

Observer's Guide
"Usability Evaluation of Web-based Application"
Coordinator: Prof. Beatriz Sousa Santos

STEP	ACTION	COMPLETED?
1	Introduce the main aspects of what will be performed, to the participant Mention that the application is under evaluation not the participant	<input type="radio"/>
2	Give the Informed Consent to the participant and answer any question. Only proceed after the informed consent has been signed http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Consent.pdf	<input type="radio"/>
3	Let the participant freely explore the application (you do the same) https://www.amazon.com	<input type="radio"/>
4	Direct the participant to the list of tasks http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability test/Tasks-find a book.pdf	<input type="radio"/>
5	Get ready with your observer script. http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability test/Observer-script.pdf The participant starts doing the tasks and you take notes on the observer form and only interfere if the participant asks for help	<input type="radio"/>
6	After the participant finishes the tasks, open the post-task questionnaire and fill it, with the participant, discussing your different points of view regarding each item. http://sweet.ua.pt/bss/disciplinas/IHC-ECT/Usability test/Questionnaire.pdf	