

Design & Technology

‘Cleaner’ design and technology- a product’s life cycle

Multiple Choice

Materials required for questions

- Pencil
- Rubber
- Calculator

Instructions

- Use black ink or ball-point pen
- Try answer all questions
- Use the space provided to answer questions
- Calculators can be used if necessary
- For the multiple choice questions, circle your answer

Advice

- Marks for each question are in brackets
- Read each question fully
- Try to answer every question
- Don’t spend too much time on one question

Good luck!

Q1. Which of these statements about product life cycles is true?

- A** A product will be withdrawn once it enters maturity
- B** The length of every product's life cycle is the same
- C** The length of each phase in a product's life cycle can be different

Q2. During which phase of the product life cycle are sales expected to be highest?

- A** Maturity
- B** Growth
- C** Decline

Q3. In which phase of the product life cycle is a product launched?

- A** Growth
- B** Introduction
- C** Decline

Q4. The combination of aesthetics, function and cost relating to a product is referred to as what?

- A** The product life cycle
- B** The design mix
- C** The marketing mix

Q5. Which of these extension strategies would be most likely to succeed in extending the life cycle of a breakfast cereal?

- A** Stopping all advertising of the breakfast cereal
- B** Making the breakfast cereal available in a new flavour
- C** Increasing the price of the breakfast cereal

Q6. What is a vanishing point?

- A** A coordinate in CAM
- B** A point on the horizon where all lines meet
- C** A symbol on a circuit diagram

Q7. Which of the following is the process called etching?

- A** A process whereby paint is sprayed onto the surface of a material
- B** A process that creates a long-lasting protective coating on a metal
- C** Acid is used to remove the unprotected surface of a metal for a decorative finish

Q8. Which one of the following processes involves dipping a metal into molten zinc?

- A** Galvanising
- B** Cathodic protection
- C** Electroplating

Q9. The design and manufacture of products has an effect on our planet and environment. Analyse and evaluate the issues a consumer may consider before deciding to purchase products. Give examples in your answer. **(8 marks)**

[illegible]

Q10. It is said that we live in a 'throwaway' culture. Discuss the ways in which built-in product obsolescence contributes to a 'throwaway' culture. **(6 marks)**

Q11. Recycling materials plays an important role in preserving the world's natural resources. Outline how products can be designed for recycling. **(4 marks)**

Q12a. Discuss the issue of 'repair versus replacement' from a consumer's point of view. **(6 marks)**

[illegible]

Q12b. Explain how a company may benefit from carrying out a life cycle assessment on its products. **(4 marks)**

Q13. Give **two** ways that a product can be sustainably disposed of at the end of its useful life **(2 marks)**

Q14. List **two** textile raw materials that can be considered environmentally friendly **(2 marks)**

Q15. Explain how the inclusion of smart materials in electronic products aids the end-of-life disassembly **(4 marks)**

Answers

Q1. C

Q2. A

Q3. B

Q4. B

Q5. A

Q6. A

Q7. C

Q8. C

Q9.

Expect responses to consider any of the following topics:

Raw material sourcing:

- Deforestation, e.g. damage to the rainforests and increases in CO₂
- Habitat/ ecosystem destruction, e.g. Great Barrier Reef
- Mining, e.g. metal ores
- Drilling, e.g. oil production
- Farming
- Consumers may choose sustainable fibres such as organic cotton as produced without pesticides/insecticides or PET polyester as recycled plastic bottles and finite oil is not used.

Transportation:

- Mileage of product from raw material source, manufacture, distribution, user location and final disposal
- Carbon footprint – carbon produced during the manufacture and use of products

The six Rs:

(in relation to their impact on the ecology of the planet)

- RECYCLE e.g. break down a part or materials and separate into same materials and use to make a new part/product
- REDUCE e.g. use less energy, materials and resources to manufacture a product or part
- REUSE e.g. repurpose/upcycle and use for something new
- RETHINK e.g. is there a better way of manufacturing /using materials to have less of an impact on the planet etc.
- REFUSE e.g. customers choose to not buy products that are unsustainable to make/consume
- REPAIR e.g. replace a part or component when defective to extend life and delay throwing away/end of life disposal.

Pollution:

- Pollution of the oceans e.g. polymers in the ocean
- Atmospheric pollution including acid rain
- Consumers may choose unbleached/undyed cotton as no bleach or harmful dyes used

Q10.

Discussion to address the following issues:

- Once a product stops working it is thrown away
- It is often cheaper to replace a product than to repair it
- New and improved models/products are released by companies to entice new sales
- Often some of the new models are cheaper than the older models
- Replacement parts are often withdrawn by companies meaning that you cannot get spare parts
- Some parts are designed to break/wear out before other parts so the product becomes unusable
- New and developing technology and features mean people want the latest/newest products and gadgets
- Generally acceptable amongst a large section of society / lazy / lack of knowledge to fix / repair things
- Reliance on built in obsolescence to generate / perpetuate consumer cycle

Q11.

- Use materials that can be/have been recycled/use as few nonrecyclable materials as possible (1)
- Products are easy to dismantle / easy to separate different materials (1)
- Use as few different materials as possible (1)
- Use as few parts/little material as possible (1)
- Coding/markings materials so they can easily be identified (1)
- Avoid surface treatments which will need to be removed before recycling (1)
- Make products from materials which require low energy for recycling (1)

Q12a.**Positives of repair**

- Product has an extended life time increasing its appeal (1)
- Less cost to repair than replace (1)
- Plentiful supply of spares (1)
- Some products are designed for consumer (DIY) repair (1)
- Some companies provide strong after-sales backup/support/repair (1)
- Some people prefer/want to stick/keep with what they have/are familiar with/sentimentality (1)
- Environmentally aware customers may prefer sustainability/avoid waste/disposal (1)
- Saved data/info (1)

Positives of replacement

- New features / upgrades / styles/trends / fashions available (1)
- Sometimes cheaper to buy new (repair difficult/expensive / time consuming/regular) (1)
- New products readily available/convenient, whereas replacement parts are not (1)
- Generally quicker to replace than repair (1)
- Reliability of a new product (1)

Q12b.

- Determine/investigate cradle to grave (mention of any stage of life) carbon footprint/energy use/environmental impact/materials used (1)
- Reduce a carbon footprint/emissions/meet emission targets/environmentally friendly (1)
- Reduce the volume / range / amount of materials required (1)
- Reduce manufacturing/material costs/waste/errors (1)
- Savings made/increased profit (1)
- Reduce the amount of energy required to manufacture /distribute the product / reduce energy costs. (1)
- Promote the product as being environmentally friendly/green/avoid fines (1)
- Setup production nearer to suppliers / markets (1)
- Reduce transportation costs (1)
- Reduce the amount of time required to manufacture the product / Improve manufacturing speed (1)
- Get the product onto the market more quickly (1)
- Predict product lifespan/failure (1)

- Plan/provide improved/longer lasting product/replacement (1)
- Choose/change materials for future products (1)

Q13.

- Separation for recycling (1)
- Segregation of waste (1)
- Reclamation/re-use of materials
- Use of licensed disposal contractors/licensed tipping facilities (1)
- Repurposing/upcycling of the product (1)
- Identification of biodegradable parts (1)

Q14.

- Cotton (1)
- Linen (1)
- Wool (1)
- Hemp (1)
- Jute (1)
- Recycled fibres (1)

Q15.

- Shape memory polymers (SMP) and shape memory alloys (SMA) are starting to be used to replace traditional polymer fixings.
- Active disassembly at the end of a product's life reduces the amount of human interaction needed at this phase of the product lifecycle.
- At the end of the product's useful life the product may be heated or exposed to an electric current. These stimuli cause a change in shape of the fixing or fastening.
- The reduction in size of the fixing or fastening or the adjustment in shape of a cantilever clip etc would allow for the fixing to become loose.
- The contraction of the SMA or SMP component would enable either partial or complete removal of the joint.
- The product may be vibrated to help separate the device into component parts.