HEMANTH SAI THOLIKONDA

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# PROFESSIONAL SUMMARY

# Detail-oriented and results-driven Software Test Engineer with hands-on experience in both manual testing and automation testing using Selenium WebDriver. Proven ability to design and execute comprehensive test plans, identify and document bugs, and collaborate with cross-functional teams to ensure high-quality software delivery.

# WORK EXPERIENCE

**ATTIVO TECHNOLOGY SOLUTIONS, Hyderabad– Associate Software Engineer, 05/22 - present**

**Project – ADACTIN Hotel App**

**Domain**: Hotel Booking Management System

**Project Description:**

Adactin Hotel App is a hotel booking platform that enables users to register, login, search, book, and cancel hotels online. The QA scope included validating functional and regression workflows using manual testing and automating key flows using Selenium WebDriver.

# Roles & Responsibilities

# Review and analyse functional specifications, requirements, and design documents for the Adactin Hotel Reservation System to ensure clarity and testability, including features like user registration, login, booking, search filters, payment, cancellation, etc.

# Prepare detailed test scenarios and test cases covering all modules: • User Login / Authentication (Existing / New User, Forgot Password) • Hotel Search (location, check-in/out dates, number of guests, room types) • Room selection and booking process • Payment gateway integration • Booking cancellation / modification • Confirmation and email notifications • Cross-browser compatibility (Chrome, Firefox, Edge)

# Execute manual test cases for each build (Build 1 with known defects, Build 2 with fixes) to ensure issues are identified and validated.

# Identify defects by comparing actual vs expected results; document them clearly in Excel for bug tracking: • Defect ID, Title, Steps to reproduce, Expected result, Actual result, Severity, Priority, Environment, Build number

# Collaborate with developers and business analysts to reproduce issues, understand root causes, and verify fixes in successive builds.

# Perform regression testing whenever new features are added or bugs are fixed, to ensure existing functionality isn’t broken.

# Conduct smoke and sanity testing on each build to ensure stability before deeper testing.

# Maintain and update test data and test environments; ensure consistency across test runs.

# Use Excel to maintain traceability matrix mapping requirements to test cases and ensuring coverage.

# Basic automation: convert some manual regression test cases to scripts using Selenium WebDriver (e.g., automating login, search, booking flows) to speed up repetitive testing.

# Project: EatClub

# Domain: Online Food Ordering & Delivery Platform

# Project Description: EatClub is a food ordering & delivery platform connecting customers, restaurants, and delivery partners. The application consists of multiple modules such as Customer, Restaurant/Vendor, Delivery/Rider, Admin, Payment, and Notifications, providing seamless end-to-end food ordering and delivery services.

# Roles & Responsibilities:

# Analysed requirements and prepared test cases covering all modules (Customer, Restaurant, Delivery, Admin, Payment, Notifications).

# Performed functional, regression, integration, and sanity testing for web and mobile applications.

# Conducted API testing using Postman for order placement, payment, and vendor services.

# Validated payment gateway integration, refund flow, and wallet/UPI transactions.

# Executed cross-browser and mobile compatibility testing (Chrome, Firefox, Edge, Android, iOS).

# Reported and tracked defects in JIRA, participated in bug triage meetings.

# Verified real-time order tracking and customer notifications (SMS, email, push).

# Conducted database testing (MySQL) for order status, payments, and user details.

# Prepared test summary reports and presented to stakeholders.

# SKILLS

* Manual Testing
* Test Case Design
* Defect Management
* Automation (Selenium WebDriver)
* MS Excel

# EDUCATION

B. Tech, MLR Institute of Technology – **75%** (2017-2021) Intermediate, SR Junior College – **93%** (2015-2017)

SSC, Krishnaveni Talent School – **93%** (2015)

# DECLARATION

I hereby declare that the information mentioned above is true to the best of my knowledge.