



Luis Martinez

EXPERIENCE

August 2020 - Current

Service Technician Appliance Genius | Alvin, TX

- Maintained certifications and completed training on systems and components
- Adjusted, connected, or disconnected wiring, piping, and tubing to complete repairs and installations
- Installed new components or replaced defective parts to restore functionality
- Trained new team members on service processes to increase productivity
- Completed scheduled appointments on time to drive quality service
- Troubleshoot malfunctions and diagnosed issues to service equipment quickly and fully
- Filled out work orders, repair logs, and maintenance plans to document work completed.

November 2021 - December 2022

Real Estate Agent Keller Williams | Houston, TX

- Showed residential properties and explained features, value and benefits of available homes
- Promoted property sales through advertisements, open houses and participation in multiple listing services
- Planned and coordinated open house events to move properties
- Advertised properties to general public via networking, brochures, ads and multiple listing services to maximize exposure
- Generated lists of properties compatible with buyers' needs and financial resources
- Scheduled home viewings with potential buyers
- Generated list of properties to meet specific client needs.

EDUCATION AND TRAINING

Expected in July 2023

Full Stack Web Development

Digital Crafts

- HTML5
- CSS
- JavaScript
- SQL
- Databases

June 2017

High School Diploma

Pasadena Memorial High School

- 3.4 GPA
- Top Ranked: 20%

📍 Houston TX

📞 832-289-8973

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SUMMARY

User-minded Web Developer prioritizes usability and adaptability during projects. Designs sites and apps to attract users with aesthetically pleasing interfaces and exceptional UX elements. Comfortable working within large-scale collaborations or on individually-developed assets. Hardworking Senior Service technician skilled at trouble shooting. Proactive and communicative with strong background in cultivating client satisfaction and loyalty. Well-versed in composing reports to detail completed work.

SKILLS

- 6 Years customer service
- 4 years sales
- Critical Thinking
- Databases
- SQL
- HTML
- CSS
- Java Script
- Figma
- Flexbox
- Bootstrap
- Tailwind

- Project management
- Service Oriented
- Attention to Detail
- Analytical and Logical Thinking
- Troubleshooting and Diagnosis
- Problem resolution
- Service Ticket Accuracy
- Relationship Building
- Critical Thinking

- Business management and entrepreneurship club 2016
- Hospitality course 2017

LANGUAGES

- English: Native/ Bilingual
- Spanish: Professional