Storage & Backup Administrator

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Professional Summary

- 4 years of professional experience as a Storage & Backup administrator with good skills and knowledge.
- Analyzing storage performance on a regular basis using On-command Unified manager.
- Perform daily maintenance routines on On-tap, monitoring health status, managing storage space and tuning for optimum performance.
- Creating/Permissioning shares in Active directory using Unified manager.
- Identifying hardware failures in the environment and working on them until closure.
- Creating and Managing Aggregates, Volumes.
- Experienced in resolving critical issues like storage performance, access issues and other NetApp related issues
- Hands-on with NetApp day to day administration, incident management, change management and troubleshooting on NetApp FAS Series and disk shelves.
- Performed volume migration to internal aggregates for optimizing cluster performance and even distribution of volumes
- Administration of CIFS share permissions & NFS Exports
- Creation of Flexclone volumes as per client requirement.
- Creating, Scheduling, and managing Snapshots.
- Restoring Volumes and Files from Snapshots.
- Configuring and managing Snap-mirror relationship.
- Professionally handling and tracking requests/tickets, which include preparing internal performance reports and ticket analysis.
- Performing health checks on all NAS devices on daily basis.
- Involved and handled OS/Patch upgrades changes.
- Troubleshooting the connectivity issues.
- Troubleshooting the user's issues and providing fixes to the issues.
- Providing support to the Power maintenance and other activities.
- Experience in Storage virtual machines (SVM) creation for CIFS and NFS protocols.

Overall backup summary:

- Backup and Recovery operations: - managing daily backup operations, verifying successful backup, and restoring data as required to meet business continuity needs.
- Issues Resolution - Troubleshooting backup failures and resolving technical issues promptly to maintain service reliability
- Policy Configuration - Configuring and updating backup policies, schedules, and retention strategies tailored to business requirements.
- aboration - Working closely with cross-functional teams, including IT and infrastructure teams, to align backup strategies with organizational goals.

➢ Performing DD upgrades.

Educational Qualification/Certification

BSC (computers) from Sri Satya Sai Degree College affiliated to AU Vishakhapatnam (2020)

Technical Skills

STORAGE ARRAYS   : NetApp FAS series.

TOOLS   : Putty, OCUM.

NETAPP SOLUTIONS   **:** Volumes, Qtrees, NFS exports, CIFS shares.

OPERATING SYSTEMS : Windows, Data Ontap.

BUSINESS CONTINUTY: Snapshot, Snap Mirror, Snap vault, Flex clones.

DOMAIN   : Data Backup / Data protection

TECHNICAL   : Avamar, Druva.

Work Experience

Total Experience: Around 4 years' experience.

Current Employer

Organization   : Infosys limited.

Designation   : Storage & Backup Administrator

Duration   : Mar 2021– Till date.

Responsibilities

➢ Supporting 24/7 on issues and providing on call - support as needed.

- Monitoring and providing support to the NetApp Storage devices
- Working and involving P1/P2 issues
- Handing Upgrades activities
- Providing support to Hardware replacement activities
- Space provisional and works on windows/Linux shares.
- Handling tickets based on SLA and working on ticketing tools like SNOW.
- Managing backup solutions using Avamar and Druva to ensure data Integrity and availability.
- Daily Health Check of various Accounts of our clients and reporting daily Backup Status.
- Raising Incidents on Backup Failures
- Configuration of New backup in Avamar and Druva
- Understanding of data deduplication, replication, and snapshot technologies.