if the refill of the pen is readily available.	The pen cap are not sold separately.
7	Verify if the ink of the pen is erasable or not.	Refill of one type of pen cannot be used for another type of pen.
8	Verify if the pen is suitable to write on the surface we want it to write.	
9	Verify that grip of the pen is suitable to the user.	
10	Verify that the ink is coming out consistently, while writing.	

**Test Scenario for Pen Stand**

<b>Test Scenario ID</b>	<b>Positive Test Scenario</b>	<b>Negative Test Scenario</b>
1	Verify that the pen stand is able to hold enough number of pen.	It can only hold limited number of pens.
2	Verify that the colour is per the requirement.	It is available in limited number of sizes and colour.
3	Verify the design of the stand is as per requirement.	
4	Verify that it is not too big for the table.	
5	Verify the stand if it is for table or wall mounted.	

### Test Scenario for Door

Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that all the sides of door are smooth and polished.	The handle of the locks gets jammed if not operated properly.
2	Verify that the dor is as per the specification and requirement.	Sliders of the sliding doors malfunctions on a long run.
3	Verify that the lift doors are opening with a descent pace and ate left open for enough time.	Wooden doors are likely to be attacked by termites.
4	Verify that the hydraulics of the doors are working properly.	Metro dors are open only for limited time.
5	Verify that the handle on the door is strong and reliable.	Glass doors are required to be handled carefully.
6	Verify that the glass doors are cleaned regularly.	Lift doors opens slowly and one has to wait for it to be opened.
7	Verify doors open signal in the car before starting to driving the car.	Metal doors are likely to get corroded over time.
8	Verify that emergency exit doors are easy to opperate.	
9	Verify that emergency exit doors are easily accessible.	
10	Verify that the main door of the house are large enough to bring in all the furniture and other miscellaneous things.	
11	Verify that the door lock's keys are working properly.	
12	Verify if the door is opening inwards or downwards.	
13	Verify that the peek-hole glass is working properly.	
14	Verify that the door is not making noise while operation.	
15	Verify that the dor is properly aligned with its frame.	

### Test Scenario for ATM

Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that we have enough balance in the bank account.	One cannot withdraw money, if the cash inside the machine is out of stock.
2	Verify that we remember correct pin.	Money that can be withdrawn depends upon the dinominations available inside the machine.
3	Verify that the Debit/Credit card is not expired.	One has to be quick to take the cash from the machine, as the cash will get back inside the machine if not taken in certain time.
4	Verify to insert the card in the machine with the magnetic strip in the correct direction	The touchscreen is becomes less responsive after too many of usage.
5	Verify that the magnetic strip is not damaged.	Many times the machine displays message that it is "out of order".
6	Verify to select the correct language.	Only limited transactions are free per month.
7	Verify, if the ATM is touch screen or it had external buttons.	If the paper coil for the receipt is over, one does not get the print out of receipt.
8	Verify that the pin is displayed while masked.	Most of the ATM does not have accebility for differently abled people.
9	Verify that user is allowed just one transaction per pin request.	No provision to exchange the cash, if the cash note is in poor condition or torn off.
10	Verify that the ATM has backup power supply.	Limited cash can be disbursed per user per transaction.
11	Verify that the machine display appropriate message if it runs out of money.	ATM machine is not readily available in rural areas.
12	Verify that the user session is timed out after every transaction.	User interface is not easy for people from rural area.

### Test Scenario for Microwave Oven

Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the Oven works well at the voltage supply available in the kitchen, where it will be used.	Metal plates or dishes cannot be used for microwave oven.
2	Verify that there is no short-circuit in the wiring.	It only heats items that has water molecules.
3	Verify that is it earther properly.	Microwave also possess properties that could impact the quality of food, thus hampering the health.
4	Verify that the size is as per the requirement.	It needs to be placed near a power source.
5	Verify that it is placed away from the wall, so that the air circulation is enough.	The power should not be fluctuating and should be stable.
6	Verify that the rotating dish is working properly.	It operates at certain power supply, so it can not be used in another country if it is manufactured for specific country.
7	Verify that the lamp inside the oven is working properly.	The size of dish or plate that can be placed is limited.
8	Verify to read the manual before starting to use it.	Ovens from different companies have different user interface.
9	Verify that the door of the oven is functioning properly.	One has to make sure to wear gloves before taking out the heated food.
10	Verify that the oven is placed at a height from where the digital screen is displayed properly.	It impacts wifi signals or any other electromagnetic waves and brings disturbance.
11	Verify that the time regulator and temperature operates properly.	
12	Verify that the oven is placed near the power source and the chord is not stretched to much.	

Test Scenario for Coffee Vending Machine		
Test scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the size is as per the requirement.	It needs to be placed near a power source.
2	Verify to read the manual before starting to use it.	It can only serve certain amount of coffee in one serving.
3	Verify that the machine is using coffee beans or capsules or filter coffee.	The digital display is delicate and needs to be handled with utmost care.
4	Verify that the output coffee serving is as per the requirement.	The waste needs to be disposed after certain time interval.
5	Verify that the touchscreen is functioning properly.	Coffee powder, hot water, Coffee beans or capsules are required to be put inside the machine regularly after certain time interval.
6	Verify that the water or milk indicators are working properly.	Coffee machines at certain outlets only accept cash and does not accept digital payments.
7	Verify that it has proper mechanism for waste disposal.	Limited range of coffee flavours are available.
8	Verify that the coffee capsules are readily available.	Capsules manufactured by one company can not be used for another company.
9		In case of any fault in the machine, we need to call specialist.
10		Filter of the coffee machine needs to be changed after certain number of servings.
11		Spare parts of the machine are not readily available if the machine is old or obsolete.

Test Scenario for Chair		
Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the chair is strong enough to withstand the weight.	It produces back ache if sat for long time.
2	Verify that the weight and size of the chair is as per requirement.	It can carry certain amount of weight.
3	Verify that it is comfortable for sitting even if for longer durations.	Ball bearing of the chair needs to be oiled/ lubricated regularly.
4	Verify that the material of the chair is as per the requirement.	The shine of the chairs dulls out after certain time.
5	Verify that the leg room is enough, in case of car chair.	Same chair is not usable for al purpose, for example dinner chair can not be used as gaming chair.
6	Verify that the chair rotates smoothly, in case of revolving chair.	Hydraulics of the chair stops working properly after some time.
7	Verify that the wheels of the chair are operating properly, in case of wheelchairs.	The cushion of the chair becomes less soft with time and needs to be replaced.
8	Verify that the colour of the chair is as per requirement.	The position of chair needs to be adjusted as per the height of the individual, in case of car chair.
9		For recliner chairs, if the button stops working, it can only be fixed by specialist.
10		The leg room is not enough for certain car types.



Test Scenario for Wrist Watch		
Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the band of the watch is sized for your wrist.	It has limited size available, depending on the holes on the band.
2	Verify that the material of the watch is as per your requirement.	The battery dies after certain time and we need to recharge it or change the battery.
3	Verify that it is analog or digital as per your requirement.	They are waterproof upto certain depth.
4	Verify that its buttons works properly.	The bluetooth watch needs to be at a certain distance from the phone with which it is connected.
5	Verify that the battery works properly.	The dial or display are delicate so we have to use them carefully.
6	Verify that it is sweatproof.	If the belt is of lether material, it needs to be kept away from water.
7	Verify that it has provisions so that time can be seen during night.	Different watches are required for different purpose, for example sports watch can not be used during professional meeting.
8	Verify that the watch is shockproof.	
9	Verify that the hour, minute oand second hands are working properly.	
10	Verify the time format, if it is 12h or 24h.	

Test Scenario for Lift (Elevator)		
Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the door closes properly.	It stops at all the floors where other people have called the lift.
2	Verify that number of people entering the lift is within the permissible limit.	It can accommodate limited number of person.
3	Verify that light and fan inside the lift are working properly.	We have to wait for the lift to come and let the door open.
4	Verify that alternate electricity source is available for the lift in case of emergency power cut.	Once you have pressed the button for a specific floor, you cannot undo it.
5	Verify that the lift is going through regular maintenance and check ups.	If you have forgotten your access card, you cannot operate the lift.
6	Verify that there is enough air circulation.	If the lift does not have back up power facility, we can get stuck inside the lift during emergency power cut.
7	Verify that lift gives warning signal in case of over weight.	While leaving the elevator, we have to be careful.
8	Verify that interior of the lift displays the floor.	Different elevators are to be used for going in different directions.
9	Verify that the lift is stopping based on the button pressed for the corresponding floor.	For the lift, the door can not be kept open for more than certain time period.
10	Verify that the auto close door are responsive to any object coming in its way.	The lift or the elevators are required to be checked and properly maintained regularly.
11	Verify that the lift has emergency call facility and is operating properly.	

Test Scenario for WhatsApp Web		
Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the person we want to add, has an account on WhatsApp.	The contact we want to add must have a whatsapp account.
2	Verify to add the correcr person if there are more than 1 person in our contact list with same name.	The contact we want to add must be in our contact list.
3	Verify that the WhatsApp is an updated version.	The whatsapp group can only have 512 members.
4	Verify that the contact we want to add has not turned ON the privacy setting to get added by others in whatsapp group.	We need to keep checking for uodates to make sure that it is up-to-date.
5	Verify that the we are entering the correct spelling of the contact we want to add.	Not everybody can add members in the group. Only Admins have the right to add.
6	Verify that the person we want to add is already in our contact list.	Not everybody can send messages in the group. Admin can decide who should be given rights to send messages in the group.
7	Verify to assign "Admin" status to the contacts we want to asign.	The maximum file size that can be sent is 16 MB. (Photo, video, voice message)
8	Verify who can send messages in the group.	In case of documets, the maximum alowed file size is 100 MB.
9	Verify that appropriate "Group Description" has been provided.	Sometimes we get notifications for the messages in the group, which are not pertaining to us.
10	Verify that the contact we want to add in the group has been informed about it.	Every member of the group can send private message to another member.
11	Verify that the status of "Disappearing Message" is Tirned ON or OFF as per the requirement.	
12	Verify that the apprpriate background for the chat has been selected.	
13	Verify that aprpriate Wallpaper has been chosen for the group.	

Test Scenario for Instagram (Video call with Chat)		
Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that we are adding the correct person to the video chat, as there are number of people with same name.	The invitees should be either in Facebook or Instagram.
2	Verify that both the front camera and the rear cameras are working properly.	We can not share the screen while video call.
3	Verify that the person we want to Video Chat, has not turned ON "Don't receive request".	Video chat can be done with limited number of 50 participants at a time.
4	Verify that the Instagram app is up-to-date.	
5	Verify that the Minimize icon, "X" icons are working properly.	
6	Verify that Instagram has been granted access to use your camera and mic.	

Test Scenario for Whatsapp Payment		
Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the WhatsApp application is up-to-date.	WhatsApp feature is only available for India and Brazil.
2	Verify that the bank account is synchronised with whatsapp account.	Maximum of Rs. 1,00,000 can be transferred in a day.
3	Verify that the mobile number which is registered in WhatsApp is also linked with the bank account.	The same mobile number that is registered with Whatsapp, should be linked with your bank account.
4	Verify that we are selecting correct contact to whom we are sending the money.	You can make the money transfers 20 times a day. (To same VPA or different VPA)
5	Verify that the internet connection is secured and reliable.	
6	Verify that the amount we are transferring is within permissible limit.	
7	Verify that you are entering correct UPI ID, if the transferee is not using WhatsApp Payment mechanism.	
8	Verify that you are entering correct UPI Pin.	

Test Scenario for Flipkart		
Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that the product in the cart is exactly what you need.	It does not deliver in all locations.
2	Verify that the specification of the product are as per your requirement.	We can not touch or see the product physically before buying.
3	Verify that the date of delivery is as per your requirement.	We have to read the note carefully to see if the product has refund policy.
4	Verify the refund policy of the product and the seller.	We have to check if the product comes with guarantty or warranty.
5	Verify the number of product in the cart is as per the requirement.	We have to wait for 2-3 days for the product to be delivered.
6	Verify that the seller is delivering in the area where you are living.	The product can not be returned after e.g. 15 days from the delivery (number of days specified by the seller).
7	Verify if there is extra delivery charges or is the delivery free in your area.	There have been instances where the product delivered is completely different from the product ordered.
8	Verify if the product comes with any guarantee or warranty.	The website does not work properly during festive season due to heavy traffic.
9	Verify the reviews of the product.	The product that we are loking for might not be in stock.
10	Verify the user manual and instruction for use.	Credit or Debit card from only few banks (not from all banks) are eligible for special discounts.
11	Verify if we can apply any coupon code.	For the same product, different sellers have different discounts.
12	Verify if the product accepts Cash on delivery or online payment/ UPI payment.	
13	Verify if the seller has exchange option available, specially in case of electronic device purchases.	
14	Verify that "Add to wish list", "Share" buttons are working properly.	
15	Verify if the product requires installation separately.	
16	Verify the expiry date of the product, in case of consumable products.	

Test Scenario for Gmail		
Test Scenario ID	Positive Test Scenario	Negative Test Scenario
1	Verify that we are entering correct user name and password to log in.	We can undo any sent message after 30 seconds.
2	Verify if the theme is as per the requirement.	There are no ways to stop spam messages.
3	Verify if the "Inbox type" is selected as per the requirement.	Only 15 GB data is available for free, for more than that we need to buy extra space.
4	Verify if the "Conversation view" in email thread is turned ON or OFF.	One can send 2000 messages per day (500 for trial account).
5	Verify if notification for new email is Turned ON or OFF.	One can receive email with data upto 50 MB per day.
6	Verify if alternate email ID (for recovery) is already set or not.	One can use 500 attachments per single email.
7	Verify if 2 step Verification is Set or not.	Gmail free trial is only for 14 days.
8	Verify if the mobile number is linked with the gmail account or not.	While sending, we have to make sure that email id of all the recipients have been added.
9	Verify if the Language selected is as per the requirement.	Some emails are automatically directed to spam folder, so we need to keep checking inbox as well as spam folder.
10	Verify if the default reply behaviour is "Reply" or "Reply all".	
11	Verify if the grammar suggestion is turned ON or OFF.	
12	Verify if the spelling suggestion is turned ON or OFF.	
13	Verify if Auto correct is On or OFF.	
14	Verify if the "smart compose" is ON or OFF.	
15	Verify if Signature is added or not.	
16	Verify that the content of the email is displayed properly whether on Desktop, or mobile or tablet.	
17	Verify if the attachments are downloaded in ZIP format.	
18	Verify that the read messages are not highlighted.	
19	Verify that the auto suggestion is working properly while entering email id	