★ Mikolaja Reja 40a

math Date of birth 24/04/1996

Ukrainian

**♀** Wroclaw

511631846

Single

# Languages

English

Ukrainian

Russian

## Skills

**Highly Motivated** 

**Fast Learner** 

Ability to Work in a Team

**Customer Service** 

**Time Management** 

**Ability to Multitask** 

## **Interests**

**Rope Jumping** 

**Traveling** 

# Social networks

@HennadiiBorysevych

**f** @gena.borisevich

@ @hennadiiborysevych

in @hennadii-borysevych

# Hennadii Borysevych

Sociable. The one who chats with customers to make them feel right at home.

## **Education**

### **Tourism**

From September 2013 to June 2017 V.N. Karazin Kharkiv National University Kharkiv, Ukraine

# Work experience

## Casino Dealer

From November 2018 to July 2022 Carnival Cruises Miami, USA

- Compute the odds on winning wagers;• Ensure all wagers are placed before the cards are dealt;
- Explain the rules to new players;
- Handle large amounts of money (in cash or chips);
- · Observe and enforce all rules during play;
- Provide excellent customer service;
- Work as blackjack, keno, roulette or craps dealers.

## Galley Steward

From November 2017 to May 2018 Princess Cruises Santa Clarita, USA

- · Dish washing; · Ware-washing;
- Galley Cleanliness and Sanitation;
- · Assist Chef as needed;
- · Cleaning and Organizing;
- Other duties as directed by Chef or Hotel General Manager;
- Receiving stores.

# Barista

From January 2016 to November 2017 Hello!Coffee Kharkiv, Ukraine

• Greet customers as they enter;• Give customers drink menus and answer their questions regarding

ingredients;

- Take orders while paying attention to details (e.g. preferences of coffee blend, dairy and sugar ratios)
- Prepare beverages following recipes;
- Receive and process payments (cash and credit cards)
- · Keep the bar area clean;
- Check if brewing equipment operates properly and report any maintenance needs:
- Communicate customer feedback to managers and recommend new menu items.

# Computer skills

JavaScript
CSS3