

Contact

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(Personal)

Top Skills

People Management
Written Communication
Customer Experience Management

Certifications

Fundamentals of digital marketing
Excel

Arun Karki

Aspiring Novelist | Educator | Experienced Call Center Supervisor |
Passionate About Storytelling & Mentorship
Kathmandu, Bāgmatī, Nepal

Summary

I am a dedicated professional with a rich background in customer service and leadership, having excelled as both a call center agent and supervisor. With a strong foundation in communication and team management, I have transitioned into a new phase of my career, channeling my passion for writing and education. I am currently focused on crafting my own novels, having already written three short novels, and sharing my knowledge in the classroom. I am committed to inspiring others and building a meaningful career path that blends creativity with mentorship.

This blend of experiences showcases my adaptability and drive to make a positive difference in both the literary and educational arenas.

Experience

Kriti Secondary Boarding School
Teacher
June 2024 - Present (1 year 6 months)
Kirtipur, Nepal

Self-employed
Freelance Writer
January 2019 - Present (6 years 11 months)

N-Cash Digital Wallet (Nepal)
Call Center Supervisor
January 2023 - October 2023 (10 months)

VoxCrow
Floating Supervisor
May 2023 - August 2023 (4 months)

Fonepay

9 months

Performance assurance Officer

November 2021 - June 2022 (8 months)

Lalitpur District, Nepal

Quality Assurance CSD

October 2021 - November 2021 (2 months)

Lalitpur District, Nepal

Kantipur Management Private Limited

Inbound Customer Service Representative

January 2021 - June 2021 (6 months)

Lalitpur District, Nepal

Education

Unique college of management

Bachelor's degree, BBS · (June 2019)