



(INBOX) <sup>3</sup>

[www.airbnb.com/help/contact](http://www.airbnb.com/help/contact)



888 Brannan Street  
San Francisco, CA 94103

Wed, May 28, 2014  
Receipt # 2039573132

## Customer Receipt

### CONFIRMATION CODE

**2ZYN4**

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### NAME

Henry Van Wagenberg

### TRAVEL DESTINATION

Hamburg

### DURATION

2 Nights

### ACCOMMODATION TYPE

Private room

### ACCOMMODATION ADDRESS

#### Charming garden room in Hamburg

Caprivistraße 36  
Hamburg, Hamburg 22587  
Germany

### ACCOMMODATION HOST

Reinar Matthes

+49 179 230 1075

### CHECK IN

Thu, May 29, 2014  
3:00 PM

#### CHECK OUT

Sat, May 31, 2014  
10:00 AM

#### SECURITY DEPOSIT

€100

## Reservation Charges

<b>Accommodations</b>	€67 (€33 per night)
<b>Cleaning Fees</b>	€15
<b>Airbnb Service Fee (includes VAT)</b>	€12
<b>Total</b>	€94

<b>Payment Received: Wed, May 28, 2014 (VISA xxxxxxxxxxxxx6550)</b>	€93
<b>Balance</b>	€0

Airbnb Payments, Inc., 888 Brannan Street, 4th Floor, San Francisco, CA 94103  
Consumers may contact Airbnb Payments at +49 (0)40 609 464 444 with questions or complaints.

Airbnb Payments is authorized to accept Accommodation Fees on behalf of the Host as a limited agent. This means that your payment obligation to the Host is satisfied by your payment to Airbnb Payments. Any dispute by the Host must be settled between the Host and Airbnb Payments.

As your payment to Airbnb Payments is, in effect, a payment to the Host, your payment to Airbnb Payments will be refunded only in accordance with: (i) the relevant Host's cancellation policy (which is available on the Listing); or (ii) Airbnb Payment's Guest Refund Policy Terms, which are available at <https://www.airbnb.com/terms> (<https://www.airbnb.com/terms>).

#### Explanation of Security Deposit

If the Host reports damages to Airbnb within the 48-hour window following checkout, Airbnb Customer Service will be in contact with both you and your Host to make sure both parties are represented fairly. Typically, a Security Deposit claim will be resolved within one week. Additional details regarding the Security Deposit are available here: <https://www.airbnb.com/help/question/140> (<https://www.airbnb.com/help/question/140>)