

# Frankfurt University of Applied Sciences

Faculty of Computer Science and Engineering

# Augmenting Enterprise Architecture Landscapes with AI: A Retrieval-Augmented Chatbot Approach using Graph Databases

Thesis to Obtain the Academic Degree

Master of Science (M.Sc.)

Submitted by

Hendrik Gruber

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Advisor : Prof. Dr. Jürgen Jung Co-Advisor : Dr. Rainer Schlör Hendrik Gruber: Augmenting Enterprise Architecture Landscapes with AI: A Retrieval-Augmented Chatbot Approach using Graph Databases, © 28. February, 2026

#### **DECLARATION**

I hereby assure that I wrote the present work independently and that I did not use any other sources than those given in the bibliography.

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The drawings or images in this work were created by myself or provided with a corresponding source reference.

This work has not been submitted to any other examination authority in the same or a similar form.

Frankfurt, 28. February, 2026	
	Hendrik Gruber

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Lorem ipsum ...

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#### ACRONYMS

ΑI	Artificial	Intelligence

EA Enterprise Architect / Architecture

EAM Enterprise Architecture Management

GenAI Generative Artificial Intelligence

RAG Retrieval-Augmented Generation

### USAGE OF GENERATIVE AI

OpenAI GPT-5 (OpenAI, 2025) was used in order to find sources and summarize them.

Part I

THESIS

INTRODUCTION

## 1.1 MOTIVATION AND THESIS QUESTION

In the field of

## BACKGROUND INFORMATION AND TERMINOLOGY

This chapter introduces ...

#### 2.1 TERMINOLOGY

Go over the basics of what EAM, Chatbots, etc. are

Briefly explain why a literature analysis is important. Define the scope (what fields you looked at, which databases, what keywords). Define the research method and how you narrowed it down from x sources to y sources.i

#### 3.1 ENTERPRISE ARCHITECTURE MANAGEMENT

theories, digital twin efforts, EA tool landscapeStandards or frameworks (e.g., TOGAF, ArchiMate, IATA ONE Record, LeanIX). Theoretical foundations (auch auf prozessmanagment eingehen, wie der aktuelle Prozess aussieht, wenn die Landschaft geändert werden soll) Current tools and methods Research prototypes in EA

Authors Jung and Fraunholz 2021 [4] lay foundational work from which many EAM concepts can be derived.

#### 3.2 LARGE LANGUAGE MODELS, CONVERSATIONAL AGENTS, AND RETRIEVAL-AUGEMENTED GENERATION

strengths, hallucination issues, graph-RAG enhancements Theoretical foundations Current tools and methods

This paper covers how ai tools are more scalable than manual expertise analysis of things. The source is highly relevant. Look at the summary in notebookLM. 05.10.25 [3]

This 2025 paper has ideas on how changing knowledge-graphs (e.g. through updates) can be handled [5]. It looks at temporal data and how to handle it. This might be relevant since addressing how a changing application land-scape can be handled will probably be a challenge.

This paper gives an overview on how to control the dialog sequence and also notes 4 types of dialog options for chatbots in the related works section: [6].

#### 3.3 COMPARABLE PROJECTS AND PROTOTYPES

Proof-of-concepts, research prototypes, industry whitepapers, GitHub projects. Tools like ChatEA, LeanIX AI features, or Microsoft Copilot integrations in architecture/governance.

A prototypical graph-based RAG approach for text-summarization has been created by Microsoft: y[1]. The accompanying paper is here: [2]

#### 3.4 EVALUATIONS AND LIMITATIONS

Studies analyzing strengths/weaknesses of RAG, embedding quality, hallucination mitigation.

Papers about user interaction with EA tools, chatbot evaluation frameworks, usability challenges

# CONCLUSION AND FUTURE WORK

Todo

# Part II APPENDIX

- [1] Darren Edge, Ha Trinh, Newman Cheng, Joshua Bradley, Alex Chao, Apurva Mody, Steven Truitt, Dasha Metropolitansky, Robert Osazuwa Ness, and Jonathan Larson. "From Local to Global: A Graph RAG Approach to Query-Focused Summarization." 2024. URL: https://www.microsoft.com/en-us/research/publication/from-local-to-global-a-graph-rag-approach-to-query-focused-summarization/.
- [2] Darren Edge, Ha Trinh, Newman Cheng, Joshua Bradley, Alex Chao, Apurva Mody, Steven Truitt, Dasha Metropolitansky, Robert Osazuwa Ness, and Jonathan Larson. *From Local to Global: A Graph RAG Approach to Query-Focused Summarization*. 2025. arXiv: 2404.16130 [cs.CL]. URL: https://arxiv.org/abs/2404.16130.
- [3] Jiawei Gu, Xuhui Jiang, Zhichao Shi, Hexiang Tan, Xuehao Zhai, Chengjin Xu, Wei Li, Yinghan Shen, Shengjie Ma, Honghao Liu, et al. "A survey on llm-as-a-judge." In: *arXiv preprint arXiv*:2411.15594 (2024).
- [4] Jürgen Jung and Bardo Fraunholz. *Masterclass Enterprise Architecture Management*. Springer, 2021.
- [5] Dong Li, Yichen Niu, Ying Ai, Xiang Zou, Biqing Qi, and Jianxing Liu. *T-GRAG: A Dynamic GraphRAG Framework for Resolving Temporal Conflicts and Redundancy in Knowledge Retrieval.* 2025. arXiv: 2508.01680 [cs.AI]. URL: https://arxiv.org/abs/2508.01680.
- [6] Zhigen Li et al. ChatSOP: An SOP-Guided MCTS Planning Framework for Controllable LLM Dialogue Agents. 2025. arXiv: 2407.03884 [cs.CL]. URL: https://arxiv.org/abs/2407.03884.