

Report 2 - Experience

17COD280 - Due on 15th May 2018, 4PM

Module Leader: Andrea Soltoggio

FirstName LastName

Student ID: XXXXXX

Team 3

Work Timeline

- Week 3
 - The group setup Google VM and chose Joomla due to its apparent flexibility and available plugins.
- Week 4
 - **Robert** started researching and experimenting with Joomla plugins.
 - **Anton** and **Adam** setup form editing plugins and learnt how to build custom forms. They also made flow diagrams of key user stories. They also attempted to install help-desk ticket plugins with limited success.
 - The group downloaded and setup WordPress on a second VM. They began researching available plugins and setup user accounts on the system.
 - **Robert, Joe, Adam** and **Anton** setup a ticket plugin. They altered it so that it resembled the specification. They also began editing the sites css.
- Week 5
 - The team began planning reports B and C. They also created user stories.
 - **Adam** made some alterations to the system
 - **Anton, Robert, Adam** did some work on the system, made significant progress on the testing report and created a task list for the team.
- Week 6
 - The group completed the testing report barring the results column.
 - **Danielle** continued working on report B
 - Everyone except **Catrina** worked on the system, focussing on general layout and user permissions
- Week 7
 - **Adam, Anton, Danielle**, and **Robert** completed all system related tasks on the task list and began filling in results in the testing report.
 - Everyone except **Danielle** finished all pending tasks, made changes to report C and began preparing for demonstration after easter.
- Week 8
 - The group prepared the system for demonstration and finalized reports A and C.

Overview

All team members can be seen to be contributing to the project both in group meetings and individually.

Name	Attendance (max 7)	Score (max 10)
Catrina Shutter	7	10
Adam Turner	7	10
Anton Ivanov Tsirov	6	10
Danielle Wilson	7	10
Joe William Crofts	6	10
Robert Lorkins	6	10

Team 5

Work Timeline

- Week 3
 - The team decided on Drupal and then began research about the available plugins. They also set up work infrastructure to aid the team such as Github and a communication platform.
- Week 4
 - Everyone except Maxim continued Drupal plugin experimentation, and made a plan of action for the following week.
 - **Dylan** produced wireframe designs for key pages.
- Week 5
 - **Jonathan** setup Drupal on the VM
 - Everyone except Maxim reviewed the wireframes and began discussing the content of the reports.
 - The team decided it would be best to switch to WordPress. **Jonathan** then installed it on the VM.
 - **Jonathan** found and installed support ticket plugins and began styling the site.
- Week 6
 - Everyone except Maxim, began familiarizing themselves with WordPress. They also laid out a plan for the following week.
 - **Alihassan** and **Dylan** started on the Reports B and C.
 - **Jonathan** began configuring a theme.
 - **Andrew** created the Software/Hardware Tracking page.
 - **Alihassan** created the FAQ and updated their CMS Journey.
 - **Thomas** created a list of features which the plugin ticket system did not provide.
 - **Jonathan**, **Alihassan**, **Andrew**, and **Thomas** setup different user types with permissions.
- Week 7
 - **Alihassan** and **Jonathan** setup an auto assigning system.
 - **Jonathan** fixed some issues that had been found with the permissions and continued to style the site.
- Week 8
 - **Thomas** continued work on the test report.
 - **Jonathan** refined some styling issues.

Overview

- the team recorded a lot of very detailed meetings.
- All team members can be seen to be contributing to the project both in group meetings and individually.
- Everyone was needed
- Jonathan clearly did a lot of the very technical aspects and worked on almost all parts of the system so he was crucial.
- Maxim was only present for the groups first meeting, he never showed up to weekly meetings

Name	Attendance (max 7)	Score (max 10)
Maxim Olivson	0	0
Jonathan Goodbody	7	10
Alihassan Khimji	7	9

Name	Attendance (max 7)	Score (max 10)
Thomas Bridger	7	9
Dylan Jethwa	6	9
Andrew Hepworth	6	7

Team 8

Work Timeline

- Week 3
 - The team researched the advantages of each CMS and decided on WordPress.
 - Decided of internal team roles.
- Week 4
 - **Dipesh** and **Rohan** started working on Report C.
 - **Michal** setup the Google VM.
 - **Simona** installed WordPress.
- Week 5
 - No Progress
- Week 6
 - **Oliver**, **Simona**, and **Michal** setup a different user roles. They also installed tick-eting system - tickets can be created, edited and assigned to a specialist.
 - **Kush** started working on the test report.
 - **Rohan** and **Dipesh** continued work on report C.
- Week 7
 - Everyone except Dipesh populated the site with sample data and worked on the analytics system.
 - **Kush** setup the knowledge base and populated it with sample data. He also setup user permissions.
- Week 8

Overview

- This team did not produce very detailed weekly reports.
- They seemed disorganised as evident from their slow start.
- Dipesh and Rohan only worked out report C

Name	Attendance (max 7)	Score (max 10)
Dipesh Gohil	4	10
Kush Shah	7	10
Michal Hajdo	6	10
Oliver Halford	7	10
Rohan Sreeram	5	10
Simona Petseva	6	10

Team 10

Team 14

Team 18

Team 20

- Week 3

- The team discussed team roles and delegated individual members to conduct research on specific CMSs in order to determine which would best suit the groups requirements.
- Week 4
 - The team decided on team roles and determined further research was still required in order to choose the correct CMS.
- Week 5
 - The team has settled on WordPress, no specific tasks were assigned or reported as being complete.
- Week 6
 - This week the team delegated out specific pages to be prototyped.
- Week 7
 - The team demo
- Week 8

Overview

This team produced a poor system which did not meet even the minimum requirements of the specification.

The team was obsessed with their own internal heirachy. This is apparent by their first two reports, both of which start off by talking about the assignment of a leader.

The team assigned a single person initially to the reports. Which, in hindsight, is greatly unbalanced for what the project demanded.

- Nischal was a very dominant personality often interrupting others in the weekly meetings.
- This team did not seem to work well

Attendance		Score
(max		(max
Name	Notes	7)
Gregory5		10
Mandak		
Nischal7	His controlling and dominant nature seemed to negatively impact the entire team. I believe without him they would have performed better. He did seem to understand the system relatively well.	3
Limbu		
Rachel 7	Over the course of the project she seemed to become less pleased with the team, ending with the final meeting being very depressed seeming and remained completely silent. She was assigned the entire work load of the reports.	10
Hill		
Robin 4		10
Riber		
Ruiling6		10
Qian		
Zak 7		10
Williamson		