

HENRYSON VU

1 Lee Centre Drive

ON, M1H 3J2

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Objective:

Energetic and customer-focused professional with a passion for clothing and accessories. Seeking a Sales Associate position in Oak + Fort to deliver outstanding customer service, promote products, and create a positive shopping experience for customers while contributing to the store's success.

Availability: Open availability on Friday, Saturday, Sunday, Monday, and Opening Wednesday shift.

Summary of Qualifications:

- Proficient in using Point of Sale (POS) systems to process orders and transactions accurately.
- Effective communication and interpersonal skills, fostering strong relationships with customers.
- Team player with a positive attitude, contributing to a collaborative work environment.
- Committed to maintaining a clean, organized, and visually appealing dining area.

Work Experience:

Vans STC | Scarborough, CA
SALES ASSOCIATE(PART-TIME)

November 2023 – September 2024

- Provided exceptional customer service, ensuring high satisfaction and repeat business through effective handling of inquiries.
- Optimized stockroom management, enhancing merchandise accessibility and facilitating efficient restocking processes for improved in-store operations.
- Collaborated with team members to achieve sales targets and meet store objectives, fostering a positive and supportive work atmosphere.

Taste of Vietnam | Toronto, CA
EVENT ASSISTANT (VOLUNTEER)

August 2023

- Maintained and ensured a pristine, organized, and fully functional facility to optimize program efficiency and enhance user experience.
- Utilized solid interpersonal skills to communicate effectively, address queries, and build positive interactions with team members.
- Actively contributed to the planning and support of special events and programs, ensuring smooth operations and positive participant feedback

Cafe 46 | Haiphong, VN
F-O-H STAFF (PART-TIME)

September 2020 - June 2023

- Operated with Point of Sales system; accurately inputting customers' orders, collecting and processing payments in a mannerly order.
- Efficiently followed routines to make quality drinks for customers while ensuring high standard of customer service.
- Managed inventory, restocked and rotated merchandise, organized and maintained a clean and welcoming cafe environment.

EDUCATION

Centennial College | Scarborough, ON
Software Engineering Advanced Diploma Program

September 2023 - Present

Tran Phu Gifted High School | Haiphong, Vietnam
High School Diploma

September 2020 - May 2023