A N DEEPIKA

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# Career Objective:

Improve company performance through enhanced quality standards, deploying strong, long-term QA integration strategies.

# Professional summary:

# Company-IBM, Mumbai.

**Date: April 2016 - till the Date**

* Total 5+ years of experience in testing.
* Exposure of working in all SDLC phases i.e. Requirement analysis, Design, Development and Testing.
* Well versed in eanalysis of requirements , requirement gathering and impact analysis.
* Having strong knowledge of Testing Life Cycle & Defect Life Cycle process.
* Experience to Black Box testing including Functional testing, Regression testing, Integration testing & System testing
* Exposure to Test Strategy and Test Plan
* Having experience on Mobile Automation(Android and iOS) using Appium
* Exposure in automation using Selenium WebDriver, with Java on TestNG
* Hands on experience on API testing using Postman And Soap UI

# Areas of Expertise:

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| --- | --- |
| **Domain** | Insurance, Staffing |
| **Testing Tools** | Appium, Selenium Web driver, Cucumber |
| **Language** | Java |
| **OS** | Windows, MAC |
| **Test management Tools** | STAX framework, HP QC, Framework, Bamboo, RIT, Postman, Perfecto,Bitbucket |
| **Processes** | Agile |
| **Software’s** | MS Office (MS Word, MS Excel, PowerPoint) |

**Projects:**

**Project Title:** GSSP(Global System and Servicing Platform)

**Domain:** Insurance

**Role:** Test Specialist

**Description:**

GSSP is a Web application created for the Metlife Customers for submitting/ updating their claims, booking appointment with doctors, Enrolling to new Insurance policies with the enhanced customer chat support.

# Contribution:

* Identifying Automation Scenarios from the set of Testcases/User stories identified in cycle.
* Developing web Automation Testcases for the identified Automation Scenarios
* Developed Cross Browser Automation scripts in different browsers.
* Reviewing Test Cases prepared by other teammates and suggest improvements if required.
* Running Smoke regression suite after every build and publish the detailed reports with the bugs detected.
* Used Jira, QTEST tool for test management.
* Participating in client calls, Preparing the daily status report, and involved in the requirement gathering from the clients.
* Taking lead in resoving blockers if any by interacting with development team from different organization and ensuring smooth execution
* Active participation in regular project status meetings, client calls and always acted as the single point of contact for all the functionalities developed by me.

# Achievements:

* Appreciation from the Manager for accomplishing the work within the target time.
* Appreciation from the Client for the effective productivity and coordination among the team.

**Project Title:** Global RCM

**Domain:** Staffing

**Job Title:** Associate System Engineer

**Description:**

My Staffing Advisor(MySA) is an mobile application for all IBMers to help in the process of finding new projects and to help Managers find resources suited for their requirements.

# Contribution:

* Identifying Automation Scenarios from the set of Testcases/User stories identified in cycle.
* Developing Web Automation Testcases for the identified Automation Scenarios
* Played the role of scrum master.
* Done accessibility testing in Andriod and IOS devices
* Performed API testing using Soap UI
* Reviewed the Code prepared by other teammates and suggested improvements if required.
* Running Smoke regression suite after every build and publish the detailed reports with the bugs detected.
* Running Full Automation suite for every Release and analyze the root cause of Failed scripts.

Date: - 20/10/2021

Place: - Mumbai **Deepika A**