



# Hennadii Borysevych

## Details

Nowy Swiat 20  
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### NATIONALITY

Ukrainian

### DRIVING LICENSE

No

### DATE / PLACE OF BIRTH

24.04.1996  
Kharkiv

## Links

[Instargam](#)

[LinkedIn](#)

## Skills

Time Management

Ability to Multitask

Computer Skills

Customer Service

Ability to Work in a Team

Fast Learner

Communication Skills

Highly Motivated

## Languages

Ukrainian

Russian

English

## Profile

*Sociable. The one who chats with customers to make them feel right at home.*

## Employment History

Barista, HelloCoffee!, Kharkiv

JANUARY 2016 — NOVEMBER 2017

- Greet customers as they enter;
- Give customers drink menus and answer their questions regarding ingredients;
- Take orders while paying attention to details (e.g. preferences of coffee blend, dairy and sugar ratios)
- Prepare beverages following recipes;
- Receive and process payments (cash and credit cards)
- Keep the bar area clean;
- Check if brewing equipment operates properly and report any maintenance needs;
- Communicate customer feedback to managers and recommend new menu items.

Galley Steward, Princess Cruises, Santa Clarita

NOVEMBER 2017 — MAY 2018

- Dish washing;
- Ware-washing;
- Galley Cleanliness and Sanitation;
- Assist Chef as needed;
- Cleaning and Organizing;
- Other duties as directed by Chef or Hotel General Manager;
- Receiving stores.

Casino Croupier, Carnival Cruises , Miami

NOVEMBER 2018 — JULY 2022

- Compute the odds on winning wagers;
- Ensure all wagers are placed before the cards are dealt;
- Explain the rules to new players;
- Handle large amounts of money (in cash or chips);
- Observe and enforce all rules during play;
- Provide excellent customer service;
- Work as blackjack, keno, roulette or craps dealers.

## Education

Tourism, V. N. Karazin Kharkiv National University, Kharkiv

SEPTEMBER 2013 — JULY 2017

## Courses

Casino Croupier, CasinoLogistics

OCTOBER 2017 — NOVEMBER 2017

## References

## Hobbies

Rope Jumping,  
Traveling,  
Coffee.