

RFM

Recency Vs Frequency

RecencyCluster	0	1	2	3	4	Total
0				7	31676	31683
1			6	118	34218	34342
2		1	21	406	31192	31620
3		2	70	1706	40983	42761
4	1	590	6324	37876	69189	113979
Total	1	593	6421	40113	207254	254381

Frequency Vs Revenue

FrequencyCluster	0	1	2	3	4	Total
0				1		1
1		66	251	276		593
2		2964	2748	709		6421
3		35512	4408	193		40113
4	206512	728	12	1	1	207254

Number of Customer by Segment

Segment	Count	Percentage
hibernating	96.76K	38.04%
can't loose	88.36K	34.74%
champions	37.88K	14.89%
loyal custom...	27.28K	10.72%
promising	1.59K	0.61%

Count of Customers by Each Segment

Segment	Average of Frequency
promising	1.51
new customers	1.63
loyal customers	211.30
hibernating	1.51
champions	371.02
can't loose	82.85
about to sleep	1.47

Rfm Score

Filter score

All

Customer Overview

Customer Mobile Number	Rfm_score	Segment	Recency	Average Transaction 6 months	Average Amount 6 months
300619020030030	511	new customers	0	1	\$0
3006190245134510	511	new customers	0	1	\$0
3006190513491340	511	new customers	0	1	\$0
3006190749294920	511	new customers	0	1	\$0
3006190837593750	511	new customers	0	1	\$0
3006191011151110	511	new customers	0	1	\$0
Total				27,256,104	\$71,826,577,051

Average of Recency

Segment	Average of Recency
promising	2
new customers	1
loyal customers	3
hibernating	92
champions	0
can't loose	43
about to sleep	4

Average of Amount

Segment	Average of Amount
promising	\$0.01K
new customers	\$0K
loyal customers	\$825.63K
hibernating	\$0.01K
champions	\$724.62K
can't loose	\$247.35K
about to sleep	\$0K