

## Report 2 - Experience

17COD280 - Due on 15th May 2018, 4PM

Module Leader: Andrea Soltoggio

FirstName LastName

Student ID: XXXXXX

## Team 3

### Work Timeline

- Week 3
  - The group setup Google VM and chose Joomla due to its apparent flexibility and available plugins.
- Week 4
  - **Robert** started researching and experimenting with Joomla plugins.
  - **Anton** and **Adam** setup form editing plugins and learnt how to build custom forms. They also made flow diagrams of key user stories. They also attempted to install help-desk ticket plugins with limited success.
  - The group downloaded and setup WordPress on a second VM. They began researching available plugins and setup user accounts on the system.
  - **Robert, Joe, Adam** and **Anton** setup a ticket plugin. They altered it so that it resembled the specification. They also began editing the sites css.
- Week 5
  - The team began planning reports B and C. They also created user stories.
  - **Adam** made some alterations to the system
  - **Anton, Robert, Adam** did some work on the system, made significant progress on the testing report and created a task list for the team.
- Week 6
  - The group completed the testing report barring the results column.
  - **Danielle** continued working on report B
  - Everyone except **Catrina** worked on the system, focussing on general layout and user permissions
- Week 7
  - **Adam, Anton, Danielle**, and **Robert** completed all system related tasks on the task list and began filling in results in the testing report.
  - Everyone except **Danielle** finished all pending tasks, made changes to report C and began preparing for demonstration after easter.
- Week 8
  - The group prepared the system for demonstration and finalized reports A and C.

### Overview

All team members can be seen to be contributing to the project both in group meetings and individually.

Name	Attendance (max 7)	Score (max 10)
Catrina Shutter	7	10
Adam Turner	7	10
Anton Ivanov Tsirov	6	10
Danielle Wilson	7	10
Joe William Crofts	6	10
Robert Lorkins	6	10

## Team 5

### Work Timeline

- Week 3
  - The team decided on Drupal and then began research about the available plugins. They also set up work infrastructure to aid the team such as Github and a communication platform.
- Week 4
  - Everyone except Maxim continued Drupal plugin experimentation, and made a plan of action for the following week.
  - **Dylan** produced wireframe designs for key pages.
- Week 5
  - **Jonathan** setup Drupal on the VM
  - Everyone except Maxim reviewed the wireframes and began discussing the content of the reports.
  - The team decided it would be best to switch to WordPress. **Jonathan** then installed it on the VM.
  - **Jonathan** found and installed support ticket plugins and began styling the site.
- Week 6
  - Everyone except Maxim, began familiarizing themselves with WordPress. They also laid out a plan for the following week.
  - **Alihassan** and **Dylan** started on the Reports B and C.
  - **Jonathan** began configuring a theme.
  - **Andrew** created the Software/Hardware Tracking page.
  - **Alihassan** created the FAQ and updated their CMS Journey.
  - **Thomas** created a list of features which the plugin ticket system did not provide.
  - **Jonathan**, **Alihassan**, **Andrew**, and **Thomas** setup different user types with permissions.
- Week 7
  - **Alihassan** and **Jonathan** setup an auto assigning system.
  - **Jonathan** fixed some issues that had been found with the permissions and continued to style the site.
- Week 8
  - **Thomas** continued work on the test report.
  - **Jonathan** refined some styling issues.

### Overview

- the team recorded a lot of very detailed meetings.
- All team members can be seen to be contributing to the project both in group meetings and individually.
- Everyone was needed
- Jonathan clearly did a lot of the very technical aspects and worked on almost all parts of the system so he was crucial.
- Maxim was only present for the groups first meeting, he never showed up to weekly meetings

Name	Attendance (max 7)	Score (max 10)
Maxim Olivson	0	0
Jonathan Goodbody	7	10
Alihassan Khimji	7	9

Name	Attendance (max 7)	Score (max 10)
Thomas Bridger	7	9
Dylan Jethwa	6	9
Andrew Hepworth	6	7

## Team 8

### Work Timeline

- Week 3
  - The team researched the advantages of each CMS and decided on WordPress.
  - Decided of internal team roles.
- Week 4
  - **Dipesh** and **Rohan** started working on Report C.
  - **Michal** setup the Google VM.
  - **Simona** installed WordPress.
- Week 5
  - No Progress
- Week 6
  - **Oliver**, **Simona**, and **Michal** setup a different user roles. They also installed ticketing system - tickets can be created, edited and assigned to a specialist.
  - **Kush** started working on the test report.
  - **Rohan** and **Dipesh** continued work on report C.
- Week 7
  - Everyone except Dipesh populated the site with sample data and worked on the analytics system.
  - **Kush** setup the knowledge base and populated it with sample data. He also setup user permissions.
- Week 8
  - No report given

### Overview

- This team did not produce very detailed weekly reports.
- They seemed disorganised as evident from their slow start.
- Dipesh and Rohan only worked out report C

Name	Attendance (max 7)	Score (max 10)
Dipesh Gohil	4	10
Kush Shah	7	10
Michal Hajdo	6	10
Oliver Halford	7	10
Rohan Sreeram	5	10
Simona Petseva	6	10

## Team 10

### Work Timeline

- Week 3
  - The team researched the advantages of each CMS and decided to use Drupal.
- Week 4
  - The team conducted further research on the CMSs and decided to make the switch to WordPress. They also began work on the testing report.
  - Everyone except Andrew set up Google VM and installed WordPress. They began installing plugins for both the knowledge base and the ticket systems.
- Week 5
  - The team created a plan of action for the week.
  - Tobi created a requirements document.
  - Andrew began work on the CMS journey.
- Week 6
  - Omar setup automated email notifications to be sent out on events such as ticket creation.
  - Tobi finished the test report barring the results.
  - Myles began refining the sites theme.
- Week 7
  - No report given
- Week 8
  - No report given

### Overview

- This team was disorganized only producing 3 weekly reports

Name	Attendance (max 7)	Score (max 10)
Alexander Baker	6	10
Andrew Packer	7	10
Eileen Woode	7	10
Myles Atherstone	7	10
Omar Ghrairi	5	10
Tobi Akinyemi	6	10

## Team 14

### Work Timeline

- Week 3
  - Everyone except Ben, decided on WordPress, and setup project infrastructure such as Github. They also produced a rough guideline for development covering the entire projects duration.
- Week 4
  - Everyone except George, created a plan for the week. They then began researching plugins for WordPress and created a plan for all the system functionality.
  - Reece began researching how to make a custom plugin.
  - Jacques started both the testing and CMS journey report.
- Week 5
  - Reece installed and configured various plugins which were found during research including one designed for ticketing systems.
  - Jacques and Timothy created an initial draft of the testing report.
  - Timothy continued work on the CMs Journey.
  - Jacques created wireframe designs for all the key pages.
  - Everyone except George, discussed additional features which could be added, collated their notes on the CMS journey and furthered the test report.
- Week 6
  - George began researching how to make a custom plugin.
  - Everyone except Ben, had a meeting updating their project spanning plan.
  - Reece continued work on the CMS journey, setup user roles on the system, added problem taxonomy, populated sample data, and set up search functionality.
- Week 7
  - Everyone except Ben, had a meeting discussing plans for this development period, clarifying features, and assigning tasks.
  - George started work on a custom plugin.
  - Jana continued work on the testing report and researched a plugin to allow voting on tickets.
  - Timothy began work on the Laravel report including research on the subject. He also worked on the CMS journey.
  - Reece implemented an auto-assignment plugin, setup voting plugins found by Jana, added the ability for tickets to target specific hardware and software, fixed small site bugs, and configured site permissions. He also, added a holiday system and integrated it into the auto-assignment algorithm. Additionally he updated the CMS journey report documenting what had been done.
- Week 8
  - Everyone planned and allocated tasks for this development period.
  - George created an analyst page complete with graphs, he also added more sample data.
  - Reece added graphs to the analyst's page, refined site styling, and fixed various bugs.
  - Timothy added information to the Laravel report.
  - Jacques finished the Laravel report and the testing report.

### Overview

- Reece seems to do most of the development.  
asdasdasd

Name	Attendance (max 7)	Score (max 10)
Benjamin Crowe	4	0
George Wilkins	6	10
Jacques Moussafir	7	10
Jana Latzberg	7	10
Reece Trolley	7	10
Timothy Yiu	7	10

## Team 18

### Work Timeline

- Week 3
  - The group selected Drupal based on Nathaniel's suggestions. He then proceeded to create a system complete with many key features such as a ticketing feature.
  - Everyone created a design for the system and determined how certain parts of the system should work such as taxonomies and problem filtering.
  - Following additional research Nathaniel thought it best to switch to WordPress.
- Week 4
  - Everyone except Poojan met and assigned tasks for the week which.
  - Nathaniel switched to WordPress and began development.
- Week 5
  - Joojan and Sean tasked with styling the website.
  - Russel was tasked with adding charts for the analyst pages.
- Week 6
  - Nathaniel set up the Google VM and created test user accounts.
  - Poojan, Russel, Arpit, and Nathaniel worked on the site design and started the testing report.
- Week 7
  - Poojan, Russel, Arpit, and Nathaniel restarted the testing report.
  - Poojan, Arpit, Nathaniel, and Sean began working on the CMS journey.
- Week 8
  - Nathaniel created the sites knowledge base and populated it with test data.
  - Everyone except Liam worked on and finished all the reports and rehearsed their demo.

### Overview

- The group clearly did not delegate work equally. This is evident by the VM only being setup during week 6.
- Week 4 saw tasks being assigned but no one doing work other than Nathaniel.

Although Nathaniel played a crucial role in their final product, it was more due to his domineering approach to what should be a group project. Therefore I do not feel he acted with the interests of the group.

Name	Attendance (max 7)	Score (max 10)
Nathaniel Olson	7	5
Russel Tchouatcha	7	10
Poojan Vaya	7	10
Liam George	7	10
Sean McNamara	7	10
Arpit Bhaskarwar	7	10



## Team 20

- Week 3
  - The team discussed team roles and delegated individual members to conduct research on specific CMSs in order to determine which would best suit the groups requirements.
- Week 4
  - The team decided on team roles and determined further research was still required in order to choose the correct CMS.
- Week 5
  - The team has settled on WordPress, no specific tasks were assigned or reported as being complete.
- Week 6
  - This week the team delegated out specific pages to be prototyped.
- Week 7
  - The team demo
- Week 8

## Overview

This team produced a poor system which did not meet even the minimum requirements of the specification.

The team was obsessed with their own internal heirachy. This is apparent by their first two reports, both of which start off by talking about the assignment of a leader.

The team assigned a single person initially to the reports. Which, in hindsight, is greatly unbalanced for what the project demanded.

- Nischal was a very dominant personality often interrupting others in the weekly meetings.
- This team did not seem to work well
- Robin was a key player, and his absence after easter drastically reduced the quality or writing

Attendance (max 7)		Score (max 10)
Name	Notes	
Gregor5		10
Mandak		
Nischal7	His controlling and dominant nature seemed to negatively impact the entire team. I believe without him they would have performed better. He did seem to understand the system relatively well.	3
Limbu		
Rachel 7	Over the course of the project she seemed to become less pleased with the team, ending with the final meeting being very depressed seeming and remained completely silent. She was assigned the entire work load of the reports.	10
Hill		
Robin 4		10
Riber		
Ruiling6		10
Qian		
Zak 7		10
Williamson		