

HEMANTH KUMAR RACHAPALLY

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OBJECTIVE

To secure a challenging position as a Software Developer, leveraging my extensive experience and adaptable nature to contribute to an innovative organization. I am committed to continuous learning and growth, eagerly seeking new problems to solve and technologies to master while making a significant impact on the company's objectives.

EXPERIENCE

EVENT STAFF

March 2022 – Jan 2023

Wichita State University, Wichita, KS

Worked in various roles such as ushering, directing, assisting customers, monitoring interactions, maintaining access points, screening guests, handling customer complaints, and collaborating with the event staff team.

- Handled customer inquiries and complaints in a professional and courteous manner.
- Set up and maintained event equipment and facilities to ensure proper functioning.

ASSOCIATE SOFTWARE DEVELOPER

Sep 2021 – Dec, 2021

Novamodule, Hyderabad, India

Worked with Celigo.io, Netsuite, Shopify, and Postman. Responsibilities included task assignment, code review, goal management, feature roadmap establishment, bug fixing, system monitoring, customer consultation, and internal team training.

- Designed and built the integration between Netsuite ERP, Celigo io, shopify and many more.
- Utilized Netsuite ERP tool to store customer data, interactions, and activity, resulting in improved customer service.
- Reviewed software requirements and provided feedback to ensure that the software meets customer needs.

EDUCATION

Masters in Computer Science

Wichita State University, Wichita, KS

Jan 2022 – May 2023

GPA 3.7

Bachelors in Computer Science

Mahatma Gandhi Institute of Technology, Hyderabad, India

Aug 2016 – Dec 2020

GPA 7.5

SKILLS

- Celigo io
- Netsuite,
- JavaScript
- Python
- Java
- Xml

CERTIFICATIONS

- Integrator.io Mastery Level 1: Skilled
- Integrator.io Mastery Level 2: Seasoned
- Integrator.io Mastery Level 3: Master
- Integrator.io Mastery Level 4: Legendary
- NetSuite Functional Ultimate Guide and Complete Course - Udemy