

Hemant Dhavle
Bachelor of Engineering
(Computer Science & Engineering)

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Objective

Aiming to achieve a challenging & successful career where I can make significance contribution using my innovative ideas, knowledge, skills and experience with objective of development & growth of the organization.

Professional Summary

- 5+ Years of industry experience in the area of Software Testing (Manual) with a solid understanding of Test Planning, Test Design, Test Execution and Defect Reporting & Tracking.
- Experience in STLC concepts like Integration and System Testing across Insurance, Telecom, CRM and E commerce domains.
- Proficient in devising all the artifacts of testing such as Test Scenarios, Test Cases, Defect Reports and Test Summary Report.
- Good knowledge of SQL queries to validate data in back-end data base.
- Familiar with Software Development Life Cycle from “Analysis” phase to “Implementation”.
- Good experience in supporting Pre-SIT, SIT, UAT and Pre-Prod testing environments.
- Helping UAT testers or business users during the UAT phase.
- Providing training or walkthrough to the end users on the functional flow of the application.
- Managing team of 7 resources, in terms of end to end delivery of each release.
- Participating in defect triage meeting and driving the defect for closure.
- Received appreciation from client and management for the major release of Transcend project for Edelweiss Financial Services client.
- Preparing and sending daily and weekly testing summary reports to IBM client and management.
- Preparing test plan and test strategy documents.
- Providing training to new resources.

Experience Summary

- Working as a "Test Specialist" with IBM India Pvt LTD since January 2019.
- Worked for Saral Infotech Solution, Meerut as "Software Tester" from **June 2017** to **Jan 2019**.
- Worked for Trium Info Solutions Pvt Ltd, Mumbai as "Software Tester" from **1 June 2015** to **29 March 2017**.
- Worked for NewEra IT Innovation Pvt Ltd, Mumbai as "Software Tester" from **1 July 2014** to **31 March 2015**.

Technical Skill

Language: - JAVA

Database: -My SQL

Project Management/Test Management Tool: JIRA, QC ALM and qTest

Packages: -MS-office, MS-Outlook, Open-office, WPS-Office

Operating System: - Windows (Windows XP, 7, 8 and 10), Zorin.

Others: - SOAP UI

Education Summary

- HSC from JHSS, Khandwa (M.P.) with 83.4%
- SSC from JHSS, Khandwa (M.P.) with 84.6%
- B.E. (CSE) from RGTU, Bhopal (M.P.) in 2011 with 71% Aggregate

❖ Product Name: Transcend

Client: - Edelweiss Tokio Life Insurance

Technology: - Java, SQL

Testing Approach: - Manual

Description: - Project Transcend is a first-of-its-kind strategic business outcome based Digital Transformation for “Edelweiss Tokio Life Insurance”, enabling the complete lifecycle of digital New Business process and Policy Servicing.

An end to end SOA driven architecture, implementing integrated solution with Web Sphere Portal, Business Process Management, Underwriting Business Rules, CRM, Document Management, Datamart and MIS Reporting, Enterprise Integration Bus integrating with Core Insurance and Channel Management systems.

Responsibilities:

- Created end to end test cases.
- Testing Web Services using SOAP UI.
- Involvement in the Preparation of Test Scenario, Test Cases and Test Data.
- Responsible for GUI and Functional Testing, using Black Box Testing Techniques.
- Preparation of End to End Test Scenario covering all integration points for test coverage.
- Preparation of Daily status reports.
- Involvement in Test Design includes Test Data preparation and Reviews
- Guiding the team members for execution.
- Responsible for Regression Testing, Sanity Testing and Defect reporting in JIRA.
- Preparing Test Plan and Test Strategy.

❖ Product Name: OCRDesk

Project Type: - Web based Application

Technology: - Java, SQL

Testing Approach: - Manual

Description: - A Cloud-based customer support software & helpdesk ticketing system that assists customers over email, phone and social channels. OCRDESK enables you and your organization to keep track on complaints filed by client. Auto email to admin whenever complaint lodged by client. Client has set priority of complaint while filing complaint. Admin can easily assign complaints to their team. For every action performed by Technician/Agent, admin get an email of complaint progress.

Responsibilities:

- Responsible for GUI and Functional Testing, using Black Box Testing Techniques.
- Created end to end test cases.
- Responsible for Regression Testing, Sanity Testing and Defect reporting in JIRA.

❖ **Project Name: Telesaver**

Environment: - PHP(CI)

RDBMS: - My SQL

My Role: - Manual Tester

Description: - Telesaver helps optimize your network by managing all your fixed, mobile, voice and data expenditures and utilization through our industry-leading, cloud-based application. It captures all your billing, inventory, and utilization data in one unified, highly accessible platform that automatically provides the visibility you need across all your network assets and carrier services, analysis of usage and utilization to identify cost savings, and savings that accrue from implementation of each identified opportunity.

My Responsibilities:

- Involvement in the Preparation of Test Scenario, Test Cases and Test Data.
- Responsible for GUI and Functional Testing, using Black Box Testing Techniques.

❖ **Website Name: SectrowPay**

Environment: - JSP

RDBMS: - SQL Server

My Role: - Manual Tester

Description: - **Payroll** is the sum of all financial records of salaries for an employee, wages, bonuses and deductions. In accounting, payroll refers to the amount paid to employees for services they provided during a certain period. Payroll plays a major role in a company for several reasons. From an accounting perspective, payroll is crucial because payroll and payroll taxes considerably affect the net income of most companies and they are subject to laws and regulations.

My Responsibilities:

Understanding User Requirements, Black Box Testing, Functional, Integration, Regression Testing, GUI Testing, Browser, Content, Navigation Testing, Making Defect Sheet and Status Reporting.

Training

- ✓ Complete Training of C#.net from Syscom InfoTech, Bhopal (M.P).
- ✓ 15 days training from IBM, Indore.

Achievements

- ✓ Certified in Software Testing from SEED InfoTech, Pune.
- ✓ Coordinator in Treasure hunts Competition in Euphoria 2011.
- ✓ I have done NCC with A grade Certificate.
- ✓ Participated in Bhartiya Sanskrit Gyan Pariksha 2004, 05 & 06.

Extra-Curricular Activities

- ✓ Participated in various cultural events at school and college level.
- ✓ Member of winning team of Cricket match in 9th Class.
- ✓ Member of winning team of Cricket match in Collage.
- ✓ **Sports:** Cricket

Personal Information

- ✓ Father's Name: Mr. Satyendra Dhavle
- ✓ Date of Birth: 17 December 1989
- ✓ Hobbies: Playing, Drawing.
- ✓ Strength: Quick Learner, Punctuality, Adaptability
- ✓ Citizenship: Indian
- ✓ Languages Known: English, Hindi and Marathi
- ✓ Permanent Address: Near Mansigh Oil Mill, Ghaspura, Khandwa (M.P.)

Declaration

I hereby declare that the information given above is true to the best of my knowledge and belief

Date:
Place: MUMBAI

Hemant Dhavle