



**Hena Asslam**  
Full Stack Developer

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**Date of birth:** 1997-07-002  
**Nationality:** Indian  
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OBJECTIVE

Detail-oriented professional with a Bachelor's degree in Computer Science and Engineering, with experience in full-stack software development.

Seeking a position where I can grow and learn from team members while drawing on my knowledge of programming frameworks and software development.

EXPERIENCE

Kochi, India  
Dec 2019 - Jun 2020

Web Developer - Intern  
ABASOFT

- Gained first-hand experience in web development using React, Bootstrap, JavaScript and Node, developing login and registration forms.
- Collaborated with other interns and senior developers to brainstorm and implement ideas for the Project.
- Assisted QA in testing web applications and mobile apps in different projects.

Bengaluru, India  
Jul 2020 - Feb 2021

Customer Success Expert  
BYJU'S

- Efficiently handled customer complaints, provide appropriate solutions and alternatives within the time limits; follow up to ensure resolution.
- Worked on Freshdesk and Trello board to keep records of customer interactions, process customer accounts and file documents.
- Took the extra mile to engage customers and in searching new Leads using leadsquared and Ameyo.
- Proactively collaborated with different Teams in the company like Sales, IT and Finance Departments.

Hamburg, Germany  
Mar 2022 - Aug 2022

Operations Associate  
GORILLAS

- Accelerated efficiency of operations by assisting with incoming orders, replenishment of products and quality check of inventory.
- Maintained up-to-date stock balance reports to optimize operations and reduce project lags.
- Developed deep collaboration, Team building and Strategic Planning Skills.

EDUCATION

Hamburg, Germany  
Nov 2022 - May 2023

Full Stack Development Program  
EPICODE Global

- Immersive training program with an emphasis on Fullstack Web Development.
- Developed multiple websites using full-stack Javascript and several programming languages, libraries and frameworks.

Kochi, India  
May 2015 - Sep 2020

Bachelor of Technology in Computer Science and Engineering  
APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY

- Graduated in Computer Science and Engineering from Federal Institute of Science And Technology.
- Actively coordinated college wide events, programs, and Tech festivals.
- Volunteered IEEE events and Placement drives held at the university.

SKILLS

- Front end: HTML | CSS | TypeScript | JavaScript | React | Redux | Bootstrap | Tailwind CSS | EcmaScript 6+ | AJAX
- Back end: NodeJS | ExpressJS | JWT | OAuth | Socket.IO | TDD | Jest
- Database: Mongo | PostgreSQL
- Tools: Postman | Swagger | Trello | Vercel | Railway | git | Sequalize | Visual studio code | Freshdesk | Zendesk

LANGUAGES

**English**  
Advanced

**German**  
Intermediate