

# Hey-Docs Doctor's Portal

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**Intro**

**Why this business?**

# Background

- Improving patient-doctor communication provider
- Attempts to collect a few statistics about hospitals
- Lack of literature on resource tools or business plan templates

A large, bold, green number '2' is positioned in the upper left quadrant of the image. The background is a solid teal color, with a faint, light green circuit board pattern visible in the top-left and bottom-right corners. A diagonal line separates the teal background from a darker teal area on the right side.

# 2

## Target website

[patient.medeohealth.com](http://patient.medeohealth.com)

# Patient.medeohealth.com/login

Connect with your  
Healthcare Provider from anywhere.

Signed out successfully.

## Sign In

Email address \*

gmlxkr920901@gmail.com



Password \*

••••••••



[Forgot Password?](#)

SIGN UP

LOG IN

# Patient.medeohealth.com/loginform

Connect with your  
Healthcare Provider from anywhere.

Join Medeo today.

Email\*  
gmlxkr920901@gmail.com



Password\*  
.....



Use 8 or more characters with a mix of upper/lower case letters,  
numbers & symbols

First Name \*

Last Name \*

LOG IN

SIGN UP

# Patient.medeohealth.com/dashboard

Medeo

Dashboard

Appointments

Messages


Documents

My Account


Support


Welcome, Hitak!


You're almost there



Once you receive a Medeo invitation from your doctor, you can connect with your clinic and access these features:

 Exchange messages  
like lab results and doctor's notes

 Have video appointments\*  
in the comfort of your own home

 Book appointments online\*  
and get a reminder the day before

\* If offered by your clinic



# Patient.medeohealth.com/appointment

Appointments

Dashboard

Appointments

Messages

Documents

My Account


Support

OVERVIEW

HISTORY

Q Search

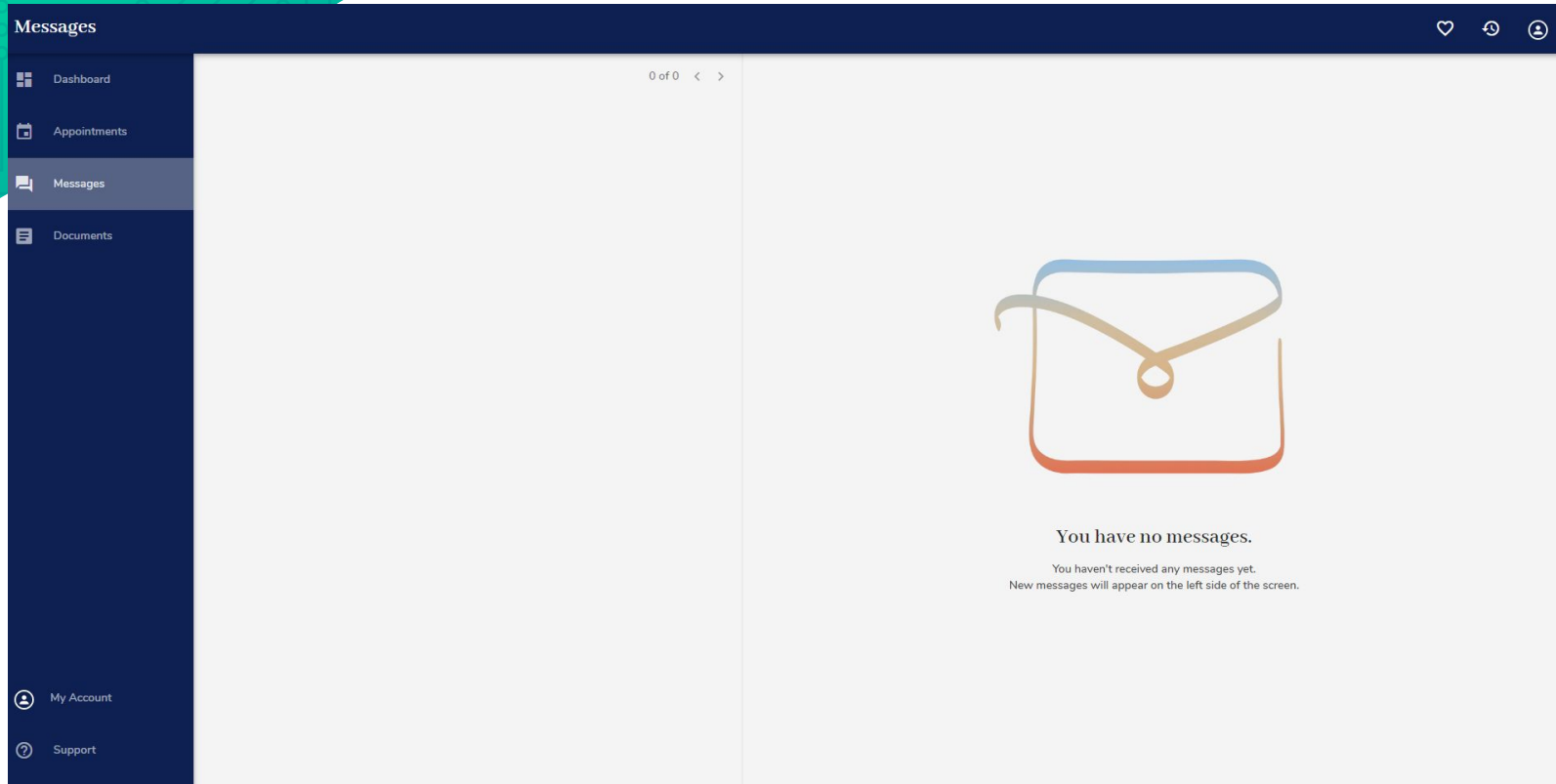
0 of 0 < >



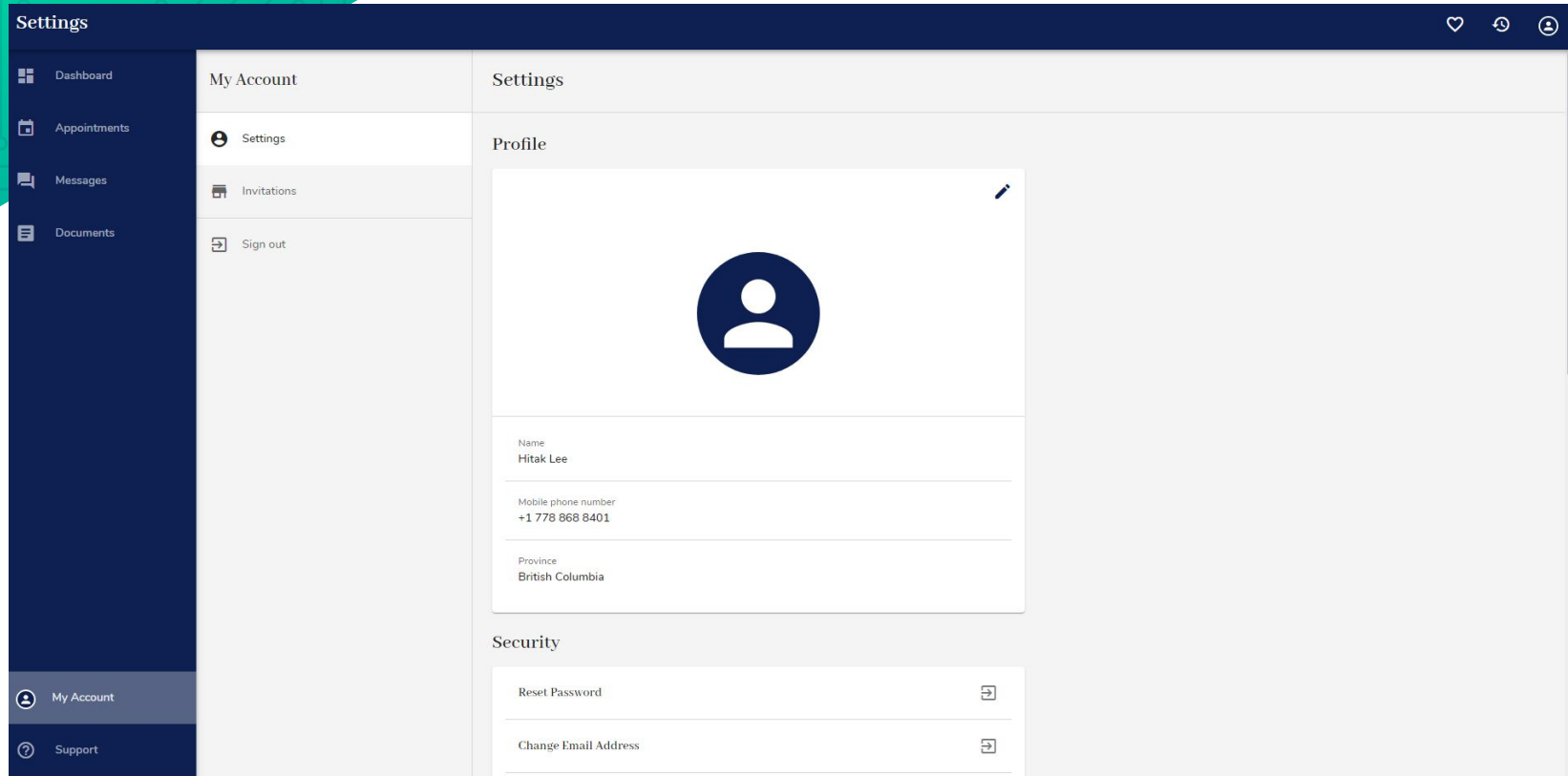
Get Started

To get started, please talk to your provider and request access to Medeo booking.

# Patient.medeohealth.com/msg



# Patient.medeohealth.com/settings



# Patient.medeohealth.com/cares

Care Circle

Dashboard

Appointments

Messages


Documents

My Account


Support

MY CARE CIRCLE

I'M SUPPORTING



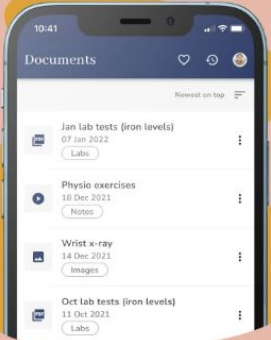
Invite up to 3 family members or friends to view and join all your appointments and messages  
[Learn more about Care Circle](#)

 Add a supporter

# Patient.medeohealth.com/document

×

What is Medeo Plus: Documents?  
An archive for your personal  
health information



[Learn more about Medeo Plus](#)

\*Medeo Plus: Documents is not required to communicate  
with your doctor

**START 1 MONTH FREE TRIAL**

\$2.99 CAD/month with no contract

# Patient.medeohealth.com/details

My Account

Settings

Invitations

Sign out

Phone Verification

Audio and video test

Start Test

Additional information

Basic Info

CareCard / Services Card Number

Primary Provider's first and last name

Birthday  
01 Sep 1992

Time Zone  
(PDT -07:00) Pacific Daylight Time (America/Vancouver)

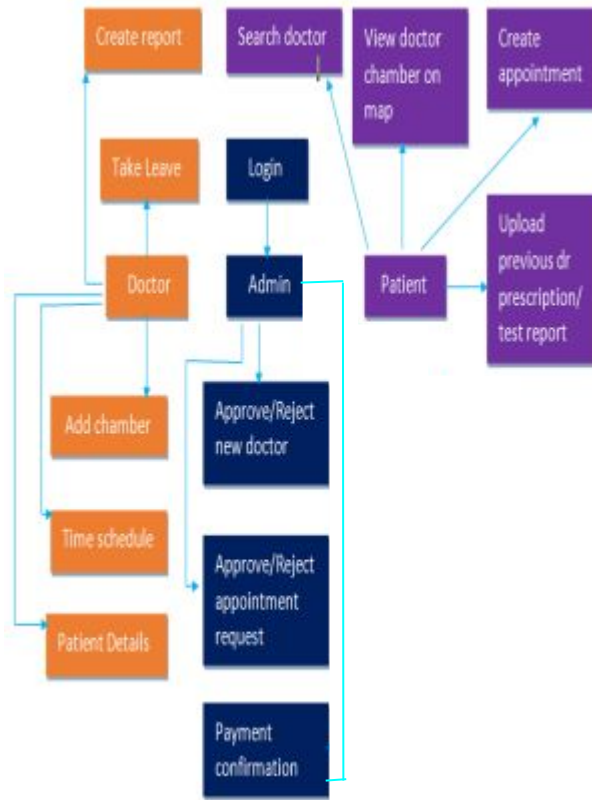
Medications

Allergies

# 3. Functionanlities



# Diagram of the sys





# Log-in & User management

## 1) Login

Can't you log in? Please contact the administrator number : +1 123 456 1234

Hey Doc

1 Email or phone number

Password

Login

Forgot Password?

2 Random number(code)

Scurity number

Check

- 1 To increase the security of access, if the ID and password entered by the user match the stored information,
- 2 a randomly generated security code will be displayed under the login section with a <input> where the user can insert the code.

# Log-in & User management

## 2) User Management

displays the basic information of all users in a table, and includes functions of registering new users and modifying existing user information.

User management

registration

Search

Num	Type	Name	Gender	Birth	Address	details
123	admin	<a href="#">Nak</a>	male	1990 Jul	600 Drake st.	<a href="#">details</a>
124	doctor	<a href="#">Nak</a>	male	1990 Jul	600 Drake st.	<a href="#">details</a>
124	user	<a href="#">Nak</a>	male	1990 Jul	600 Drake st.	<a href="#">details</a>

Display : block

Registration form

a: [href](#)

form

<Table> user information

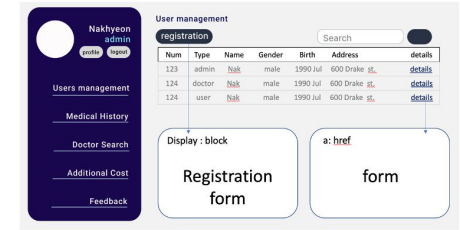
Number /  
user-type (doctor, general user, admin) /  
name / gender / date of birth /  
phone number / address /  
detail <button>.

# Log-in & User management

## 2) User Management

### Registration <button>

When the button is clicked, a new page(form) appears(display : block) on the screen.



**Input: method : POST**

#### [ Basic Information ]

Photo / First name / Last name / Blood type / Gender / Date of Birth / Phone number / Address / Vaccination  
Consent to collect and utilize personal information

#### [ User Information ]

ID / password / password confirmation  
User type select (Admin, Doctor, General user)

\* When setting up the user type 'doctor':  
display additional section to enter hospital information  
(specialty, business hours, address)

# Log-in & User management

## 2) User Management

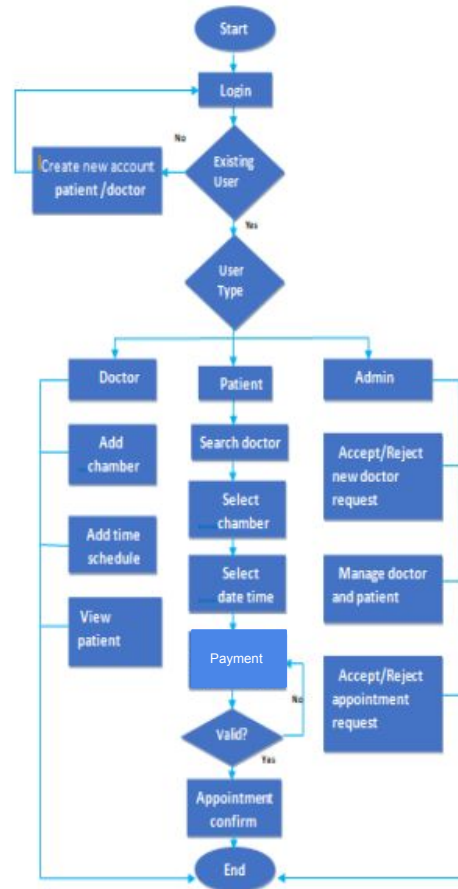
### Detail <button>

When user click the detail <button>, it connects to a page(same layout as registration form but information filled) where the user(admin) can modify information such as reset the password and detailed information of registered members.

The screenshot displays a web application interface for user management. On the left is a dark blue sidebar with a user profile for 'Nakhyeon admin' and navigation links: 'Users management', 'Medical History', 'Doctor Search', 'Additional Cost', and 'Feedback'. The main content area has a 'User management' header with a 'registration' button and a search bar. Below this is a table with columns: Num, Type, Name, Gender, Birth, Address, and details. The table contains three rows of user data. Arrows from the 'details' links in the table point to two boxes: 'Registration form' (labeled 'Display : block') and 'form' (labeled 'a: href').

Num	Type	Name	Gender	Birth	Address	details
123	admin	Nak	male	1990 Jul	600 Drake st.	<a href="#">details</a>
124	doctor	Nak	male	1990 Jul	600 Drake st.	<a href="#">details</a>
124	user	Nak	male	1990 Jul	600 Drake st.	<a href="#">details</a>

# Flow chart for appointment



# Doctor Search

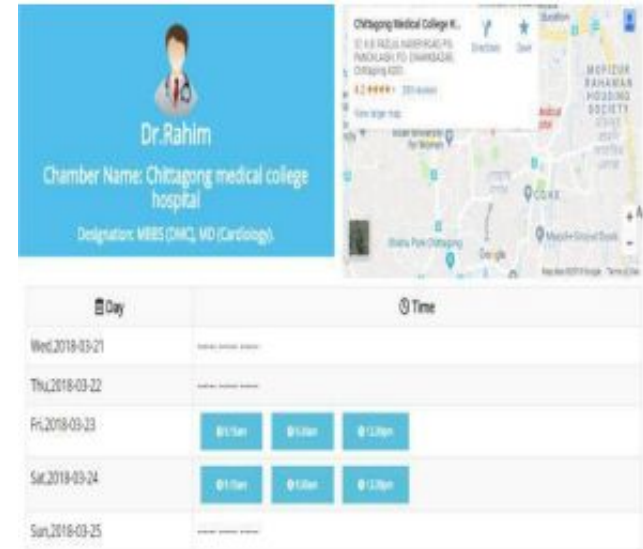
After sign up, user search for a doctor and doctor list will be shown.

Then they can select the desired doctor. The search result will be automated doctor raking which included with a number of total appointments, doctor degree and user rating.



# Doctor Search

After that, there are doctors time schedule with doctor chambers google map they can see the exact location of doctor chamber and then they can select their intended time.



The screenshot displays a doctor's profile and a time schedule table. The profile section includes a doctor's name, chamber name, and designation. The time schedule table shows the days of the week and the corresponding times available for consultation.

**Doctor Profile:**

- Doctor: Dr. Rahim
- Chamber Name: Chitragang medical college hospital
- Designation: MBBS (DNCV), MD (Cardiology)

**Time Schedule Table:**

Day	Time
Wed, 2018-03-21	Available (consultation)
Thu, 2018-03-22	Available (consultation)
Fri, 2018-03-23	9:15am, 11:15am, 12:30pm
Sat, 2018-03-24	9:15am, 11:15am, 12:30pm
Sun, 2018-03-25	Available (consultation)


# Doctor Search

Doctor Name	Patient Name	Chamber Name	Date	Day	Time	Visiting Fee	Transaction ID	Is Read?	Action
Asst. Prof. Dr. Md. Saiful Islam	Md.Kamal	Holy Family Red Crescent Medical College and Hospital	2018-04-09	Mon	8.45pm	800	112B344D53	Yes	<a href="#">Mark as Checked</a> <a href="#">Delete</a>
Asst. Prof. Dr. Sharif Ahmed	Md.Kamal	Dhaka Central International Medical College & Hospital	2018-04-09	Mon	7.30pm	700	133B3C7D5E	Yes	<a href="#">Mark as Checked</a> <a href="#">Delete</a>
Dr Md Salahuddin	Md.Rahim.	Surgiscope Hospital Limited Unit-II	2018-04-02	Mon	7.30pm	700	1A2B3C4D5N	Yes	<a href="#">Mark as Checked</a> <a href="#">Delete</a>
Dr Md Salahuddin	Miraj	Surgiscope Hospital Limited Unit-II	2018-04-02	Mon	6.00pm	700	3A2B3C4D5E	Yes	<a href="#">Mark as Checked</a> <a href="#">Delete</a>



# Doctor Search

Doctors Profile



Name	Dr. Mohammad Kafil Uddin
Designation	Junior Consultant, Dept. of Cardiology, Chittagong Medical College & Hospital
City	Chittagong
Degree	MBBS, MD (Cardiology)
Email	kafil@gmail.com
Phone	01878152754
Address	GEC, CTG.
Visiting Fee	600
Gender	male

logout

Add Chamber

Add Appointment


Leave

View Leave Day

Edit

# Additional Cost Calculation

It is a function for users who use the vehicle among users who have booked a doctor or hospital, and it is a function that automatically calculates parking fees from the time of reservation.



Nakhyeon  
admin

profilelogout

[Users management](#)

[Medical History](#)

[Doctor Search](#)

[Additional Cost](#)

[Feedback](#)

## Additional Cost Management

### Reservation Info

num	scheduled-time	Name	doctor	location	finish-time	total time(min)	cost
1	08/13 12:00	<u>Nak</u>	Strange	<u>Tamwood</u>	08/27 14:00	120(min)	<u>12\$</u>
2	08/15 12:00	<u>Nak</u>	Strange	<u>Tamwood</u>	08/27 14:00	120(min)	<u>12\$</u>
3	08/27 12:00	<u>Nak</u>	Strange	<u>Tamwood</u>	[input : date time]	- (min)	<u>- \$</u>

calculatecalculatecalculate

### Parking info


Num	Name	<u>Parking location</u>	Parking fee(min)
123	Strange(time travel)	<u>infont of Sanctum</u>	10c(1min)
124	Hulk	don't know	1\$(1min)
125	Tony	<u>Avangers</u>	[ input fee ]

save  
save  
save

# Additional Cost Calculation

The table at the bottom may store and manage information on parking costs for each doctor/hospital registered in the system.

Load and display the information registered in the doctor search, and add an input function that allows you to enter the basic parking fee.  
(input – save button)



Nakhyeon  
admin

profilelogout

Users management

Medical History

Doctor Search

Additional Cost

Feedback

Additional Cost Management

Reservation Info

num	scheduled-time	Name	doctor	location	finish-time	total time(min)	cost	
1	08/13 12:00	<u>Nak</u>	Strange	<u>Tamwood</u>	08/27 14:00	120(min)	<u>12\$</u>	calculate
2	08/15 12:00	<u>Nak</u>	Strange	<u>Tamwood</u>	08/27 14:00	120(min)	<u>12\$</u>	calculate
3	08/27 12:00	<u>Nak</u>	Strange	<u>Tamwood</u>	[input : date time]	- (min)	<u>- \$</u>	calculate


Parking info

Num	Name	<u>Parking location</u>	Parking fee(min)	
123	Strange(time travel)	<u>infont of Sanctum</u>	10c(1min)	save
124	Hulk	don't know	15(1min)	save
125	Tony	<u>Avangers</u>	[ input fee ]	save

# Additional Cost Calculation

The upper table displays information of the user who has reserved medical treatment, and automatically calculates and displays parking fees from the reservation time to the departure time. (input – calculate button)

( function 1 - calculates the total time(min) based on the entered scheduled time and the end time)



Nakhyeon  
admin

profilelogout

Users management

Medical History

Doctor Search

Additional Cost

Feedback

### Additional Cost Management

#### Reservation Info

num	scheduled-time	Name	doctor	location	finish-time	total time(min)	cost	
1	08/13 12:00	Nak	Strange	Tamwood	08/27 14:00	120(min)	12\$	calculate
2	08/15 12:00	Nak	Strange	Tamwood	08/27 14:00	120(min)	12\$	calculate
3	08/27 12:00	Nak	Strange	Tamwood	[input : date time]	- (min)	-\$	calculate

#### Parking info

Num	Name	Parking location	Parking fee(min)	
123	Strange(time travel)	infont of Sanctum	10c(1min)	save
124	Hulk	don't know	1\$(1min)	save
125	Tony	Avangers	[ input fee ]	save

( function 2 - The total cost is calculated based on the parking fee information stored in the table below for the hospital booked.

# Ranking

Results

Messages

	NTILE2	NTILE3	NTILE4	NTILE5	MemberID	Job	City	MemberName
1	1	1	1	1	5	Engineer	Adana	Ahmet
2	1	1	1	1	6	Doctor	Adana	Mehmet
3	1	1	2	2	10	Engineer	Adana	Ali
4	1	2	2	2	4	Doctor	Ankara	Veli
5	2	2	3	3	3	Engineer	Istanbul	Ali
6	2	2	3	3	7	Trainer	Istanbul	Ayşe
7	2	3	4	4	8	Doctor	Istanbul	Ali
8	2	3	4	5	9	Doctor	Istanbul	Veli

The doctors ranking is a special feature which was calculated based on doctor's educational qualification, experience, average count of appointments made by patients and patient's feedback.

## Overall satisfaction

	Very satisfied	Satisfied	Neutral	Unsatisfied	Very unsatisfied
Doctor Knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Doctor Kindness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nurse Patience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Nurse Knowledge	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Waiting Time	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Hygiene	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## How can we improve our service?

Type here...

Submit

# 4.Vulnerabilities



# Historical Incidents in Healthcare

- May 2021: California hospital system hit by ransomware attack, resulting in EHR downtime procedures and taking their patient portal offline.
- January 2022: Ransomware attack on HR and payroll vendor disrupted healthcare workforce paychecks, and even resulted in some discrepancies in paychecks.



Source: PatientEngagementHIT

# Locking Down Patient Portals

1. Implement a CAPTCHA
2. Establish a Login Limit
3. Use Login Monitoring
4. Screen for Compromised Credentials
5. Implement Multifactor Authentication (MFA)



Source: PatientEngagementHIT



# Protect Against Web App Attacks

- **Secure development testing** is a practice in which security teams consider the threats and attacks that might have an impact on an application or product to help make it as secure as possible. Secure development testing can uncover the latest security risks and attack vectors early in the product's lifecycle. It also helps in developing effective approaches to preventing website attacks and minimizing the consequences of breaches.
- **Automated vulnerability scanning and security testing** helps organizations find, analyze and mitigate vulnerabilities and misconfigurations — hopefully before the actual attack occurs. This testing helps organizations identify security weaknesses that need to be resolved.

# 5. Conclusion

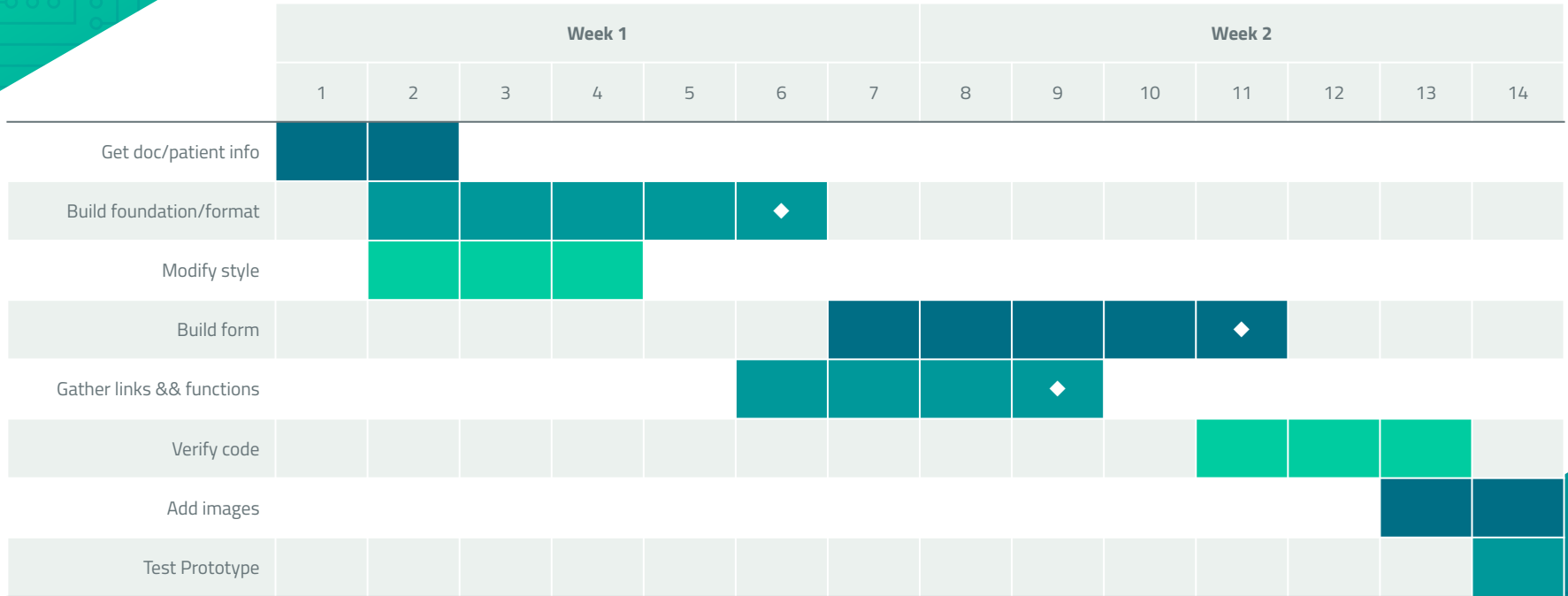


# Conclusion

This portal has a significant potential to benefit patients and clinicians. The business helps to maximize the outcomes of patient portal implementation.

Further research is needed to improve health outcomes, user satisfaction, and sustainability of patient portals.

# GANTT CHART



# SWOT ANALYSIS

## STRENGTHS

Technology – Through a secure web site patients can enter or update their medical information and schedule appointments.

S

W

## WEAKNESSES

Limited Target Market – The Doctor's Portal will be marketed to a limited group of organizations, the healthcare industry, such as doctor's offices, laboratories, and other medical centers.

O

T

Growing Market – The Doctor's Portal will be a facilitator of similar technologies used by other organizations in different industries.

## OPPORTUNITIES

Patents – According to intellectual property laws regarding patents, any product with a considerable improvement to the Doctor's Portal can be patented and sold.

## THREATS

# Reference

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10. <https://hotexamples.com/examples/-/-/rank/php-rank-function-examples.html>
11. <https://www.hhs.gov/sites/default/files/web-application-attacks-in-healthcare.pdf>

# THANKS!

Any questions?

