HENA ASSLAM

Halstenbeker Str. 1, 25421 Pinneberg · +49 151 75510158

henaaslam111@gmail.com · LinkedIn · Xing · Portfolio

Diligent Computer Science graduate with proficiency in full-stack software development. Aiming to contribute effectively to a collaborative team environment while maintaining a strong enthusiasm for learning.

SKILLS

- **Front end**: HTML, CSS, TypeScript, JavaScript, React, Redux, Bootstrap, Tailwind, EcmaScript6+, AJAX
- **Back end**: PHP (Symfony), NodeJS, ExpressJS, JWT, OAuth, Socket.IO, TDD, Jest
- **Database**: MongoDB, PostgreSQL, MySQL
- **Tools**: Jira, Bitbucket, Git, Postman, Swagger, Trello, Vercel, Railway, Sequalize, Visual studio code, Zendesk

EXPERIENCE

05.2023 – 10.2025

FULL STACK WEB DEVELOPER, SCHIFFL GMBH – HAMBURG, GERMANY

- Designed and implemented web and mobile applications using **Symfony (PHP) and React**, translating requirements into functional, user-friendly solutions.
- Developed and maintained **project and system architecture documentation** to support scalable and maintainable software development.
- Defined and managed **integration and deployment workflows** using **Bamboo CI/CD**, ensuring smooth and reliable software releases.
- Managed and optimized **MySQL databases**, improving data handling efficiency and application performance.
- Actively contributed to **Agile processes** (sprint planning, daily stand-ups, retrospectives) using **JIRA**, enhancing team productivity and project delivery.

03.2022 – 08.2022

OPERATIONS ASSOCIATE, GORILLAS – HAMBURG, GERMANY

- Accelerated efficiency of Operations by assisting with incoming orders, replenishment of products and quality check of inventory.
- Maintained up to date stock balance reports to optimize operations and reduce project lags.
- Developed deep collaboration, Team building and Strategic Planning skills.

07.2020 – 02.2021

CUSTOMER SUCCESS EXPERT, BYJU'S – BENGALURU, INDIA

- Successfully resolved customer complaints, providing timely solutions and ensuring satisfaction through effective follow-up.
- Managed customer interactions and documentation using Freshdesk and Trello, contributing to organized and efficient processes.

- Proactively engaged customers, utilizing Leadsquared and Ameyo to identify new leads, while also collaborating cross-functionally with Sales, IT, and Finance departments for optimized operations.

12.2019 – 06.2020
SOFTWARE DEVELOPER - INTERN, AABASOFT – KOCHI, INDIA
- Attained practical experience in web development by utilizing React, Bootstrap, JavaScript, and NodeJS to create responsive and interactive web pages.
- Collaborated actively with fellow interns and senior developers, contributing to ideation and execution within the project.
- Supported QA efforts by testing web applications and mobile apps across multiple projects.

EDUCATION

11.2022 – 05.2023
FULL-STACK SOFTWARE DEVELOPMENT PROGRAM
EPICODE GLOBAL – HAMBURG, GERMANY
- Immersive training program with an emphasis on Fullstack Web Development.
- Developed multiple websites using full-stack Javascript, TypeScript, React and several programming languages, libraries and frameworks.

06.2015 – 09.2020
BACHELOR OF TECHNOLOGY IN COMPUTER SCIENCE AND ENGINEERING
APJ ABDUL KALAM TECHNOLOGICAL UNIVERSITY – KERALA, INDIA
- Graduated in Computer Science and Engineering from Federal Institute of Science And Technology.
- Actively coordinated college wide events, programs, and Tech festivals.
- Volunteered IEEE events and Placement drives held at the university.

LANGUAGES

- **English** - Negotiation fluent
- **German** - Conversational