



OBJECTIVE

Versatile, innovative, and driven, I bring a unique blend of creativity, problem-solving skills, and adaptability to every challenge I tackle.

EXPERIENCE

Senior Functional Consultant SCM |

JMS Advisory Services Pvt Ltd, Ahmedabad, India

SEPT' 24 – PRESENT

- ➔ Lead the implementation of Dynamics D365F&O for clients across manufacturing, retail, and service industries, focusing on both Financial and SCM modules.
- ➔ Configured and optimized General Ledger (GL), Accounts Payable (AP), Accounts Receivable (AR), Procurement & Sourcing, Inventory Management, Sales & Distribution, and Product Information Management.
- ➔ Conducted in-depth business process analysis to identify and implement improvements, ensuring solutions aligned with client objectives.
- ➔ Managed full data migration from legacy systems to D365F&O, ensuring data integrity and smooth transition.
- ➔ Design functional specifications, and develop customized workflows and tool for better optimization of the process.
- ➔ Participated in the design and execution of User Acceptance Testing (UAT) and resolved issues discovered during testing.
- ➔ Assisted in the customization of reports to meet client-specific needs and integrated systems with other enterprise applications.
- ➔ Delivered end-user training, documentation, and support to ensure successful system adoption.

Business Analyst - Functional Consultant SCM |

DynaTech Systems Pvt Ltd, Ahmedabad, India

SEPT' 23 – APR'24

- ➔ Create and set up the D365F&O Supply Chain modules, which include the modules for Production, Procurement, Sales and Inventory Management, Warehouse Management, and Transportation Management.
- ➔ Organized workshops with clients to gather business requirements necessary.
- ➔ Drafted functional documents, user stories, and test scenarios.
- ➔ Assisted in design documents and system integrations.
- ➔ Configured D365F&O for Manufacturing, Procurement, Order Management, Inventory, Master Planning, Warehousing, and Vendor Portal.



- ➔ Throughout the installation phase, offer clients support and direction, as well as training and troubleshooting.
- ➔ Create design documents and functional requirements for integrations and adaptations.
- ➔ Provided training and troubleshooting support during implementation.

ERP Implementation Executive |

VasyERP Solutions Pvt Ltd, Ahmedabad, India

SEPT' 22 – SEPT' 23

- ➔ Led ERP implementation, business process analysis, customization, integration and client relationship management.
- ➔ Conducted training sessions for clients.
- ➔ Specialized in ERP modules related to Finance, Procurement, Sales, Manufacturing, Service, Enterprise Asset Management and SCM.
- ➔ Collaborated with clients to identify and improve business processes.
- ➔ Managed client support and issue resolution.
- ➔ Managed complex Lync issues, worked towards resolutions, and identified root causes.
- ➔ Efficiently handled multiple clients and their associated issues.
- ➔ Contributed valuable user feedback to influence future system enhancements.
- ➔ Utilized tools such as TRELLO and JIRA for effective work management.

Expeditor |

Group Bayport, Gandhinagar, India

SEPT' 21 – SEPT' 22

- ➔ Trained users on testing D365F&O processes like Procurement, Inventory Management and Invoice verification.
- ➔ Gathering the requirements and Assisted senior consultants in configuration and implementation.
- ➔ Assisting in maintaining, monitoring and ensuring implementations met the required service levels.
- ➔ Documentation of Inventory Management, Warehouse Management, Purchase requisitions and Invoice verifications.
- ➔ Trained Business team and IT members to complete hyper care.
- ➔ Processed and analyzed data received from Logistic Carriers and integrated it into our system.
- ➔ Performed unit test and other test as need and worked with end users as an User Acceptance testing.
- ➔ Developed test scripts for Purchase (PO), Goods receipts (GR), Invoice verification and Goods Issue (GI).
- ➔ Coordinated shipments and ensured on-time deliveries.
- ➔ Maintained performance records related to freight customer orders and shipment status.
- ➔ Dispatched information to service providers to schedule freight movements.
- ➔ Maintained yard accuracy and assisted in processing receiving paperwork.
- ➔ Coordinated incoming orders from production, ensuring smooth traffic flow at the loading dock.
- ➔ Conducted weekly Scrum call for valid inputs and enhancements.

Associate – D365F&O |

Tech Mahindra, Gandhinagar, India

AUG' 19 – JUL'20

- Assisted in vendor cleanup projects, invoice processing, and billing.
- Supported D365F&O implementation, ensuring service level compliance.
- Led vendor cleanup project, focusing on invoice and billing creation.
- Documented and streamlined Inventory Management processes.
- Collaborated with end-users during the hyper-care phase.
- Trained end-users and managed team tasks.
- Monitored and tracked team performance.
- Coordinated product training for new team members.
- Analyzed, validated, and calibrated quality standards for the team.



SKILLS

- **ERP & SCM Expertise:** Dynamics D365F&O, Supply Chain Management, Inventory Management, Procurement & Sourcing, Sales & Distribution, Manufacturing.
- **Business Analysis:** Business process mapping, requirement gathering, documentation, gap analysis.
- **Data & Systems Management:** Data migration, system configuration, integration mapping.
- **Project Management:** Agile methodologies, UAT execution, stakeholder communication.
- **Technical Skills:** Functional specification design, workflow automation, report customization.
- **Tools & Technologies:** JIRA, Trello, Microsoft Power BI, SQL, Docentric Designer.
- **Soft Skills:** Leadership, communication, problem-solving, critical thinking.



CERTIFICATION

- Supply Chain and Operations
- Project Management Foundations
- Docentric Designer and Functional Expert



INTERSHIPS & PROJECTS

Shayasta Automotive Rapid Gear - March 2018

- Vocational trainee at an automotive firm.
- Worked on Portable Spot-Welding Machine Project.



INDUSTRIAL VISITS

- Indo German Tool Room at Vatva, Ahmedabad.
- Mehtix Engineering at Naroda GIDC, Ahmedabad.
- Bosch Rexroth at Sanand, Ahmedabad.
- Synnova Gears & Transmission Pvt. Ltd, Rajkot.



EDUCATION

Bachelor's in Mechanical Engineering | Gandhinagar Institute of Technology

MARCH 2020

7.45 CGPA

HSC | The H B Kapadia New High School

MARCH 2015

53 %

SSC | Don Bosco English School

MARCH 2013

65%



HOBBIES

- Cricket, Quiz, Badminton, Ludo, Chess, Kite Flying, and Travelling.

ACHIEVEMENTS/RECOGNITIONS



Academic Credentials

- Student Ambassador of EDU2020 (2015 - 2019).
- Participation in various Technical Events organized by different colleges.



LINGUISTIC SKILLS

- English, Hindi, Gujarati & Marathi